

**Amendments to the
City of Columbia Classification and Pay Plan
FY 2018**

Classification Closed:

1380	Contact Center Manager	Grade E4	Exempt
1220	Utility Customer Service Manager	Grade E4	Exempt
1214	Utility Customer Service Supervisor	Grade D7	Exempt

New Classification:

9928	Asst. Director, Community Relations, Unclassified	Grade E8	Exempt
------	---	----------	--------

Classifications Reassigned:

1213, Customer Service Representative II, Grade B6, Non- Exempt to
1006, Senior Administrative Support Assistant, Grade B6, Non-Exempt
Community Relations (1)

1380, Contact Center Manager, Grade E4, Exempt to
9928, Assistant Director of Community Relations, Grade E8, Exempt
Community Relations (1)

Classification Consolidation:

1214, Utility Customer Service Supervisor, Grade D7, Exempt to
1385, Customer Service Supervisor, Grade D7, Exempt

Title Change:

1385, Contact Center Supervisor to Customer Service Supervisor