



Department Source: Finance

To: City Council

From: City Manager & Staff

Council Meeting Date: April 3, 2017

Re: Amendments to Agreements and New Services Agreement with N. Harris Computer Corp.

Executive Summary

Authorizes a new services agreement and amendments to the original agreements for Advanced Utilities Software (Utility billing) to allow for additional user licenses, implementation services for online utilities, mobile and ongoing support and maintenance related to the increase in licenses.

Discussion

Authorizes a new services agreement and amendments to the agreements for Advanced Utilities Software to allow for additional user licenses, implementation services for online utilities, mobile, and ongoing support and maintenance.

The original contract with N. Harris Computer Corporation (Advanced Utilities Software) only included the number of licenses that were estimated to be necessary to get the software operational. This was done to avoid unnecessary fees on licenses that were not going to be used until the software was live which occurred in August, 2016.

In addition, there is a new services agreement related to the implementation of the online module of the software which will allow customers to access their accounts. This was listed as optional in the original contract.

This authorization moves funds already appropriated to the COFERS project specifically to the N. Harris Computer Corporation project to increase the do not exceed amounts for Advanced Utilities Software. Staff is requesting the "not to exceed" amount of the contract be increased by \$408,275 to retain the validity of the contract and authorizing ordinance.

Fiscal Impact

Short-Term Impact: \$446,775 Cost of Link Software, Mobile, Additional Licenses, Service & Travel for implementation and Maintenance.

Long-Term Impact: \$69.375 of additional maintenance cost annually



Vision & Strategic Plan Impact

Vision Impacts:

Primary Impact: Community Facilities & Services, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

Strategic Plan Impacts:

Primary Impact: Operational Excellence, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Mobility, Connectivity, and Accessibility, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

Legislative History

Date	Action
Date of original contract – August 2014	Bill 226-14 – Ordinance authorizing the agreement with N. Harris Computer Corporation for the licensing, implementation, support and maintenance of utility billing software; appropriating funds; and fixing a time for when the ordinance shall become effective.

Suggested Council Action

Staff recommends Council approve an ordinance authorizing the City Manager to execute a new services agreement with Harris Corporation for Infinity Link, Mobile Services and to amend the original master software license agreement, master software implementation agreement and the master software support and maintenance agreement.