



701 East Broadway, Columbia, Missouri 65201

Council Memo

Department Source: Finance

To: City Council

From: City Manager & Staff

Council Meeting Date: July 20, 2026

Re: Transfer to Daniel Boone Customer Experience Project from Utility Customer Service (USC) Fund Balance

Impacted Ward: Ward 1

Executive Summary

An amendment to the FY26 budget transferring \$230,000 from USC Fund Balance to the Daniel Boone Customer Experience Project for the renovation of the USC and Treasury Offices.

Discussion

On January 20th 2026 a public hearing was held during city council regarding the renovation of the USC and Treasury offices. This is was being proposed to ensure the safety of the employees working in those areas by installing ballistic glass and to enable with the transition of USC and Treasury where USC now takes all utility payments and Treasury takes other City payments as well as preforming more back office treasury functions. A design bid was approved at that time. With that process now being completed an appropriation to the project of \$230,000 is needed for the project to move forward. This was anticipated at the time of the public hearing but the appropriation was held off until the completion of the design bid to ensure only the needed amount was appropriated.

Fiscal Impact

Short-Term Impact: \$230,000 increase to Daniel Boone Customer Experience Project.
\$230,000 decrease to USC fund balance.

Long-Term Impact: Enter the cost of proposed legislation to the city for years **beyond two**.

Strategic & Comprehensive Plan Impact

[Strategic Plan Impacts:](#)

Primary Impact: Reliable and Sustainable Infrastructure, Secondary Impact: Organizational Excellence, Tertiary Impact: Tertiary

[Comprehensive Plan Impacts:](#)

Primary Impact: Not Applicable, Secondary Impact: Secondary, Tertiary Impact: Tertiary

Legislative History



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Date	Action
1/20/2026	PH1-26 Proposed construction of renovations to portions of the utility customer service and treasury office areas located on the first floor of City Hall Building.

Suggested Council Action

It is the recommendation of City Staff that council approves this ordinance.