



GATE ARMS UPDATE

November 6, 2019

Leah Christian, Columbia Parking &
Transit Manager

PAC LETTER OF SUPPORT

- Removal of Parking Meters from 8th & Cherry and Short Street Garage;
- Passage of a \$15 Lost Ticket Fee Ordinance;
- Passage of the Parking Garage Hourly Rate Structure Change;

Letter needed for Nov. 18 Council meeting.



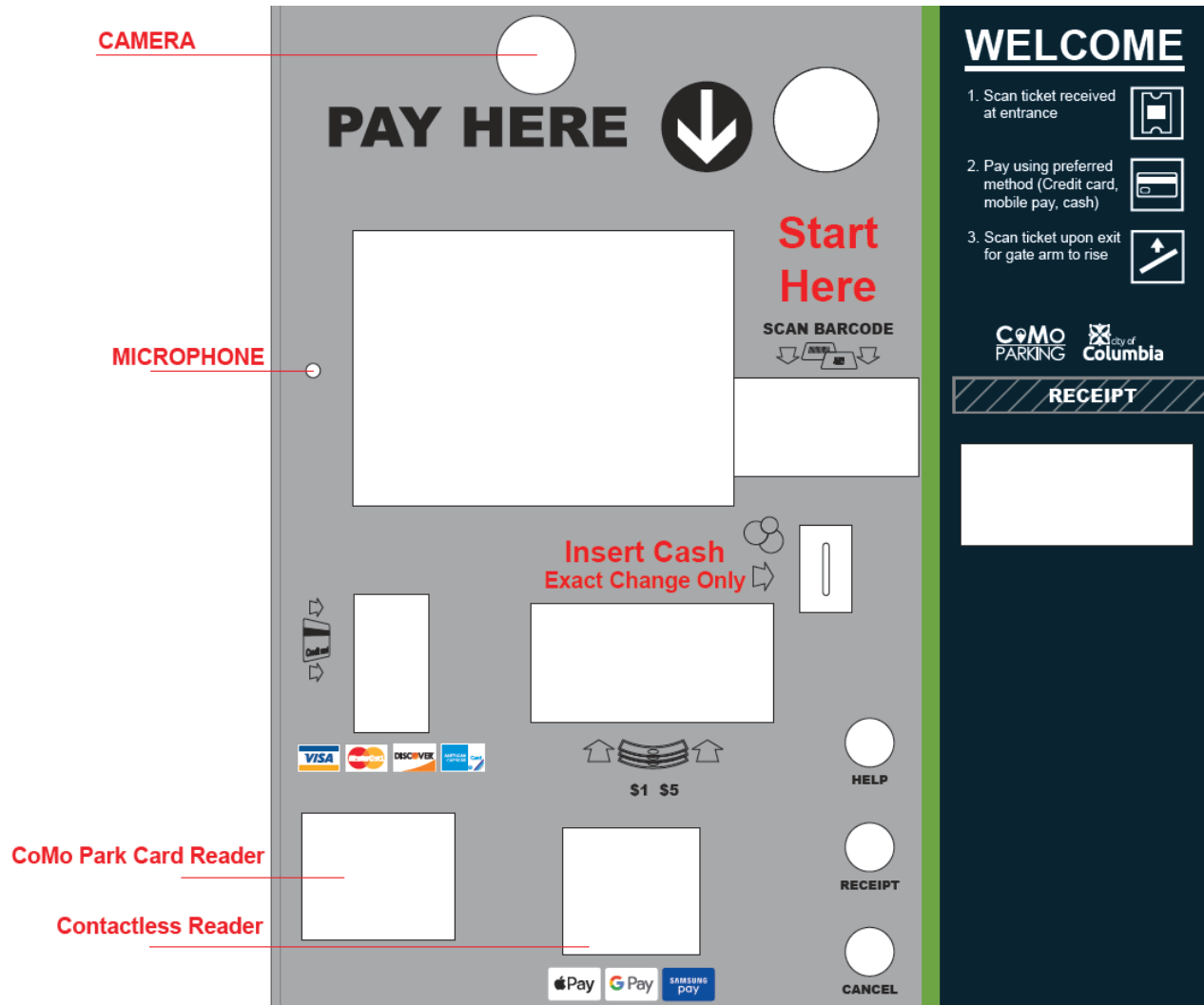
PROPOSED HOURLY RATE STRUCTURE CHANGE

At the August 7th meeting, the Parking Advisory Commission voted to support this rate structure change:

- **One dollar (\$1.00) for each two-hour session unless the vehicle remains less than (1) hour for which there will be no charge.**
- **0-1 hours = Free**
- **1-2 hours = \$1**
- **2-4 hours = \$2**
- **4-6 hours=\$3**
- **6-8 hours=\$4**
- **8-10 hours=\$5**



CHANGES TO ACCEPTED PAYMENTS & SIGNAGE



HOURLY REVENUES VERSUS MAXIMUM REVENUE, PER GARAGE

Garage	% of current monthly hourly revenue, versus maximum revenue capacity
10 th & Cherry	60%
8 th & Cherry	73%
6 th & Cherry	54%
Short Street	37%
8 th & Walnut	39%
5 th & Walnut	13%



ANTICIPATED SCHEDULE FOR GATE ARMS IMPLEMENTATION

- **Mid November:** HUB will order PCI-compliant, chip-enabled, EMV credit card readers and contactless antennas to allow for near-field communication (NFC) payment options, Samsung Pay, Apple Pay and Google Pay in the municipal parking garages.
- **Beginning of December:** Above stated equipment needed for project initiation expected to arrive. HUB Technologies to start the gate arms system installation process.
- **End of January:** Initial gate arms installation completed and staff training for gate arms system complete.
- **Beginning of February:** Gate arms Go Live in Plaza (8th & Walnut) and 10th & Cherry garages.
- **Mid-February:** Gate arms Go Live in 8th & Cherry and 6th & Cherry garages.
- **End of February:** Gate arms Go Live in 5th & Walnut Garage.
- **Early March:** Gate arms Go Live in Short Street Garage.

