

2. Within one year of this agreement, CWL must engage in a third-party assessment of its CIP-0007 and CIP-010 training for its applicable personnel.

Ms. Smith advised there had been a lot of positive feedback on the changes made in the past few years.

b) Draft Annual Renewable Energy Plan

Mr. Renaud stated this was an update only from the last meeting and would be presented to the Climate and Energy Commission (CEC) later this month. He noted CWL's future would be guided by the recently completed Integrated Electric Resource and Master Plan (IERMP). The IERMP focused on utility resource needs to meet long-term planning objectives and help inform implementation of the Climate Action and Adaptation Plan (CAAP) goals related to energy supply. Looking at 2022 and beyond, expected expansions in landfill gas, wind contracts, and local solar will play significant roles in meeting future energy needs. Additional growth would be sought and these expectations in CWL's renewable energy portfolio would allow the City to meet and exceed the current standard. Mr. Renaud explained the capacity credits were now in and that dropped the numbers some which also showed an impact on rates. He noted this information was reflected in the updated report. Mr. Johanninger confirmed there were shifts in capacity.

Attachments: [2022-Water-Light-Renewable-Plan-Draft](#)

c) Review Scope of Services for customer Service Satisfaction Survey

Ms. Talbert asked if there were any questions, suggestions, or concerns from the information provided last month. She noted with the five different utilities staff was thinking of possibly doing a combined Request for Proposal (RFP). Mr. Sorrell advised the survey could be done in one or two separate ones but felt the WLAB would receive a better response with just one survey. The WLAB had a brief discussion and agreed to one. Ms. Talbert noted the request for the term of the contract would remain at a maximum of five years.

Attachments: [Draft Utilities Customer Satisfaction Survey Scope of Services](#)

d) Battery Storage

Mr. Worts noted this information was distributed in a memo to the WLAB last month. He noted the battery storage use cases as:

- Wind and Solar
- Local Peaking Capacity - **noted as most interesting**
- Defer Costs from Transmission and Distribution Expansion
- Reduce System Peak Load - **noted as behind the meter type use**
- Arbitrage
- Ancillary Services
- Black Start - **noted as potential use case**

The pilot project next steps included bringing a consultant on board, develop a business case, engineering and design, the build phase, evaluation, and knowledge transfer. Mr. Coffin suggested working with the University of Missouri (MU) as they