



Department Source: Information Technology

To: City Council

From: City Manager & Staff

Council Meeting Date: May 7, 2018

Re: Amending the Tyler Technologies Contract to Extend Phase 4 Go-Live Date

Executive Summary

Due to the current software issues with the EnerGov module, we are extending the end date agreement with Tyler Technologies to October 1, 2018.

Discussion

There are a number of software issues that have not been resolved from the vendor and they need additional time to fix the software to meet our needs, specifically, for Business License operations. This extends the payment date to match when the vendor will complete the updates that are necessary.

Fiscal Impact

Short-Term Impact: N/A

Long-Term Impact: N/A

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Operational Excellence, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

Legislative History

Date	Action
11/18/2013	Ordinance No. 021092 (B337-13) authorized original contract date establishing the agreement between Tyler Technologies, Inc. and the City of Columbia for the Columbia Financial Enterprise Resource System (COFERS) Project.

Suggested Council Action

Staff recommends approval.