

City of Columbia

Community Survey

GIS Maps

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2019

Submitted to the City of Columbia, Missouri

by:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

February 2020



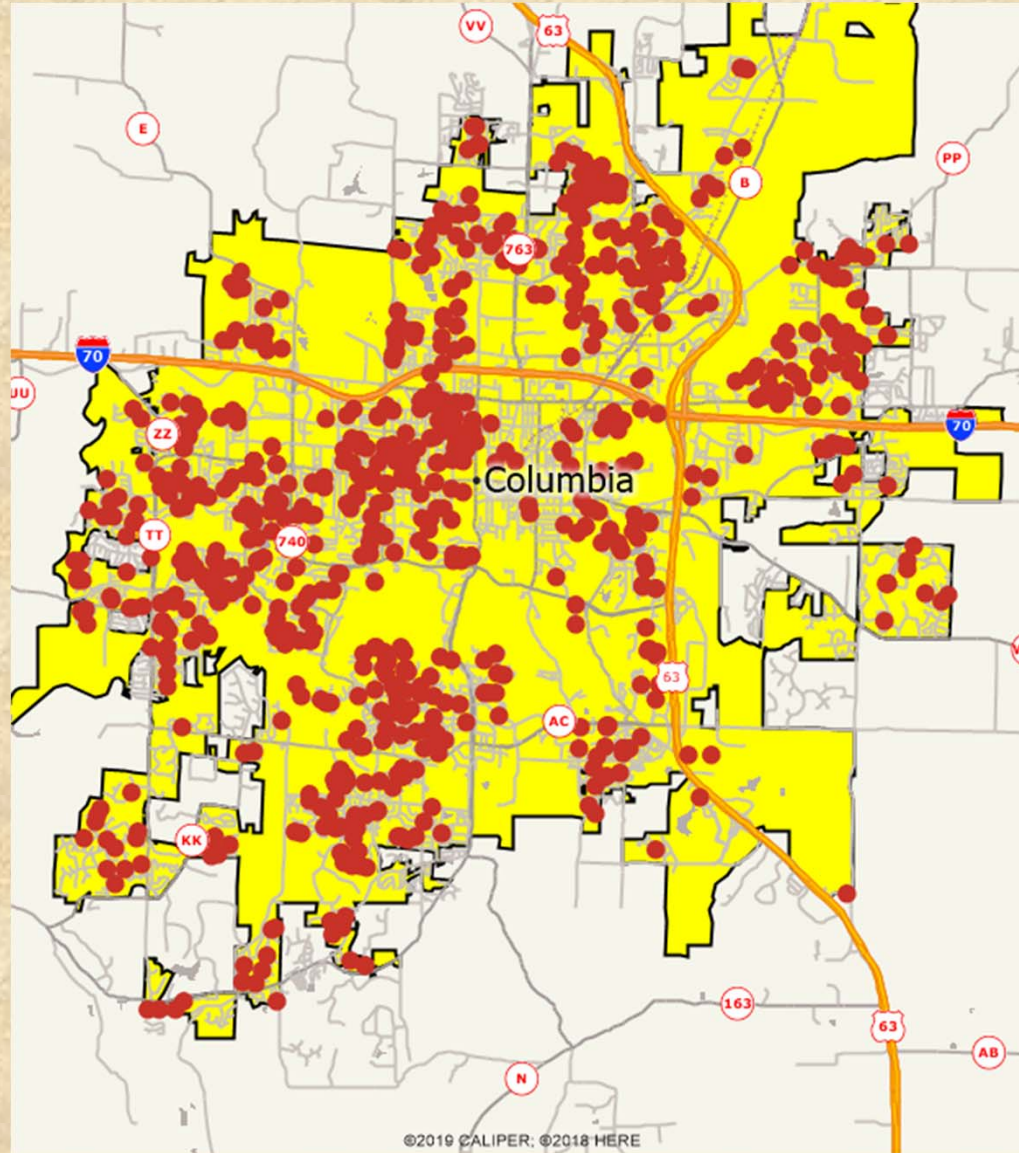
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

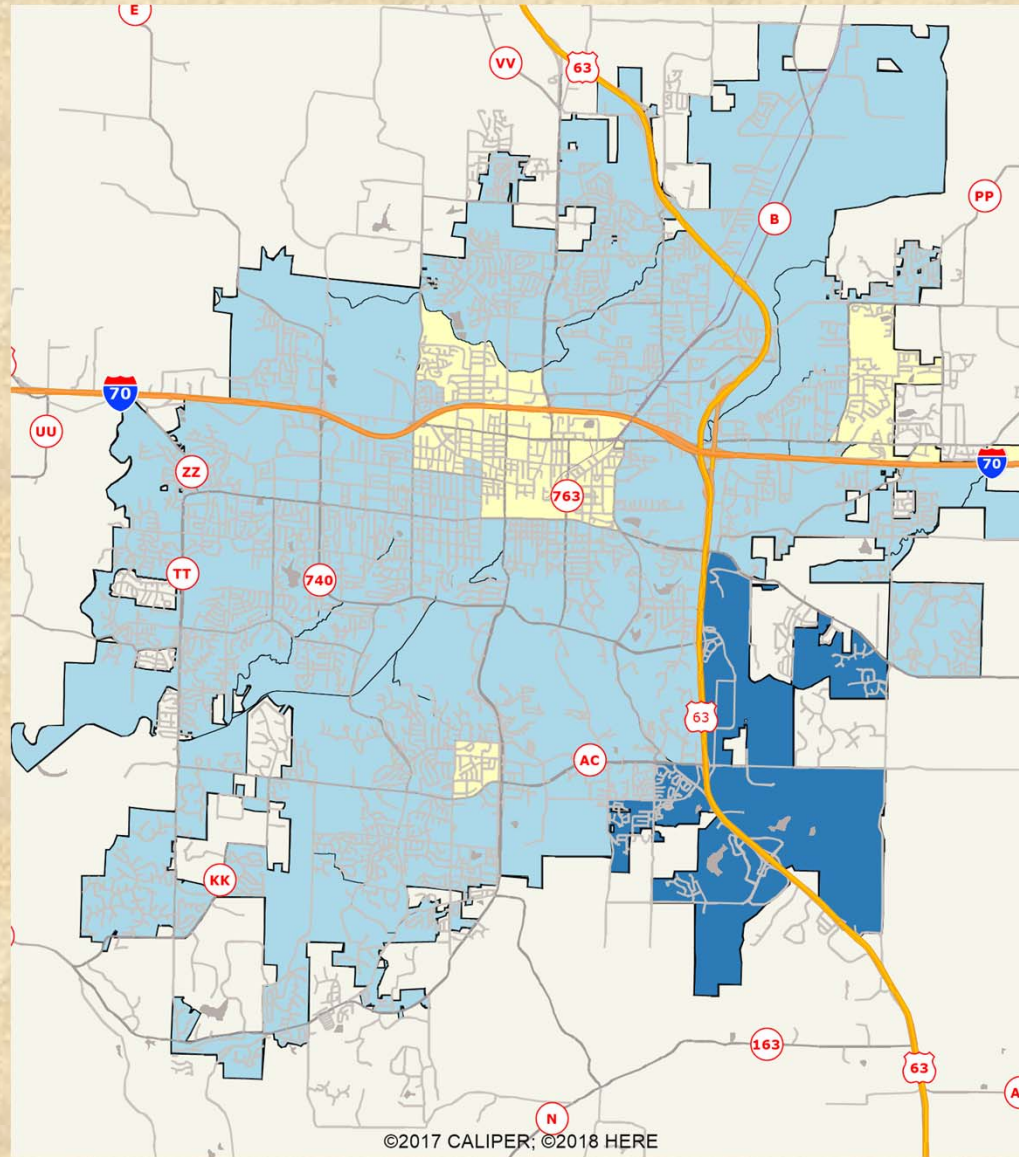
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



2019 City of Columbia Community Survey

Q1-01 Level of Satisfaction with: Police services provided by the city



Legend

Mean rating on a 5-point scale

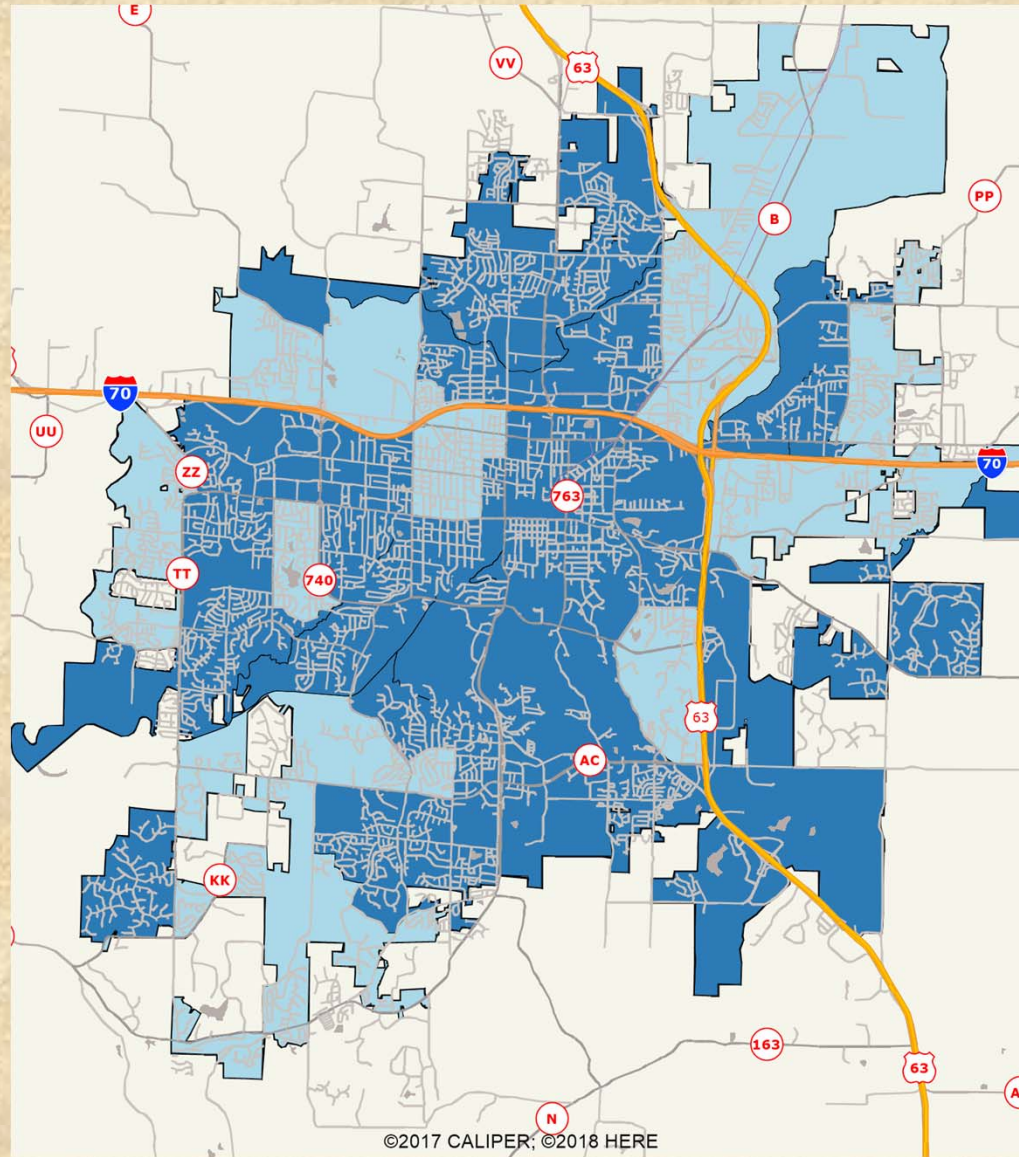
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-02 Level of Satisfaction with: Fire services provided by the city



Legend

Mean rating on a 5-point scale

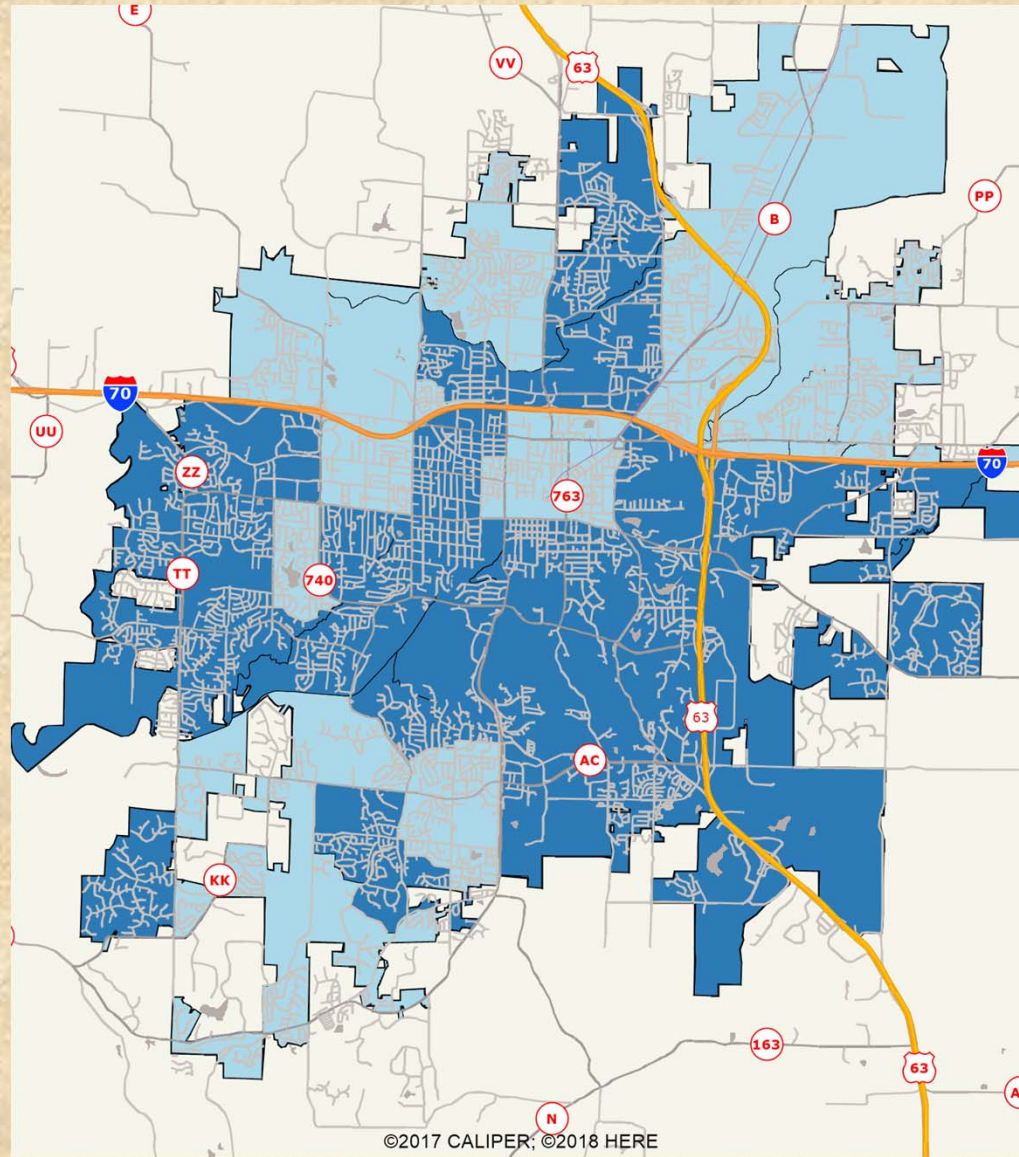
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-03 Level of Satisfaction with: Parks and recreation programs/facilities



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

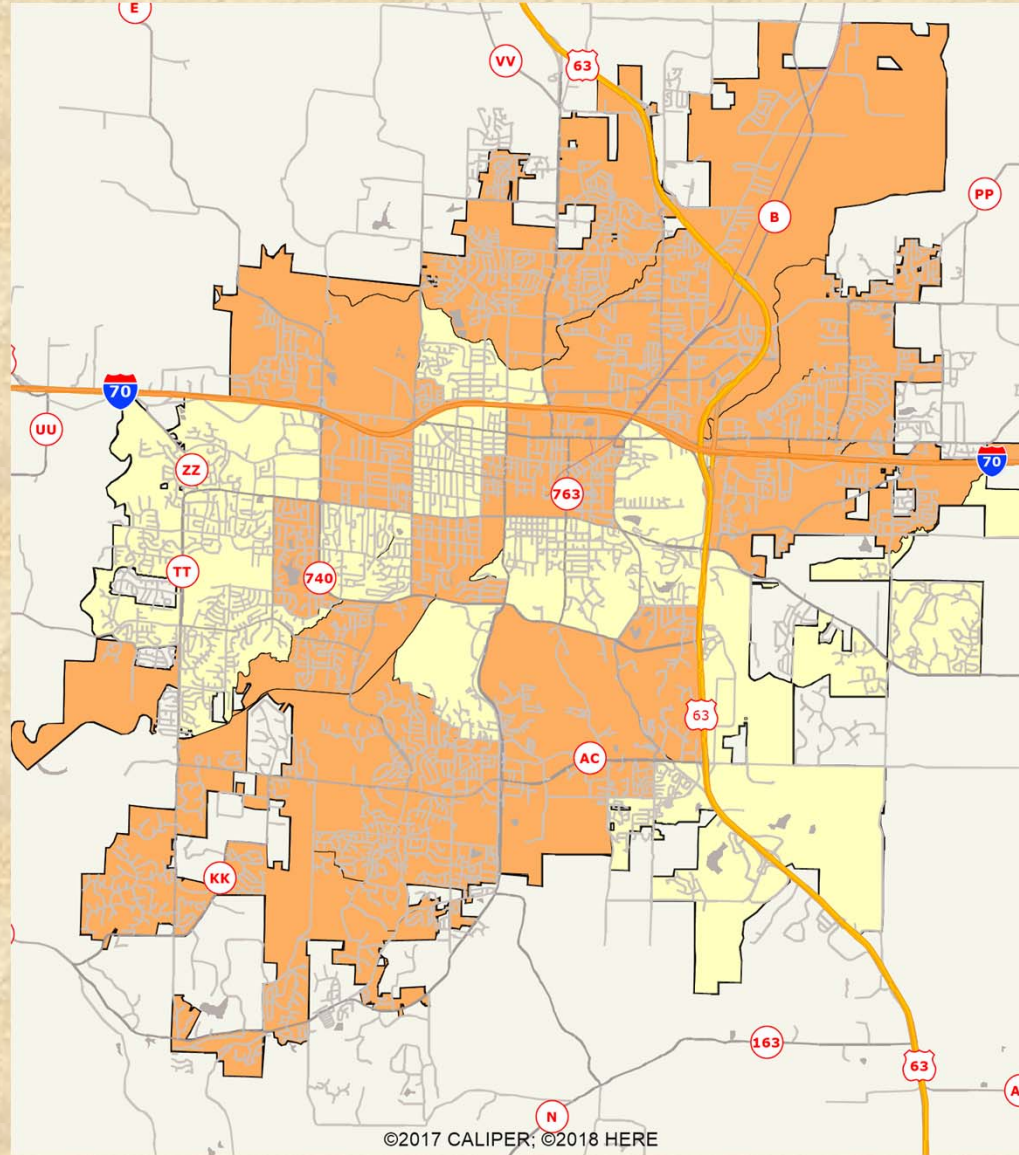
©2017 CALIPER; ©2018 HERE

2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-04 Level of Satisfaction with: Condition of city streets



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

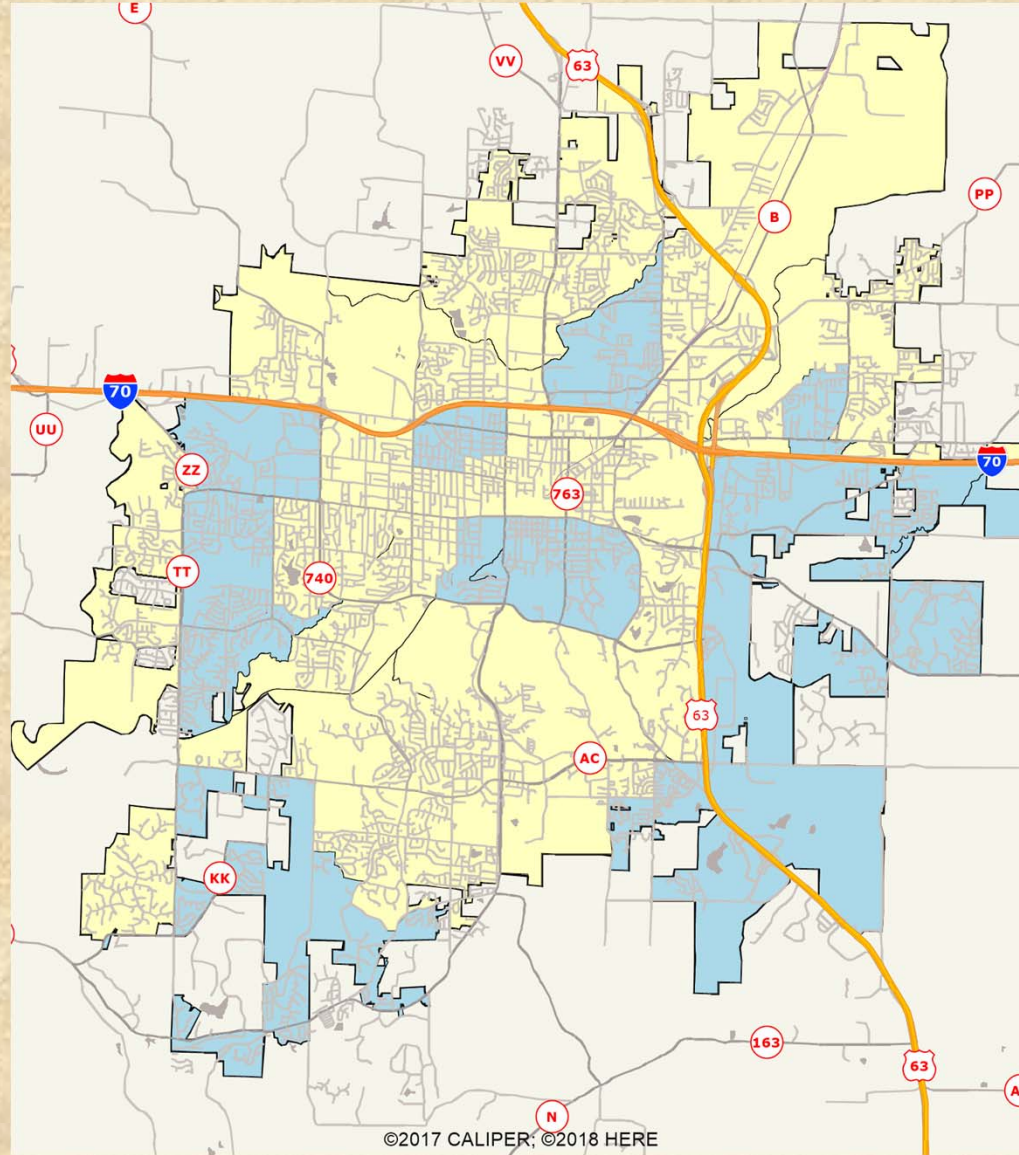
©2017 CALIPER; ©2018 HERE

2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-05 Level of Satisfaction with: Enforcement of city codes and ordinances



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

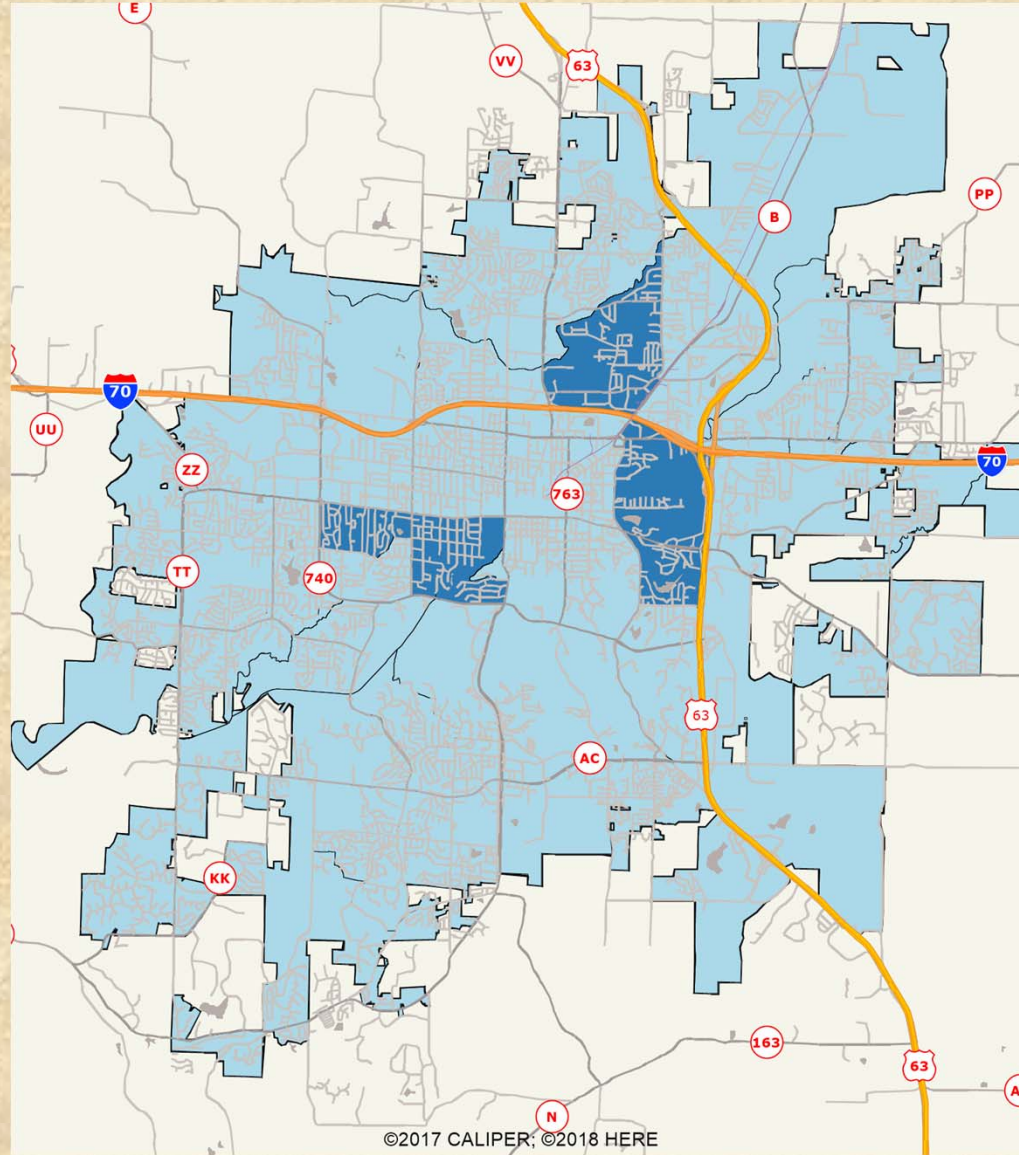
©2017 CALIPER; ©2018 HERE

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-06 Level of Satisfaction with: Quality of customer service from city employees



Legend

Mean rating on a 5-point scale

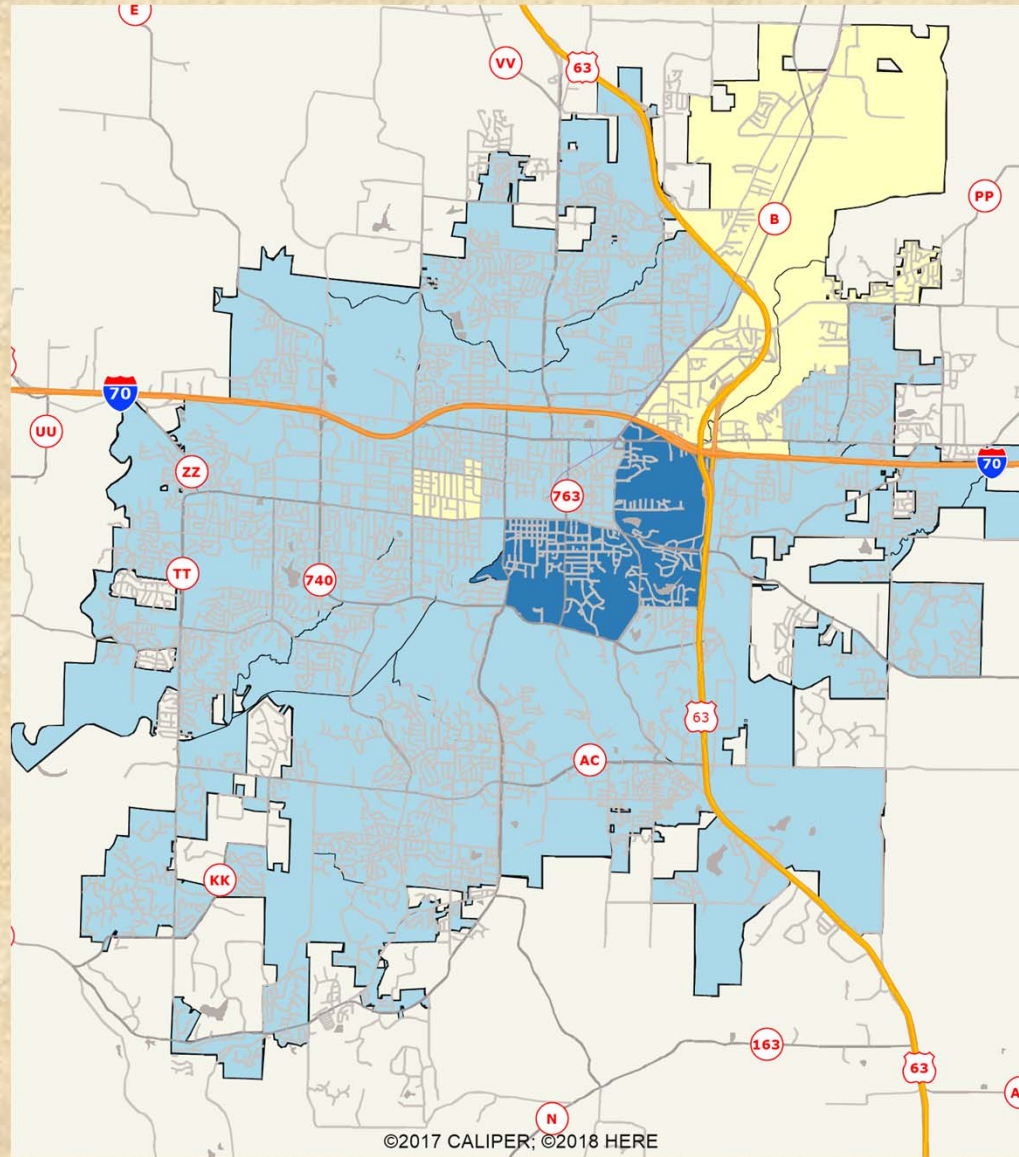
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-07 Level of Satisfaction with: Effectiveness of city communication with public



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

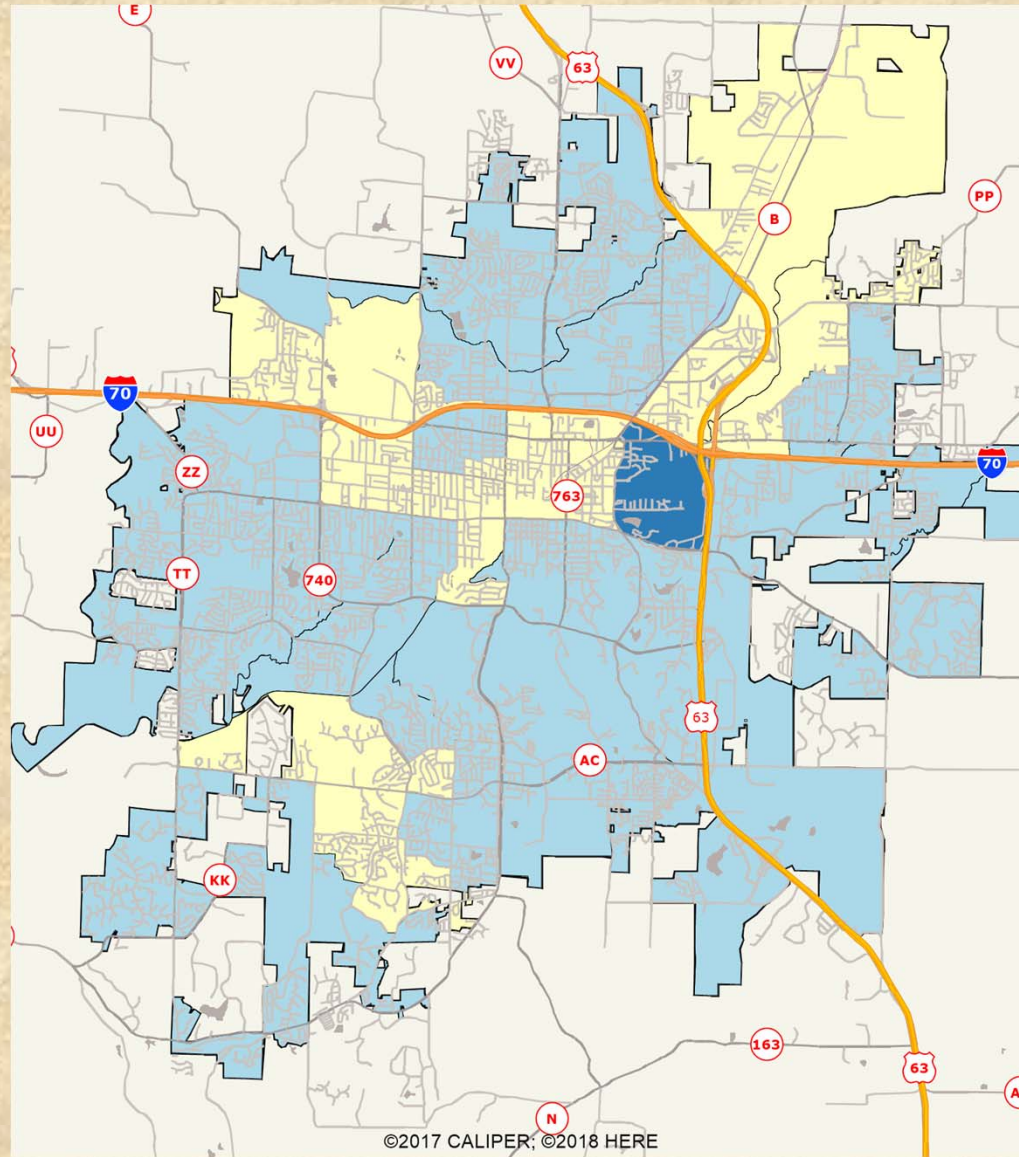
©2017 CALIPER; ©2018 HERE

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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-08 Level of Satisfaction with: City's stormwater runoff/stormwater management



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

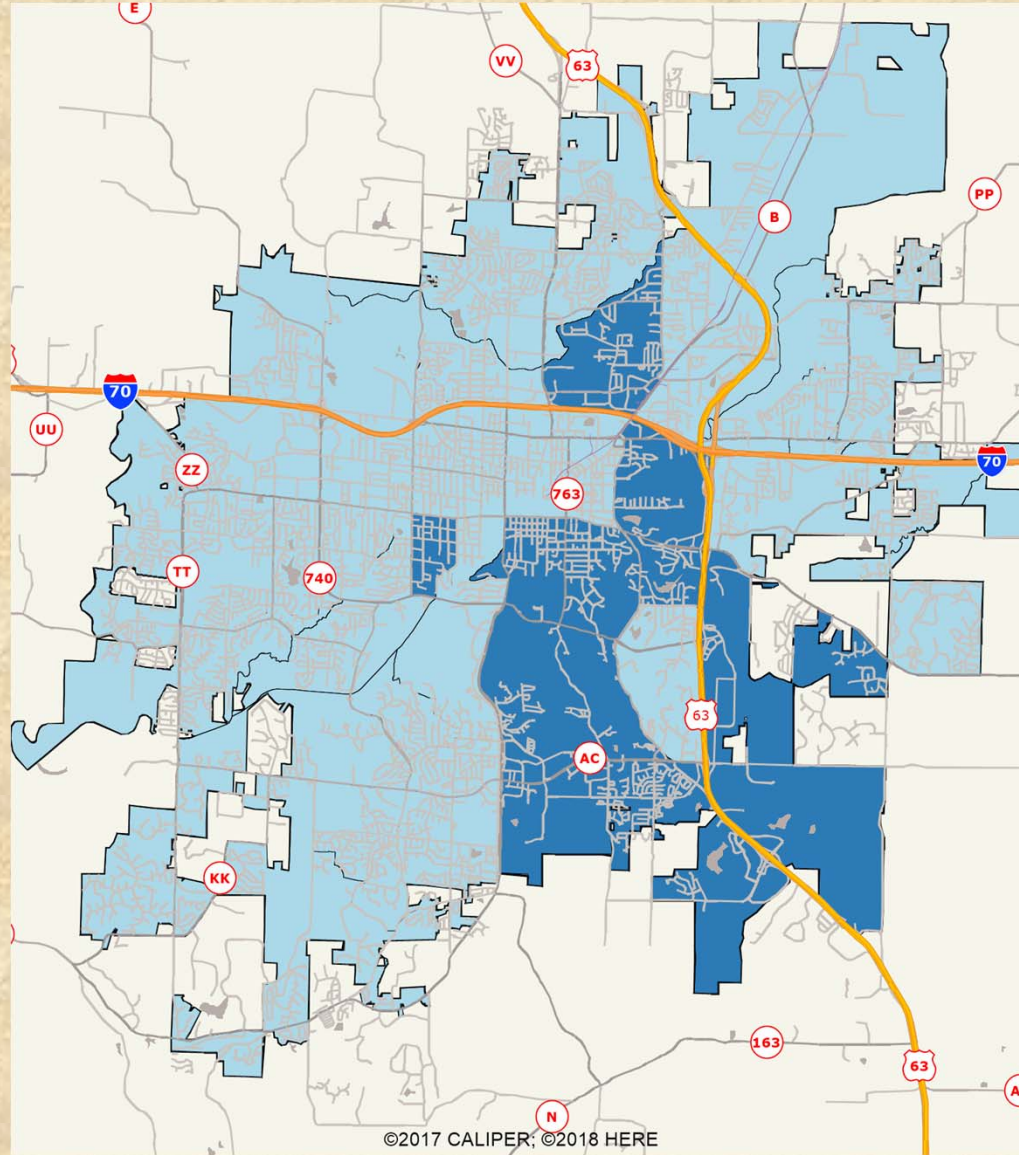
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q1-09 Level of Satisfaction with: Public health service provided by the city



Legend

Mean rating on a 5-point scale

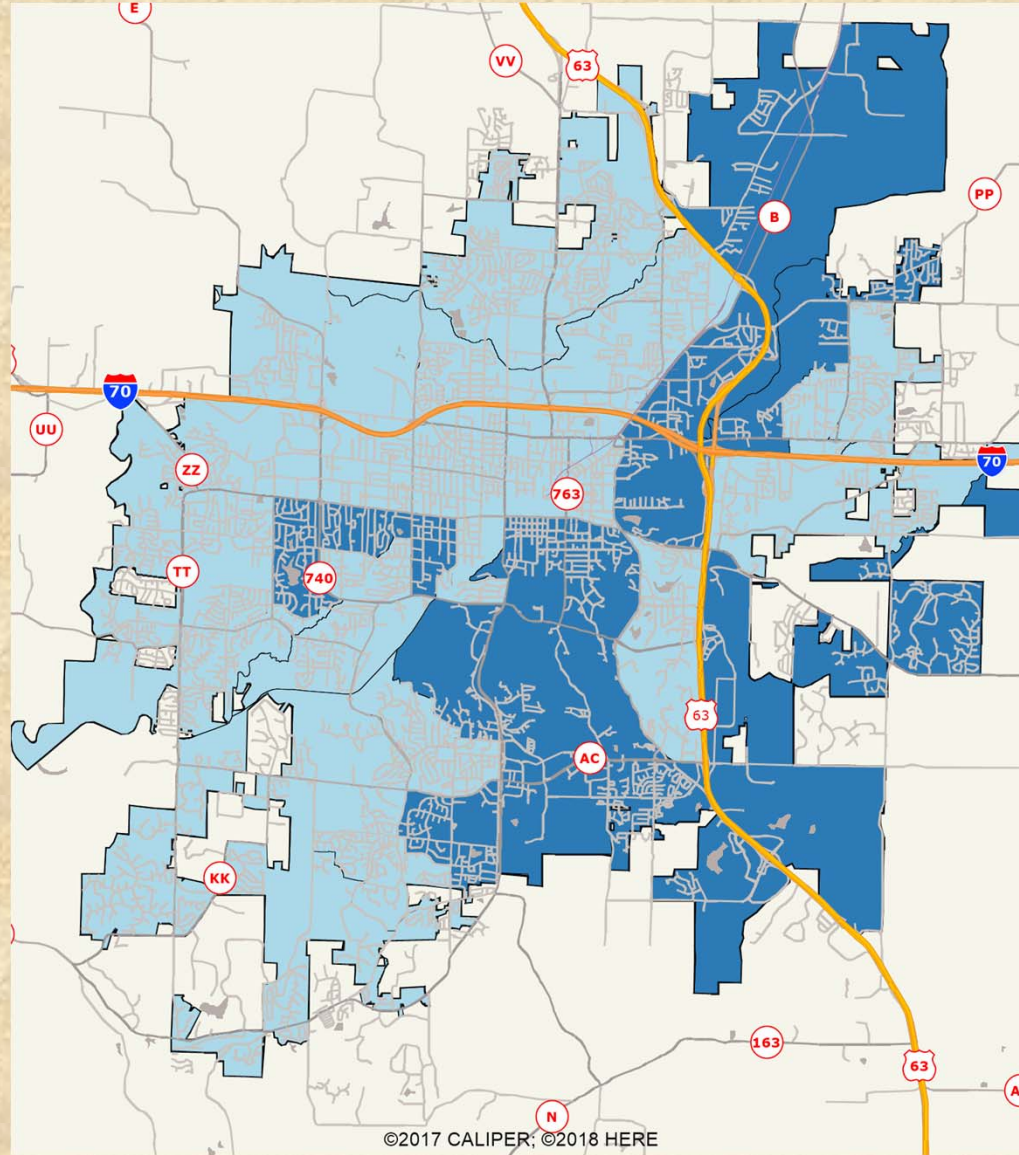
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-10 Level of Satisfaction with: Solid waste services



Legend

Mean rating on a 5-point scale

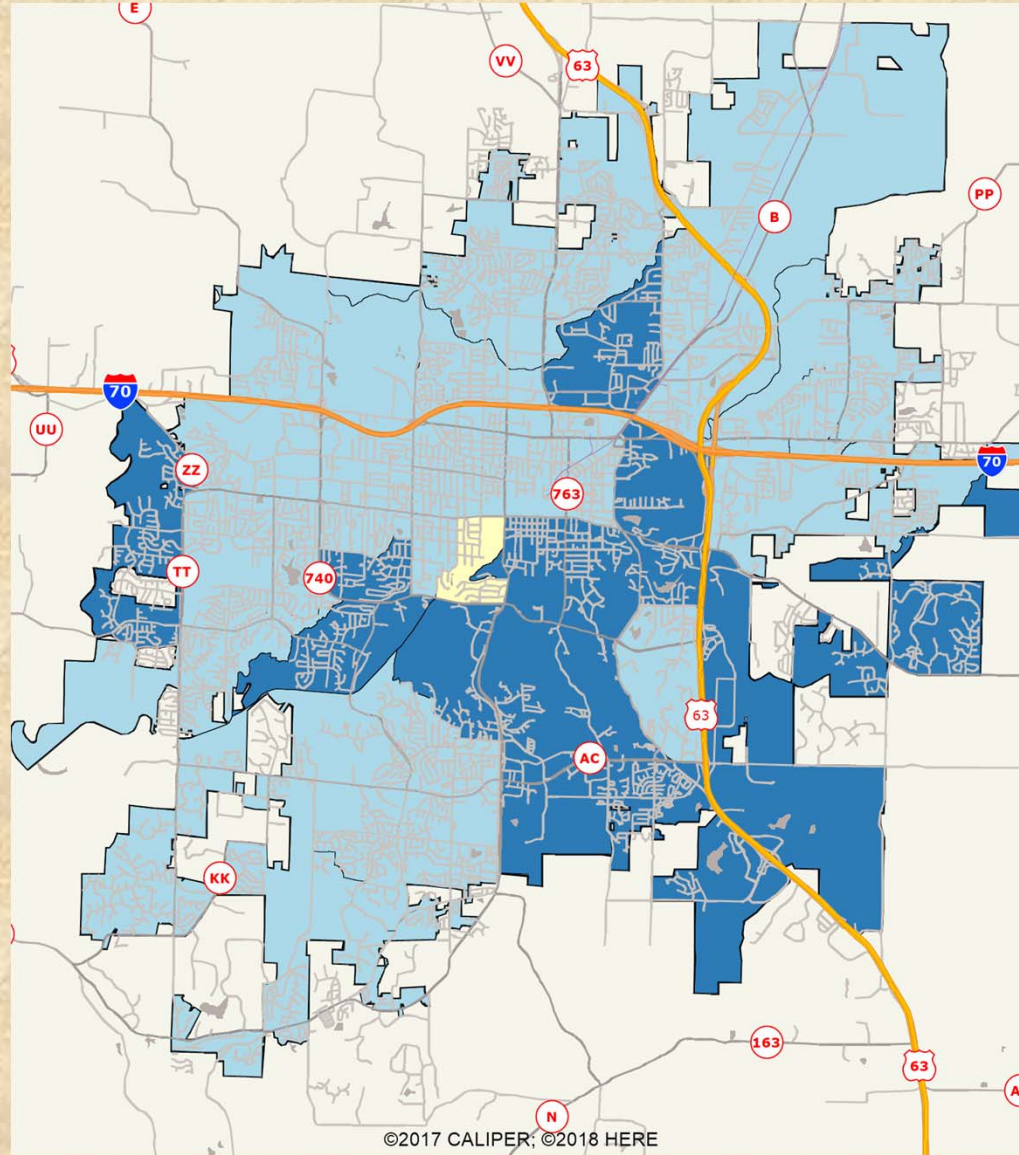
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-11 Level of Satisfaction with: City water/electric/sewer services



Legend

Mean rating on a 5-point scale

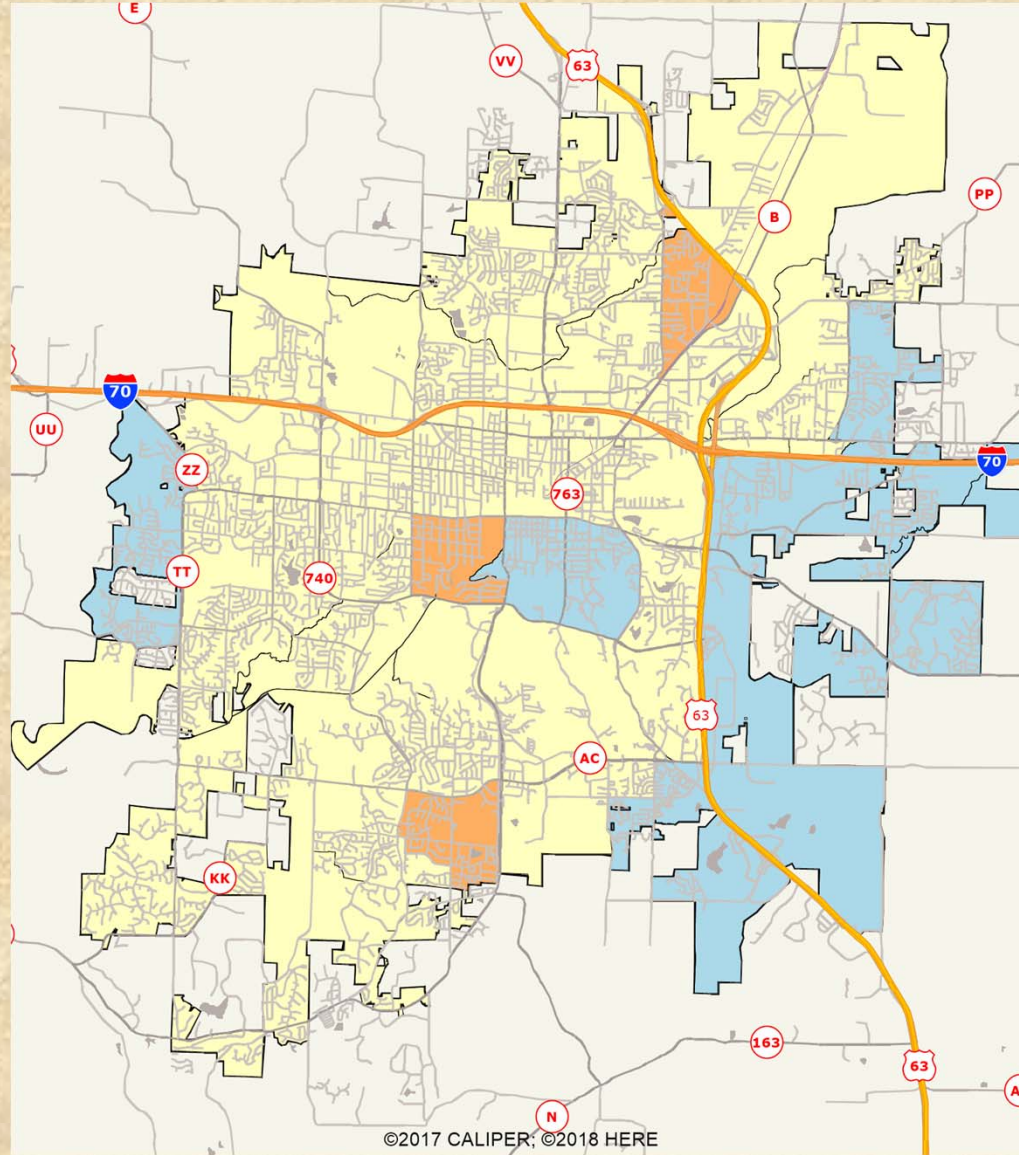
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q1-12 Level of Satisfaction with: Public transit services



Legend

Mean rating on a 5-point scale

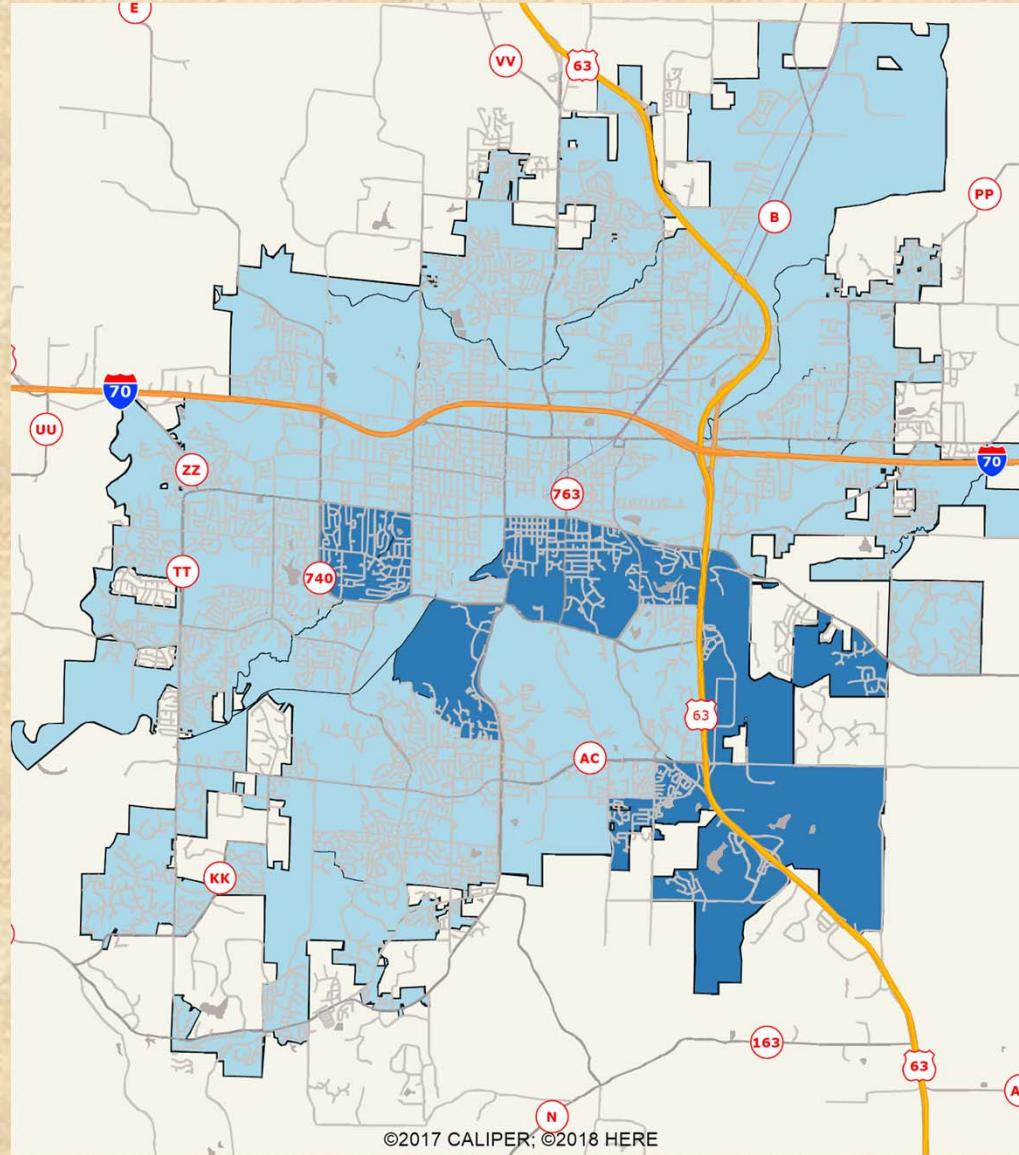
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-01 Level of Satisfaction with: Overall quality of service provided by the city



Legend

Mean rating on a 5-point scale

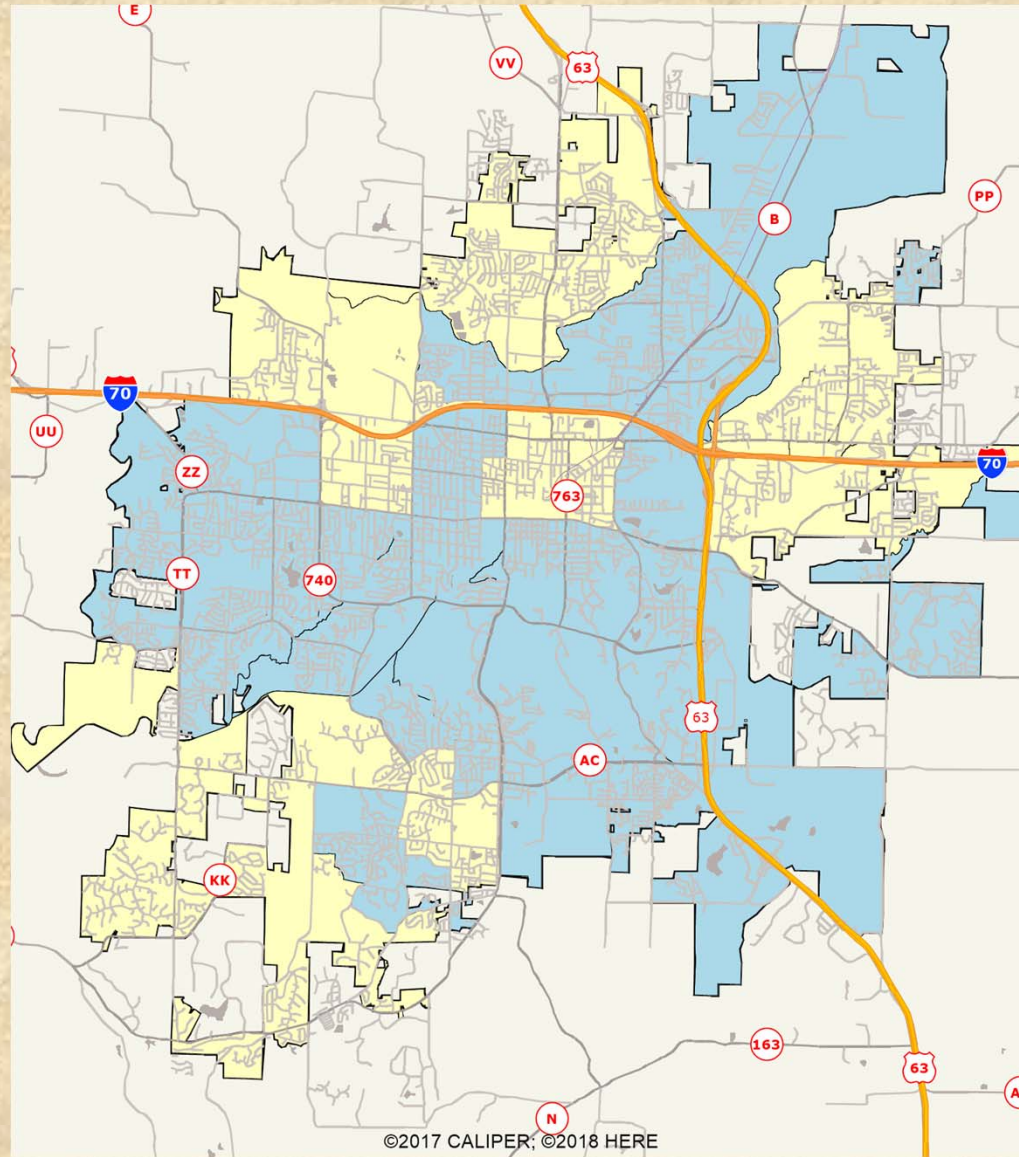
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-02 Level of Satisfaction with: Overall value you receive for city tax dollars/fees



Legend

Mean rating on a 5-point scale

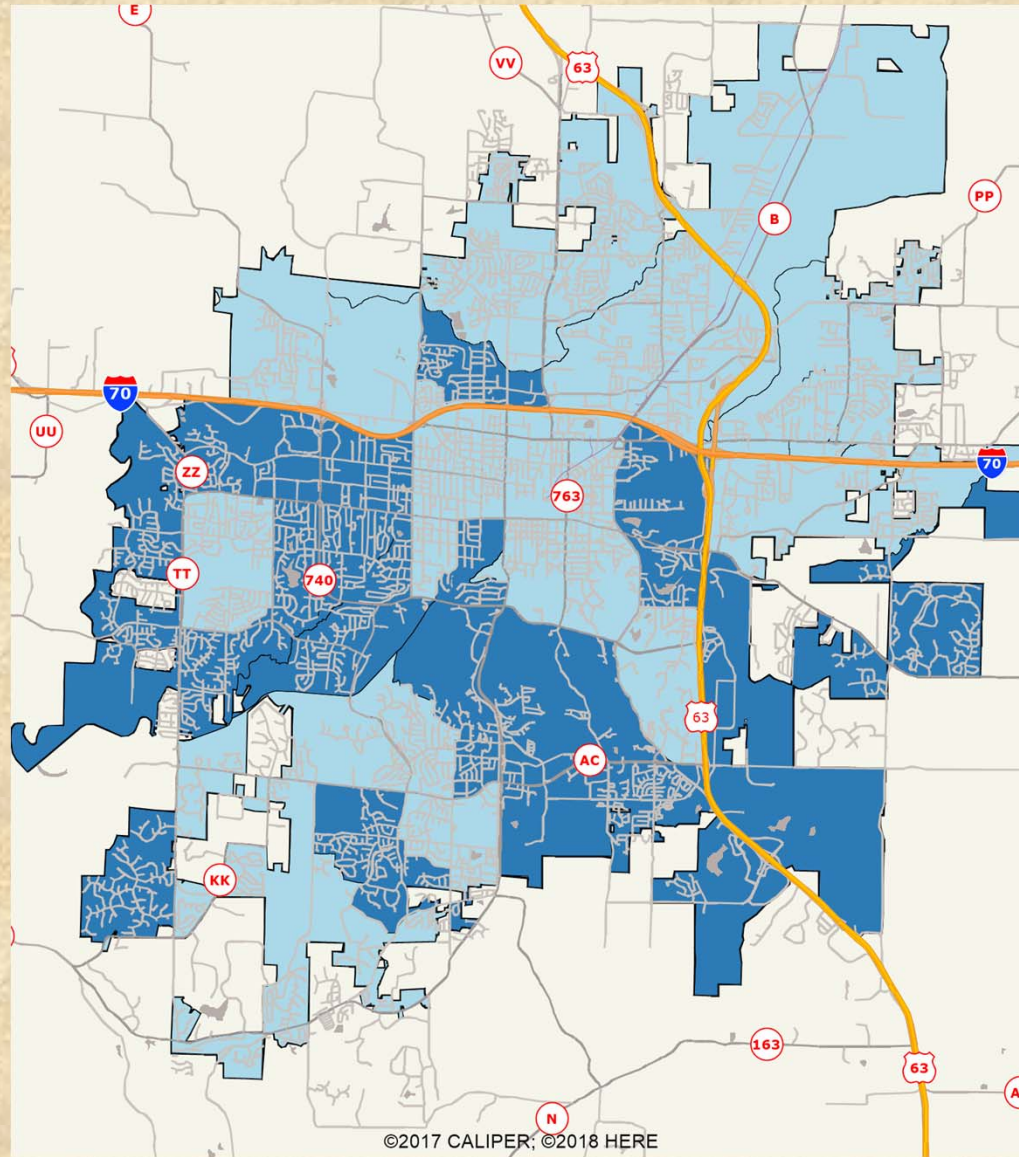
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-03 Level of Satisfaction with: Overall quality of life in the city



Legend

Mean rating on a 5-point scale

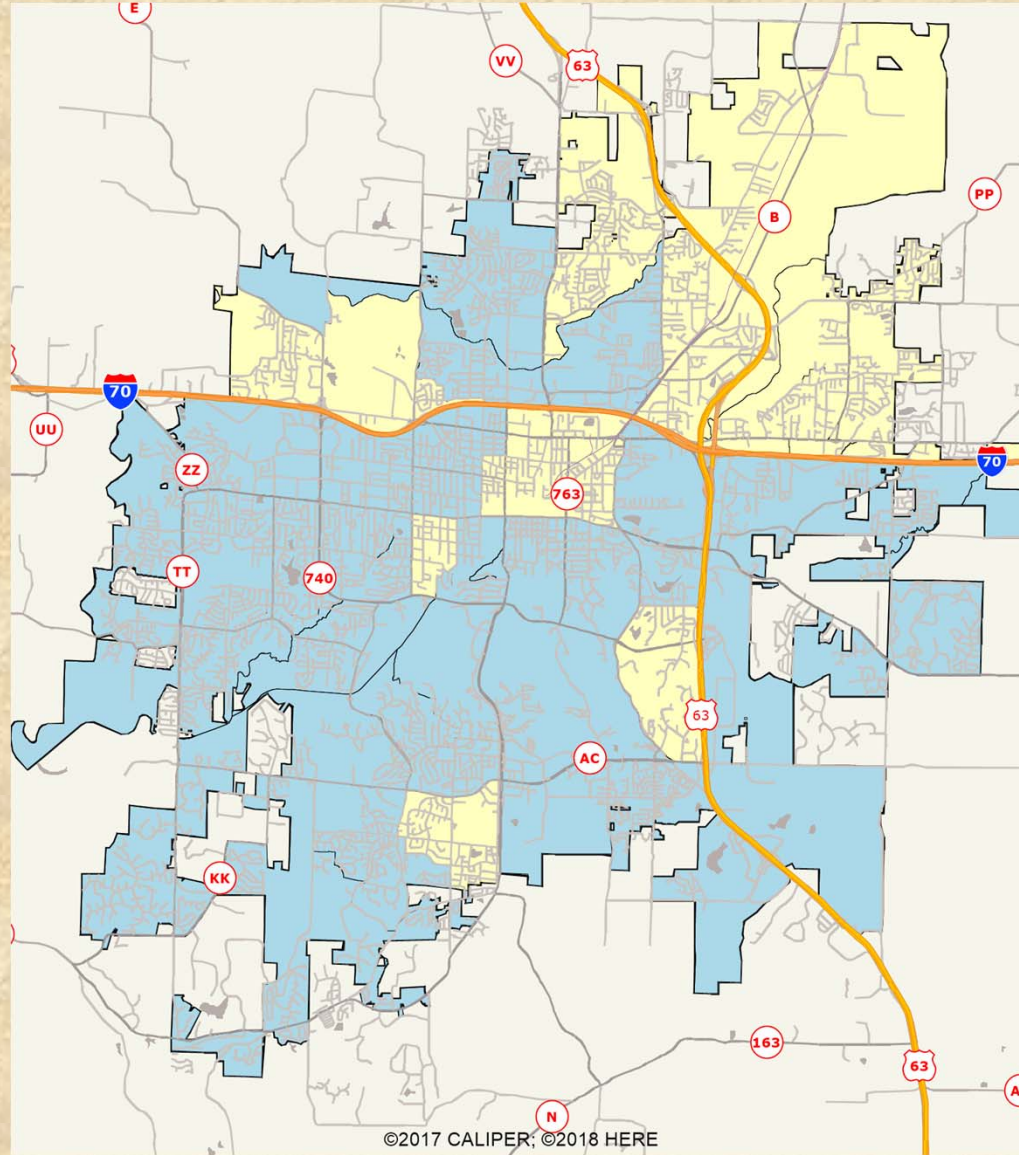
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-04 Level of Satisfaction with: Overall feeling of safety in the city



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Legend

Mean rating on a 5-point scale

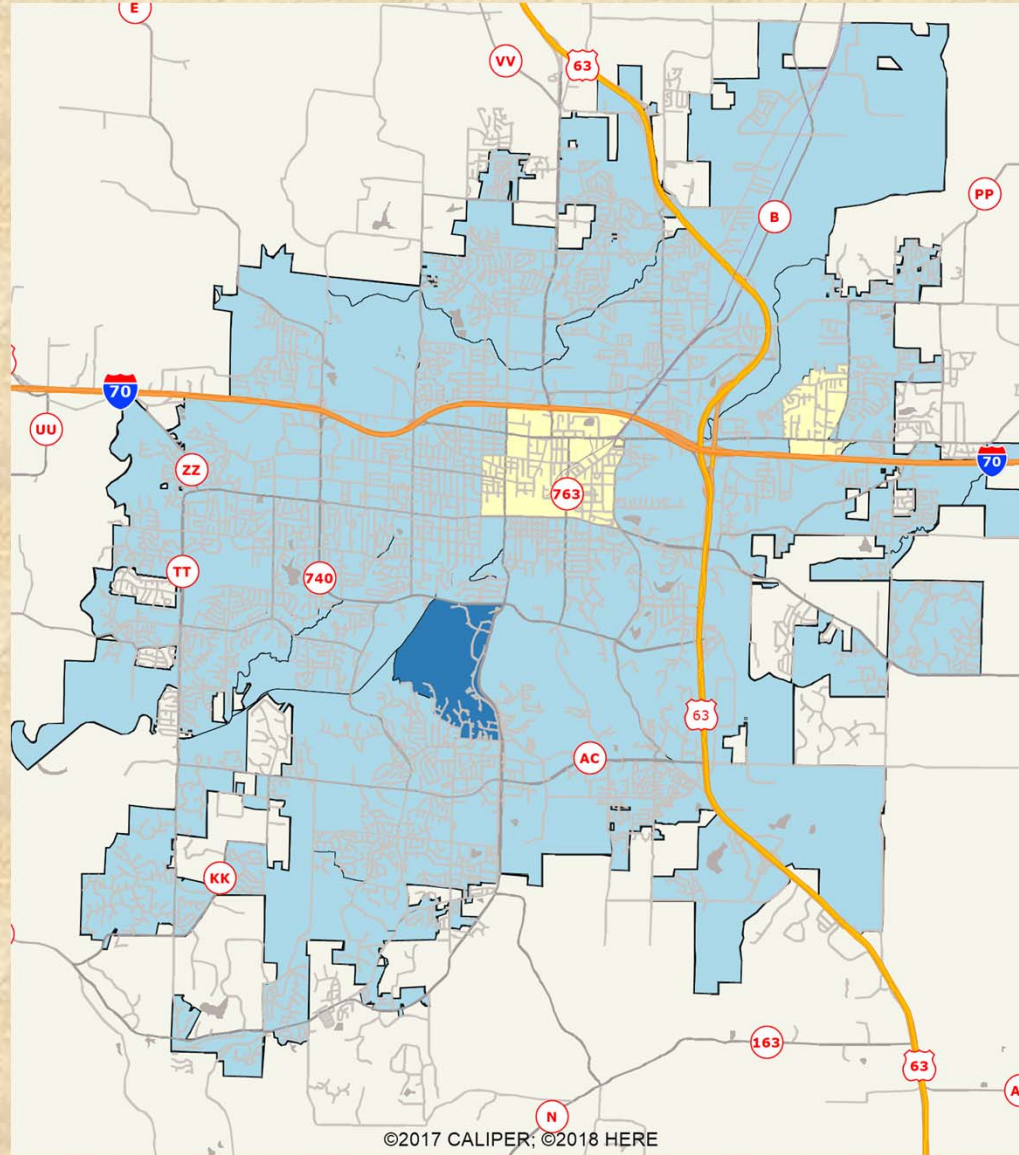
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-05 Level of Satisfaction with: Local economic conditions



Legend

Mean rating on a 5-point scale

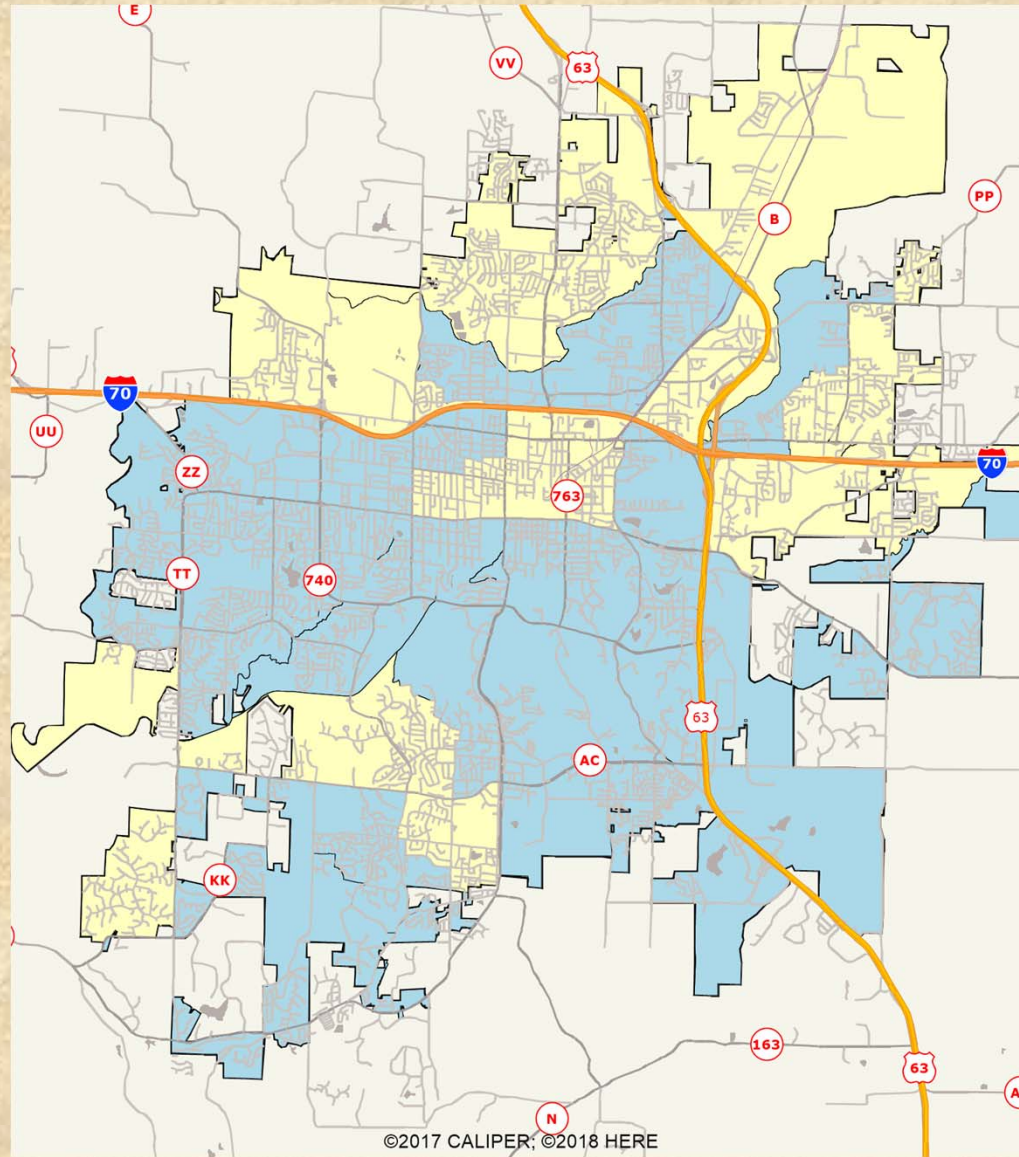
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q3-06 Level of Satisfaction with: City efforts to meet financial needs/maintain a balanced budget



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

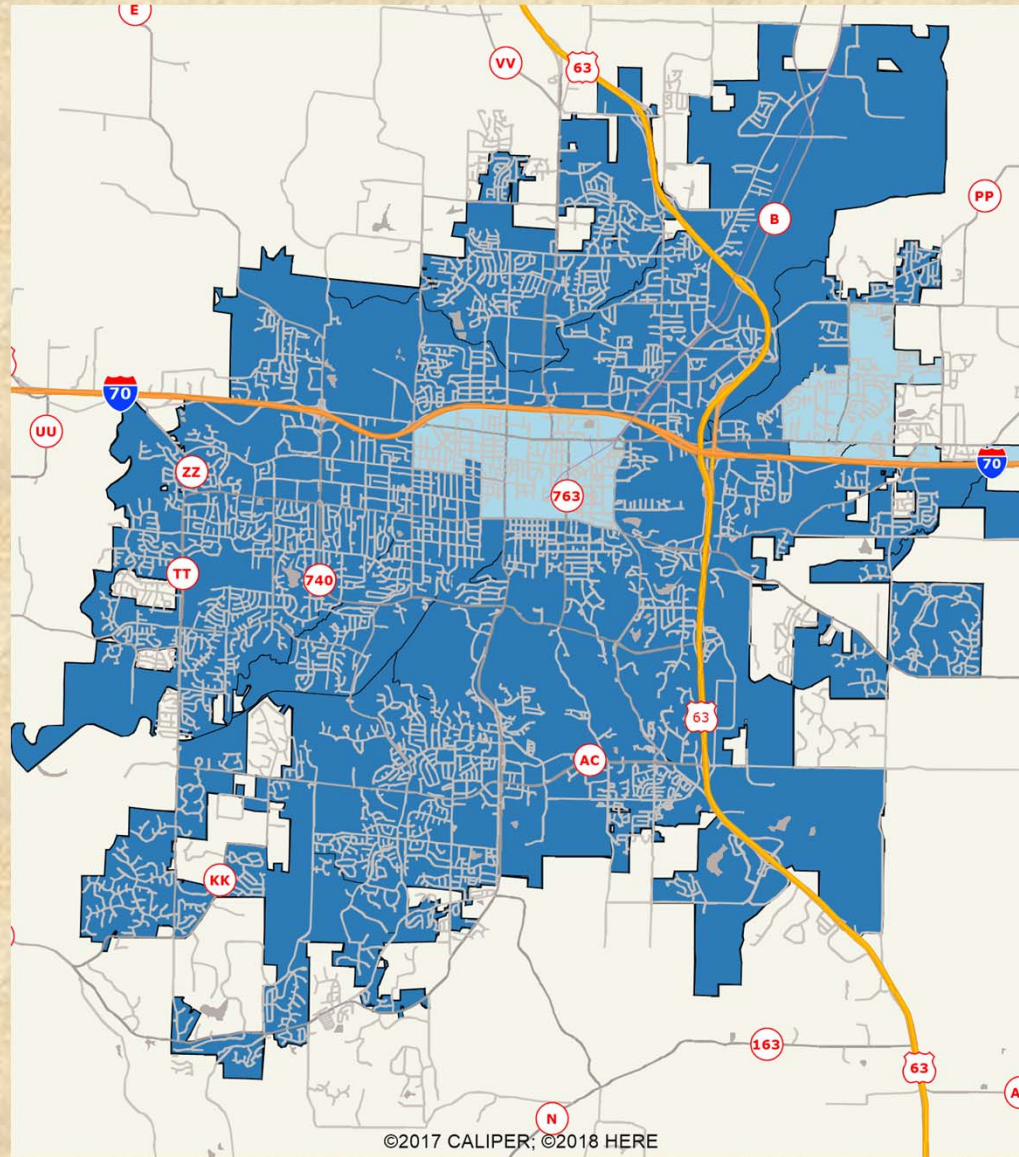
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q4-01 Level of Safety: Walking in your neighborhood during the day



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

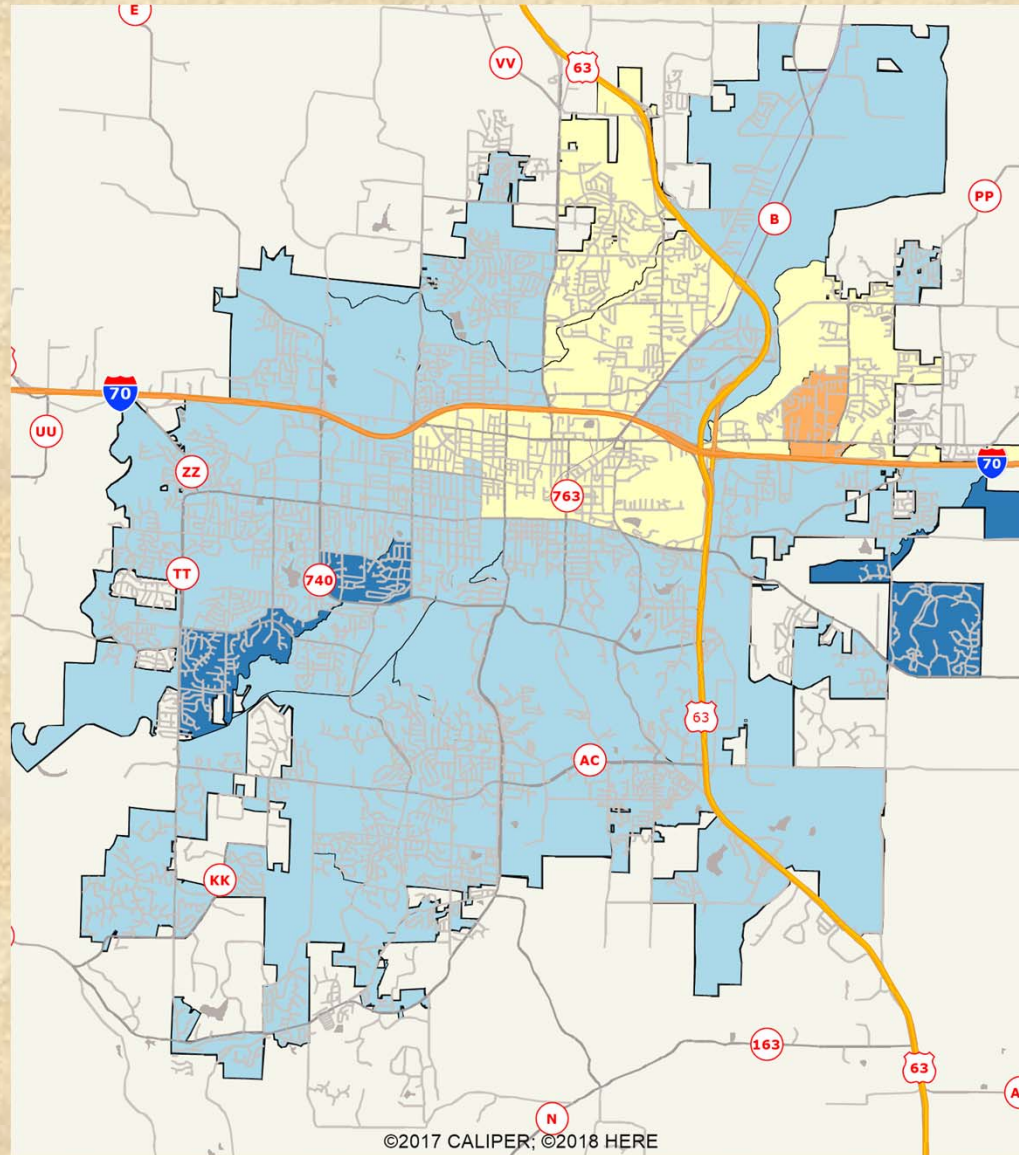
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Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-02 Level of Safety: Walking in your neighborhood at night



Legend

Mean rating on a 5-point scale

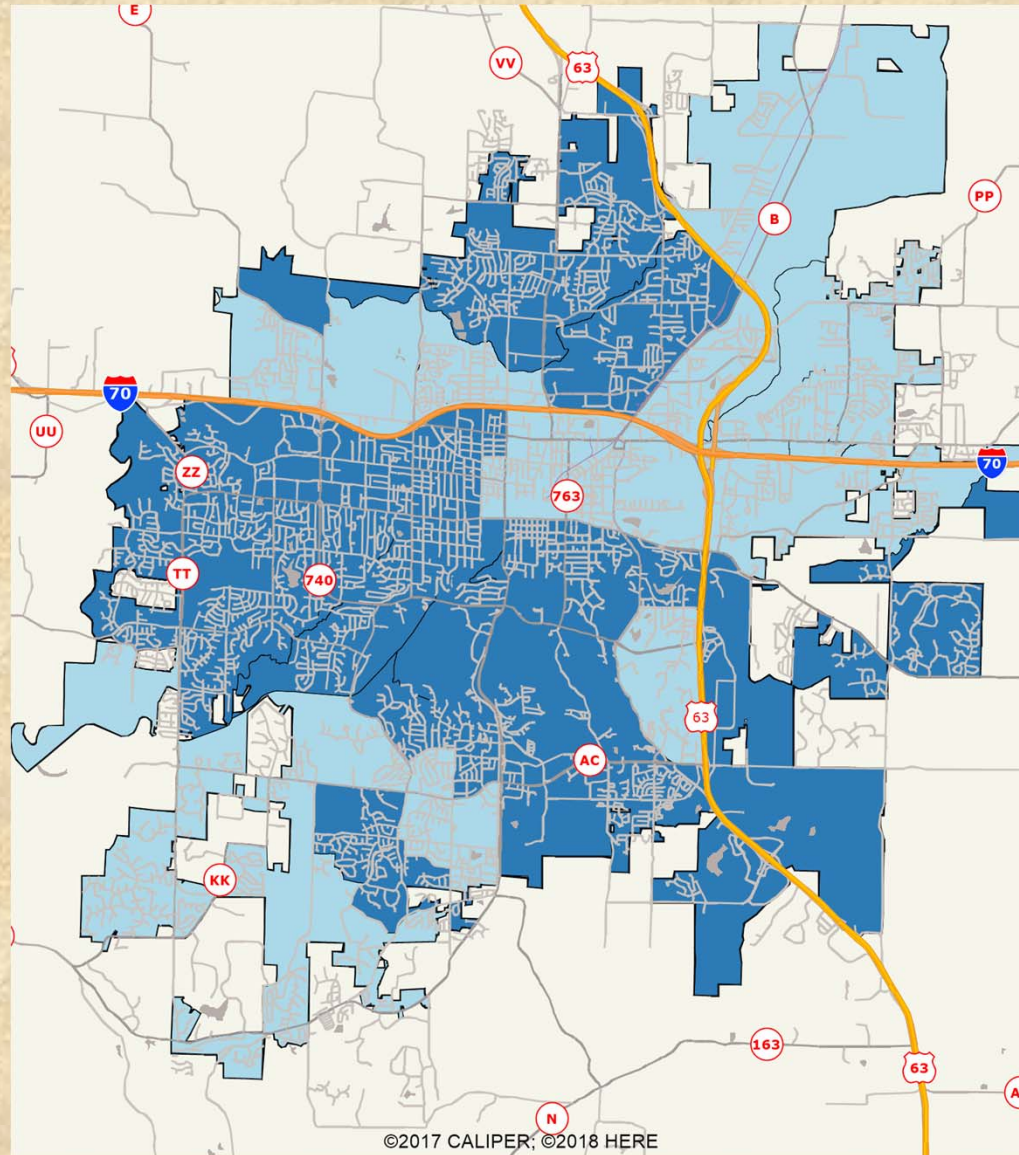
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-03 Level of Safety: In downtown Columbia during the day



Legend

Mean rating on a 5-point scale

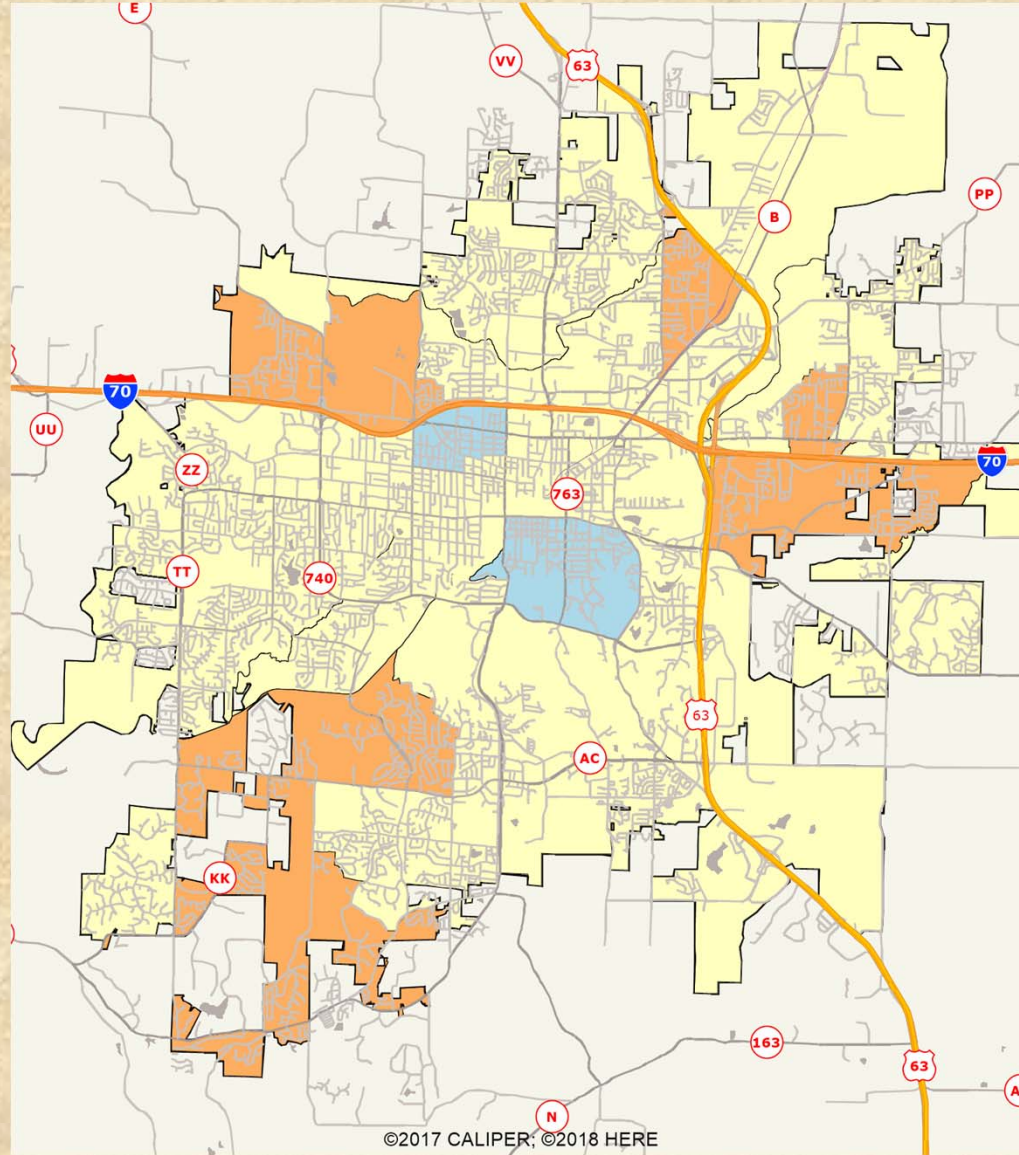
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-04 Level of Safety: In downtown Columbia at night



Legend

Mean rating on a 5-point scale

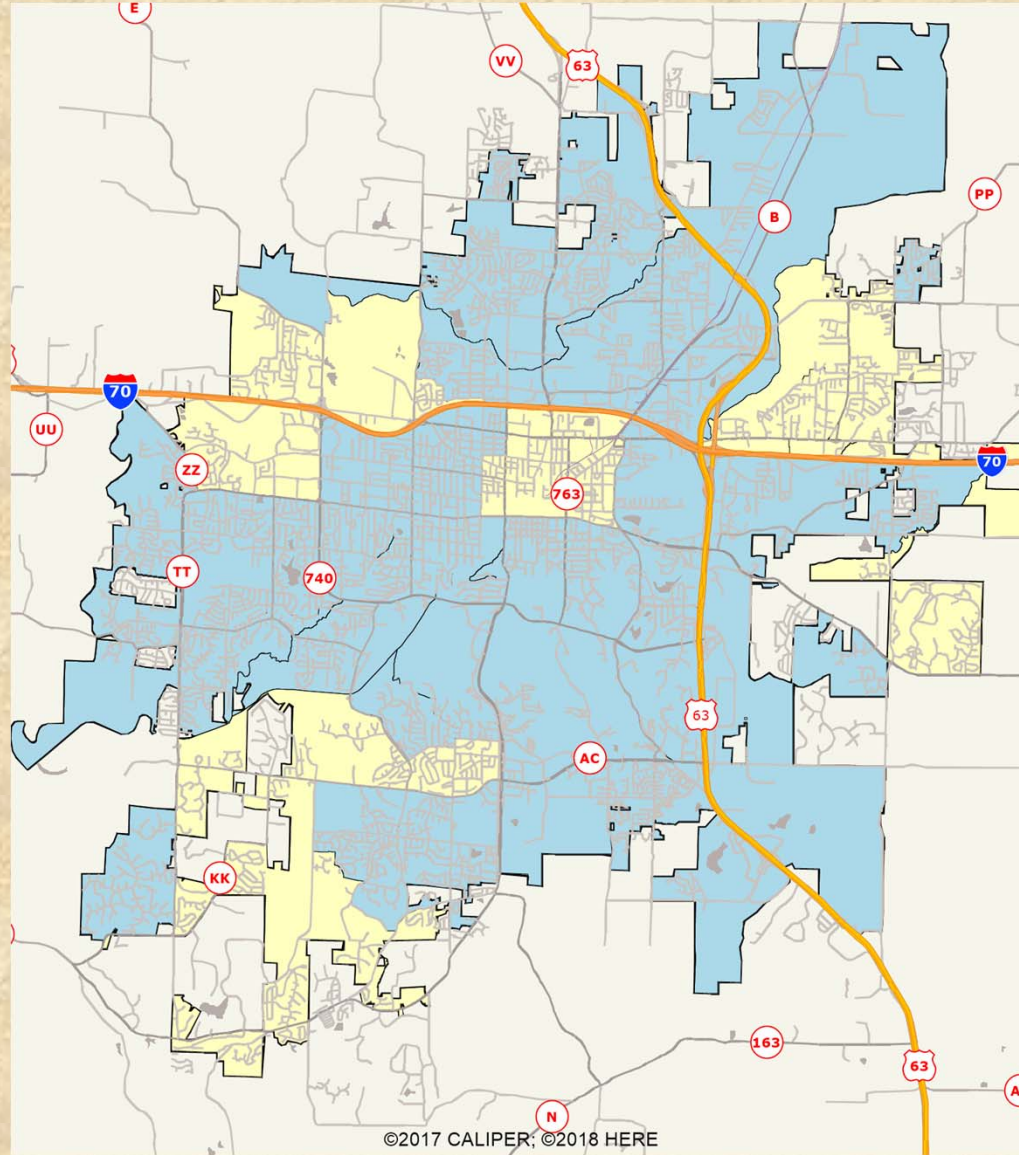
- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q4-05 Level of Safety: In city parks

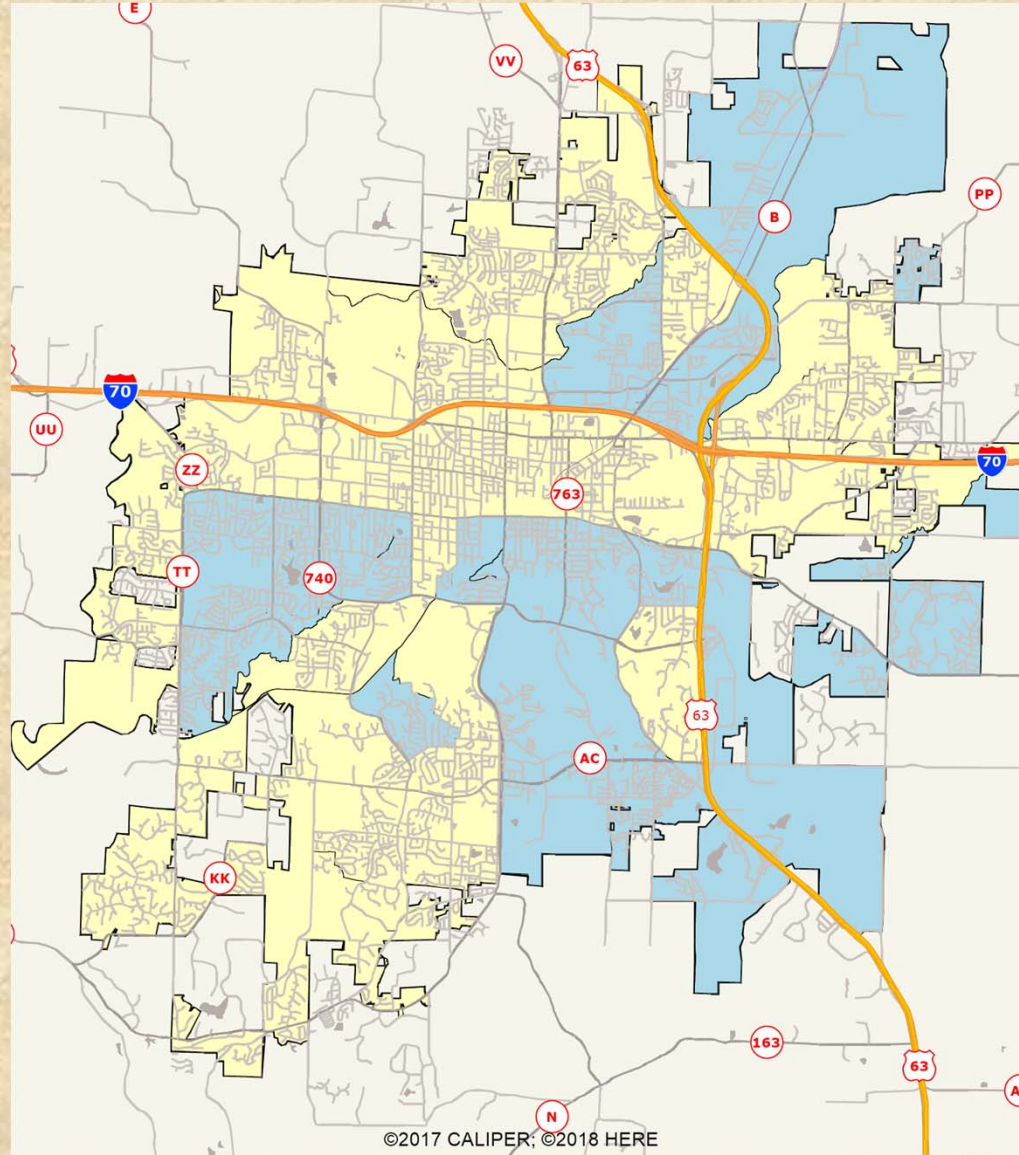


Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Unsafe
- 1.8-2.6 Unsafe
- 2.6-3.4 Neutral
- 3.4-4.2 Safe
- 4.2-5.0 Very Safe
- No Response

Q6-01 Level of Satisfaction with: Visibility of Police in neighborhoods



Legend

Mean rating on a 5-point scale

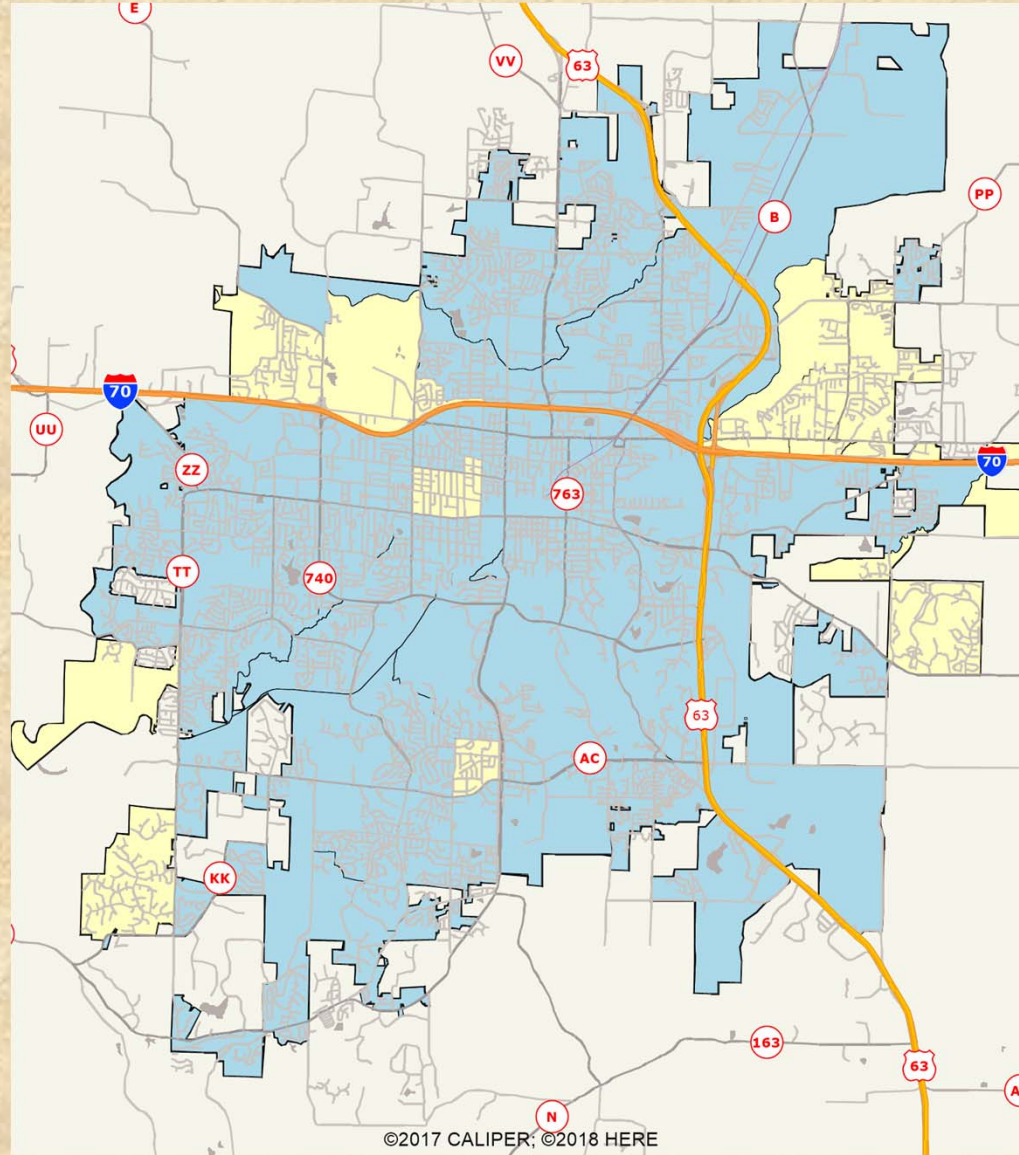
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-02 Level of Satisfaction with: Visibility of Police in commercial areas



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

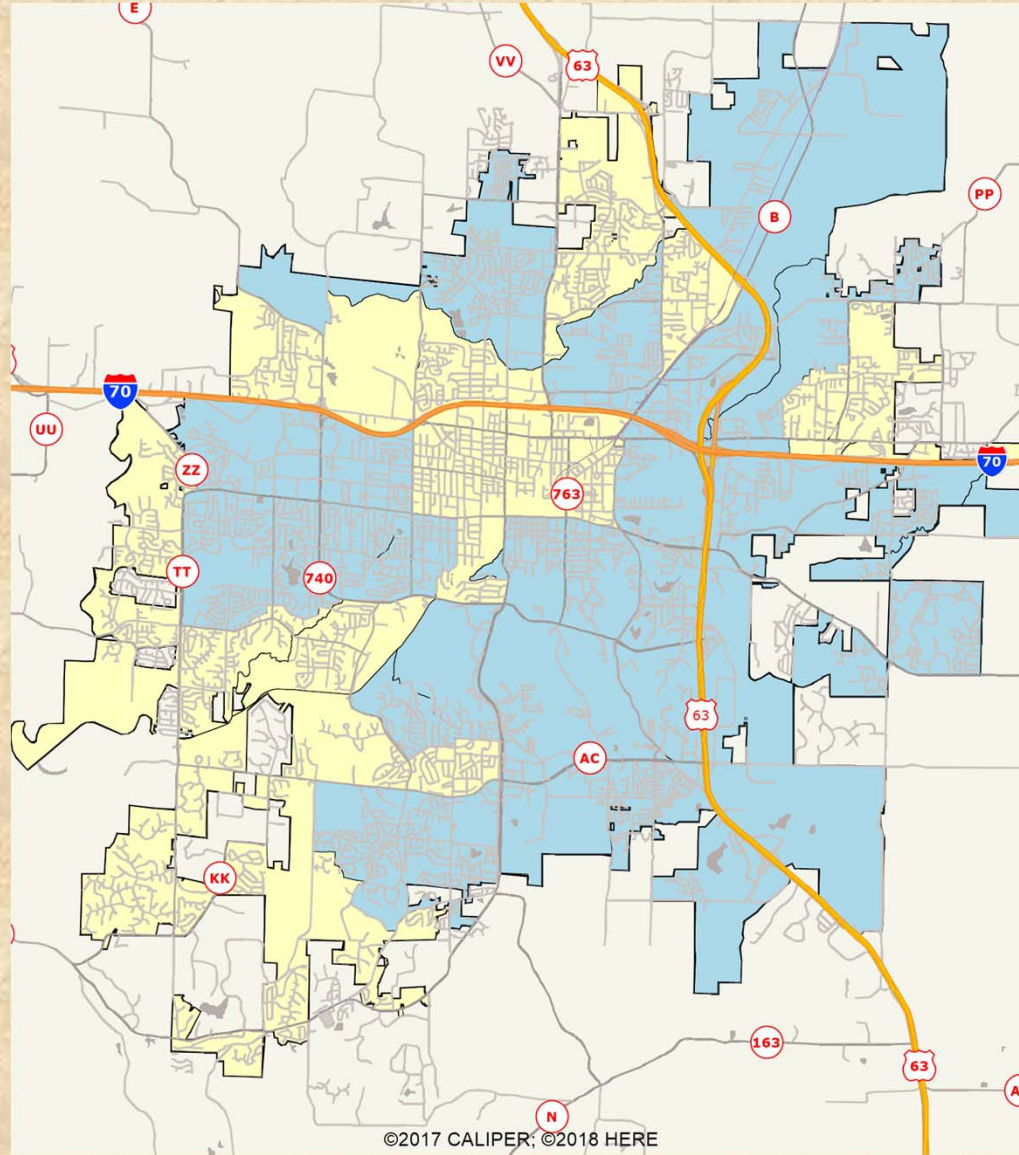
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q6-03 Level of Satisfaction with: Police efforts to prevent crime



Legend

Mean rating on a 5-point scale

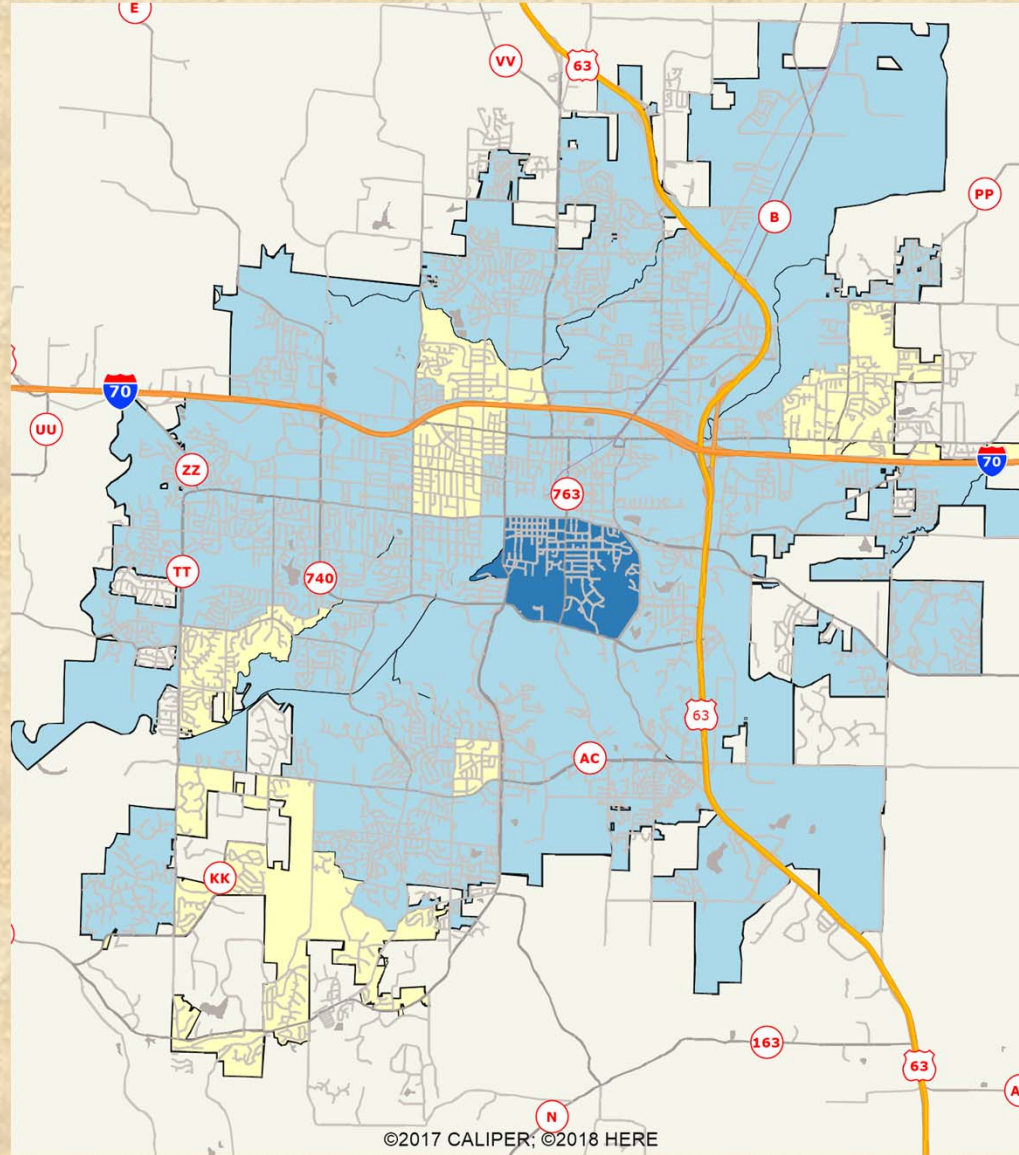
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-04 Level of Satisfaction with: How quickly Police respond to emergencies



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

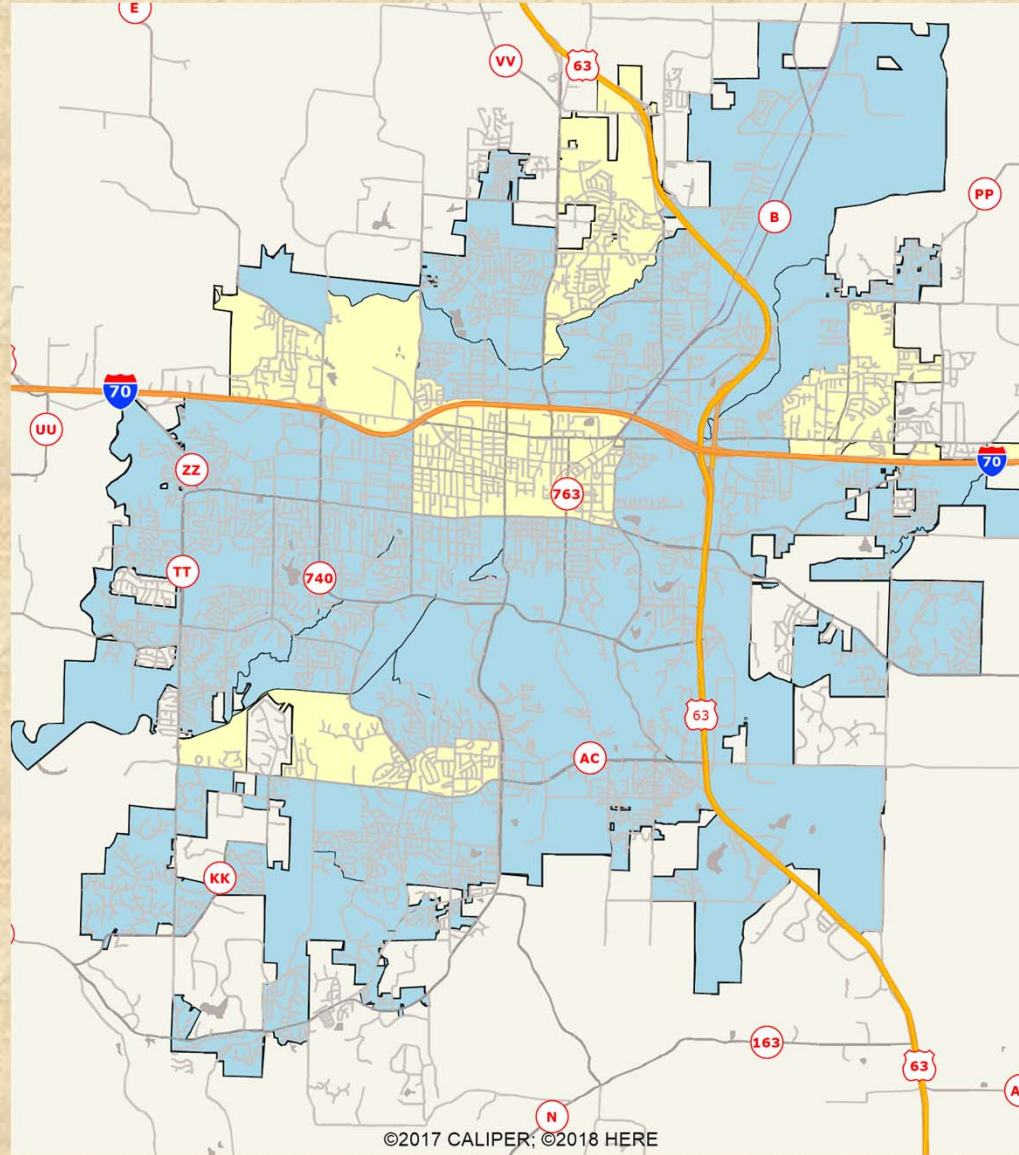
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q6-05 Level of Satisfaction with: Overall quality of local Police services



Legend

Mean rating on a 5-point scale

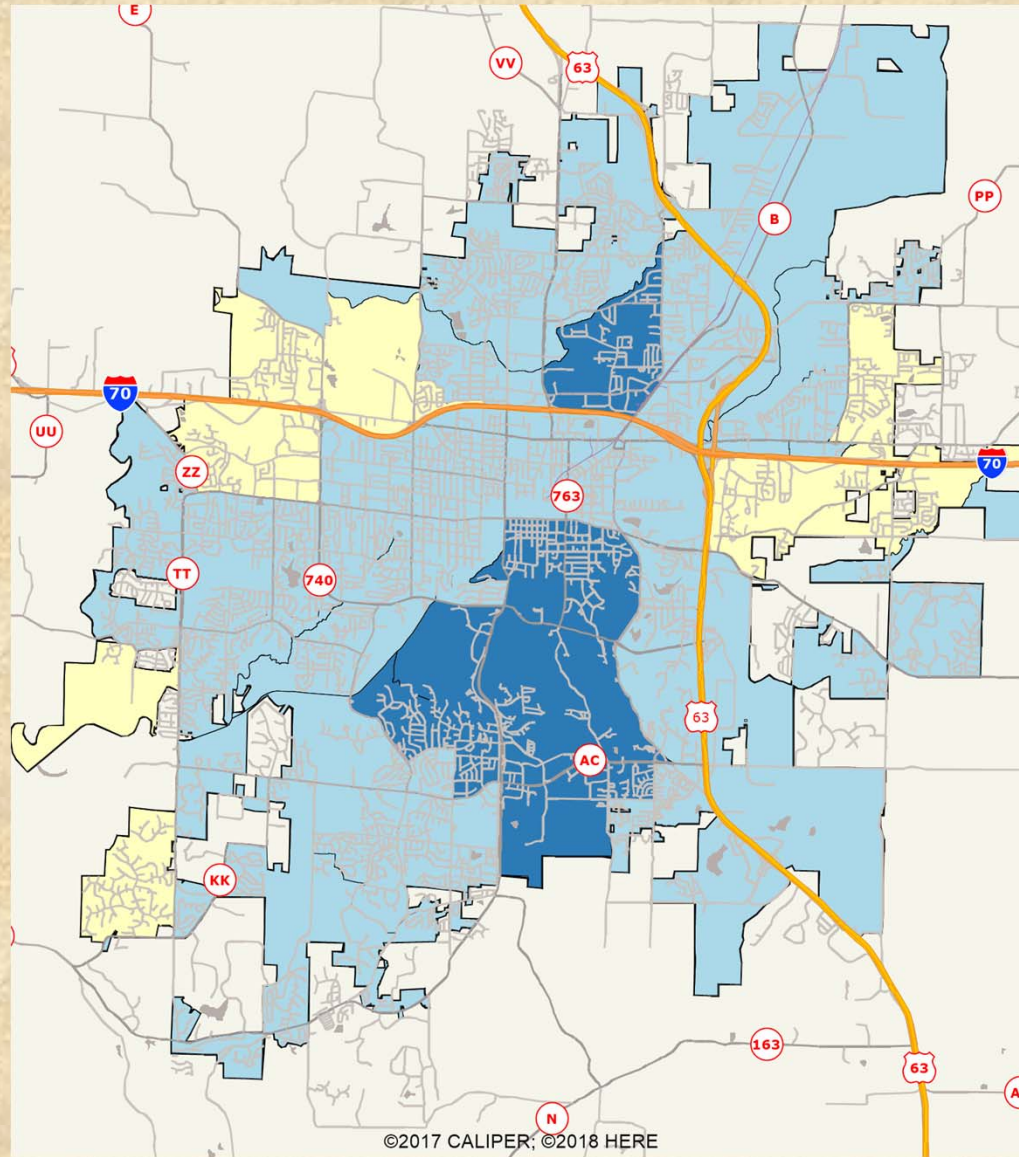
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-06 Level of Satisfaction with: Visibility of Fire personnel in neighborhoods



Legend

Mean rating on a 5-point scale

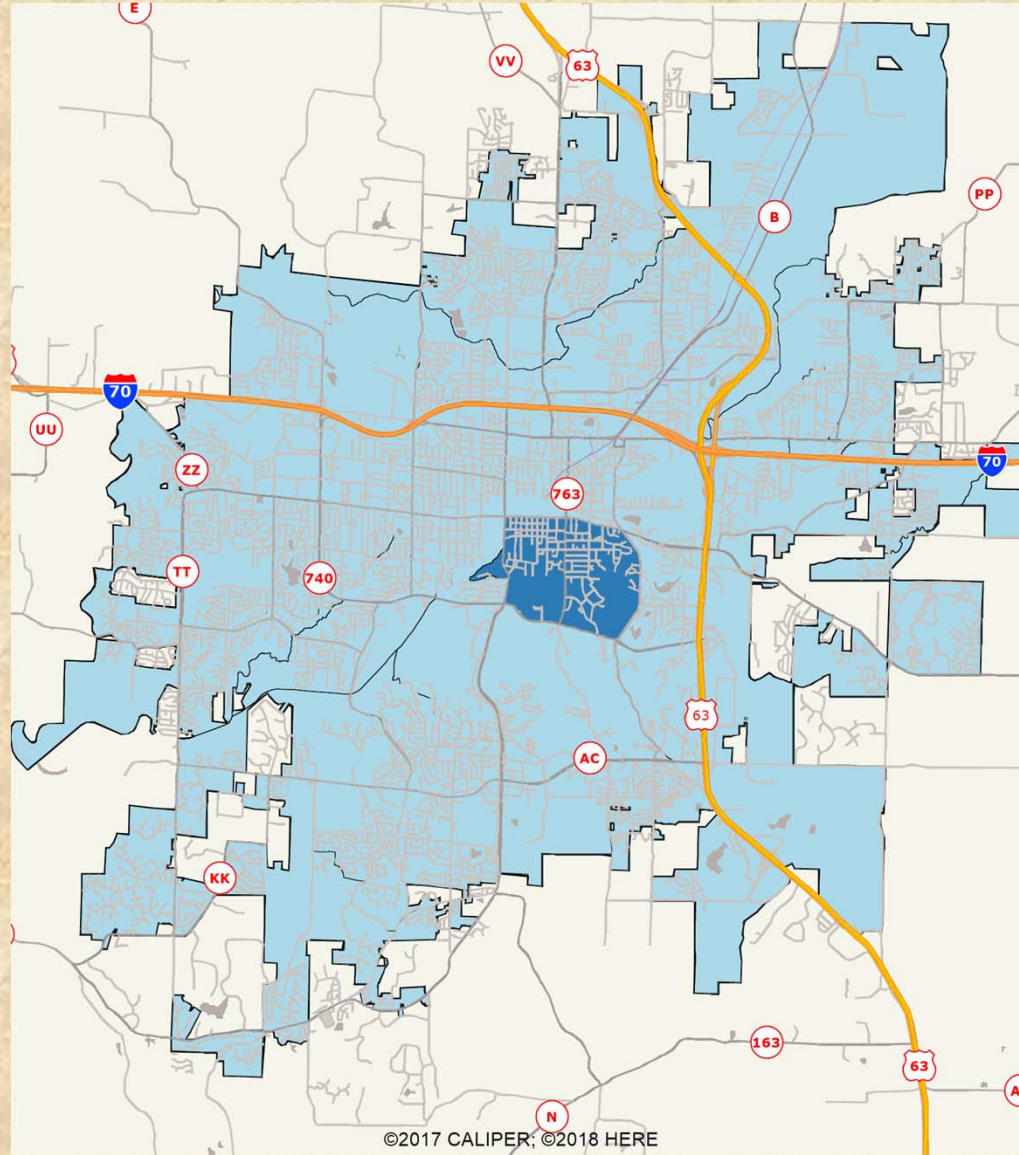
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-07 Level of Satisfaction with: Visibility of Fire personnel in commercial areas



Legend

Mean rating on a 5-point scale

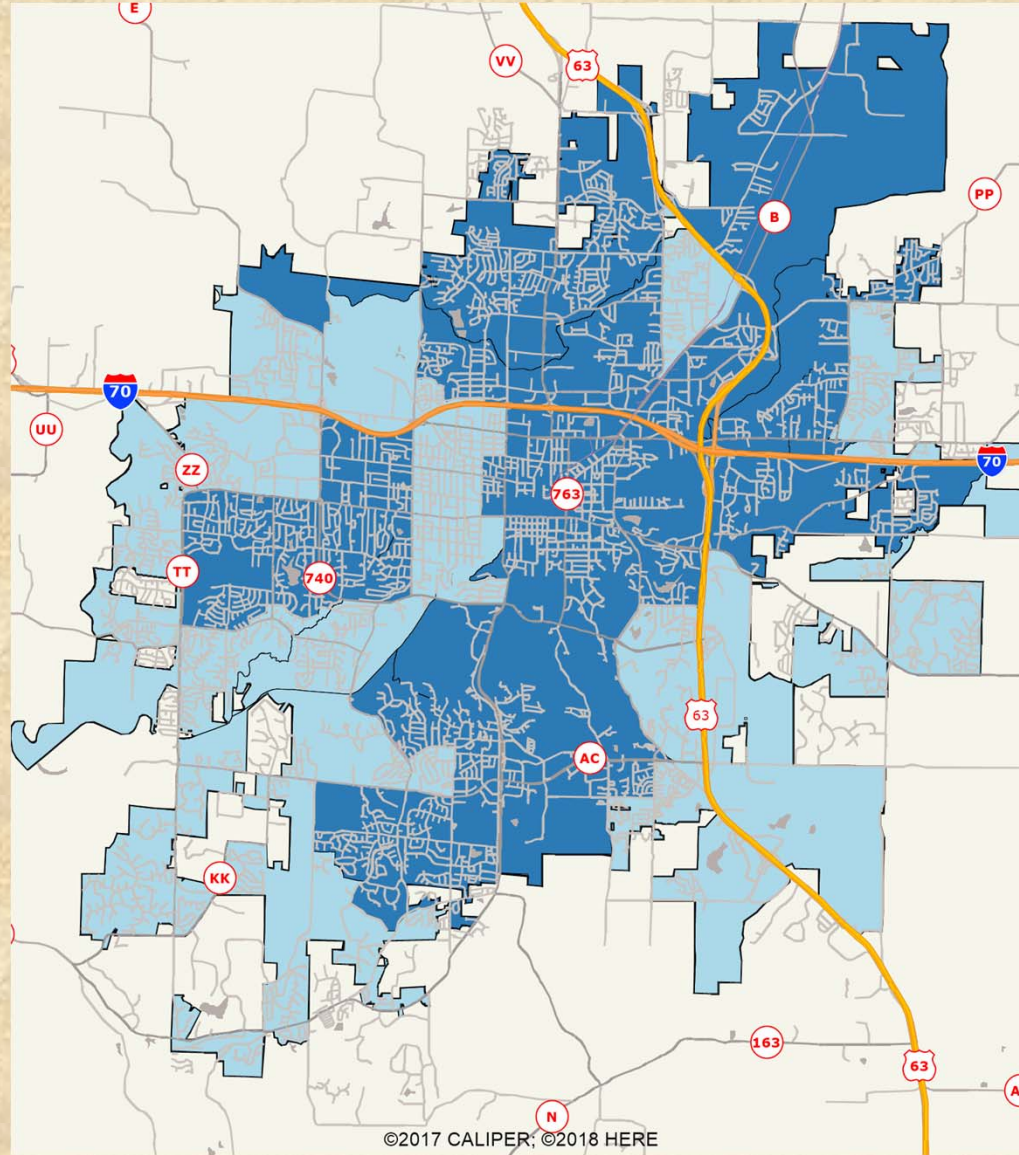
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-08 Level of Satisfaction with: How quickly Fire personnel respond to emergencies



Legend

Mean rating on a 5-point scale

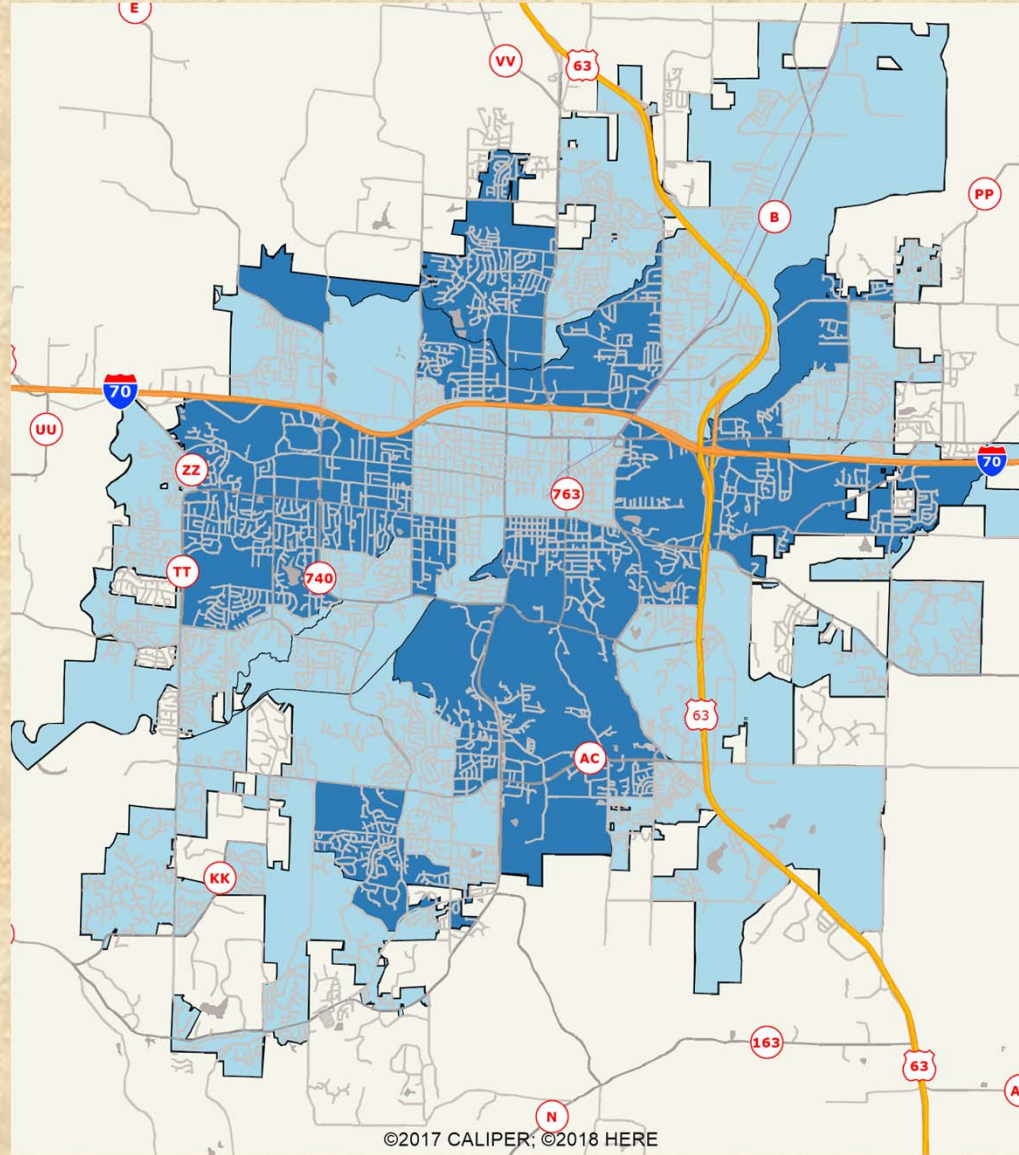
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q6-09 Level of Satisfaction with: Overall quality of City fire protection



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

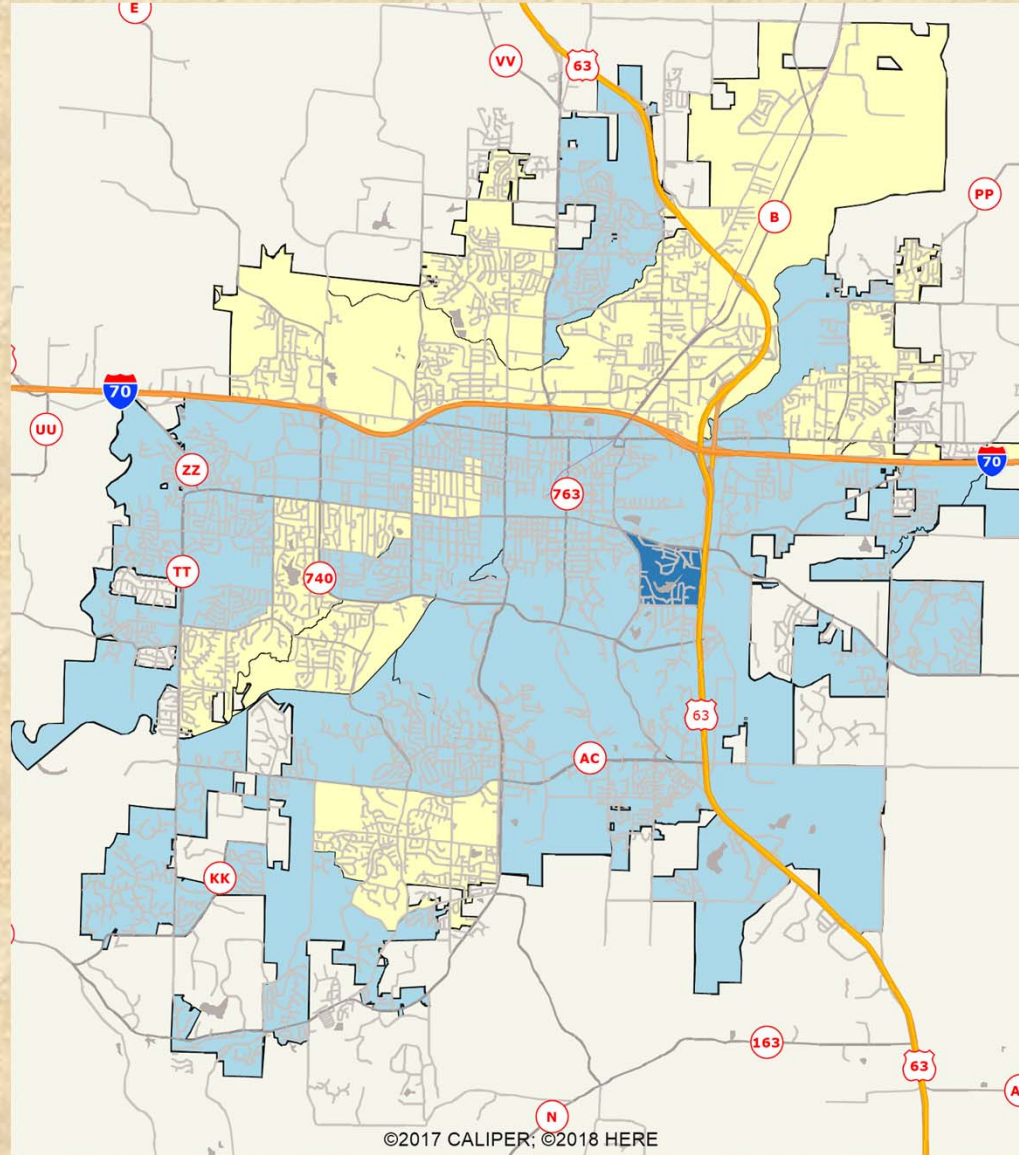
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q6-10 Level of Satisfaction with: The City's Municipal Court



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

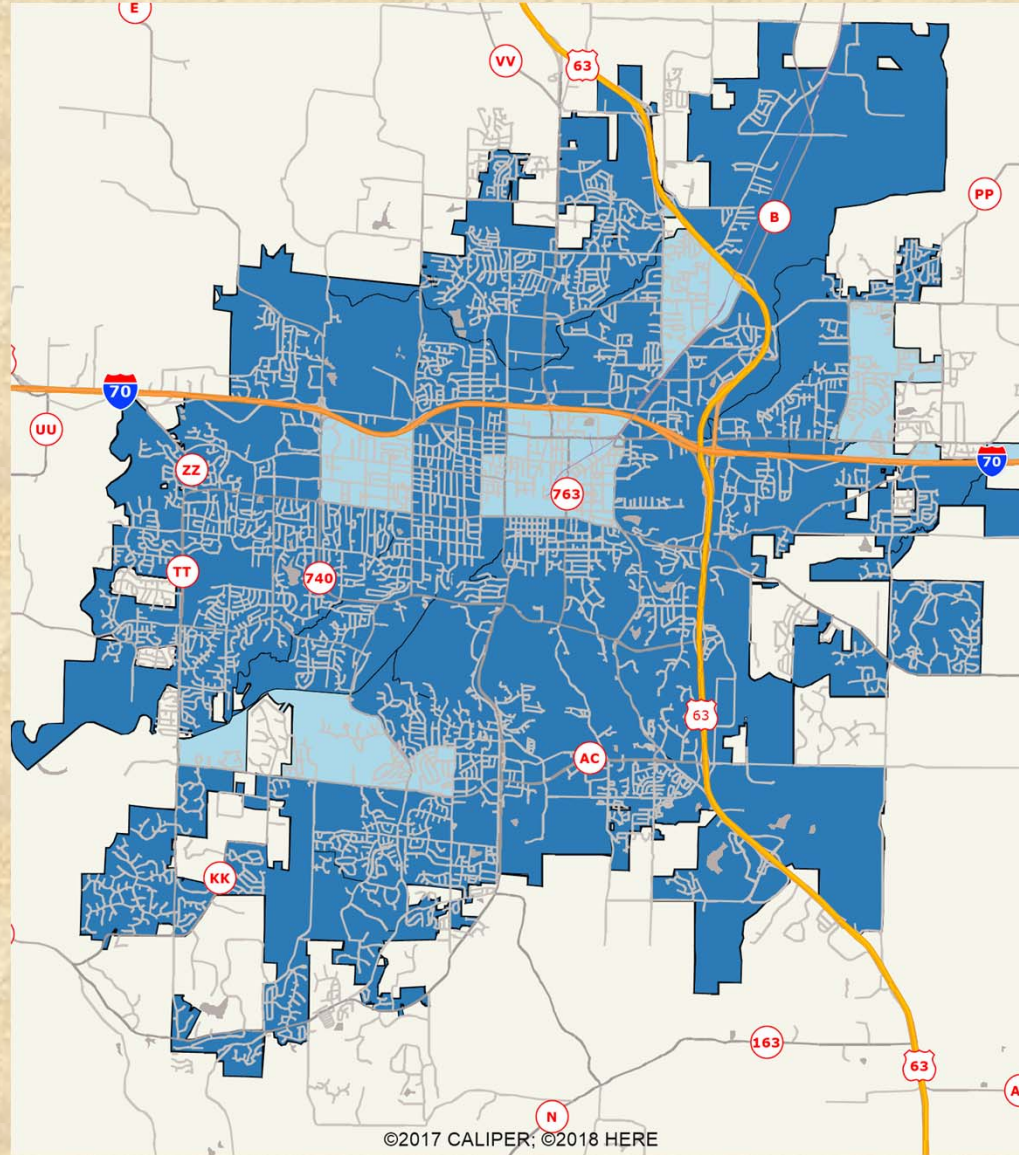
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q9-01 Level of Satisfaction with: Quality of city parks



Legend

Mean rating on a 5-point scale

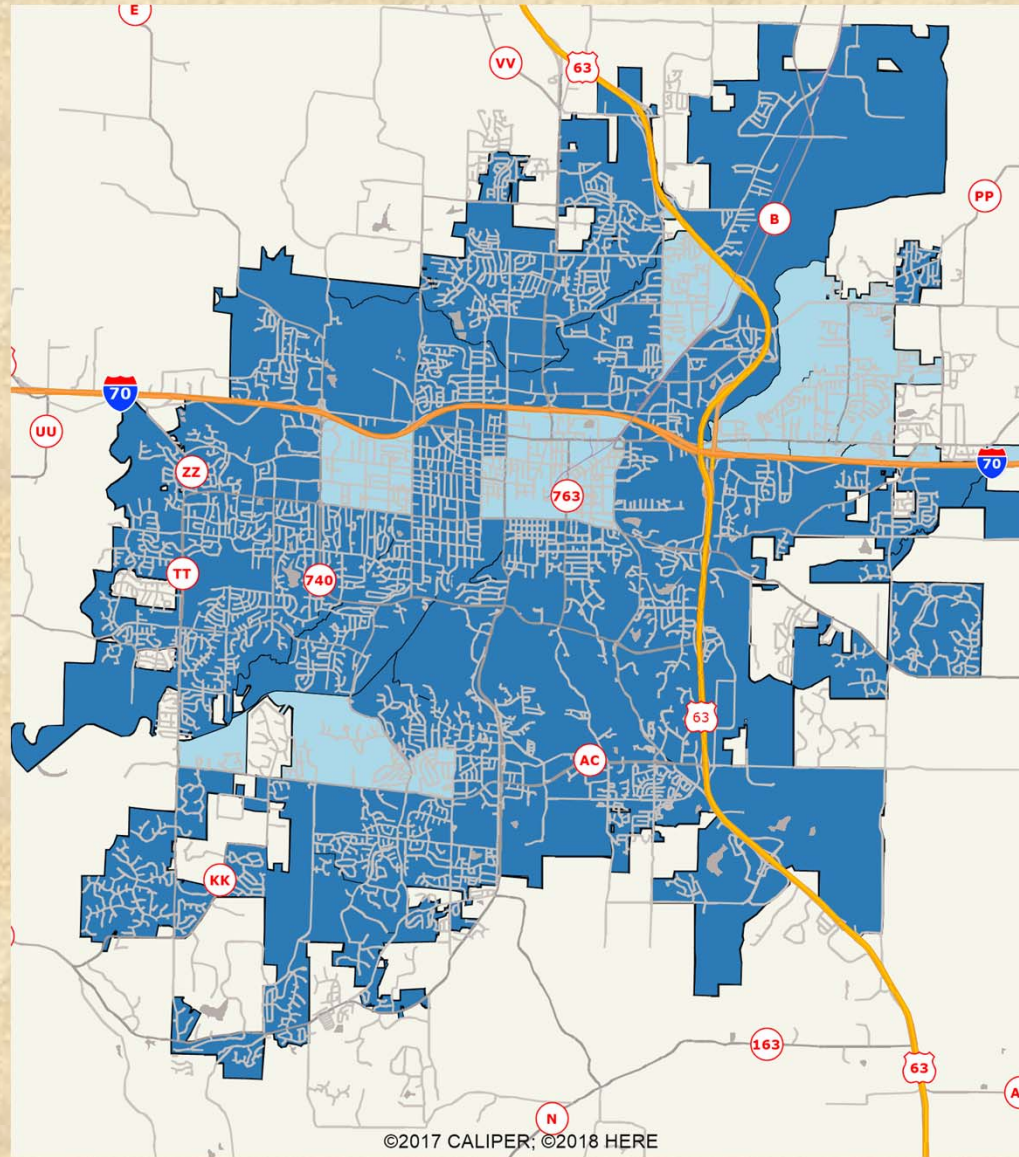
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-02 Level of Satisfaction with: Quality of walking/biking trails in the city



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

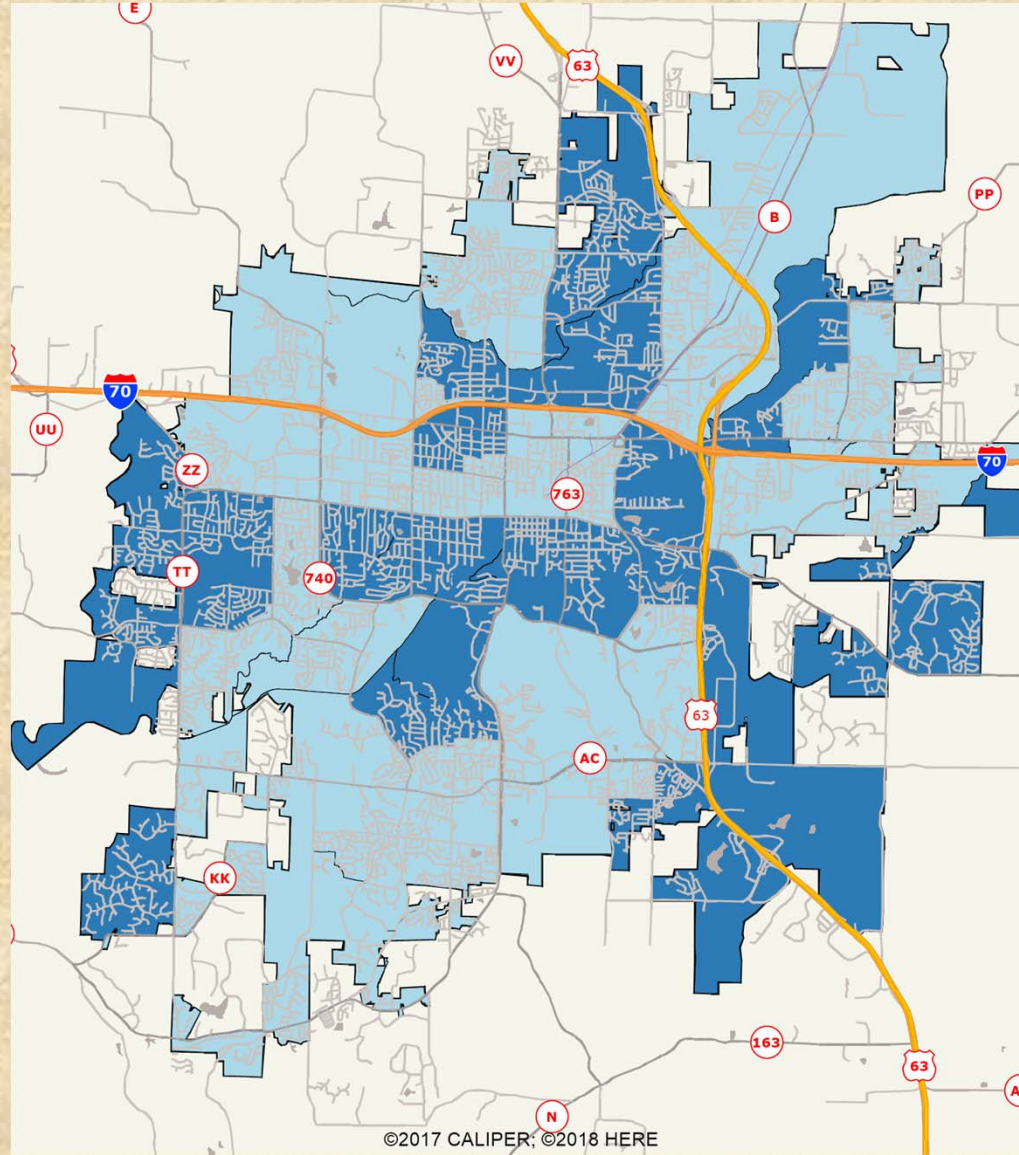
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q9-03 Level of Satisfaction with: Quality of outdoor athletic fields



Legend

Mean rating on a 5-point scale

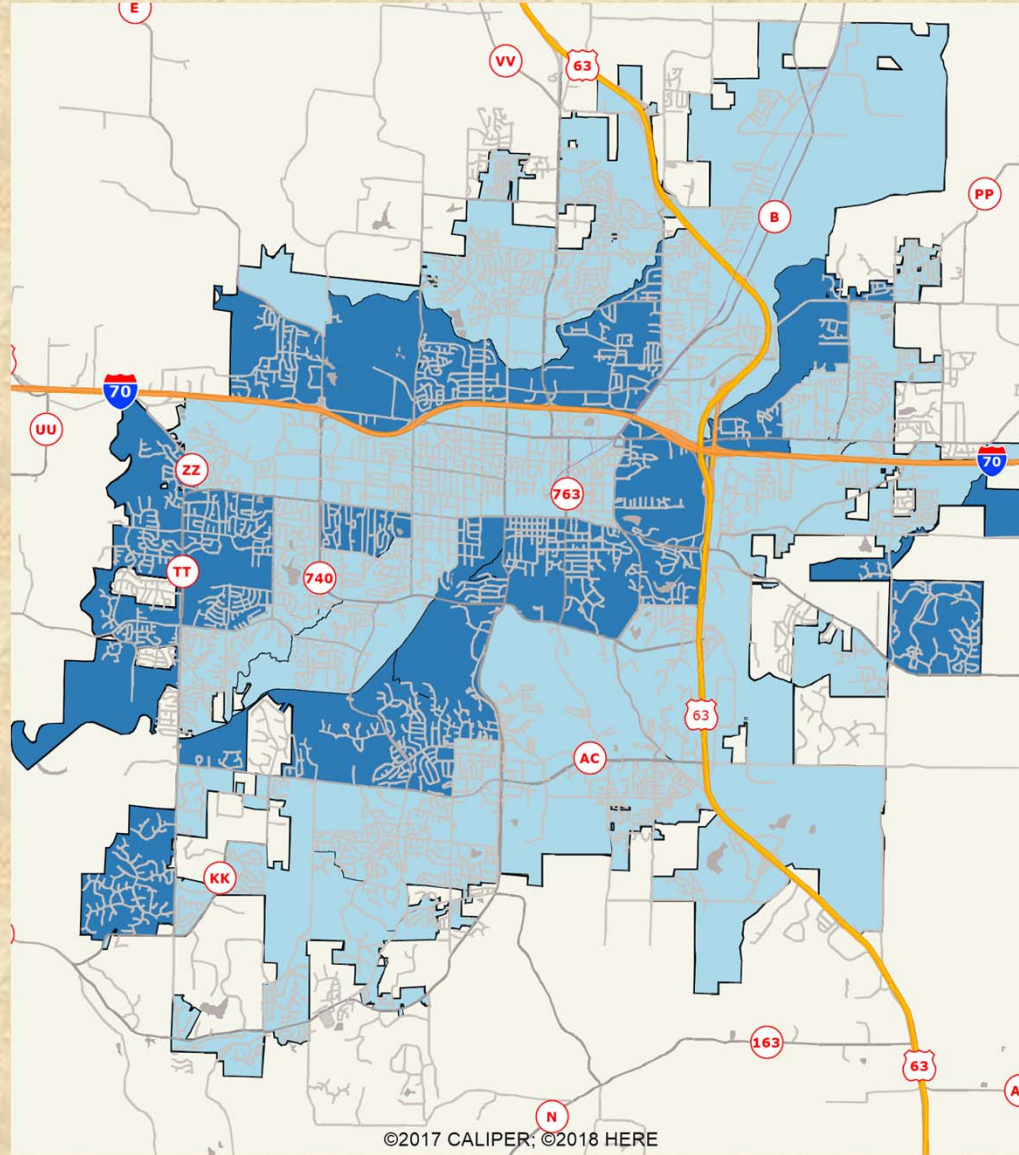
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-04 Level of Satisfaction with: Quality of recreation programs and classes



Legend

Mean rating on a 5-point scale

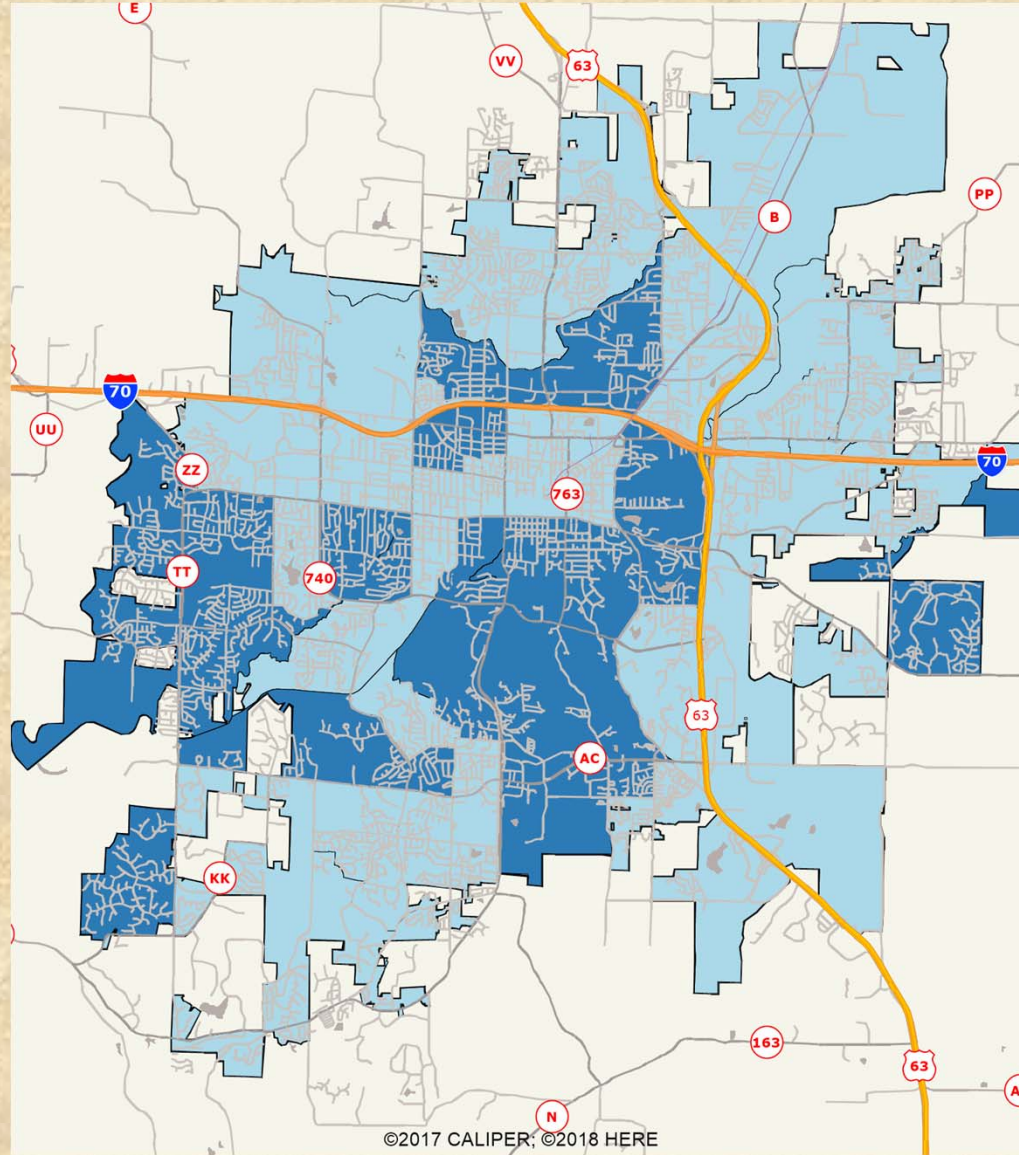
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-05 Level of Satisfaction with: Availability of information about city parks/recreation programs



Legend

Mean rating on a 5-point scale

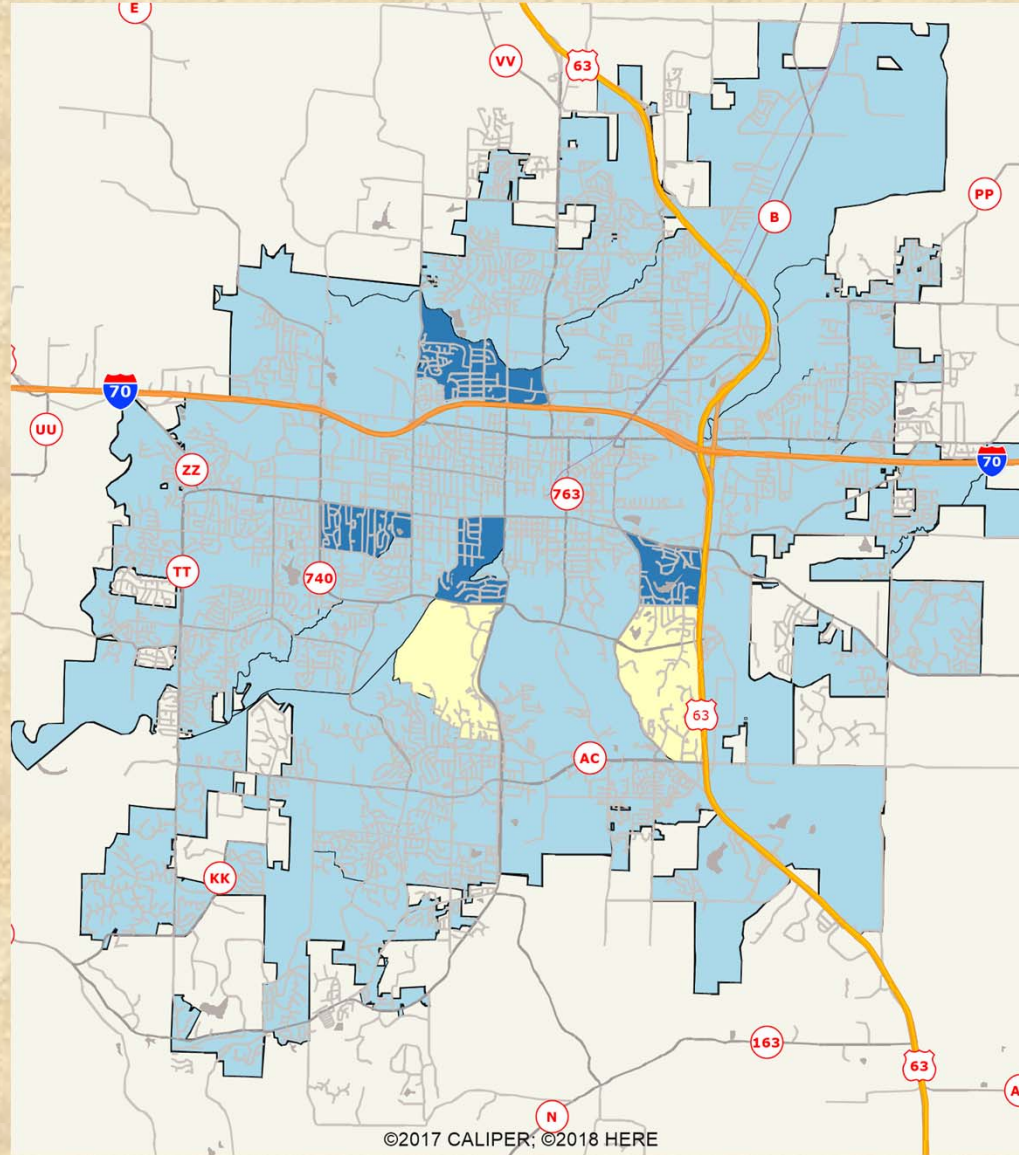
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q9-06 Level of Satisfaction with: City pools/aquatic facilities



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

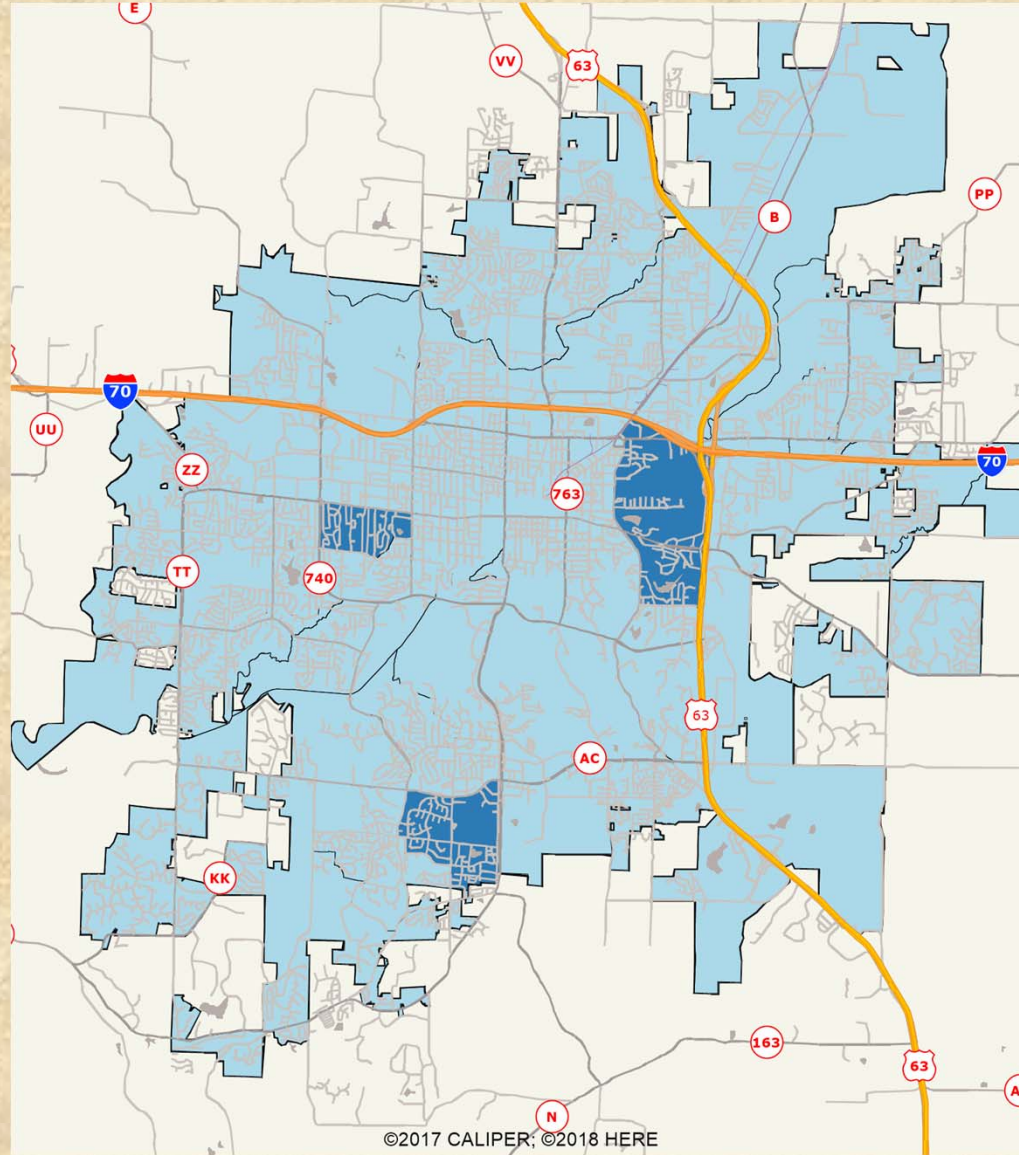
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q9-07 Level of Satisfaction with: Amount of land acquired to preserve open space/protect the environment



Legend

Mean rating on a 5-point scale

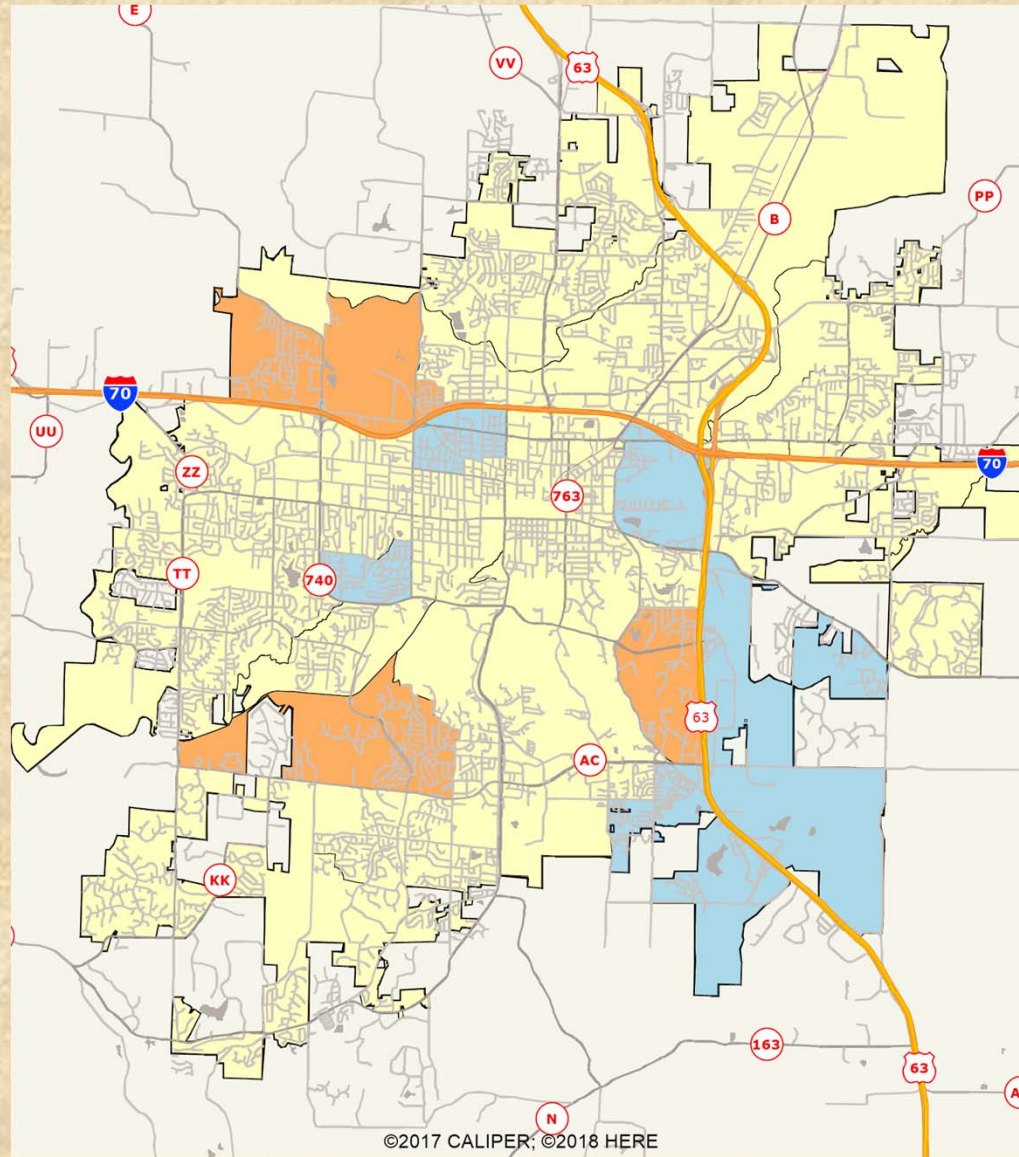
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11-01 Level of Satisfaction with: City maintenance and repair services for major city streets



Legend

Mean rating on a 5-point scale

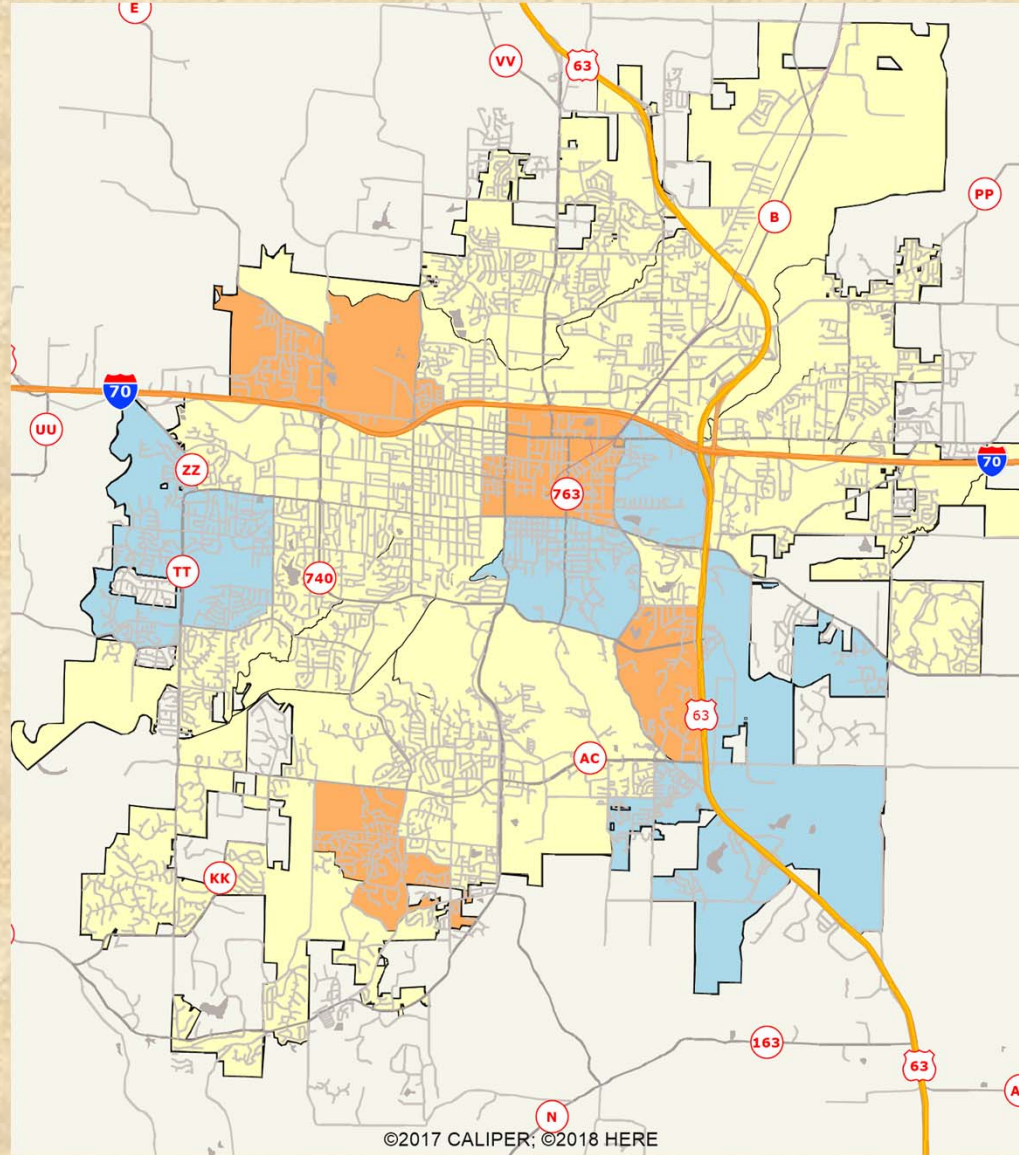
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11-02 Level of Satisfaction with: City maintenance and repair services for streets in your neighborhood



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

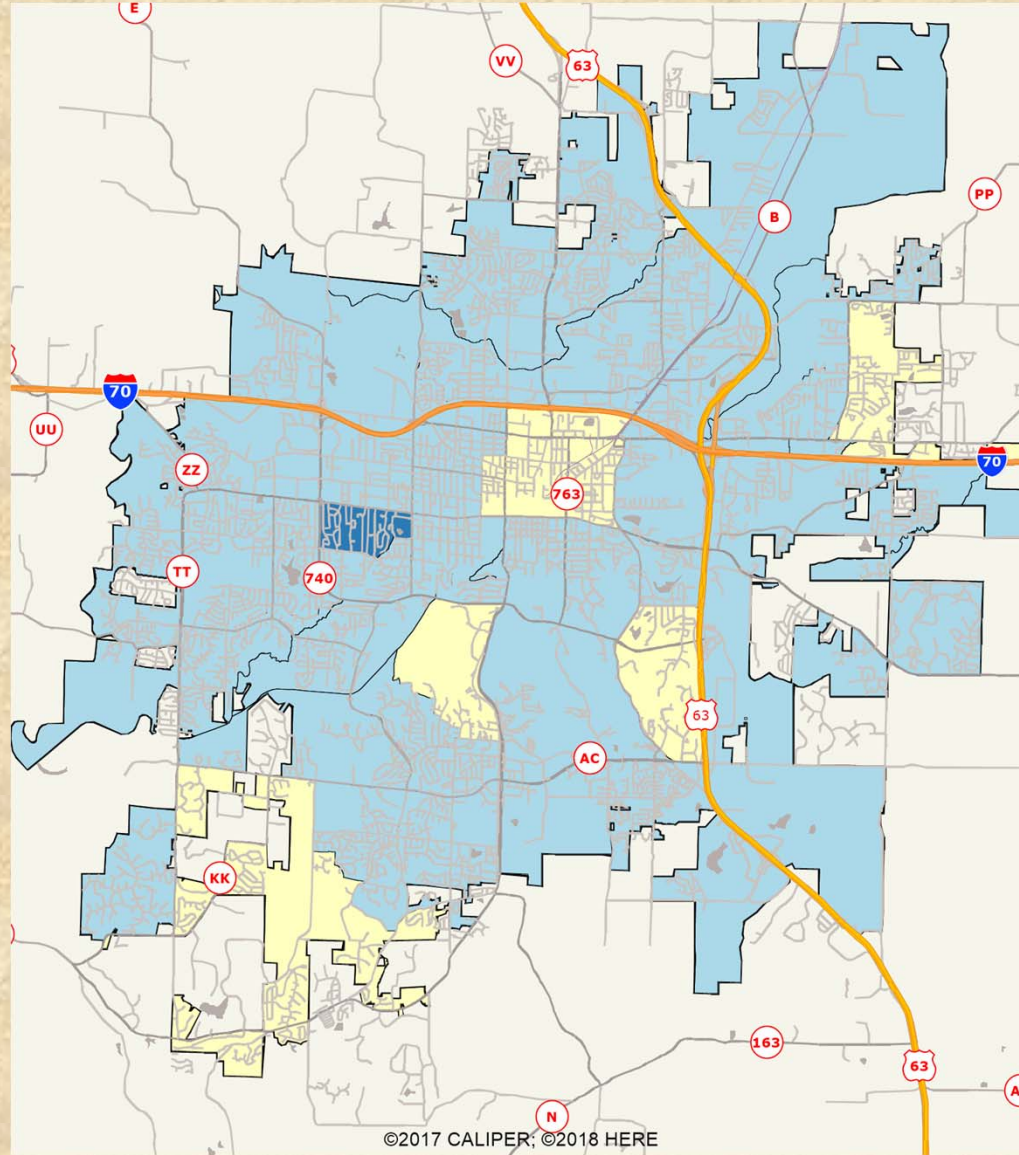
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q11-03 Level of Satisfaction with: Snow removal on major city streets



Legend

Mean rating on a 5-point scale

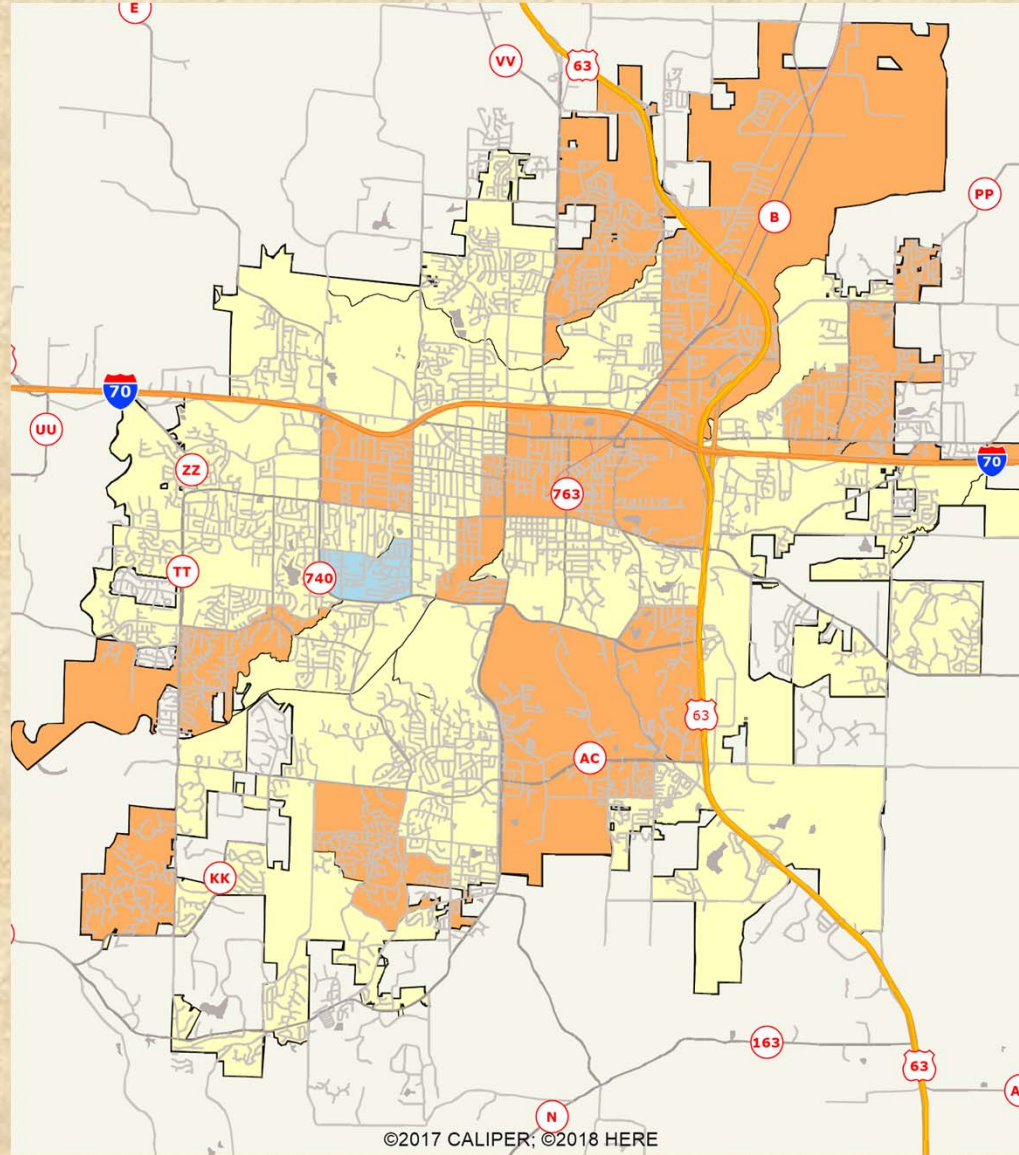
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11-04 Level of Satisfaction with: Snow removal on neighborhood streets



Legend

Mean rating on a 5-point scale

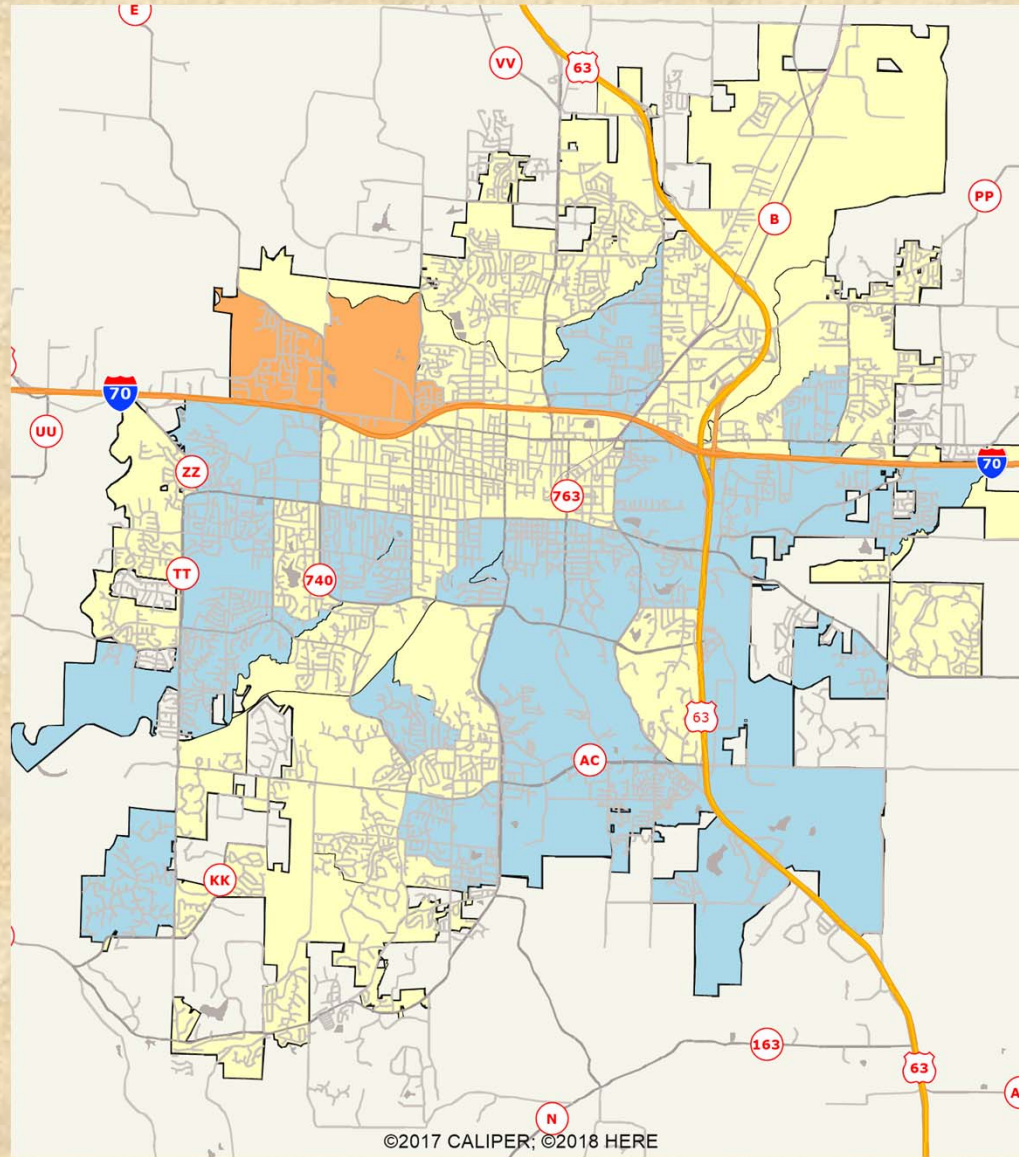
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11-05 Level of Satisfaction with: City street cleaning services



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

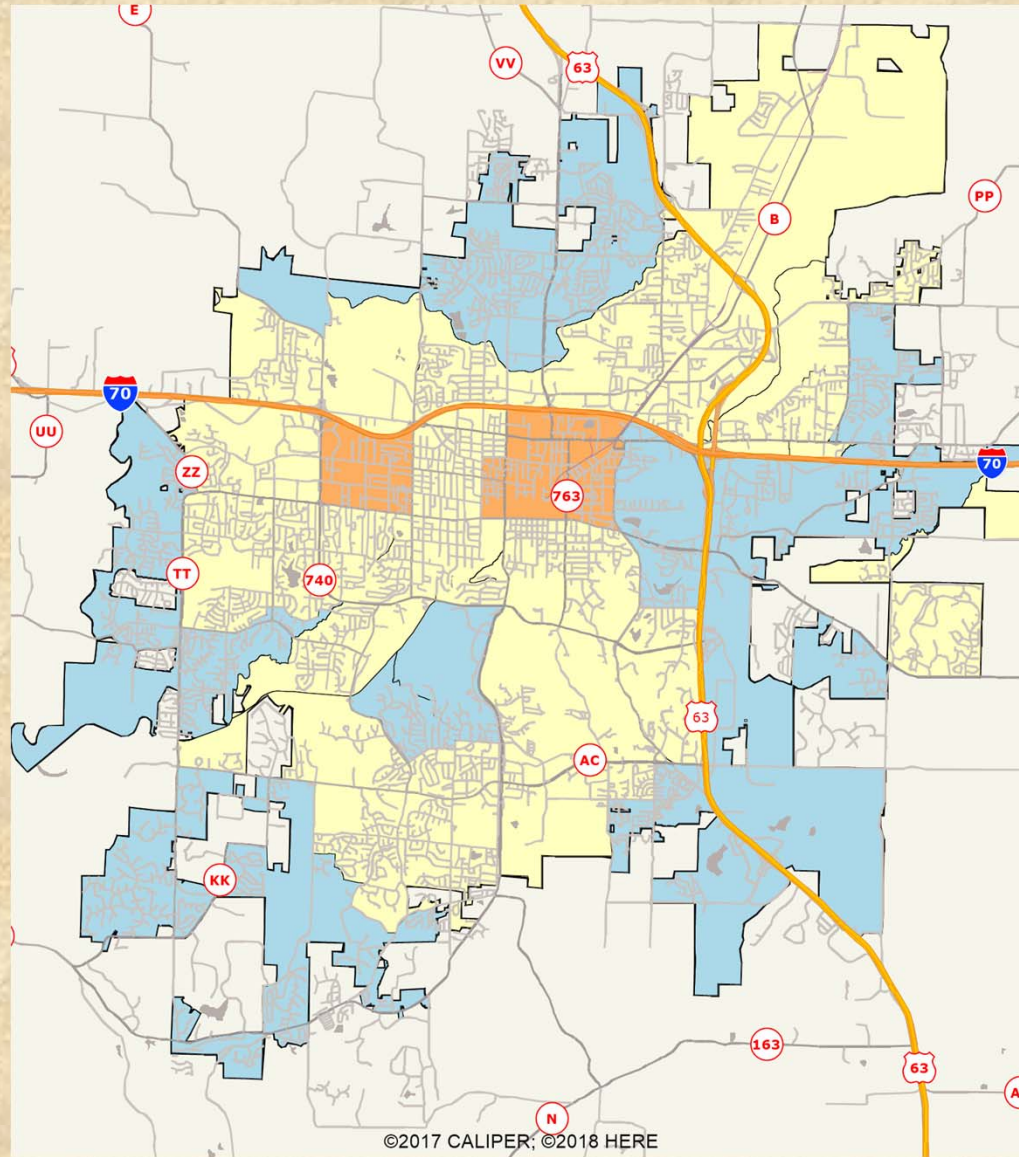
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q11-06 Level of Satisfaction with: Condition of sidewalks adjacent to city streets



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

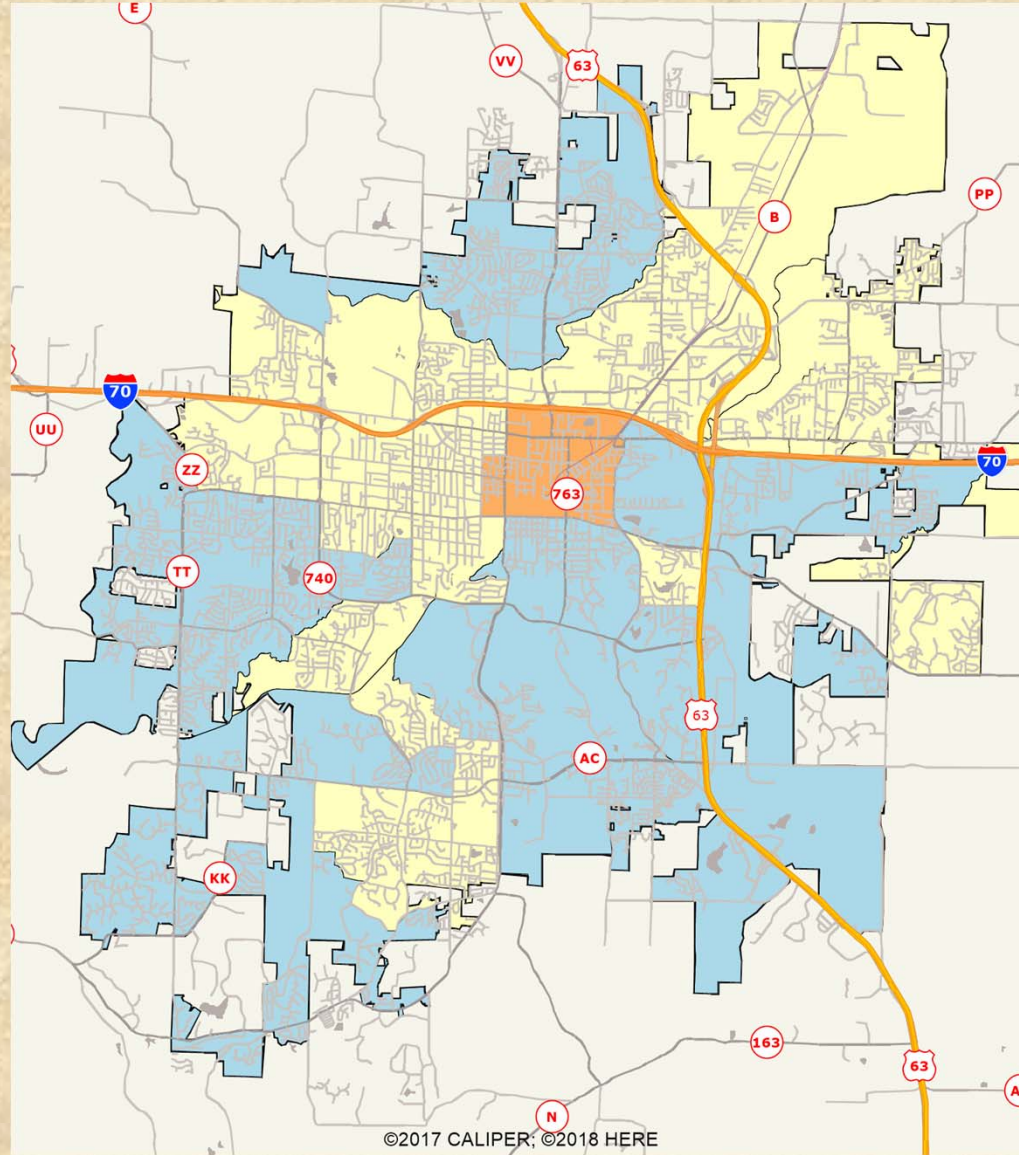
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q11-07 Level of Satisfaction with: Availability of sidewalks in the city



Legend

Mean rating on a 5-point scale

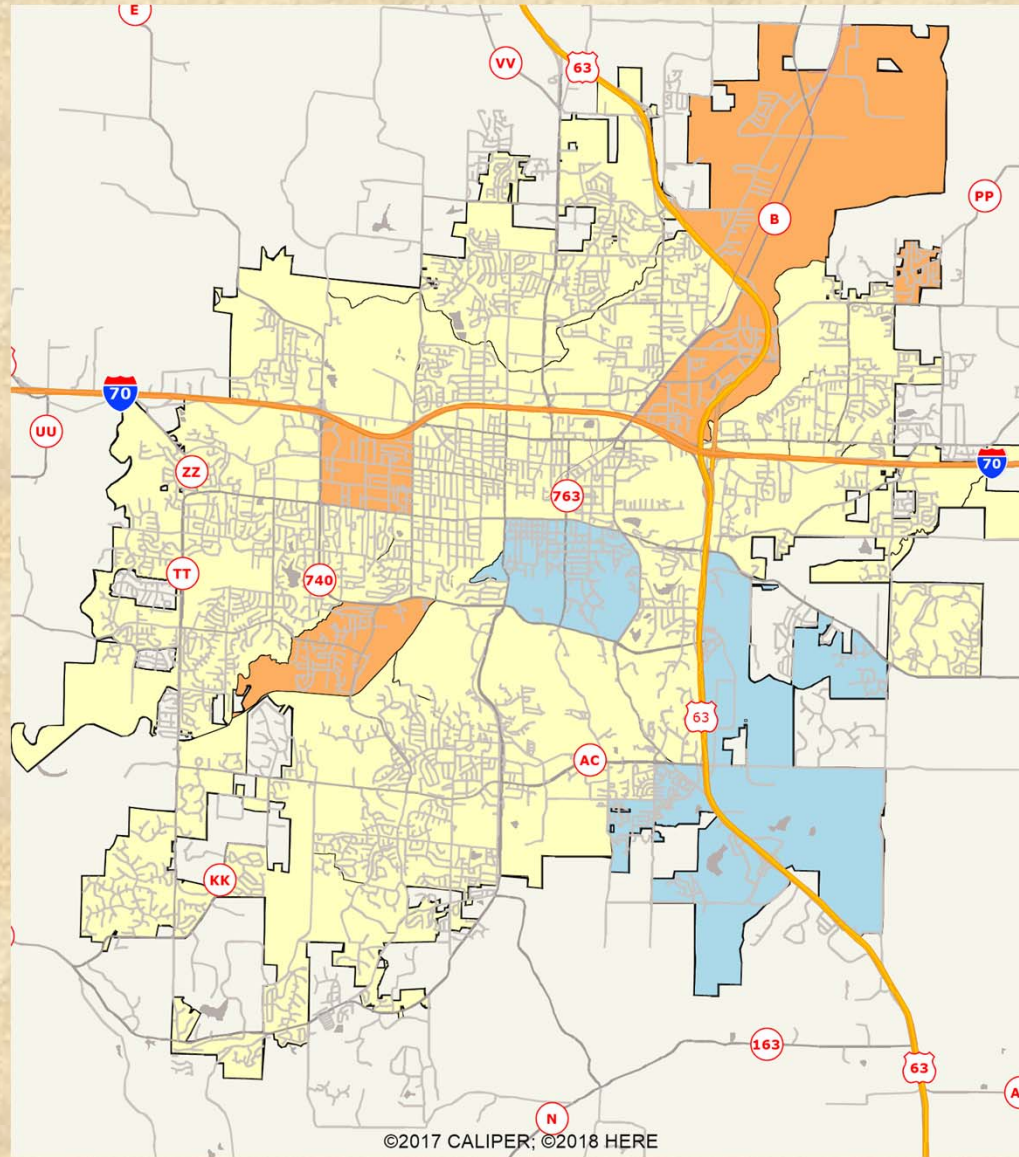
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q11-08 Level of Satisfaction with: Condition of pavement markings



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

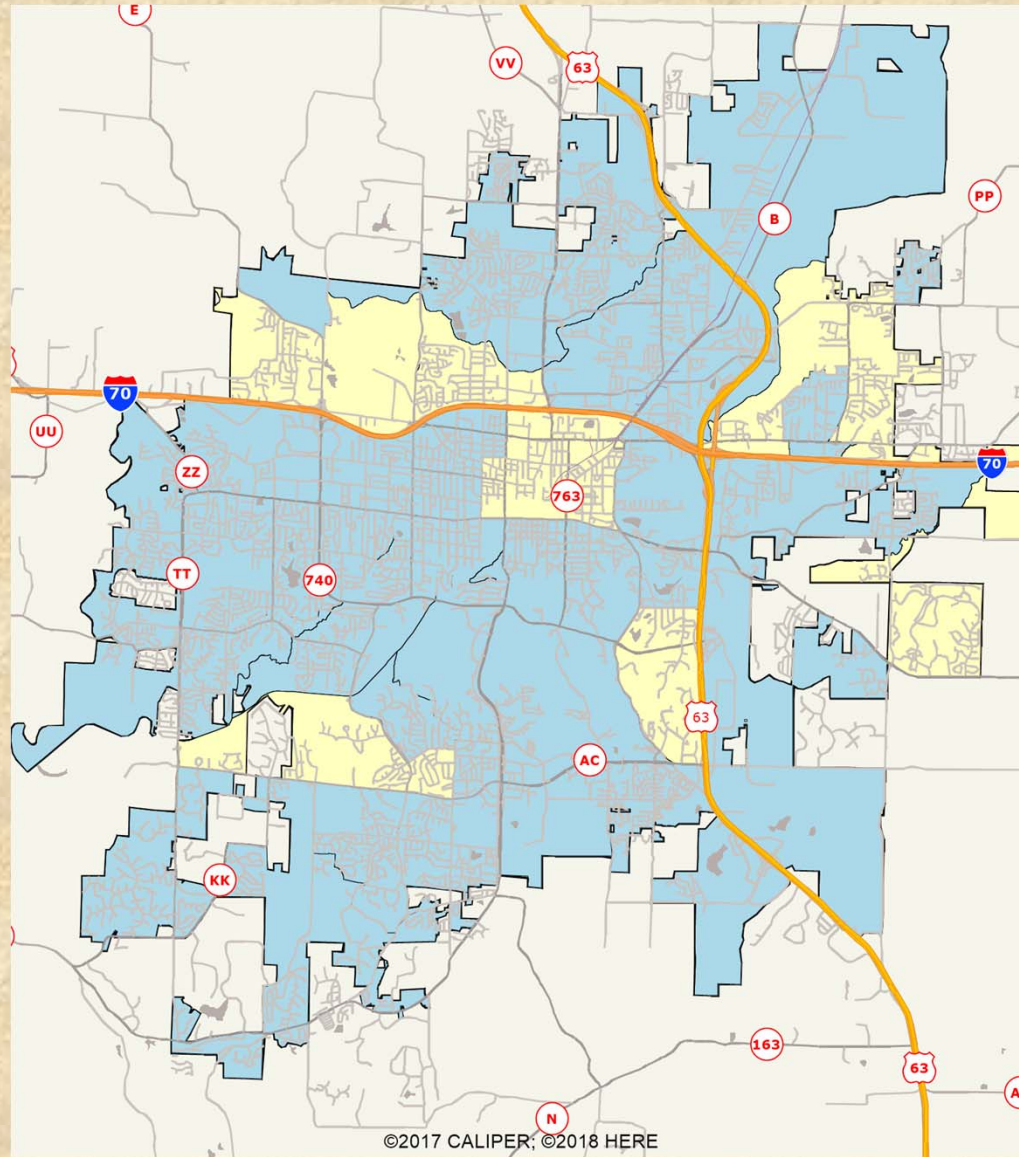
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q11-09 Level of Satisfaction with: Mowing/trimming of public areas along city streets



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

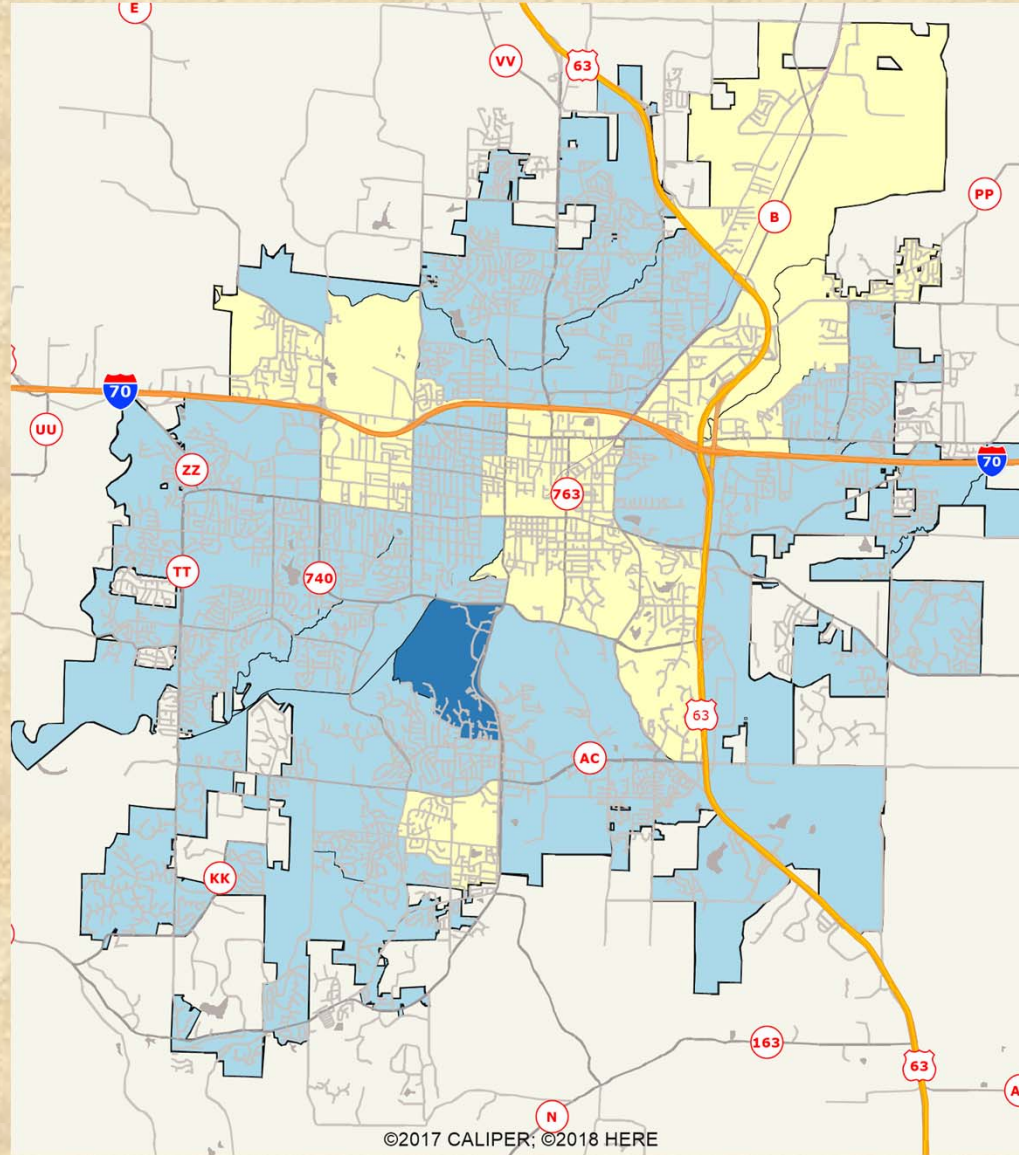
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-01 Level of Satisfaction with: Maintenance of residential property



Legend

Mean rating on a 5-point scale

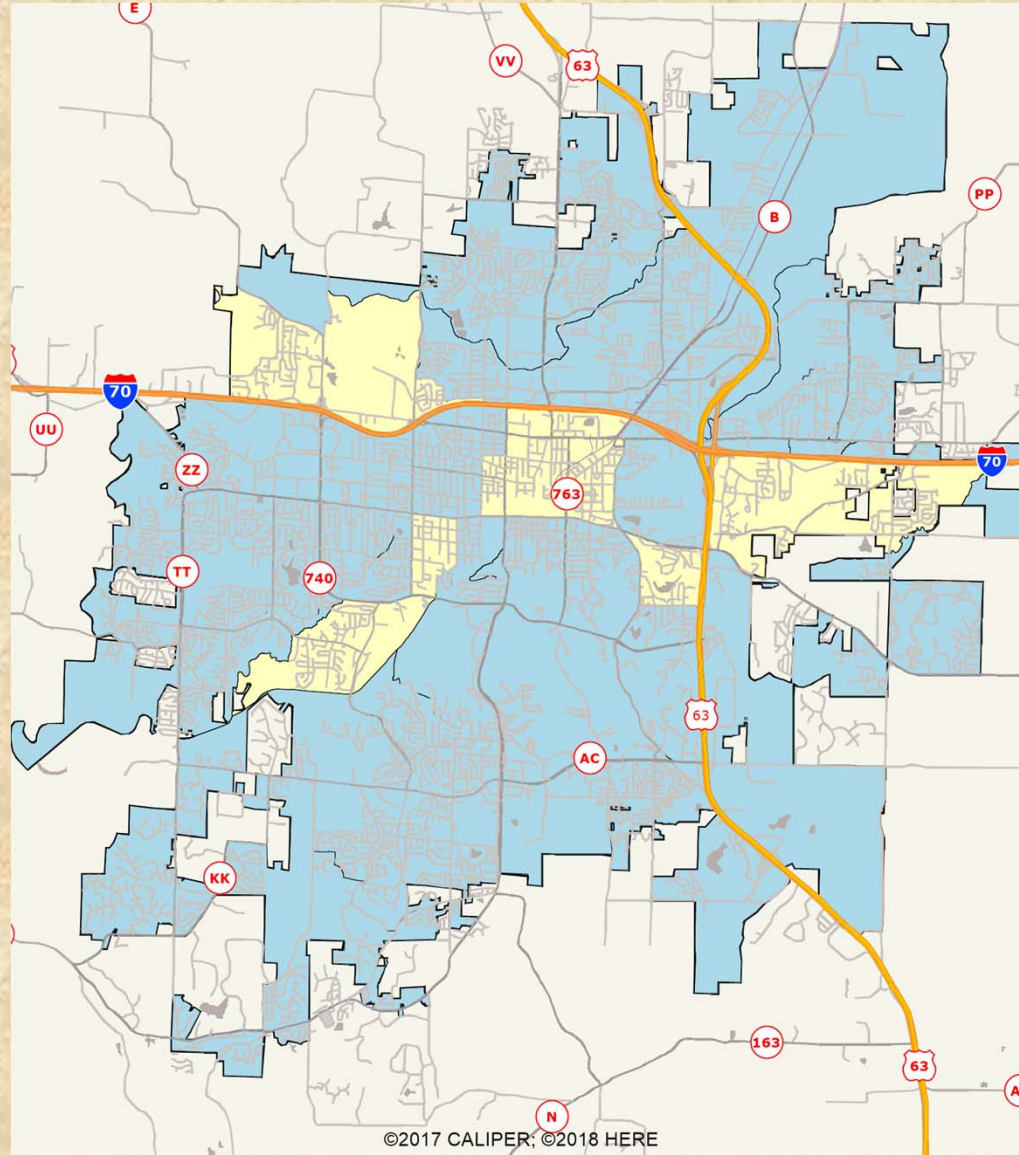
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-02 Level of Satisfaction with: Residential building codes



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

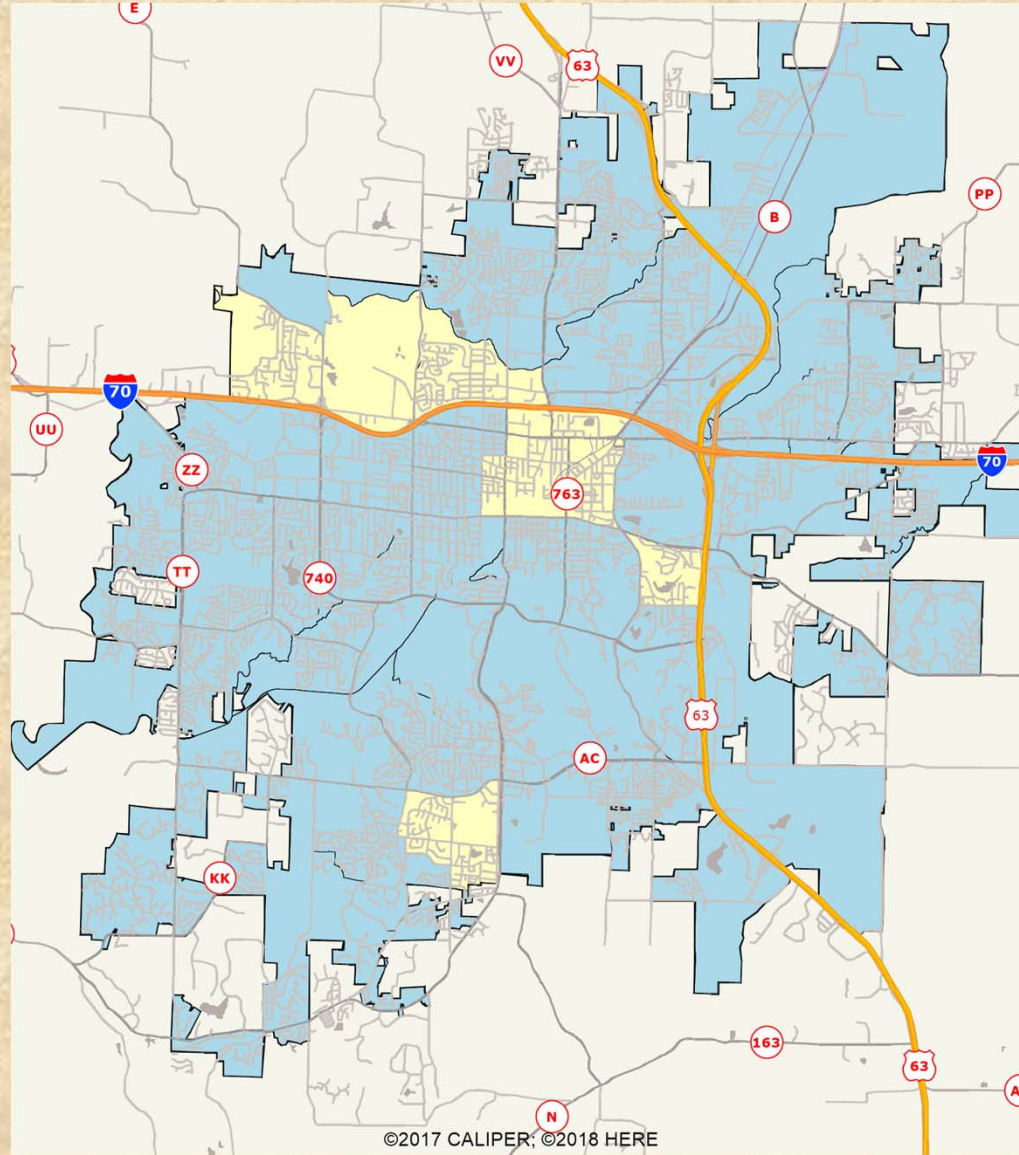
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q13-03 Level of Satisfaction with: Maintenance of business property



Legend

Mean rating on a 5-point scale

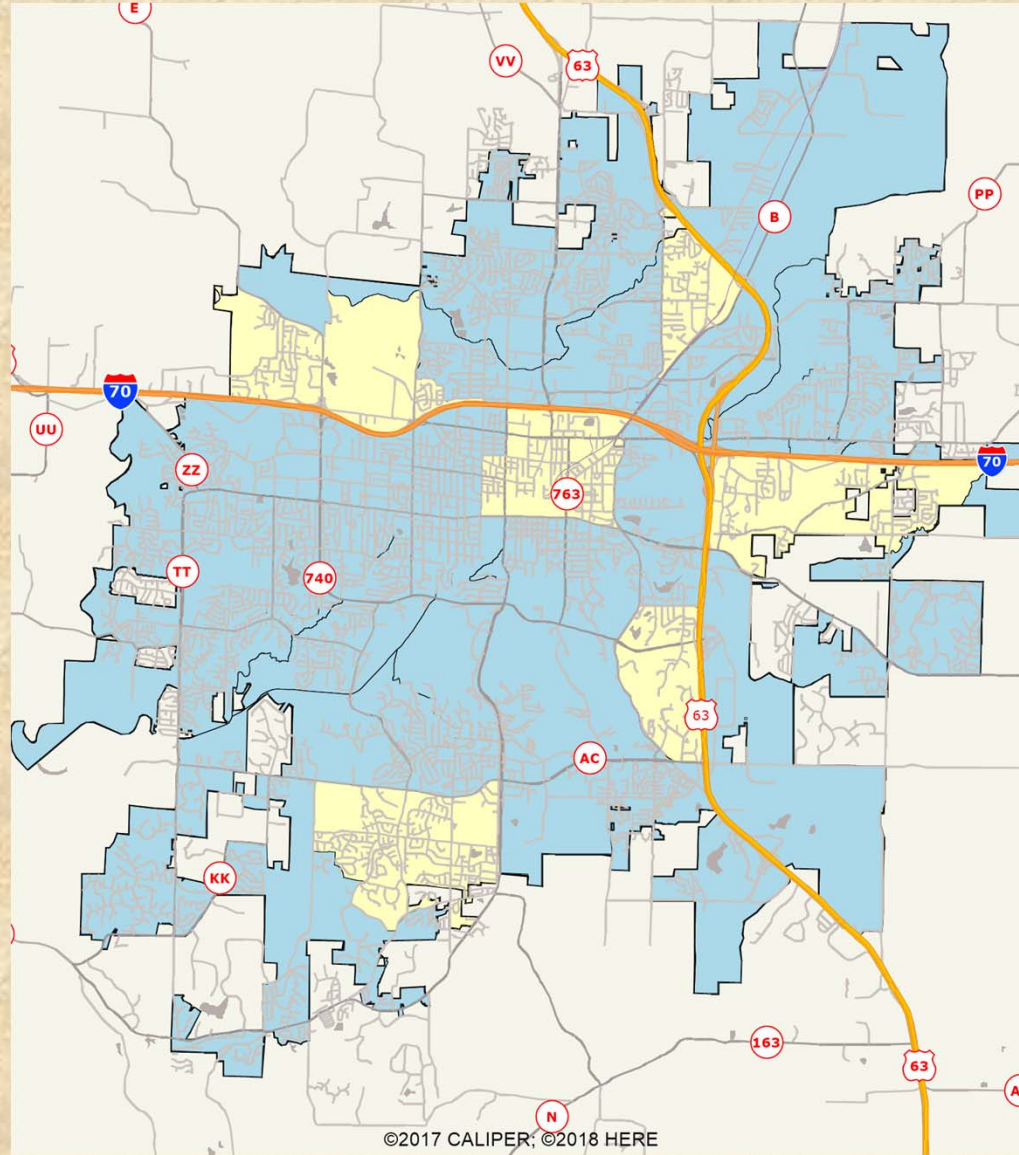
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-04 Level of Satisfaction with: Commercial building codes



Legend

Mean rating on a 5-point scale

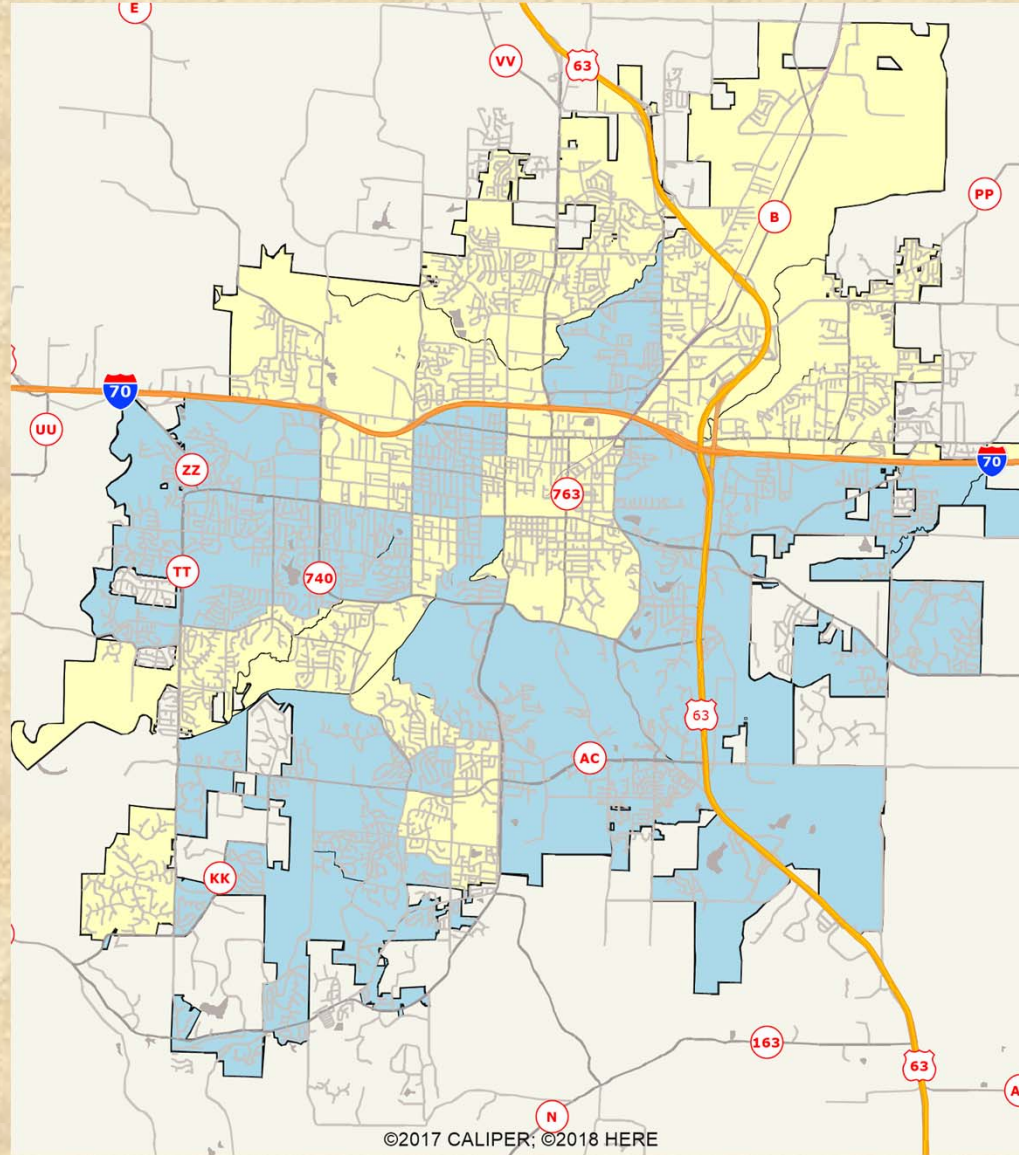
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q13-05 Level of Satisfaction with: Parking on neighborhood streets



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

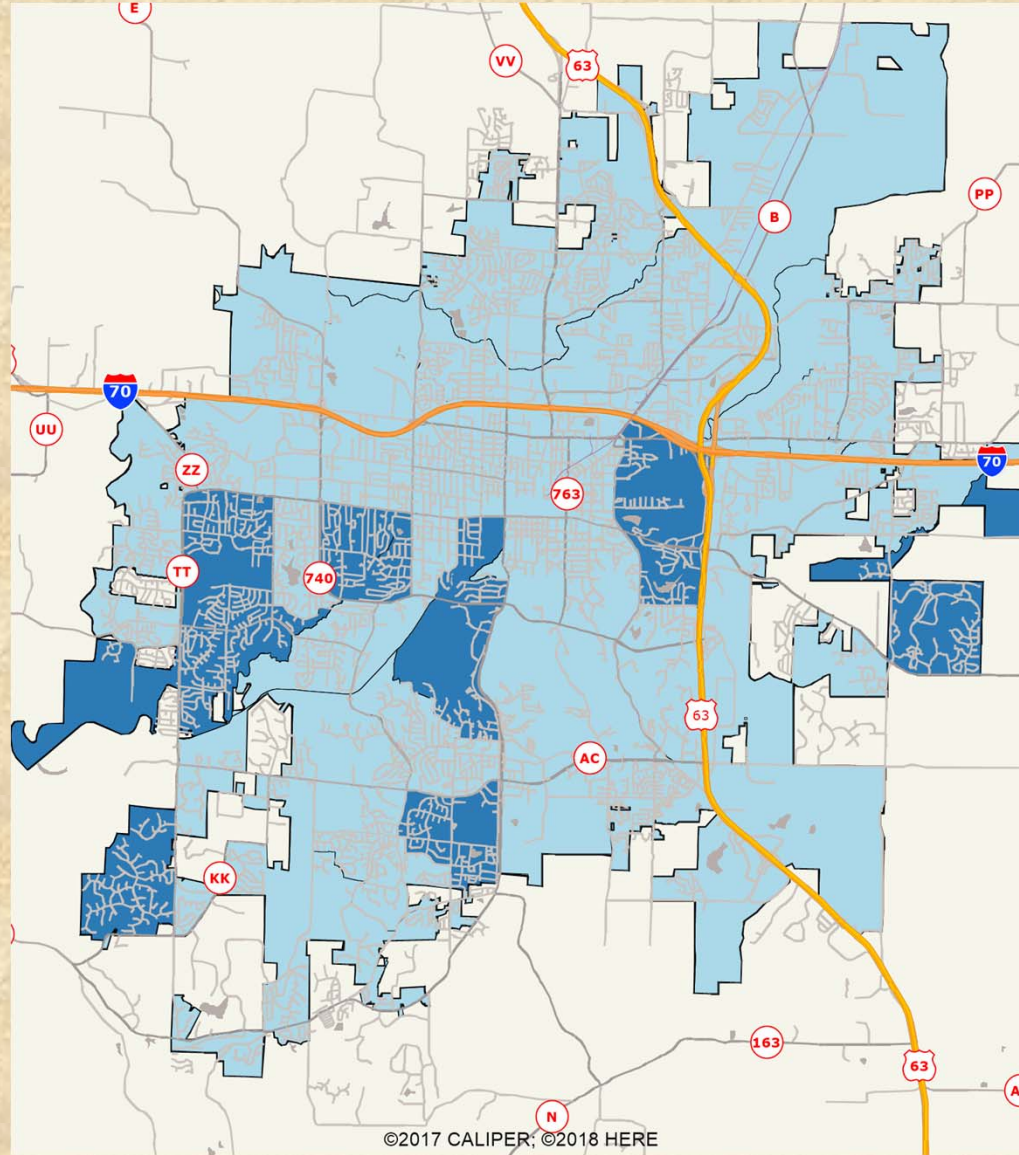
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q25-01 Level of Satisfaction with: Condition of housing



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

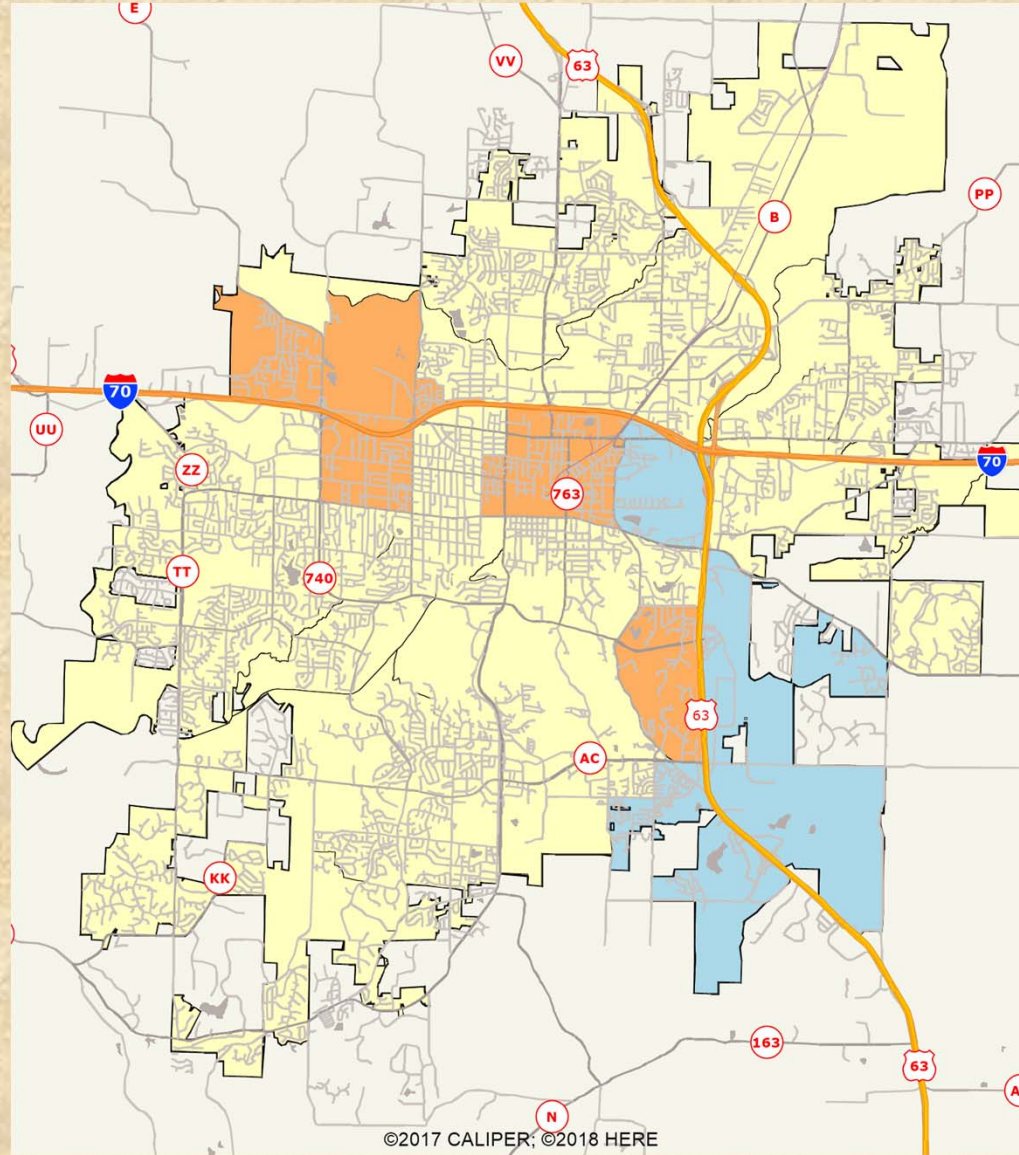
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q25-02 Level of Satisfaction with: Condition of streets



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

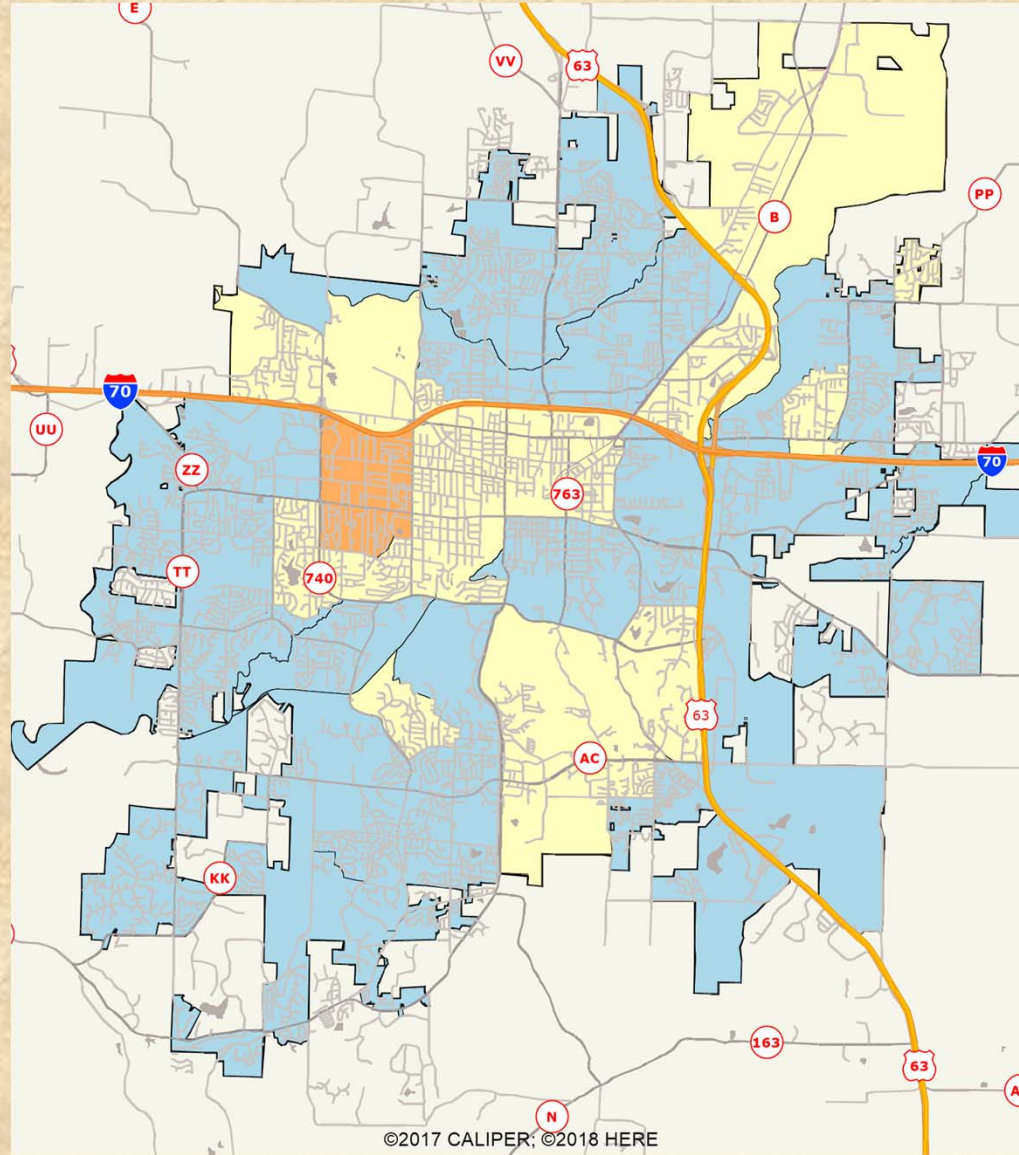
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2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q25-03 Level of Satisfaction with: Availability of sidewalks



Legend

Mean rating on a 5-point scale

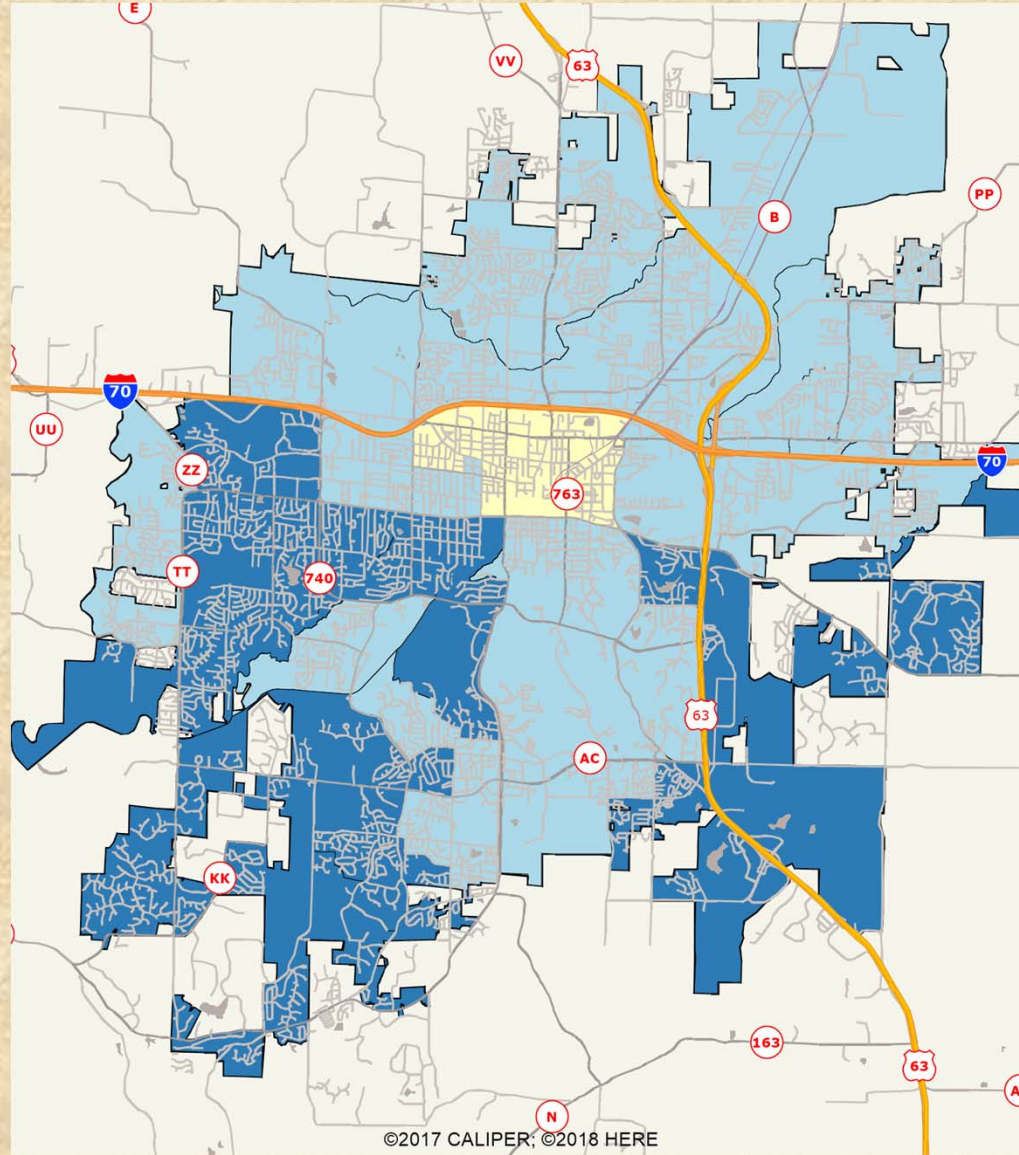
- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response



2019 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q25-05 Level of Satisfaction with: Overall appearance of your neighborhood



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

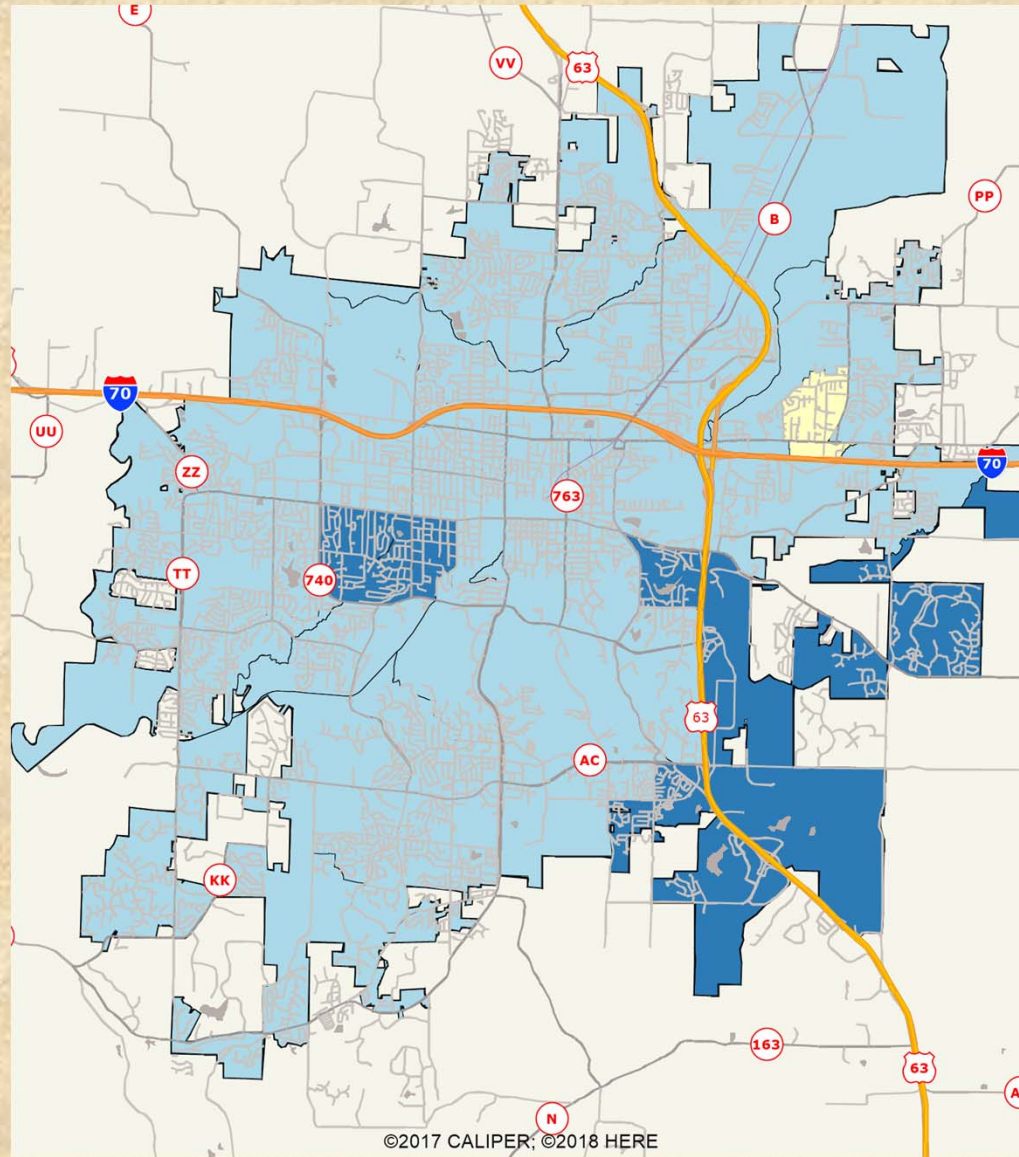
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Shading reflects the mean rating for all respondents by CBG (merged as needed)



Q25-06 Level of Satisfaction with: Overall quality of city services in neighborhoods



Legend

Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

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Shading reflects the mean rating for all respondents by CBG (merged as needed)