

Cover Sheet

THIS VIRTUAL ACADEMY SOLUTION AGREEMENT (comprising this Cover Sheet and the Terms and Conditions attached hereto, collectively, the "<u>Agreement</u>") is entered into as of the date of the later signature below ("<u>Effective Date</u>") by and between Virtual Academy, a division of Savant Learning Systems, Inc. ("<u>Virtual Academy</u>"), and the law enforcement agency identified below ("<u>Law Enforcement Agency</u>").

- A. WHEREAS, Virtual Academy has developed a comprehensive suite of content, products and services (each individually, a "<u>Solution</u>" and, collectively, the "<u>Solutions</u>") designed to permit Law Enforcement Agency to offer training online, which Solutions include Virtual Academy's custom on-line training management system ("<u>TMS</u>"), currently offered under the brand "Virtual Academy."
- B. WHEREAS, Law Enforcement Agency desires to arrange for access to and use of the TMS and the additional Solutions specifically elected by Law Enforcement Agency ("<u>Elected Solution(s)</u>") as indicated below, and Virtual Academy is willing to provide such Elected Solutions, subject to the terms and conditions herein.

Package Options

Number of Users

Complete \$80 / year / officer – Full TMS and Unlimited Courses

Elected Solutions

Agency points of contact for agreement administration:

VIRTUAL ACADEMY, A DIVISION OF SAVANT LEARNING SYSTEMS, INC.		COLUMBIA POLICE DEPARTMENT
By:	x	
(signature) Name:	Tommy Legins	Name:
Title:	EVP/CFO	Title:
		Address: 600 E Walnut, Columbia, MO 65201

MISSOURI POLICE CHIEFS ASSOCIATION

Signature:

Name: Sheldon Lineback, Executive Director

Address:

1001 East High Street

Jefferson, Missouri 65101

VIRTUAL ACADEMY SOLUTION AGREEMENT – TERMS AND CONDITIONS

- 1. Reserved.
- 2. <u>TMS Access.</u> Virtual Academy hereby grants Law Enforcement Agency a non-exclusive, limited, revocable, non-transferable, non-sublicenseable right and license to access the TMS, subject to the terms of this Agreement, solely in connection with Law Enforcement Agency's offering of the training to its sworn and non-sworn employees and affiliates.
- 3. <u>Virtual Academy Warranty</u>. Virtual Academy warrants that (i) it will use commercially reasonable efforts to ensure that the TMS, courseware, instructional materials, software or source code do not contain any malware or other code that could cause damage to Law Enforcement Agency's computer systems or data; and (ii) it owns and/or has all necessary rights to use and to permit the use of the TMS, courseware, instructional materials, software or source code as provided herein. Virtual Academy makes no other warranty, express or implied, in connection with the Solutions, and hereby disclaims and excludes any warranty of fitness for a particular purpose and/or warranty of merchantability.
- 4. Access. Virtual Academy will use commercially reasonable efforts to provide continuous access to the Virtual Academy platform, excluding planned maintenance periods and unplanned downtime beyond the reasonable control of Virtual Academy. Law Enforcement Agency understands that Virtual Academy cannot guarantee access at all times. Virtual Academy shall not be responsible for any failure by Law Enforcement Agency or its officers to gain access to the Solutions due to causes beyond Virtual Academy's reasonable control, including power outages, and damage to or defects in computer hardware.
- 5. <u>Maintenance and Software Upgrades</u>. Maintenance and software upgrades to the TMS, courseware, instructional materials, software, or source code may be performed at the discretion of Virtual Academy. Virtual Academy agrees to provide Law Enforcement Agency with reasonable advance notice of scheduled maintenance and/or software upgrades.

6. Compliance with Certain Regulatory Requirements.

a. <u>Privacy Protection</u>. Each party will ensure that officer grades and/or other protected information related to this Agreement will be treated as confidential and protected from disclosure except as required by federal and applicable state law. Officer grades are the property of Law Enforcement Agency and Law Enforcement Agency shall be responsible for maintenance of such data.

7. Confidentiality.

<u>a.</u> Except as required by law, neither party shall furnish confidential information of the other party to any unauthorized person or entity. Nothing in this section prevents Virtual Academy from issuing a mutually acceptable press release or naming Law Enforcement Agency as a client in advertising materials and/or as a case study of the TMS, courseware,

- instructional materials, software, or source code. Law Enforcement Agency further authorizes Virtual Academy to monitor performance and/or service level information and data associated with Law Enforcement Agency's use of the TMS, courseware, instructional materials, software or source code, and Virtual Academy will seek authorization from Law Enforcement Agency to make such performance and/or service level information and data publicly available for promotional and/or advertising purposes.
- \underline{b} . Nothing in this agreement shall prevent either party from complying with the Missouri Sunshine Law, or as otherwise required by law or court order
- Intellectual Property. Virtual Academy owns all right, title and interest in the intellectual property embodied in or related to the TMS, courseware, Solutions, instructional materials, software or source code (including any and all tangible and intangible ideas, items, works of authorship and other materials resulting from such Solutions, such as all works of authorship forming any part of the TMS, courseware, Solutions, instructional materials, software or source code, whether or not registered or capable of registration, including but not limited to the source code, any graphical or pictorial works such as but not limited to logos, graphical user interfaces, architecture and also including any copyrights, trade secrets, patents, trademarks, know-how and/or specifications). Virtual Academy shall retain ownership over all instructional and/or reference content, excluding officer data and supplemental Law Enforcement Agency or training materials uploaded by Law Enforcement Agency or any of its officers, employees or agents, or by users of the TMS.
- 9. <u>Proprietary Rights and Restrictions.</u> Virtual Academy holds and retains all right, title, and interest in its software, original applications, documentation, materials, and all other intellectual property. Nothing in this Agreement is intended to transfer any ownership rights to Law Enforcement Agency. Law Enforcement Agency shall not:
- a. Decompile, disassemble, or reverse engineer, or attempt to decompile, disassemble or reverse engineer, the TMS, courseware, instructional materials, software or source code;
- b. Modify or attempt to modify the TMS, courseware, instructional materials, software or source code;
- c. Rent, lease, license, assign, sell or otherwise provide access to any unauthorized individual or entity to Virtual Academy's intellectual property, including the TMS, courseware, Solutions, instructional materials, software or source code, and also including any copyrights, trade secrets, patents, trademarks, know-how and/or specifications on a temporary or permanent basis;
- d. Upload, or attempt to upload, to Virtual Academy's servers any information, material or content that infringes upon any third party copyright, trademark, patent or

trade secret, or material or content that is in violation of any law of the United States;

- 10. <u>Trademarks</u>. During the term of this Agreement (and thereafter, for historical purposes), Law Enforcement Agency grants Virtual Academy a limited, non-exclusive license to use Law Enforcement Agency's trademarks, as designated in writing by Law Enforcement Agency, solely for the purpose of fulfilling Virtual Academy's obligations and exercising Virtual Academy's rights hereunder.
- 11. <u>Assignment</u>. Law Enforcement Agency may not assign this Agreement, or any of its rights or obligations hereunder, in whole or in part, by operation of law or otherwise, without the express written consent of Virtual Academy, which Virtual Academy may withhold in its sole discretion.
- 12. <u>Compensation</u>. Law Enforcement Agency shall pay to Virtual Academy the amounts on the schedule set forth on the Cover Page.
- 13. <u>Payment Terms.</u> Payment is due upon receipt of invoice. Missouri Police Chiefs Association ("MPCA") and Virtual Academy hereby agree that:
- a. Late payments are subject to an interest change of 1 1/2% per month, or the maximum rate permitted by law, if lower.
- b. If Virtual Academy incurs costs in collecting overdue invoices, MPCA is responsible for collection costs including reasonable attorneys' and/or collection fees.
- c. MPCA may not reduce or offset any amounts due to Virtual Academy.
- d. Acceptance of partial payment from MPCA by Virtual Academy does not waive the right to collect the full amount due.
- 14. <u>Responsibilities of Law Enforcement Agency</u>. Law Enforcement Agency agrees to perform the following:
- a. Law Enforcement Agency will provide to Virtual Academy a list of enrolled officers and officer identification as is needed for Virtual Academy to perform its obligations under this Agreement. The list provided by Law Enforcement Agency will reflect officers enrolled as of the first day of implementation and will be provided to Virtual Academy a minimum of five (5) days prior to the initiation of implementation.
- b. Law Enforcement Agency will arrange and provide for a qualified officer to administer and oversee Law Enforcement Agency's use and implementation of the TMS, courseware, instructional materials, software, source code and the Solutions in connection with the training. Law Enforcement Agency will ensure that all such officers participate in the training and orientation provided by Virtual Academy with respect to the TMS, courseware, Solutions, instructional materials, software or source code. Law Enforcement Agency

will take such steps as necessary to ensure that officers respect Virtual Academy copyrights and proprietary information.

- c. Law Enforcement Agency shall exercise the sole decision-making authority in the (i) appointment of training officers, (ii) admission of officers to the training, (iii) evaluation of officer performance, and (iv) decisions to award course credit and/or training credentialing.
- d. Law Enforcement Agency warrants that it has policies and procedures in place to comply with, and will comply with, all applicable federal, state, and local laws and regulations with respect to the training. Without limiting the foregoing, Law Enforcement Agency will be responsible for compliance with all applicable state accrediting agency requirements and state law authorizations and requirements.
- e. Law Enforcement Agency will provide such other reasonable administrative support for the implementation and functioning of the TMS and the Solutions not otherwise specifically set forth in this Agreement as being the responsibility of Virtual Academy.
- f. Law Enforcement Agency will make reasonable efforts to prevent unauthorized access to the TMS, courseware, instructional materials, software or source code and to maintain confidentiality of login information used by officers and instructors to access the TMS, courseware, instructional materials, software or source code.
- g. Any additional responsibilities of Virtual Academy and Law Enforcement Agency with respect to the Solutions shall be mutually agreed in writing.

15. <u>Indemnification</u>.

- a. To the extent permitted by applicable law, each party shall indemnify and hold harmless the other party, including its officers, directors, employees and agents, against any losses, damages, or expenses (including, without limitation, reasonable attorneys' fees) arising from any claim, suit or proceeding brought by a third party against the other party and arising out of the indemnifying party's (i) gross negligence, willful misconduct or fraud; (ii) breach of the terms of this Agreement or (iii) failure to comply with any applicable law. Nothing contained herein shall be deemed a waiver or limitation of any party's rights or defenses with regard to applicable sovereign, governmental, or official immunities and protections as provided by federal and state constitution or laws.
- 16. <u>Term.</u> The term of this Agreement will commence on the Effective Date and continue in effect thereafter, unless terminated earlier as provided herein, for one (1) year.
- 17. <u>Termination for Breach</u>. In the event of a material breach of this Agreement, the non-breaching party may terminate this Agreement upon provision of thirty (30) days' written notice to the breaching party, provided that such breach has not been cured within said period. If Virtual Academy terminates this Agreement due to MPCA's failure to make adequate or timely payment, all Solutions may be terminated at

Virtual Academy's option. In the event of termination following such breach, Virtual Academy may, at its option, (a) charge a reinstatement fee to reinstate support Solutions; or (b) decline to reinstate support Solutions until breach is cured. In addition, either party may terminate this Agreement, effective immediately upon notice, if the other party files for bankruptcy protection, is determined to be bankrupt or insolvent or enters into any bankruptcy or insolvency proceeding, except that Virtual Academy shall continue to provide courses still in session in accordance with the terms of this Agreement to the extent legally permitted to do so.

- 18. <u>Effect of Termination</u>. Virtual Academy also agrees that in case of termination by either party, it will make reasonable efforts to protect officer data, subject to the terms of this Agreement. Notwithstanding anything herein to the contrary, as of the date that is twelve (12) months following any expiration or termination of this Agreement, officer data may be destroyed at the discretion of Virtual Academy if allowed by law or not subject to legal hold. Prior to destruction, Virtual Academy shall provide Law Enforcement Agency with notice and intent of destruction in writing. Upon the expiration or any termination of this Agreement the following Sections shall survive: 5, 6, 7, 8, 9, 11; 12; 17; 18; 20 and 21.
- 19. <u>Limitation of Liability</u>. Excluding a party's fulfillment of its indemnification obligations hereunder, neither party shall be liable or responsible to the other party for any indirect, special, punitive, incidental, or consequential damages in connection with or arising out of this Agreement, even if that party has been advised of the possibility of such damages or it is otherwise foreseeable. Virtual Academy's total liability to Law Enforcement Agency for damages, costs, losses, or expenses relating to this Agreement is limited to the fees paid or owed by Law Enforcement Agency with respect to previous year.
- 20. <u>Force Majeure</u>. Virtual Academy warrants that it shall use commercially reasonable efforts to maintain Solutions and protect data. Virtual Academy shall not be liable for any failure to perform its obligations where such failure is a result of acts of nature (including fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (whether war is declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, lockout, interruption or failure of electricity, telephone, or internet service.
- 21. <u>Mediation</u>. Any controversy between the parties to this Agreement involving the construction or application of any of the terms, provisions, or conditions of this Agreement shall, on written request of either party served on the other, be submitted first to mediation. Said mediation shall comply with and be governed by the provisions of the American Arbitration Association for Commercial Disputes but shall not be deemed binding arbitration.
- 22. <u>Governing Law</u>. This Agreement is governed by the laws of the State of Missouri. Legal action arising from this

Agreement shall only be filed in the State of Missouri. The parties waive any right to a jury trial.

- 23. <u>Legal and Regulatory Changes</u>. If any law or regulation governing this Agreement, the Solution or the training changes such that any aspect of this Agreement, the Solution or any training as then provided does not comply with such law or regulation, the Parties shall amend this Agreement solely to the extent necessary to comply with such law or regulation.
- 24. <u>Entire Agreement</u>. This Agreement contains the entire Agreement between the parties and supersedes all prior agreements.
- 25. Amendment. No amendment, modification, termination or waiver of any provision of this Agreement is effective unless it is in writing and signed by both parties.
- 26. <u>Severability</u>. If a court declares any part of this Agreement void or unenforceable, the remaining terms and provisions shall remain in force.
- 27. <u>Counterparts</u>. This Agreement may be executed in counterparts, each of which shall be deemed to be an original but all of which taken together shall constitute one and the same agreement, and shall become effective when one or more counterparts have been signed by each of the parties and delivered to the other party.

In Witness Whereof parties have executed this agreement as of the date of the last party to sign,

VIRTUAL ACADEMY, A DIVISION OF SAVANT LEARNING SYSTEMS, INC.

BY:

Tommy Legins, EVP/CFO
Date:
MISSOURI POLICE CHIEFS ASSOCIATION
BY: 3/11/1
Sheldon Lineback, Executive Director
Date: Justule
CITY OF COLUMBIA
BY:
Name: Mike Mathes, City Manager

Date:		
Attest		
	Sheela Amin, City Cl	erk
APPRO	OVED AS TO FORM	MOS

Nancy Thompson, City Counselor