



701 East Broadway, Columbia, Missouri 65201

Council Memo

Department Source: Public Health and Human Services

To: City Council

From: City Manager & Staff

Council Meeting Date: July 20, 2026

Re: An ordinance amending the Tyler Technologies Contract to migrate Digital Health

Department to Enterprise Permitting and Licensing

Impacted Ward: Citywide

Executive Summary

An ordinance amending contract B337-13 between the City of Columbia and Tyler Technologies, LLC for the removal of Digital Health Department software and adding the Environmental Health module to Enterprise Permitting and Licensing software.

Discussion

Tyler Technologies, LLC provides enterprise software supporting core financials, business licensing, permitting, and other services utilizing Enterprise Resource Planning (ERP), Enterprise Permitting and Licensing (EPL) and Digital Health Department (DHD). DHD was acquired March 5, 2019 through Council Bill B53-19. Tyler Technologies, LLC is sunsetting DHD effective 12/31/26 and migrating clients to EPL.

The Department of Public Health and Human Services currently pays \$30,075 annually for DHD. The new EPL Environment Health module is \$27,255 annually, providing a \$2,820 annual cost savings. Professional service fees for migration are estimated at \$119,968, which are to be covered by existing city vendor credits. The city is requesting approval to acquire and add Environmental Health module to EPL and remove DHD from the Tyler contract.

Recurring annual maintenance fees covered by existing funds included in the FY26 budget.

Fiscal Impact

Short-Term Impact: None

Long-Term Impact: Annual cost savings of \$2,820

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Safe Community, Secondary Impact: Organizational Excellence, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Livable & Sustainable Communities, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

Legislative History	
Date	Action
September 2, 2025	B224-25 - Authorizing a Software as a Service (SaaS) agreement with Tyler Technologies, Inc. for a Records Management System (RMS) for the Police Department.
May 19, 2025	B102-25 - Authorizing an amendment to the agreement with Tyler Technologies, Inc. for the Columbia Financial Enterprise Resource System (COFERS) project to remove software maintenance and support for the Content Manager, Incident Management, and Citizen Self Service modules and add the Enterprise Permitting & Licensing Credit Card Payment API (PayIt) and ERP (Munis) API Toolkit Bundle modules.
June 20, 2023	B136-23 - Authorizing an amendment to the agreement with Tyler Technologies, Inc. for the Columbia Financial Enterprise Resource System (COFERS) project to cancel and remove the Munis General Ledger API Toolkit and add the Accounts Receivable API Toolkit, EnerGov Decision Engine, and Assets and Inventory Mobile modules; amending the FY 2023 Annual Budget by appropriating funds.
May 2, 2022	B122-22 - Amending the FY 2022 Annual Budget by appropriating funds for annual maintenance fees associated with the agreement with Tyler Technologies, Inc. for the community health software modules used by the Department of Public Health and Human Services.
February 7, 2022	B36-22 - Authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, for the purchase of additional licenses and to clarify maintenance fees and obligations relating to the Executime and General Ledger Application Programming Interface (API) software modules; amending the FY 2022 Annual Budget by appropriating funds.
July 20, 2021	B-212-21 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, for implementation of the Executime, Quatred, and General Ledger Application Programming Interface (API) software modules, and hosting services for the MobileEyes and MyCivic software modules; amending the FY 2021 Annual Budget by appropriating funds; and fixing the time when this ordinance shall become effective.
November 17, 2020	B310-20 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, to cancel Disaster Recovery services.

March 5, 2019	B53-19 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, for the acquisition of Digital Health Department SaaS software.
January 29, 2019	B16-19 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, to discontinue bid management, decision engine and food inspection modules.
August 21, 2018	B194-18 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, for replacement of Tyler Forms with DocOrigin software.
May 22, 2018	B108-18 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, extending the EnerGov Go-Live date.
January 19, 2018	B16-18 - authorizing an amendment to the agreement with Tyler Technologies, Inc., as part of the Columbia Financial Enterprise Resource System (COFERS) project, for many changes to the original agreement.
November 19, 2013	B337-13 – authorizing an agreement with Tyler Technologies, Inc. for the Columbia Financial Enterprise Resources System (COFERS) project; and fixing the time when this ordinance shall become effective.

Suggested Council Action

Should the Council agree with staff recommendations, an affirmative vote is in order.