



Department Source: City Utilities - Water and Light

To: City Council

From: City Manager & Staff

Council Meeting Date: June 19, 2017

Re: Ordinance amending 2017 Master Services Agreement with N. Harris Computer Corporation.

## Executive Summary

Staff has prepared for Council consideration an ordinance amending the 2017 Master Services Agreement with N. Harris Computer Corporation for the implementation of the Conservation Module.

## Discussion

The electric utility has multiple programs that incentivize customers to implement energy efficiency. Thousands of customers have participated in one or more of these programs. Currently, tracking all relevant information, such as efficiency improvement made or incentive provided, has been performed through the use of multiple spreadsheets.

Advanced Utility System (AUS), a division of N. Harris Computer Corporation, provides the utility billing software to the City of Columbia. Recently, AUS released a new module that is fully integrated with the utility billing system. The module allows the tracking of efficiency programs with all relevant information directly tied to the customer and/or location where the improvements occurred.

Electric utility staff worked with AUS during the development of the new module. Because of that participation, AUS is offering configuration, implementation and conversion services at a discounted rate.

Having program information built in to the utility billing system will greatly improve efficiency for staff and responsiveness to customer inquiries about programs.

Funding is available as part of the existing 2017 budget.

## Fiscal Impact

Short-Term Impact: Not to exceed \$45,000 one-time cost

Long-Term Impact: No additional costs

## Vision & Strategic Plan Impact

### Vision Impacts:

Primary Impact: Governance & Decision Making, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable



# City of Columbia

701 East Broadway, Columbia, Missouri 65201

## Strategic Plan Impacts:

Primary Impact: Operational Excellence, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

## Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

### Legislative History

Date	Action
N/A	

### Suggested Council Action

Staff recommends that Council approve amending the 2017 Master Services Agreement with N. Harris Computer Corporation for the implementation of the Conservation Module.