



Department Source: Public Health and Human Services

To: City Council

From: City Manager & Staff

Council Meeting Date: May 6, 2019

Re: Social Services Funding Allocation Process

Executive Summary

The Human Services Commission and the Department of Public Health and Human Services have made quality improvements to the City of Columbia's social services funding allocation process. This report summarizes the revisions to the process and the rationale for the changes.

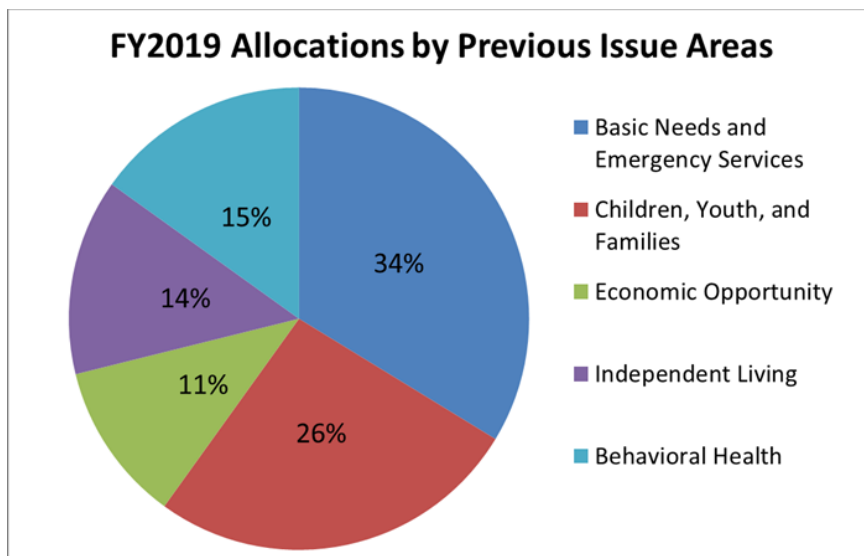
Discussion

The Human Services Commission and the Department of Public Health and Human Services (PHHS) are charged, by ordinance, with developing an annual plan for the allocation of the City's social services funding. To solicit and contract social services, PHHS issues requests for proposals (RFPs), the responses to which are reviewed by the commission and staff, resulting in the annual contract recommendations to the City Council.

In order to better target limited resources, social services funding has been allocated to address five priority issue areas:

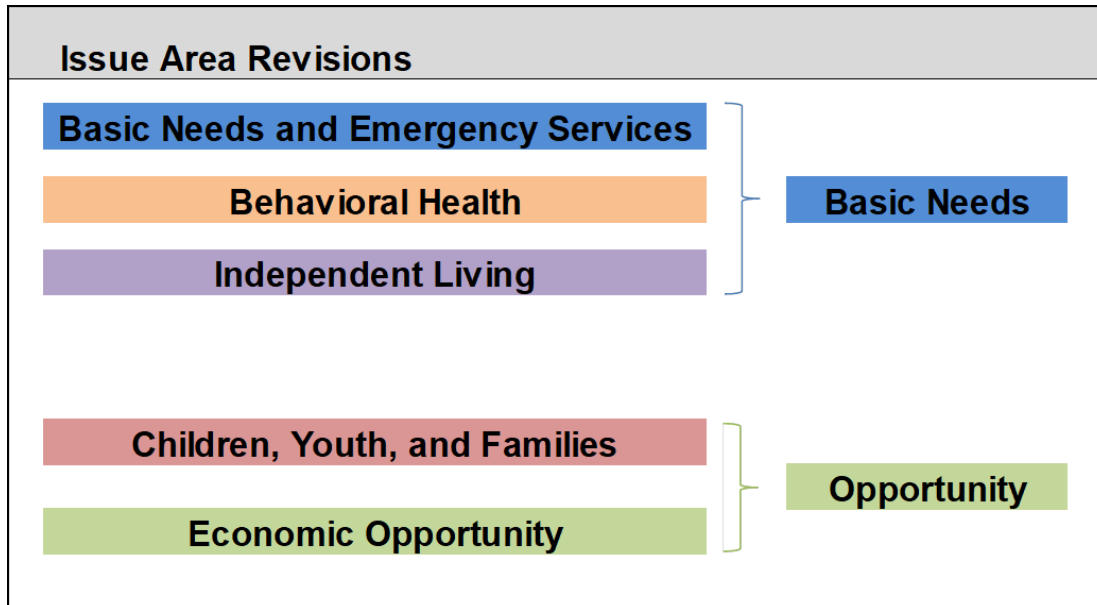
- Basic Needs and Emergency Services
- Children, Youth, and Families
- Economic Opportunity
- Independent Living
- Behavioral Health

Current allocations, by these issue areas, are as follows:





Since 2009, RFPs, and the resulting purchase of service contracts, have been issued by these issue areas in a staggered, three year cycle. Based on learning and adaptation under a continuous quality improvement approach, the social services funding allocation process is being revised to shift from a three year funding cycle targeting five issues areas, to a two year cycle addressing two comprehensive issue areas, as follows:



It is important to note that the issues of behavioral health and independent living will still be addressed, but will be considered as part of the broader issue of basic needs. The population of children, youth, and families will also continue to be served; however, we will do so within the two issue areas rather than as a separate, stand-alone population.

We anticipate these revisions will result in a process which is more:

Adaptable and Responsive

- As issues and needs change, we will have greater flexibility to respond, and the ability to do so in a more timely manner.

Clear and Cohesive

- We now have a concise and compelling goal statement for the City's social services funding: *"We help to ensure our basic needs are met and we all have the opportunity to achieve our full potential."*

Accessible

- Providers will be able to access opportunities to contract with the City more frequently.

Efficient and Effective

- By changing from a three year cycle to a two year cycle, we will be aligned with Boone County's Children's Services and Community Health funds, which utilize a two year funding cycle. This will further enhance our collective impact partnership with the County and will reduce the administrative burden on providers.

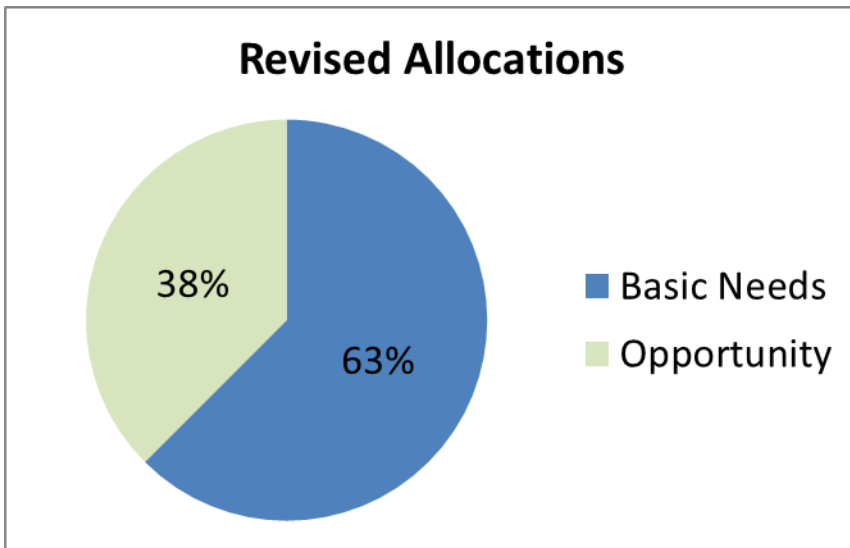


Future allocations, by the revised issue areas and funding cycle, will be as follows:

Revised Allocations

Issue	Funding Cycle	%		Amount	
		Range	Mean	Range	Mean
Basic Needs	2020-2021	50-75%	62.5%	\$446,778.00 - \$670,167.00	\$558,472.50
Opportunity	2021-2022	25-50%	37.5%	\$223,389.00 - \$446,778.00	\$335,083.50

Total \$893,556.00



These revisions will impact only two existing social services contracts, for which the contracted providers will be required to submit a proposal one year earlier than they would have under the current funding process. Otherwise, no other social services contracts will be impacted by the revisions.

While the revisions to the City's social services allocation process will likely result in an increased annual work load for staff and the Human Services Commission, we feel the benefits of the quality improvements are worth this cost.

Fiscal Impact

Short-Term Impact: Not applicable.
 Long-Term Impact: Not applicable.

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Social Equity, Secondary Impact: Economy, Tertiary Impact: Public Safety



City of Columbia

701 East Broadway, Columbia, Missouri 65201

[Comprehensive Plan Impacts:](#)

Primary Impact: Livable & Sustainable Communities, Secondary Impact: Economic Development, Tertiary Impact: Mobility, Connectivity, and Accessibility

Legislative History

Date	Action
N/A	N/A

Suggested Council Action

Accept the report.