



Department Source: Information Technology

To: City Council

From: City Manager & Staff

Council Meeting Date: March 15, 2021

Re: Appropriating funds for the installation, configuration and training of Link Enterprise software which will be replacing the myutilitybill.comogov application

Executive Summary

Staff has identified an outstanding invoice from N. Harris Computer Corporation for the installation, configuration and training of the Link Enterprise system. Funds were appropriated in March 2020 as part of B41-20. These funds were transferred to Fund Balance as part of FY20 year-end processing. A re-appropriation is needed to provide the funding.

Discussion

Link Enterprise is the replacement for myutilitybill.comogov. It has been installed and configured. Historical data loading and testing is currently in progress. Once testing is completed, Link Enterprise will offer more features and flexibility for our Utility Billing customers.

The outstanding invoice from N. Harris Computer Corporation for the installation, configuration and training of the Link Enterprise system was identified after FY20 closing. Believing all outstanding Invoices for FY20 had been accounted for and unaware of outstanding invoice XT00163040, the funds were treated as an excess and transferred to Fund Balance.

An appropriation is needed in the amount of \$53,500 to pay outstanding invoice XT00163040 to N. Harris Computer Corporation in accordance council bill B41-20.

Fiscal Impact

Short-Term Impact: One-time payment of \$53,500

Long-Term Impact: None

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable



City of Columbia

701 East Broadway, Columbia, Missouri 65201

Legislative History

Date	Action
March 2, 2020	Approved amendment to N. Harris Computer Corp Master Services Agreement to purchase the LINK Enterprise solution as a citizen portal for management of utility billing accounts.

Suggested Council Action

Staff recommends approval of the appropriation.