

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
5529	NO	Web	AFTER TRASH IS PICKED UP THERE IS ALWAYS SOME LEFT THAT HAS FALLEN FROM THE TRUCK.
5443	NO	Web	All of our cool intersections are filled with gravel/trash, looks bad.
6319	NO	Web	ALWAYS SEEING TRASH ON SIDE OF ROAD EVERYWHERE
6484	NO	Web	CITY IS DIFFICULT TO WORK WITH ON ALL DEVELOPMENT/BUILDING PROJECTS.
6496	NO	Web	CITY OF COLUMBUS HAS BECOME VERY UNKEMPT AND TRASHY, LOOKS RUNDOWN AND DIRTY.
5965	NO	Web	Clean-up seems done on a volunteer basis except downtown
6229	NO	Web	CODE ENFORCEMENT IS A TARGETED HARASSMENT SCHEME AND THAT OFFICE HAS TOO MUCH UNCHECKED POWER-RUDE AND UNPROFESSIONAL
6093	NO	Web	Columbia has terrible maintenance of streets, when it rains people are driving blind. Lines haven't been painted for some time. People run red lights and park in handicapped parking places without a sticker all the time. Having bike lanes on Grindstone is like having bike lanes on I 70. Not a good idea.
5742	NO	Web	cost of permits in Columbia (I have built 22 homes and 6 motels in Columbia)
6629	NO	Web	DO NOT HAVE KNOWLEDGE OF CODES
6086	NO	Web	I don't like when people park behind my driveway directly across the street, and I don't like that its allowed for someone to park a semi truck without the trailer on my street.
5636	NO	Web	I lived on the curve on Heriford Rd next to Columbia Honda and I was the person picking up the litter that was tossed every day. I don't have so much a problem with the city as I do with the quality of the selfish, filthy people that litter every single day.
5402	NO	Web	I SEE A LOT OF TRASH ALL OVER TOWN THAT NEVER GETS PICKED UP.
5725	NO	Web	I THINK THE BAGS OF TRASH MAKE IT EASY FOR LITTER TO HAPPEN WE NEED ROLL CARTS.
5462	NO	Web	Parking on residential streets need improvements.
6688	NO	Web	Parking on street in neighbor hood makes travel down road difficult parking on both sides no room to drive down road . People parking on street block my driveway and block mailbox making mail delivery not happen when people parked.
6180	NO	Web	PARKING ON THE STREETS IN THE CENTRAL CITY NEIGHBORHOODS IS UNSAFE
5393	NO	Web	Question #13 did not include the option for parking in downtown Columbia, in which my answer would be very dissatisfied. I do not shop as often downtown as I would like due to lack of parking, and lack of free parking. Major missed revenue for downtown businesses.

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6159	NO	Web	SEEMS WE COULD USE AN EVEN/ODD SYSTEM
6017	NO	Web	So many new student apartment high rises going up downtown and all over, eye sores, taking away from historic and the wonderful ambiance of Columbia. Cheaply made and mostly unused.
5968	NO	Web	So many residential properties are run down with trash around them. Commercial building codes are touted and discussed, but with enough money, it seems that a lot of them are short changed to get whatever they want built the way they want it. Money talks. You can hardly get down some streets with all the cars parked on both sides. And in Quail Creek there's going to be a head on collision someday because the daycare has people parking narrowing the entry lane into one lane and you can't see around the corner. When the dentist built his building he offered to let people park in his lot, but since, he has barred people from parking there. The entrance to Quail Creek is an accident waiting to happen. Photos of school buses forced to come in the wrong way have been submitted and all that was done was put no parking signs up to the end of the island. No one pays a bit of attention to them. The Daycare is not a good neighbor. They say nothing to their parents about parking either. There's trash all over the city that doesn't get picked up. It's disgraceful.
5582	NO	Web	some central properties are not good and some outside of homes are a mess
5561	NO	Web	SOME HOMES HAVE CLUTTER AND TRASH.
5572	NO	Web	SOME TRASHY AREAS
5498	NO	Web	The city never picks up litter in my neighborhood.
5508	NO	Web	The number of run down houses and yards in nearly every neighborhood. Junk cars parked on roads everywhere.
5888	NO	Web	THERE ARE A LOT OF HOMES WITH JUNK AND TRASH IN YARDS AND CLEAN UP IS NOT ENFORCED.
5973	NO	Web	There are houses in my neighborhood that are falling down. I've called the city about them and nothing happens
5646	NO	Web	To much hard deck parking allowed in places, to much development that is never filled, under-utilized, or becomes vacant and too little effort at mixed use new development.
6627	NO	Web	TRASH SEEMS OFTEN ANDHAVE NEVER SEEN CITY CLEAN IT
5861	NO	Web	WE NEED TRASH CANS TO KEEP THIS CITY CLEAN
6235	NO	Web	WHEN I HAVE CALLED MULTIPLE TIMES ABOUT NEIGHBOR'S TRASH, NOTHING HAS BEEN DONE

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6323	YES	Mail	A LOT OF LITTER BLOWS INTO OUR YARD-LIKE FAST FOOD PAPER TRASH
5616	YES	Mail	ADDRESSING ABANDONED RESIDENTIAL PROPERTY
5628	YES	Mail	AFTER TRASH PICKUP IT BECOMES OBVIOUS OF ANY ANIMALS OPENED BAGS.
6659	YES	Web	Because Columbia is a racist town. the way you all have treated blacks in your town is horrid and uncalled for. Very very racist Columbia is all of it's state institutions are set up against blacks.
5715	YES	Mail	BECAUSE COLUMBIA IS TRASHY THEIR IS TRASH EVERYWHERE.
6130	YES	Web	Because I do like to see litter. Period.
5474	YES	Mail	Because it is never enforced.
5858	YES	Mail	BECAUSE THEY DON'T ENFORCE NEIGHBORHOOD PARKING AND THERE IS TRASH EVERYWHERE.
5829	YES	Mail	BLUE RIDGE ELEMENTARY LOTS OF LITTER.
5794	YES	Mail	building codes should address energy and storm water
6398	YES	Mail	CARS PARKED IN BIKE LANES, ANIMALS GET IN TRASH WITHOUT RECEPTACLES.
5767	YES	Mail	CARS PARKED IN STREET MANY NEIGHBORHOODS INCLUDING OUR.
5361	YES	Web	Cars parked on the street for days/weeks without being moved in our neighborhood.
5876	YES	Mail	CARS PARKED TOO CLOSE TO STOP SIGN MAKING IT DIFFICULT TO SEE IF A CAR IS COMING FROM RIGHT.
5384	YES	Web	Certain streets/ditches are always full of litter. Litter ordinance is useless and completely unenforced.
5615	YES	Mail	CITIZENS TEND TO LEAVE TRASH AND LITTER ANYWHERE BEFORE PICK UP NO PROPER CONTAINER IS USED BY THE CITIZENS OUTSIDE OF AN APARTMENT COMPLEX.
5816	YES	Mail	CITY CODES NOT ENFORCED WELL DUE TO STAFF SHORTAGES FUNDING.
6769	YES	Web	City Council adopting new building codes not applicable to Columbia, Missouri is absurd. Driving cost of housing up and then cutting illegal deals for other projects. City Council is a joke and erodes the public's faith in the local government. This is specifically from the actions of Thomas and Skala.
5880	YES	Mail	CITY DOES NOT ENFORCE BUILDING ON DECKS ETC. WHEN NOT WITHIN CODE.
5869	YES	Mail	CITY DOES NOT ENFORCE RESIDENTIAL BUILDING CODES DURING CONSTRUCTION.
6393	YES	Web	City doesn't keep up with littering of our streets, probably because for lack of funding and personnel.
5761	YES	Mail	CITY IS FULL OF TRASH BALLENGER LANE IS AWFUL
6614	YES	Mail	CITY IS OVERZEALOUS IN WHAT THEY REQUIRE BUSINESS TO COMPLY WITH
6593	YES	Mail	CLEAN UP IS NEEDED AROUND HIGH TRAFFIC SIDEALKS
5765	YES	Mail	CLEAN UP IS NOT ENFORCED ENOUGH ON RESIDENTIAL PROPERTY
6169	YES	Mail	CLEANUP OF TRASH ESPECIALLY DEAD ANIMALS
5938	YES	Web	Code enforcement isn't consistently done. Calls and follow up are not answered. Residential building is not supervised as one would think.

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5377	YES	Web	Codes are not enforced; City unresponsive.
5881	YES	Mail	CODES ARE NOT UNIFORMLY ENFORCED WAY TOO MANY CODES.
5425	YES	Mail	College Park housing development is 3 feet away from County House trail.
6047	YES	Web	Columbia, being a college town, has several areas that host students and create parking issues. High rates of parking on residential streets create several challenges for traffic, residents and city services. Granted, not an easy issue to resolve in all cases.
6527	YES	Web	Columbia's residential building codes need to align with some sort of long term city development plan, instead of build wherever and end up with an immediate road improvement need project due to traffic. The commercial building codes are too strict, note same long term planning issue above, and there is no city infrastructure for sewer and water to build long term and grow downtown out towards I-70 and get rid of the HUD.
6411	YES	Mail	COMMERCIAL CODE ENFORCEMENT VARIES BY APPLICANT.
5562	YES	Mail	COMMERCIAL CODES ON DRUG STORE ON BROADWAY AND PROVIDENCE
6464	YES	Mail	COULD DO WITH MORE TRASH CLEAN UP.
6307	YES	Mail	COUNCIL INCONSISTENTLY ENFORCES BUILDING CODES, IGNORING BOTH PLANNING AND ZONING AND THE BOARD OF ADJUSTMENT
5568	YES	Mail	DIFFICULT TO DRIVE SOME STREETS BECAUSE OF STREET PARKING.
6312	YES	Mail	DISSATISFIED WITH DRIVING-RULES OF THE ROAD ENFORCEMENT
6294	YES	Mail	DO NOT ENFORCE MAINTENANCE CODE ON RESIDENTIAL OR COMMERCIAL PROPERTY
5424	YES	Mail	Do not see much effort on enforcing this.
5887	YES	Mail	DOESN'T APPEAR THERE IS ANY LITTER CLEAN UP EXCEPT VOLUNTEERS.
5728	YES	Mail	DOESN'T APPEAR TO BE HIGH PRIORITY.
6731	YES	Mail	DON'T SEE DOING ANYTHING ABOUT RESIDENTIAL PROPERTY.
5754	YES	Mail	DOUBLE PARKING, TRASH IS AN EYESORE
6437	YES	Mail	DOWN TOWN BUILDINGS HAVE NOT BEEN PLANNED WELL. NO PLACE FOR PARKING OR STOPPING IN FRONT OF APARTMENT BUILDINGS ON ELM STREET.
5496	YES	Mail	Enforce code improvements on rental properties.
5557	YES	Mail	ENFORCE COLUMBIANS TAKING BETTER CARE AS WELL AS CITY.
5539	YES	Mail	ENFORCEMENT OF APPRENTICE TO JOURNEYMAN ELECTRICIAN RATIO, DO THE PEOPLE DOING BUSINESS GET PROPERLY LICENSED? CHECKED?
6337	YES	Mail	EVERYWHERE I GO IN COLUMBIA, I SEE TRASH IN THE STREET AND THE GRASS ALONGSIDE
5341	YES	Web	feel that the city doesn't put enough effort into enforcing residential codes and keeping unkept property's from becoming slums and magnets for crime.
5800	YES	Mail	FREQUENTLY I SEE TRASH LITTER ON CITY STREETS
6630	YES	Mail	GARBAGE TRUCKS LEAK TOXIC FLUID TO SHARP OBJECTS YOU CAN SEE THEIR TRAIL
5543	YES	Mail	HARD TO DRIVE AROUND SOME NEIGHBORHOOD STREETS WITH SO MANY CARS PARKED ON THEM.
6331	YES	Mail	HARD TO GET DOWN SOME STREETS BECAUSE OF PARKED CARS ON BOTH SIDES

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6600	YES	Mail	hate seeing trash bags instead of receptacles bags of trash are always scattered and open
5822	YES	Mail	I AM NOT SATISFIED WITH OUR MAYOR CITY COUNCIL APPROVING SO MUCH DEVELOPMENT
6218	YES	Web	I am related to a person who has complained about a neighbor who does not keep up her property. The city has contacted that person several times, but only a minimum of action was taken. The home still looks trashy.
5421	YES	Web	I asked for a no parking sign on a dangerous curve a couple years ago and was turned down. It's still a problem when people--including city services sometimes--park at that curve and anyone entering the street cannot see oncoming traffic.
5454	YES	Mail	I continue to see a lot of litter in parts of town. I pick up trash along my street several times a month.
6072	YES	Web	I do see quite a bit of litter along streets. (I don't think that is the city's fault, it is the fault of uncaring individuals
5369	YES	Web	I don't know much about commercial property maintenance. In general Ok, but some don't look good. Think that is owner's responsibility not the city's.
6005	YES	Web	I don't see anyone but volunteers picking up trash except for downtown.
6740	YES	Web	I don't think we have enough city personnel to truly enforce these codes...I rarely see a majority of residential sidewalks cleared of snow after a major snowfall, despite the fact that this is required by city code.
5657	YES	Web	I feel like I want to stop on the roads to pick up all of the trash but probably not the safest thing to do! It's everywhere...in ditches, road shoulders...Seems like it blows out of the beds of pick up trucks too. I don't think it's always intentional (unless I see a bag from fast food that someone has tossed) but aggravating.
5752	YES	Mail	I FEEL LIKE THE CITY DOES A POOR JOB ON THESE.
5745	YES	Mail	I HAVE SEEN TRASH IN DIFFERENT LOCATIONS FOR A LONG PERIOD OF TIME
6343	YES	Web	I live in East Campus, past the students & landlords are not very Quick about making sure properties are picked up trash is cleared after parties and football weekends and after the students move out
5518	YES	Web	I live in/near E. Campus. Enforce residential rental property ordinances.
5862	YES	Mail	I PICK UP TRASH DAILY IN MY YARD, THERE IS ALWAYS MORE. IT IS NOT MY TRASH.
5371	YES	Web	I see a lot of trash and litter in neighborhoods and city parks.
6326	YES	Mail	I SEE LARGE AMOUNTS OF TRASH LITTERING THE STREETS, MAINLY, I BELIEVE, BECAUSE TRASH BAGS ARE SET OUT AND ANIMALS GET INTO THEM
6174	YES	Mail	I SEE LOTS OF TRASH AROUND COLUMBIA-TRASH CANS DOWNTOWN ARE OVERFLOWING-I PICK UP TRASH WHEN I CAN
6773	YES	Mail	I SEE MUCH LITTER ON THE SIDES OF THE ROADS.
6286	YES	Mail	I STILL SEE LOTS OF TRASH IN DITCHES, YARDS, ETC
6070	YES	Web	I think building inspectors are in bed with builders. Too many cheap/poor construction practices.

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6500	YES	Web	I walk a LOT in Columbia...some areas are just "trashed"...I think people are responsible for the appearance of the areas here. I probably could fill a medium to large sized garbage bag from where I live (Garth to the food strip)...as well from Garth Avenue to the library...it's very, very sad.
6522	YES	Web	I wish police were more diligent in catching those who litter. Columbia has trash everywhere!
5839	YES	Mail	I WOULD LIKE CITY TO REQUIRE HOMES TO BE INSPECTED PRIOR TO HOME OWNERS SELLING FOR CODE COMPLAINT ISSUES.
6008	YES	Web	IDK much about codes and if they're being followed or not but I do see some litter around streets that I feel like need to be addressed and cleaned up.
6335	YES	Mail	ILLEGALLY PARKED CARS
6204	YES	Web	I'm not impressed by the maintenance of rental property, especially in lower income areas. I do not like the existence, or impression, that slumlords operate with impunity here
5436	YES	Web	In areas that I frequent, parking and trash/litter tend not to be problems, but I know other neighborhoods where problems exist.
5843	YES	Mail	IN MANY PLACES GROWTH OF TREES AND BUSHES INTERFERE WITH SIDEWALKS AND TRAFFIC SIGHT LINES.
6316	YES	Mail	IN MY NEIGHBORHOOD, WRECKED CARS ARE PARKED AND LEFT FOR WEEKS-4-8 WEEKS. I PERSONALLY PICK UP THE LITTER NEIGHBORHOOD. TRASH IS EVERYWHERE IN 65202 AREA
5873	YES	Mail	IN THE AUTUMN MANY FALLEN LEAVES FALL INTO THE STREETS SOME OF THEM BLOCK THE DRAINS.
6585	YES	Mail	IT SEEMS LIKE THERE ARE AREAS THAT ARE NEGLECTED WHEN IT COMES TO TRASH REMOVAL
6477	YES	Mail	IT WOULD BE NICE TO HAVE SET DESIGNS FOR SHOPPING AREAS, MAKE THEM LOOK NICE, CLEAN UP MEDIANS AND ROUND A BOUTS. THEY ARE AN EYESORE.
5792	YES	Mail	junk cars parked in neighborhood
6019	YES	Web	Keeping areas free of trash and litter is a problem, especially in parking lots at trail heads and parks.
5778	YES	Mail	LACK OF BACKYARD MOWING ALONG WATERLOO ST
6775	YES	Mail	LACK OF RESPONSE TO A PROBLEM AND NOT FOLLOWING THROUGH TO SEE RESOLUTION.
6069	YES	Web	lack of trees in downtown area and buildings are too close to street. need more pedestrian streets or one way streets.
6258	YES	Mail	LARGE APARTMENT BUILDINGS CAN TAKE UP A PORTION OF STREET PARKING AND NOT HAVING CITY TRASH CANS RESULTS IN A LOT OF BLOWING GARBAGE
5730	YES	Mail	LITTER IS EVERYWHERE I HAVE TO REMOVE TRASH FROM MY YARD DAILY.
5358	YES	Web	Living in East Campus, I wish there were more clear markings about where to park and not to park. Parking on William is difficult with all the traffic. With the barriers up on College Ave, a great deal of traffic is diverted to William and when people park there, it makes it so much more congested and difficult to move around.

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5969	YES	Web	Lots of detritus along our streets & roadways.
6096	YES	Web	Lots of houses around Columbia are very trashy, lots of trash in yards, broken fences. Some residential rental property is run down and is an eyesore.
6458	YES	Mail	LOTS OF PARKING ON MY STREET.
6494	YES	Mail	LOTS OF RENTERS IN MY NEIGHBORHOOD, HARD TO KEEP IT UP.
5811	YES	Mail	LOTS OF TRASH AND LITTER
6399	YES	Web	Lots of trash around Columbia...wish there was some way to motivate citizens to take pride in the appearance of our city.
5755	YES	Mail	LOTS OF TRASH IN YARDS SIDEWALKS AND STREETS
6308	YES	Mail	LOTS OF TRASH ON STREETS AND CARS PARKED FOR MULTIPLE DAYS IN NEIGHBORHOODS
5597	YES	Mail	Lots of trash on streets, where is the fine for Littering ? Fines should be at least \$1,000 dollars and posted on neighborhoods. Too many liberals in this town, criminals get a pass if they are Democrats. Drugs are everywhere, nothing is done. I think the drug dealers buy off the police and lawyers, to look the other way. I know this city knows who the criminals are. Police are in danger due to the stupid liberal laws that protect the criminals, illegals and child molesters.
5596	YES	Mail	lots of trash/litter always noticeable
6136	YES	Mail	LOW INCOME PROPERTIES SEEM DISTRESSED AND MORE STREET SWEEPING
6065	YES	Web	Lynnwood Dr should only have parking on one side of the street for safety!! See litter quite a bit around the City.
5712	YES	Mail	MAIN PROBLEM IS EAST CAMPUS AT STADIUM BLVD POTHOLES.
6508	YES	Web	Many commercial properties in our north neighborhood maintain a trashy appearance - junk is everywhere and visible. Vehicles on the streets in our neighborhood are an eye sore, and it is difficult to avoid hitting parked vehicles on the street when we pull in and out of our driveway. There should be laws regarding the window time allowed to park in the streets, and enforcements thereafter should be made. The city trash/sanitation leaves remnants of trash after pick up. And, they throw the recycling totes to where we had to repair ours twice, which is again falling apart.
5716	YES	Mail	MANY FRIENDS IN RENTAL PROPERTIES REPORT DIFFICULTY IN GETTING LANDLORDS TO FIX CRITICAL ITEMS.
6305	YES	Mail	MANY HOUSES IN COLUMBIA APPEAR TRASHY
6378	YES	Web	Many neighborhood streets are partially obstructed by parked cars. Needs additional enforcement.
6610	YES	Mail	MANY PARKING VIOLATIONS ESP CARS BLOCKING SIDEWALKS
6276	YES	Mail	MANY PEOPLE PARK ON MY RESIDENTIAL STREET REGULARLY
5567	YES	Mail	MANY RENTALS APPEAR TO BE IN DISREPAIR, AS WELL AS COMMUNITY PROPERTIES.
5560	YES	Mail	MANY SIDEWALKS, PARKWAYS AND STREETS LOOK RUNDOWN, NOT IRRIGATED, LITTERED.
6292	YES	Mail	MORE CLEANUP FOR TRASH AND LITTER; NOT ALLOW STUDENTS TO PARK IN RESIDENT SPACE, INFO AND ASSISTANCE TO HELP OWNERS REPAIR

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5709	YES	Mail	MORE EFFORT NEEDED
6486	YES	Mail	MORE EFFORT NEEDED TO REUSE COMMERCIAL SPACE INSTEAD OF ADDING NEW ONES.
6227	YES	Mail	MORE STRINGENT TICKETING OF DERELICT VEHICLES
6190	YES	Mail	MORE TRASH PICK UP
5758	YES	Mail	MOST NOT ENFORCED
6599	YES	Mail	MUCH TOO MUCH TRASH STREWN AROUND MANY AREAS OF COLUMBIA
5819	YES	Mail	MY NEIGHBORHOOD IS RUN DOWN POORLY MAINTAINED HOMES LITTLE ENFORCEMENT. ALSO HICKMAN HIGH SCHOOL AREA IS TRASHY.
5457	YES	Mail	Needs to be a higher priority and better plan for snow removal on neighborhood streets.
5444	YES	Mail	Neighbor keeps trash outside, animals tear into it frequently.
6064	YES	Web	Neighbor tore up my fence and build his own unsteady fence in its place so he can have more space in his yard even though it was illegal and city did not bother to reinforce the rules. City does not do anything to protect the innocent but instead waste the money on "creating" unnecessary work and waste taxpayers money to build unnecessary sidewalks , etc.
6580	YES	Mail	NEIGHBORHOOD STREET PARKING REGULATIONS ARE UNJUST TO RENTERS
6162	YES	Mail	NEIGHBORS DON'T TAKE CARE OF BACK YARD-NOT ENFORCED
6233	YES	Mail	NEIGHBORS NEED TO CLEAN UP NEIGHBORHOOD
6573	YES	Mail	NO CODE ENFORCMENT
6257	YES	Mail	NO ENFORCEMENT FOR ILLEGAL PARKING AND TRASH PUT OUT DAYS AHEAD
6488	YES	Mail	NO ENFORCEMENT OF SNOW REMOVAL OR NEIGHBORHOOD PARKING.
5850	YES	Mail	NO ONE GETS NOTICES OR HAS ENFORCED LAWN MOWING REQUIREMENTS OR STREET PARKING.
6569	YES	Mail	NOT ENFORCEING OWNERS OF RENTAL PROPERTY TOKEEP PROPERTY CLEAN
5889	YES	Mail	NOT ENFORCING CITY CODES.
6152	YES	Mail	NOT ENOUGH CITY PARKING CAUSING CLUTTERED STREETS
5956	YES	Web	Not sure if our trailer park is in Columbia maintenance for streets.
5784	YES	Mail	NUMBER 1 TRASH TRASH!
6250	YES	Mail	OFTEN SEE PEOPLE PARK IN OUR NEIGHBORHOOD AND WALK TO MU CAMPUS OR DOWNTOWN
5551	YES	Mail	ONLY NEWER SUBDIVISIONS APPEAR TO GET ATTENTION FOR STREET AND SIDEWALK MAINTENANCE.
6289	YES	Mail	OSAGE DR- YOU HAVE TO SQUEEZE BETWEEN A PARKED BUS AND CARS ON THE OTHER SIDE. PARKING ONLY ON ONE SIDE OF STREET. GEYSER RD-TICKET AND TOWN AFTER 2 INCHES OF SNOW
6181	YES	Mail	OVER REGULATION-CODE ENFORCEMENT OF IRRELEVANT ISSUES-LIKE CAULKING AND NOT ENFORCING STRUCTURAL AND MECHANICAL AT RESIDENTIAL LEVEL
6094	YES	Web	Overall Good Job!!!
6315	YES	Mail	OWNER DON'T WANT CITY INFLUENCES ON THEIR OWN PROPERTY

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5594	YES	Web	Parking and cleanliness of streets, especially in the area where University , Rosemary, Wilson and Bouchelle Avenues running e/w from College Avenue to William Street, and that general area. It used to be a sweet little neighborhood, later captured by Columbia's slum lords as the SW part of town became more popular starting in the late 1950's. It remains an eyesore, with no room for the high number of cars, and not following the rules in maintaining homes (now apartments) or garbage pickup.
6444	YES	Mail	PARKING BOTH SIDES SOME STREETS.
6068	YES	Web	Parking downtown can be rough
6624	YES	Mail	PARKING DOWNTOWN IS A JOKE
6336	YES	Mail	PARKING IN OUR CULDESAC
5748	YES	Mail	PARKING IN RESIDENTIAL AREAS RESTRICT TRAFFIC FLOW.
6261	YES	Mail	PARKING IS HORRIBLE AND BUILDING CODES ARE INADEQUATE
5338	YES	Web	Parking is sometimes allowed on streets that are too narrow.
5503	YES	Mail	Parking meters NOT enforced enough.
5780	YES	Mail	PARKING NEEDS TO BE REEVALUATED ONSOME RESIDENTIAL STREETS
6245	YES	Mail	PARKING ON BOTH SIDES OF STREET MAKING TRAFFIC WAY TOO NARROW
5686	YES	Web	Parking on both sides of street on Lynnwood Drive.
5977	YES	Web	Parking on city streets is unclear at times and can prevent traffic hazards, Should be less on street parking on smaller residential streets.
6189	YES	Mail	PARKING ON NARROW STREET WITH NO SIDEWALKS-CAN'T TAKE KIDS FOR A WALK IN NEIGHBORHOOD
5505	YES	Mail	Parking on neighborhood streets is dangerous in some areas. Tickets were issued to visitors.
5411	YES	Web	Parking on neighborhood streets isn't always preventable; for example, my spouse has a car with low enough ground clearance he scrapes the pavement trying to pull into our [uphill] driveway. So; while I don't like street side parking, I understand it's not always a viable option. I like least that street side parking makes the roads more difficult to navigate.
5523	YES	Mail	PARKING OVER 24 HOURS ON MY STREET IS AN ISSUE.
6485	YES	Mail	PARKING SHOULD BE ALLOWED ON EITHER SIDE OF THE STREET ON NON IMPORTANT ROADS.
6728	YES	Mail	PARKING WRONG DIRECTION, DOUBLE PARKING, YELLOW ZONE PARKING, LENGTH OF TIME, JUNK CARS LEFT SITTING.
5367	YES	Web	People are trashy and don't take care of their properties.
5837	YES	Mail	PEOPLE DON'T KEEP YARDS UP AND MOW GRASS AND LEAVES OUT IN THE STREET
5901	YES	Web	People in my neighborhood do not know how to park properly. Almost need to put lines on the street for them. Like downtown or something?
5680	YES	Web	People throw trash on the streets...they don't care.
6285	YES	Mail	PEOPLE WHO HAVE HORRIFIC YARDS NEED TO BE MADE TO CLEAN THEM UP, THE ENTIRE TOWN HAS TRASH ON THE SIDE OF THE ROAD, COMMERCIAL BUILDING CODES ARE FOR THE CITY TO MAKE MONEY-MOST NOT NECESSARY
6567	YES	Mail	PERMIT COSTS COULD BE REDUCED FOR BOTH RENTALS AND NEW CONSTRUCTION

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5741	YES	Mail	PHONE IN NO ONE COMES OUT
6413	YES	Mail	PILES OF MOVING DEBRIS LEFT AT THE CURB EACH SEMESTER NEEDS ADDRESSED, MAKE LANDLORDS RESPONSIBLE?
5491	YES	Mail	Poor clean up on Providence Road.
6255	YES	Mail	POOR MAINTENANCE OF MEDIANS, POOR MAINTENANCE OF AREAS COMING INTO COLUMBIA
6138	YES	Mail	POORLY MAINTAINED HOMES IN AREA-RENTALS
5622	YES	Mail	PROPERTY MANAGEMENT COMPANIES DO NOT KEEP HOUSES IN GOOD LIVING CONDITIONS BUT GET AWAY WITH IT.
5365	YES	Web	Providence Road is looking more and more like BL70...it is narrow, cluttered, a collection of recycled old buildings...not the beautiful boulevard into Columbia it should be.
6565	YES	Mail	RENTAL AND OR/CODES SEEMS TO BE ENFORCED MAINLY IN NEIGHBORHOODS WITH LARGE STUDENT POPOULATIONS WHAT ABOUT THE REST OF US ENFORCE CODES FOR EVERYONE EVEN RESIDENT OWNERS
5511	YES	Mail	Rental properties not kept up.
6722	YES	Mail	RENTAL PROPERTY IN MY NEIGHBORHOOD IS SHABBY WITH DISREPAIR THAT IS NOT ADDRESSED BY LANDLORD.
5500	YES	Mail	Reported weeds years ago, still not addressed.
6302	YES	Mail	RES CODE FOR HOUSE GONE TOO FAR
6694	YES	Mail	Residential and commercial building codes are far too onerous.
6404	YES	Mail	RESIDENTIAL BUILDING PERMIT COST IS OUT OF CONTROL.
6436	YES	Mail	RESIDENTIAL CONSTRUCTION WORKERS BLOCK THE STREETS WITH THEIR VEHICLES.
5564	YES	Mail	RESIDENTIAL PROPERTY CLEAN UP IS NOT ENFORCED. TOO MUCH TRASH/LITTER ALONG STADIUM, 1-70 AND MAJOR STREETS.
6596	YES	Mail	RESIDENTIAL TRASH BLDG UP STRAY CATS AND DOGS ATTRACTED TO IT, SMELLS BAD
5334	YES	Web	Residents should have more civic pride and clean up after themselves.
6045	YES	Web	Response to trash out early is not responded to on a timely manner
5434	YES	Mail	Run down lots, homes and businesses.
5736	YES	Mail	run down rentals plus overgrown weeds
5720	YES	Mail	SEE TRASH ALONG MAIN ROADS
5762	YES	Mail	SEE VIOLATIONS OF CODES ON COMMERCIAL PROPERTY
6134	YES	Mail	SEEMS TO BE MORE TRASH THAN IN THE PAST
6403	YES	Mail	SEEN TOO MANY DESERTED CARS ON THE SIDE OF THE STREET.
6079	YES	Web	Several areas of town look really bad. Neighborhoods and business areas alike look like ghettos. The area of town along I70 looks awful and doesn't make people want to stop here, let alone move here.
6638	YES	Web	Significant trash along old plank road
6363	YES	Web	Slum lords in rental housing and the way some businesses, especially on the business loop, maintain their property - including businesses that have been here a long time, like Griggs Flooring. Their property is always a mess.
6564	YES	Mail	SNOW AND ICE REMOVAL IN A TIMELY MANNER NOT WAIT FOR IT TO MELT

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6682	YES	Web	Snow removal for Bentpath Drive in Columbia is terrible. It is cleared up to Glasgow Drive, but not continued to the end of the street. This morning , at 0830 on 1-21-2020, a plow truck was on Highlands Parkway scrapping dry pavement. And Bentpath from Glasgow to the dead end has not been touched.
6334	YES	Mail	SOME AREAS POOR UPKEEP ON HOUSES; TOO MANY PEOPLE PARKING ON GRASS
5685	YES	Web	Some commercial properties around town look pretty trashy. It's sad but true, there are places around Columbia that have a lot of trash blowing around. it's really not caused by the City but by the horrible people who throw trash out the windows of their cars. This shouldn't be the City's issue. Out tax money should go toward more important things, like maintaining the conditions of the streets. I would love to see just one time a person pulled over by the police for throwing trash out the window. Those people should be made to clean up, say a quarter of a mile area in the area where they threw out the trash.
6491	YES	Mail	SOME DAYS YOU CANNOT DRIVE DOWN A STREET WITH ALL OF THE CARS, WHEN THERE ARE DRIVEWAYS.
5836	YES	Mail	SOME HOUSES IN THE CENTRAL PART OF THE CITY SHOULD BE TORN DOWN.
5749	YES	Mail	SOME NEIGHBORHOOD HAVE POPULATION DENSITY THAT DOES NOT MATCH EXISTING PARKING
5588	YES	Mail	SOME PEOPLE GET BY WITH NOT MANAGING THEIR PROPERTY TAXES
5395	YES	Web	Some properties in the city need to be better maintained be the owners.
5464	YES	Mail	Some streets are bad and city does not do anything.
6049	YES	Web	Some streets are too narrow for cars to be parked on both sides especially if bike path is present. The narrow streets need to have no parking and others parking on only one side. Streets were made for travelling not parking. Parking on the street is a safety issue.
5419	YES	Web	Some streets really don't have enough room for parking on both sides and maintaining two way traffic. can be problematic at times.
5884	YES	Mail	SOMETIMES PEOPLE PARKING ON NEIGHBORHOOD STREETS ARE INCONSIDERATE OF WHERE THEY PARK MAKING IT DIFFICULT TO OTHER DRIVERS.
5497	YES	Mail	Sometimes the garbage and recycle employees leave trash on the ground.
5652	YES	Web	Sometimes, it takes a while to remove trash when someone moves out of a residence. I presume it is the owner's responsibility to clean that up, but sometimes, it is left for a week or more. Need more sidewalks that are easily navigated and need them REPAIRED. City needs to be quicker on condemning property in bad shape after contacting the owner. Those demolitions need to be done faster. I don't know anything about maintenance of commercial property except that trash needs to be in containers and grease in the grease bins.
5552	YES	Mail	STREET PARKING IS ABUSED BY NON RESIDENTS OF THAT AREA, LITTERING IS COMMON, HARD TO KEEP UP WITH.
6111	YES	Web	Streets gave holes in the and road markings could be better in places

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
5493	YES	Mail	Streets need cleaning more often.
6730	YES	Mail	STREETS SHOULD BE ONE-SIDE PARKING IN MORE PLACES.
5842	YES	Mail	STREETS SNOW REMOVAL, IT IS HARD ON OLDER AND DISABLED PEOPLE.
6721	YES	Mail	THE CITY MUST BE EMPOWERED TO CONTROL COMMERCIAL BUILDING.
6498	YES	Mail	THE DOWNTOWN HAS BECOME A TRASH DUMP WITH ADDED APARTMENT HIGH RISE BUILDINGS. IT IS EXPECTED, BUT SAD TO SEE.
5785	YES	Mail	the neighborhood in lower income housing gets little attention
6651	YES	Web	The parking on city streets in some neighborhoods makes it difficult to go down the roads. The trash on the streets and in the neighborhoods are awful and I am not sure how that would be addressed because I don't believe that Columbia doesn't have the resources to deal with it.
6242	YES	Mail	THE STREET PARKING IN OUR NEIGHBORHOOD IS ANNOYING-WESTCHESTER VILLAGE-OFF BETHEL BETWEEN N YONG AND GREEN MEADOWS
5403	YES	Mail	THERE ARE BORDERLINE CONDEMNED PROPERTIES ADJACENT TO VERY NICE NEIGHBORHOODS.
5961	YES	Web	There are many streets that have no parking signs where cars continue to park daily and no enforcement happens.
5610	YES	Web	There are so many areas in Columbia that have trash blowing around the streets such as parks and downtown near the student apartment buildings. However, I think that's an issue with the people who are in those areas.
5808	YES	Web	There are too many dilapidated, ugly, ran down buildings in Columbia. And we keep building, building, building with no regard for places that are already available. It shouldn't be so easy to build a new building or apartment complex when there are several that are not in use.
6463	YES	Mail	THERE IS A CAR ON OUR STREET, UNLICENSED, BLOCKING A DRIVEWAY. NO ENFORCEMENT.
5488	YES	Mail	There is a lack of recycle bins around my area.
6158	YES	Mail	THERE IS A LOT OF LITTER AROUND TOWN. A LOT OF ILLEGAL AND UNSAFE PARKING IN NEIGHBORHOODS
6443	YES	Mail	THERE IS A LOT OF LITTER NEXT TO THE HIGHWAYS.
6776	YES	Mail	THERE IS A LOT OF TRASH ALONG STREETS IN OUR AREA.
6429	YES	Mail	THERE IS A LOT OF TRASH AND LITTER. THE COMMUNICATION HAS BEEN PUNITIVE AND MEAN, I AM OVERWHELMED TRYING TO MAINTAIN MY HOME BY MYSELF.
6803	YES	Mail	THERE IS ALWAYS A LOT OF TRASH ALONG THE TRAIL.
5439	YES	Mail	There is legal parking directly across from the entrance to our condo development on Campus View Drive. It should never be allowed, an accident waiting to happen daily!
6592	YES	Mail	there is need for more information for pet owners and civic duties
6533	YES	Web	There is trash all over our neighborhood. My girls and I frequently go pick it up, but people just throw their trash out on Providence Road as they drive through Vanderveen Subdivision. Yards are also out of control in the spring and summer. The grass/weeds overgrow the sidewalks in some areas. Sidewalks need to be edged.

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6431	YES	Mail	THERE NEEDS TO BE ROLL CARTS FOR TRASH REQUIRED, WITH JUST THE BAGS IT IS SPILLING EVERYWHERE BECAUSE OF DOGS.
5553	YES	Mail	THERE SEEMS TO BE TRASH EVERYWHERE. PEOPLE NEED TO USE TRASH CANS NOT THE STREET.
5896	YES	Web	There's always trash on the sides of the roads and in ditches along highways and residential streets. Oftentimes there are garbage bags full that fell off trucks and aren't picked up in a timely fashion.
6178	YES	Mail	THIS CITY AND COUNTY ARE WAY TOO LAX ABOUT ESTABLISHING CODES COMPARED TO OTHER PLACES I HAVE LIVED-IN ST LOUIS AND KC AREAS
5473	YES	Mail	This city is the biggest trash/litter center I have ever seen.
6493	YES	Mail	TIRED OF PEOPLE PARKING IN BIKE LANES, NOT ENFORCED OR WELL MAINTAINED.
6405	YES	Mail	TO DIFFICULT FOR NEW BUSINESS TO GET ESTABLISHED.
6681	YES	Web	To many cars parked on my street
6434	YES	Mail	TO MUCH PAY TO PLAY FOR DOWNTOWN HIGH RISE.
5355	YES	Web	to much trash on streets and walking trails
6481	YES	Mail	TOO LITTLE MONEY INVESTED.
6387	YES	Mail	Too many cars parked on certain streets with no plans to remove them
5960	YES	Web	Too many codes
5350	YES	Web	Too many codes and permits
6061	YES	Web	Too many codes that are not known until you violate them, Better Education on Codes!
6608	YES	Mail	TOO MANY COMMERCIAL BLDGS THAT ARE EYE SORES OR SITES THAT APPEAR DANGEROUS
5525	YES	Mail	TOO MANY HOMES/STREETS LOOK TRASHY, CITY DOES NOTHING ABOUT IT. DRIVE DOWN WEST BLVD BETWEEN BROADWAY AND BUSINESS LOOP.
5629	YES	Web	Too many people are parking on major, and neighborhood streets and making it difficult to navigate safely. West Boulevard elementary school teachers are a good example.
6151	YES	Mail	TOO MANY PEOPLE USING STREET AS A PARKING LOT
5797	YES	Mail	TOO MANY POTHOLES ON STREETS.
5362	YES	Web	Too many residential units in Columbia without an equal amount of parking spaces.
6601	YES	Mail	too many roundabouts for no reason and no purpose
6447	YES	Mail	TOO MANY RUN DOWN PROPERTIES.
6318	YES	Mail	TOO MANY SIGNS FROM CLOSED BUSINESSES ARE AN EYESORE
5601	YES	Web	Too many students parking on neighborhood streets.
6281	YES	Web	Too much on-street parking on narrow streets. Narrow streets shouldn't allow on-street parking. Also there are too many run down properties around Columbia. I question whether the codes are strict enough or whether those paid to enforce the codes aren't doing their jobs.
5603	YES	Mail	TOO MUCH TRASH IN MY NEIGHBORHOOD ESPECIALLY AREAS WITH RENTALS
6575	YES	Mail	TOO MUCH TRASH THROWN OUT BY PEOPLE WALKING ON MY STREET
5667	YES	Web	Too slow and lacking in enforcement of residential property standards
6617	YES	Mail	TRASH

ID	RANDOM	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6779	YES	Mail	TRASH ALONG RIGHT OF WAYS; NOT ENOUGH PARKING AREAS IN DOWNTOWN.
6784	YES	Mail	TRASH AND LITTER ARE NOT PICKED UP
5387	YES	Web	Trash and litter clean up is good in my neighborhood, but the collection of leaves and grass clippings in the streets along the curbs and build up in the storm drain inlets is a problem. Many residents intentionally blow fallen leaves and grass clippings into the street which is unsightly and also causes problems in clogging the storm drain inlets leading to water backing up on to the streets.
6724	YES	Mail	TRASH AND LITTER COULD BE PICKED UP MORE OFTEN.
5342	YES	Mail	Trash and litter pick up is a constant challenge. And difficult to address.
6265	YES	Mail	TRASH AND REPAIR OF RENTAL PROPERTIES IN EAST CAMPUS AREA
6177	YES	Mail	TRASH CLEANUP OF PUBLIC SPACES NEEDS TO IMPROVE
6215	YES	Web	Trash consistently along Smiley Ln.
6195	YES	Mail	Trash everywhere all year long along city streets. Not the cities fault, but the residents who litter.
6172	YES	Mail	TRASH IN AND AROUND UNIVERSITY
5781	YES	Mail	TRASH IS SEEN EVERYWHERE!!
5793	YES	Mail	TRASH PEOPLE DON'T PICKUP TRASH THEY DUMP IT ON THE STREETS. CAR ARE PARKED ON SIDEWALKS YOU HAVE TO WALK IN THE STREETS.
6163	YES	Mail	TRASH THAT DOES NOT GET PICKED UP BY TRASH COLLECTORS NEEDS TO GET PICKED UP BY PEOPLE WHO PUT IT OUT INSTEAD OF LETTING IT BLOW DOWN THE STREET. PEOPLE IN CARS AND TRUCK NEED TO STOP THROWING CANS, BOTTLES, ETC OUT OF THEIR WINDOWS
5777	YES	Mail	UNKEPT LAWNS AND GARDENS DEVALUE PROPERTY VALUES
6768	YES	Web	Upkeep of areas
5606	YES	Mail	way too many people park on streets blocking traffic
5865	YES	Mail	WE COULD USE A BIGGER CITY POL WITH MORE LAP LANES.
5826	YES	Mail	WE NOTICE A LOT OF TRASH DRIVING THROUGH THE NEIGHBORHOODS.
6165	YES	Mail	WE PICK UP TRASH REGULARLY IN FRONT OF OUR HOUSE ON BROADWAY
5517	YES	Web	We should stay on top of the litter with frequent clean-up projects. Volunteer groups??
6372	YES	Web	When the trash trucks pick up trash sometimes they drop a box or something like that they just go off and let it lay.
5578	YES	Mail	WITHOUT TRASH ROLL CARTS TRASH DAY LOOKS LIKE A 3RD WORLD COUNTRY.
6423	YES	Mail	YOU DO NOT ENFORCE OR KEEP UP.

ID	NONRAND	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
5529	NO	Web	AFTER TRASH IS PICKED UP THERE IS ALWAYS SOME LEFT THAT HAS FALLEN FROM THE TRUCK.
5443	NO	Web	All of our cool intersections are filled with gravel/trash, looks bad.
6319	NO	Web	ALWAYS SEEING TRASH ON SIDE OF ROAD EVERYWHERE
6484	NO	Web	CITY IS DIFFICULT TO WORK WITH ON ALL DEVELOPMENT/BUILDING PROJECTS.
6496	NO	Web	CITY OF COLUMBUS HAS BECOME VERY UNKEMPT AND TRASHY, LOOKS RUNDOWN AND DIRTY.
5965	NO	Web	Clean-up seems done on a volunteer basis except downtown
6229	NO	Web	CODE ENFORCEMENT IS A TARGETED HARASSMENT SCHEME AND THAT OFFICE HAS TOO MUCH UNCHECKED POWER-RUDE AND UNPROFESSIONAL
6093	NO	Web	Columbia has terrible maintenance of streets, when it rains people are driving blind. Lines haven't been painted for some time. People run red lights and park in handicapped parking places without a sticker all the time. Having bike lanes on Grindstone is like having bike lanes on I 70. Not a good idea.
5742	NO	Web	cost of permits in Columbia (I have built 22 homes and 6 motels in Columbia)
6629	NO	Web	DO NOT HAVE KNOWLEDGE OF CODES
6086	NO	Web	I don't like when people park behind my driveway directly across the street, and I don't like that its allowed for someone to park a semi truck without the trailer on my street.
5636	NO	Web	I lived on the curve on Heriford Rd next to Columbia Honda and I was the person picking up the litter that was tossed every day. I don't have so much a problem with the city as I do with the quality of the selfish, filthy people that litter every single day.
5402	NO	Web	I SEE A LOT OF TRASH ALL OVER TOWN THAT NEVER GETS PICKED UP.
5725	NO	Web	I THINK THE BAGS OF TRASH MAKE IT EASY FOR LITTER TO HAPPEN WE NEED ROLL CARTS.
5462	NO	Web	Parking on residential streets need improvements.
6688	NO	Web	Parking on street in neighbor hood makes travel down road difficult parking on both sides no room to drive down road . People parking on street block my driveway and block mailbox making mail delivery not happen when people parked.
6180	NO	Web	PARKING ON THE STREETS IN THE CENTRAL CITY NEIGHBORHOODS IS UNSAFE
5393	NO	Web	Question #13 did not include the option for parking in downtown Columbia, in which my answer would be very dissatisfied. I do not shop as often downtown as I would like due to lack of parking, and lack of free parking. Major missed revenue for downtown businesses.

ID	NONRAND	Method	Q13a. Why were you not satisfied with any of the services in Question 13?
6159	NO	Web	SEEMS WE COULD USE AN EVEN/ODD SYSTEM
6017	NO	Web	So many new student apartment high rises going up downtown and all over, eye sores, taking away from historic and the wonderful ambiance of Columbia. Cheaply made and mostly unused.
5968	NO	Web	So many residential properties are run down with trash around them. Commercial building codes are touted and discussed, but with enough money, it seems that a lot of them are short changed to get whatever they want built the way they want it. Money talks. You can hardly get down some streets with all the cars parked on both sides. And in Quail Creek there's going to be a head on collision someday because the daycare has people parking narrowing the entry lane into one lane and you can't see around the corner. When the dentist built his building he offered to let people park in his lot, but since, he has barred people from parking there. The entrance to Quail Creek is an accident waiting to happen. Photos of school buses forced to come in the wrong way have been submitted and all that was done was put no parking signs up to the end of the island. No one pays a bit of attention to them. The Daycare is not a good neighbor. They say nothing to their parents about parking either. There's trash all over the city that doesn't get picked up. It's disgraceful.
5582	NO	Web	some central properties are not good and some outside of homes are a mess
5561	NO	Web	SOME HOMES HAVE CLUTTER AND TRASH.
5572	NO	Web	SOME TRASHY AREAS
5498	NO	Web	The city never picks up litter in my neighborhood.
5508	NO	Web	The number of run down houses and yards in nearly every neighborhood. Junk cars parked on roads everywhere.
5888	NO	Web	THERE ARE A LOT OF HOMES WITH JUNK AND TRASH IN YARDS AND CLEAN UP IS NOT ENFORCED.
5973	NO	Web	There are houses in my neighborhood that are falling down. I've called the city about them and nothing happens
5646	NO	Web	To much hard deck parking allowed in places, to much development that is never filled, under-utilized, or becomes vacant and too little effort at mixed use new development.
6627	NO	Web	TRASH SEEMS OFTEN ANDHAVE NEVER SEEN CITY CLEAN IT
5861	NO	Web	WE NEED TRASH CANS TO KEEP THIS CITY CLEAN
6235	NO	Web	WHEN I HAVE CALLED MULTIPLE TIMES ABOUT NEIGHBOR'S TRASH, NOTHING HAS BEEN DONE

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6536	YES	Web	<p>911 service is worthless. For the ongoing burglary report the dispatcher said- someone will "swing" by to check on you.</p> <p>No one "swung" by...period. The same person burglarized several buildings and multiple cars days after. Even with the warrant for the burglar arrest the cops left by saying- "we unhappy by not being able to arrest him since he won't open the door, it we got to go." They unhappy, and we left being scared and on our own in danger. CPD doesn't care to provide safety for us. If I could have a choice, I would not pay taxes that support CPD. CPD officer refused to follow the judge order and protect my child who had a full order of protection against an adult because the office admitted personally knowing the adult as a "good guy." My child is in treatment for PTSD. The "good guy" later robbed someone at the gun point. The city review board found CPD officer being wrong- but it didn't do any good to my family- I'm still waiting for my letter from CPD with apologies...I know it won't happened.</p>
6527	YES	Web	<p>Airport: Build the terminal, charge for parking, put up a bigger sign and lights.</p> <p>Cops: Hire More</p> <p>City Council: Revamp the set up and long term plan</p> <p>Make downtown a real commercial downtown, not a drunk danger zone, and the days of small town thinking are old and gone</p>
6049	YES	Web	<p>City government needs to listen to the voters. We voted to extend sewer to Midway but money was used elsewhere and now it is an expense issue.</p> <p>When we vote, we want the money ear marked for the projects we voted on.</p>
6070	YES	Web	<p>City needs to put priority on eliminating drug and gang activity. This affects public safety and is much important than adding new parks. City parks are great, but shots-fired incidents and shootings MUST be stopped.</p>
6685	YES	Mail	<p>City of Columbia should remove dead animals from roadways. You are 40 years behind</p>
5929	YES	Web	<p>Columbia is a wonderful place to live as a retiree. There are so many great activities for senior citizens. Thank you!</p>
6350	YES	Web	<p>Columbia need to prioritize public transportation as a matter of social justice. We also need to treat climate change as the emergency it is.</p>
6363	YES	Web	<p>Columbia Police need to be more responsive to people who walk in and need their services. Twice, the persons at the front desk in the lobby area were the rudest and most unprofessional city employees I've ever dealt with. Both times, I was told that if I need to talk to an officer, I have to send an email or call and wait for them to respond. They don't accept walk ins. When I asked that a message be forwarded, I was ignored until I finally just left the building. It left me with a very negative attitude towards our police department.</p>

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5881	YES	Mail	COLUMBIA RESIDENTS CANNOT TRUST OR HAVE FAITH IN CITY GOVERNMENT AS LONG AS LAN THOMAS REMAINS ON THE CITY COUNCIL. IF HE CONTINUES TO REFUSE TO RESIGN THEN THE COUNCIL AND OR CITY COUNSELOR MUST REMOVE HIM FROM COUNCIL.
6277	YES	Mail	COMO NEGATIVES-POOR ROAD DESIGN AND QUALITY; HIGH CRIME; LIBERAL LEADERSHIP; POOR WATER QUALITY; POOR AIR QUALITY
6096	YES	Web	Concerned about rental property becoming run down and trashy.
6763	YES	Web	Drug crime & gun violence is Columbia's #1 problem! Resources such as adequate police & lack of sidewalks & decent roadways on the Northeast side of town must also be addressed. We have enough parks, recycling, & art programs funded with our tax dollars. We need more police & better sidewalks & roads!
5702	YES	Web	Each set of ques should have room for comments. Our neighborhood has only one exit and entrance onto Broadway. Has no sidewalks, but not needed, very safe to walk and play. Recently our area had sewer relined (we feel should have been replaced), water mains replaced-great job, however street repair for that was with concrete, looks terrible with the asphalt. Quick fixes to our road over the years has been to add more on top, making it next to impossible to exit driveways on hills without scraping unless a full size truck owned. I thought our area was to be a secondary snow removal area because of the one exit/entrance for 90+ homes. Wrote to McDavid when in office and we were unplowed for a week. Told him priorities should have the parks equipment used residentially before trail parking lots. He ignored my email. Infrastructure and it's workers needed FIRST!
5336	YES	Web	Having served on the Citizens Police Review Board and Commission on Human Rights, I believe the City would be prudent to enhance the visibility of the work performed by these two groups. Both are vital to the community, and yet not many know much about their work or role in City Government. Being a Neighborhood Association President, I would like to see even greater assistance and service provided to these grass-roots organizations around the City, promoting their best practices and encouraging a structure whereby Association Presidents could come together to share ideas, bring concerns, and suggest ideas to the City.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5657	YES	Web	Hazardous waste drop off is a great service and very important. City street maintenance is awful. Potholes everywhere. PLEASE do not put up any more of the standing poles that divide where turnoffs are on the roads (they're like temporary looking pole things that look so trashy). They're the ones that are on Grindstone Parkway toward the 63 exit/entrance. They are so ugly!! Also, please maintain curbs that look so nice when first put in but over a very short period look ugly (intersection of Green Meadows and Stadium Blvd when heading east and turning north onto Stadium). Overall though, a great place to live!
5956	YES	Web	Highway ramps need markings on pavement again, but not sure if City is responsible for this job. I wish enforcement of handicap parking spaces was better.
5820	YES	Mail	I AM VERY DISSATISFIED WITH SNOW REMOVAL IN OUR NEIGHBORHOOD.
5369	YES	Web	I am very satisfied with the work done by our police force but I think we need more officers so that can be more visible in the community and not be spread so thin. Overall, I am happy and proud to be a long-term resident of Columbia.
5421	YES	Web	I appreciate all the city services, and wish we could give more support to our police. I also appreciate the various arts programs, including public art.
5560	YES	Mail	I BELIEVE IN CONSERVATION OF OUR ENERGY AND NATURAL RESOURCES. I ALSO PARTICIPATE IN RECYCLING AS MUCH AS POSSIBLE. I AM NOT WORRIED OR CONCERNED ABOUT GLOBAL WARMING OR CLIMATE CHANGE. KEEP GOVERNMENT OUT OF THE ISSUE!
6156	YES	Mail	I CONTACTED THE CITY VIA EMAIL ON NOVEMBER 27 ABOUT MORE STREET SWEEPERS AND WHETHER THERE IS A STREET SWEEPING SCHEDULE. I SUGGESTED SWEEPING IN MY NEIGHBORHOOD IN THE FALL. I SEE SWEEPING ONCE IN THE SPRING AND ONCE IN THE FALL. I RECEIVED NO RESPONSE AND I WILL VISIT MY COUNCILMAN ABOUT THIS SOON.
6345	YES	Mail	I feel the city council members should be professional both while representing the city and outside that capacity. I was very disturbed to hear from a friend that a city council member trash talked our local police department on a MoEx ride back from the airport a couple years back. Maybe before trash talking a hardworking department they should be aware of their surroundings. I still am very irritated by this and will NEVER respect that man.
6011	YES	Web	I have lived in Columbia all my life and love it. I will retire here.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6293	YES	Mail	I LOVE COLUMBIA. I MOVED HERE FROM DFW BECAUSE OF THE MEDICAL CARE. I'M A RETIRED NURSE WITH A RETIRED PHYSICIAN HUSBAND. THERE IS SO MUCH TO DO HERE-SPORTS, EXERCISE, TRAVEL, LIBRARY, RESTAURANTS, HOSPITALS, THEATRE, PLAYS AND MORE AND MORE
5356	YES	Web	I love living in Columbia, but I feel like the cost of living is getting a little too high. I'm personally doing ok, but I know many people who struggle to find reasonable rents if they are looking to rent, or reasonable home prices/property taxes if they would like to own a home. Taxes are already pretty high as is, and last year's reassessment of property values (seemingly with little actual basis or relevance to actual property values) hit a lot of middle class families very hard. I love all of the services the city provides, but I think there is budgetary waste that should be considered before raising taxes again. It seems like we are regularly seeing tax increases on our ballots, which is fine because then we at least get a vote, but then taxes either go up or properties get reassessed anyway. I don't want to lose what we have, but surely there are less economically painful ways to fix fiscal issues. While there may be nothing to be done, I really think we should look at waste before asking for more money from the citizens.
6140	YES	Mail	I MOVED TO THE COLUMBIA AREA IN 1972 AS A MU STUDENT-MOST OFTEN LIVING IN BOONE COUNTY, VERY NEAR THE CITY. I HAVE BENEFITED FROM THE OPPORTUNITIES THE CITY OFFERED. I WAS EMPLOYED BY THE CITY FOR 19YEARS PRIOR TO RETIREMENT. I WOULD ENCOURAGE THE CITY TO ENFORCE THE SIGN ORDINANCE AS WAS DONE IN THE PAST. GET ALL THE SIGNS AND BANNERS REMOVED TO CLEAN UP THE CITY
6216	YES	Web	I recently received a parking ticket while parking in a metered place downtown for being parked by a fire hydrant. How could I be ticketed for being in a typical street parking place? I did not fight it because I did not want to make the time to go to court.
6638	YES	Web	I support roll cart trash containers to reduce cost of insurance city pays and injuries to solid waste employees
6740	YES	Web	I think it is time for Columbia City Council and city government to develop and emphasize some type of integrated historic preservation plan to preserve historic buildings, houses, and neighborhoods in Columbia. We have lost many historic structures in the last ten years that have been replaced by high-priced condo-style housing aimed at a student housing market that may not be there forever.
5594	YES	Web	I was born in Columbia, but during my early adult period I lived, attended and graduated from college, and worked for a period of 5 years total. I wanted this to be known because it had (and has still) a significant good effect on my life.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6218	YES	Web	I was completely satisfied with the assistance I received from the City Water and Light Dept regarding the ruts left in my yard due to trees being trimmed after a major snow event. I am not satisfied with snow removal in my neighborhood. I feel larger/newer neighborhoods always get priority even though we all pay for the service. I also believe the sidewalks in city parks should not be cleared until the neighborhood streets are cleared.
5663	YES	Mail	I will never be able to trust the City Council while Ian Thomas is a member. He should have resigned or been forced to resign.
5388	YES	Web	I wish the city would do something about the panhandlers at EVERY single intersection in Columbia. They are annoying, bothersome and make our city look terrible. I also wish they would do something about the panhandlers and homeless people in Downtown Columbia. You cannot walk downtown without being asked for money, or being harassed by those people. If the city wants to clean up Columbia, they should start with making it illegal to panhandle and getting some of these people off the streets. They should also work more on police enforcement. I've noticed a slight decrease in crime since the new police chief took over. Public safety should be the city's top priority right now.
5399	YES	Web	I would like to see the city government directly engage with the needs of immigrants and refugees living in Columbia. I have never seen a city council representative at the local resettlement agency's quarterly stakeholder meeting. I am not sure that the local government is aware of the needs of this population. Even if it is a smaller matter of getting involved with the annual World Refugee Day celebration would be better than nothing.
6393	YES	Web	I would love to see Columbia "beautify" the Hinkson Creek Waterway for all residents and visitors to enjoy, similar to the MKT trail head at Stewart Road.
6008	YES	Web	I would really like the city to step up and increase its effort to recycle. I think providing blue bags and pick up are an AWESOME way to get people on board and I would like to see this program expand further into Columbia
6009	YES	Mail	Ian Thomas extorted a felonious amount of money from a developer and got a slap on the wrist. I realize he didn't personally or financially benefit from this but it's still extortion! How do you expect us to trust our elected officials when they get away with a stunt like this.
6027	YES	Web	I'm proud to be from Columbia. Thank you for all of your efforts to make it a GREAT place to live!!
6352	YES	Web	It was difficult for me to answer some of the questions because I work with homeless persons and their situation is often different from my own. I answered for my own personal situation as a middle class white person living in a safe neighborhood.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5960	YES	Web	Kellie Taylor with the utilities department went above and beyond to assist with billing issues we had with one of our rental properties. She was very efficient and professional.
5408	YES	Web	Lift the firework ban for one day July 4th, Please.
5377	YES	Web	Love Columbia
6287	YES	Mail	MANY OF THE TRAFFIC SIGNALS IN COLUMBIA ARE VERY INEFFICIENT; WHILE SOME OF THE TRAFFIC ROUNDABOUTS MAKE SENSE, MANY ARE A HUGE WASTE OF RESOURCES THAT CAN BE PUT TO BETTER USE, SUCH AS FOR MORE LAW ENFORCEMENT TO REDUCE CRIME
5584	YES	Web	<p>More blue bags need to be provided. I run out way before I get coupons for more.</p> <p>The utility billing system needs to be improved to allow citizens to make their utility payment on a fixed date (like the last or first day of the month), Since the new billing system implemented last year, I've been told by city employees, is based on the area in which a person lives and cannot be changed to allow for fixed payment dates like given above.</p> <p>Prior to that change I was able to make my payment on the last working day of each month (when I get paid). Now I have to call almost every month and confirm that I will pay on that date because I receive a disconnect notice that says it will be cut off a few days before that date. Having to do this each month because the system is inflexible is a pain that is not necessary or acceptable and needs to be changed.</p>
5541	YES	Mail	NEED MORE POLICE OFFICERS!!!
5517	YES	Web	Our COMO Transit is a GEM!!
6000	YES	Web	Our neighborhood is one of the last plowed that is really the only compliant. It would also be nice if the City could attract more jobs to the area that are manufacturing or distribution centers. The work force here is not as expensive as the coast lines and medical device and pharmaceutical industries may be interested in pursuing this area because of the large available workforce that has access to 3 universities.
5419	YES	Web	Our Police force needs to be getting more funding and hiring a lot more officers to meet the recommended ratio of police to citizens for a city Columbia's size. Parks and recreation's budget should not exceed that of the police department. street surface conditions should also get higher priority. We need a shift in budget priorities. Nice parks and trails are great, but in the end they are wants... Police, Fire, Road Maintenance, trash collection and utility services are all needs.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6662	YES	Web	<p>Overall, I think the city does a great job with some exceptions: clearly we need more police to effectively patrol a city of Columbia's (growing) size. The street conditions - I know they're typical this time of year - but they are REALLY bad this winter.</p> <p>I think it's important that the City embrace the fact that this isn't a small town anymore. We need proactive thinking rather than reactive.</p>
6412	YES	Web	<p>Pickleball is the fastest growing sport in the US; and Columbia has a strong, well-developed Pickleball Association. However, finding places to play is extremely difficult. The new additional courts at Oakland Gravel Park are great, but there are no outdoor courts on the west or south sides of town. The ARC allows basketball courts to be used for pickleball, yet the staff are difficult to work with and appear to not appreciate all of the extra members and daily users that come to the ARC solely for pickleball. There are many tennis courts that go unused in Columbia that could be converted to pickleball -- a sport that attracts children through senior players. Please consider providing more outdoor and indoor pickleball courts to accommodate all of the local citizens.</p>
6522	YES	Web	<p>Please do not text Columbia homeowners anymore! If you keep raising taxes there will be a flight out of the city and Columbia will decay like other large liberal metropolitan areas. Reassess your budget priorities rather than raise our taxes. I would dare say Parks and recreation as a budget that is way too high. Higher adequate numbers of police and keep our roads and bridges repaired. Please do not build another park or another walking path. Have you noticed how empty Columbia's parks are?</p>
6361	YES	Web	Please fix our streets
6655	YES	Web	Please increase the wages of our police and firefighters. We to increase the forces and attract & keep our first responders.
6758	YES	Mail	Please look after the overdue pot holes on Stadium & I-70 bridge.
6682	YES	Web	<p>When is I-70 be made six lane highway between STL & K</p> <p>Snow removal needs to be addressed better in the neighborhood streets. I would give Columbia a 2 out of 10 rating. If we can get up the hill to Glasgow and Bentpath we are okay.</p>

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5928	YES	Web	Some of my "neutral" answers are it depends. For example, some regulations and development fees are reasonable, however, they do impact housing affordability. There needs to be some balance. Another area that needs attention is the plethora of studies, visioning documents, and consultant reports. Some of those documents are supposed to be aspirational and yet they are often quoted by staff and council as if they were regulatory. That's a problem especially since they are not law and often contradict each other. I think there needs to be more diversity and balance on many of the boards and commissions. It seems like there is a tendency for council to stack them with appointees who only represent one point of view.
5829	YES	Mail	SUGGESTIONS FOR OTHER USES OF THE OLD BOONE COUNTY FAIR GROUNDS PONY AND HORSE SHOWS RIDING CARRIAGE. DOG AND CAT SHOWS. FLEA MARKET.
5342	YES	Mail	Support our police in every way. Stop coddling the local criminals and thugs, it has become absurd.
5334	YES	Web	Thank you for the survey. Please listen to individual citizens and not just groups (social justice) or those with money (developers).
6094	YES	Web	Thanks
5952	YES	Web	The airport needs work. The parking is often full leaving the only spots in gravel or grass. The kiosks haven't worked for some time, leading you to wait in line for your bag tags even if you check in online. And staff does multiple duties so they aren't always at the counter or available for baggage issues on the late flight. It's no longer perceived as a convenience, making it easier to take mo.-x out of town.
6272	YES	Mail	THE CITY NEEDS TO PUT SIDEWALKS ON BOTH SIDES OF THE STREET IN SOME PLACES SO PEOPLE DON'T HAVE TO WALK IN MUD, SNOW AND ROCKS-FOLKS WITH A MOBILE SCOOTER OR WHEELCHAIR CAN GET AROUND BETTER
6061	YES	Web	The City of Columbia has its fiduciary responsibilities screwed up. By charter and state law you must provide for the safety of all persons within the city limits. Current and previous administrations have gotten the cart before the horse. There is far too much spent on "look good feel good programs" at the expense of provision of Police and Fire protection! You should provide excellent basic services then if there is anything left spend it on "look good/feel good programs." Realign your priorities damn quick. We put you in office to support we the citizens of Columbia, you are not doing even a fair job. Don't forget we vote!!!!

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5361	YES	Web	The city's online utility billing is absolutely terrible. Short of being able to pay your bill online (...and of course for a small fee) it provides no other useful function. I wasn't even able to view the bill on the one and only occasion I tried to use it. We opt to drive the bill to the drop off window instead. If the city is so for green solutions, think of all the paper they could save if they had a more robust online utility payment service....not to mention all the time it takes to generate and mail out paper bills.
5364	YES	Web	The CLIMATE ACTION & ADAPTATION PLAN is wrong in its approach. No where in the documentation does the Plan set metrics that will provide information about how any of the actions taken (and taxes spent) effect the environment. For example, how much of a change in air emissions are required in Columbia, MO to reduce the annual average global temperature one-third of a degree (Fahrenheit)?
6342	YES	Web	The question about safety downtown at night is difficult to answer. I feel perfectly safe in the early evening. After midnight or so, I wouldn't feel safe at all, and I avoid being there during those hours.
6005	YES	Web	The water is nasty, I have to change the sediment filter once a month. The tap water is not drinkable, the water is hard, I have a water softener. There is rust in my water. The sidewalks in my neighborhood are in bad condition. The streets in my neighborhood are in bad condition. Snow removal is nonexistent in my neighborhood. I have an alarm in my house in order to feel safe as well as cameras around the outside of my home. I will say, the city manager and police chief were a huge step in the right direction. The other clowns Mathes and Burton should have been fired a long time ago!
5387	YES	Web	There tends to be a backup of traffic on Blue Ridge Rd. at the intersection of Blue Ridge Rd. and Brown Station Rd. when drivers are trying to make a left from Blue Ridge Rd. onto Brown Station Rd. Brown Station Rd. can be very busy making it difficult for drivers to make that left turn. It would be helpful to prevent traffic from backing up on Blue Ridge Rd. if there were separate lanes for drivers making a left turn onto Brown Station Rd. and drivers making a right turn onto Brown Station Rd. Thank you!
6492	YES	Mail	THIS CITY IS FULL OF WASTEFUL SPENDING. MY FAMILY WANTS OUT OF THE CITY BECAUSE OF THIS. THE POLICE ARE UNDER FUNDED, YET WE SPEND SO MUCH ON ART DOWN TOWN. THIS CITY HAS TURNED INTO CRAP, IT USE TO BE A NICE PLACE TO RAISE A FAMILY-NOT TRUE ANYMORE.
6106	YES	Web	This survey should be shorter.
5699	YES	Web	Too many resources are spent on parks...how many more tax increases do we need for yet another park and recreation area when the streets are such disrepair?

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6737	YES	Web	<p>Trash services need to switch to Robo-cans and stop using non-recyclable bags to collect recycling.</p> <p>The dissatisfaction of police service is not in the police themselves, but in the lack of funding to adequately staff for the needs of the city.</p>
6634	YES	Web	<p>Two major issues in the city of Columbia are affordable housing and transportation. Parks and rec's scored a little lower because of the expense of activities and the ARC disenfranchise many of Those with low SES</p>
6064	YES	Web	<p>Wake up Columbia, Missouri. Don't be so prejudiced and ignorant. Don't take away parks to make some measly money that in the end destroys the climate further. Become educated and stop wasting tax payers dollars on rubbish. Think of prosperity and long future. It is really disappointing.</p>
6328	YES	Mail	<p>WATER QUALITY IS POOR. WOULD HAVE LIKED TO HAVE THE SURVEY ADDRESS THAT SPECIFICALLY. WATER SERVICE IS GOOD, BUT THE QUALITY AND SAFETY OF WATER IS POOR. THANKS FOR THE CHANCE TO RESPOND</p>
6079	YES	Web	<p>We are fairly new to town. The trash and recycling still being in bags you have to set by the curb seems antiquated. We much prefer rolling bins that are picked up by robotic arms on the trucks. While there are a lot of festivals here, none are very good for families. The internet services available here are also subpar and affect our quality of life. Other than being very dog friendly, Columbia is no where near as good as it could be.</p>
6508	YES	Web	<p>We like Columbia. However there are some issues (mentioned earlier). One other thing is that excessive noise needs to be addressed. Loud music vibrates and pounds through our entire house, even when I am working in the garage (on the opposite side from where the noise is coming from), I can still "feel" it. Loud music is present at many traffic lights too, and I think police ought to make more stops when this happens. It doesn't seem the noise disturbance is being enforced.</p>
6388	YES	Web	<p>We need an ice rink.</p>

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
5610	YES	Web	<p>children but it is time to focus on safety. We know that these are 2 different budgets but there are ways to transfer money through the courts. We don't need anymore parks. We should spend a couple years just maintaining the ones we have. The streets are in horrible condition in residential areas with deep pot holes. I don't feel that the City Council are working in the citizen's best interest when they are considering changing the name of a street due to it's crime rate. Columbians are demanding more PD and responsible budgeting and governing. I also believe they don't listen to people who live here. I think outside developers have had to much reign in this town. They take their profits and tax breaks where they live which is not in Columbia and leave with shoddy construction. The city should invest more in small businesses and Columbians who are here long term and not in the students and outside sources. The city should also revamp the pay rates for city employees. My husband has been with the city for 14 years and makes the same or less than someone in the same position for less than 5 years. I don't think there is transparency in the city govt due to the Broadway/Providence property that was bought for \$1M so CVS wouldn't go there. There is also the matter of the surplus bank acct's. Please don't say the city doesn't have enough money for police, we know you do. Please don't raise the city manager's pay when Columbians are told we can't afford more EMS. With that said, I think Treece is doing a good job and there are a lot of good people in the city gov't. There are many problems that can be solved with transparency and ambition. Snow removal has been very good too. I enjoy the city pools but I and many others don't understand why the outdoor pools aren't open till sundown. Imagine the revenue from this. And Stephens Lake, while pretty, should be maintained for swimming a bit better. There needs to be more security and cleaner water. There are many things I love Columbia:</p>
5808	YES	Web	<p>WE NEED OUR POLICE ENFORCEMENT TO RETURN TO THE STREETS! People drive like crazy people. How dare you charge me 5\$ to pay my bill with a debit /credit card. Start stopping all these vehicles running around town with a temp tag that are out dated, I've seen one it was a year past the date of the temp. tag, you know damn well these cars are not licensed and definitely not insured. HIGHER MORE POLICE! No employee of a city should be paid in the \$100,000.00's. That's where your police are right there. These city managers are trash positions that do NOTHING! MORE POLICE! MORE POLICE! Start running these wanna be thugs back to K.C and S.T.L. where they came from. We do not feel safe in our town. And one more thing. The new roundabout on Forum & Green Meadows SUCK! What's the point of a 400 yard lane?? Horrible design. Thanks for wasting my money on it.</p>
5470	YES	Mail	<p>We should not have to wait 2-3 days before the first plow comes thru. We pay taxes! It would also be nice to see black top on the street, one pass thru would make a big difference.</p>

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6818	YES	Web	We would appreciate recycling pick up for our community as well as additional sidewalks, especially on Ballanger and Clark Lane. Many people walk to nearby shops or bus stops along these busy roads.
5436	YES	Web	When I contacted the City to get stormwater information, I emailed a specific person, as opposed to calling, using the City website, etc.
6399	YES	Web	Wish the city would try providing bus service in Valley View again...encouraging it's use through a public campaign of some sort.
6100	YES	Web	Work harder at dismantling structural racism especially with regard to the police department and Columbia Public Schools.
5701	YES	Web	Would appreciate Columbia Parks & Recreation being better neighbors regarding how they manage maintenance (or lack thereof) of mowing grass/open areas. Issue is they never mow or remove leaves from trees in the fall. Rather these fallen leaves are allowed to blow into residential areas for residents to deal with.
6771	YES	Web	You could stop plowing residential streets. We dig ourselves out, all is well than a plow comes along and blocks the driveway with a big brim of ice. Really annoys everyone, particularly when it is a surprise, like when you have to leave in the morning or come home at night and find the driveway or your parking spot blocked. Serves no useful purpose at all.

ID	RANDOM	Method	Q44. If you have any additional comments, please provide them below.
6666	YES	Mail	<p>You waste so much money on the school system pay that you could use that to hire more police and firemen. You pay too much for Administration personnel, (for example, School Superintendent), that the tax payer money is just being wasted. A better use would be to hire at a lower cost and use the rest of the money to hire police and fire. They are MORE IMPORTANT to the city and tax payers than to shell out bucket loads of money to School Admin. I have a doctorate and have worked for \$27,000 a year in Columbia, yes with a doctorate. To pay over \$60K to \$80K with all benefits in that amount should be enough for a Superintendent. I have had to work in this area with companies out of Pittsburgh, St. Louis, and currently out of Boston cause there are no jobs for me. Boone Hospital told me when I was 48 years old that I was too old to be in computers in this town, (that was 20 years ago), and I have not seen it change. University of Mo. won't hire me cause I don't have a \$-year degree in computers, but it was after I finished my Masters that computer degrees were offered that fall in college. But I attended colleges, universities, trade schools, trained by employers, and IBM for over 30 years while working professionally in the computer industry in Kansas City and Minneapolis. If I can work here in the area for a company out of Boston, with a doctorate degree at \$33K, I don't see why we are paying so much tax payer money to the school Administration top level of employees. I bet they can't help with investigating crimes nor put out fires, which are more important.</p> <p>Very disappointed with the way the City uses my HARD EARNED tax money.</p>

ID	NONRAND	Method	Q44. If you have any additional comments, please provide them below.
6549	NO	Web	Build an ice rink
			<p>City utilities are astronomical! If we, as a city cannot get them lowered, then perhaps we should look at doing something differently. I'll take all Amerenue or Boone Electric any day!!! Everyone I talk to says the same thing!!! You also need to provide better payment arrangements, what you have is not helpful. It used to be many years ago but no longer.</p> <p>You need to improve public transportation, I don't know what you need to do to make it better but I think I could figure it out somehow, why can't you? Even if you have to use vans/minivans, etc. The pickup/drop-offs/routes/ and times run ALL need to improve! "If you build it they will come!" I do not currently use public transportation, but I am not getting any younger and might need to someday, you do not do a very good job taking care of older people especially. With your boomer population coming up hard and fast, you'd think you would be doing something about what that population's needs will be, along with disabled, etc. And, you could totally get rid of bird scooters....</p> <p>I am also not in favor of a bunch more police as I know of too many now and over the years that have wayyyyyyyyyy too much time on their hands, doing other part-time jobs, personal errands, just hanging out, etc. while on the clock. We need to make better use of what we've got! The couple of times I've had a need to call, car break-ins both times, they took forever to come and didn't do anything, it was not important. While I can guarantee you that if we knew what all the police on duty at that time were doing, many of them would have been doing nothing!!! Sorry to get on my soapbox, but you asked.....</p>
5683	NO	Web	asked.....
6026	NO	Web	<p>Columbia needs more activities for young people that do not participate in sports -- something to do besides movies. I would like to see more revenue from events stay in the Columbia area and the cost of events we do have come down to where an average family can afford.</p>
5968	NO	Web	<p>Costs are too high for a lot of things in Columbia for those who are retired from a moderate income. Health care costs are ridiculous. Taxes are impoverishing retirees who had only moderate incomes in their working years. The median income is so high in Columbia that anyone below that has difficulty maintaining quality of life. There needs to be more discounts and help for senior citizens of modest or poor means. It's sad.</p>

ID	NONRAND	Method	Q44. If you have any additional comments, please provide them below.
5393	NO	Web	Downtown Parking is the second largest issue in the city of Columbia, and it was not on the survey list. (Next to Crime Rates). You cannot go downtown to shop, eat, or have drinks due to limited parking during all business hours (day and night). A major free parking structure needs to be added in order to serve downtown businesses.
5966	NO	Web	I find City Staff courteous and helpful. I do not trust City Council
5458	NO	Web	I hate that I have to pay an extra fee to pay my utility bill online.
5420	NO	Web	My dissatisfaction with the city of Columbia is primarily the cost of being a City Resident I.E. Property Taxes, Utility Costs, Extra Taxes imposed primarily on area residents for commercial development etc... I realize that it takes revenue to provide services to residents however I think that tax and utility service dollars are excessive and could be better utilized. Just my opinion.
6059	NO	Web	Need gravel on Forum Nature Trail. It is a mud hole. Walk my dog daily
5495	NO	Web	Please enforce speed limits in neighborhoods?
6154	NO	Web	PLEASE MAKE SURE TO CHECK EVERY CITY STREET-MY AREA ON BROWN STATION RD FOR POTHOLES-THERE ARE PLENTY OF THEM THAT NEEDS TO BE FILLED WITH CEMENT
6159	NO	Web	REGARDING TRASH SERVICES MANY TIMES IF A BAG BREAKS OR COMES OPEN, THE TRASH COLLECTORS DON'T PICK UP ANY TRASH THAT FALLS INTO THE STREETS
6322	NO	Web	THE BUS SERVICE IN COLUMBIA HAS STEADILY GONE DOWNHILL SINCE I MOVED HERE. CONSTANT CUTBACKS TO SERVICE AND CITY DOESN'T UNDERSTAND WHY RIDERSHIP IS GOING DOWN. PEOPLE USE THE BUSES TO GO TO AND FROM WORK, I USED TO USE THEM TO GO TO DOCTOR'S APPOINTMENTS BUT NOW IT IS TOO FAR TO WALK FOR ME. ALSO, THE ANNUAL PASSES HAVE BEEN DISCONTINUED BECAUSE THE CITY CAN'T MANAGE MONEY VERY WELL. THE ROUTES ARE PRETTY GOOD NOW BUT A LOT OF AREAS THAT HAD MANY RIDERS WERE CUT OUT OF THE SYSTEM. ALSO, I STILL QUESTION WHAT HAPPENED TO THE 4 MILLION SPENT ON NEW ELECTRIC BUSES IN SUMMER 2019. THE BUSES WERE RETURNED AND EXISTING BUSES STILL HAVE MANY PROBLEMS SO WHERE DID THE MONEY GO? ONE QUESTION HERE WAS HAVE I ATTENDED A CITY COUNCIL MEETING-THE ANSWER IS I CAN'T BECAUSE OF THE POOR PUBLIC TRANSIT SERVICE. THANK YOU FOR YOUR TIME
5687	NO	Web	Utility rates are outrageous and criminal in its structure.