# COMPREHENSIVE PLAN PUBLIC OUTREACH RESEARCH AND RECOMMENDATIONS

## COMPREHENSIVE PLANNING PROCESS

Phase One: Initial organization and familiarizing public with Columbia Imagined

Phase Two: Current plan evaluation and goal development

Phase Three: Goal implementation strategies

Phase Four: Draft updated plan

Phase Five: Draft review, adoption, and

implementation



#### **TIMELINE**



## COMPREHENSIVE PLANNING PROCESS — MANAGEMENT STRUCTURE

#### PROJECT MANAGEMENT TEAM

- Coordinating body for process
- Composed of Planning staff, City
   Public Information Officers (PIOs), and other key staff members
- Works directly with consultant to build and implement public input plan

#### PLAN AMBASSADORS

- 15-30 community residents
- Open applications and recruitment by Project Management Team
- Demographically representative crosssection of Columbia's population
- Intended to improve engagement with underserved and underrepresented populations
- Will use neighborhood meetings and other outreach techniques to keep public informed and engaged in process

#### **WORKING GROUPS**

- Assembled for each plan priority area
- Composed of City staff, key stakeholders, and community members
- Work with Plan Ambassadors on public outreach
- At conclusion of each phase will report to Project Management Team



COMPREHENSIVE
PLANNING PROCESS –
PUBLIC ENGAGEMENT
STRATEGIES

### COMPREHENSIVE PLANNING PROCESS — PUBLIC ENGAGEMENT STRATEGIES

#### COMMUNITY-WIDE ENGAGEMENT

## ONLINE, MOBILE, AND BROADCAST ENGAGEMENT

#### SMALL GROUP AND STAKEHOLDER ENGAGEMENT

- Neighborhood Congress
- Community issues forums/workshops
- Attendance at neighborhood, service group, an other organization meetings
- Informational kiosks at City Hall, library, and other high traffic locations
- Open houses and community tours

- City website
- City Channel
- Local media press releases, guest articles, regular interviews
- Social media Facebook, YouTube, NextDoor, Instagram
- Bang the Table
- City-produced introductory and informational videos
- Online survey
- Live event coverage and recording for later viewing

- Working groups headed by Plan
  Ambassadors
- Board, Commission, and City Council work sessions
- Presentations to student groups at local colleges and CPS
- Training opportunities for City staff
- Issue or topic-specific focus groups or tours

## COMPREHENSIVE PLANNING PROCESS – PUBLIC INPUT SUCCESS BENCHMARKS

- Target total engagement of 6,000 citizens (approximately 5% of Columbia's population)
- Demographics of participants reflect
   Columbia's population with particular focus on previously underrepresented groups
- Minimum 500 survey responses



#### REFERENCES/RESEARCH

City	Population	Adoption Date	Timeline	Consultant Contribution	Cost
Boulder, CO	106,392	2020	5-yr updates	In-house	In-house
Minneapolis, MN	420,324	2019	3 years		
St. Paul, MN	304,547	2018	2 years	Public Relations and Graphics	\$100,000
Oklahoma City, OK	643,692	2015	5 years	Tracking population grown, housing/retail trends, plan author, website developer	\$500,000
Independence, MO	117,084	2015	1.5 years	Public outreach, analysis, writing	\$100,000
Plano, TX	287,064	Under Review	2.5 years		
Fort Collins, CO	165,609	2019	20 months	Public outreach, analysis, writing	\$800,000
Springfield, IL	11 <i>5,</i> 888	2017	21 months	Data gathering, public engagement, and authoring assistance	\$80,000
Springfield, MO	167,051	Pending	2 years	Public outreach, design, plan author	\$905,000
Raleigh, NC	464,485	2019	2 years	Analysis, research, and draft language	\$600,000
Ann Arbor, Ml	120,735	2007/2018	Multiple		
Austin, TX	950,807	2012	Annual update		