



Department Source: Fire
To: City Council
From: City Manager & Staff
Council Meeting Date: July 5, 2022
Re: Fire Records Management System contract

Executive Summary

Establishes a new agreement between the City of Columbia Fire Department and Locality Media, Inc. for a Fire Records Management System (RMS) to replace end of life FireHouse and StatsFD software platforms.

Discussion

The existing Fire RMS software, FireHouse, was acquired by another vendor, ESO, on October 3, 2017. ESO has chosen to sunset this application at the end of 2022 and will no longer offer support, putting the city at risk. In addition, StatsFD is utilized in conjunction with FireHouse to provide analysis, statistics and NFIRS reporting required by the state and for certifications.

The Fire Department utilized the formal Request for Proposal city process, had on-site demonstrations, and awarded the contract to Locality Media, Inc. and their "First Due" software. First Due is a SaaS (Software as a Service) solution that is hosted in the cloud. It replaces both FireHouse and StatsFD.

Implementation costs of \$31,900 will need to be appropriated.
Recurring annual maintenance fees of \$29,900 will need to be appropriated.

Fiscal Impact

Short-Term Impact: \$31,900
Long-Term Impact: \$29,900 annually

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Safe Neighborhoods, Secondary Impact: Reliable Infrastructure, Tertiary Impact: Organizational Excellence

Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

Legislative History

None

Suggested Council Action

Staff recommends approval of the appropriation.