From: Carol Rhodes [mailto:Carol.Rhodes@como.gov]

Sent: Monday, October 15, 2018 10:08 AM

To: Sherry Marshall <sherry.marshall@midwestexcellence.org>; Michael Matthes <mike.matthes@como.gov>

Subject: Re: Sherry Marshall

Could I please receive an amended final feedback report with that correction, please?

On Mon, Oct 15, 2018 at 9:20 AM Sherry Marshall sherry.marshall@midwestexcellence.org wrote:

Good morning, Carol, I hope your weekend was a good one. I've researched the issue you brought to our attention.

The beginning of OFI statement 1.1a(1) in the City of Columbia's 2017 MQA Feedback Report reads: "City Leaders' personal actions do not systematically model, reinforce, and recognize execution of values throughout the workforce, in interactions with 40 citizen boards and commissions, or with suppliers and partners". This first sentence was apparently left over from the consensus report and inadvertently made its way into the final feedback report. That first sentence of the OFI should be disregarded. My apologies for this error.

Thanks, Sherry

Sherry K Marshall

Chief Executive Officer

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image002.png@01D433AD.BC9EA7A0

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From: Carol Rhodes [mailto:Carol.Rhodes@como.gov]

Sent: Friday, October 12, 2018 8:46 AM

To: Sherry Marshall <sherry.marshall@midwestexcellence.org>

Subject: Re: Sherry Marshall

Thanks, I really appreciate any additional information you may be able to provide.

On Fri, Oct 12, 2018 at 8:45 AM Sherry Marshall <sherry.marshall@midwestexcellence.org> wrote: