

2018 City of Columbia DirectionFinder® Survey

Appendix A – GIS Maps

Submitted to

The City of Columbia, MO



725 W. Frontier Circle

Olathe, KS 66061

(913) 829- 1215

January 2019

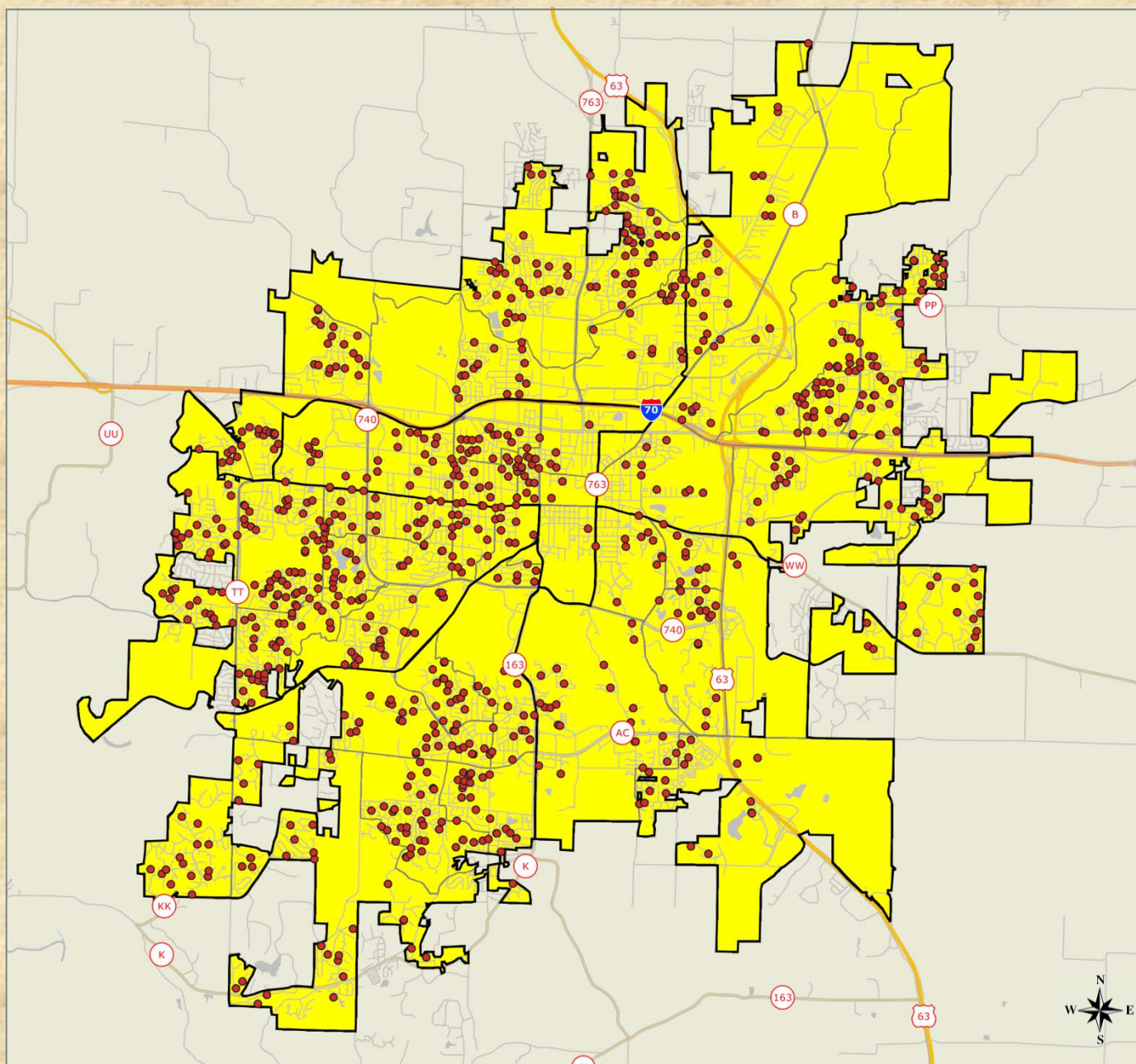
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

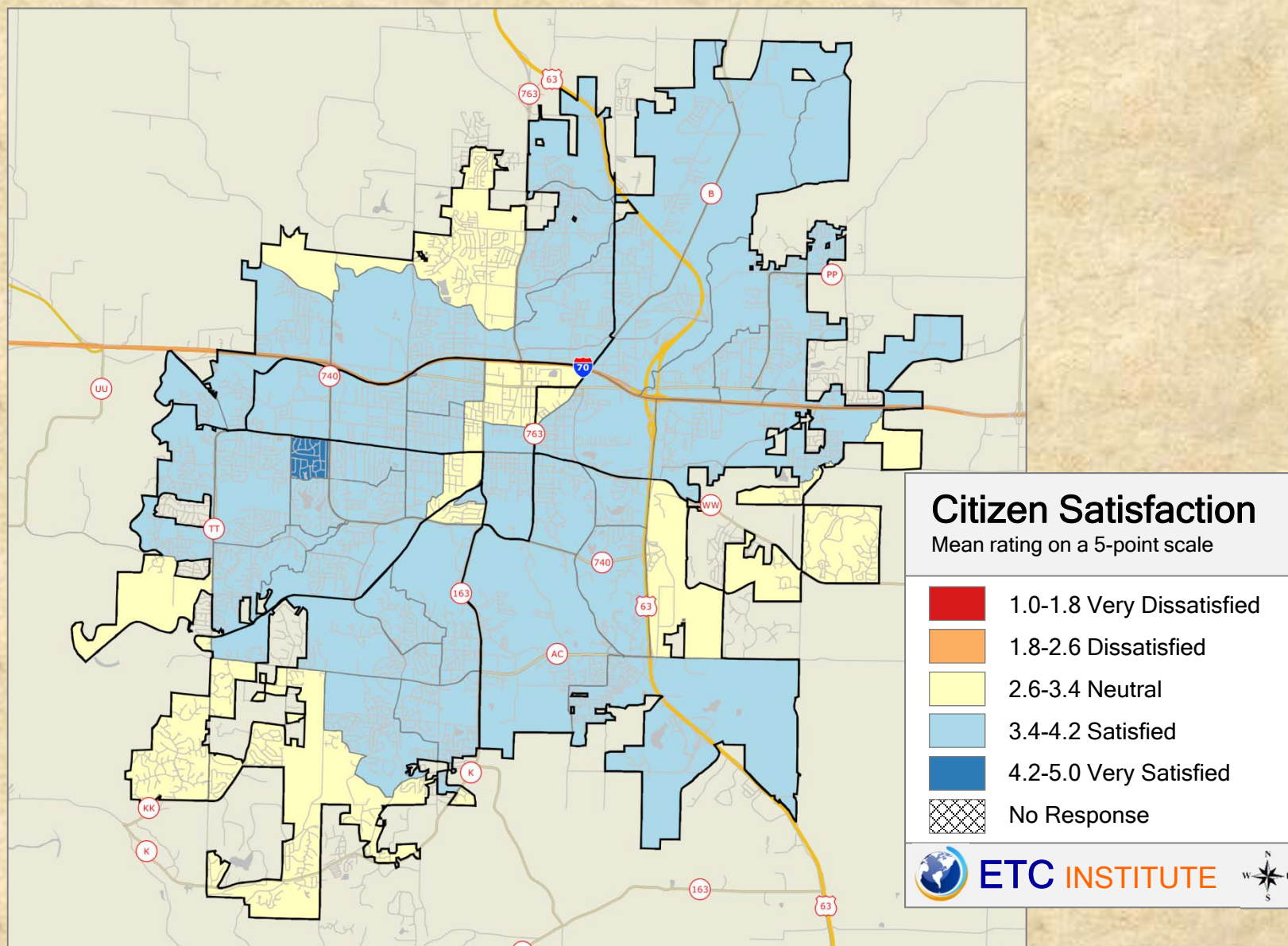
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Survey Respondents



2018 City of Columbia Community Survey

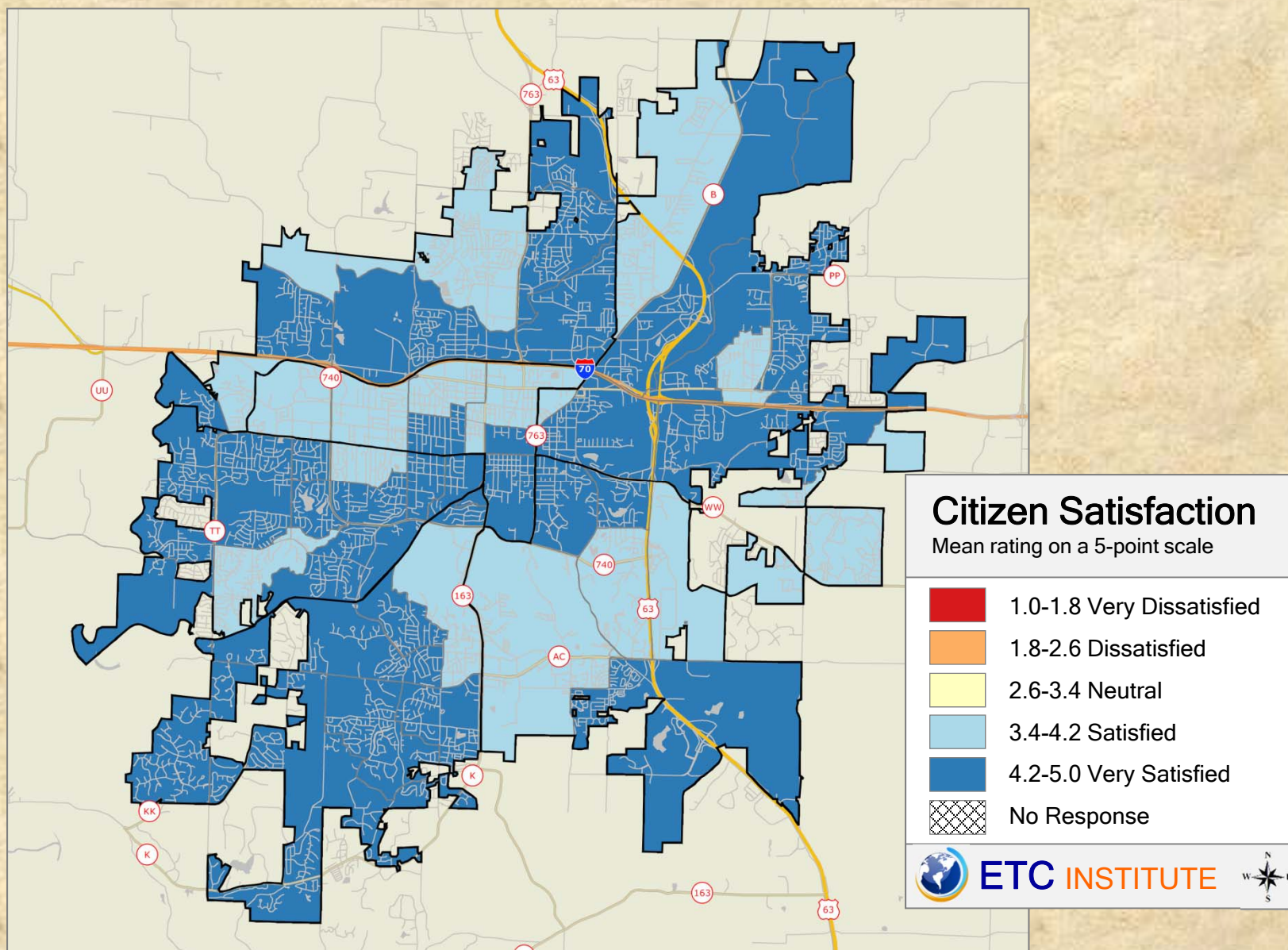
Q1-01 Level of Satisfaction with: Public safety service provided by the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

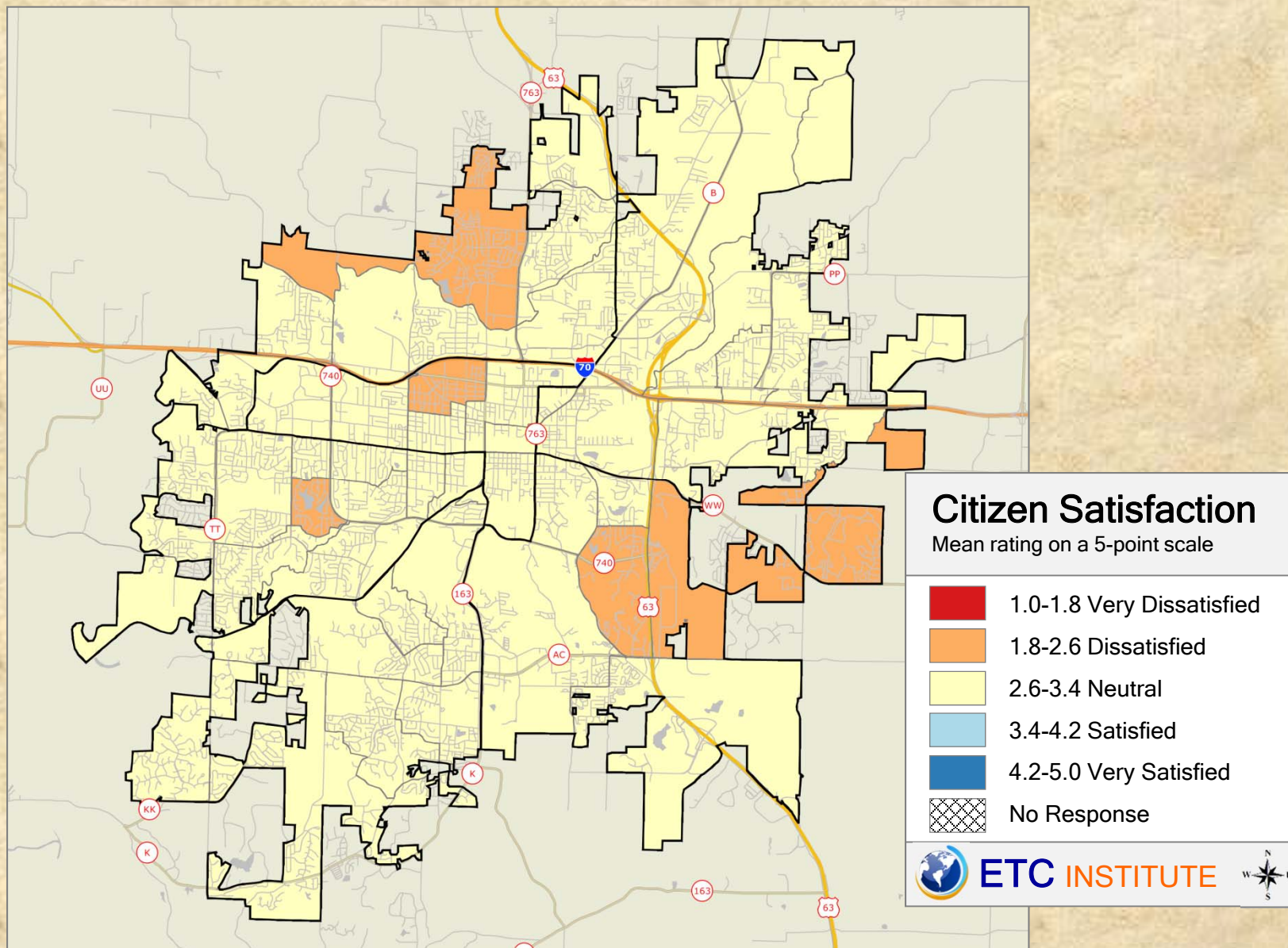
Q1-02 Level of Satisfaction with: Parks and recreation programs/facilities



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

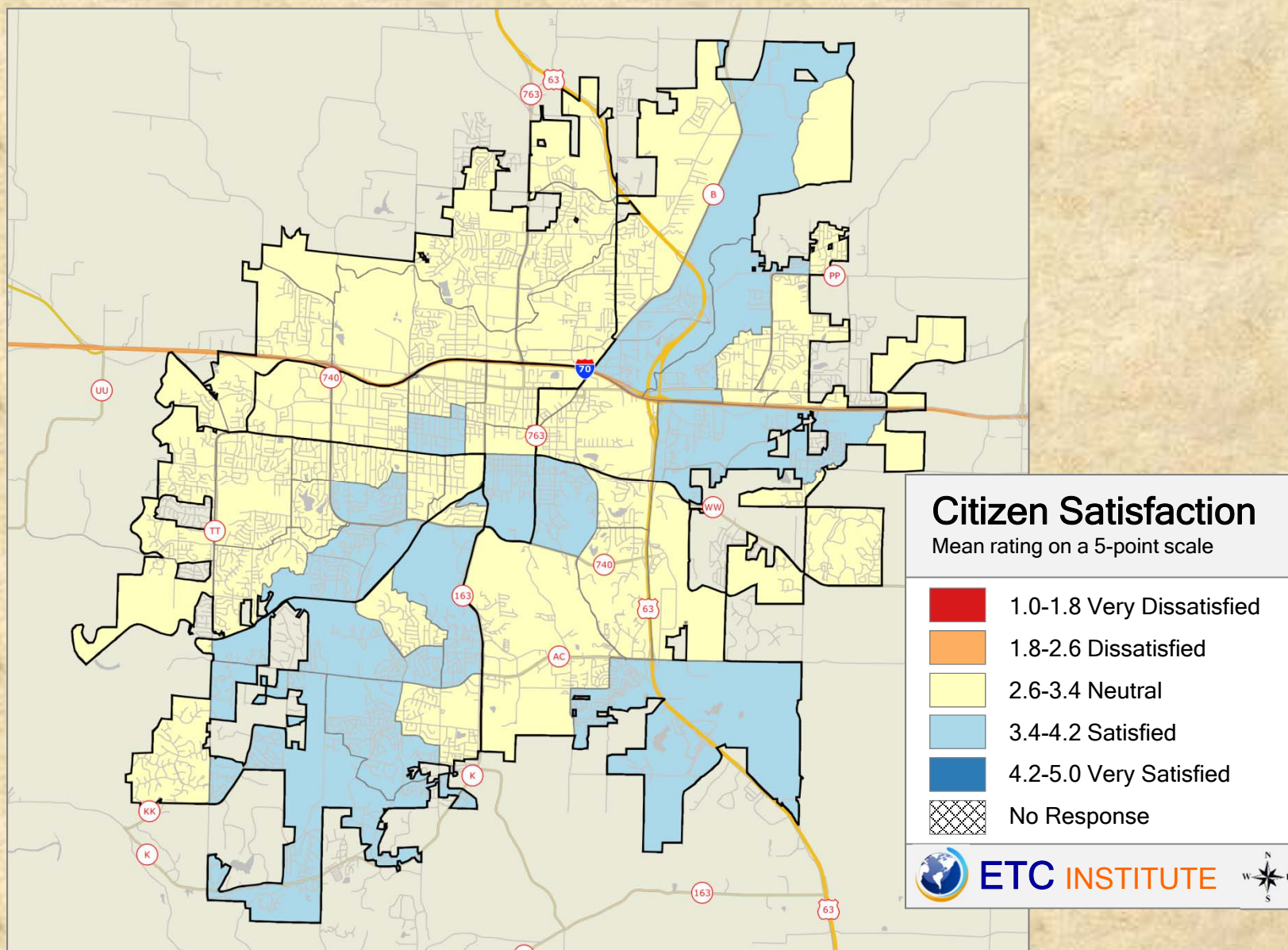
Q1-03 Level of Satisfaction with: Condition of city streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

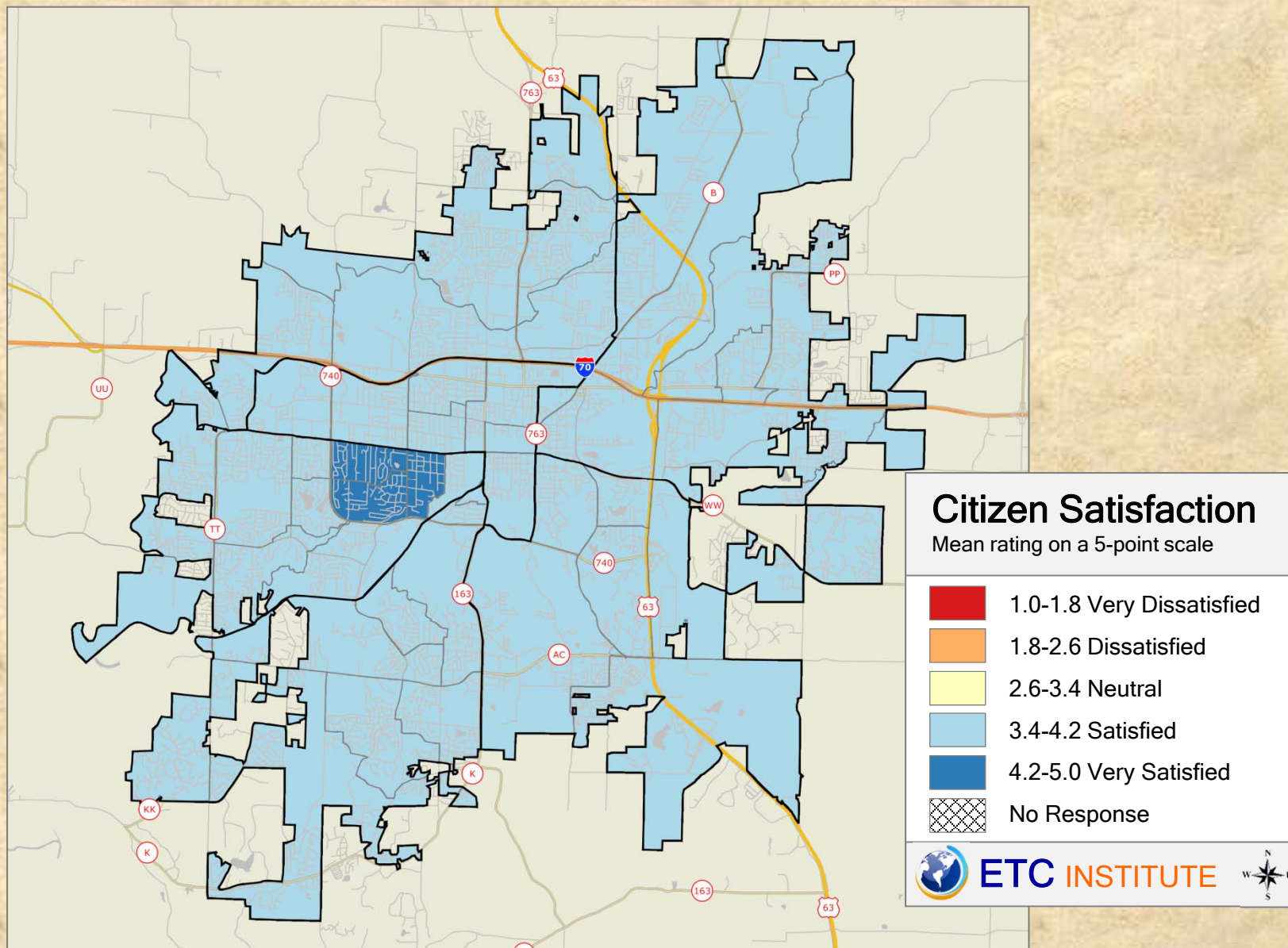
Q1-04 Level of Satisfaction with: Enforcement of city codes and ordinances



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

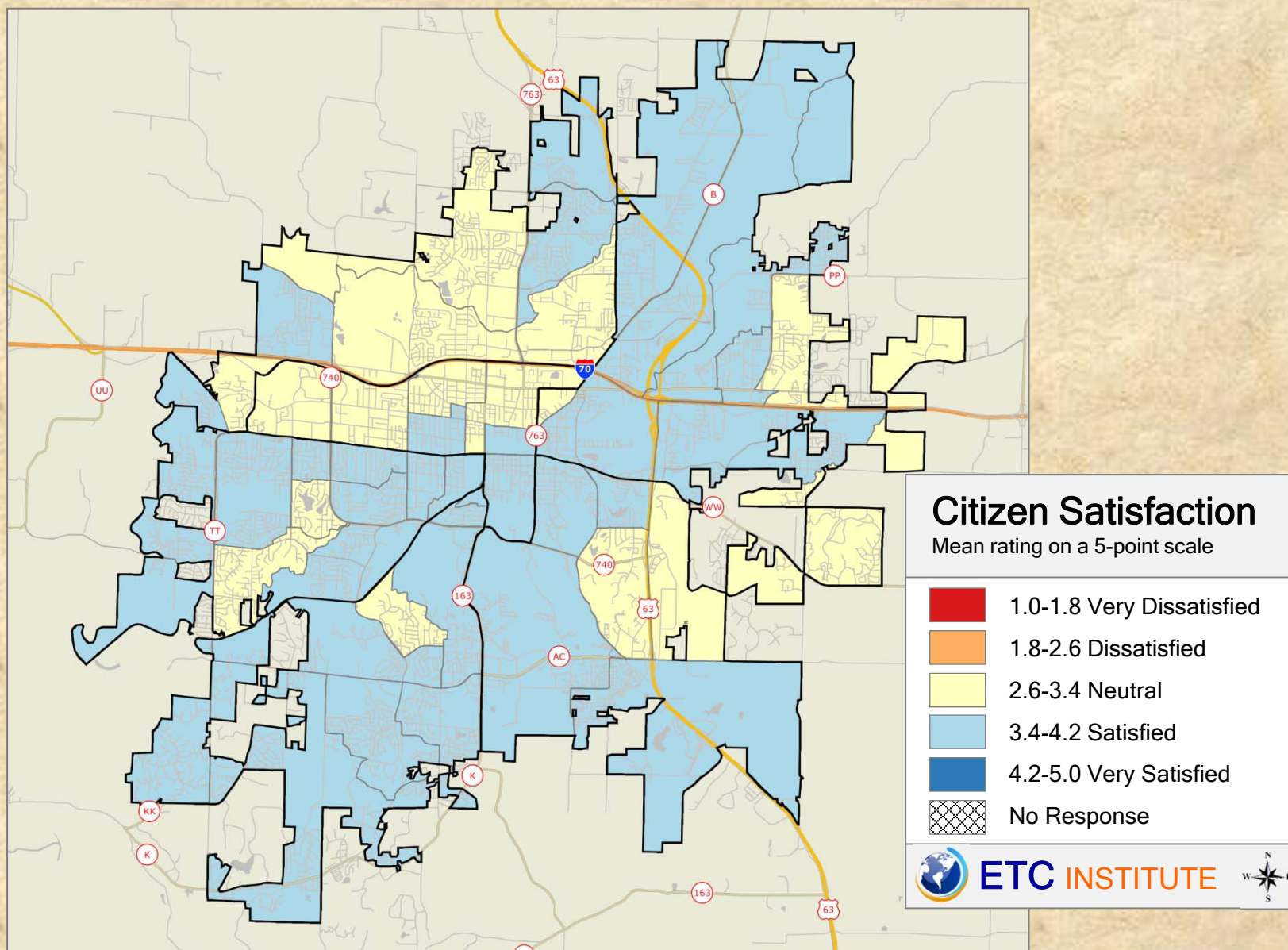
Q1-05 Level of Satisfaction with: Quality of customer service from city employees



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

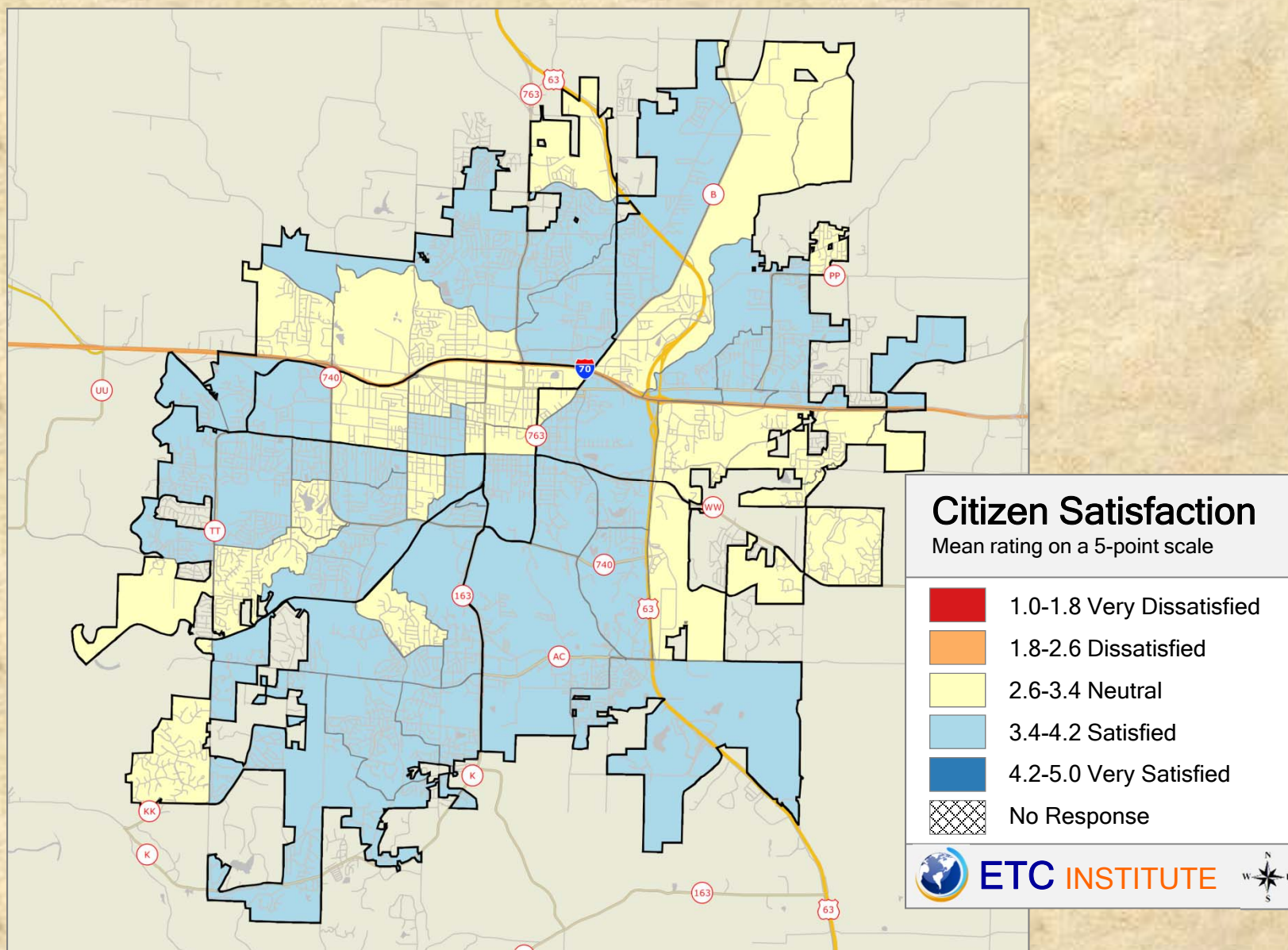
Q1-06 Level of Satisfaction with: Effectiveness of city communication with public



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

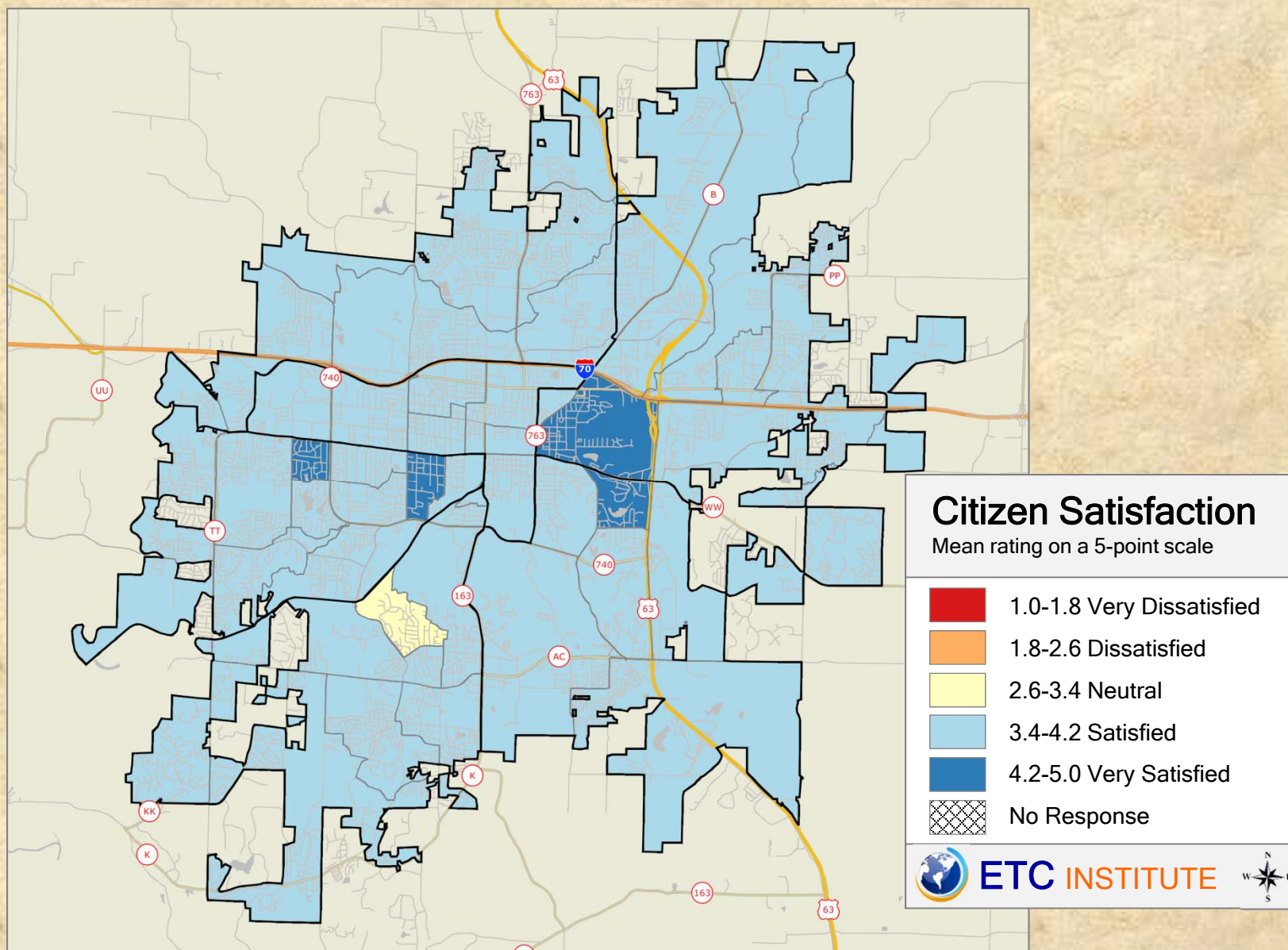
Q1-07 Level of Satisfaction with: City's stormwater runoff/stormwater management



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

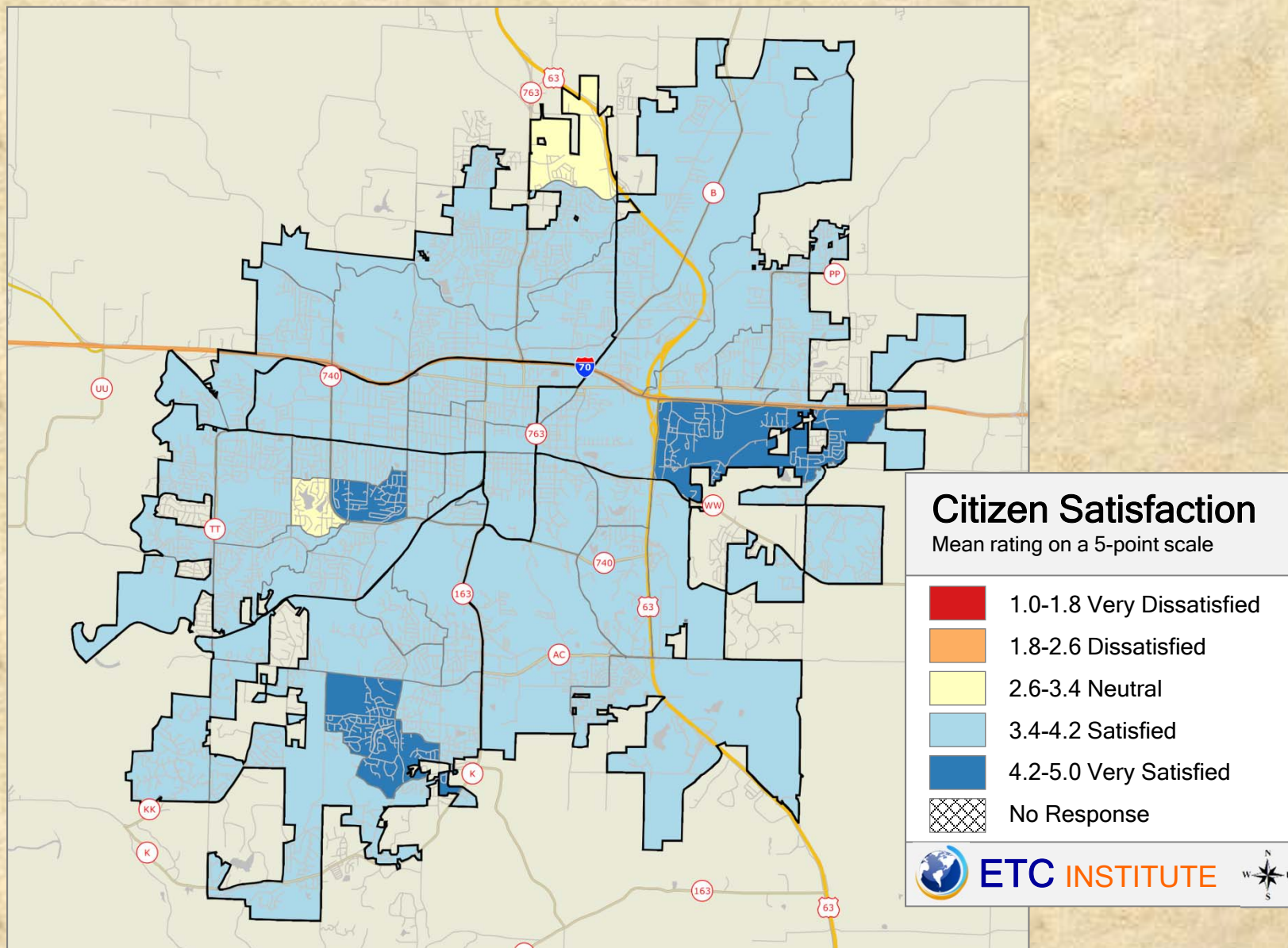
Q1-08 Level of Satisfaction with: Public health service provided by the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

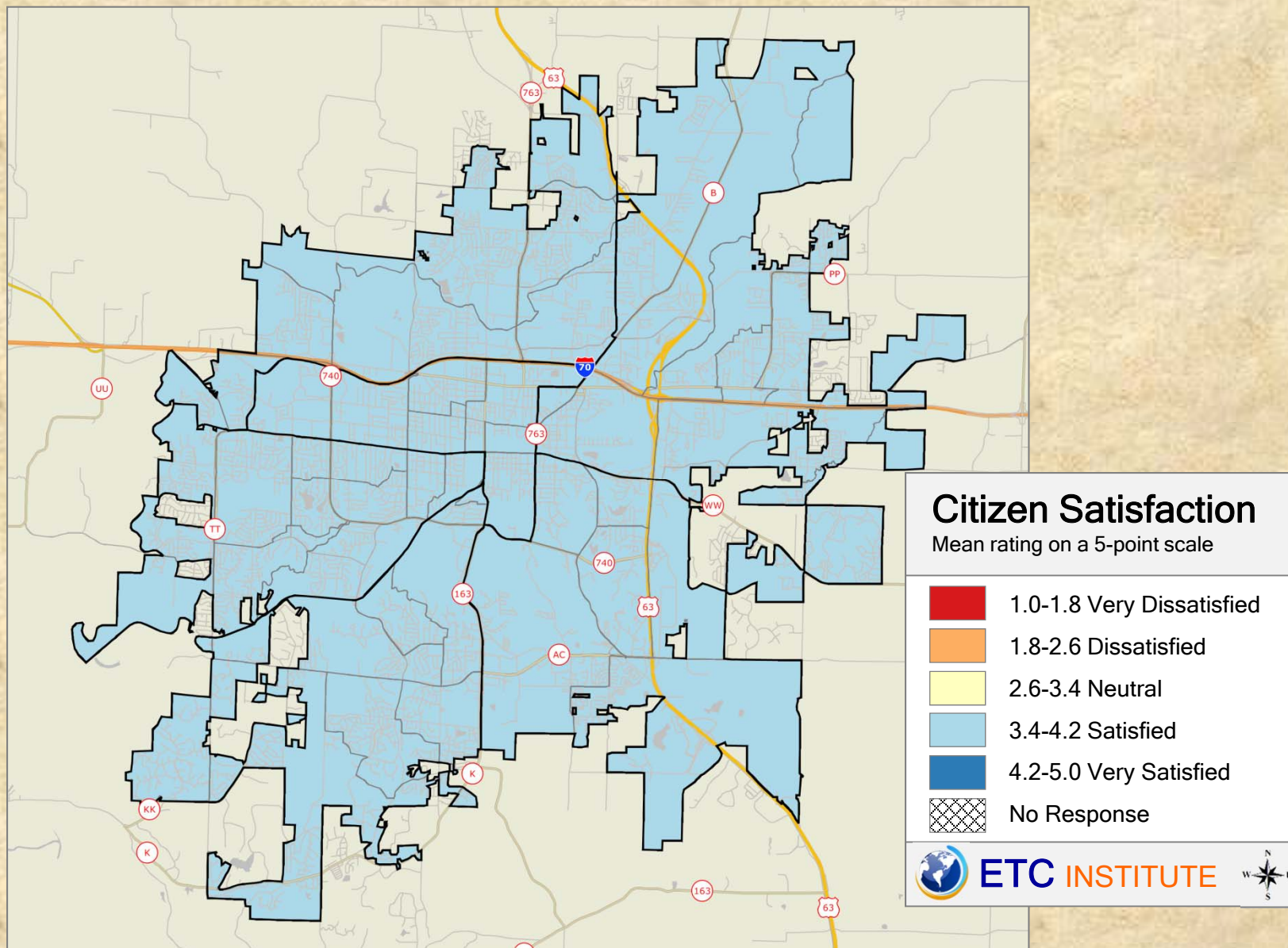
Q1-09 Level of Satisfaction with: Solid waste services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

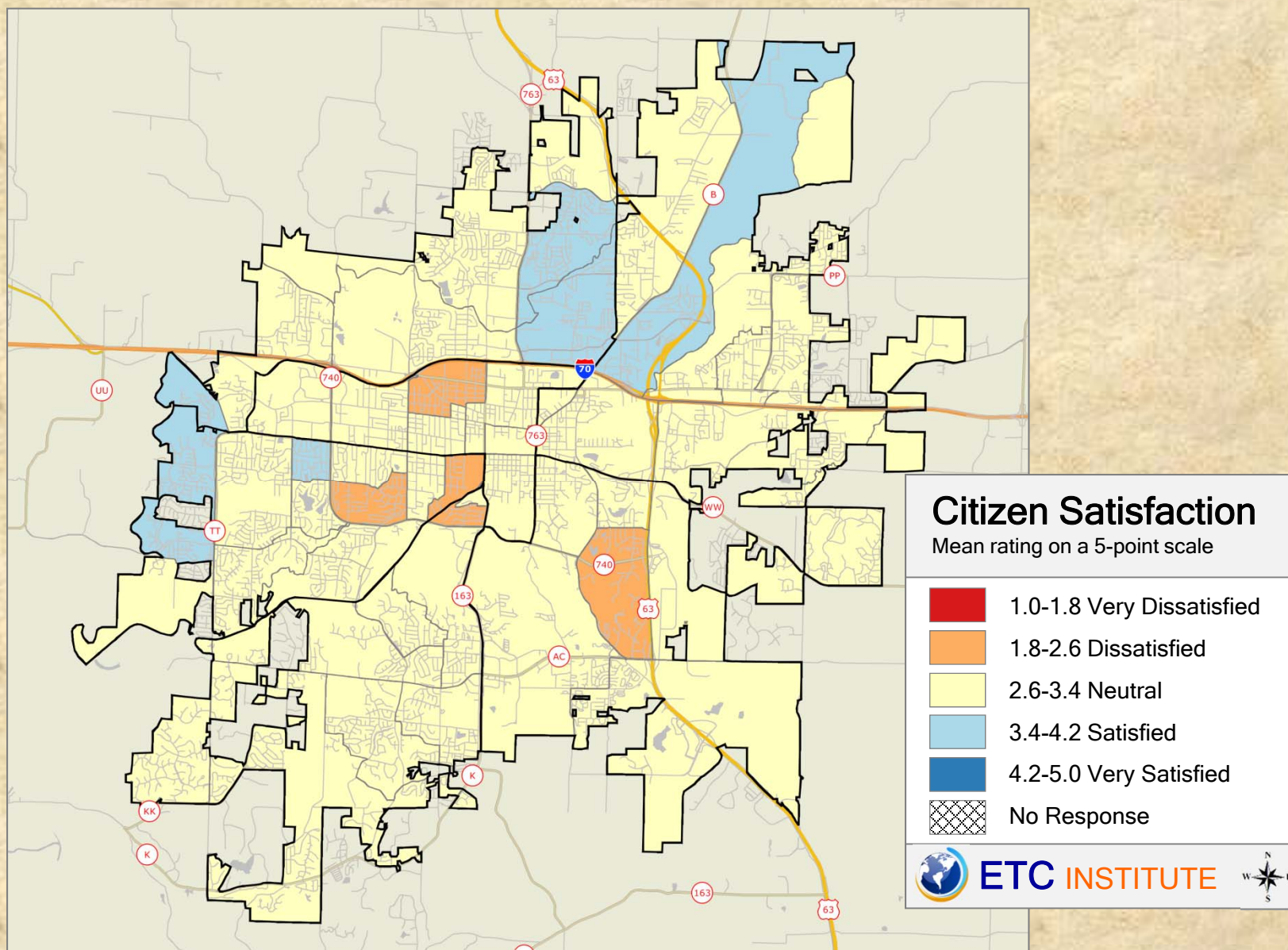
Q1-10 Level of Satisfaction with: City water/electric/sewer services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

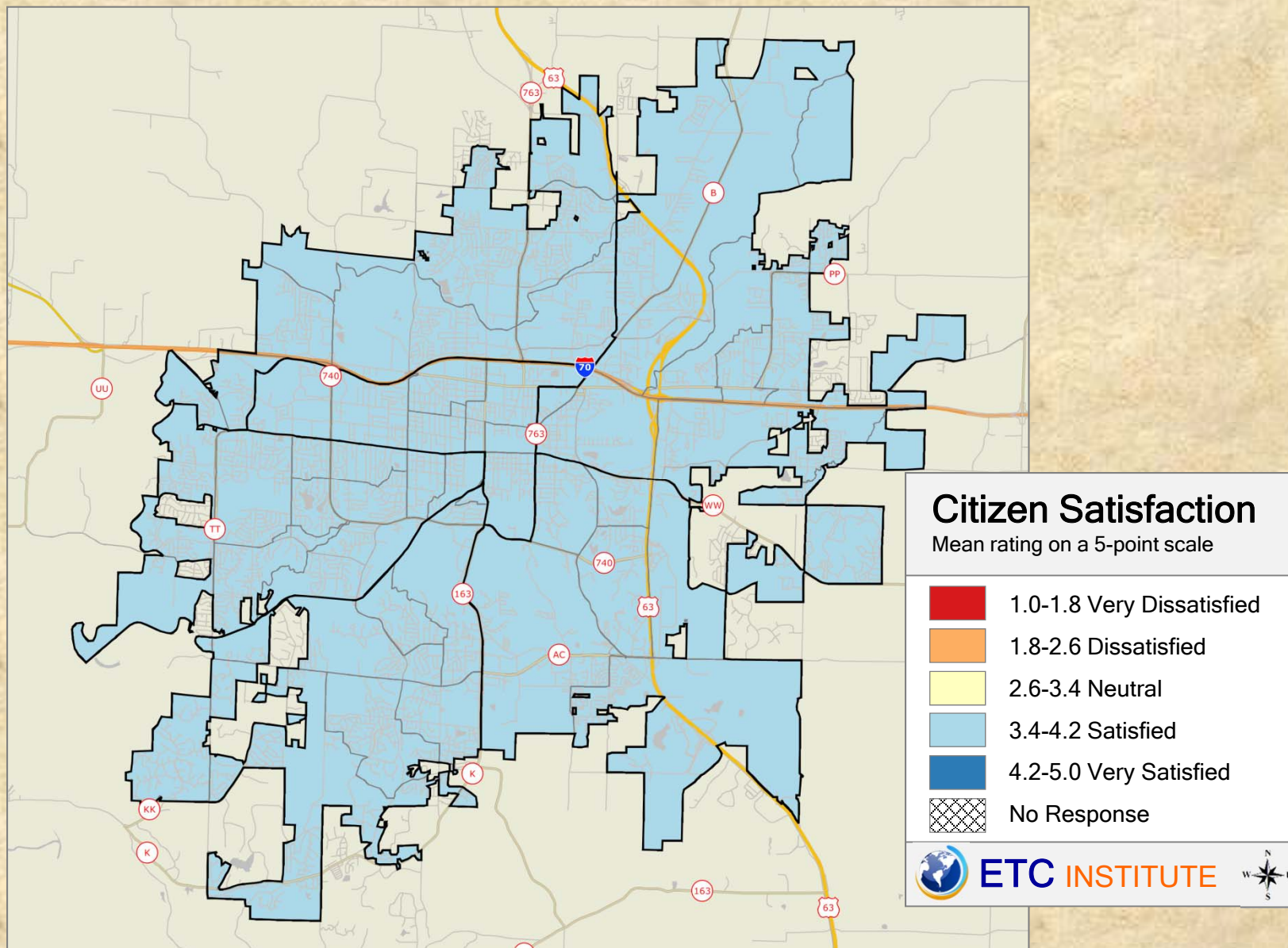
Q1-11 Level of Satisfaction with: Public transit services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

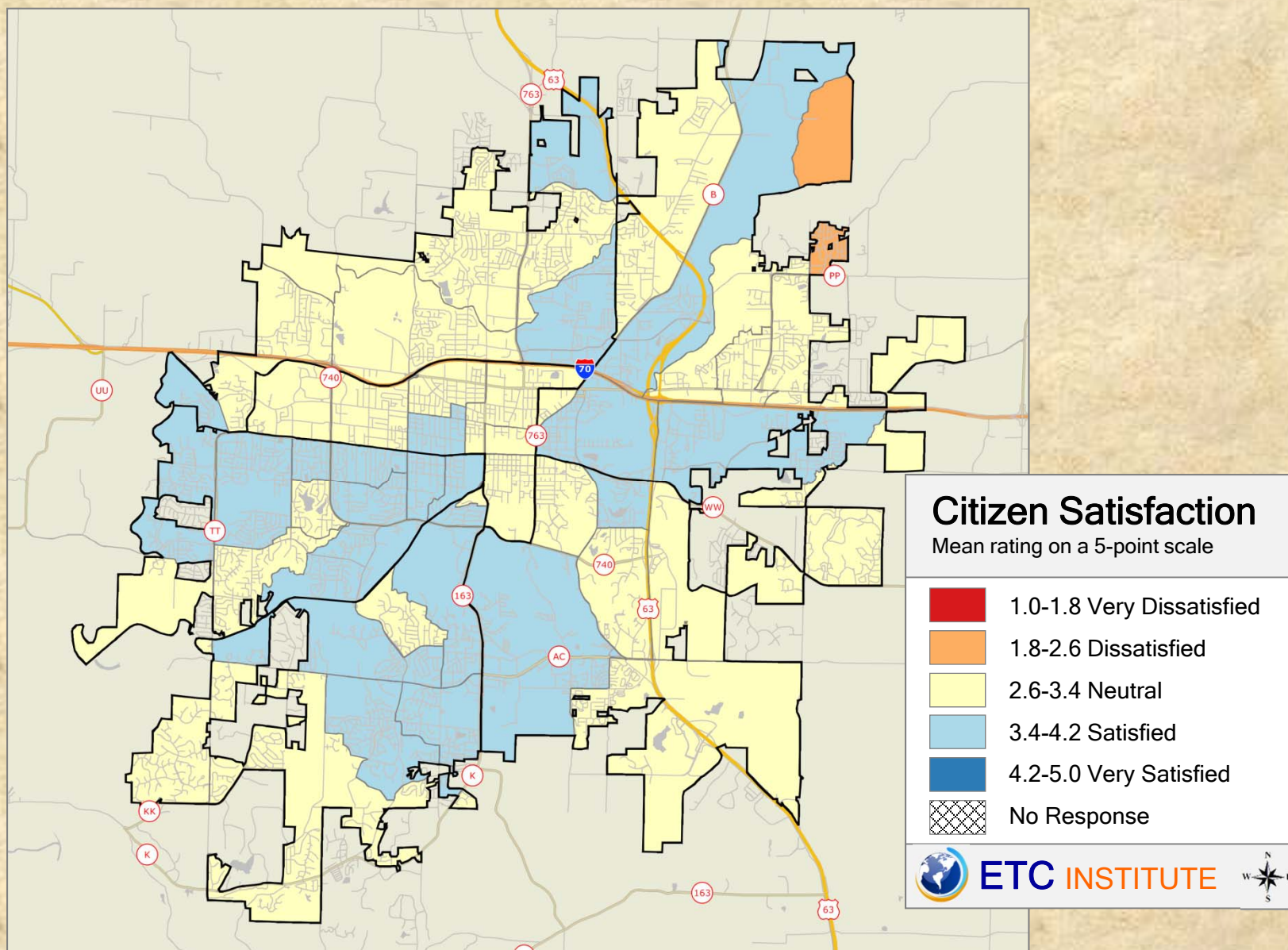
Q3-01 Level of Satisfaction with: Overall quality of service provided by the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

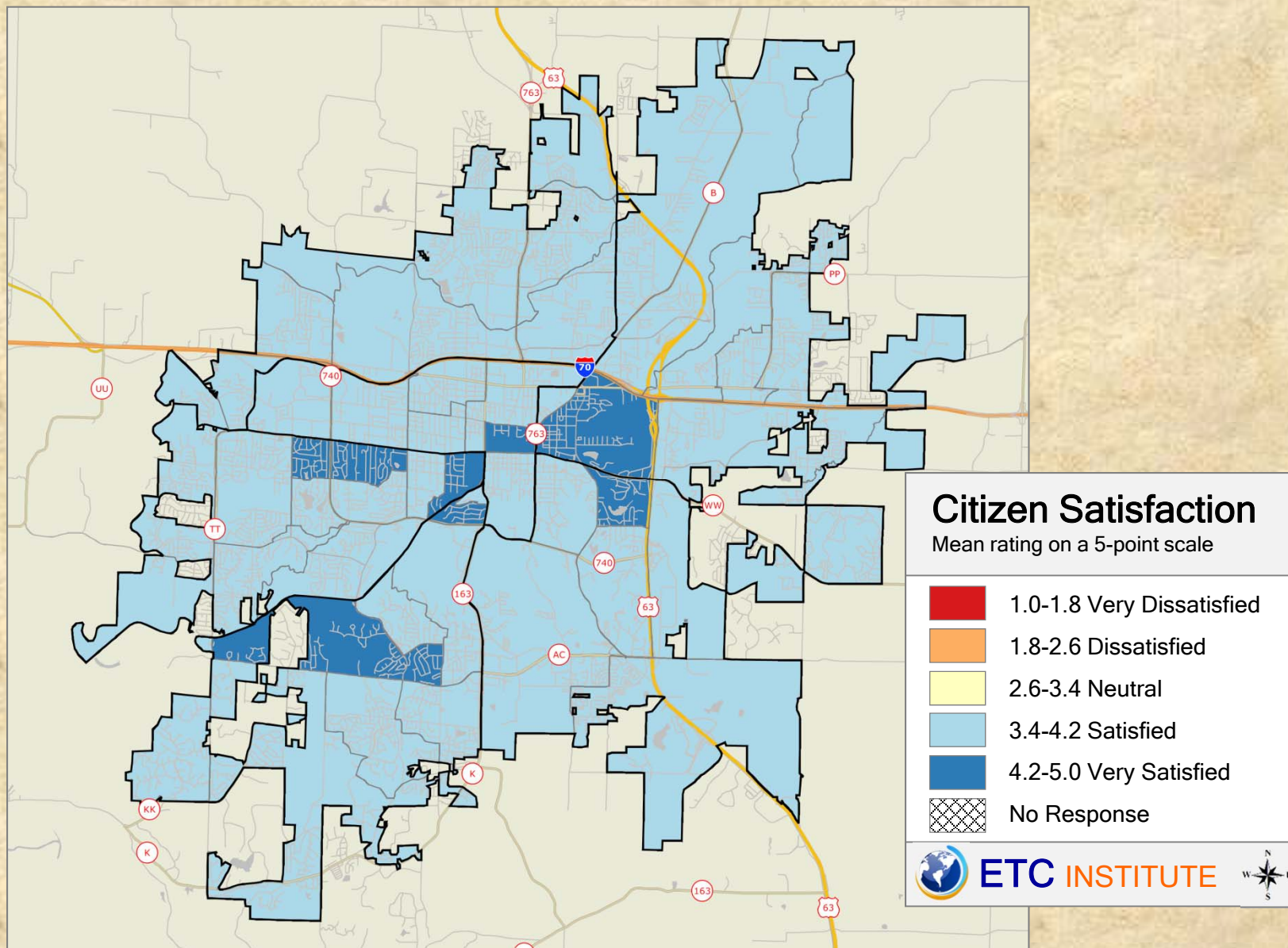
Q3-02 Level of Satisfaction with: Overall value you receive for city tax dollars/fees



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

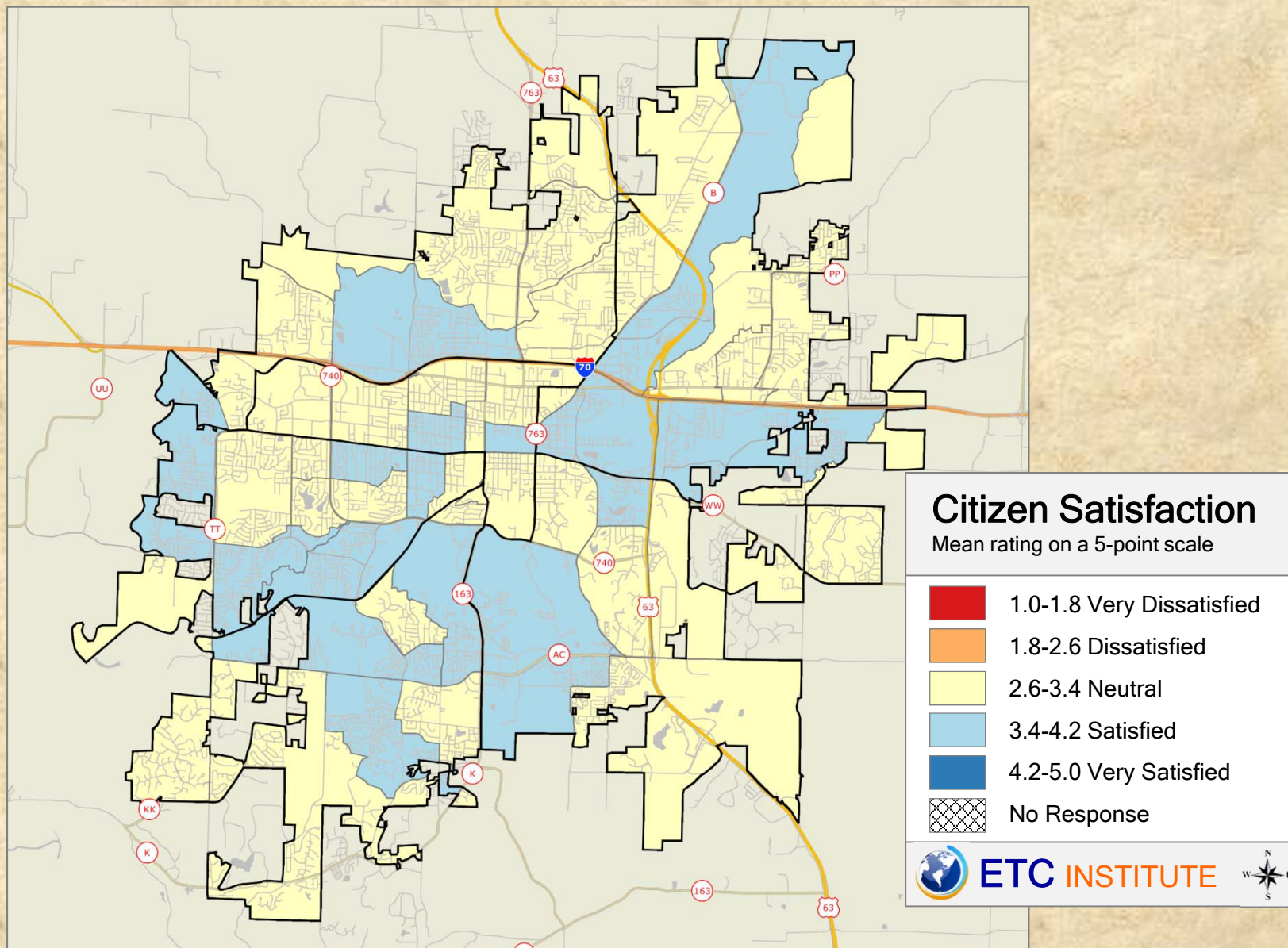
Q3-03 Level of Satisfaction with: Overall quality of life in the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

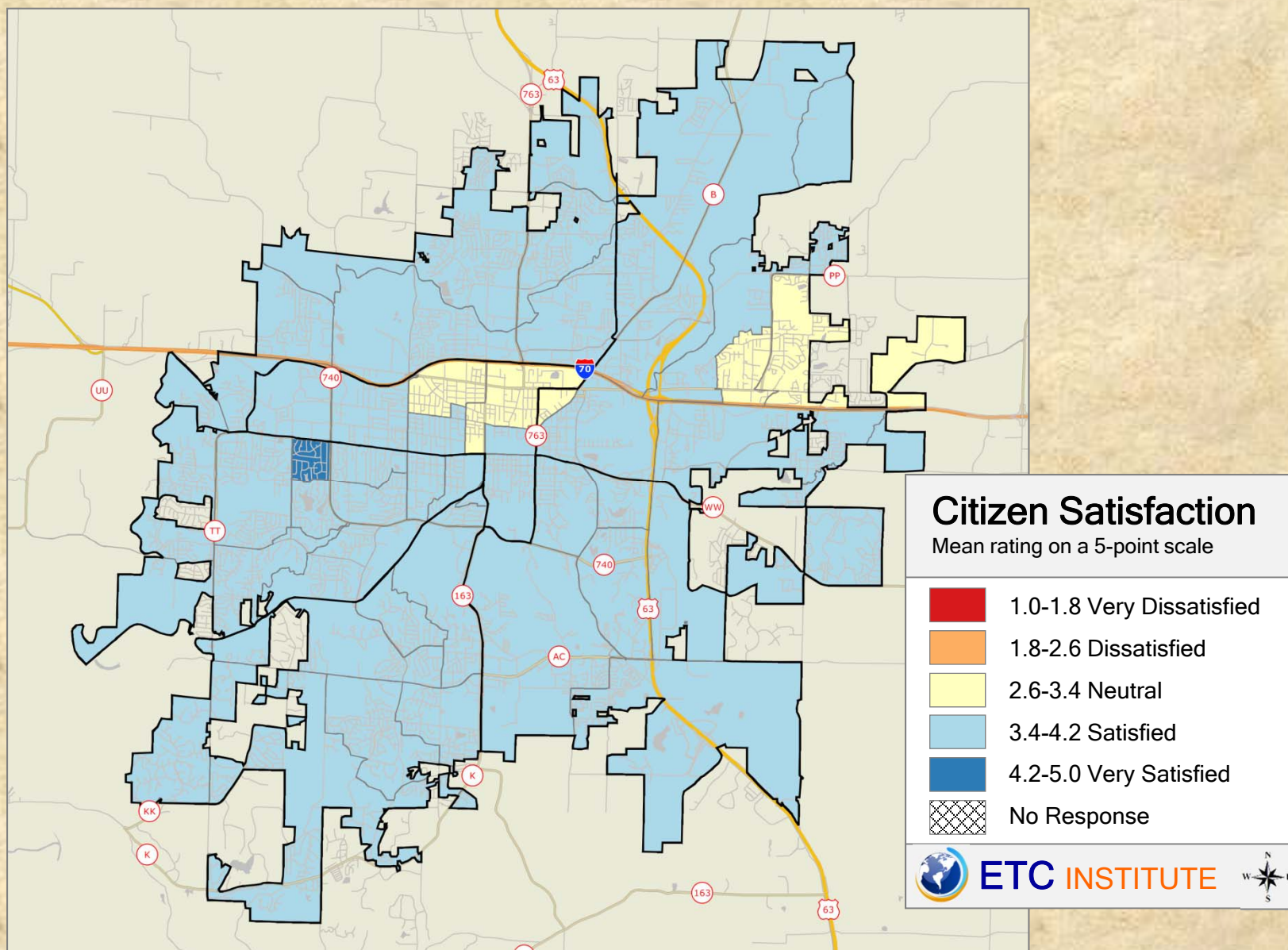
Q3-04 Level of Satisfaction with: Overall feeling of safety in the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

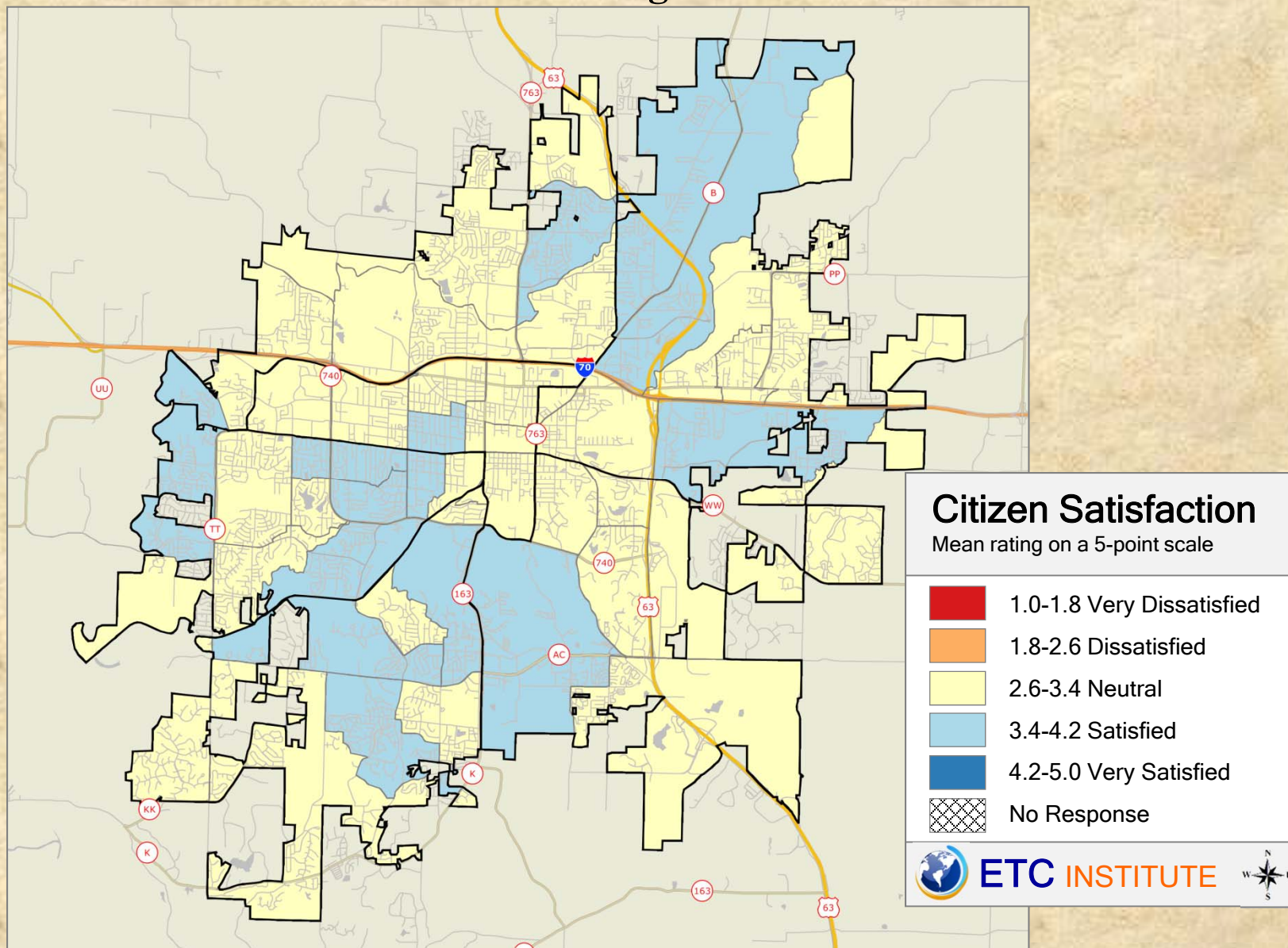
Q3-05 Level of Satisfaction with: Local economic conditions



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

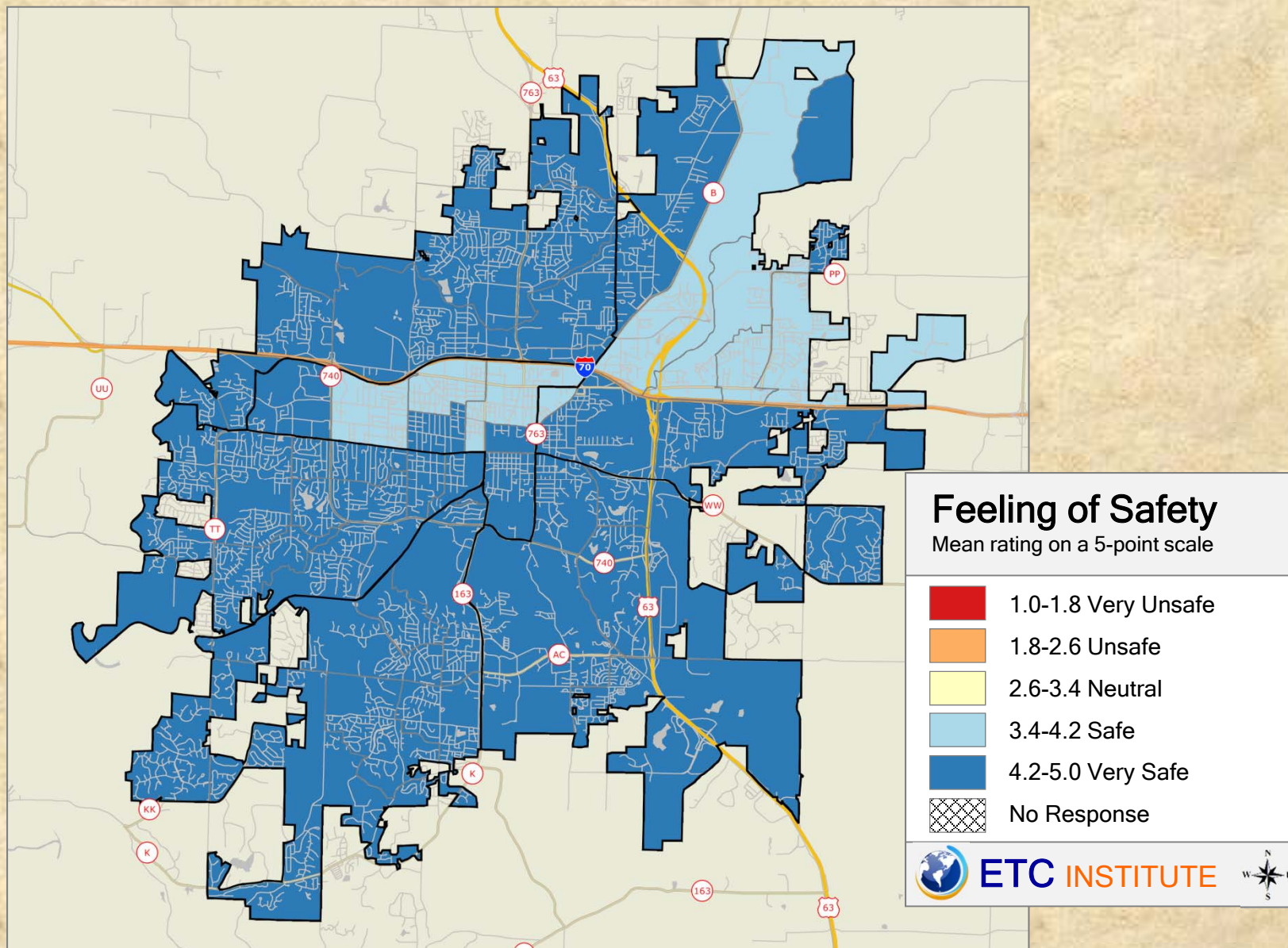
Q3-06 Level of Satisfaction with: City efforts to meet financial needs/maintain a balanced budget



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

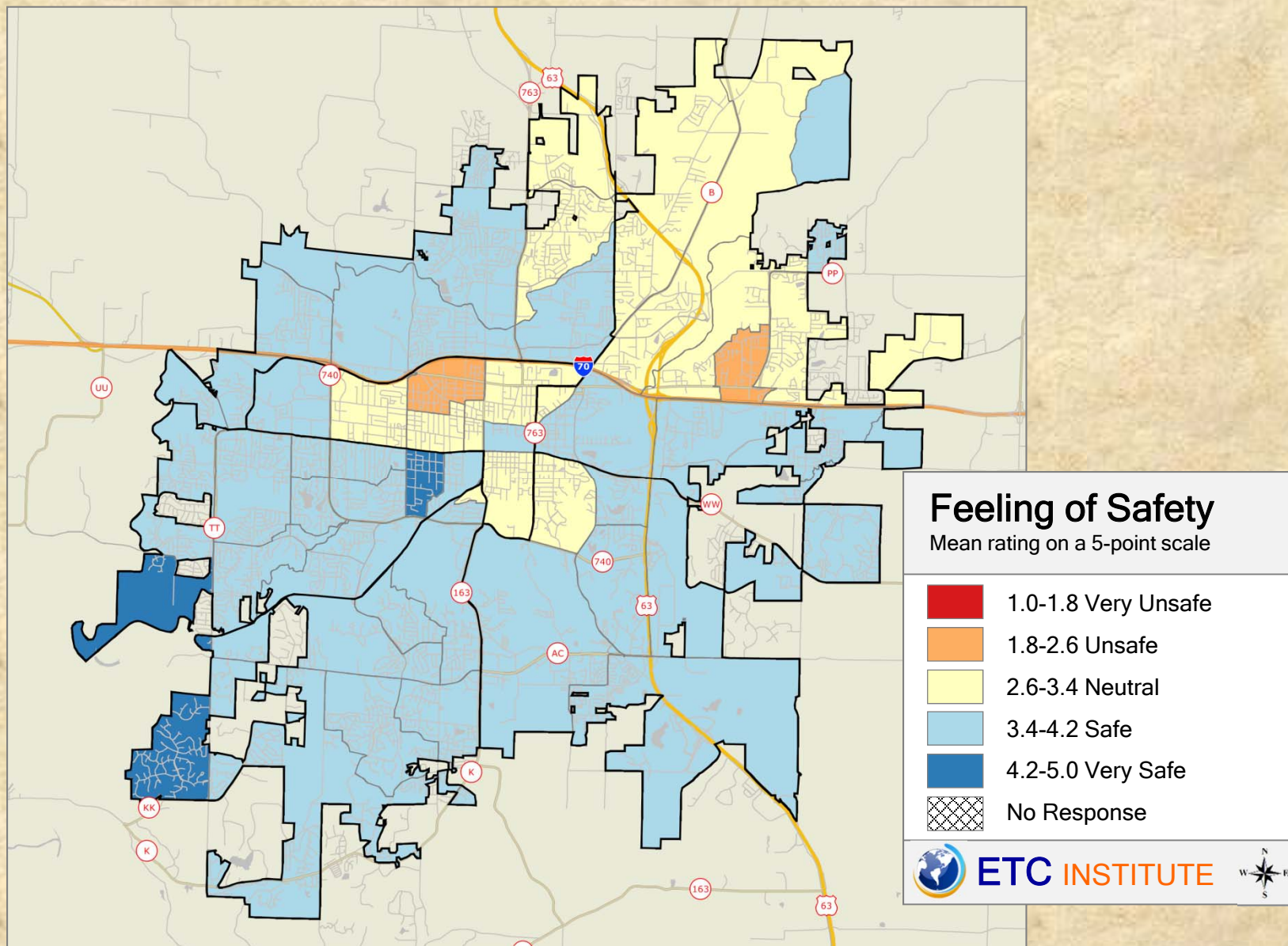
Q4-01 Level of Safety: Walking in your neighborhood during the day



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

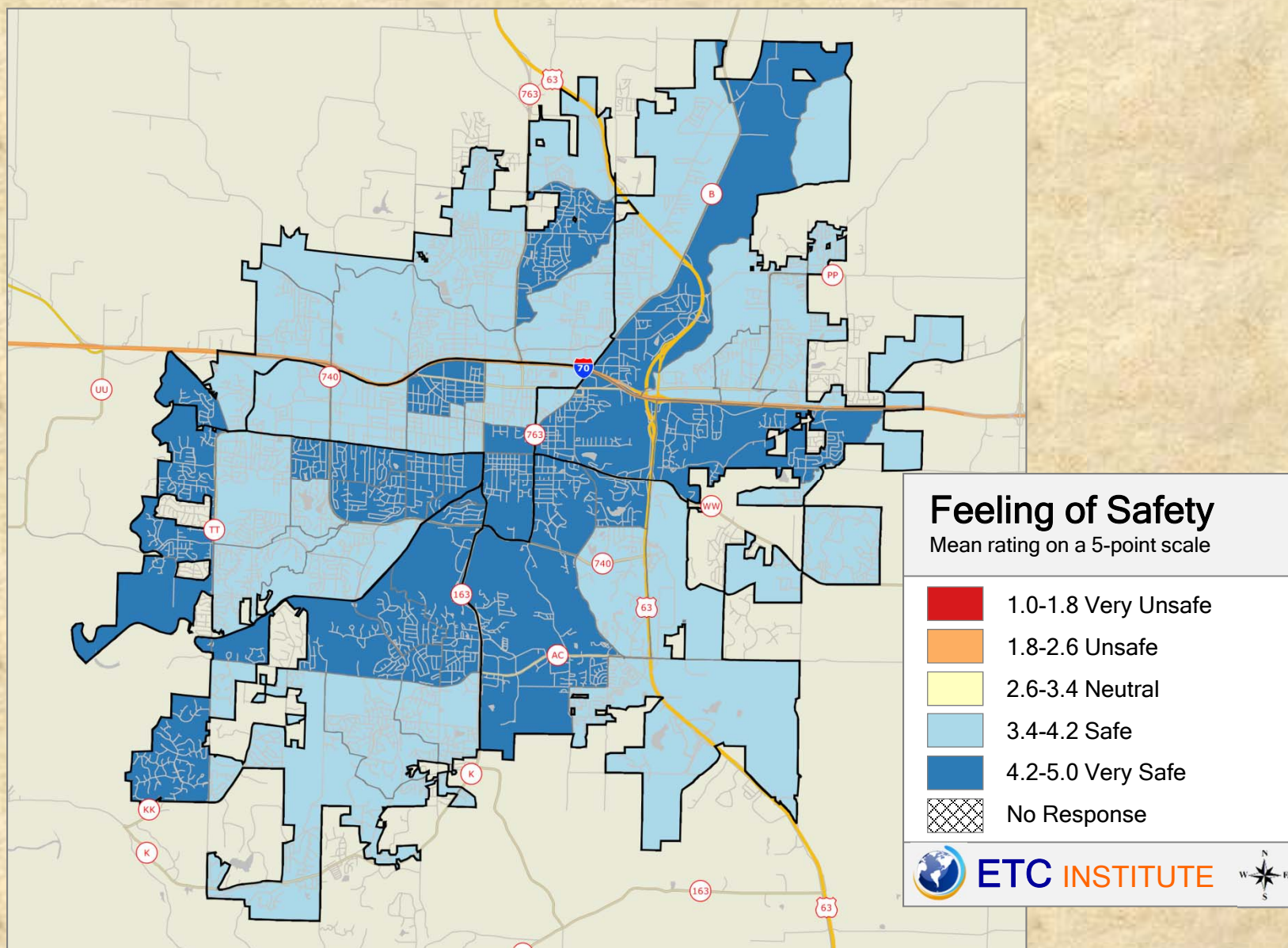
Q4-02 Level of Safety: Walking in your neighborhood at night



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

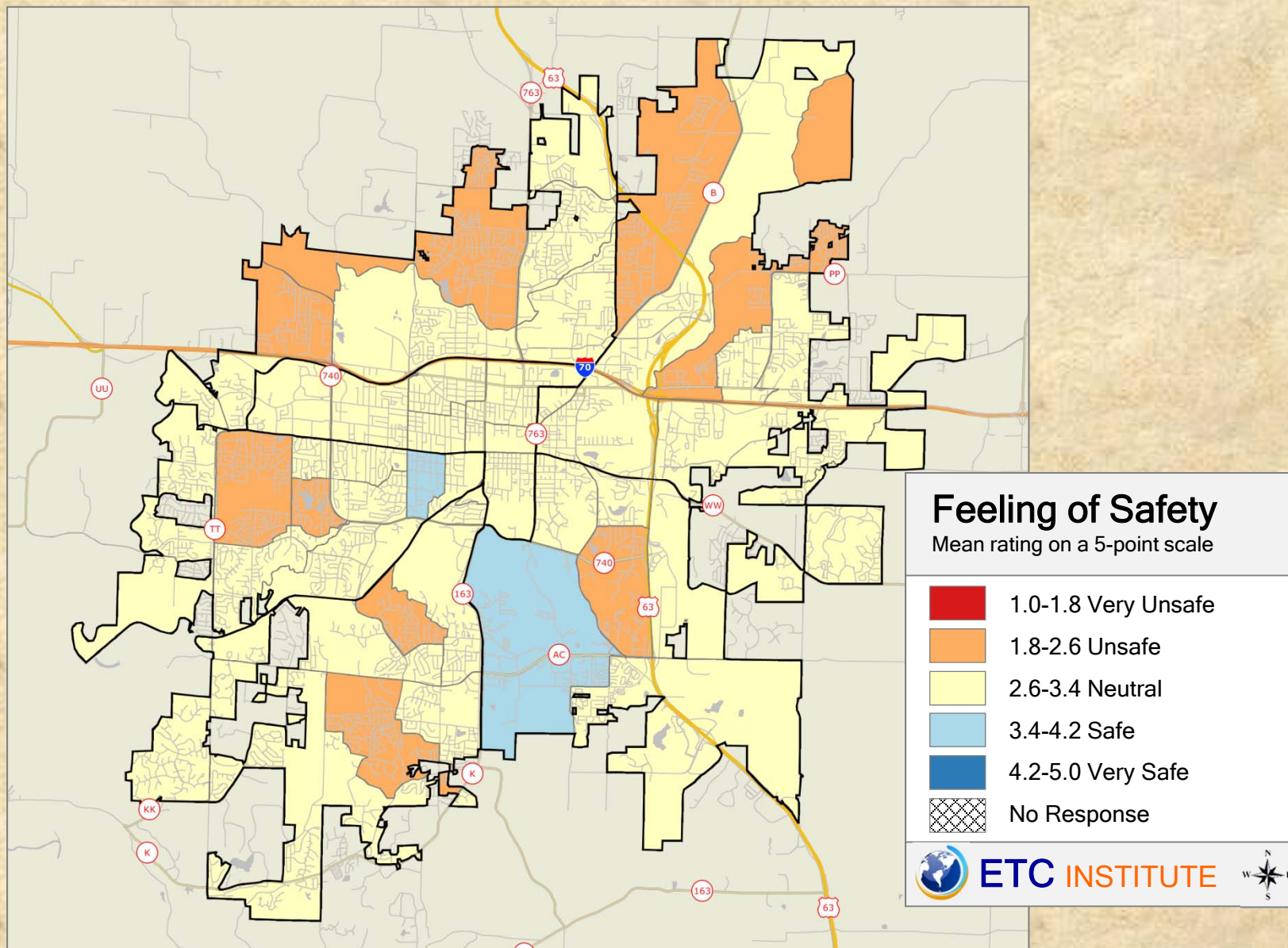
Q4-03 Level of Safety: In downtown Columbia during the day



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

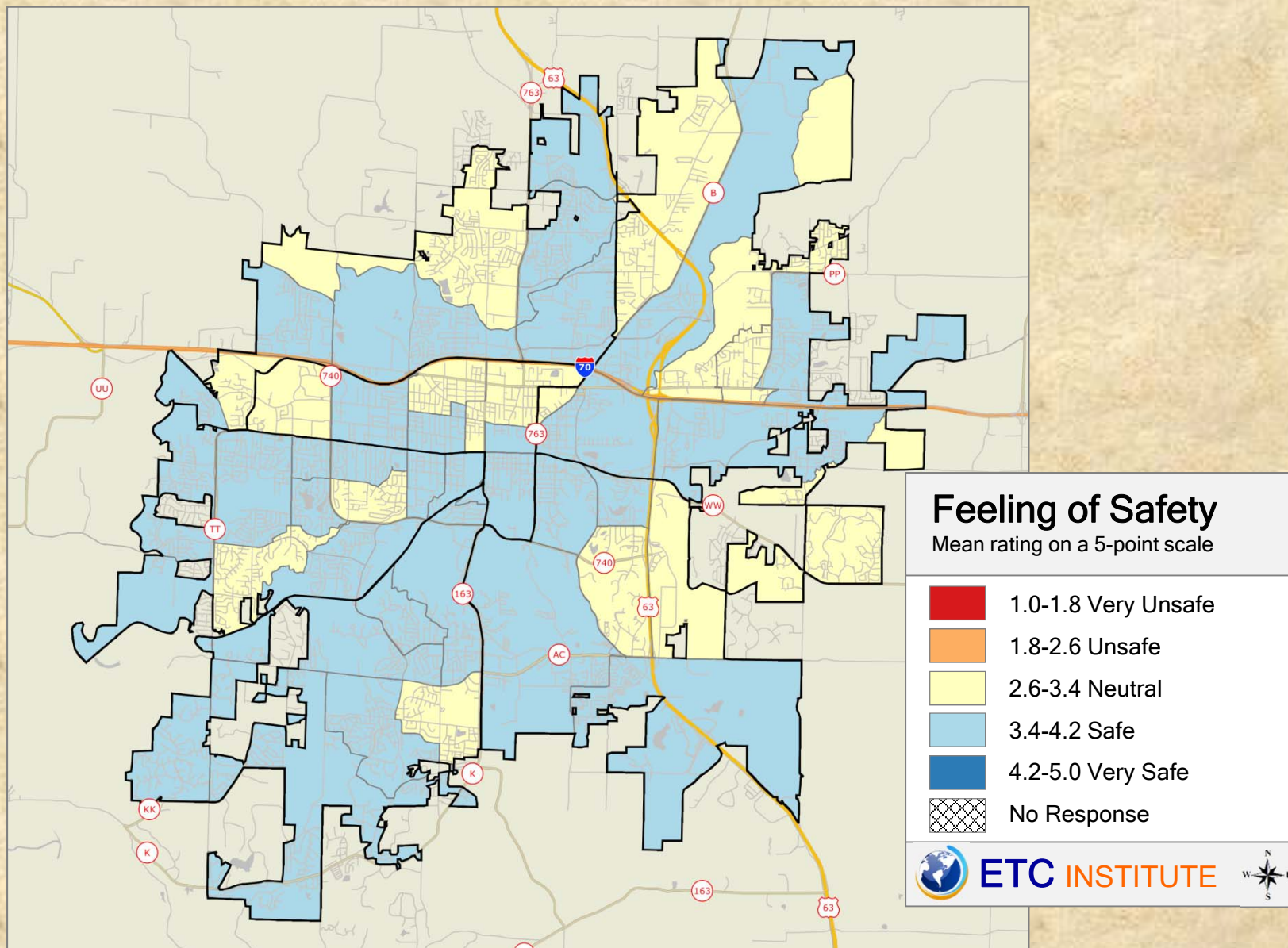
Q4-04 Level of Safety: In downtown Columbia at night



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

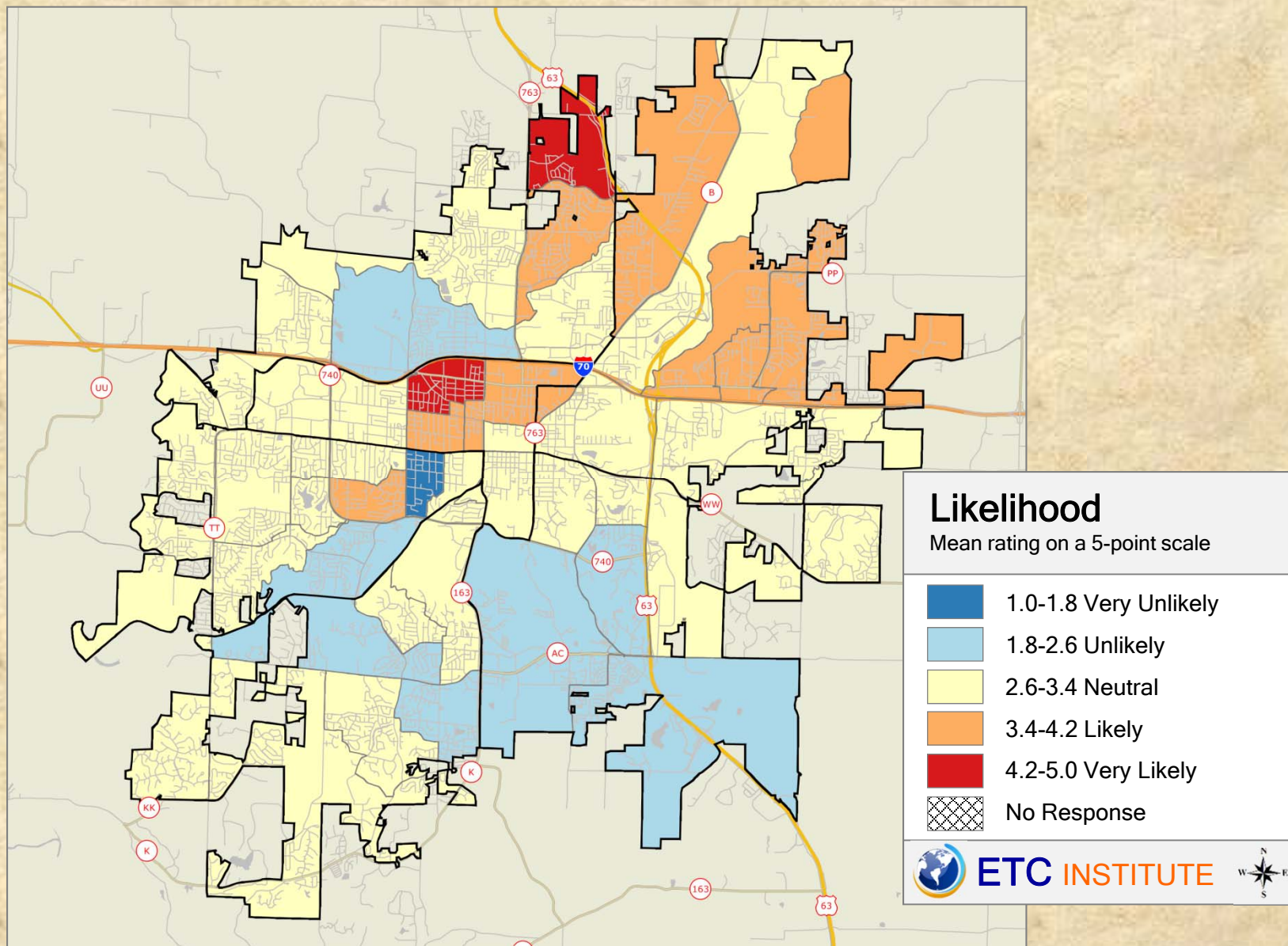
Q4-05 Level of Safety: In city parks



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

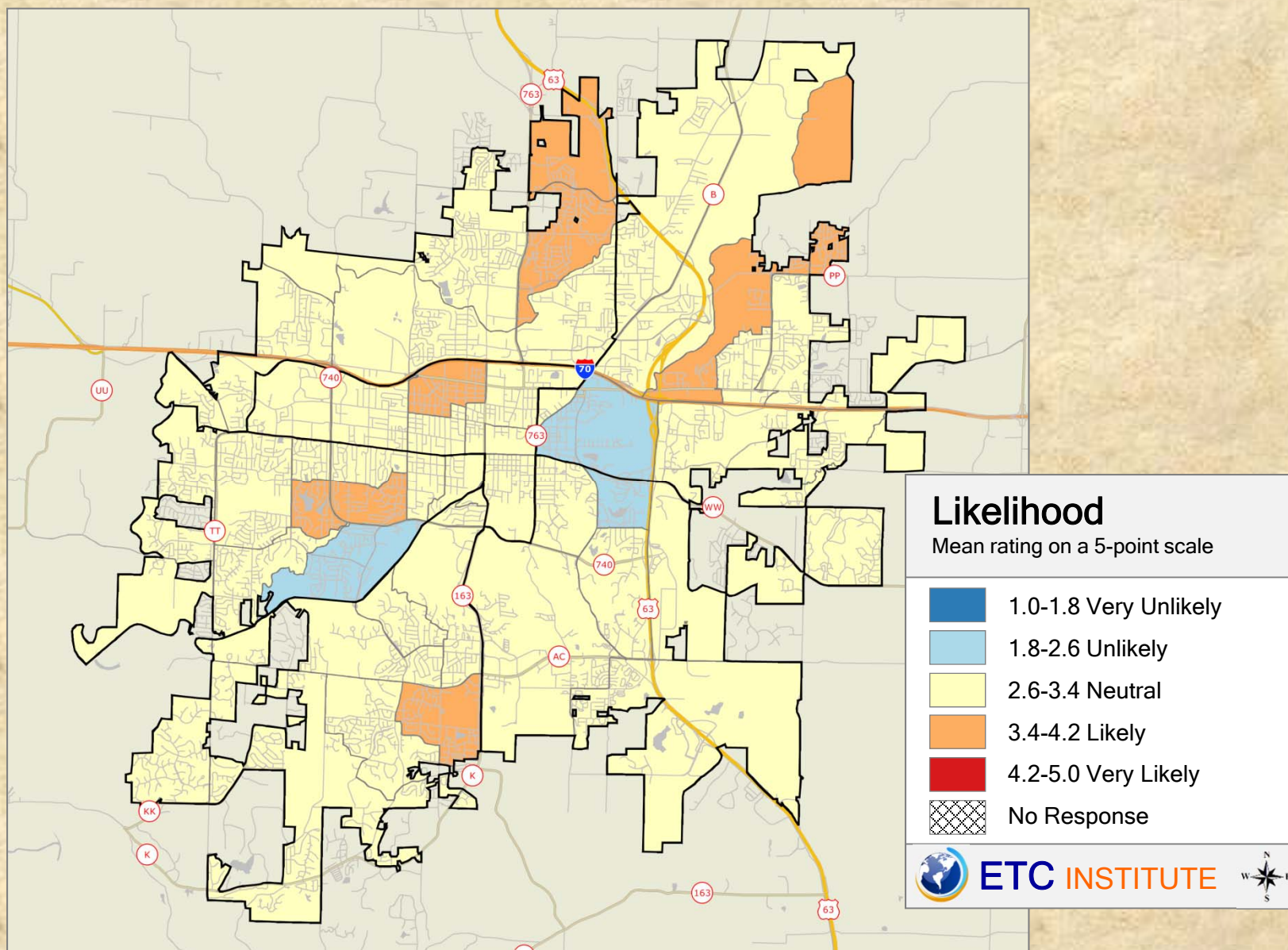
Q5-01 Likelihood that: You will hear gun shots



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

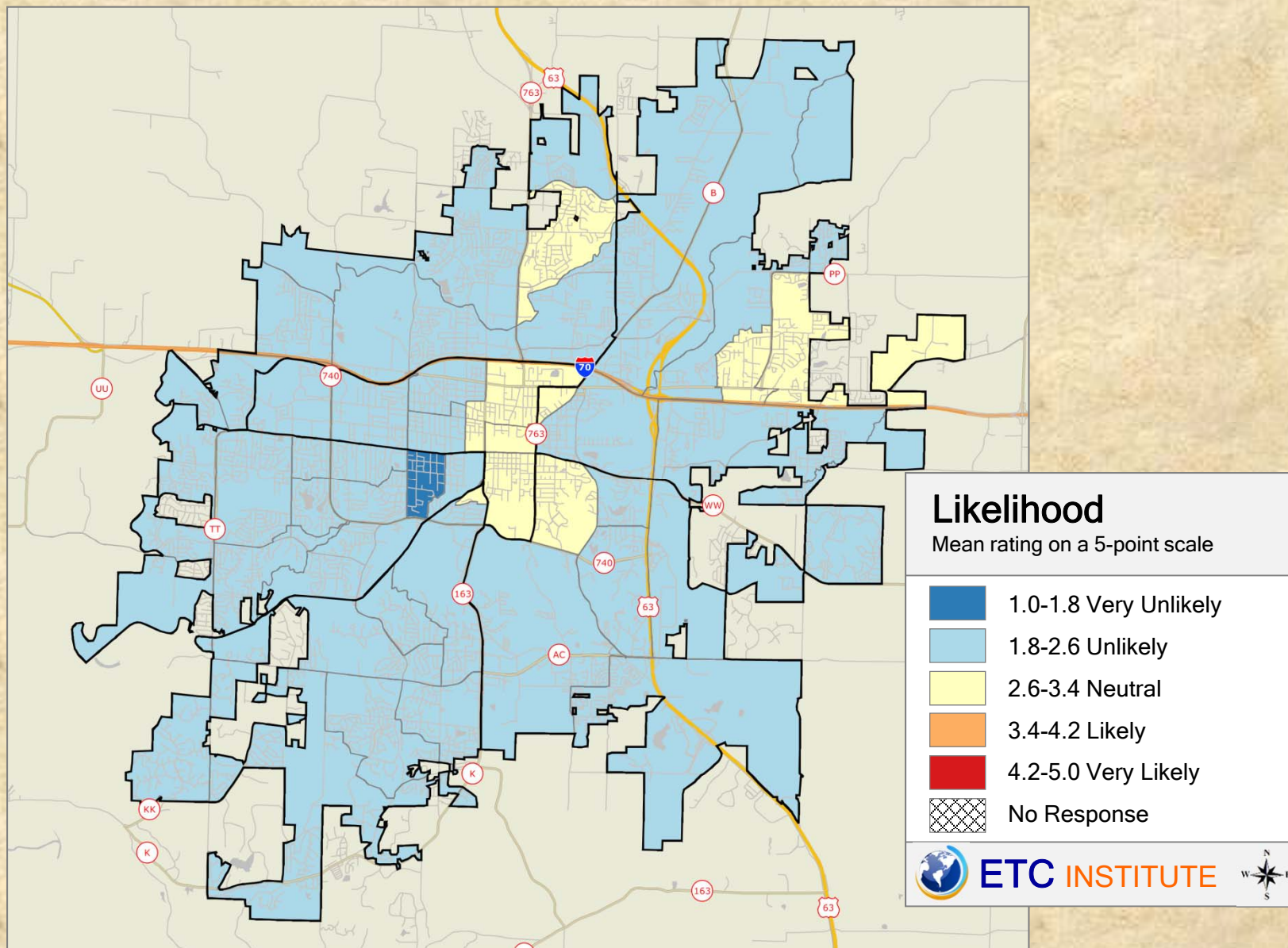
Q5-02 Likelihood that: You will be a victim of property crime



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

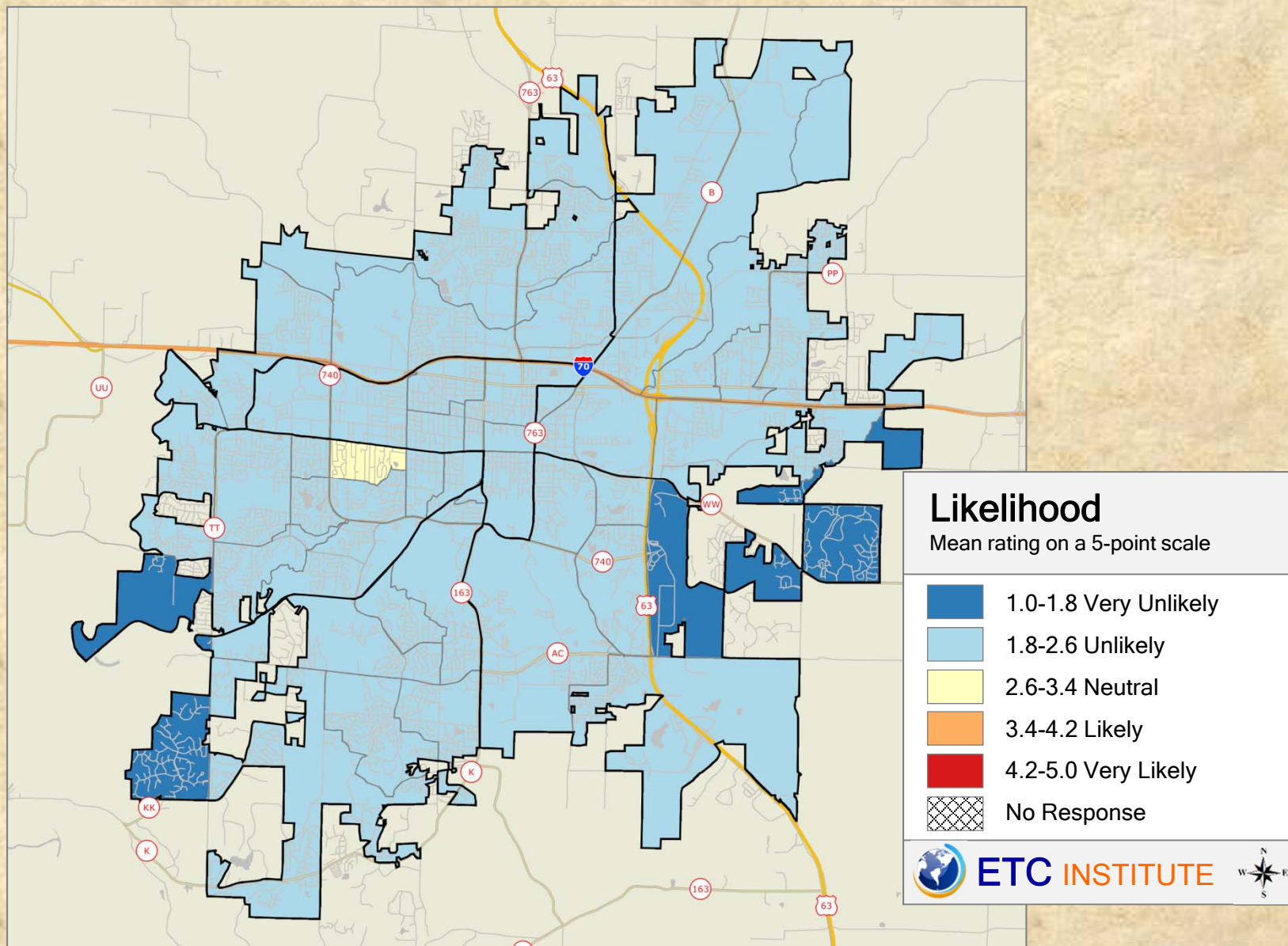
Q5-03 Likelihood that: You will be a victim of violent crime



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

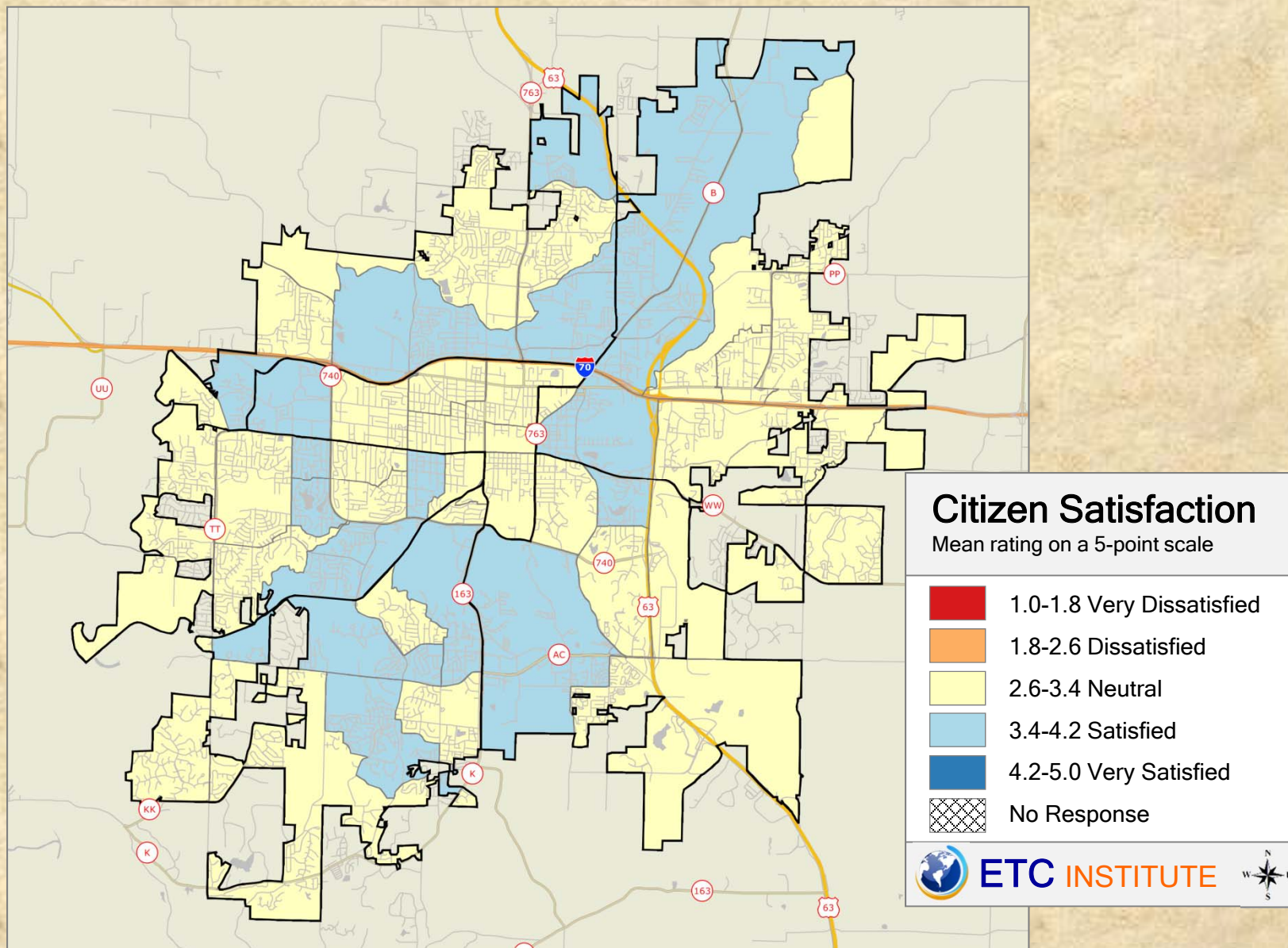
Q5-04 Likelihood that: You will be a victim of a fire



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

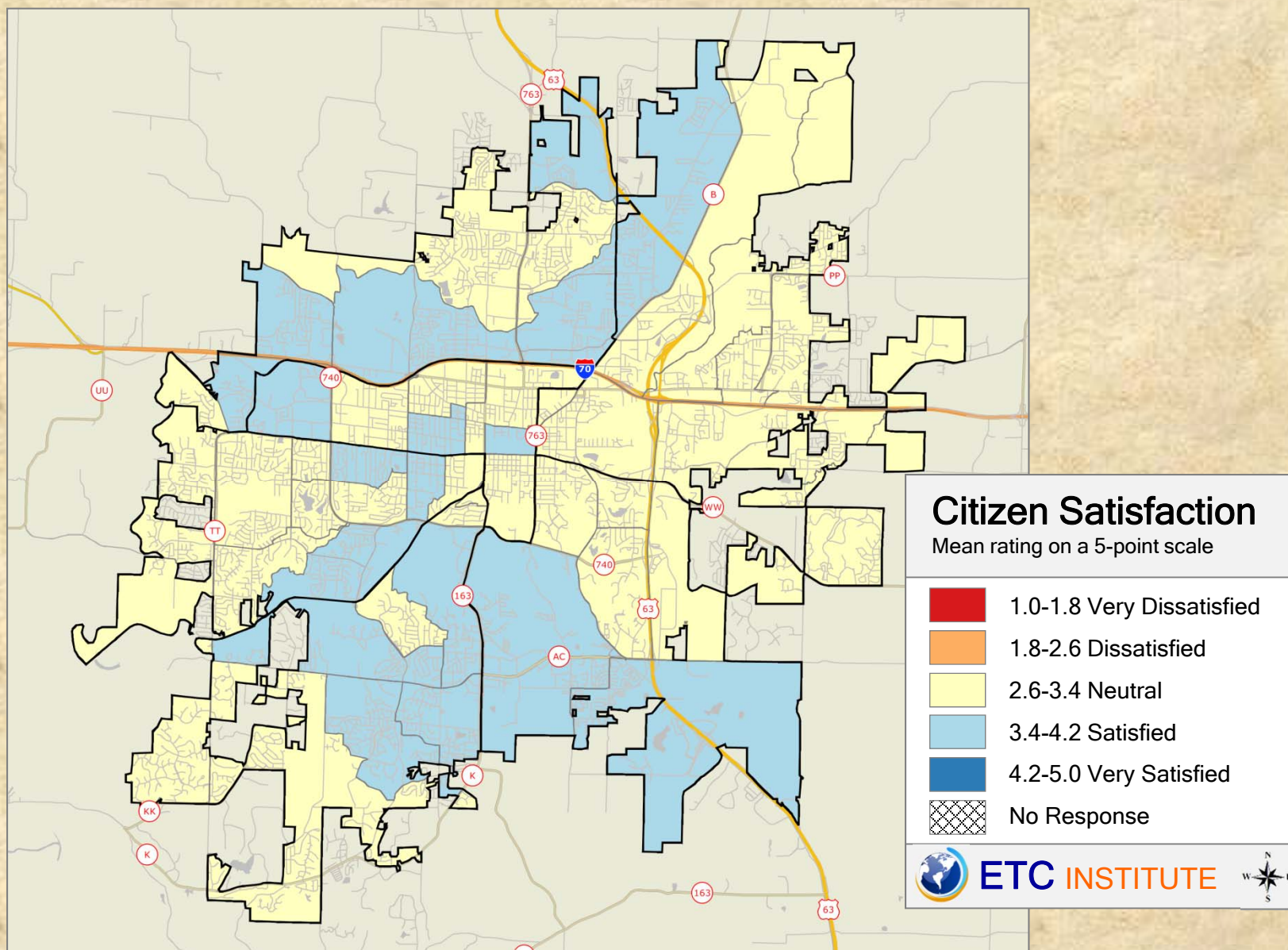
Q6-01 Level of Satisfaction with: Police efforts to prevent crime



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

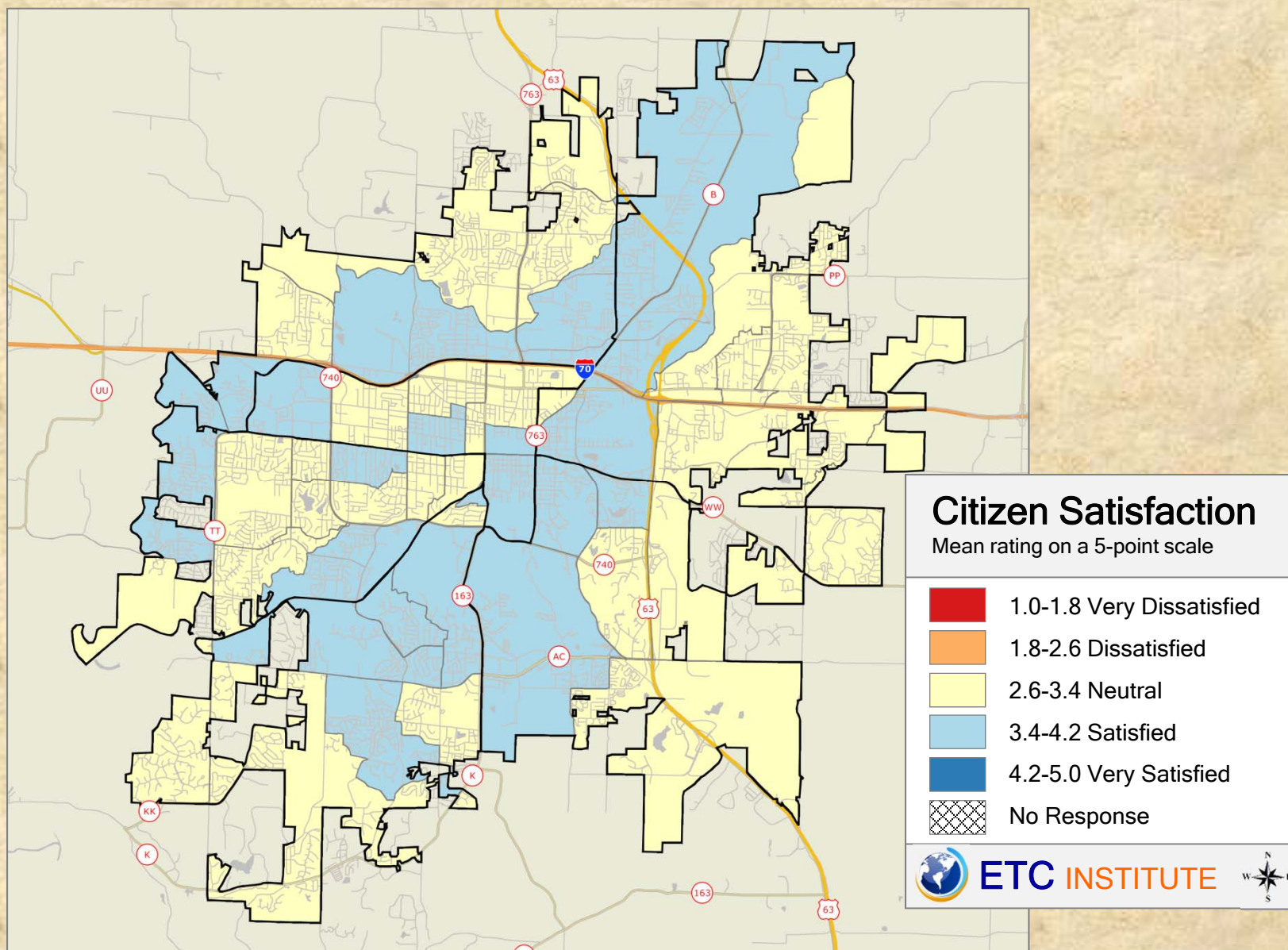
Q6-02 Level of Satisfaction with: How quickly police respond to emergencies



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

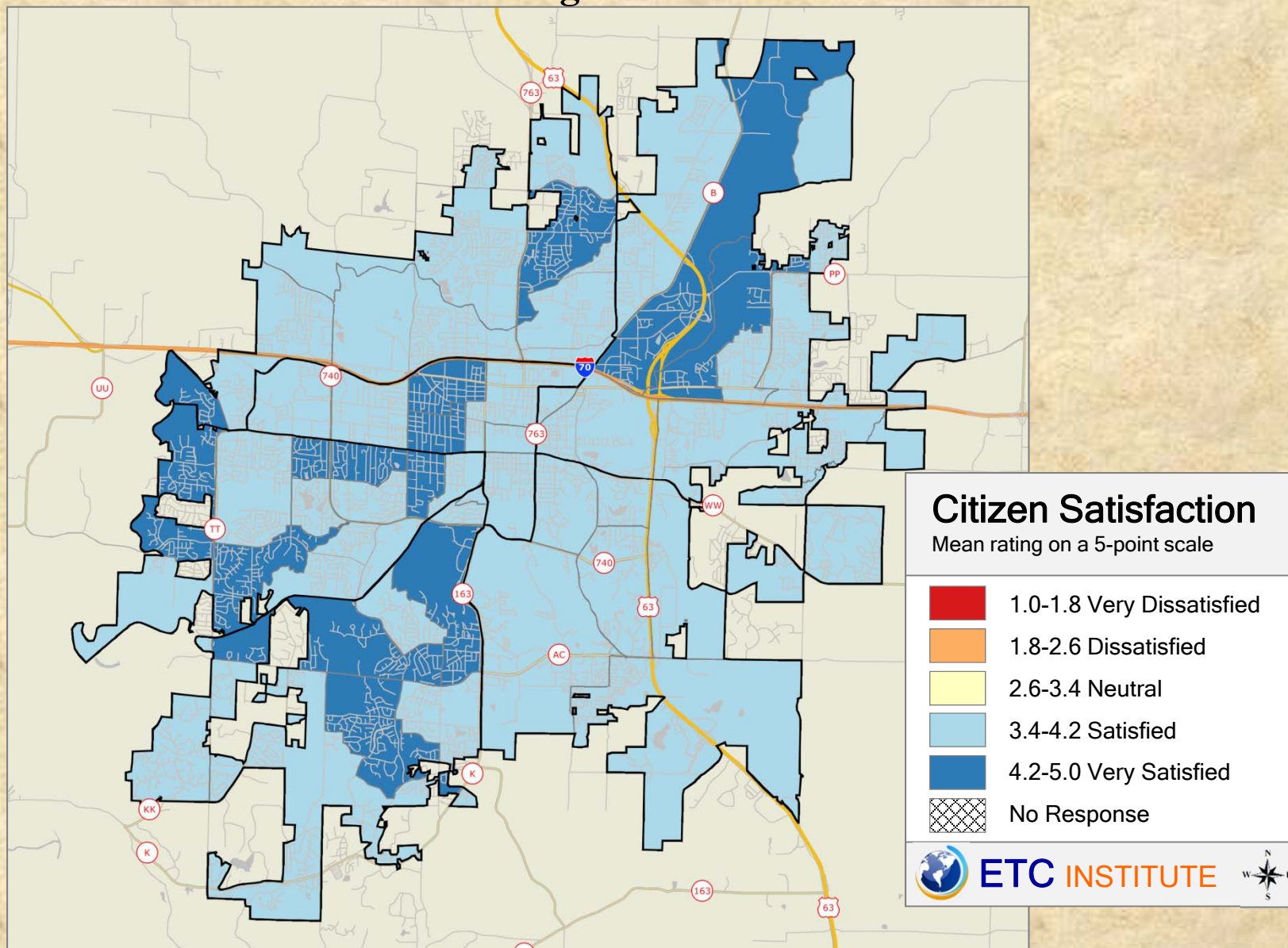
Q6-03 Level of Satisfaction with: Overall quality of local police services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

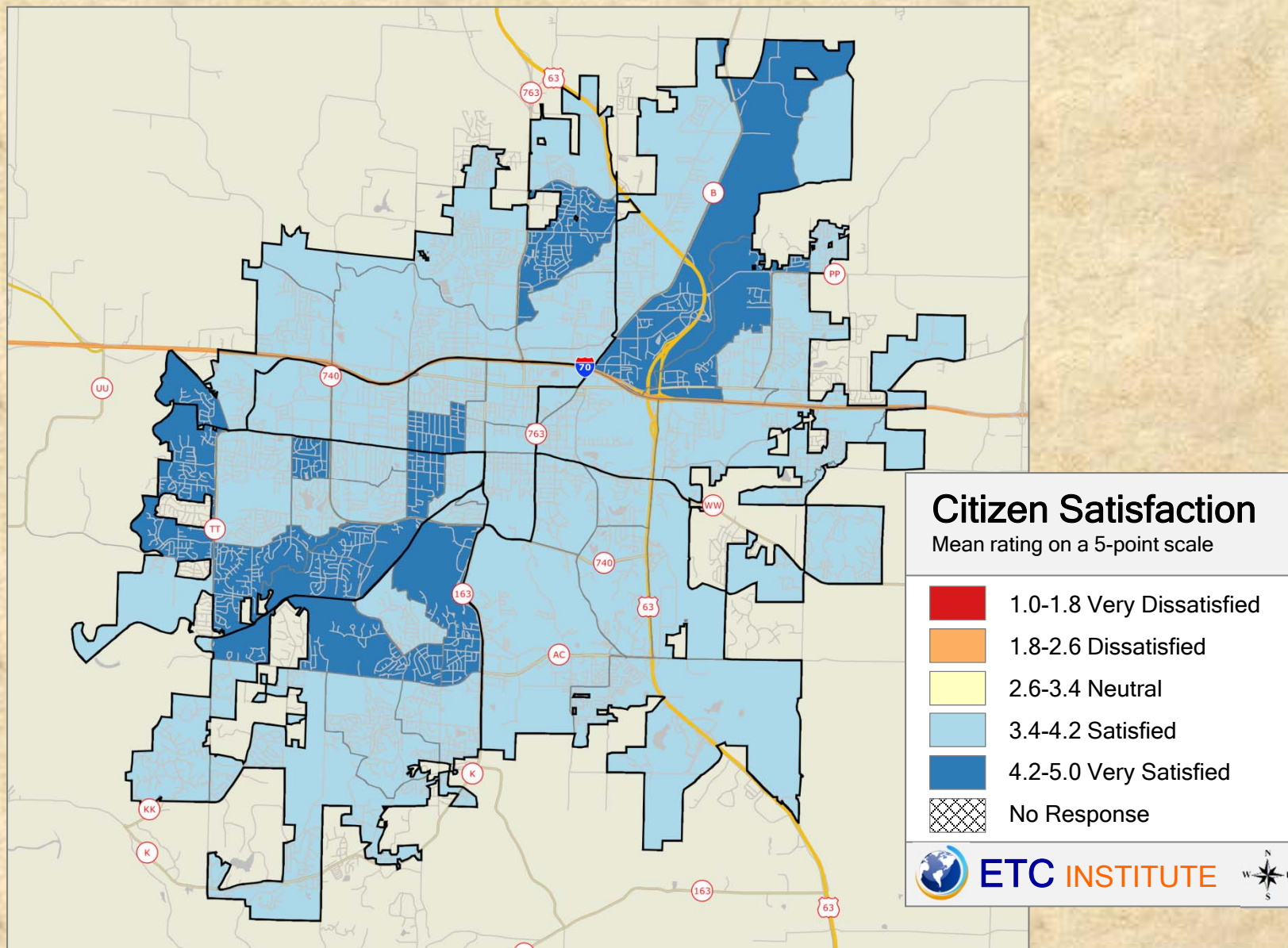
Q6-04 Level of Satisfaction with: How quickly Fire personnel respond to emergencies



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

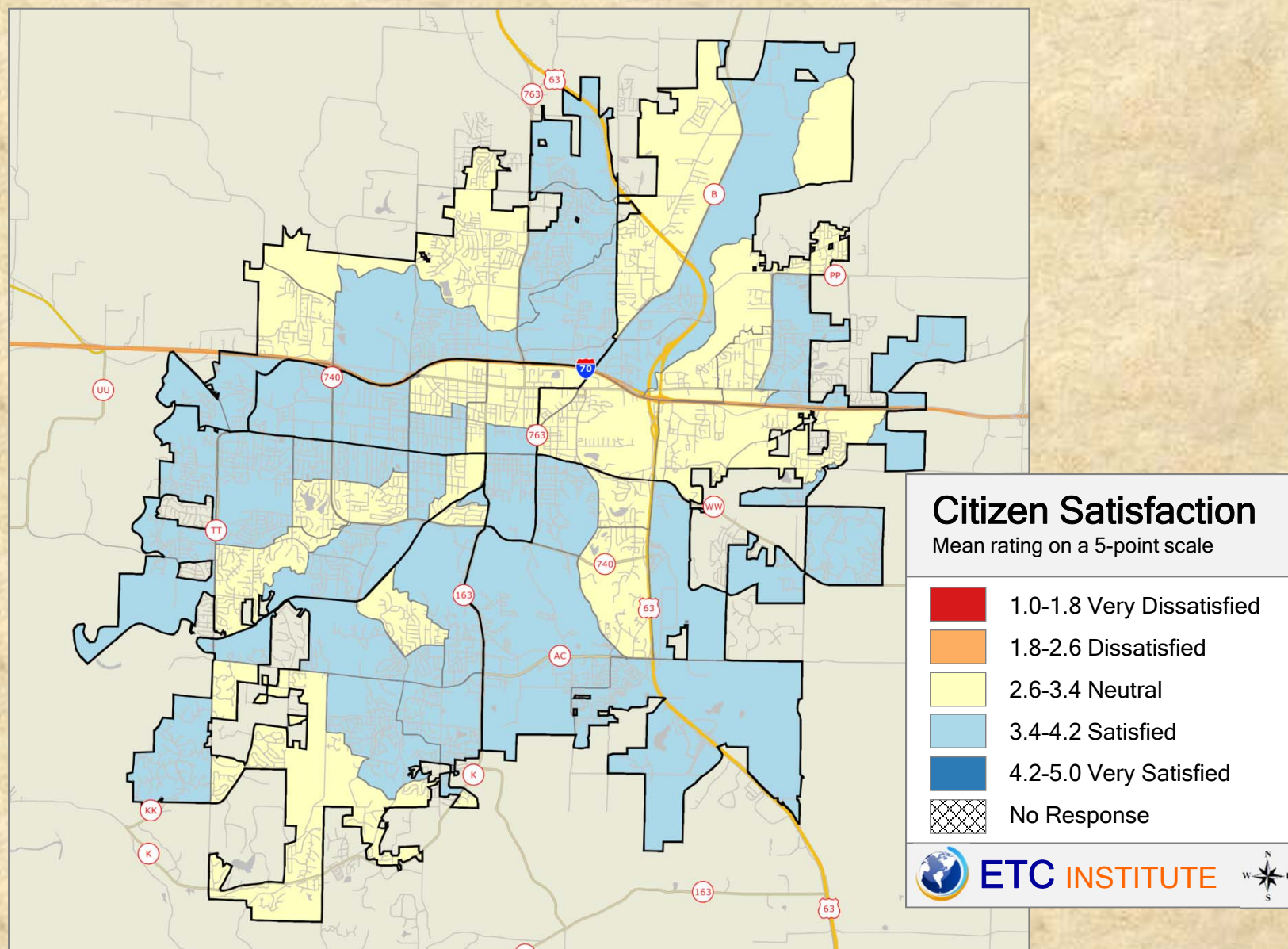
Q6-05 Level of Satisfaction with: Overall quality of city fire protection



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

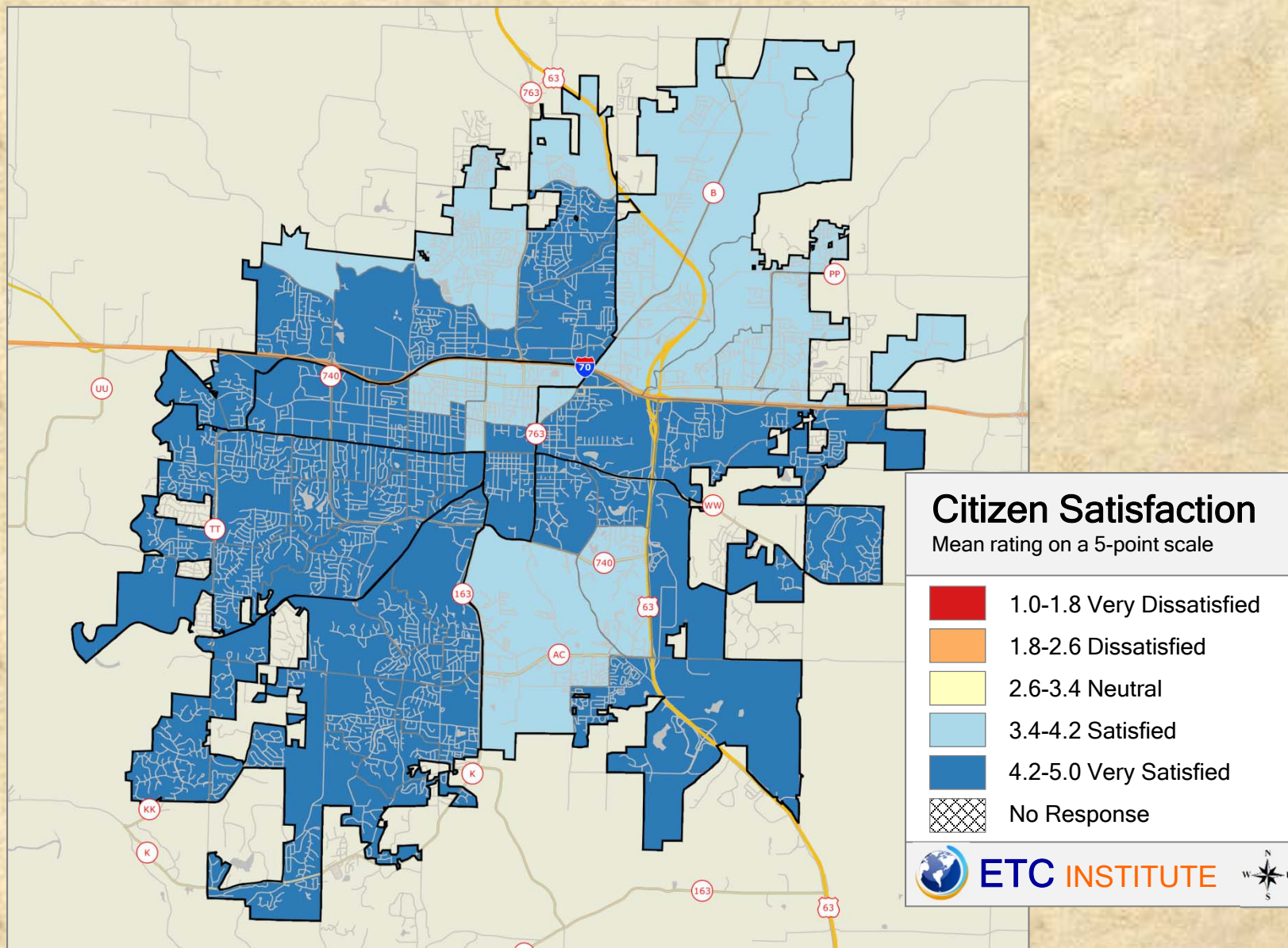
Q6-06 Level of Satisfaction with: The city's municipal court



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

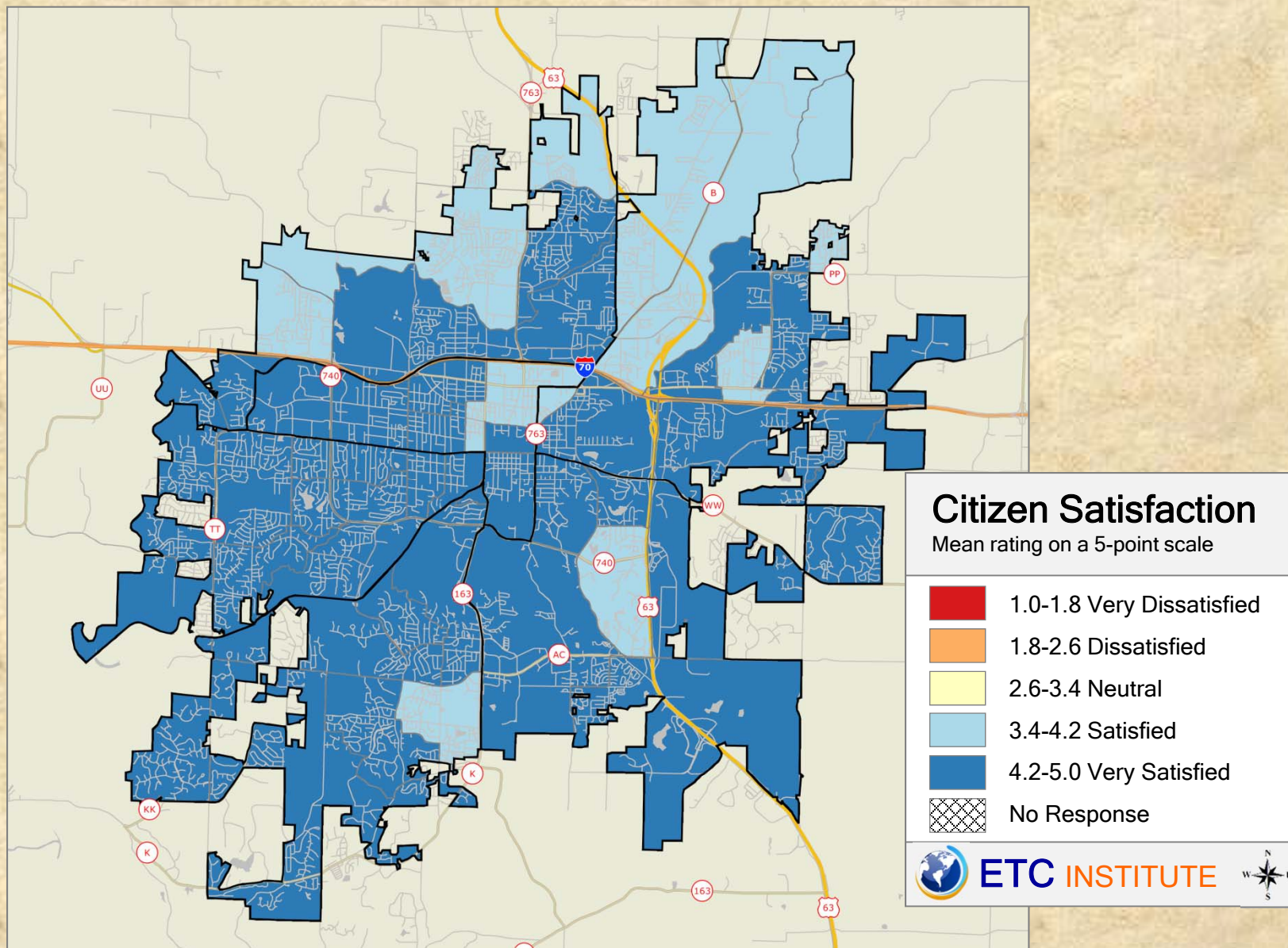
Q9-01 Level of Satisfaction with: Quality of city parks



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

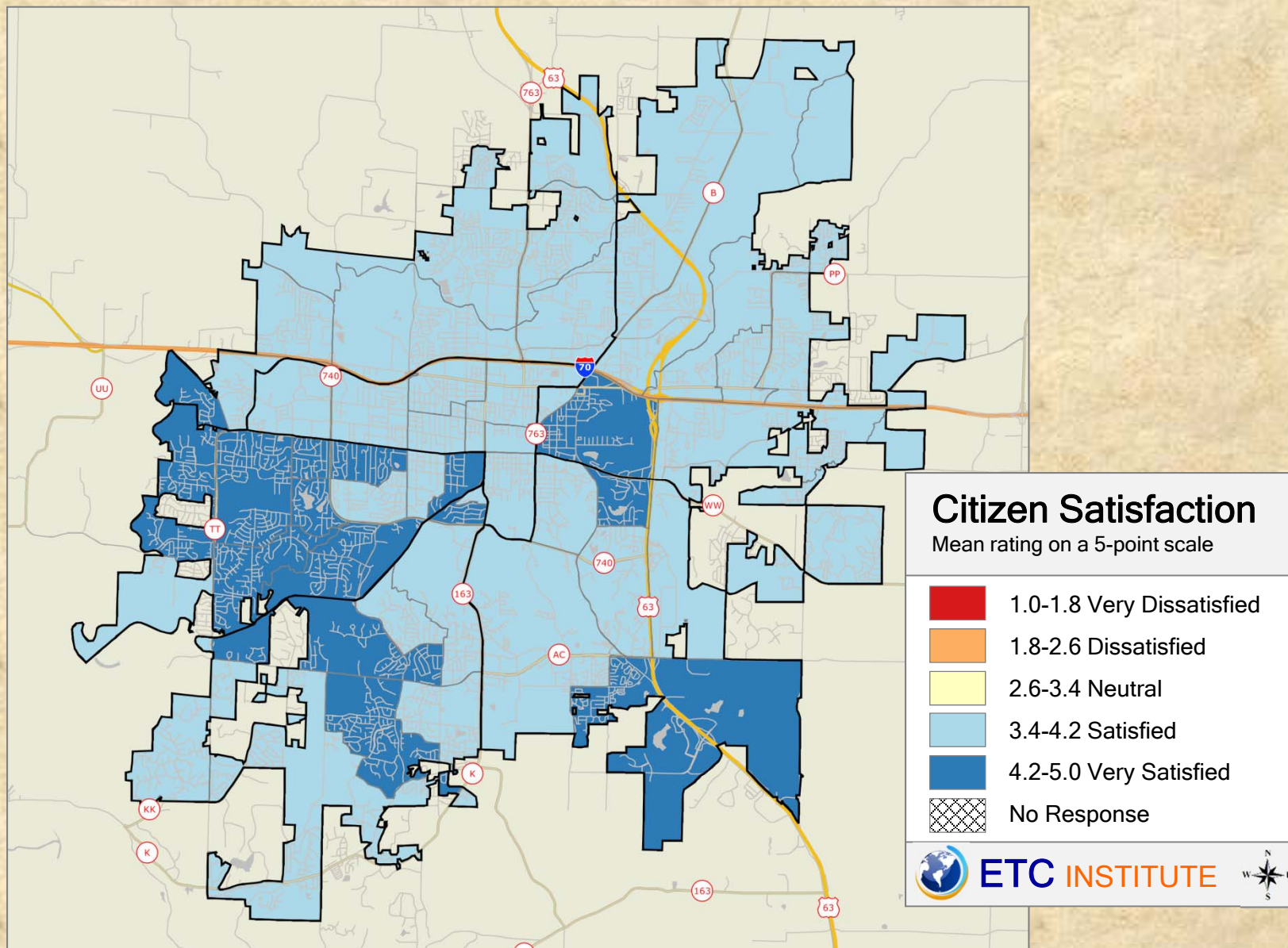
Q9-02 Level of Satisfaction with: Quality of walking/biking trails in the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

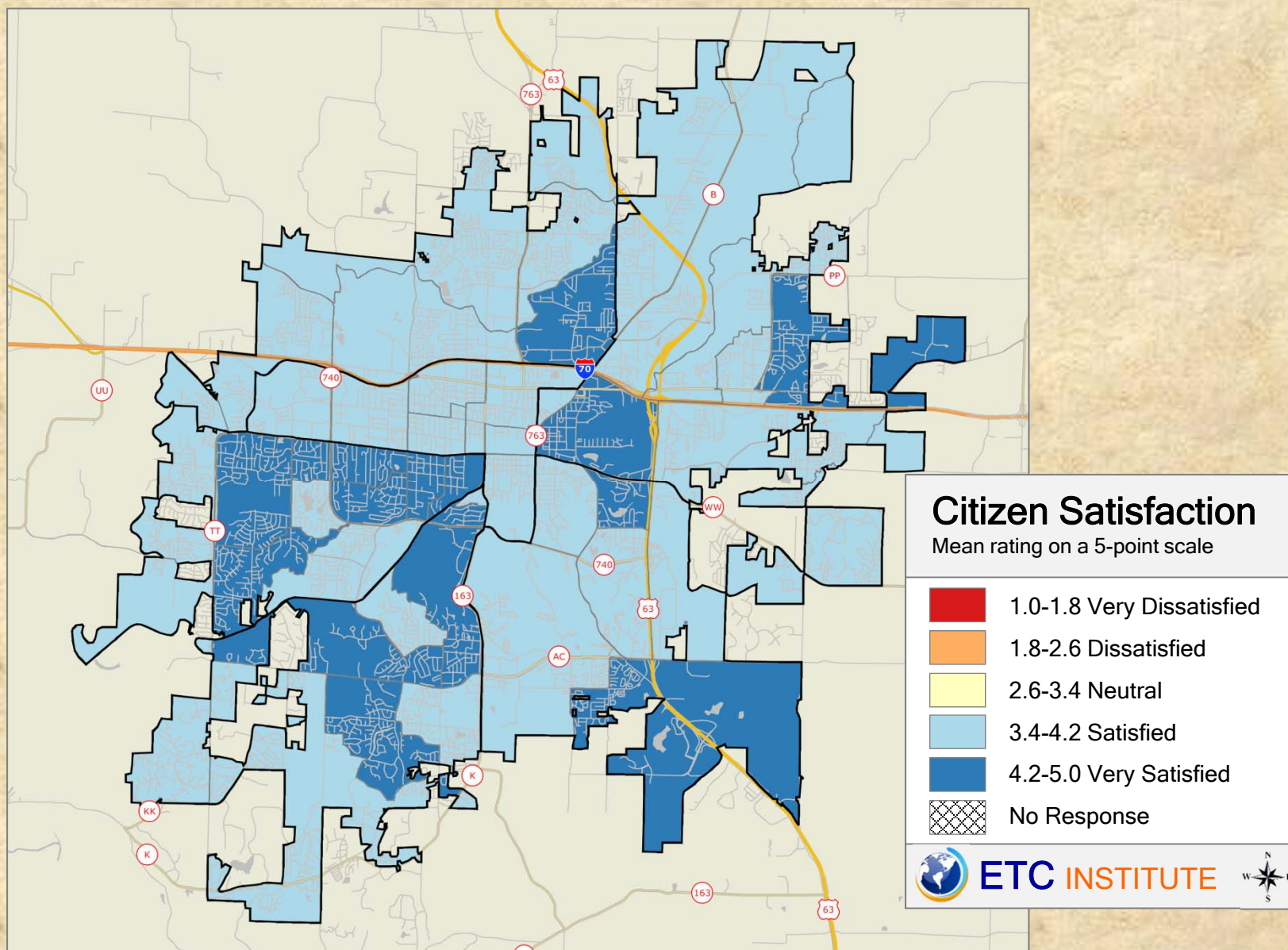
Q9-03 Level of Satisfaction with: Quality of outdoor athletic fields



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

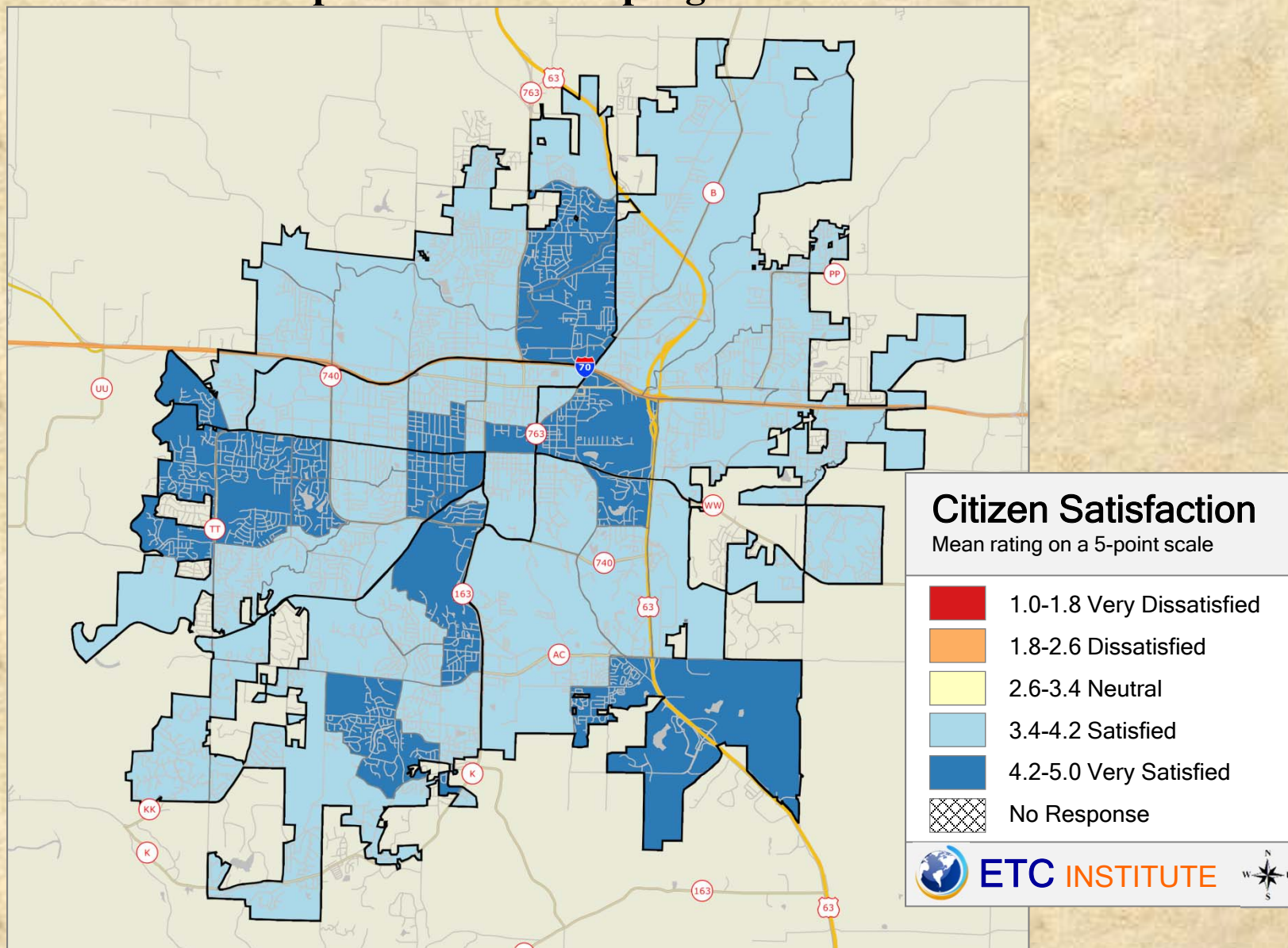
Q9-04 Level of Satisfaction with: Quality of recreation programs and classes



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

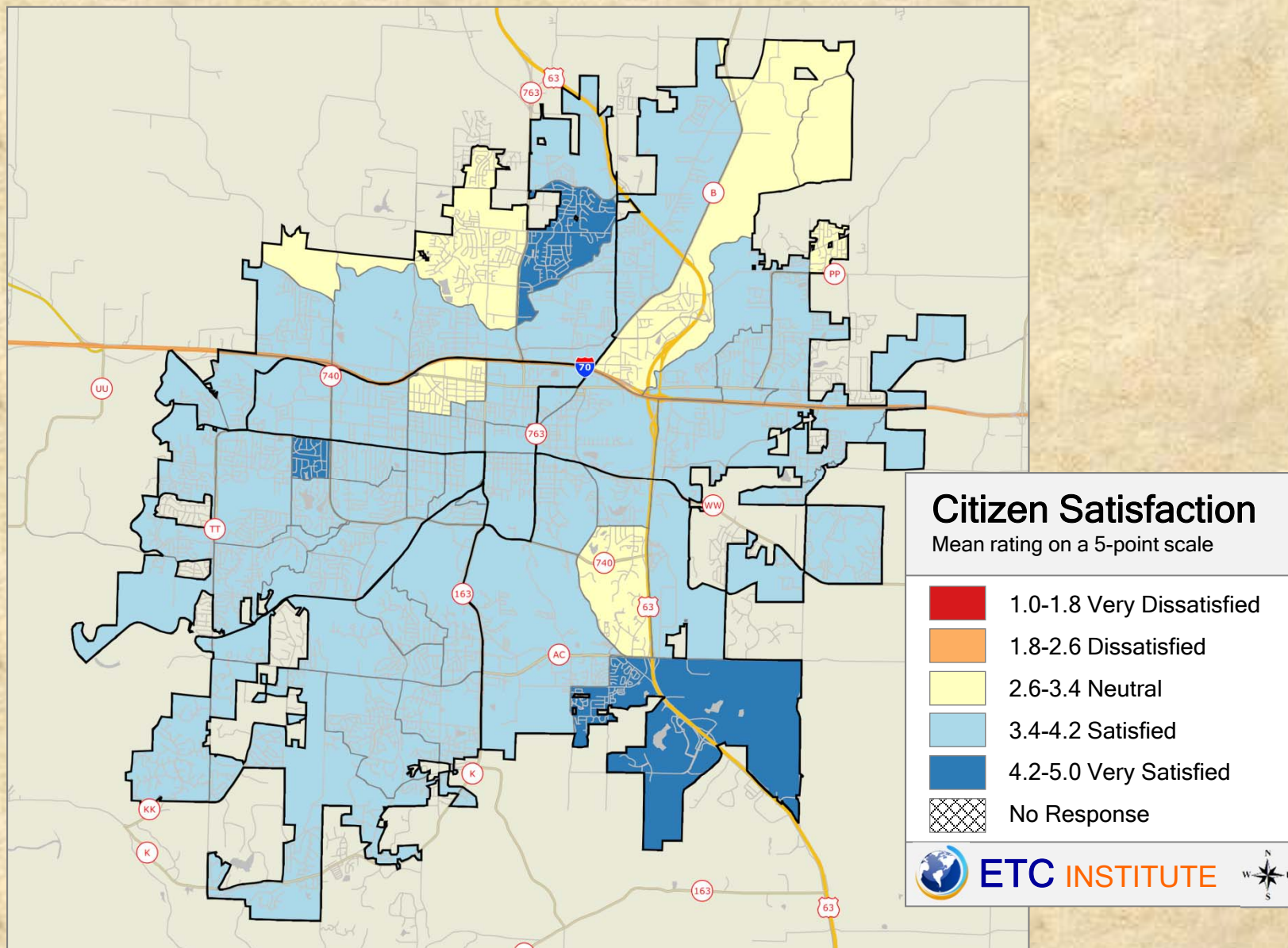
Q9-05 Level of Satisfaction with: Availability of information about city parks/recreation programs



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

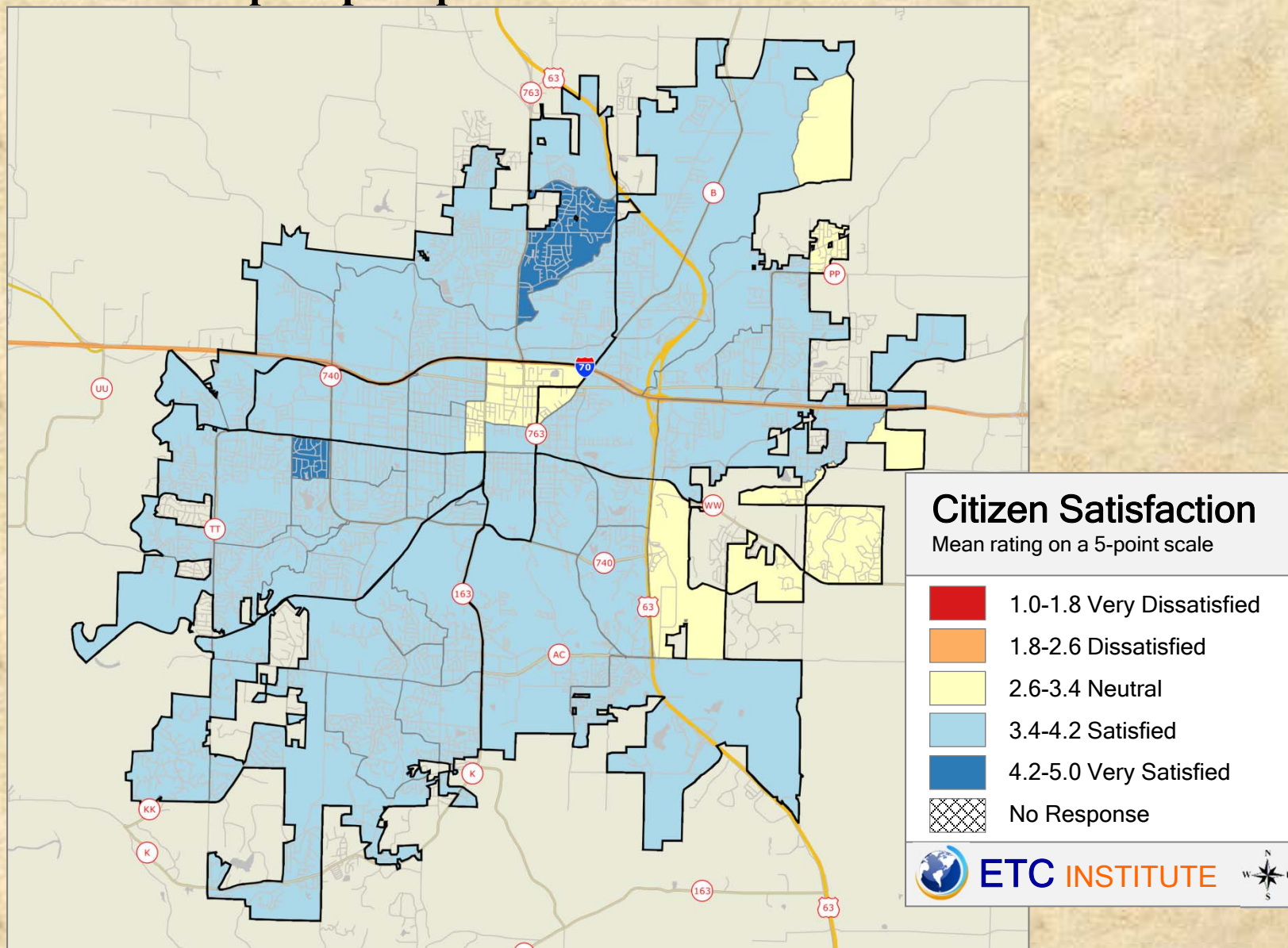
Q9-06 Level of Satisfaction with: City pools/aquatic facilities



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

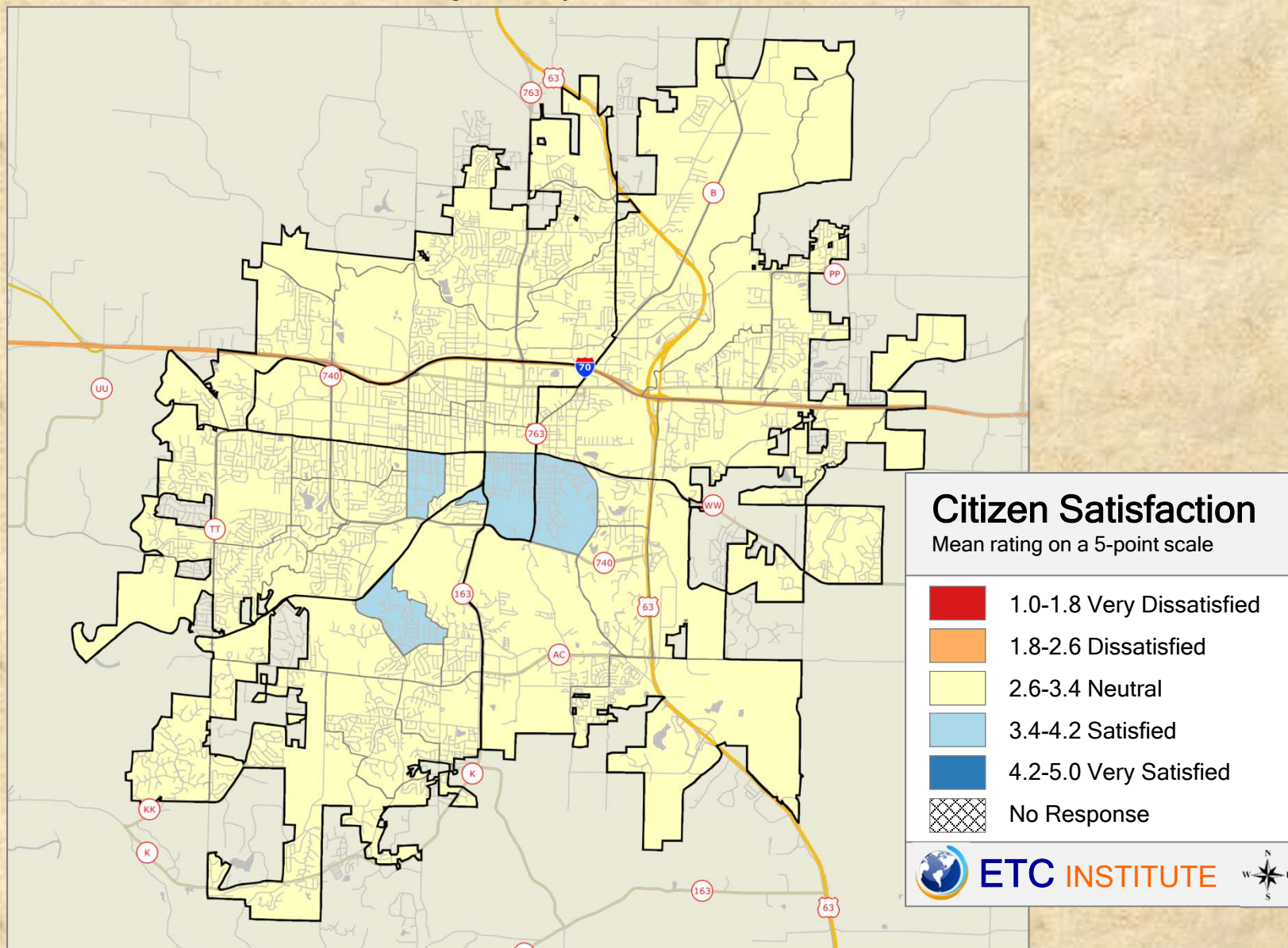
Q9-07 Level of Satisfaction with: Amount of land acquired to preserve open space/protect the environment



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

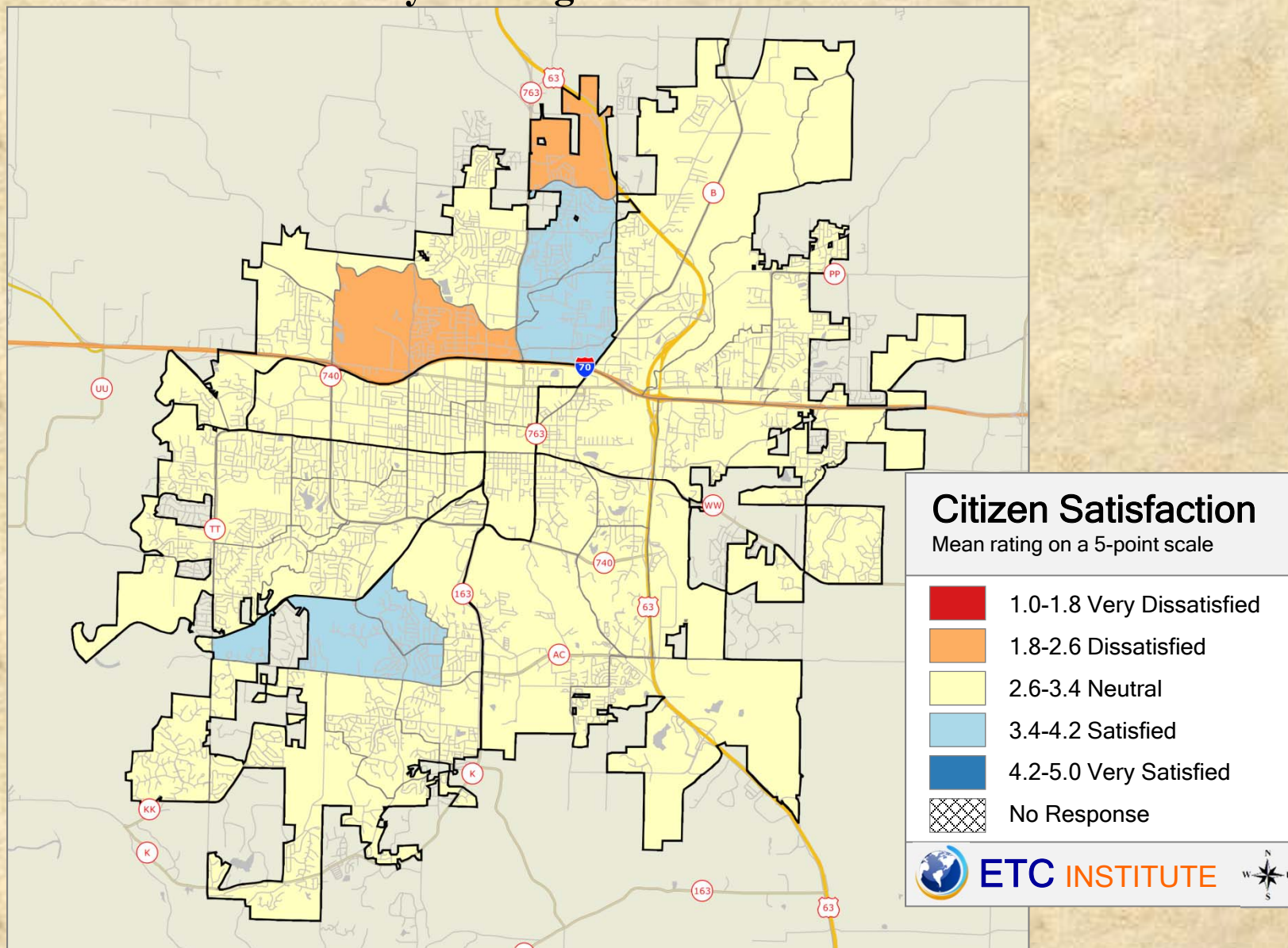
Q11-01 Level of Satisfaction with: City maintenance and repair services for major city streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

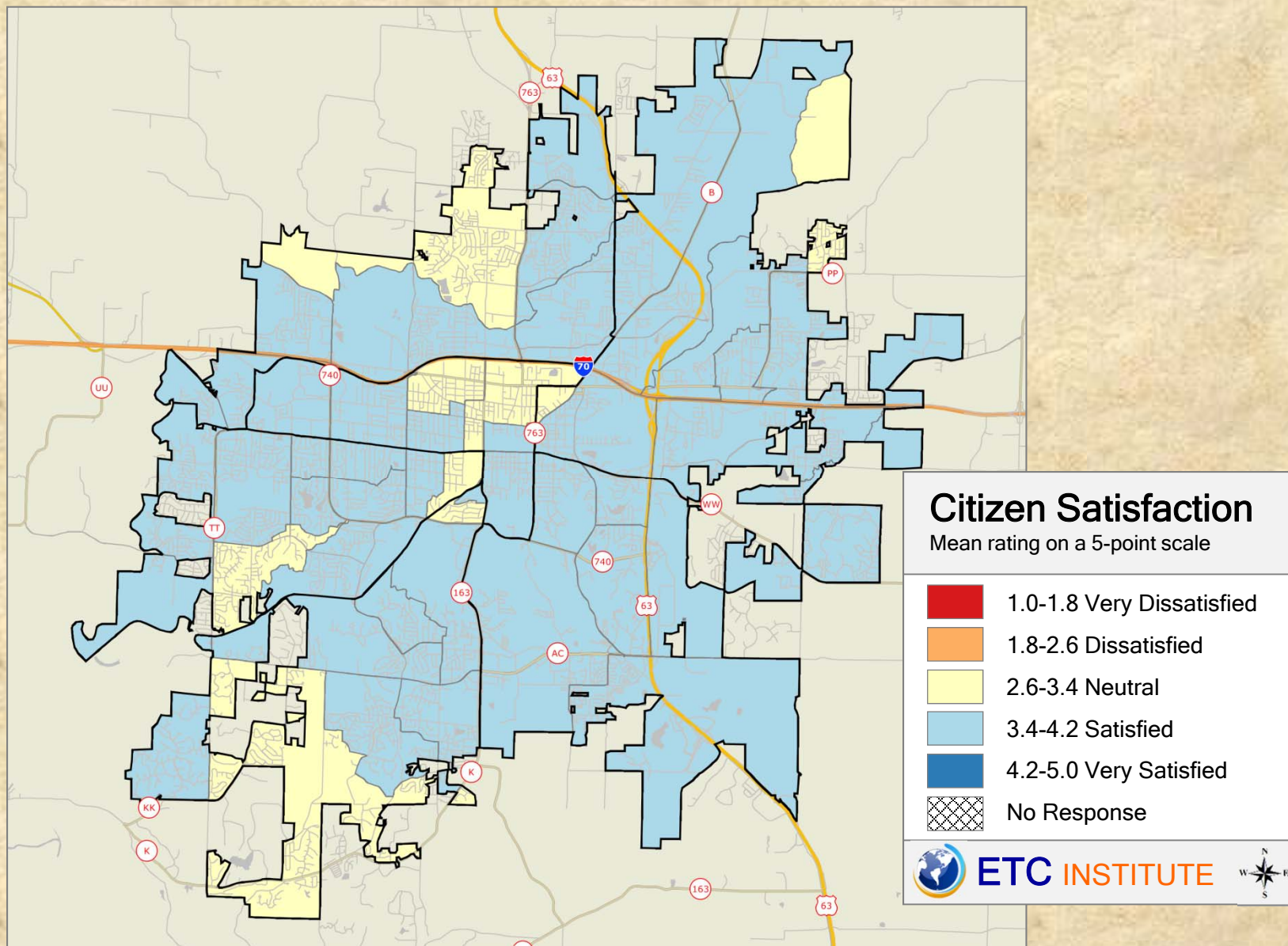
Q11-02 Level of Satisfaction with: City maintenance and repair services for streets in your neighborhood



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

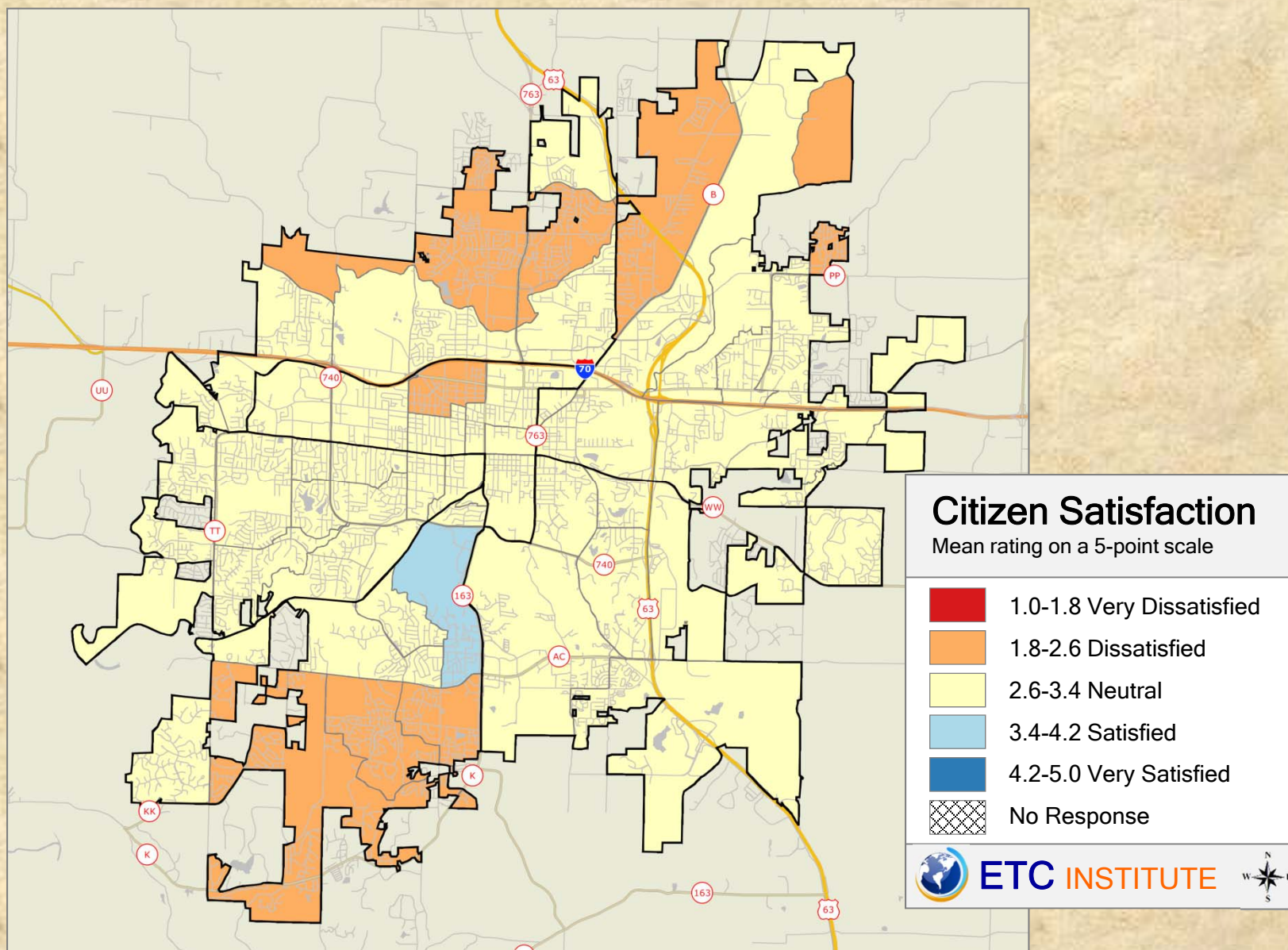
Q11-03 Level of Satisfaction with: Snow removal on major city streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

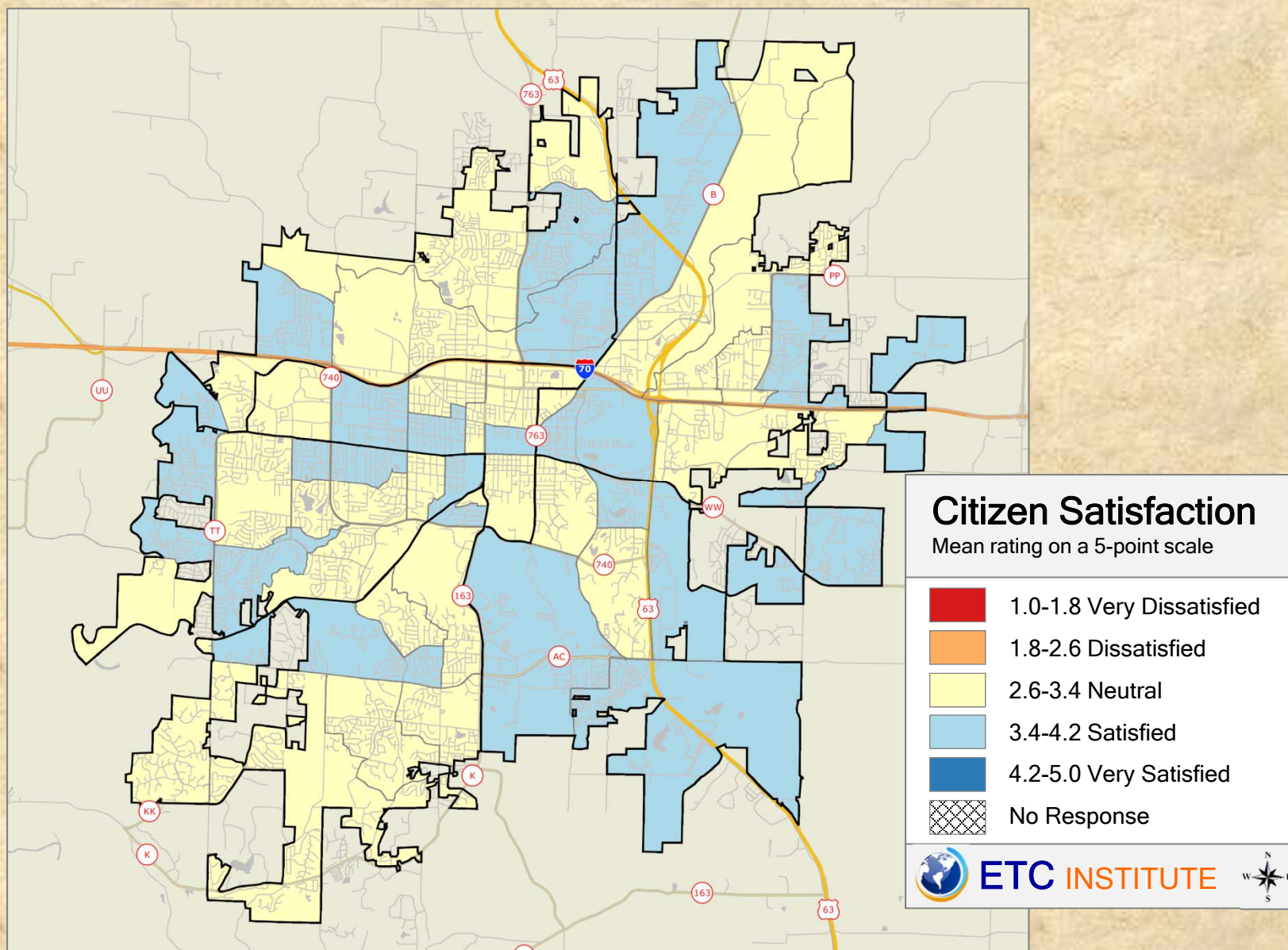
Q11-04 Level of Satisfaction with: Snow removal on neighborhood streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

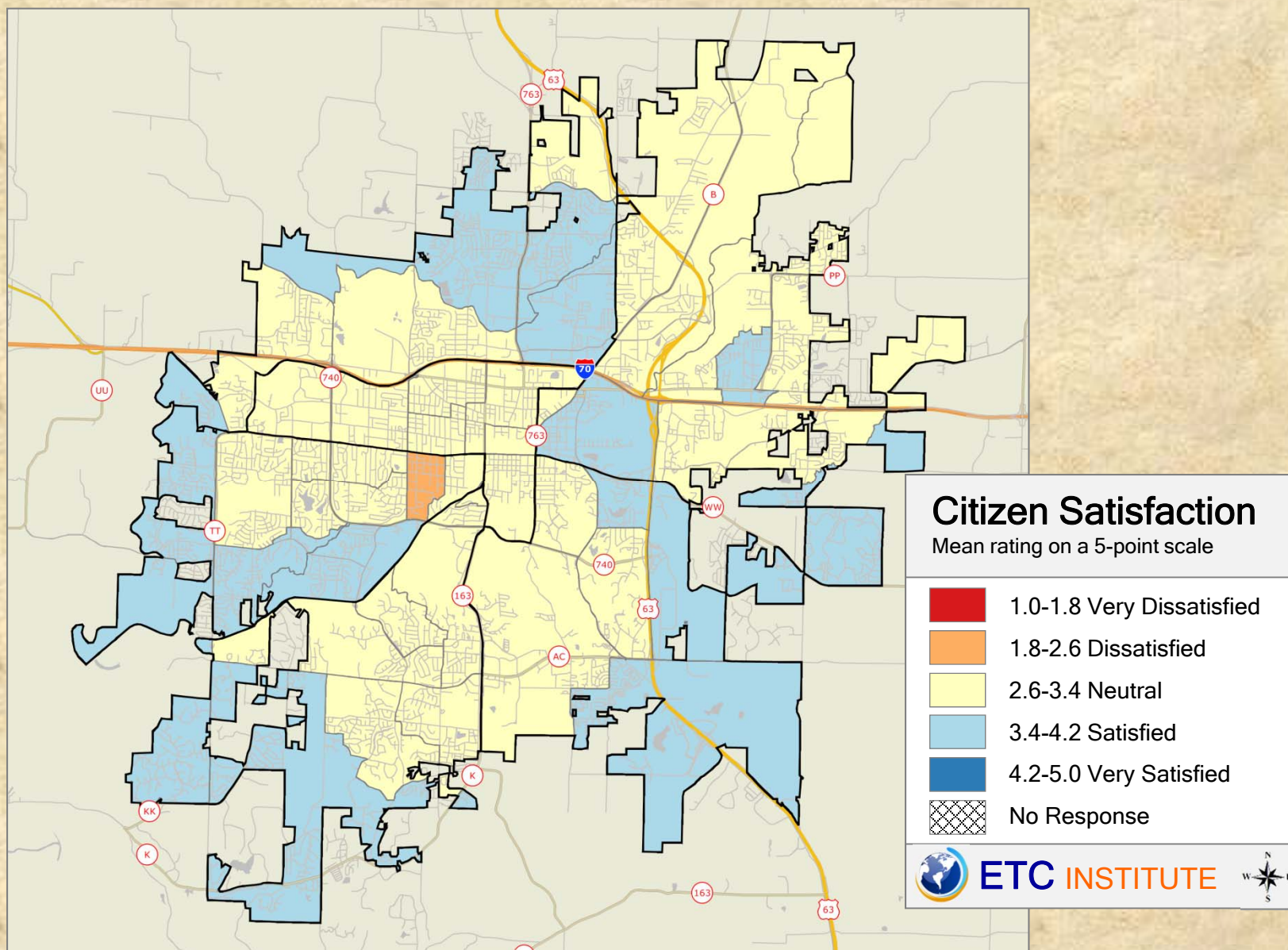
Q11-05 Level of Satisfaction with: City street cleaning services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

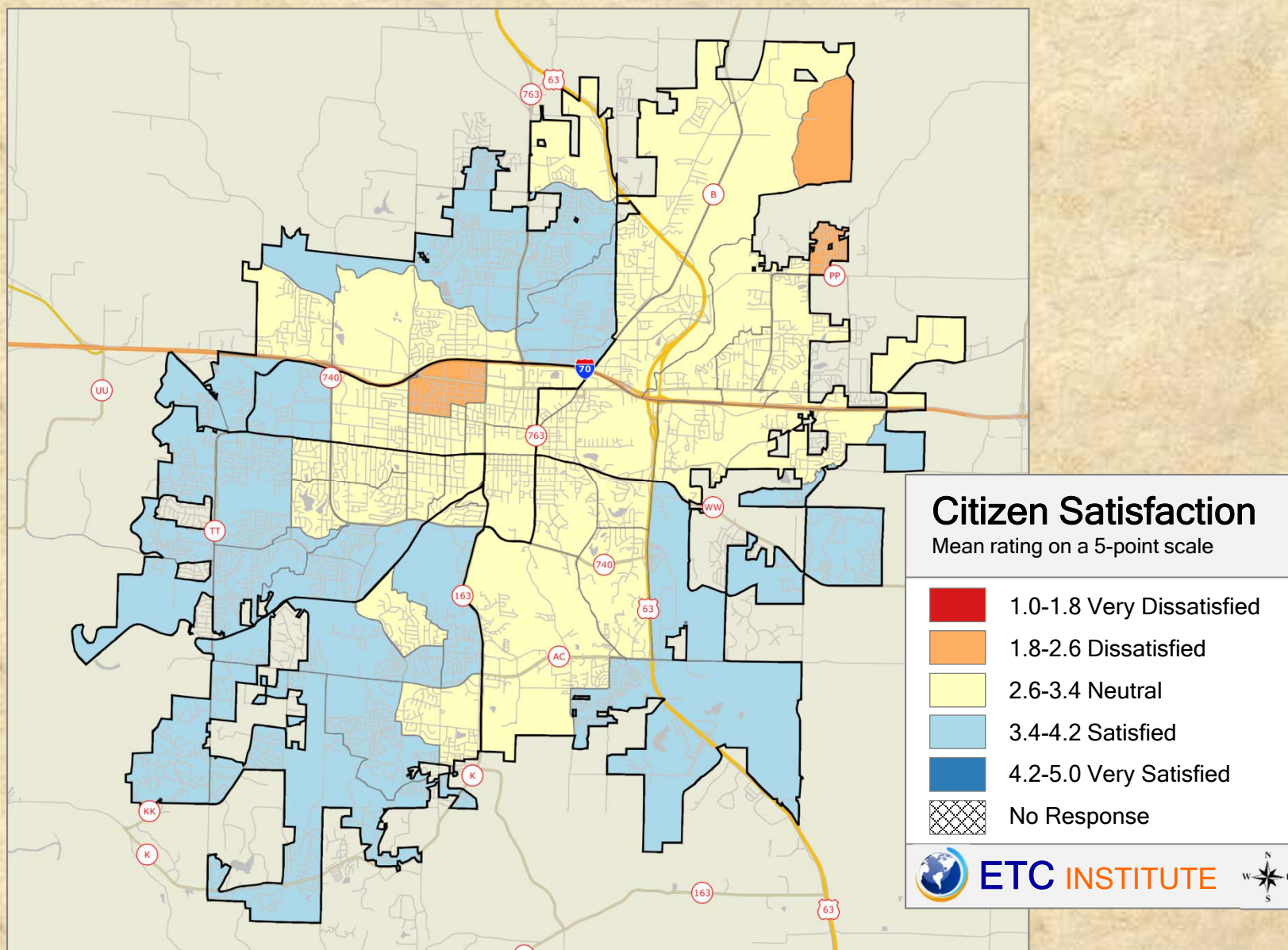
Q11-06 Level of Satisfaction with: Condition of sidewalks adjacent to city streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

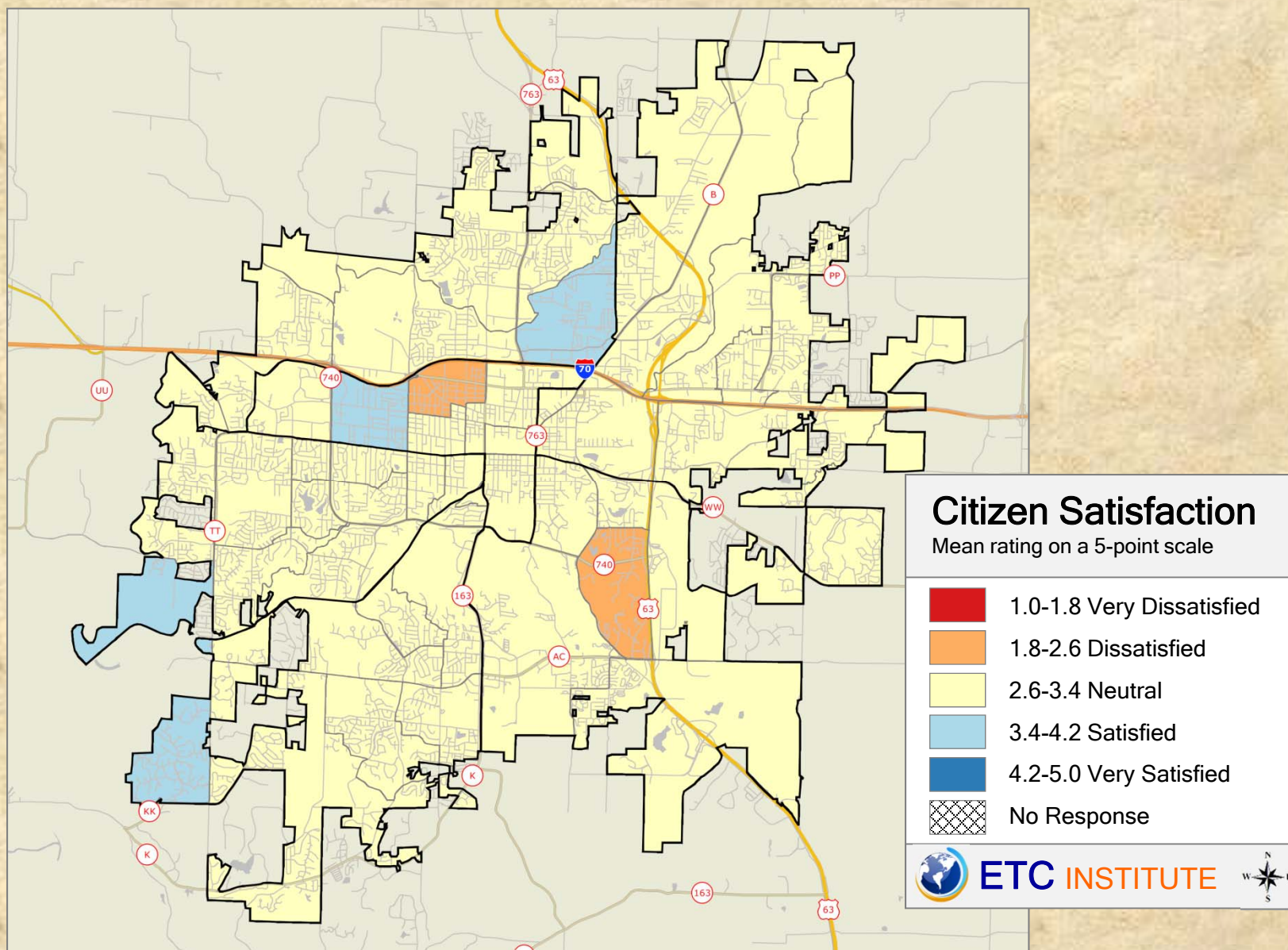
Q11-07 Level of Satisfaction with: Availability of sidewalks in the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

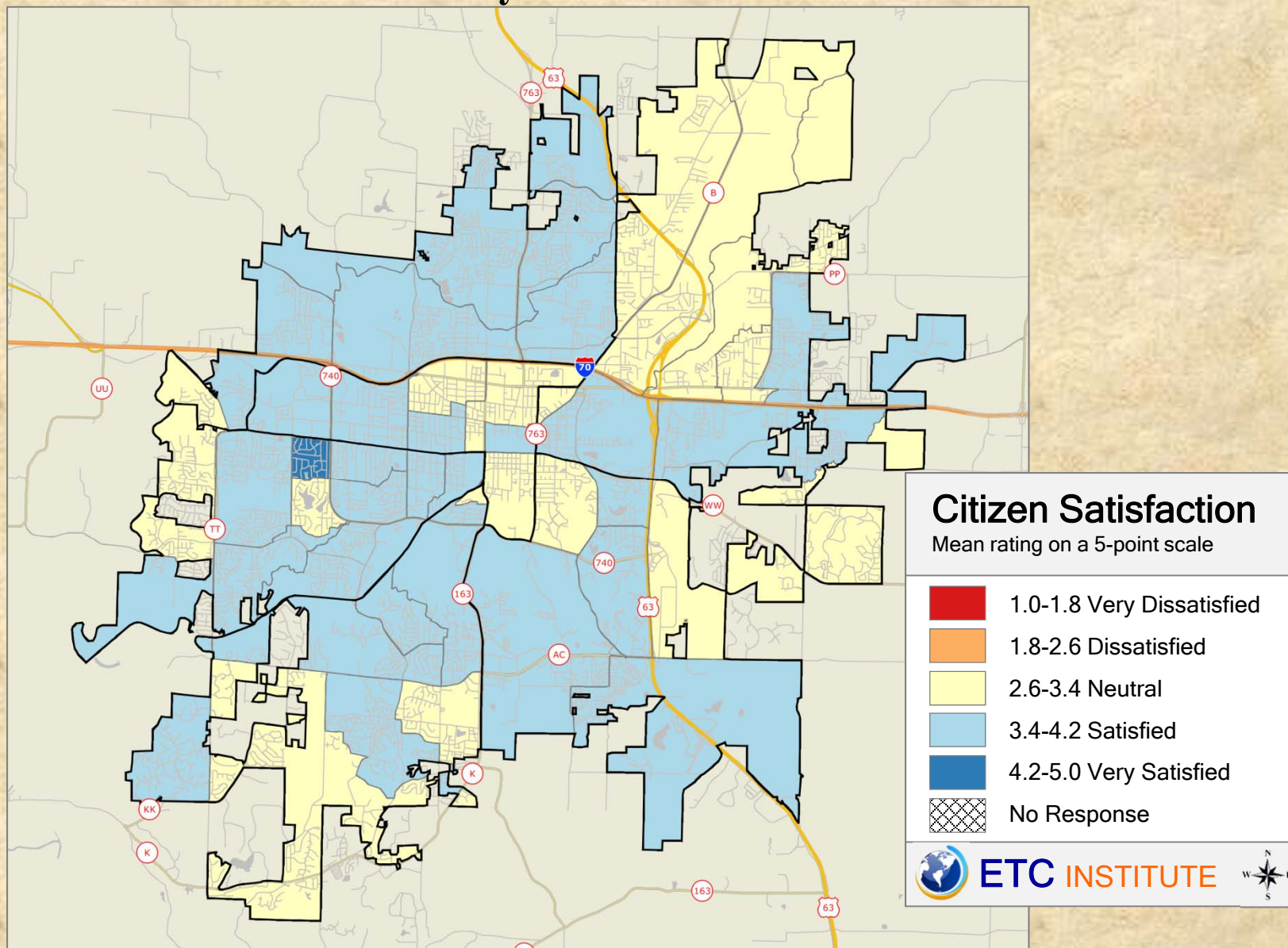
Q11-08 Level of Satisfaction with: Condition of pavement markings



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

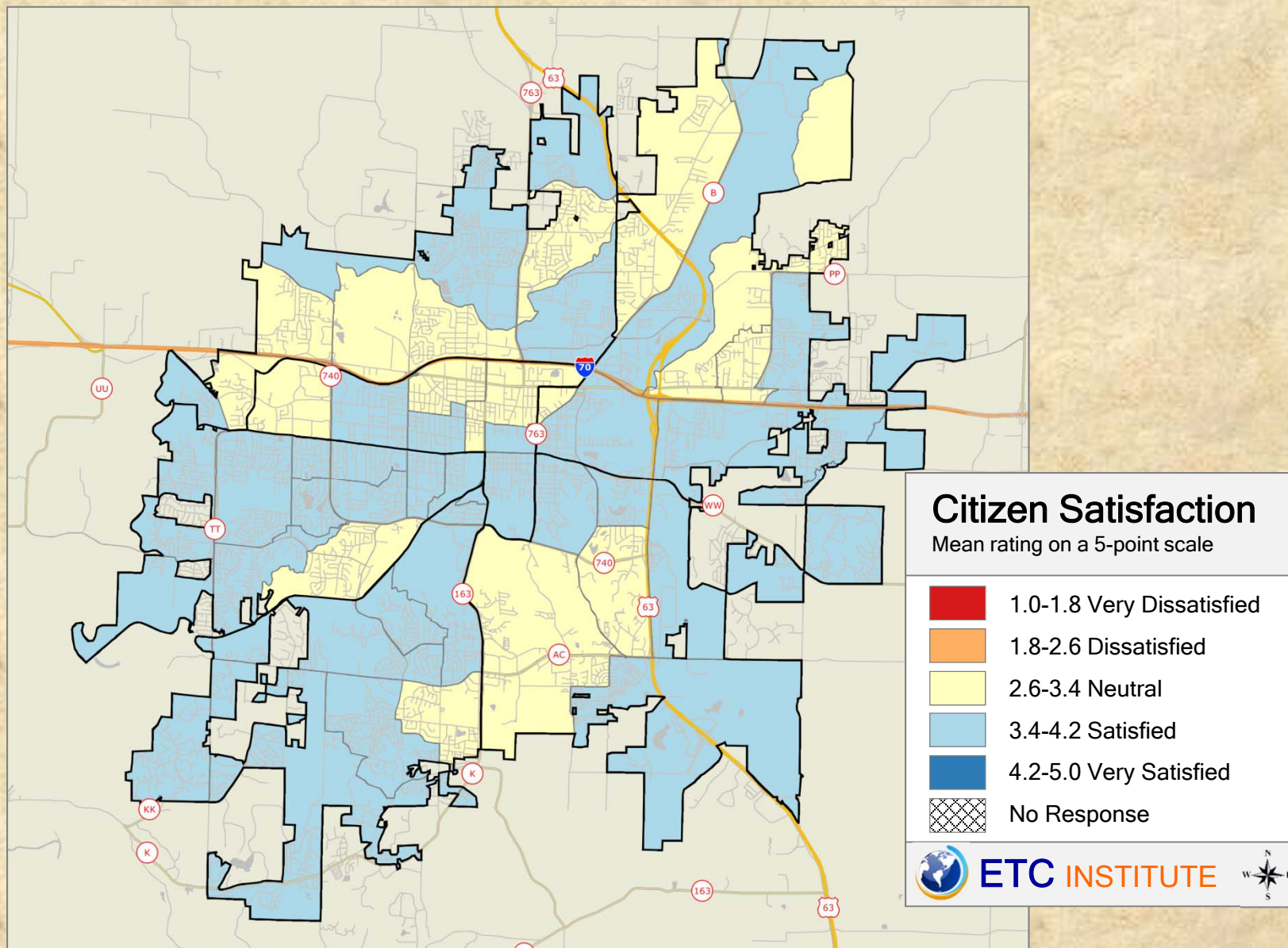
Q11-09 Level of Satisfaction with: Mowing/trimming of public areas along city streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

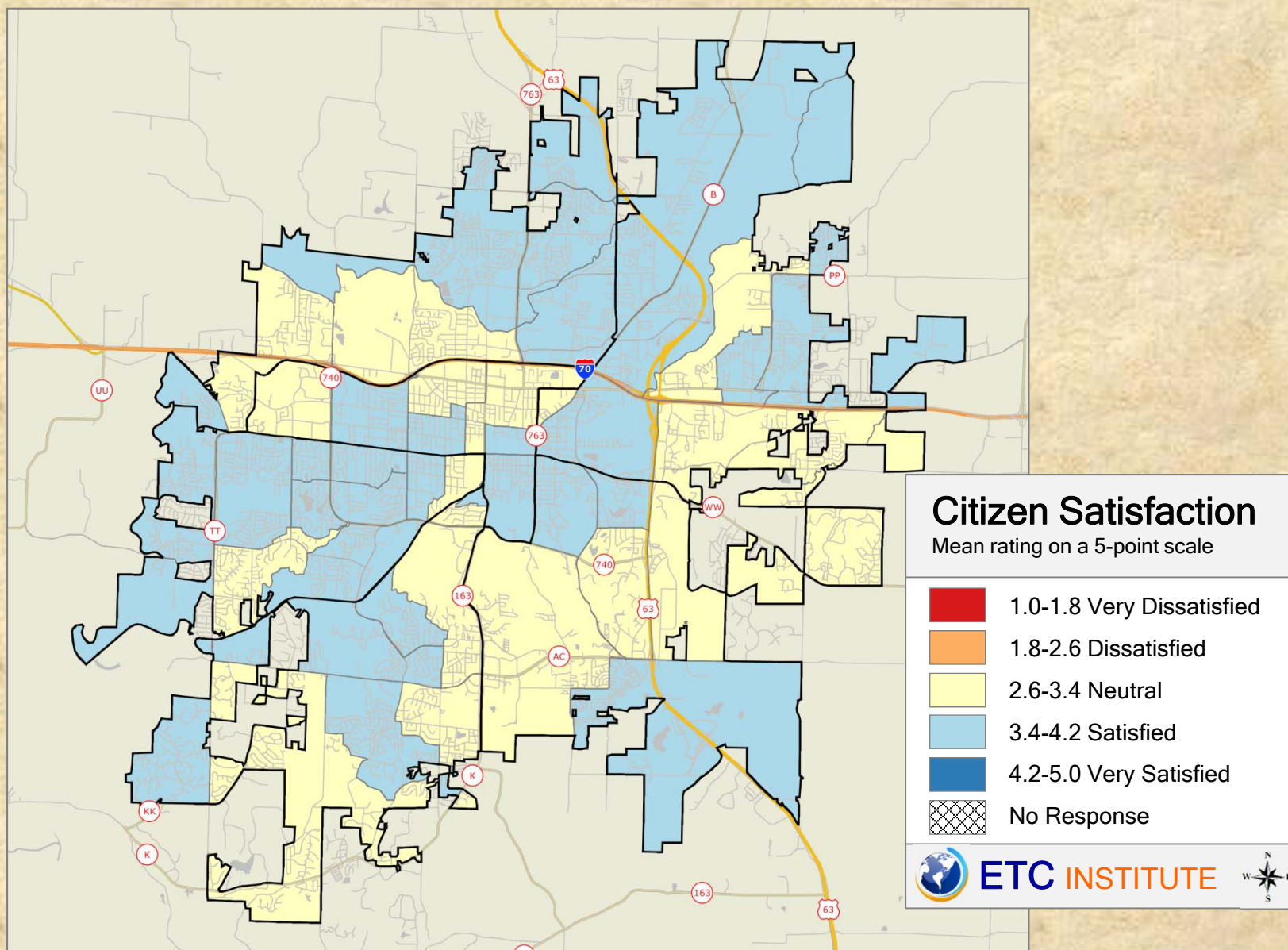
Q13-01 Level of Satisfaction with: Maintenance of residential property



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

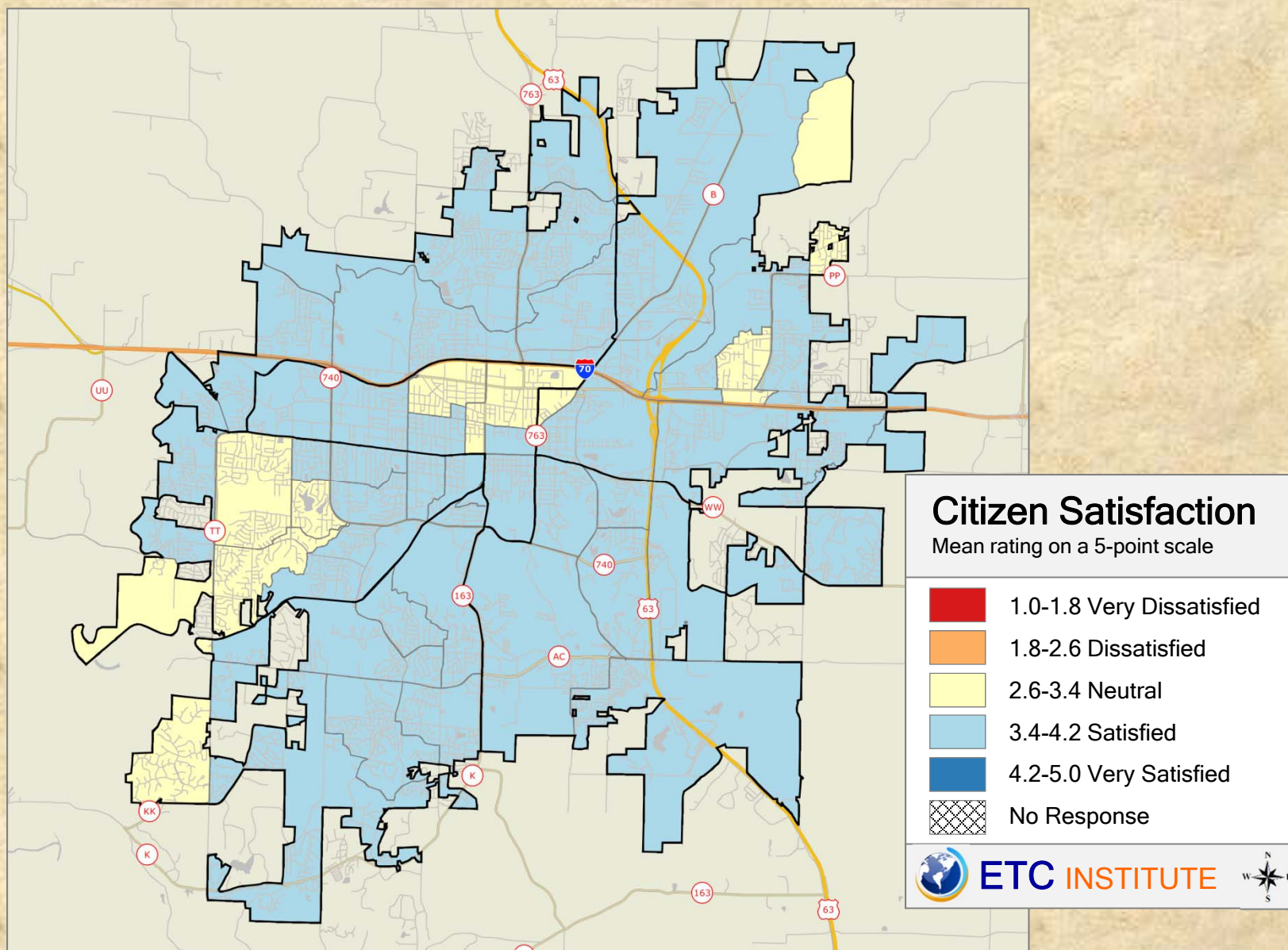
Q13-02 Level of Satisfaction with: Residential building codes



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

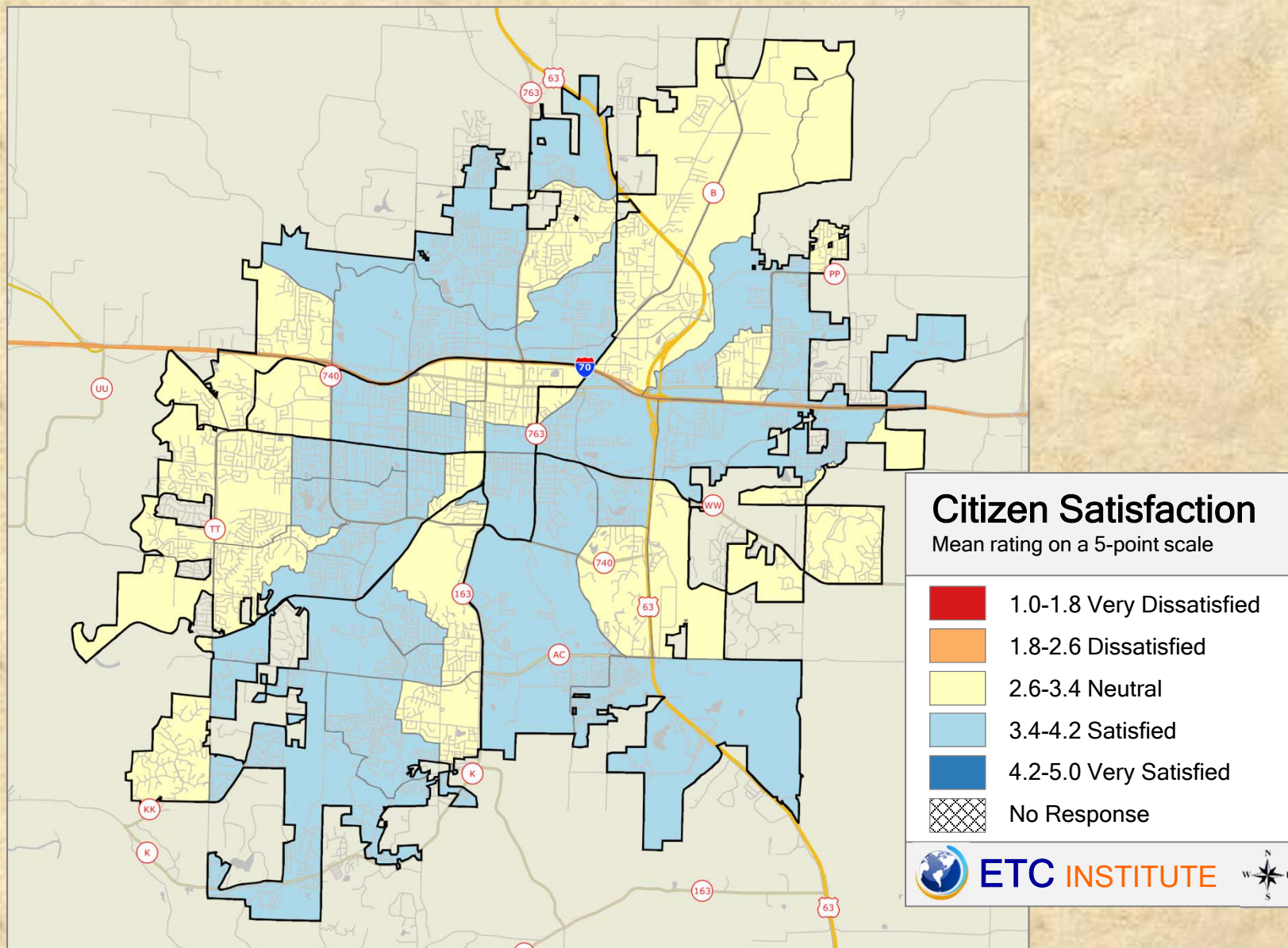
Q13-03 Level of Satisfaction with: Maintenance of business property



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

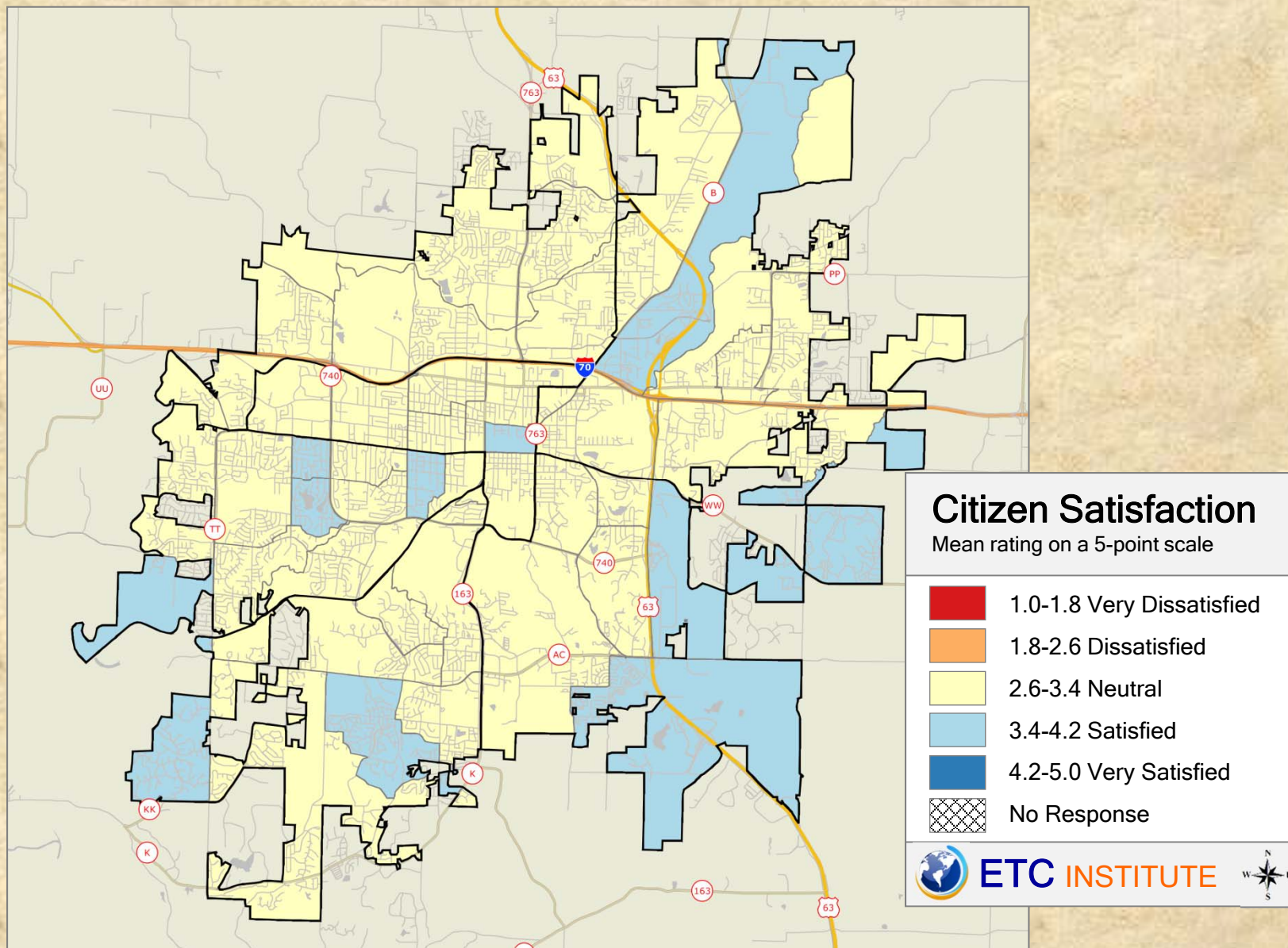
Q13-04 Level of Satisfaction with: Business building codes



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

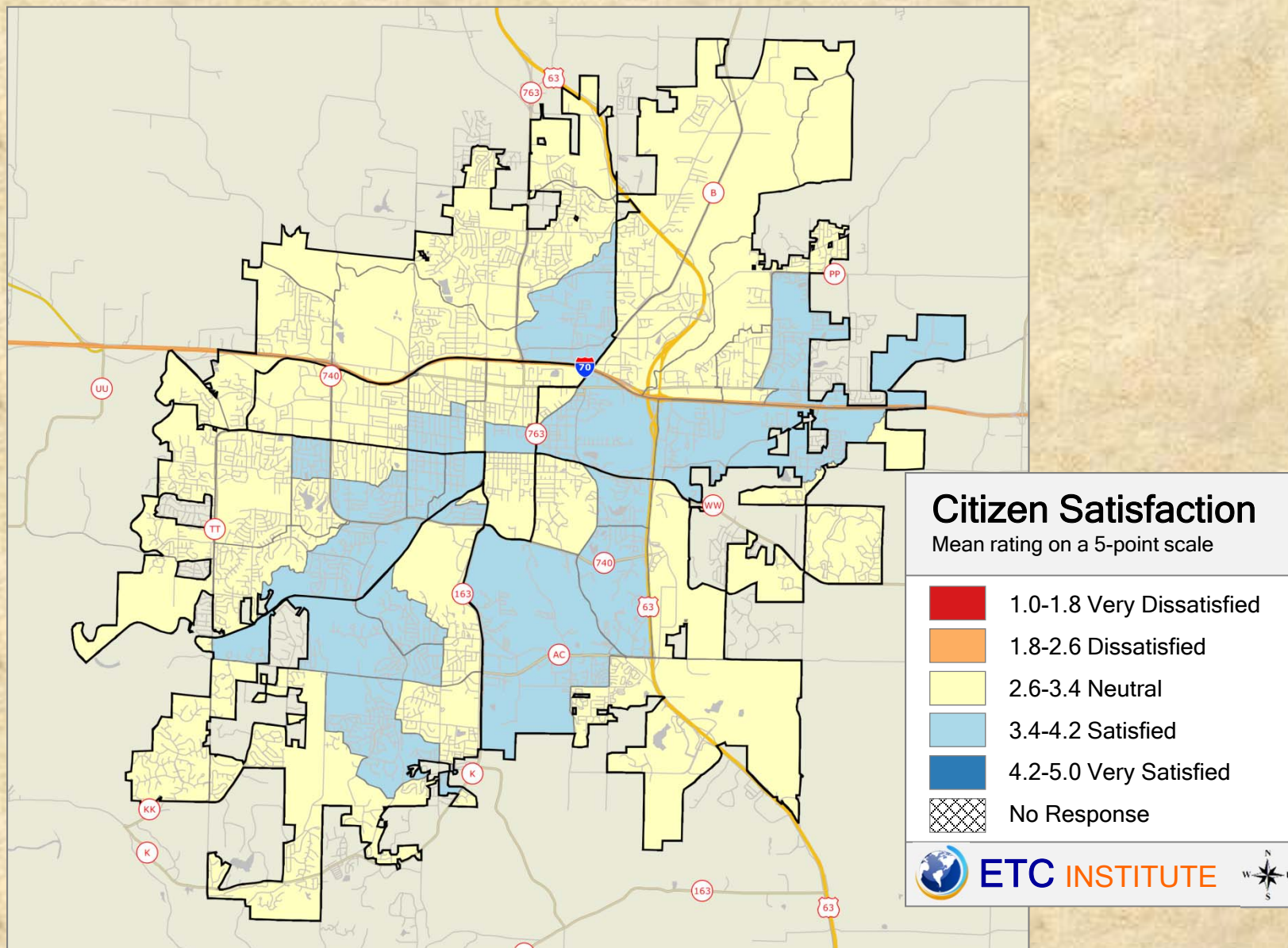
Q13-05 Level of Satisfaction with: Parking on neighborhood streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

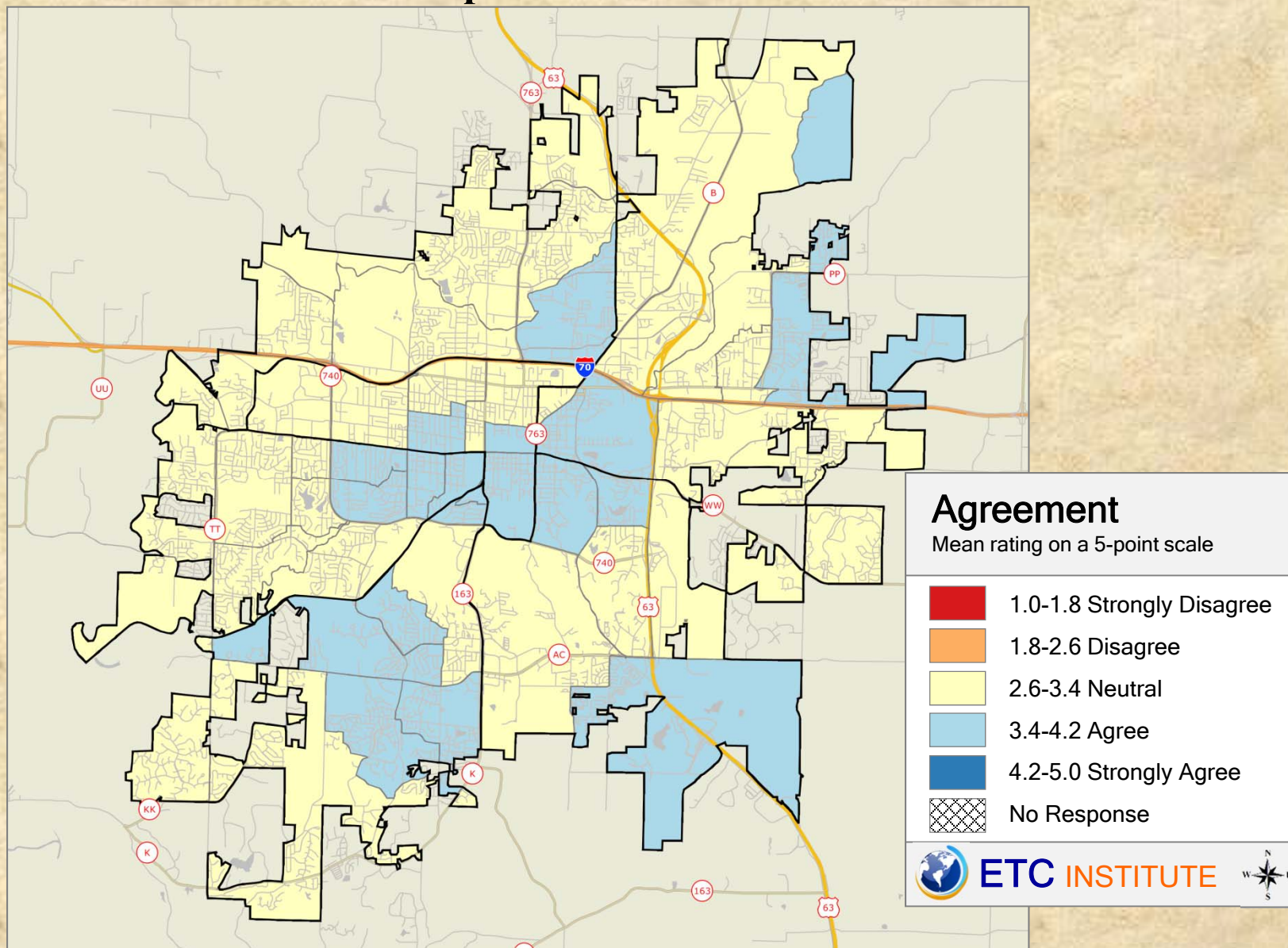
Q13-06 Level of Satisfaction with: Clean-up of trash/litter



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

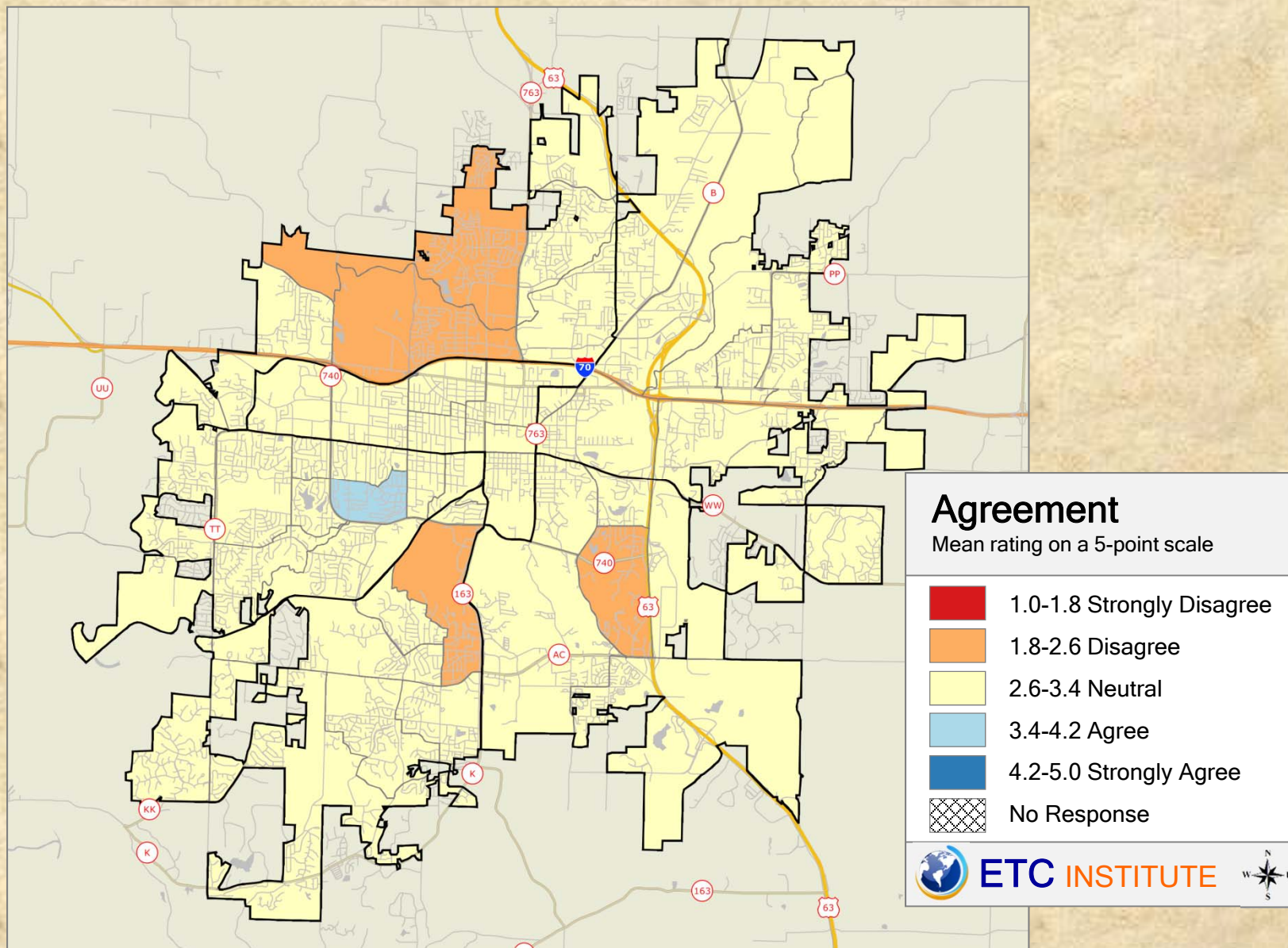
Q15-01 Level of Agreement that: Columbia city government is democratic and representative



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

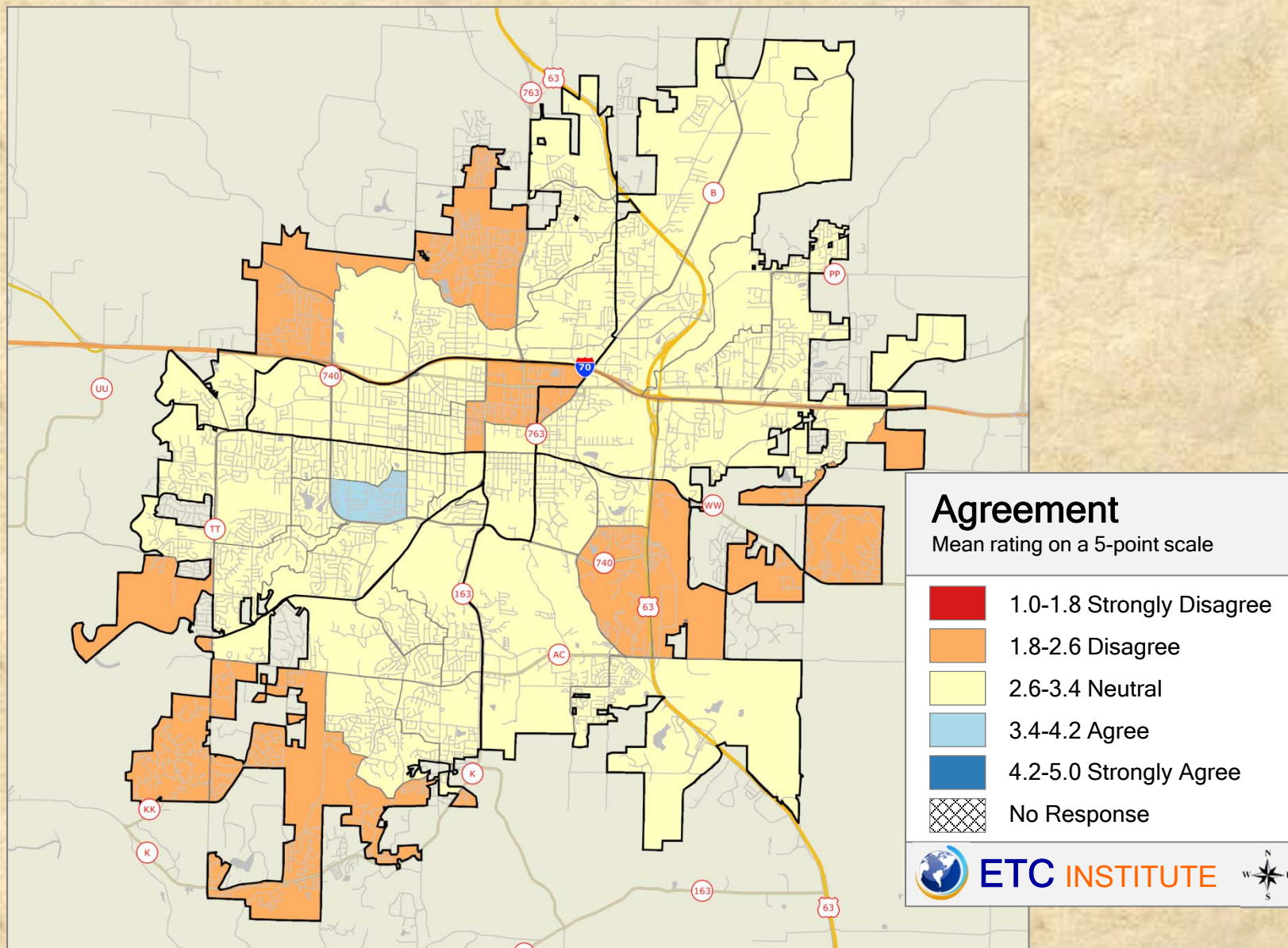
Q15-02 Level of Agreement that: Columbia city government is transparent



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

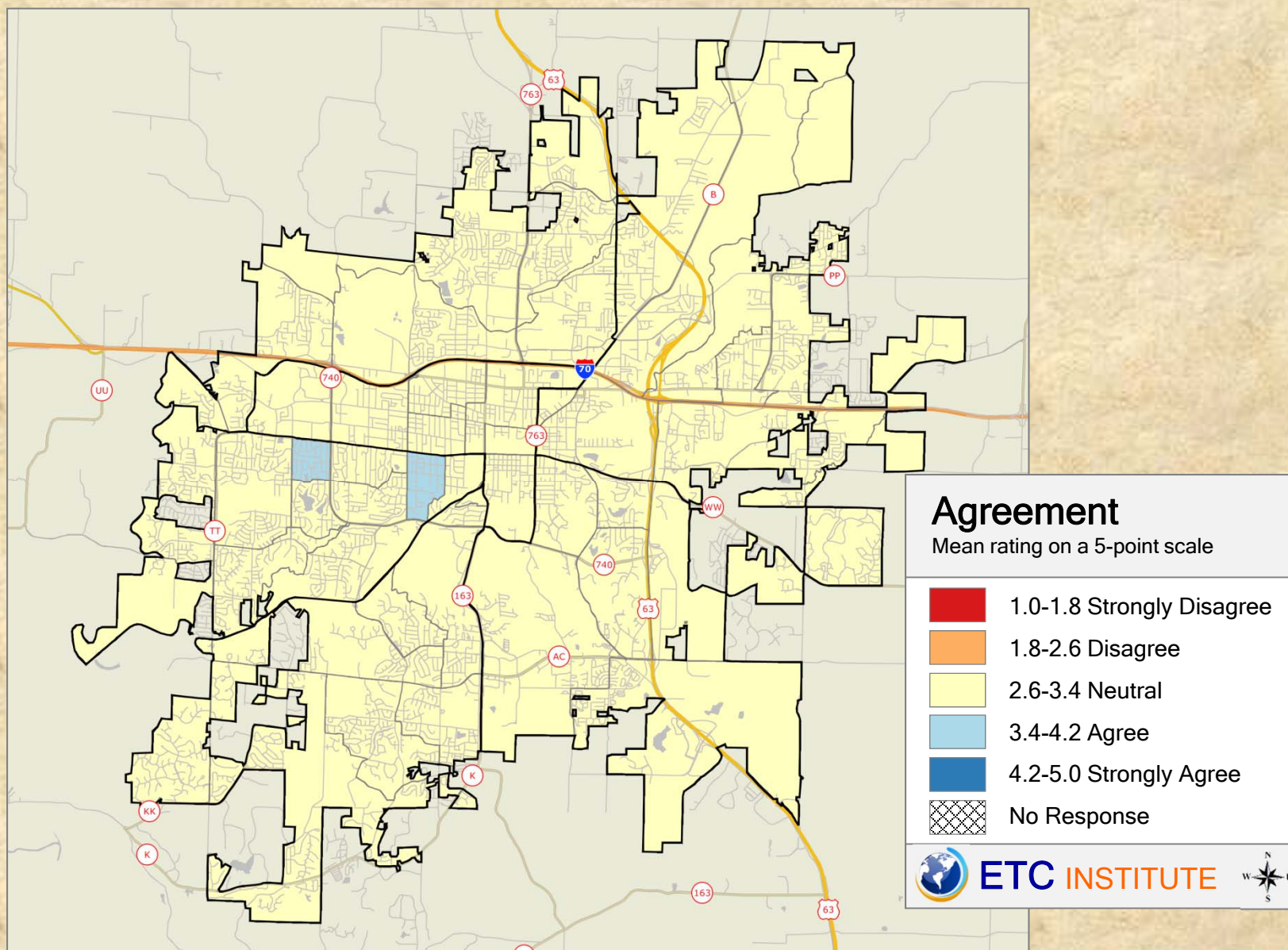
Q15-03 Level of Agreement that: Columbia city government is efficient



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

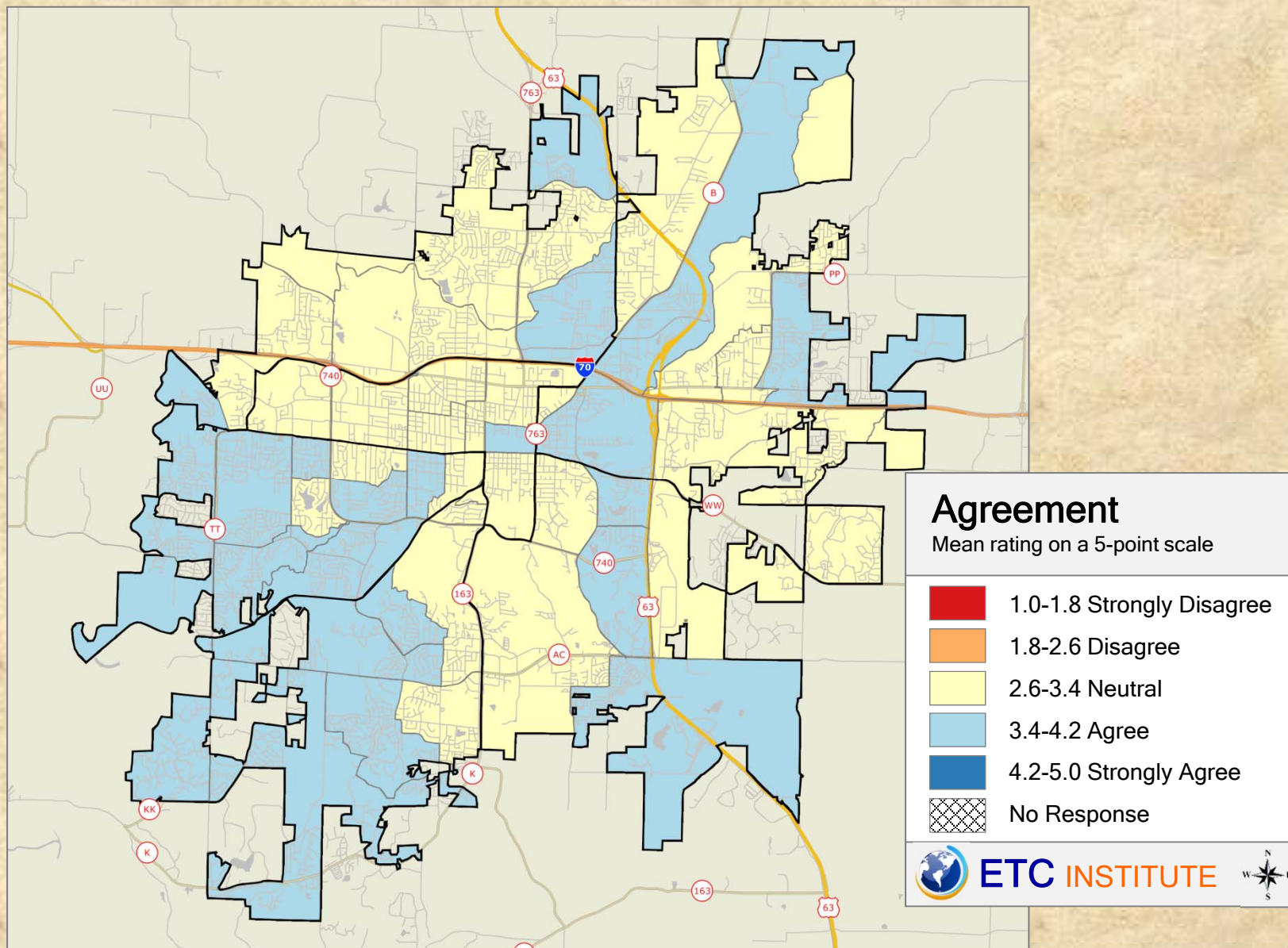
Q15-04 Level of Agreement that: Columbia city government is innovative



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

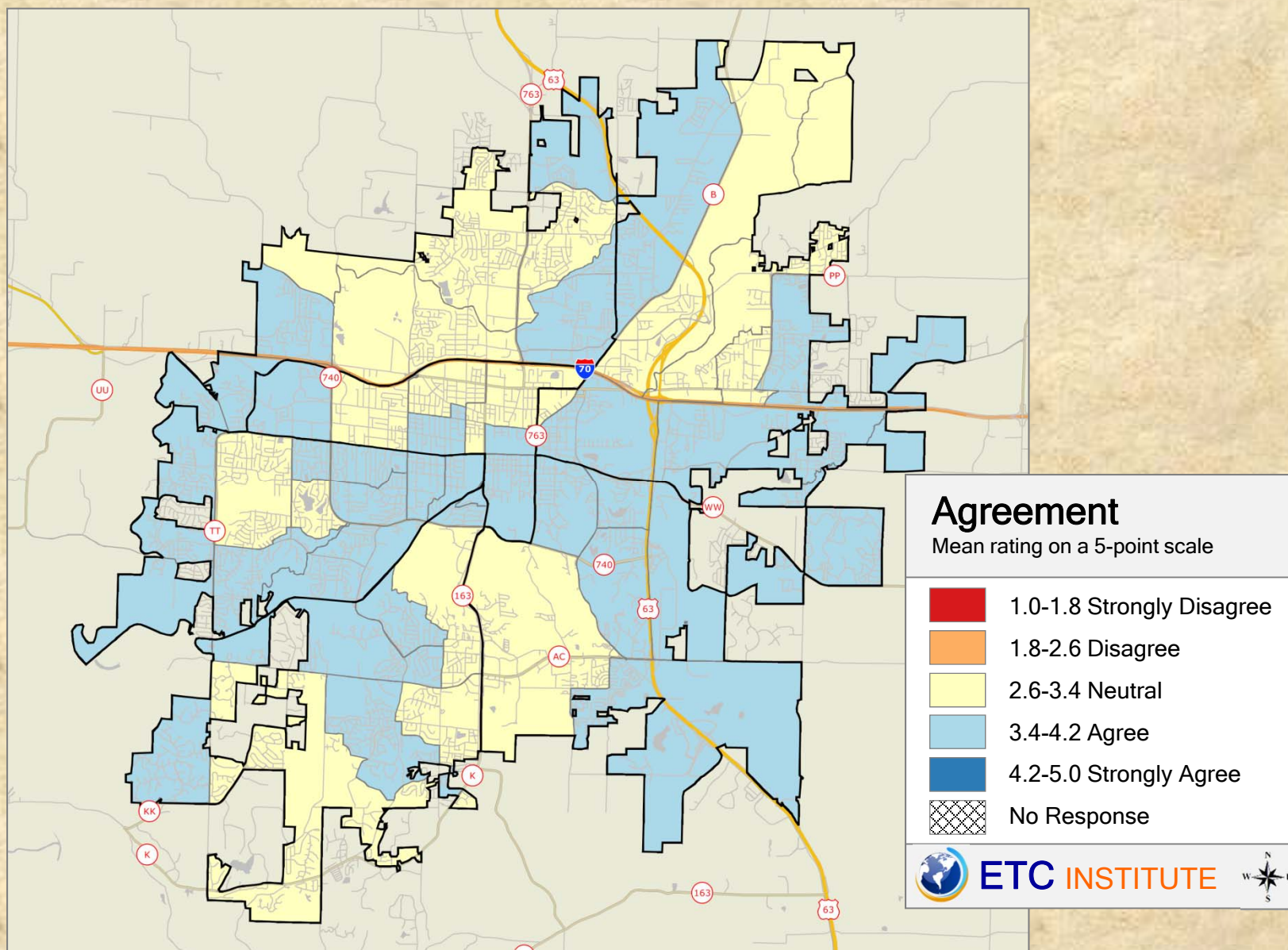
Q15-05 Level of Agreement that: Columbia city government values diversity



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

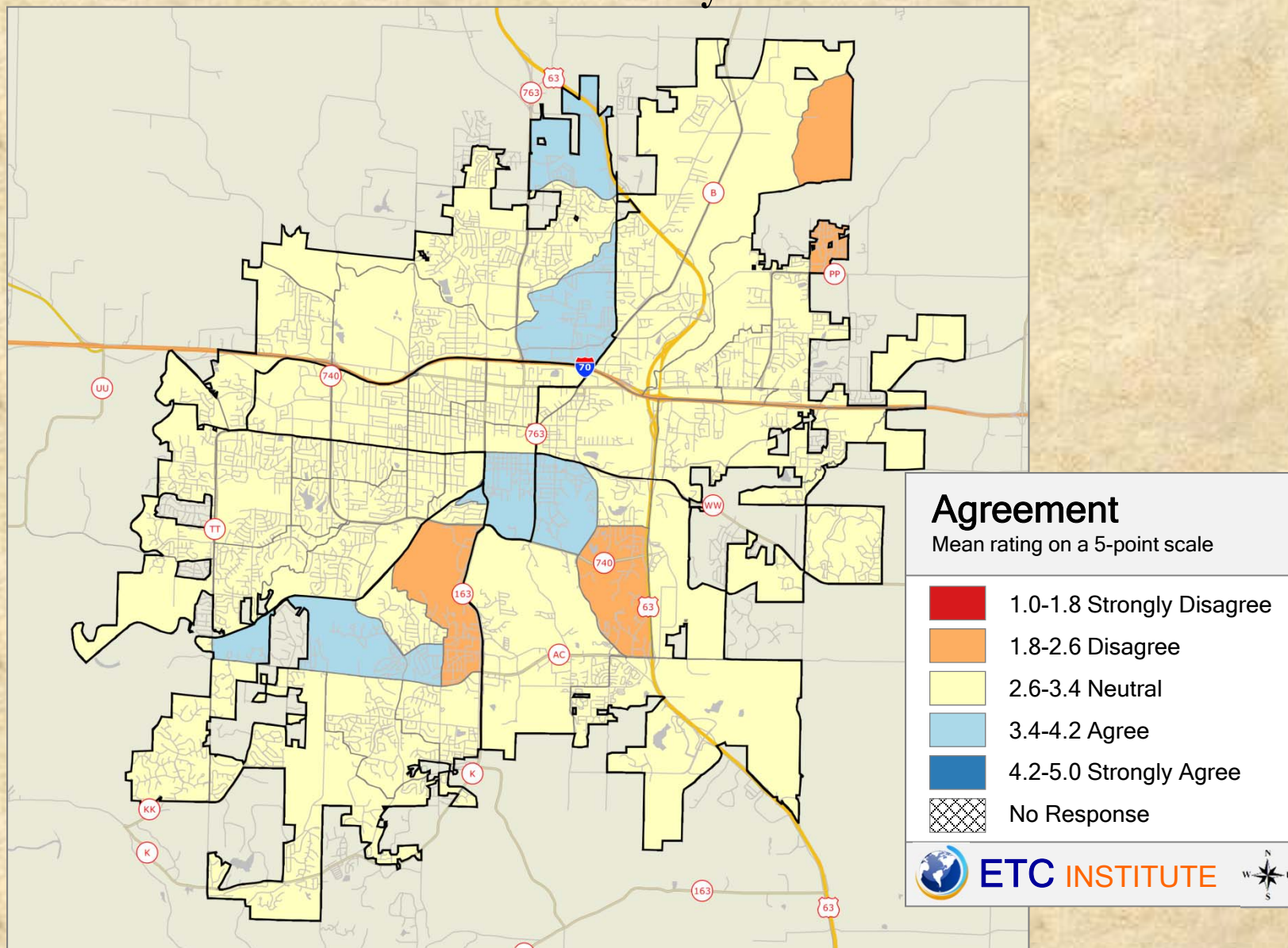
Q15-06 Level of Agreement that: Columbia city employees are ethical and honest



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

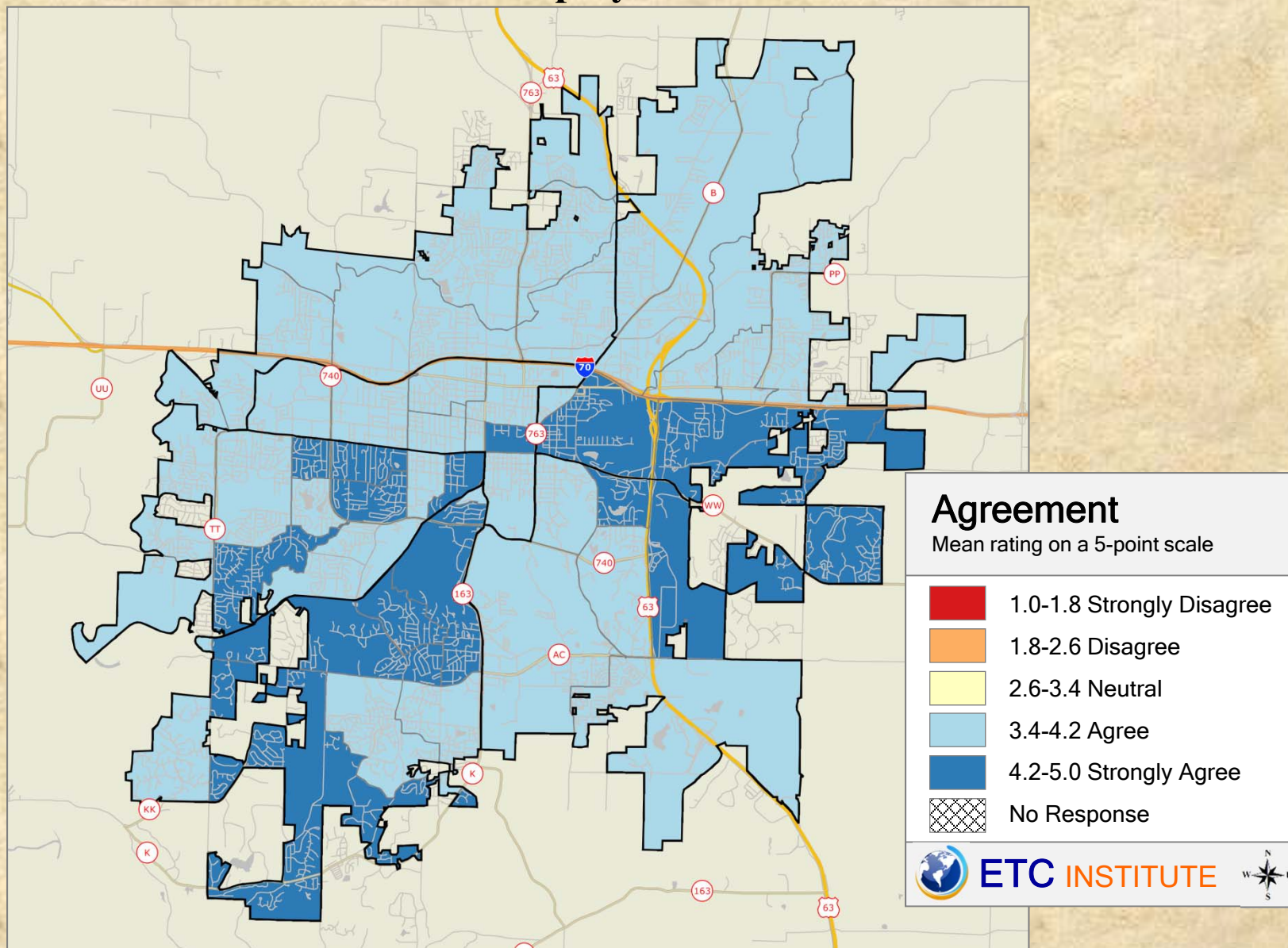
Q15-07 Level of Agreement that: Columbia government leaders listen to what citizens have to say



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

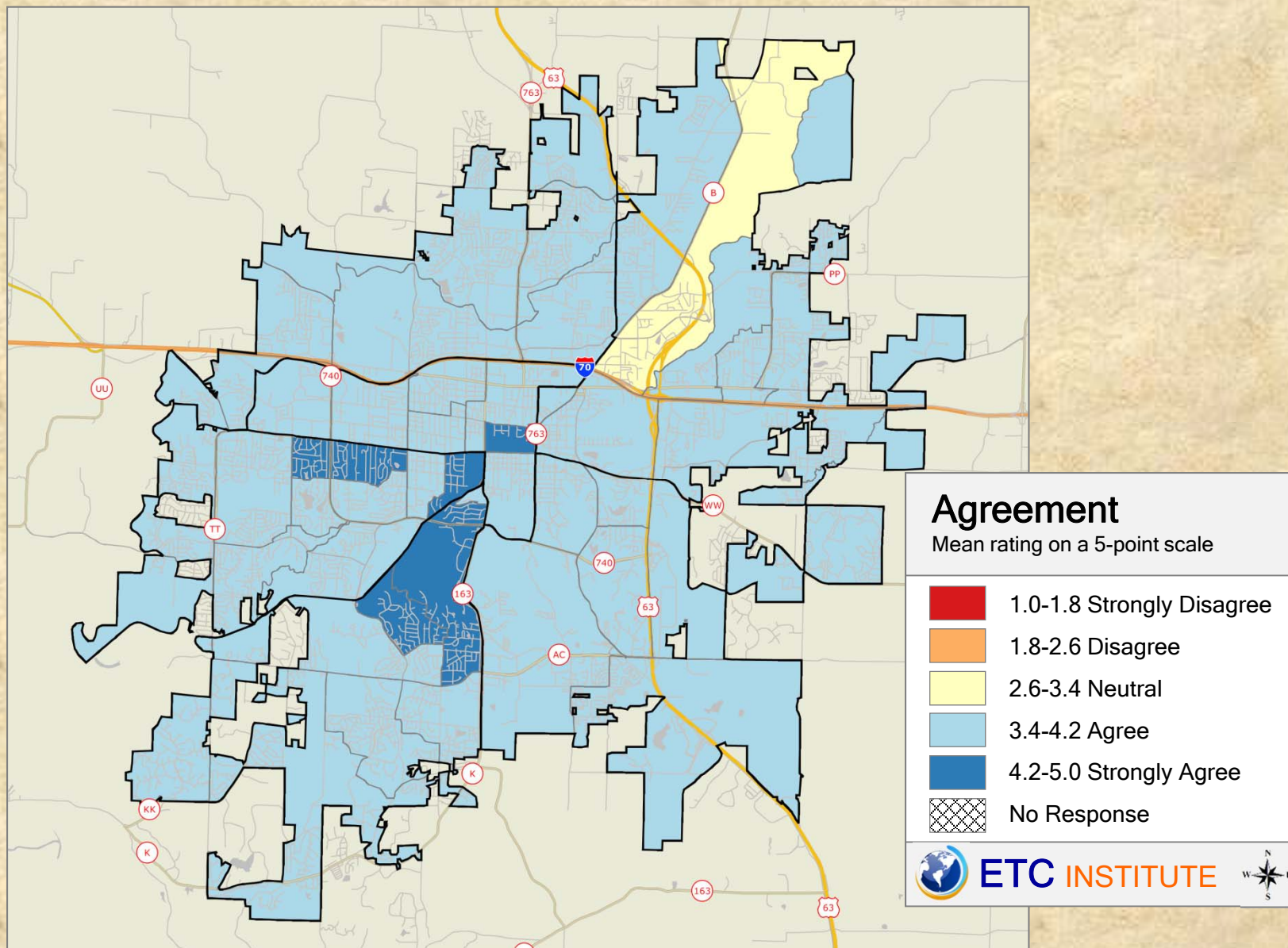
Q16-01 Level of Agreement that: Columbia is a great place to live, work, learn, and play



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

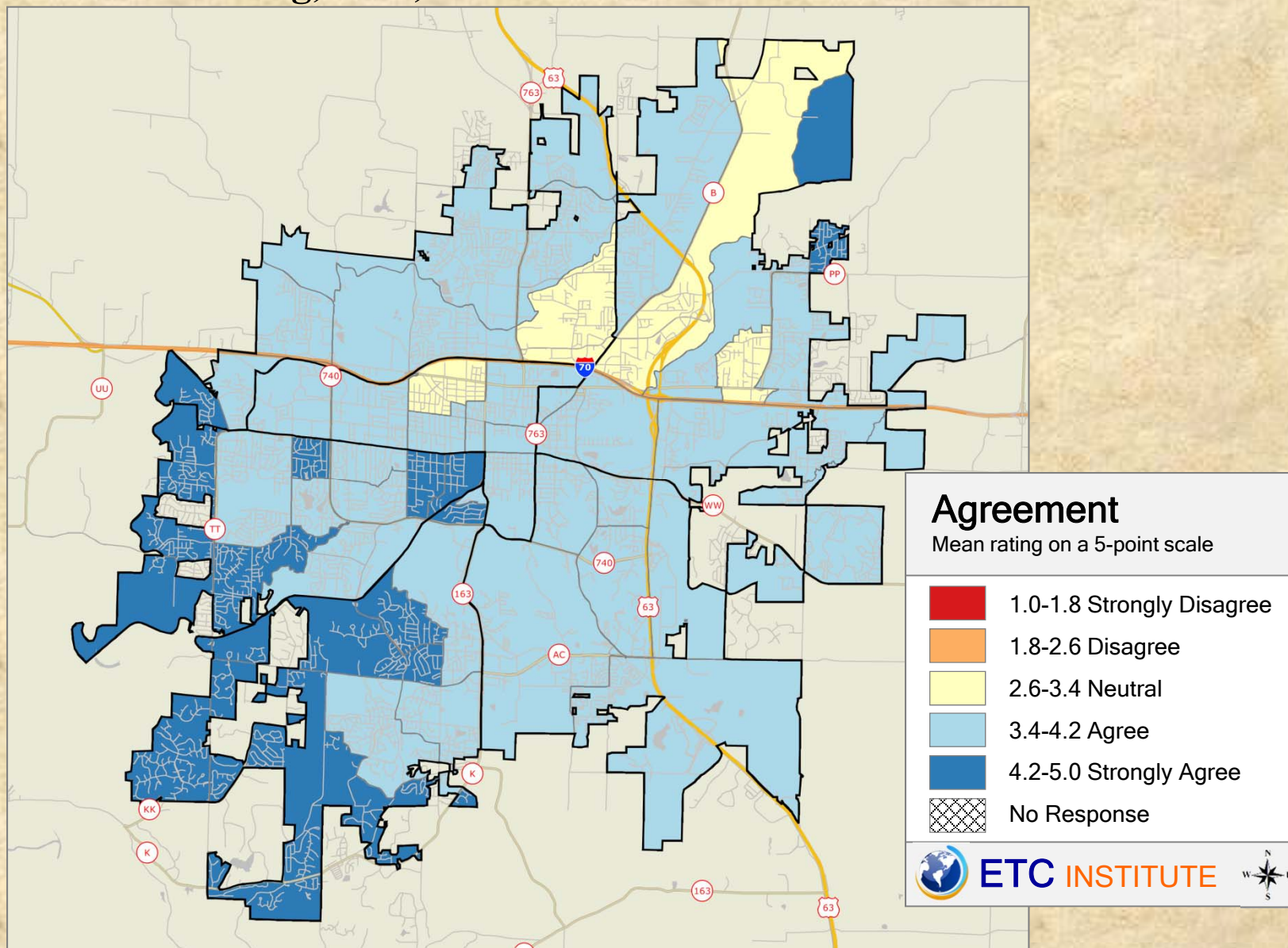
Q16-02 Level of Agreement that: Columbia is a place where I can thrive



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

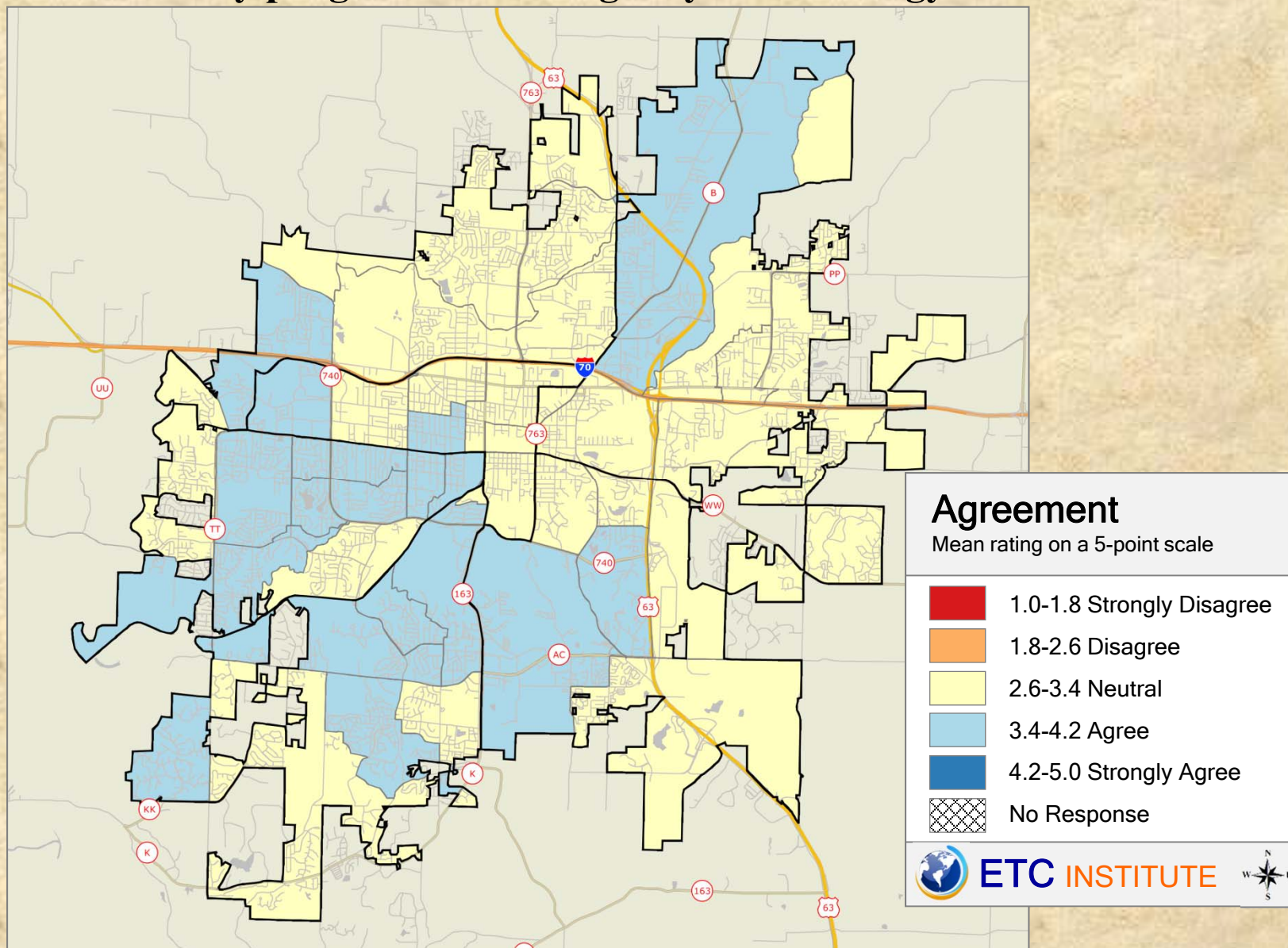
Q16-03 Level of Agreement that: I earn a living wage that allows me to meet basic needs for housing, food, and utilities without assistance from others



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

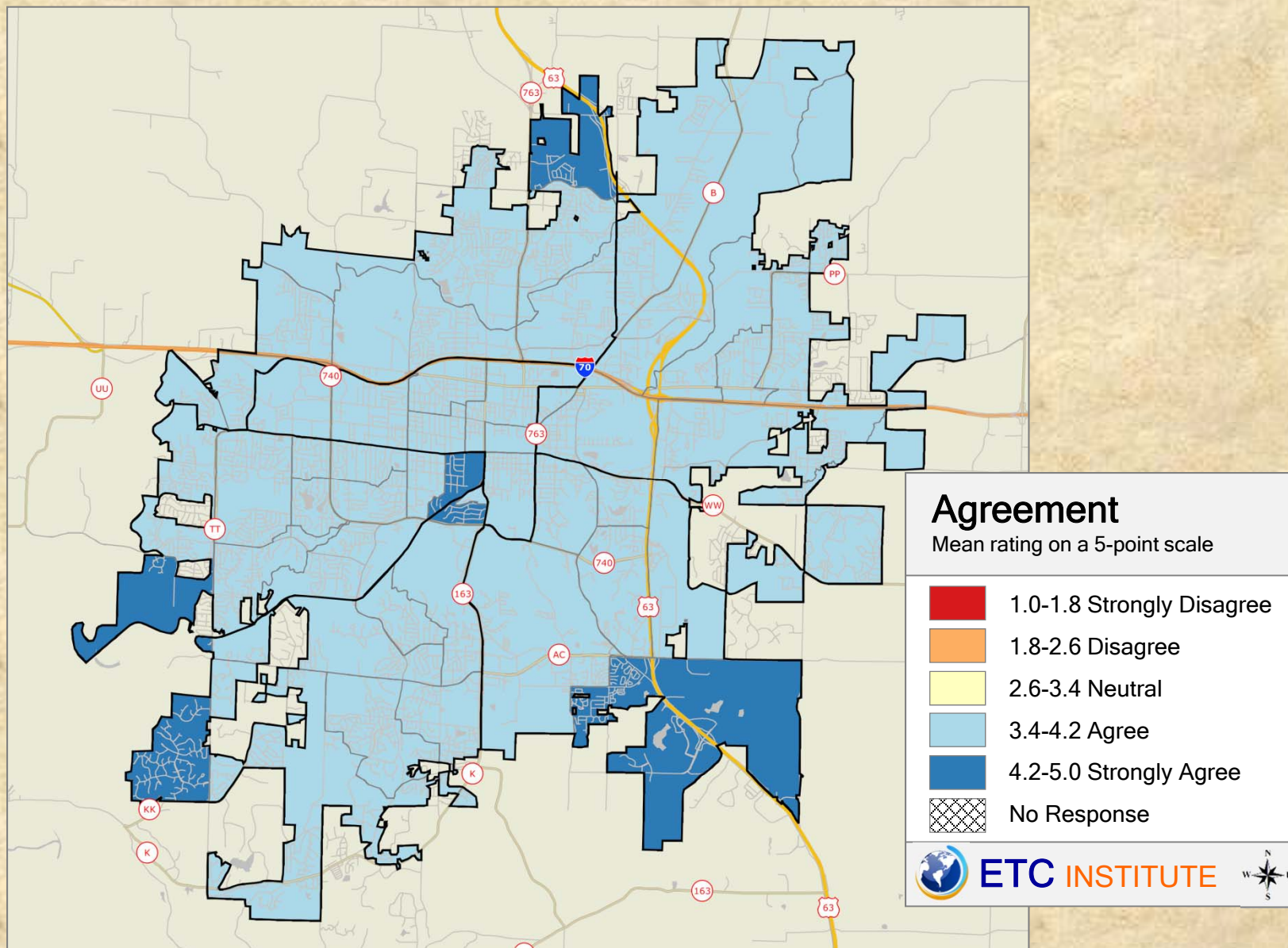
Q16-04 Level of Agreement that: I take advantage of water/light energy efficiency programs to manage my home energy use



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

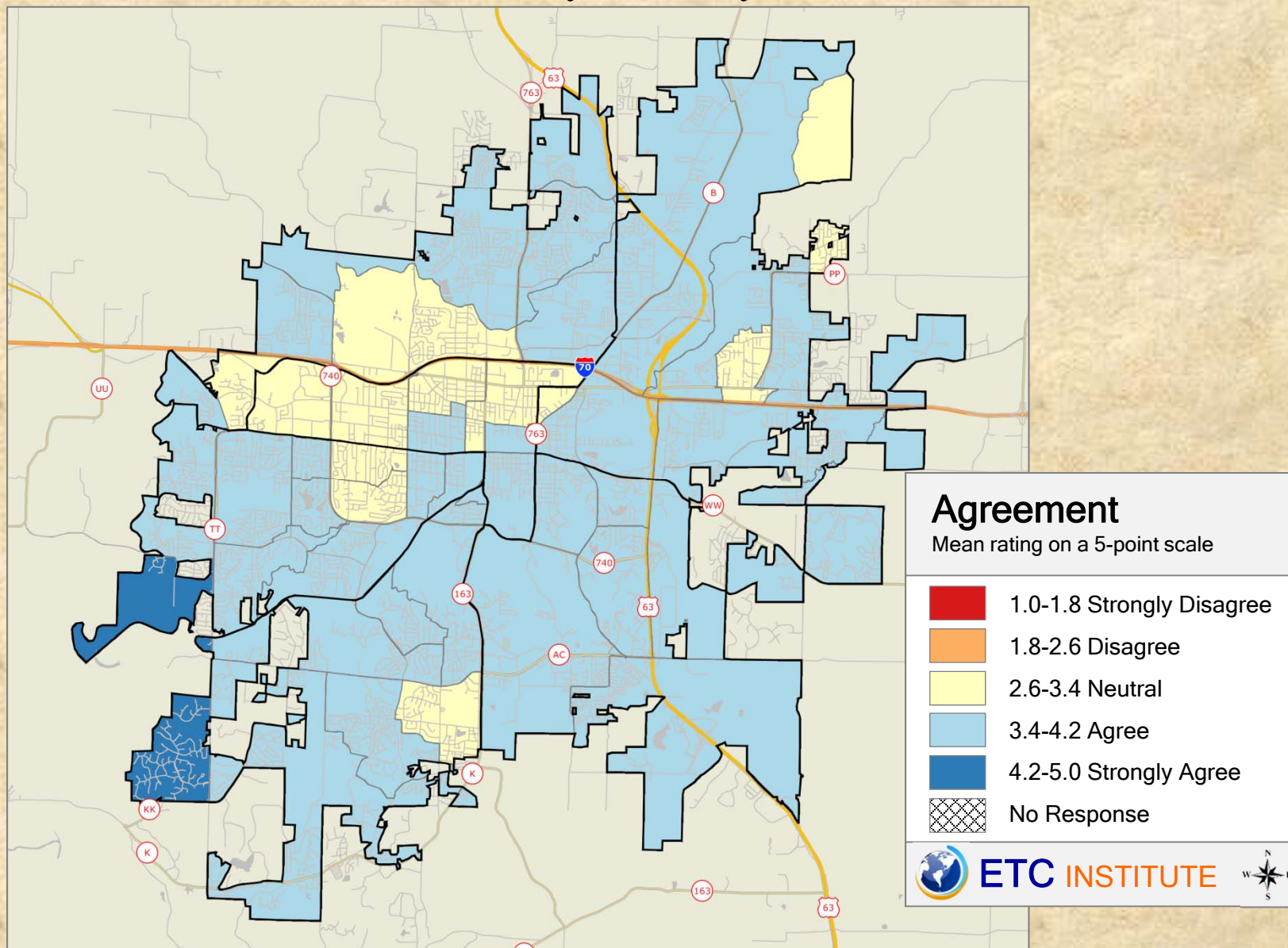
Q16-05 Level of Agreement that: Columbia has jobs for which I am qualified



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

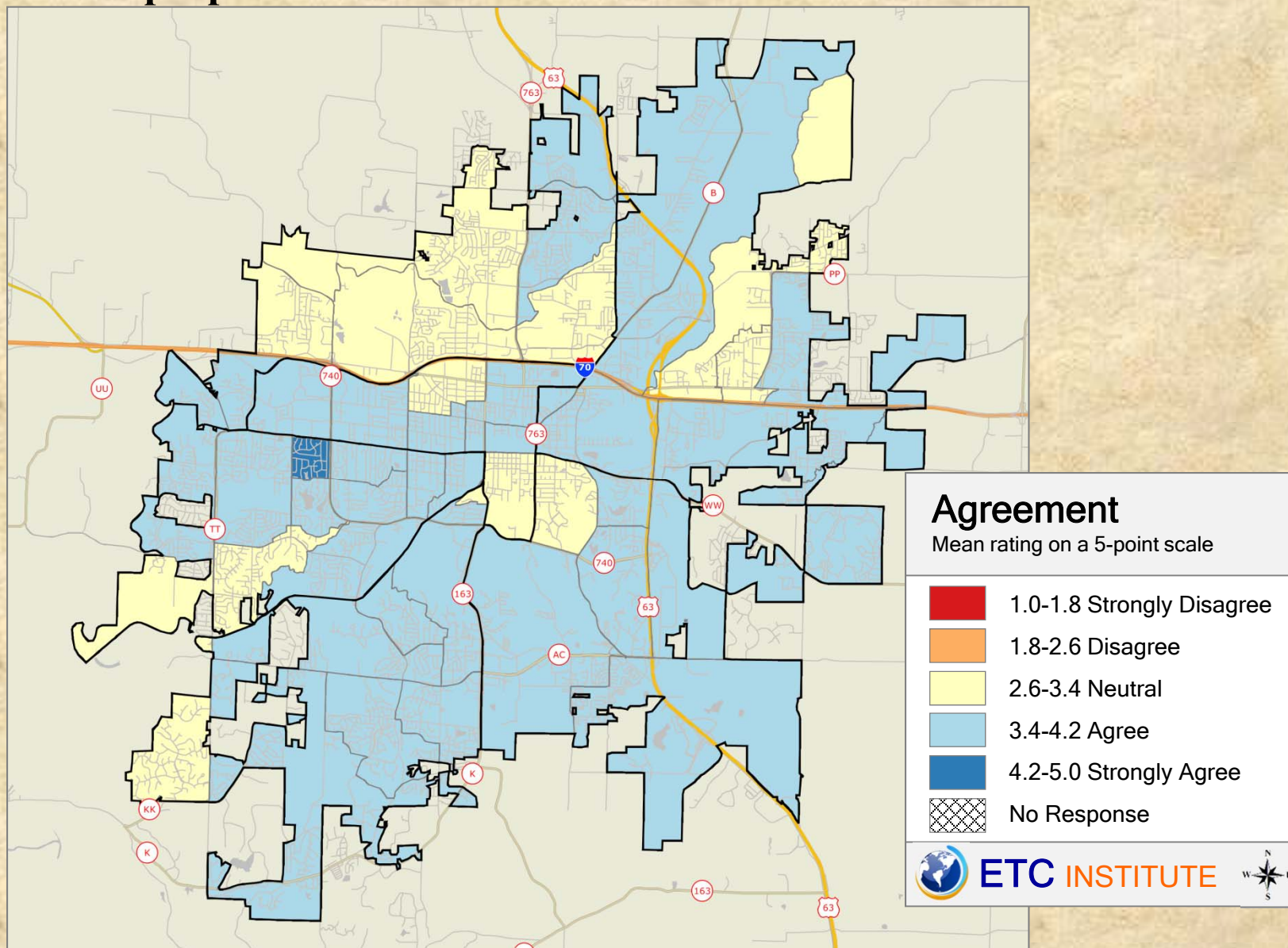
Q16-06 Level of Agreement that: Columbia has job opportunities that would allow me to advance myself in my field



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

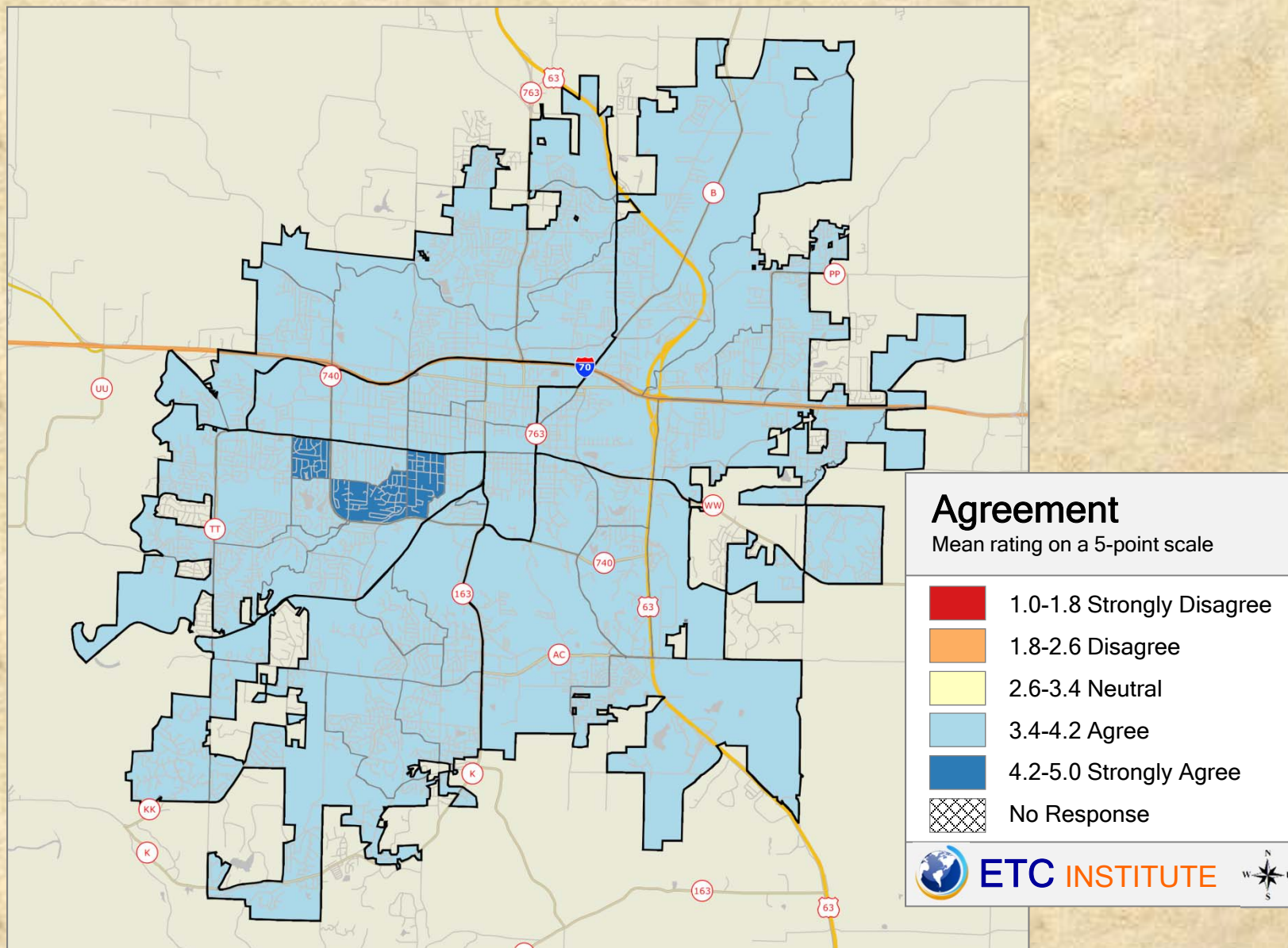
Q16-07 Level of Agreement that: Columbia has job opportunities to help people who want to start their own businesses



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

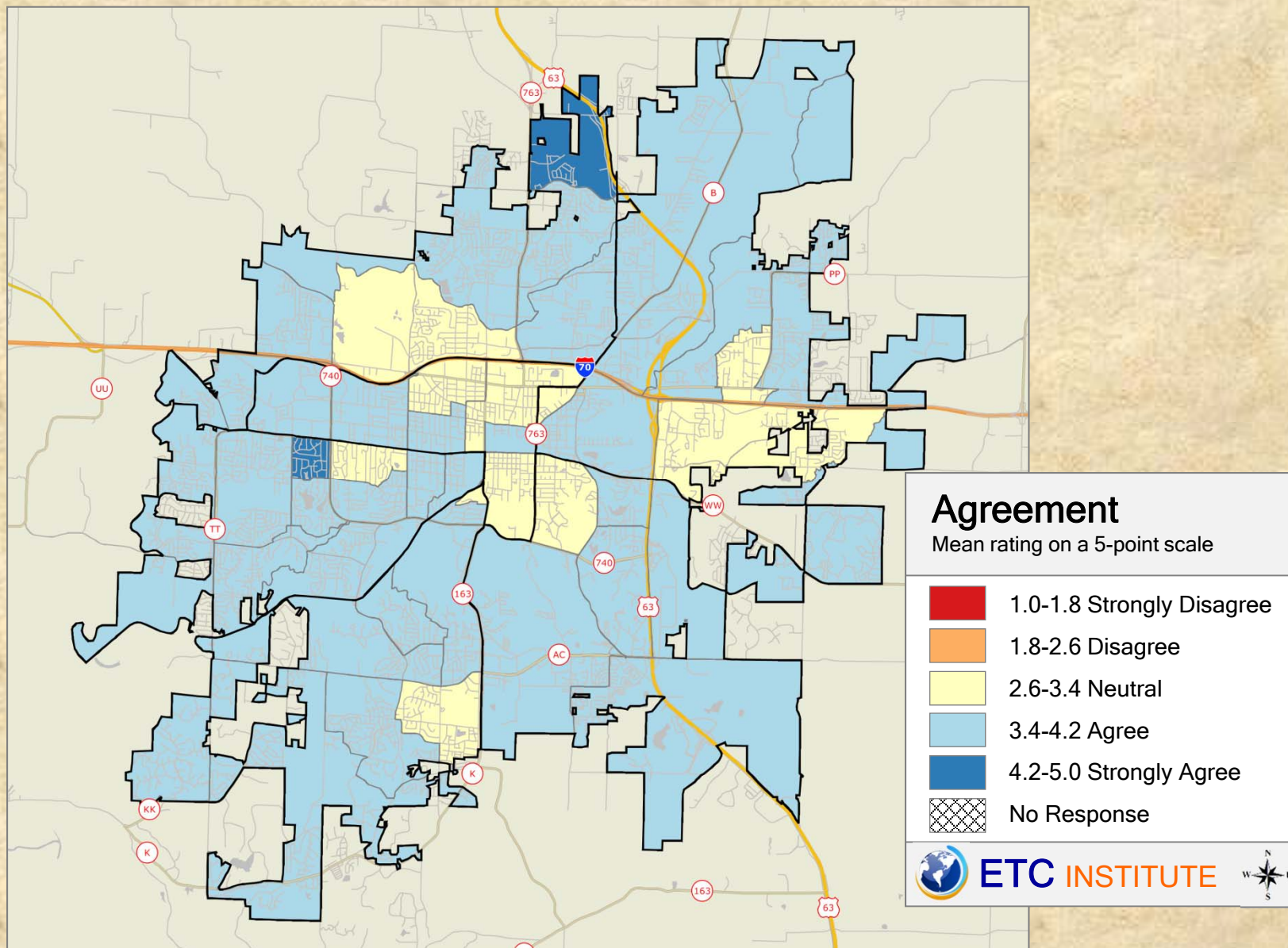
Q16-08 : Level of Agreement that: There are opportunities for women to go into business for themselves and be successful



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

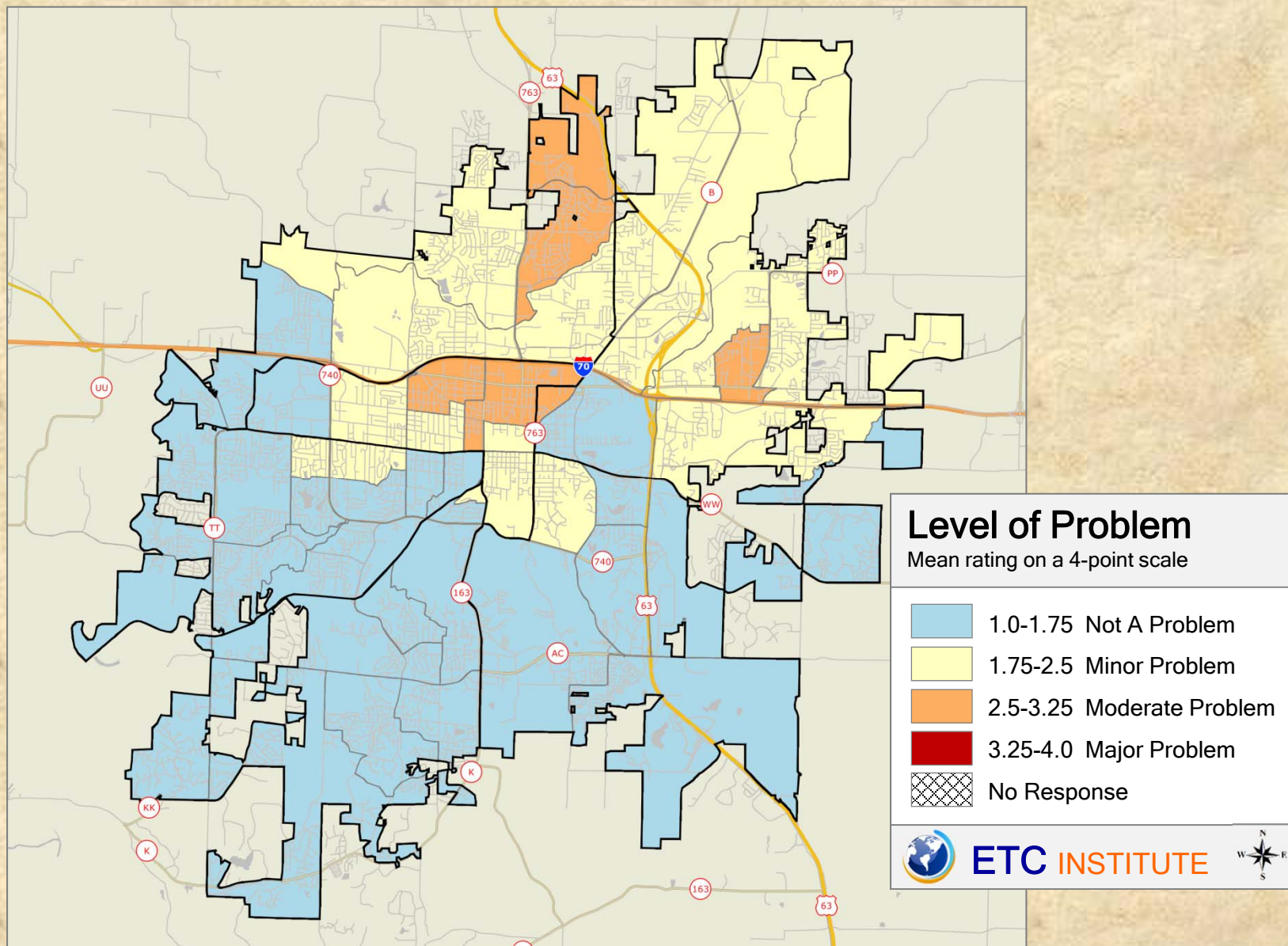
Q16-09 Level of Agreement that: There are opportunities for minorities to go into business for themselves and be successful



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

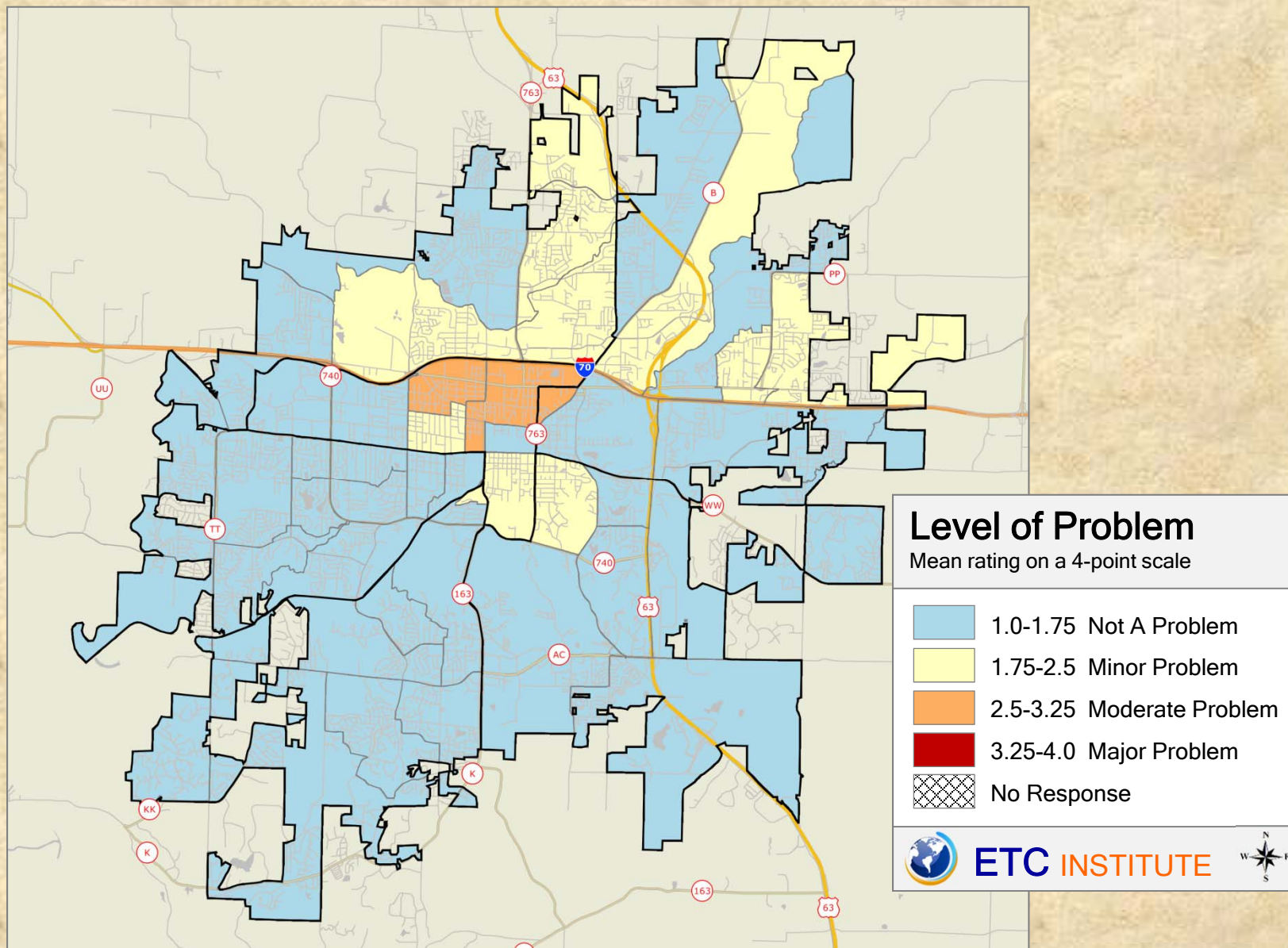
Q24-01 Level of Problem for: Crime, drugs, or violence



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

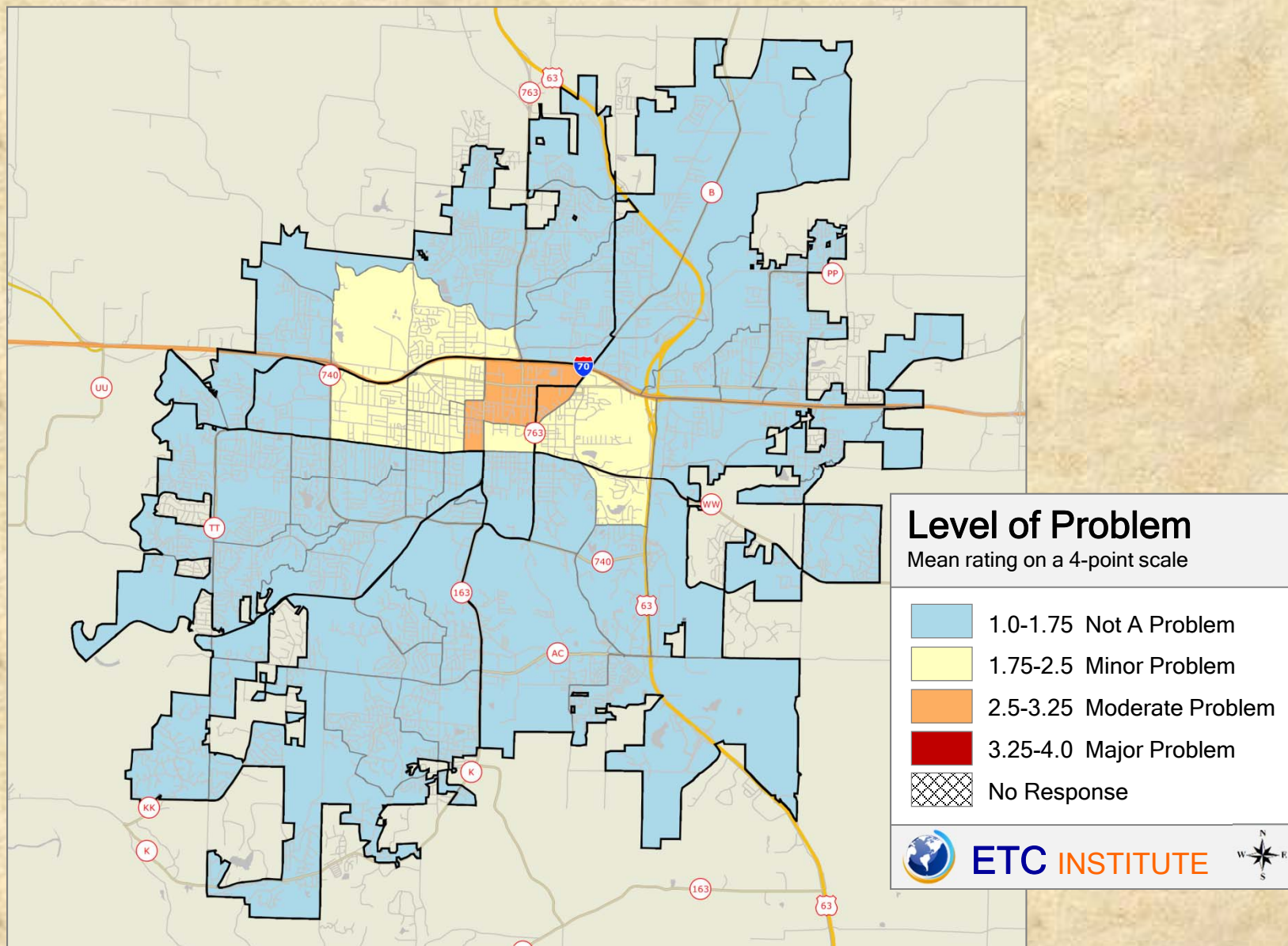
Q24-02 Level of Problem for: Unemployment



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

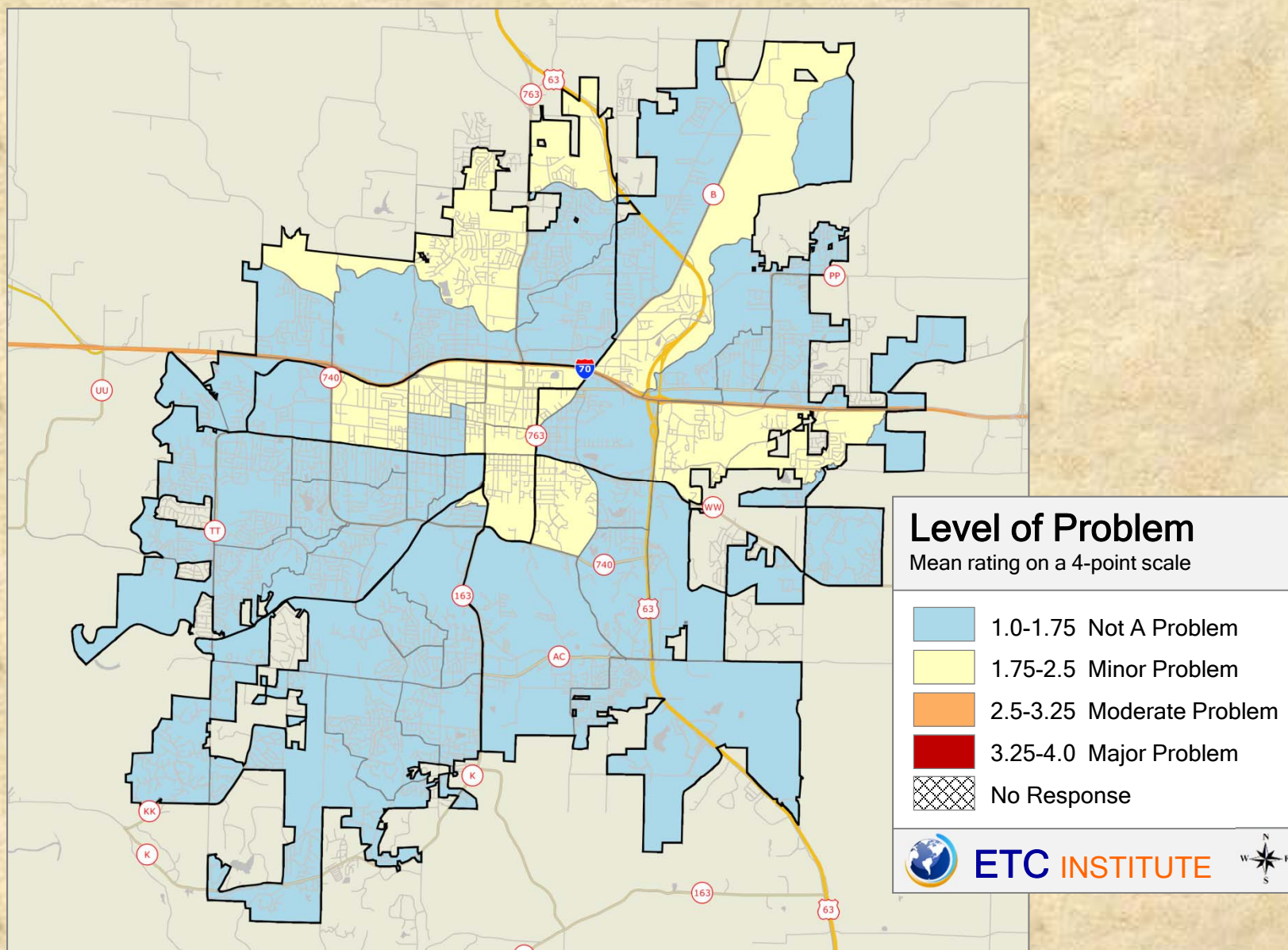
Q24-03 Level of Problem for: Homelessness



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

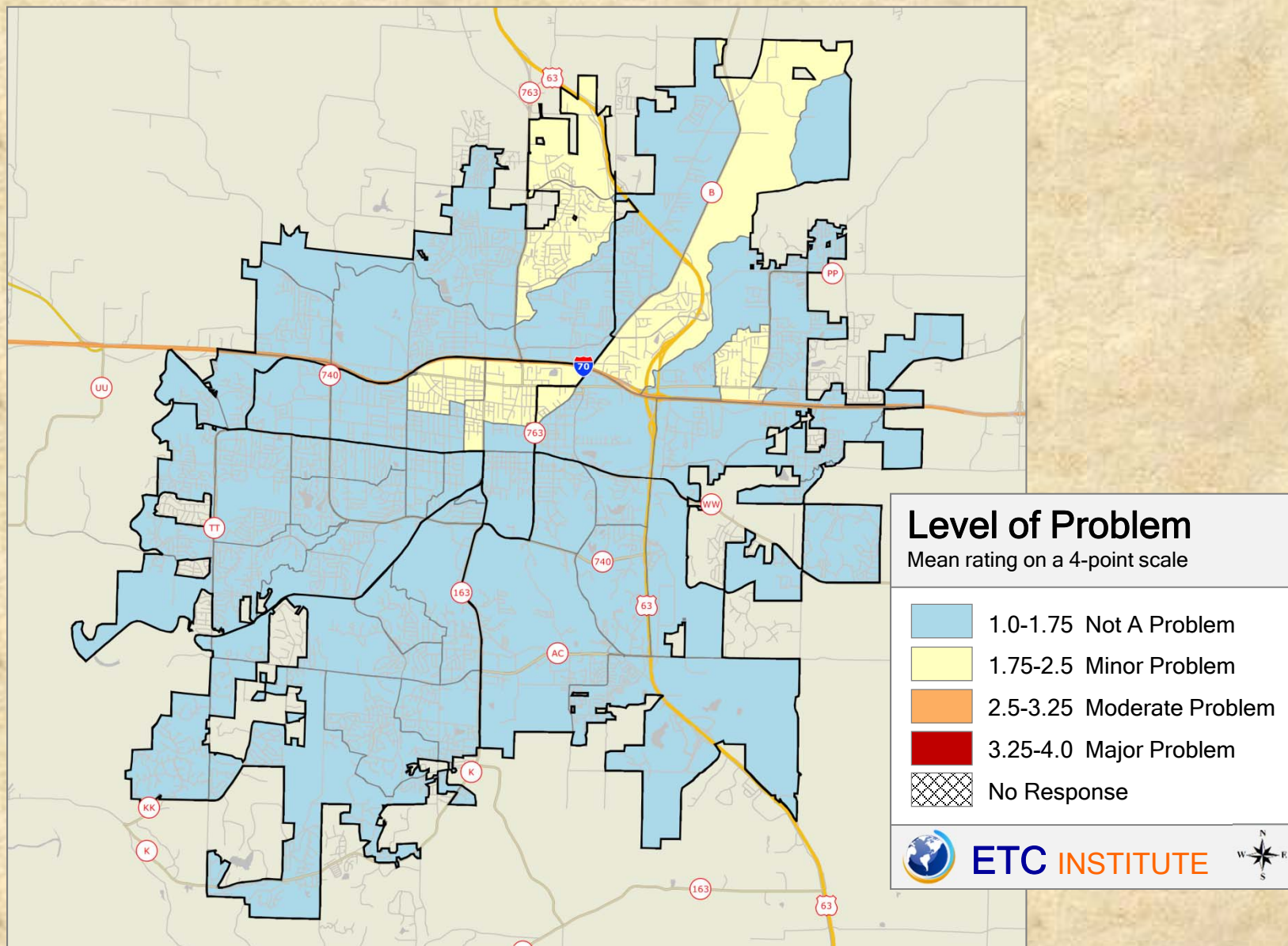
Q24-04 Level of Problem for: Public schools not providing quality education



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

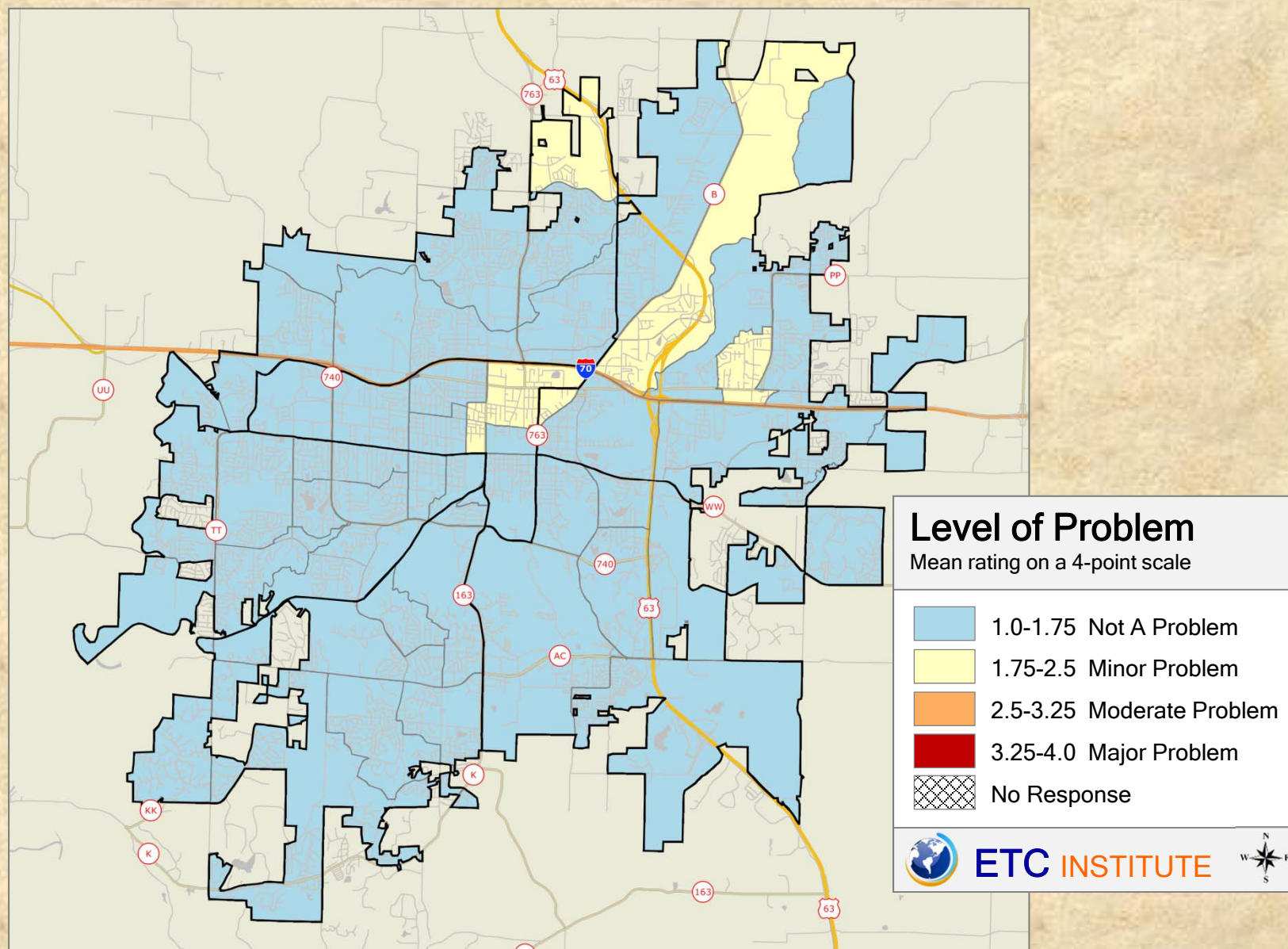
Q24-05 Level of Problem for: Lack of cultural activities



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

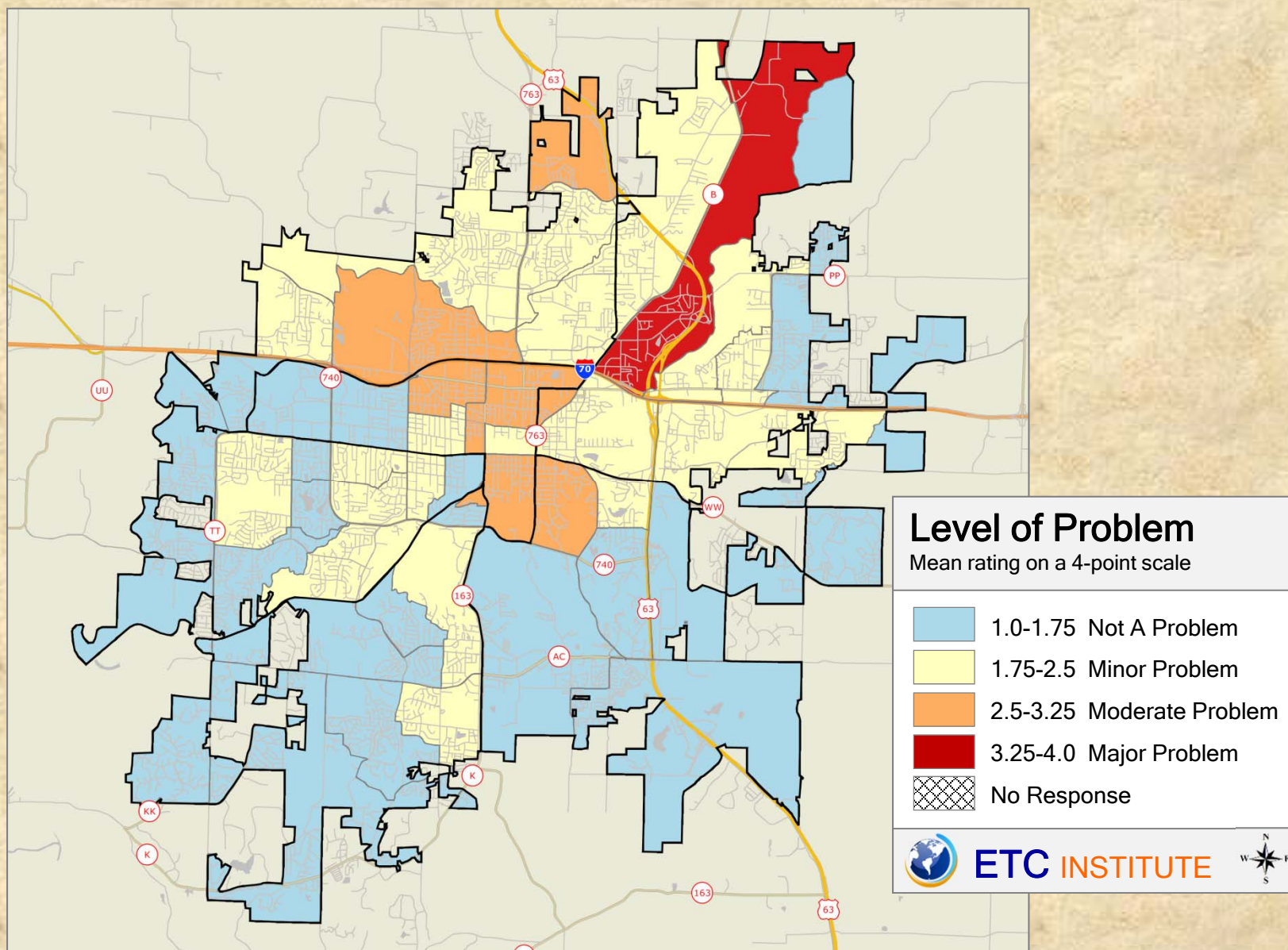
Q24-06 Level of Problem for: Lack of recreational activities



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

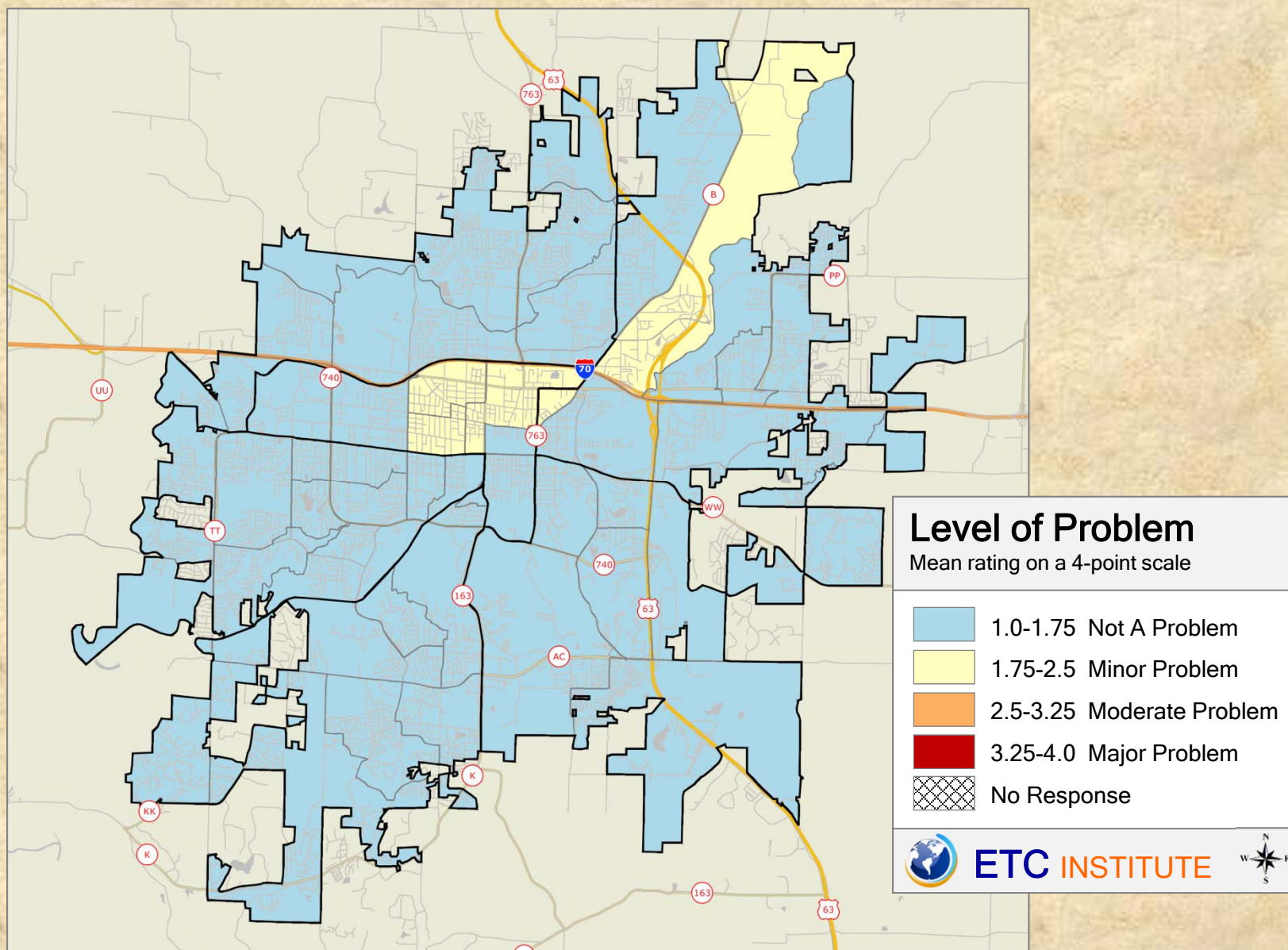
Q24-07 Level of Problem for: Lack of affordable, quality child care



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

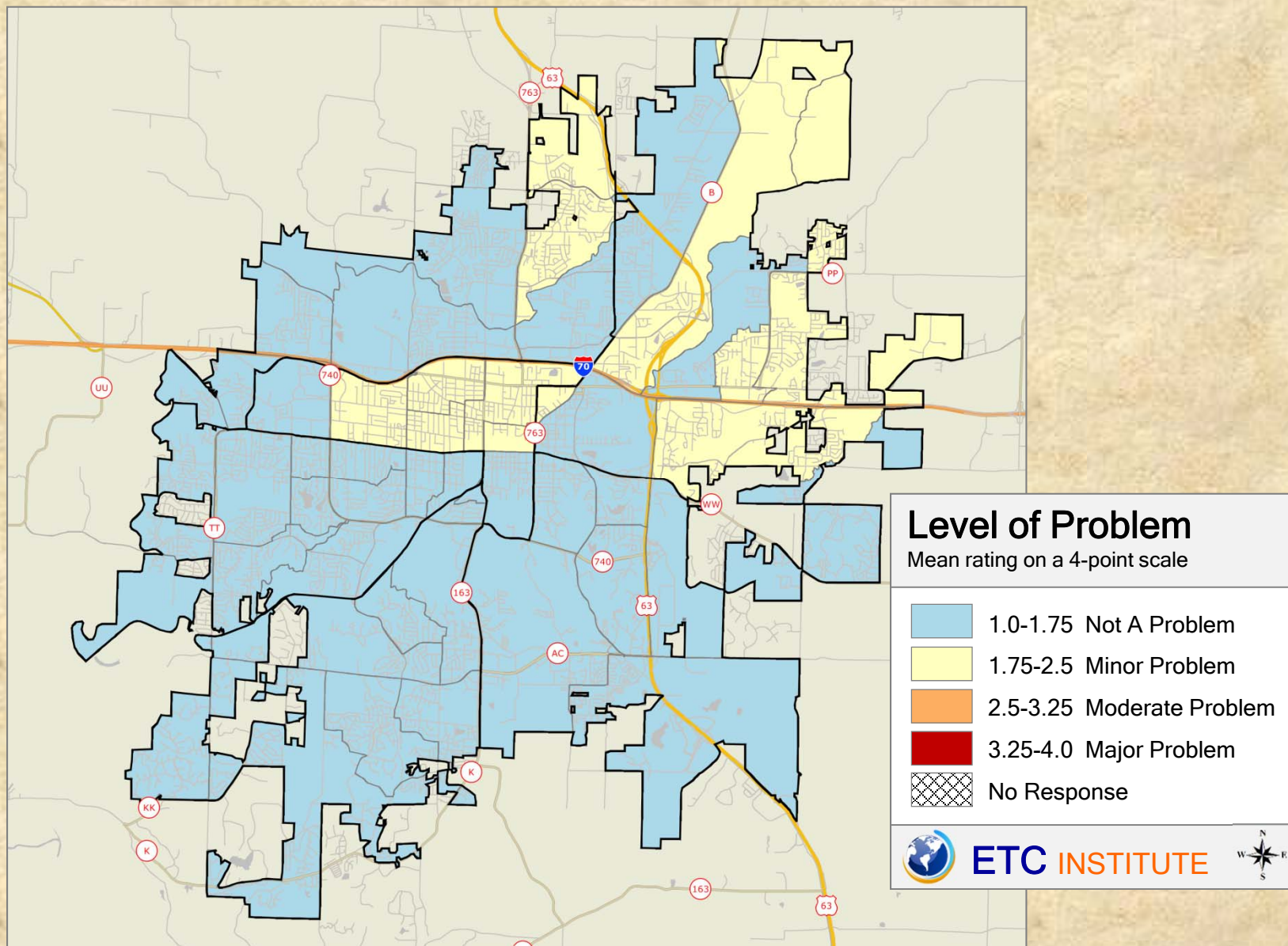
Q24-08 Level of Problem for: Abandoned or run-down buildings



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

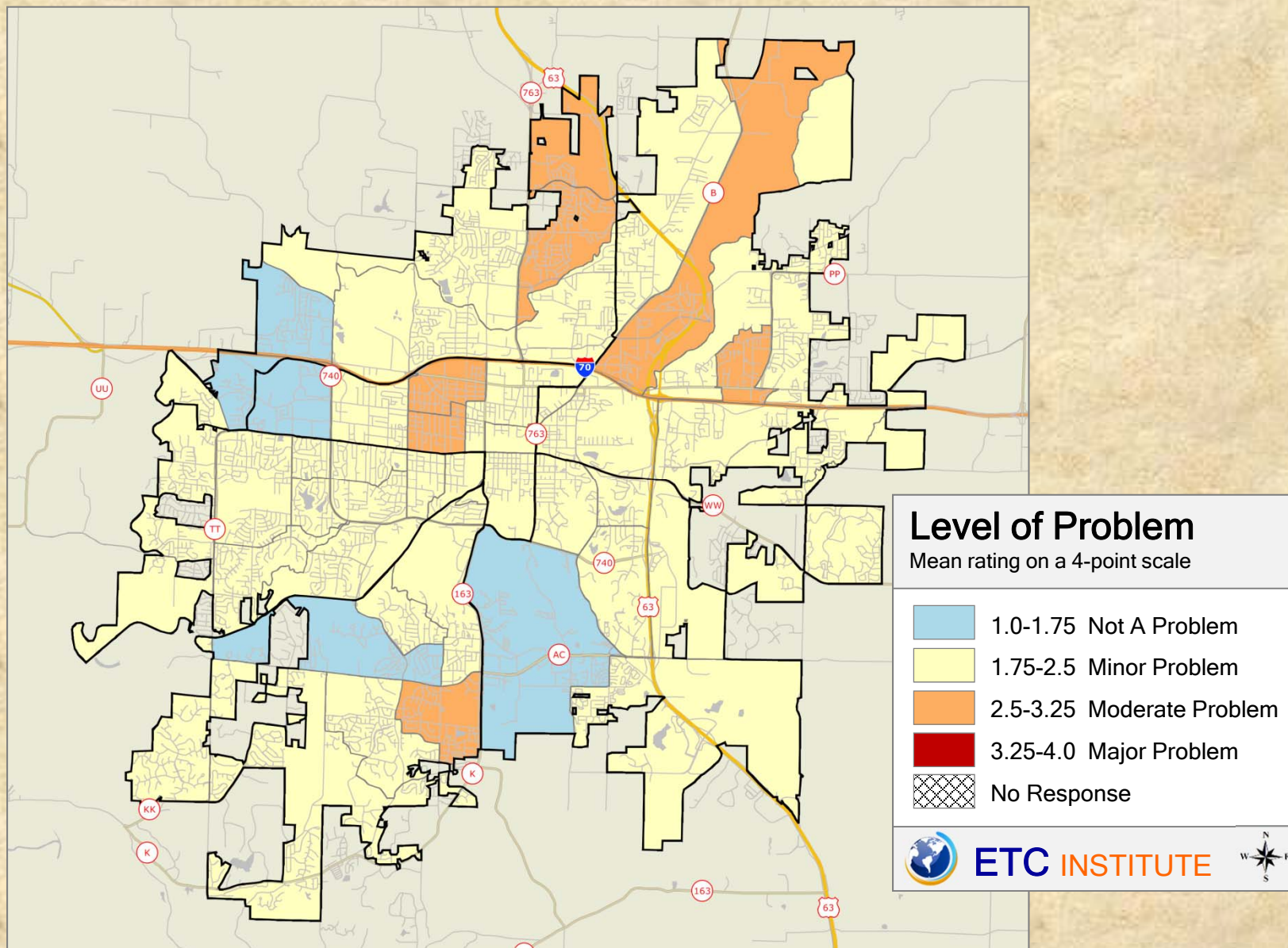
Q24-09 Level of Problem for: Unsupervised children/teenagers



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

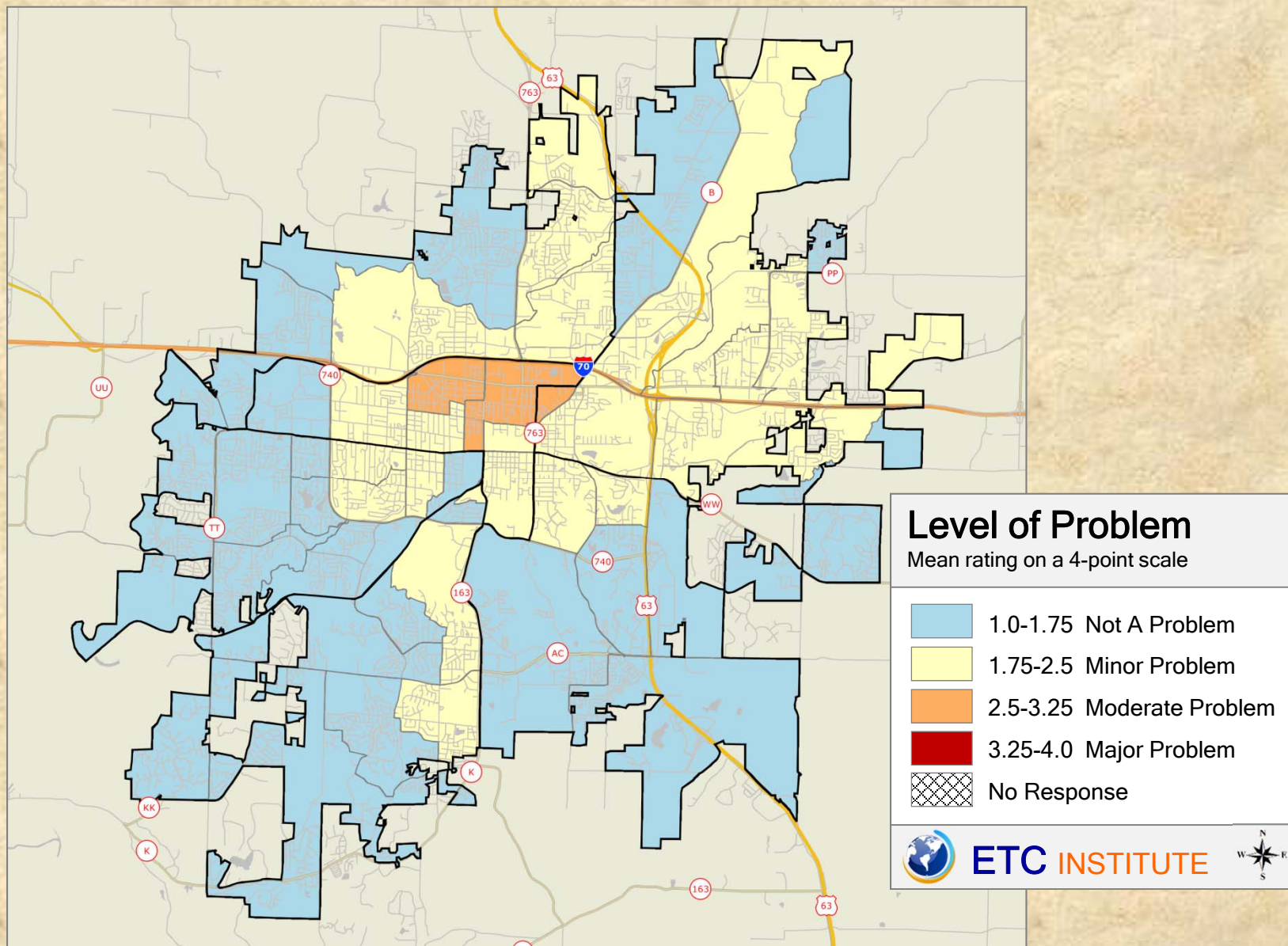
Q24-10 Level of Problem for: Speeding on neighborhood streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

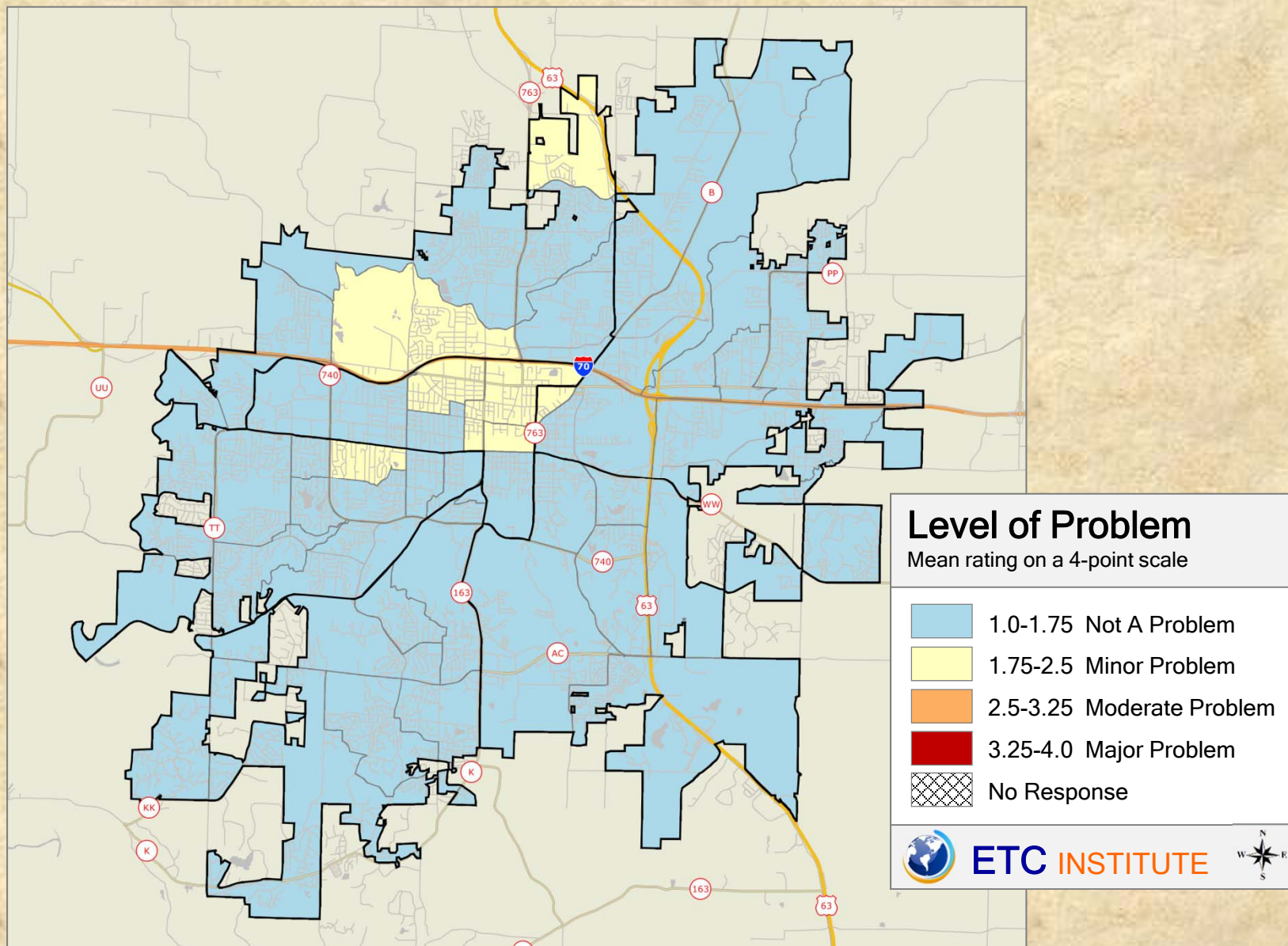
Q24-11 Level of Problem for: Lack of affordable housing



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

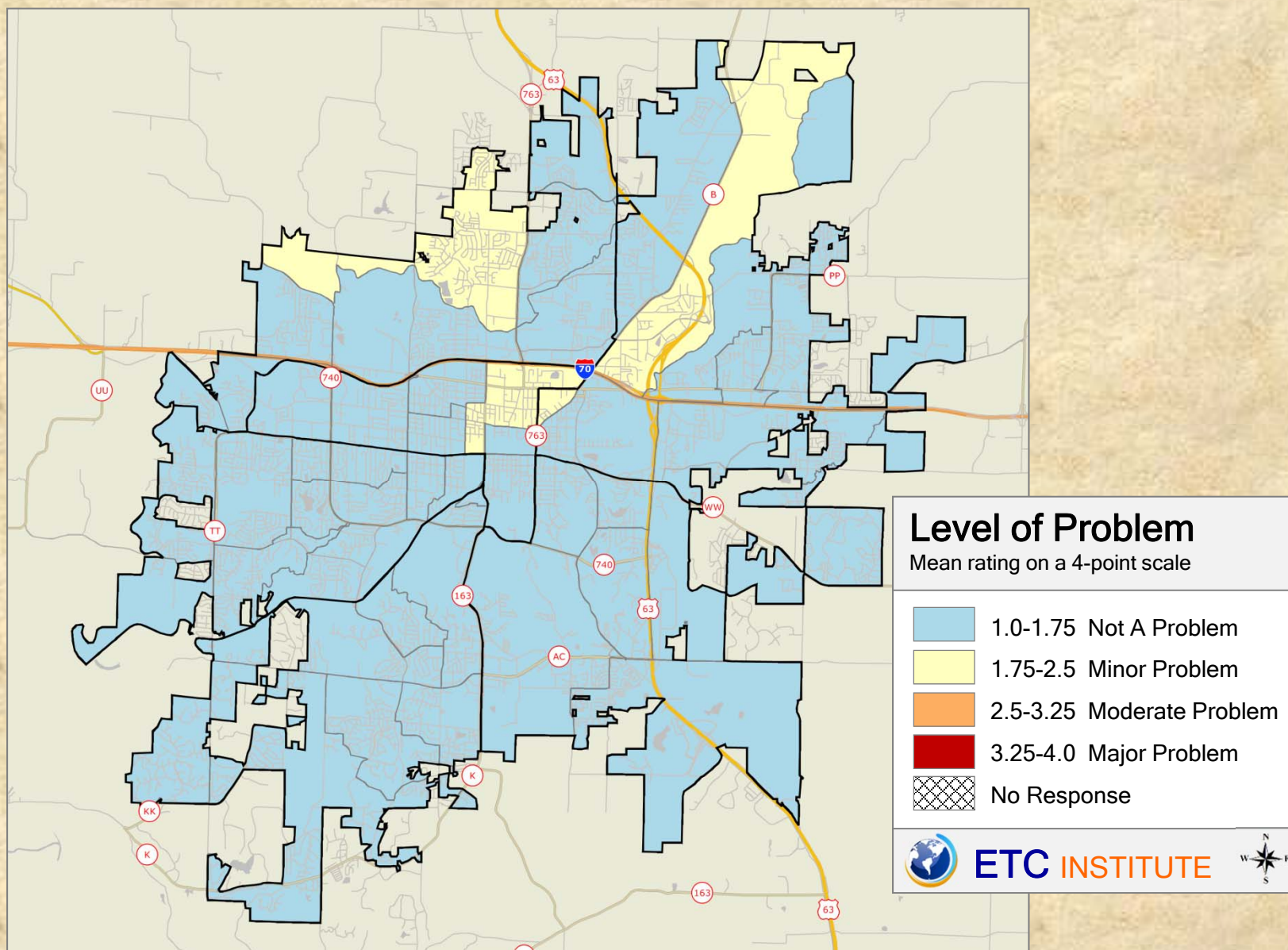
Q24-12 Level of Problem for: Tension between racial/ethnic groups



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

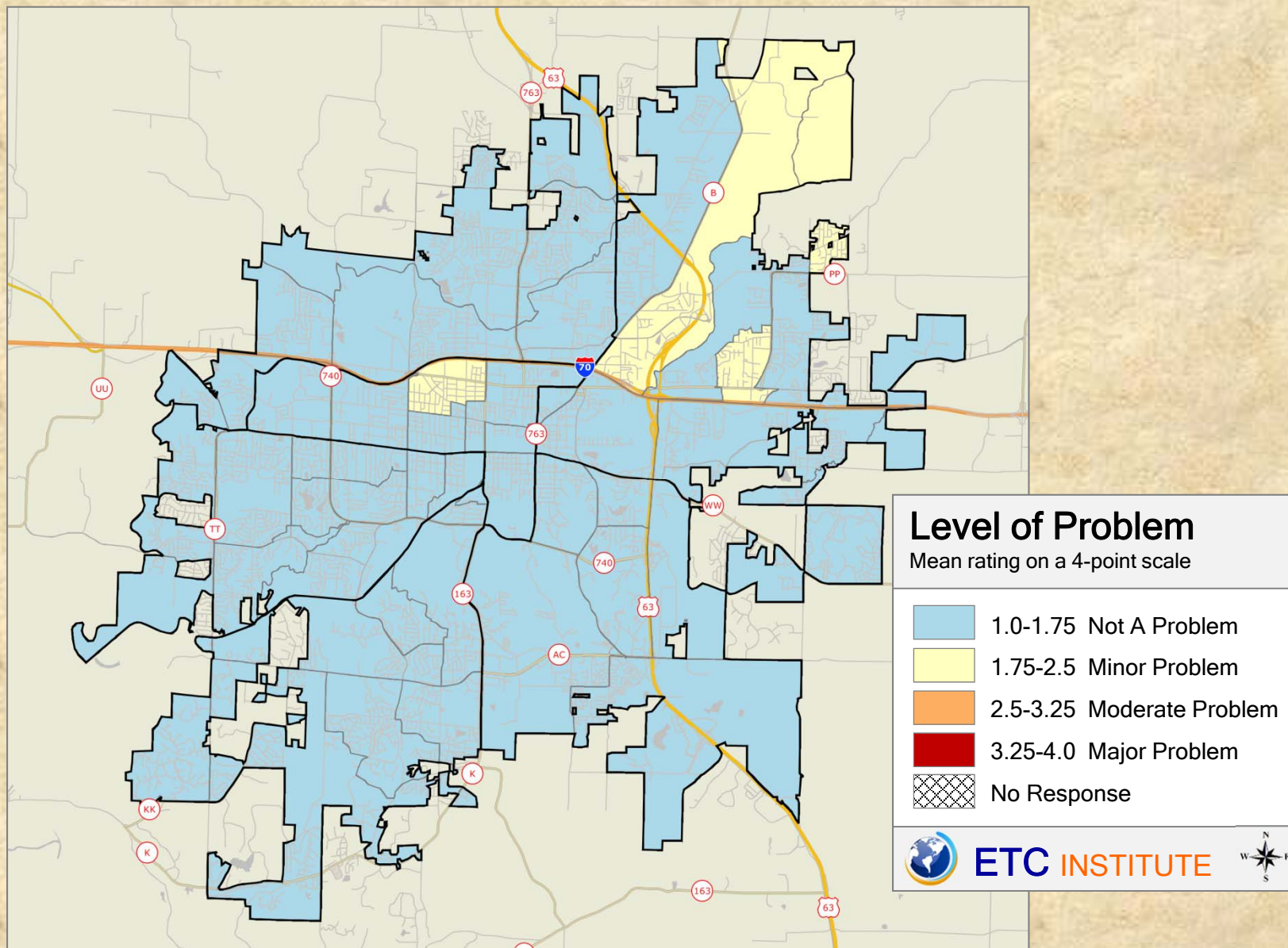
Q24-13 Level of Problem for: Lack of good places to shop for food/other items



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

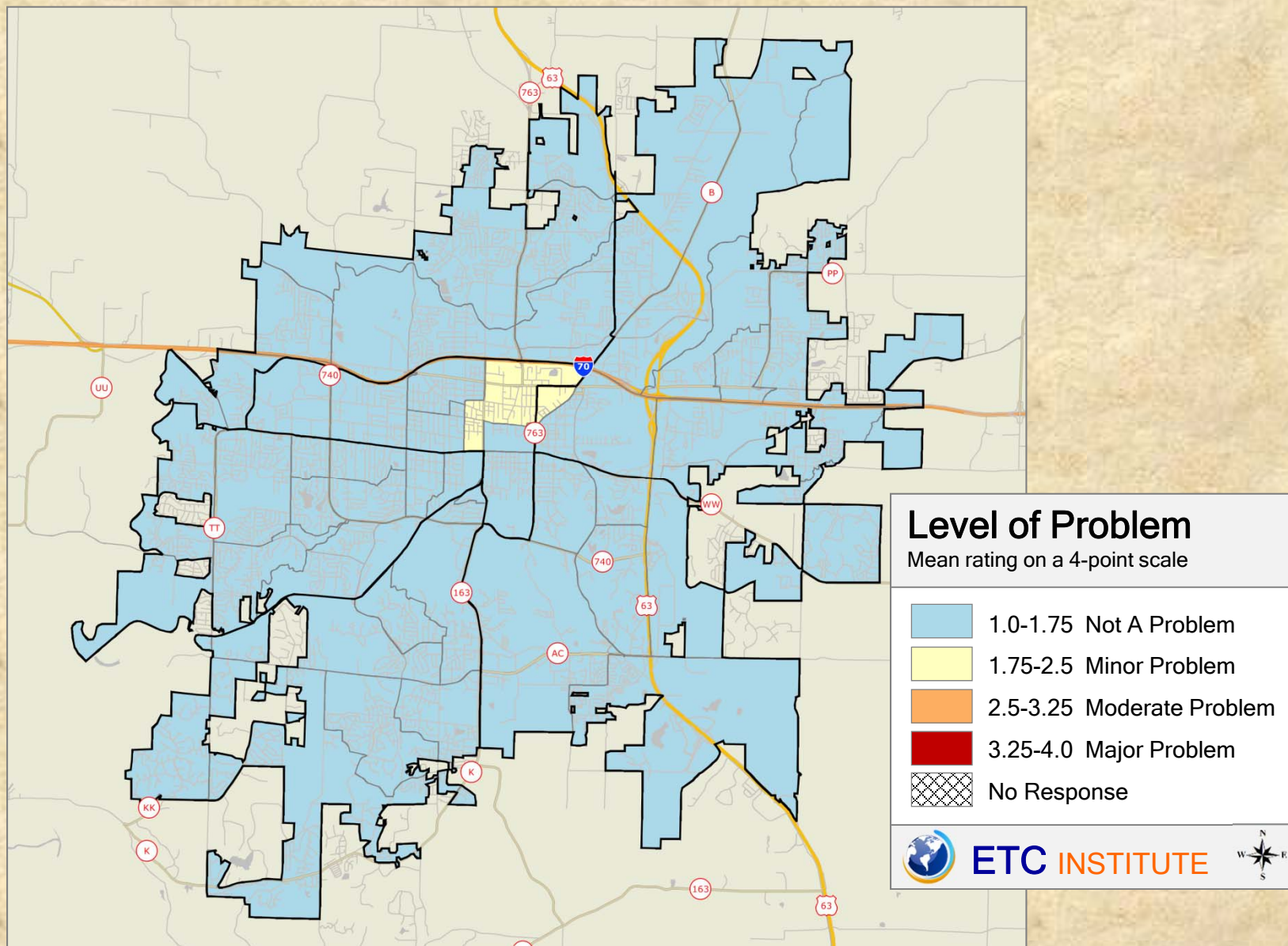
Q24-14 Level of Problem for: Roaming/loose animals



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

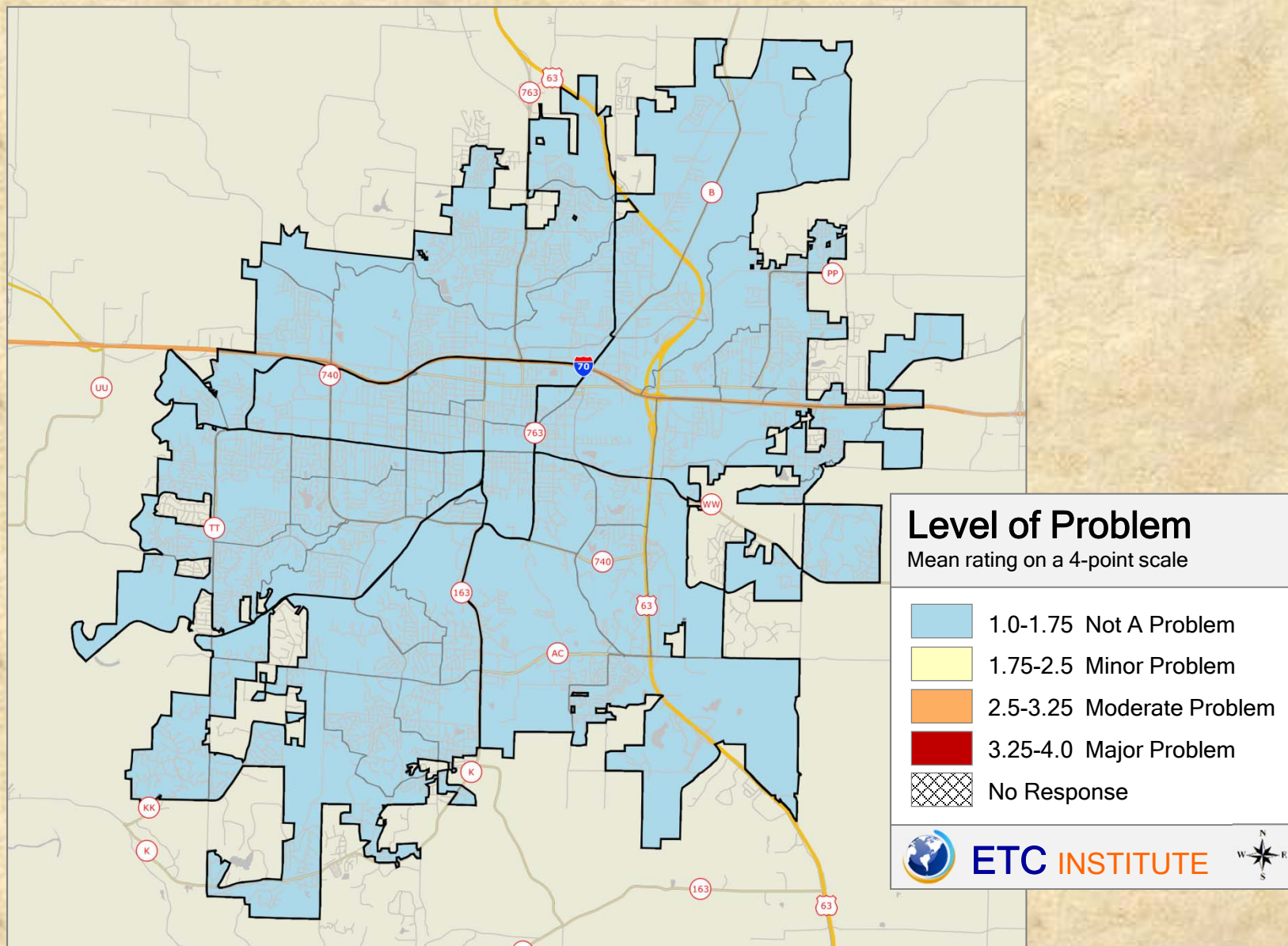
Q24-15 Level of Problem for: Flooding



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

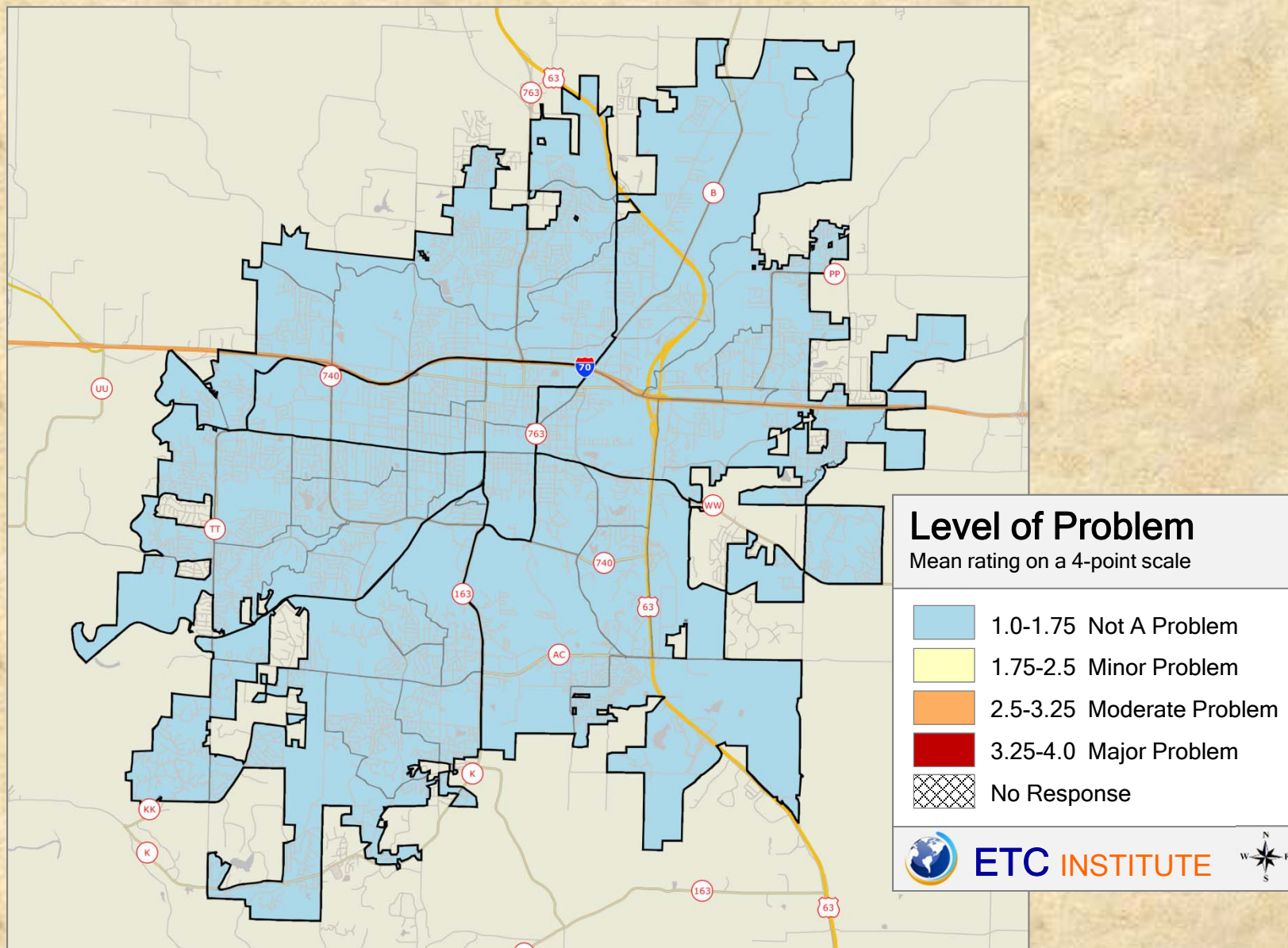
Q24-16 Level of Problem for: Overgrown lots



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

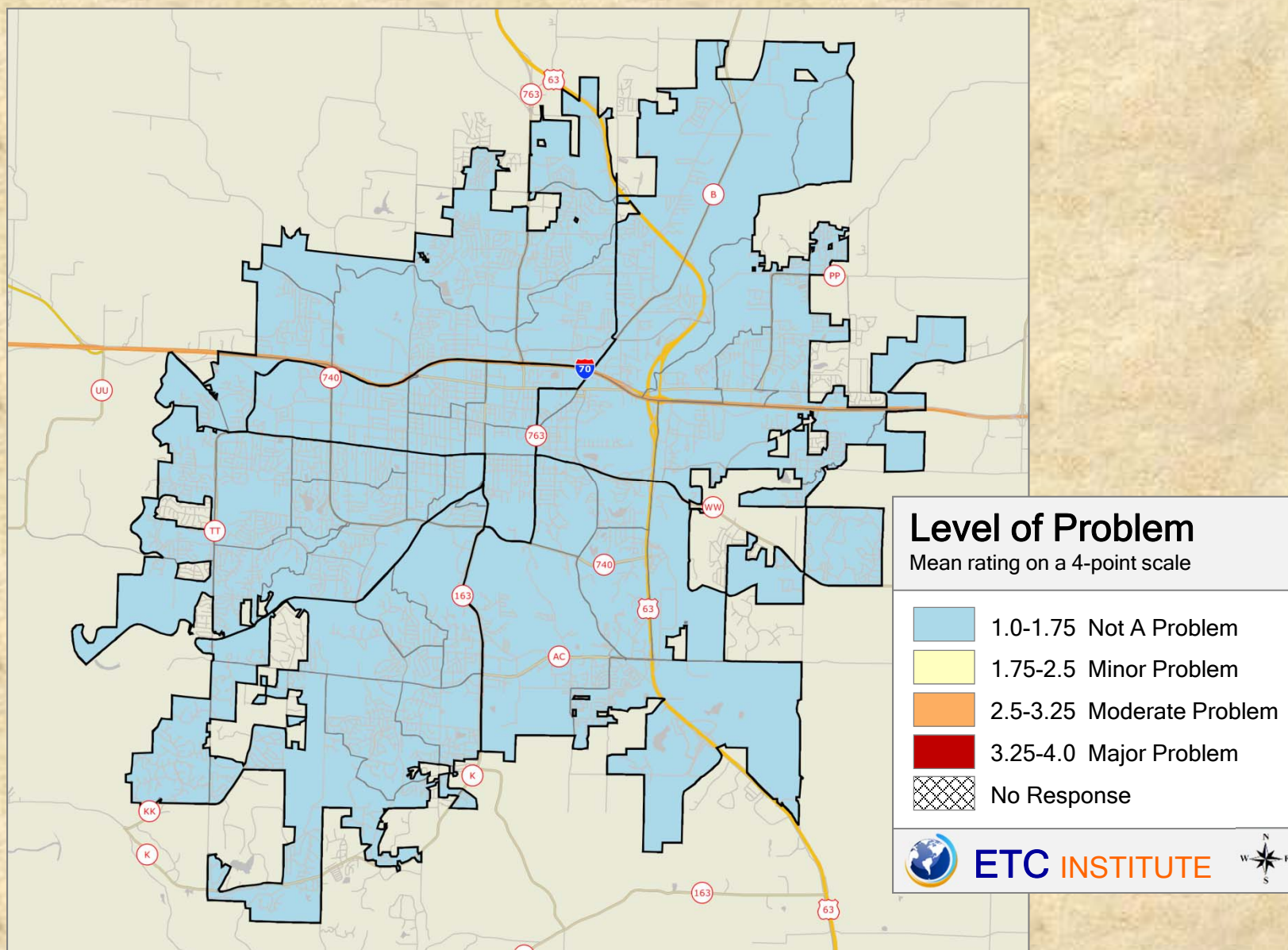
Q24-17 Level of Problem for: Graffiti



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

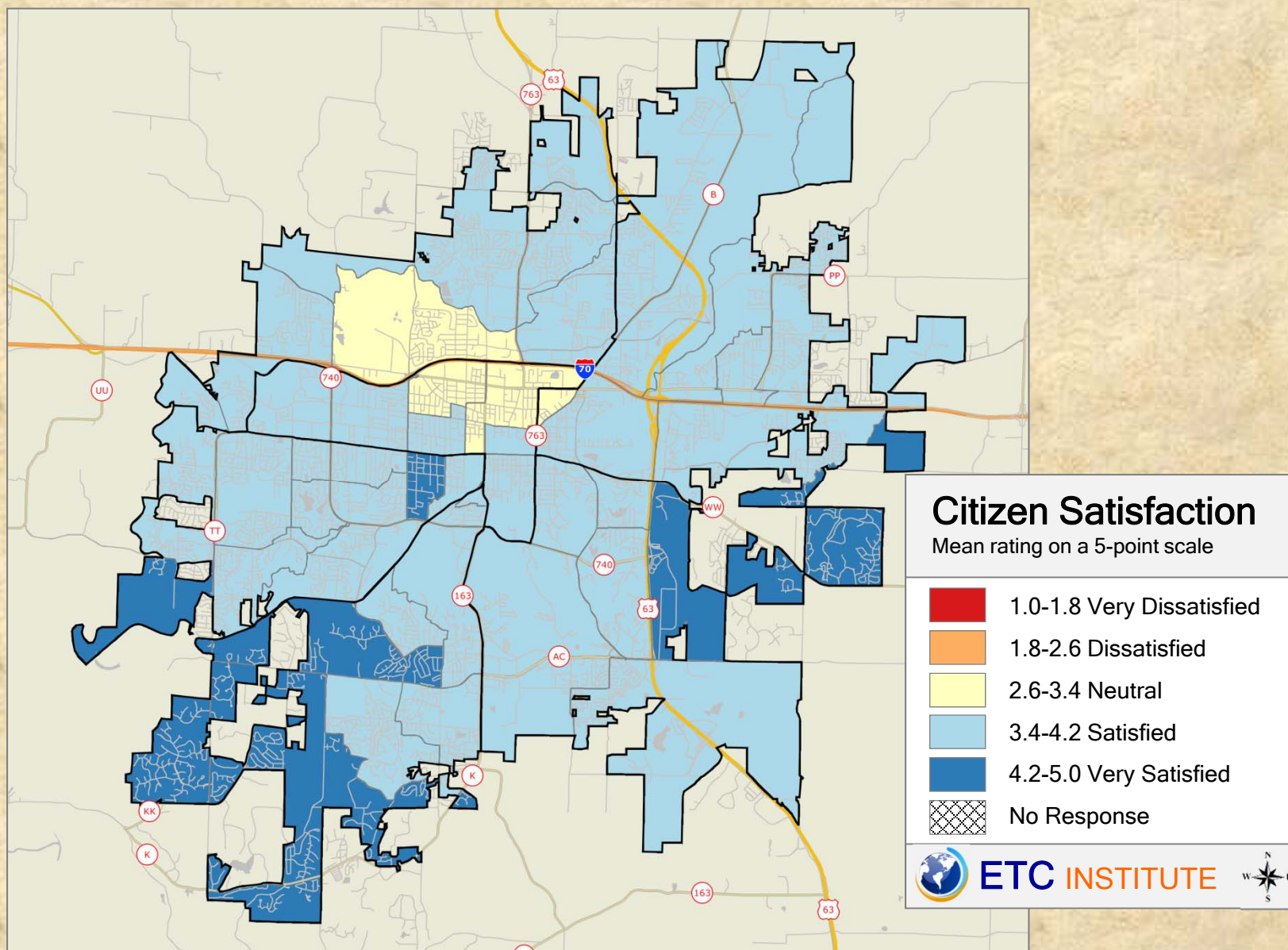
Q24-18 Level of Problem for: Abandoned cars/vehicles



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

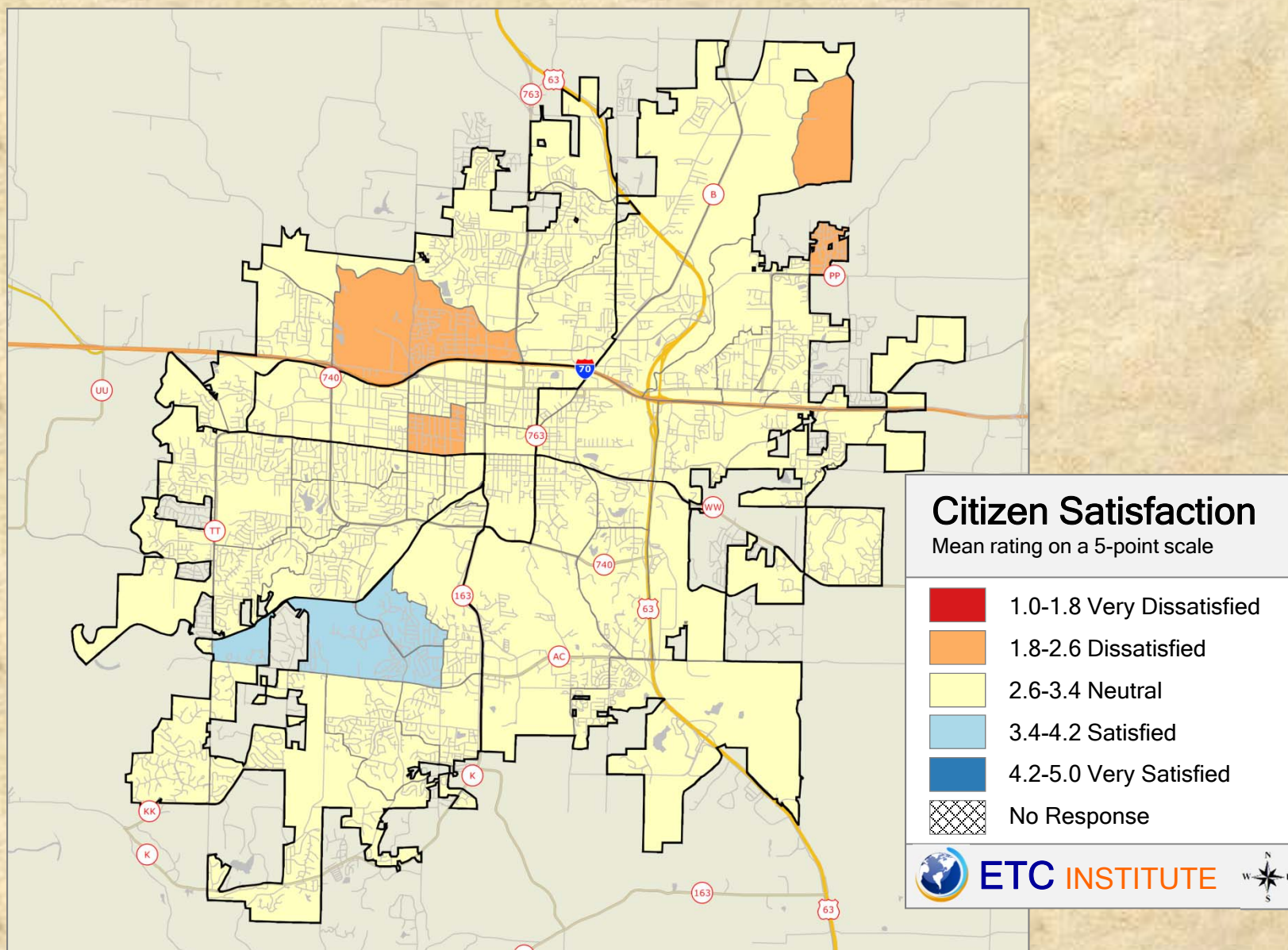
Q25-01 Level of Satisfaction with: Condition of housing



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

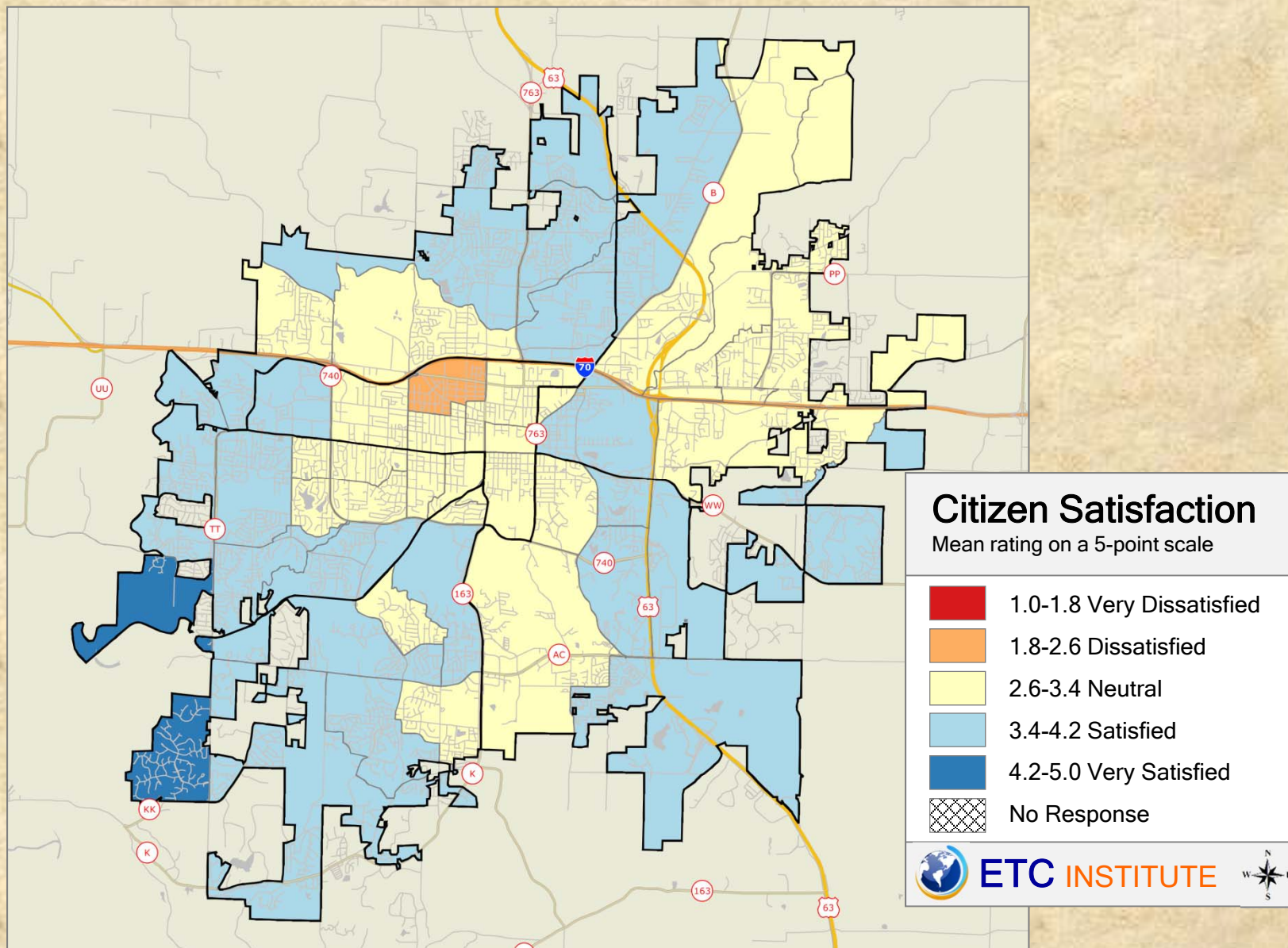
Q25-02 Level of Satisfaction with: Condition of streets



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

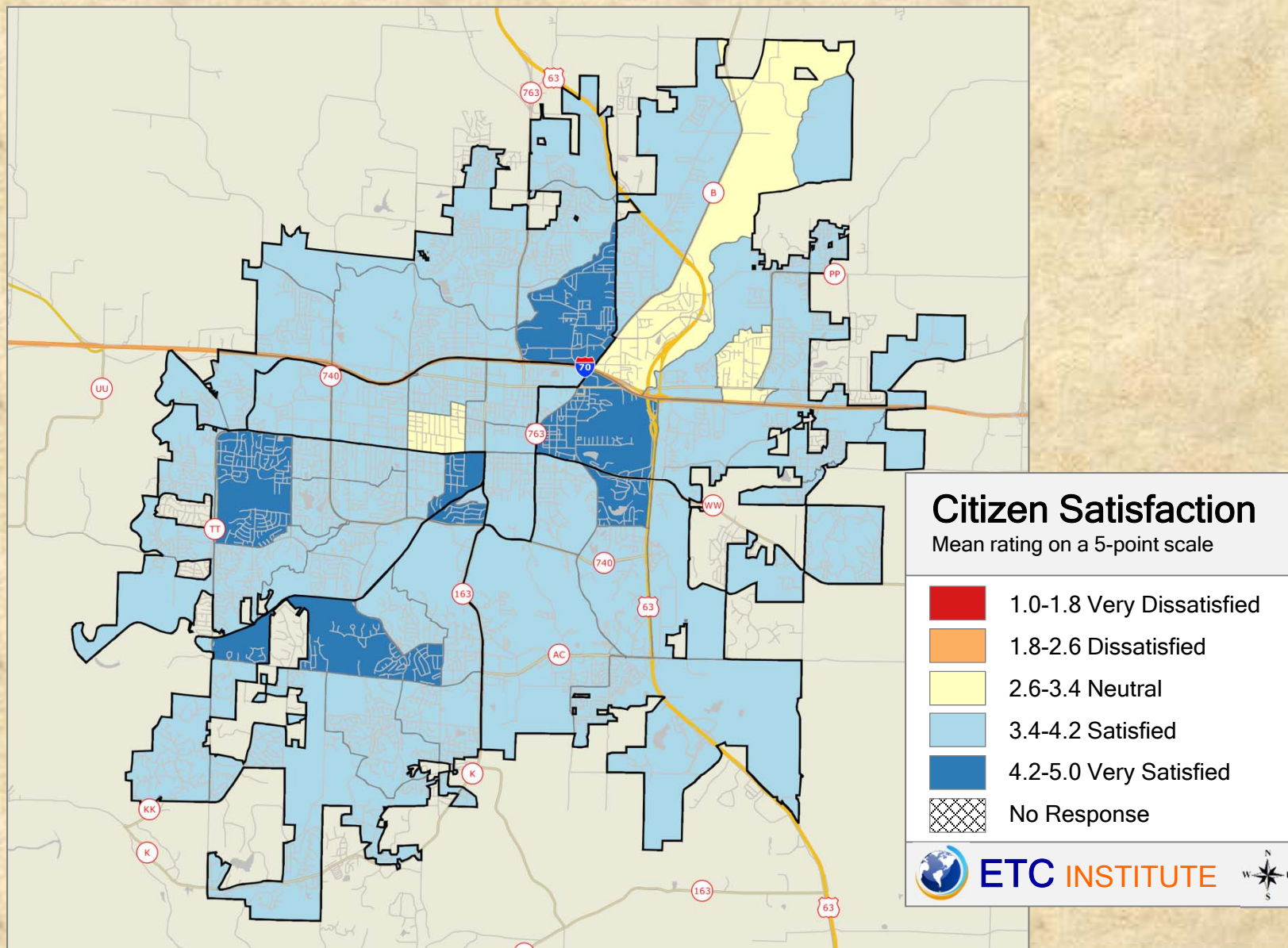
Q25-03 Level of Satisfaction with: Availability of sidewalks



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

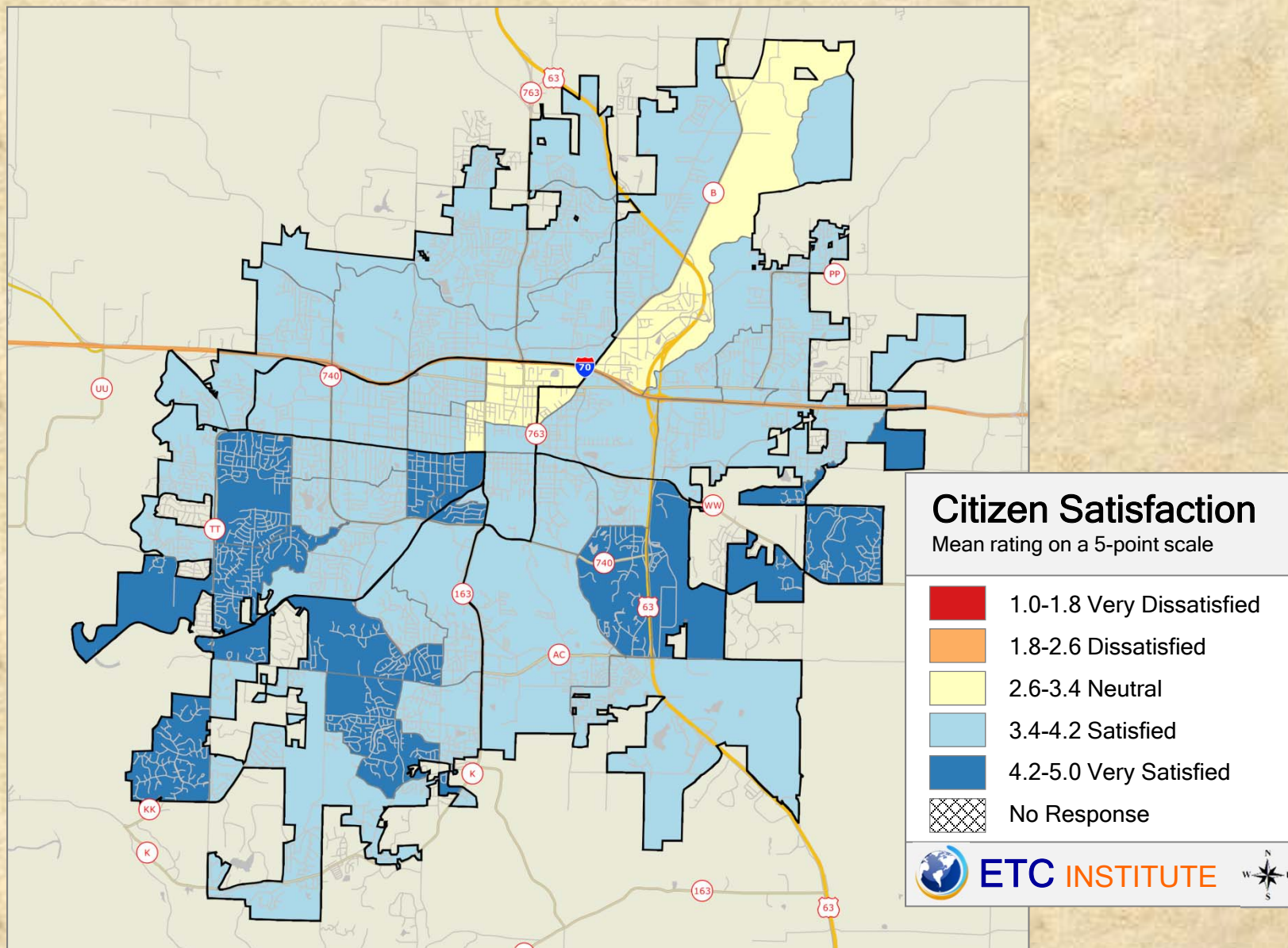
Q25-04 Level of Satisfaction with: Neighborhood parks



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

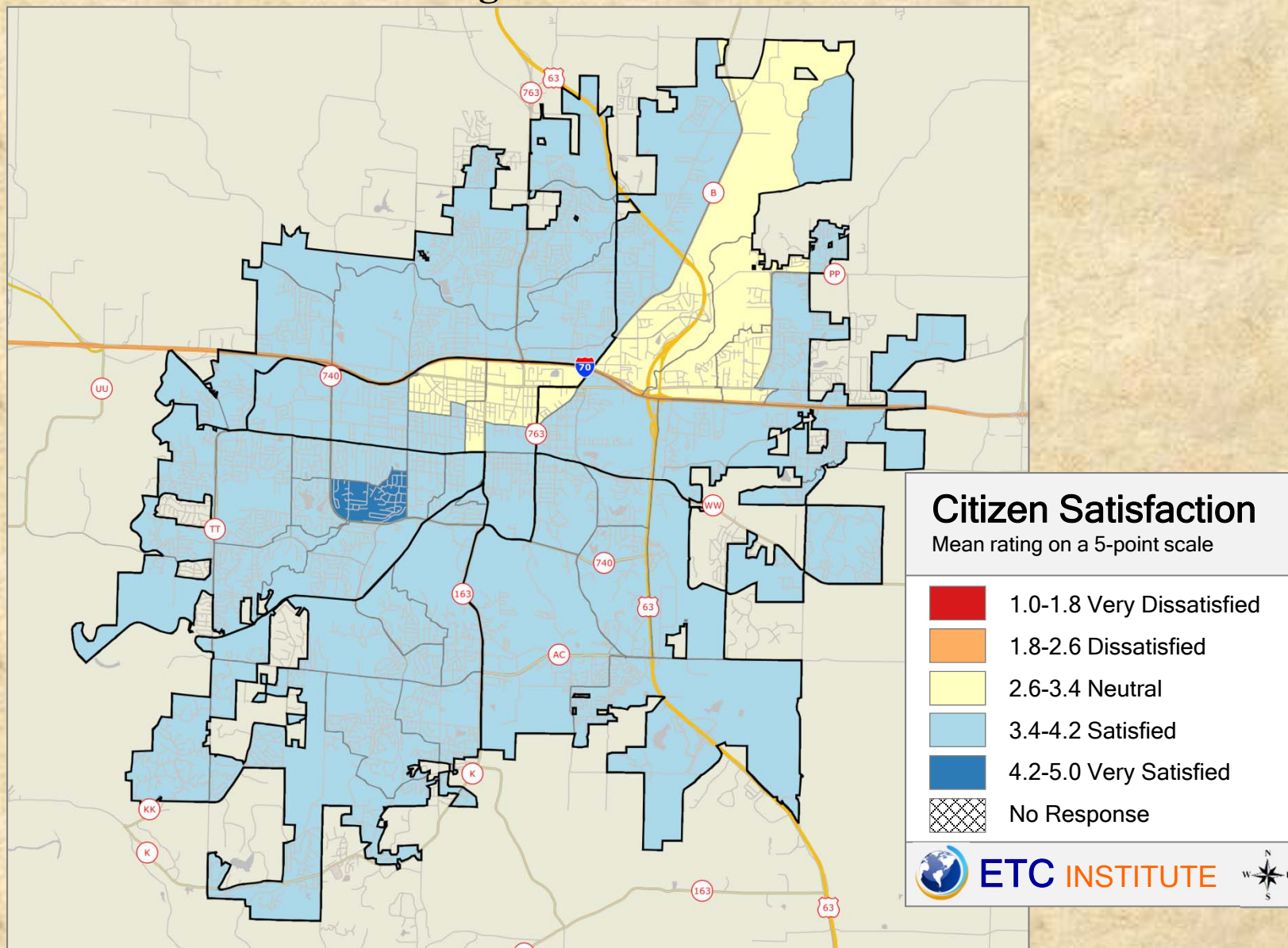
Q25-05 Level of Satisfaction with: Overall appearance of your neighborhood



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

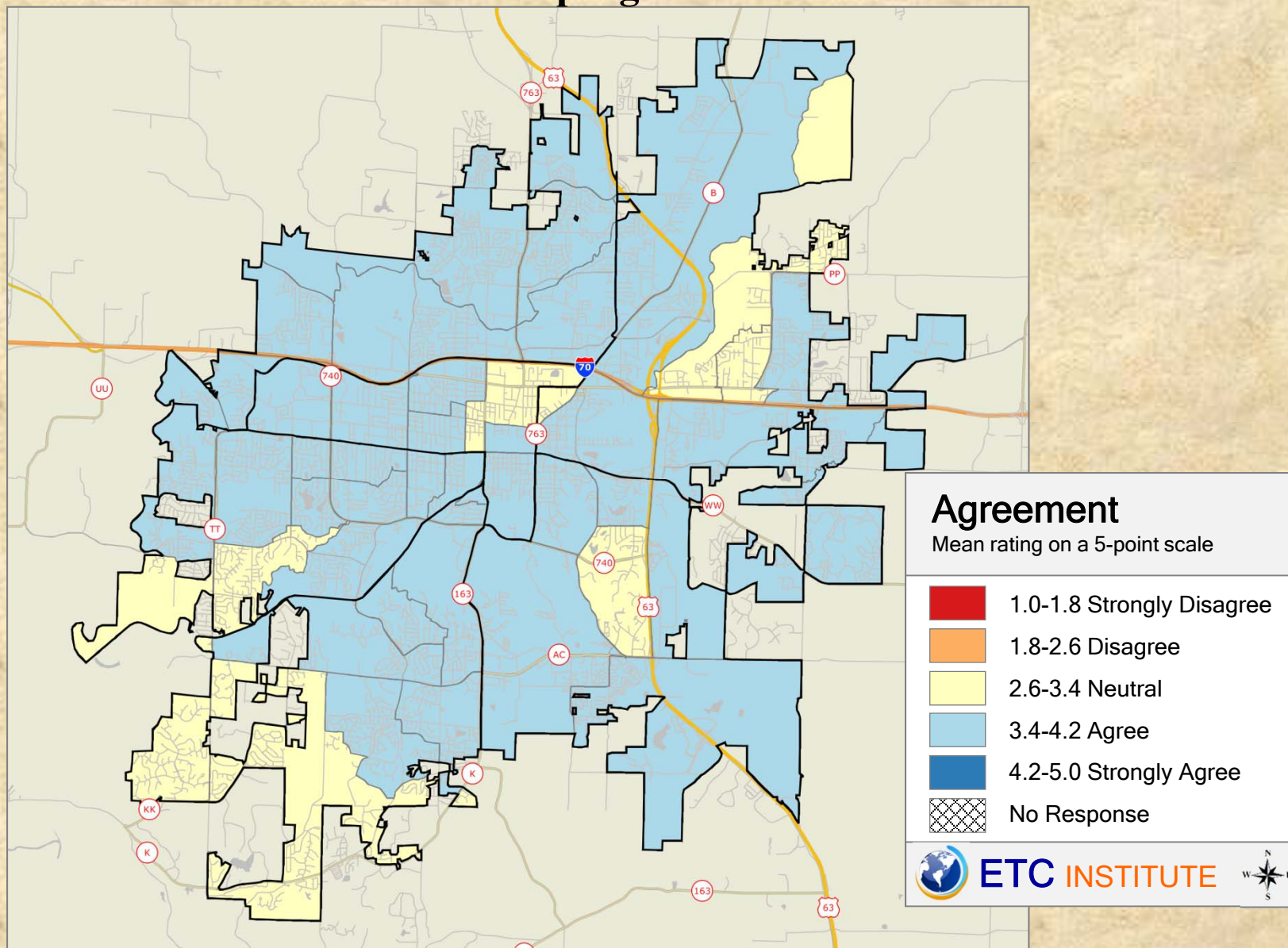
Q25-06 Level of Satisfaction with: Overall quality of city services in your neighborhood



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

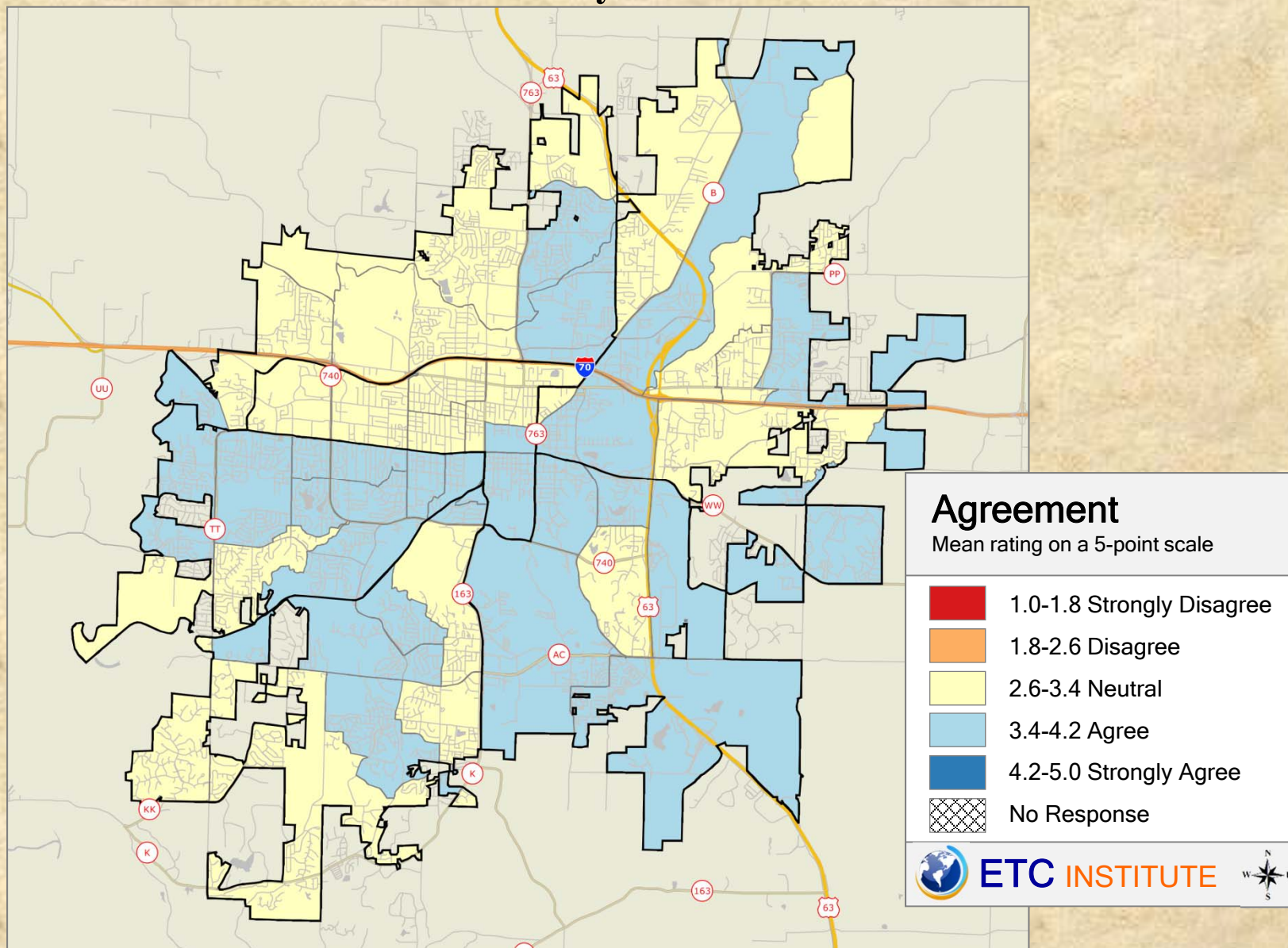
Q27-01 Level of Agreement that: City government is a trusted source of information about programs/services



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

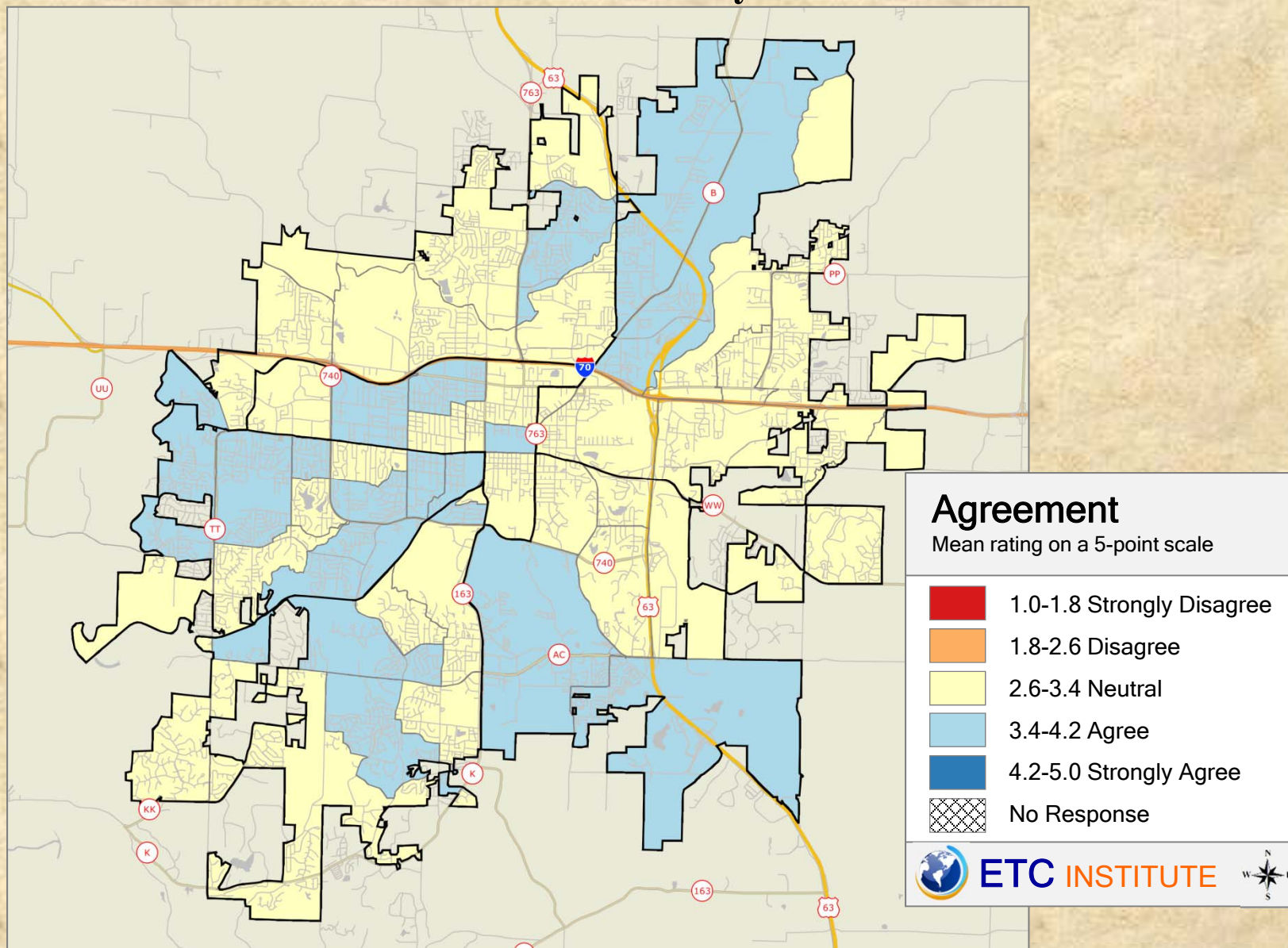
Q27-02 Level of Agreement that: It is easy to get the information I need from the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

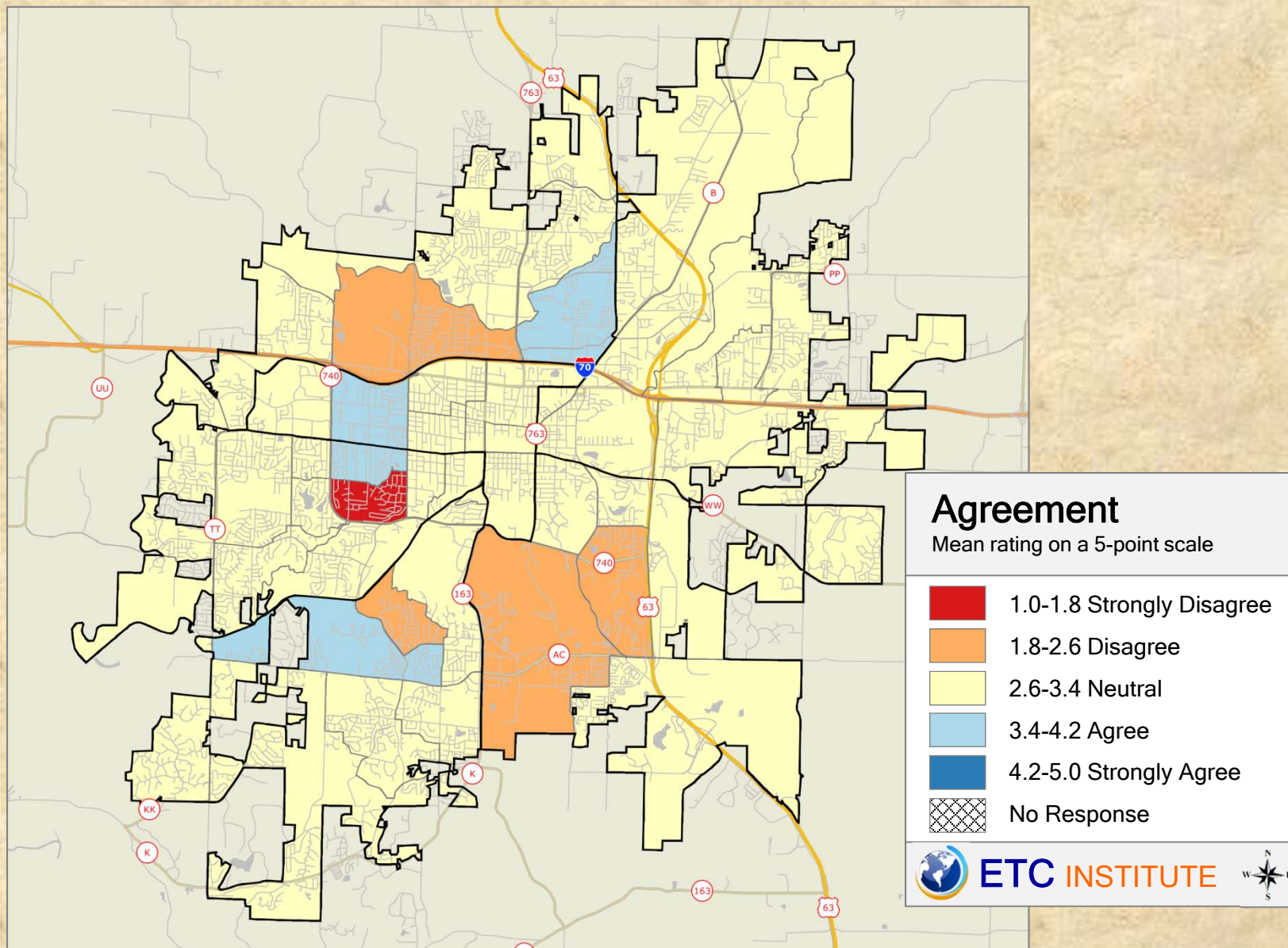
Q27-03 Level of Agreement that: Information is communicated clearly, accurately, and in a form that meets my needs



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

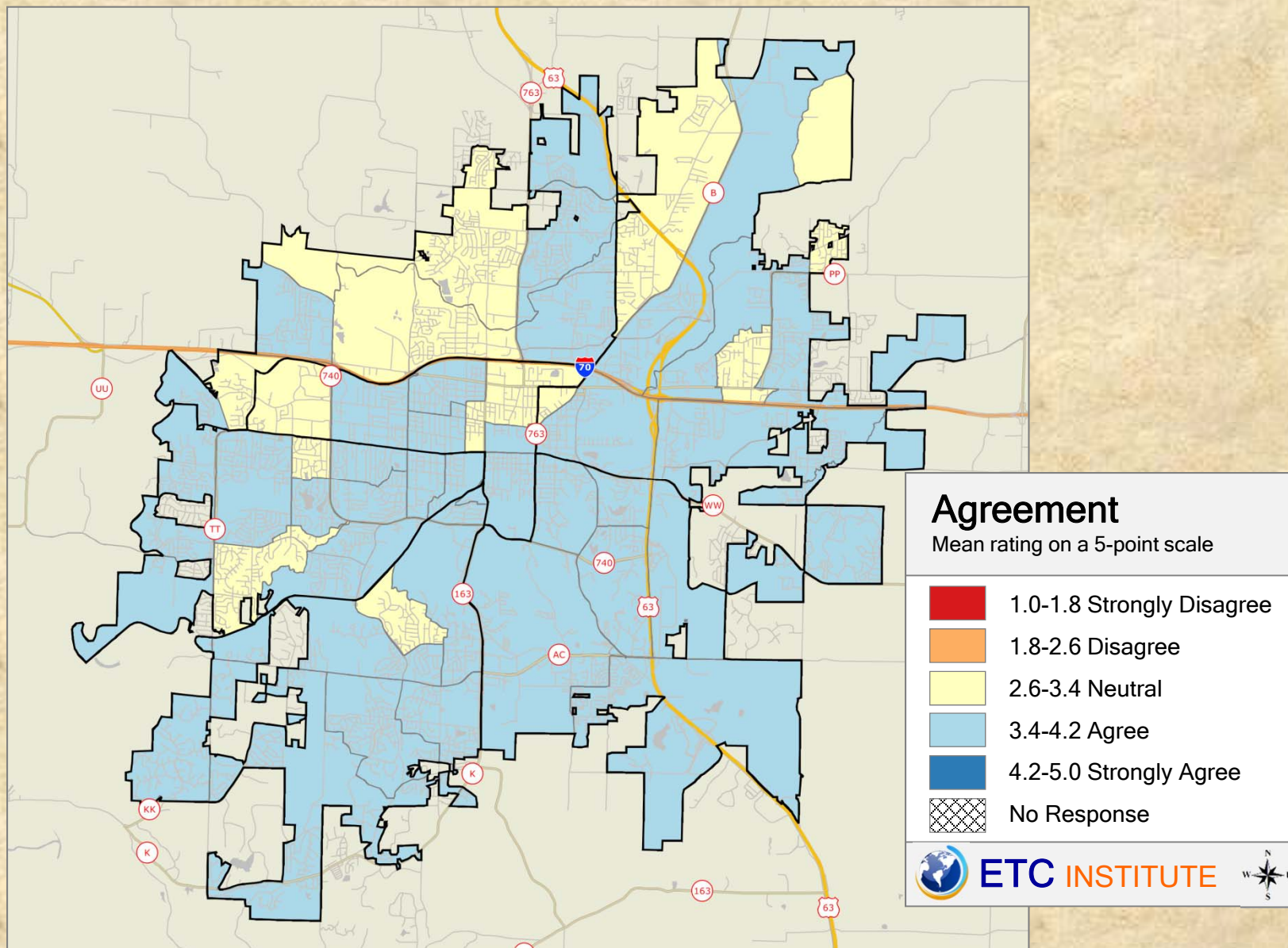
Q27-04 Level of Agreement that: The city's cable television channel provides information that is useful to me



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

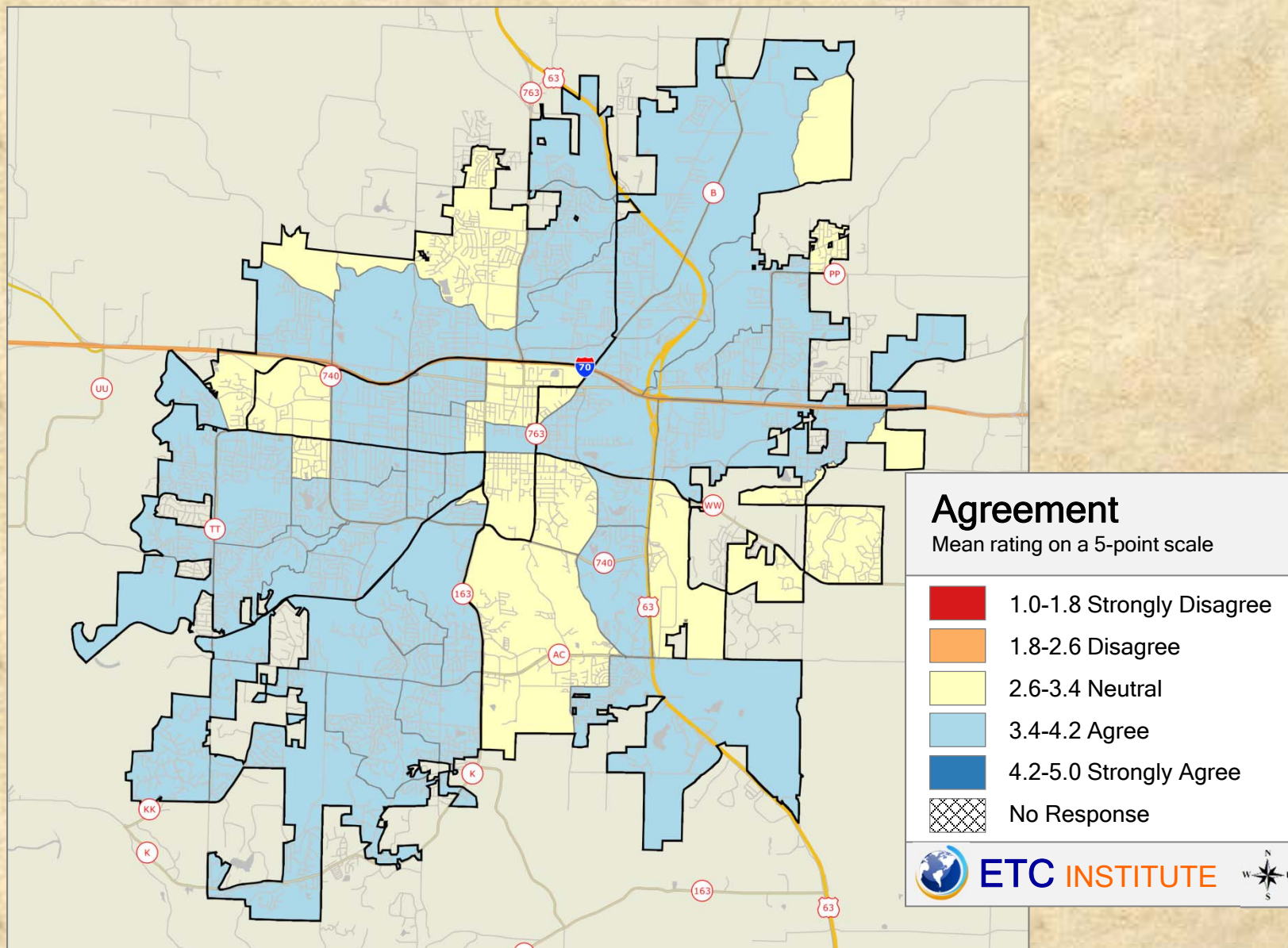
Q27-05 Level of Agreement that: The city's website provides information that is useful to me



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

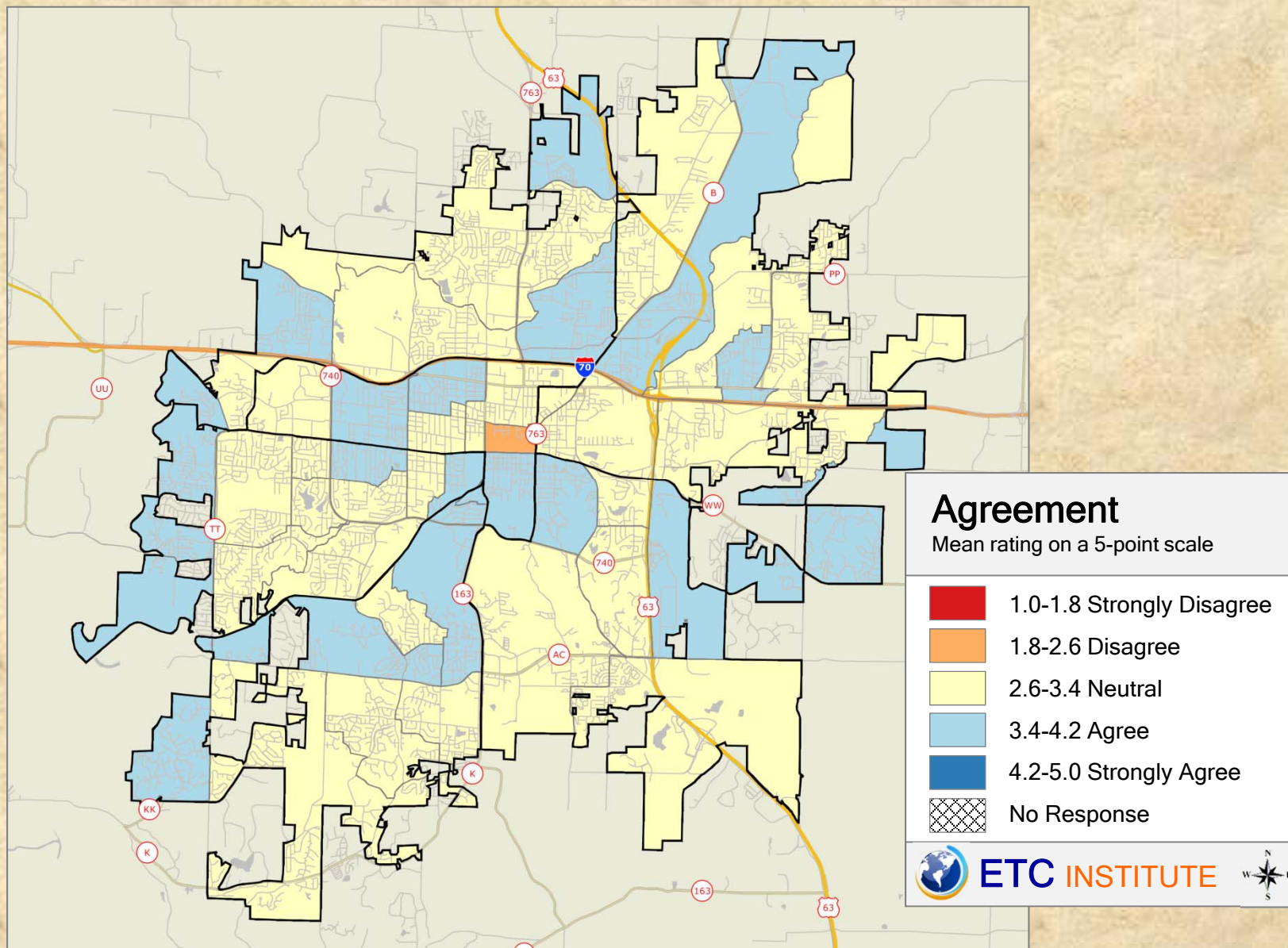
Q27-06 Level of Agreement that: The city newsletter provides information that is useful to me



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

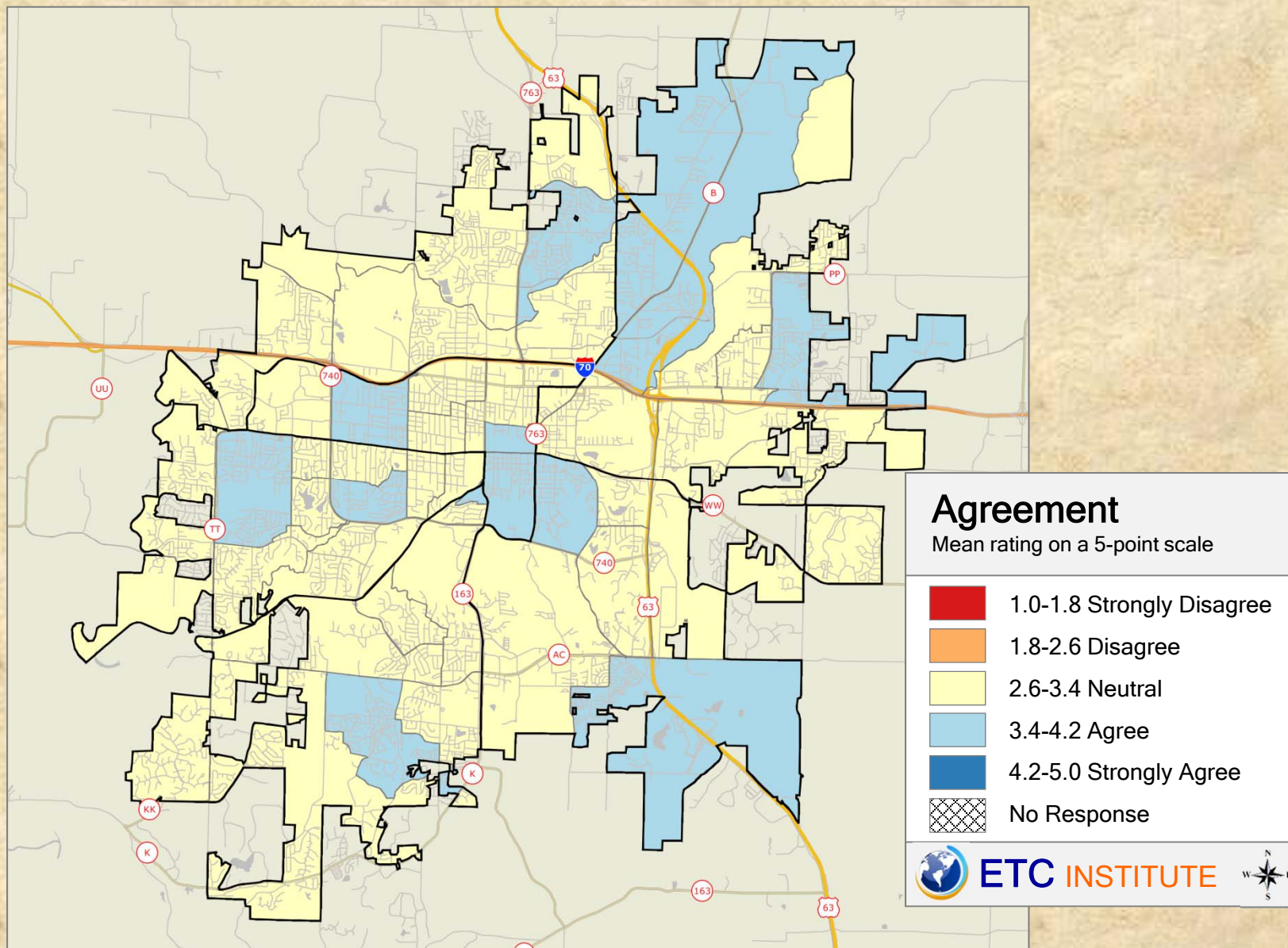
Q27-07 Level of Agreement that: The city's use of social media provides information that is useful to me



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

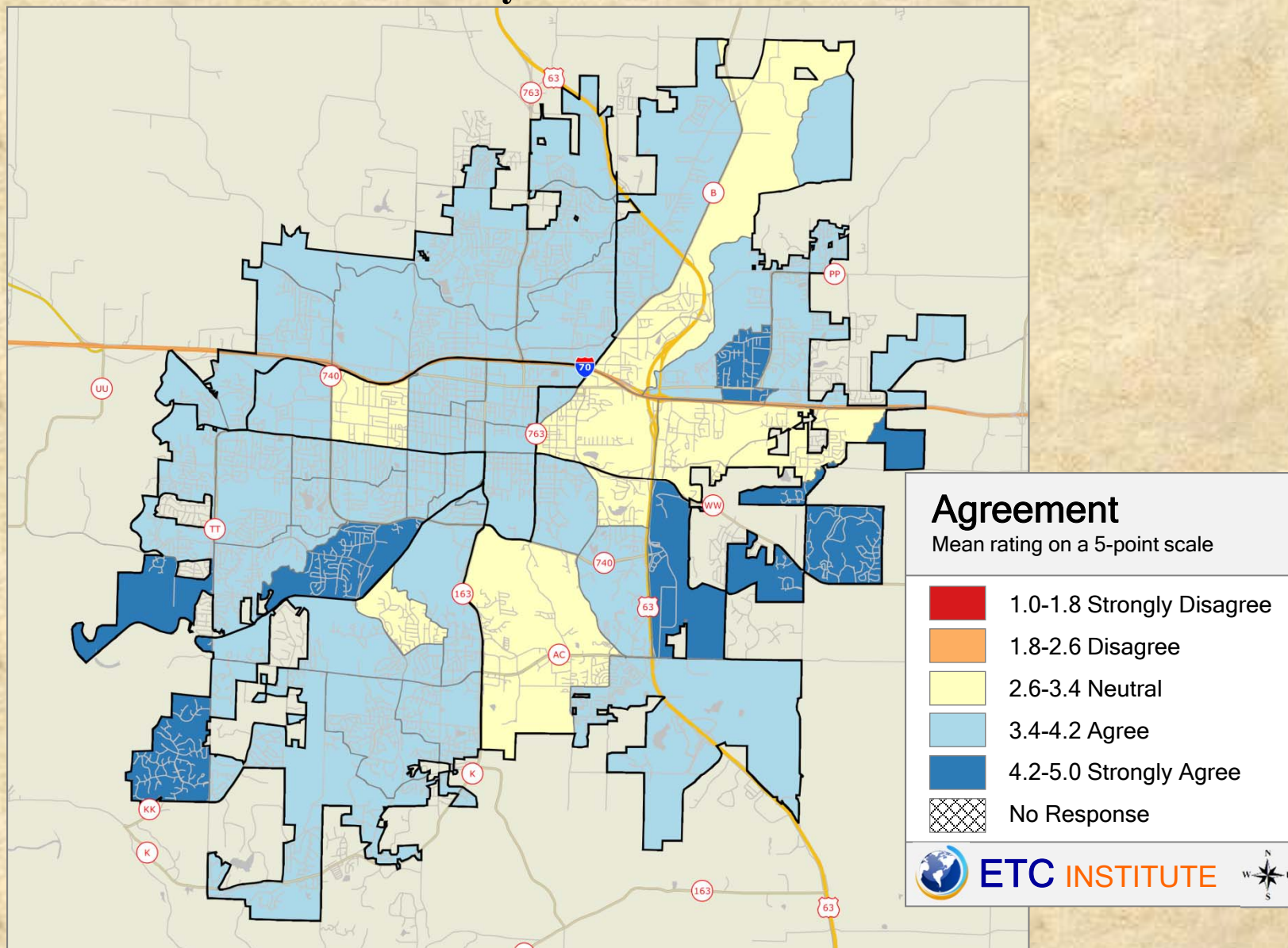
Q27-08 Level of Agreement that: There are enough mobile apps to provide the city information I need



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

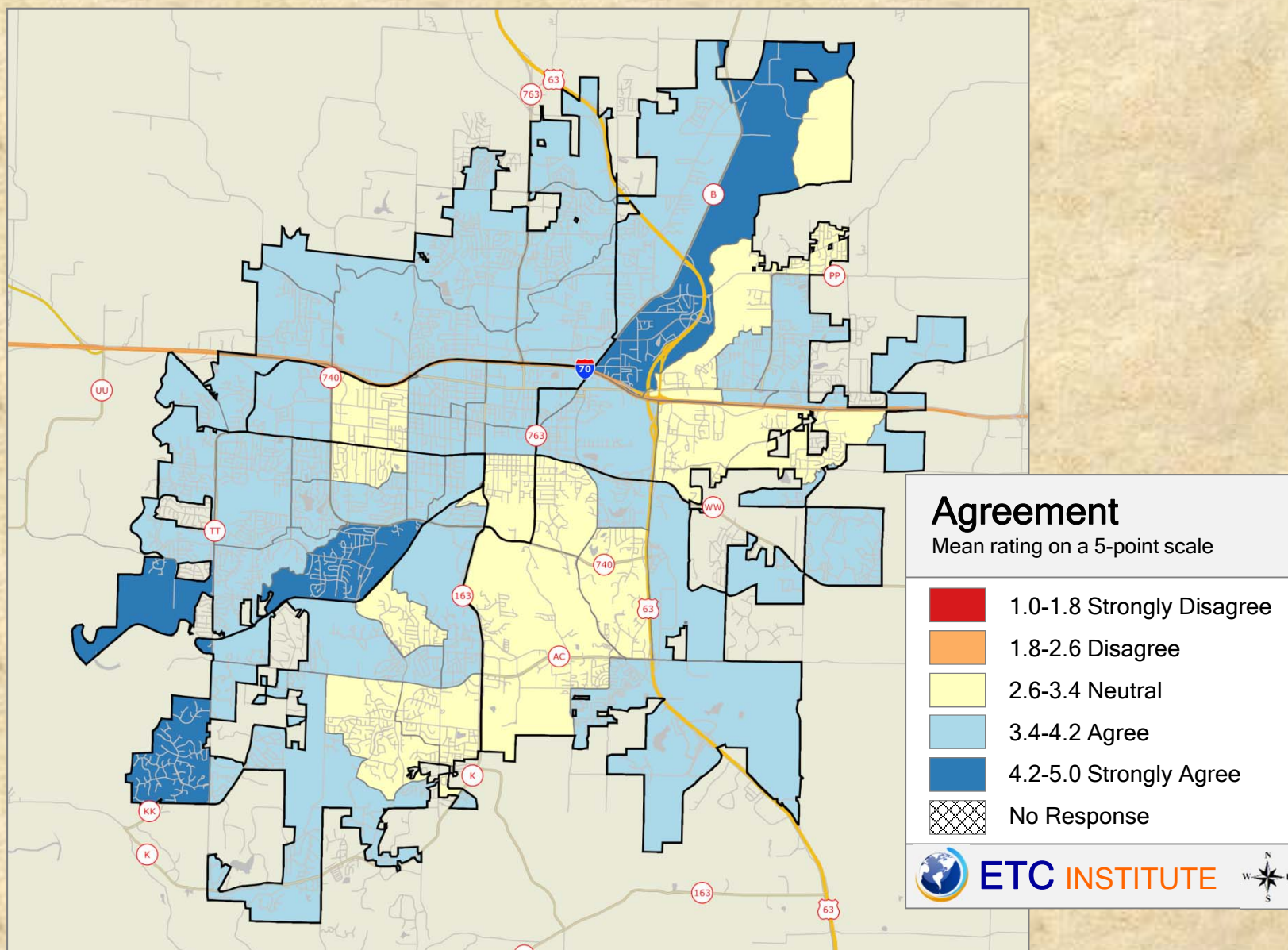
Q28d-01 Level of Agreement that: The hours city employees were available met my needs



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

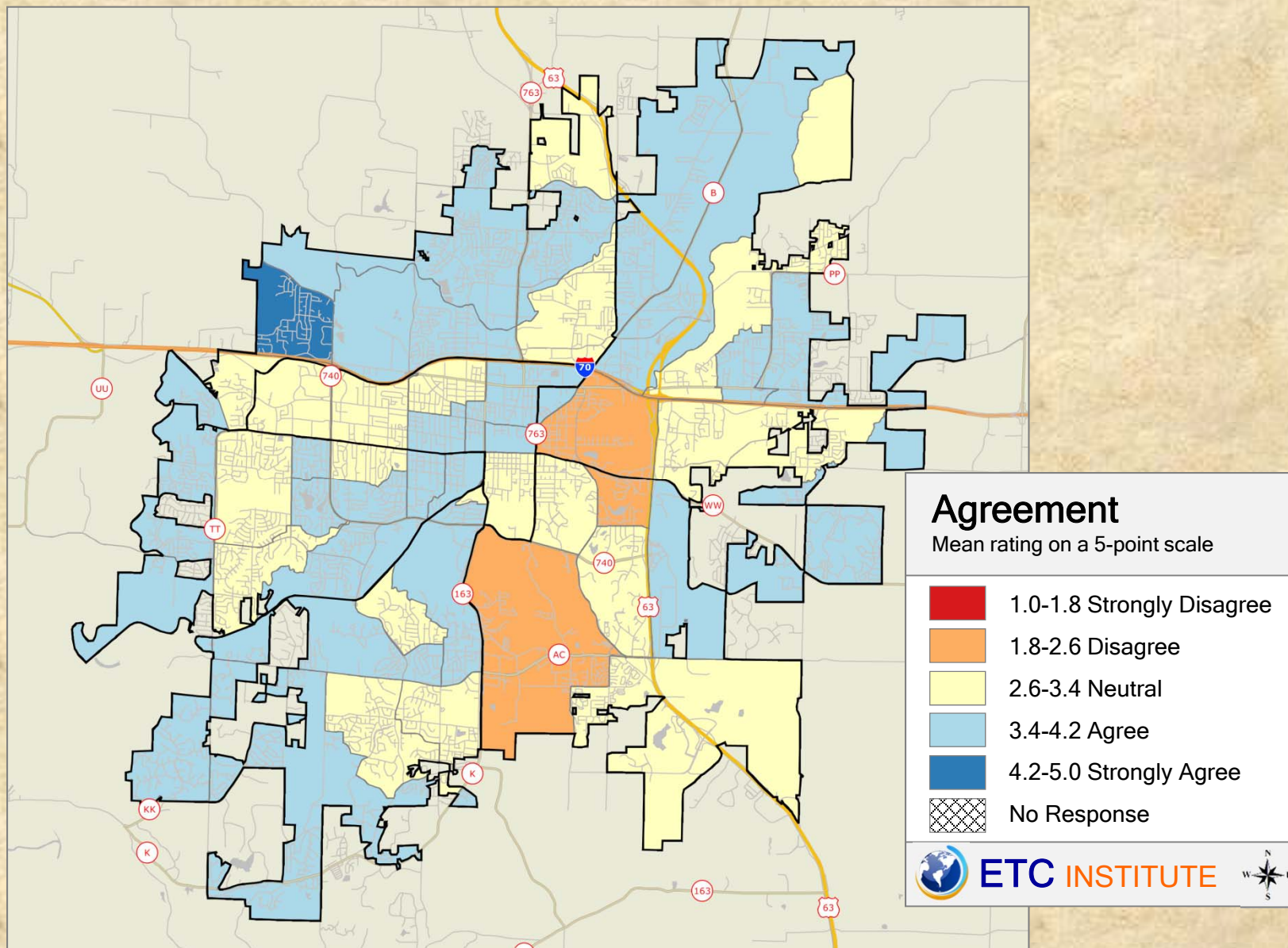
Q28d-02 Level of Agreement that: I knew who to contact for my needs



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

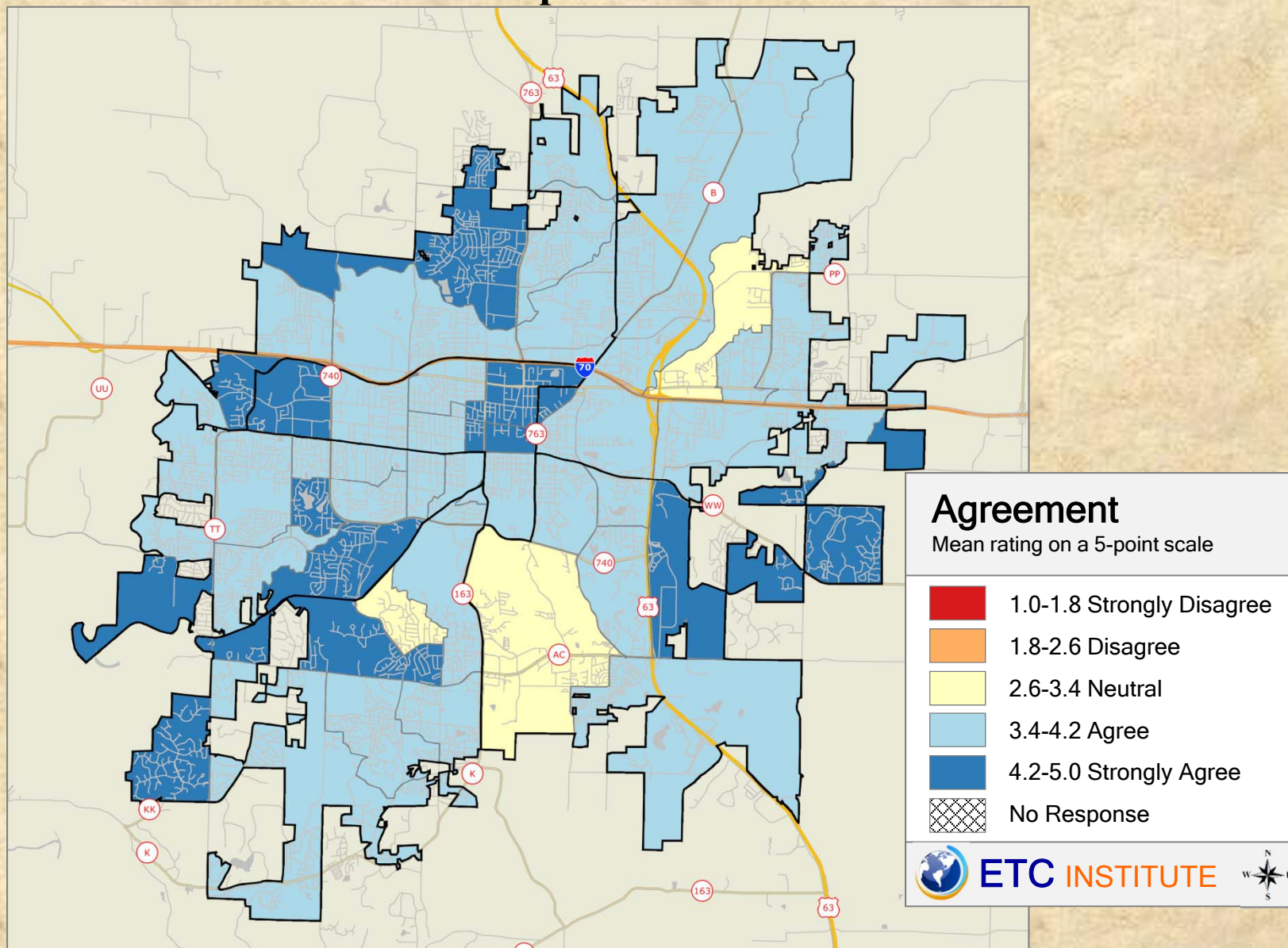
Q28d-03 Level of Agreement that: It was easy to reach the right person at the city



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

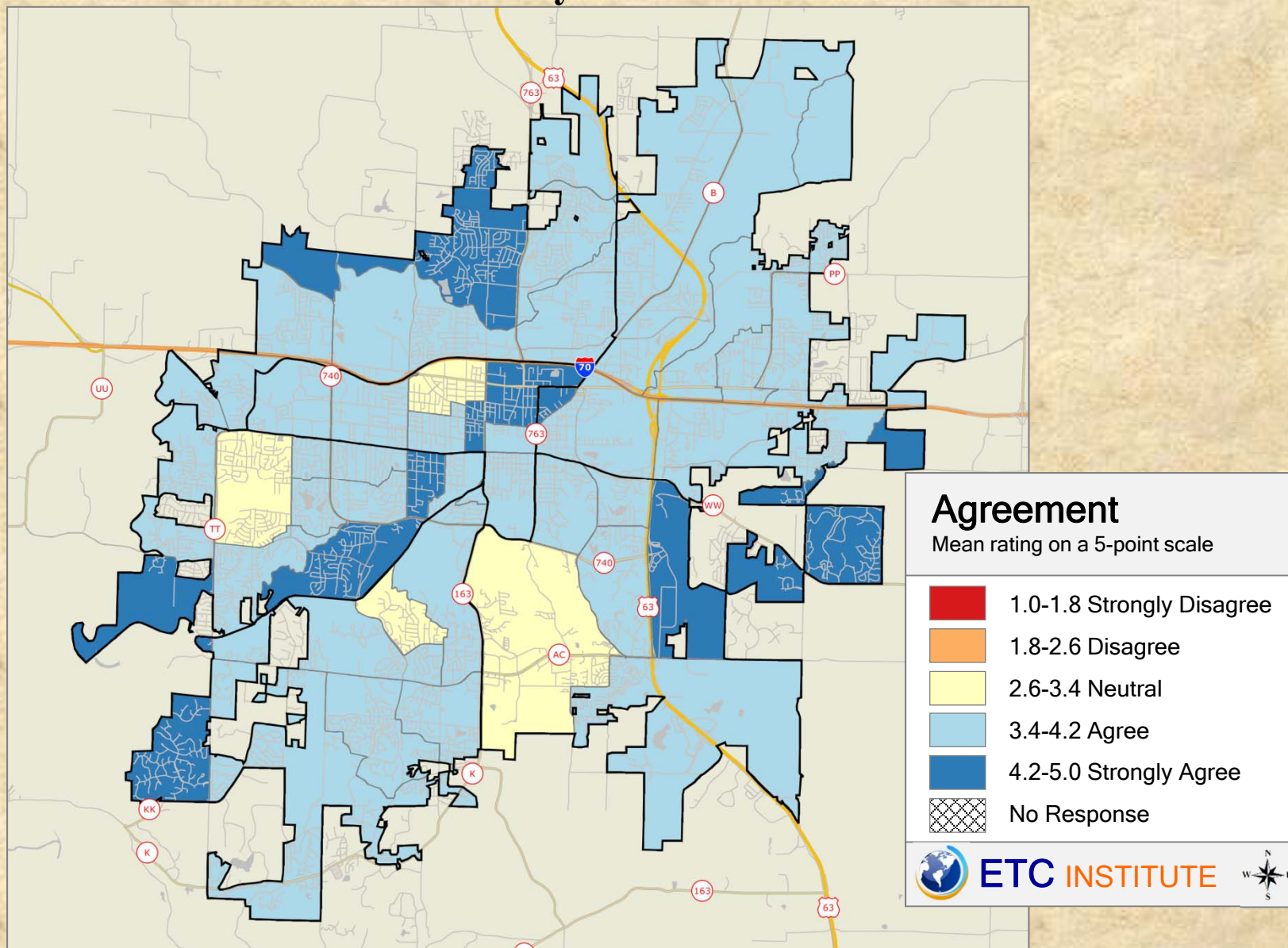
Q28d-04 Level of Agreement that: City employees who helped me were courteous and polite



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

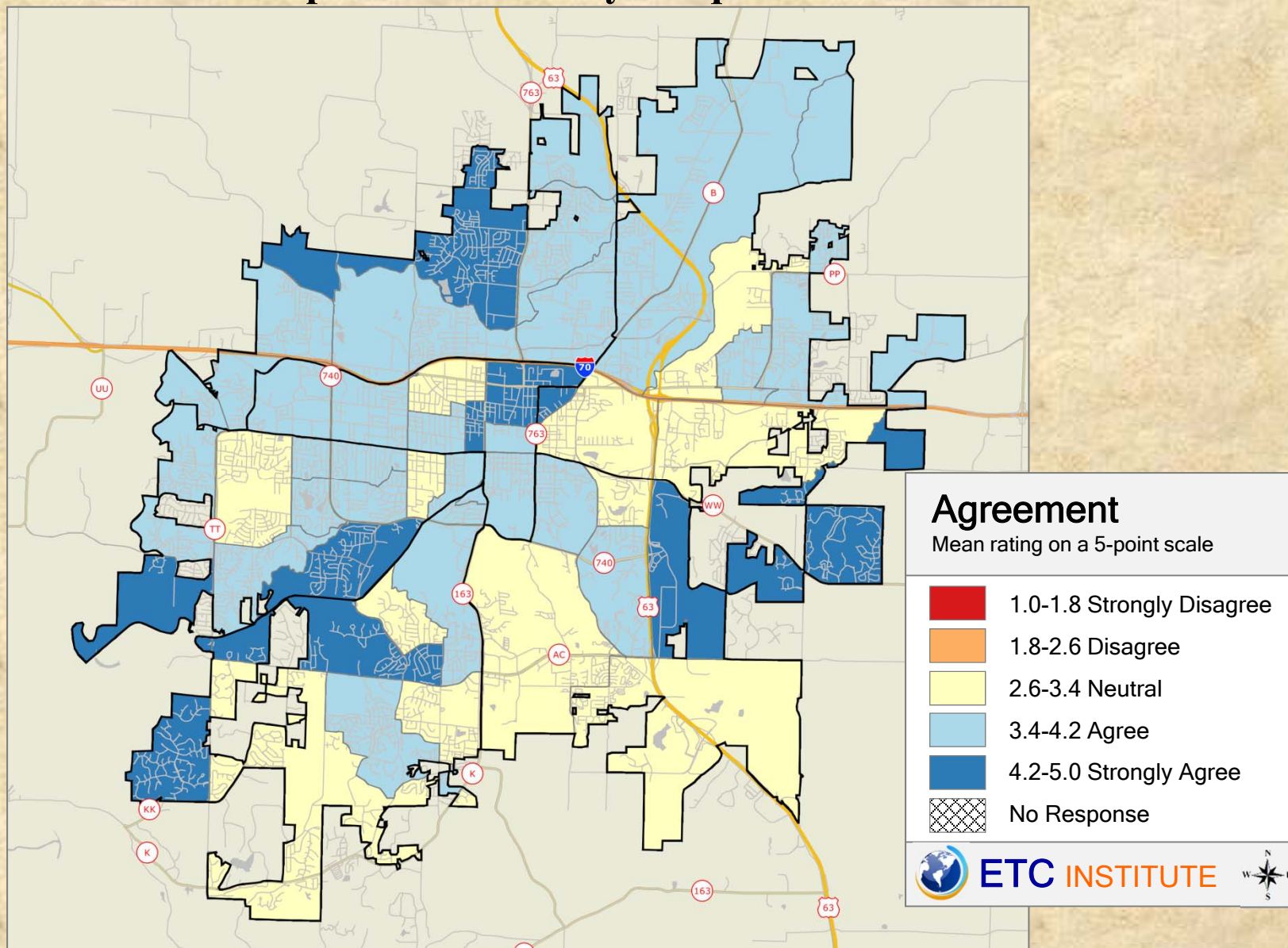
Q28d-05 Level of Agreement that: City employees did what they said they would do in a timely manner



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

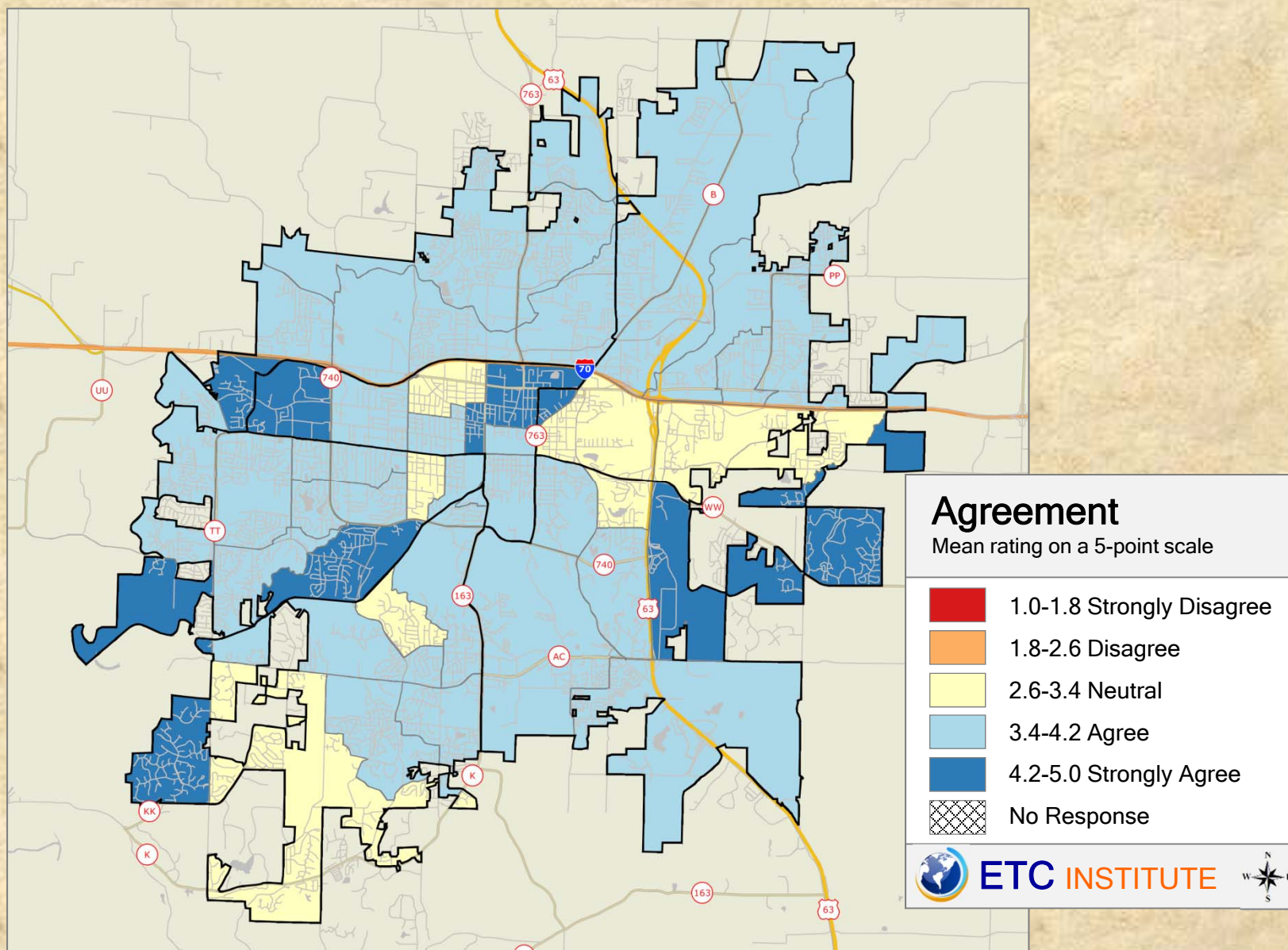
Q28d-06 Level of Agreement that: City employees gave prompt, accurate and complete answers to your questions



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

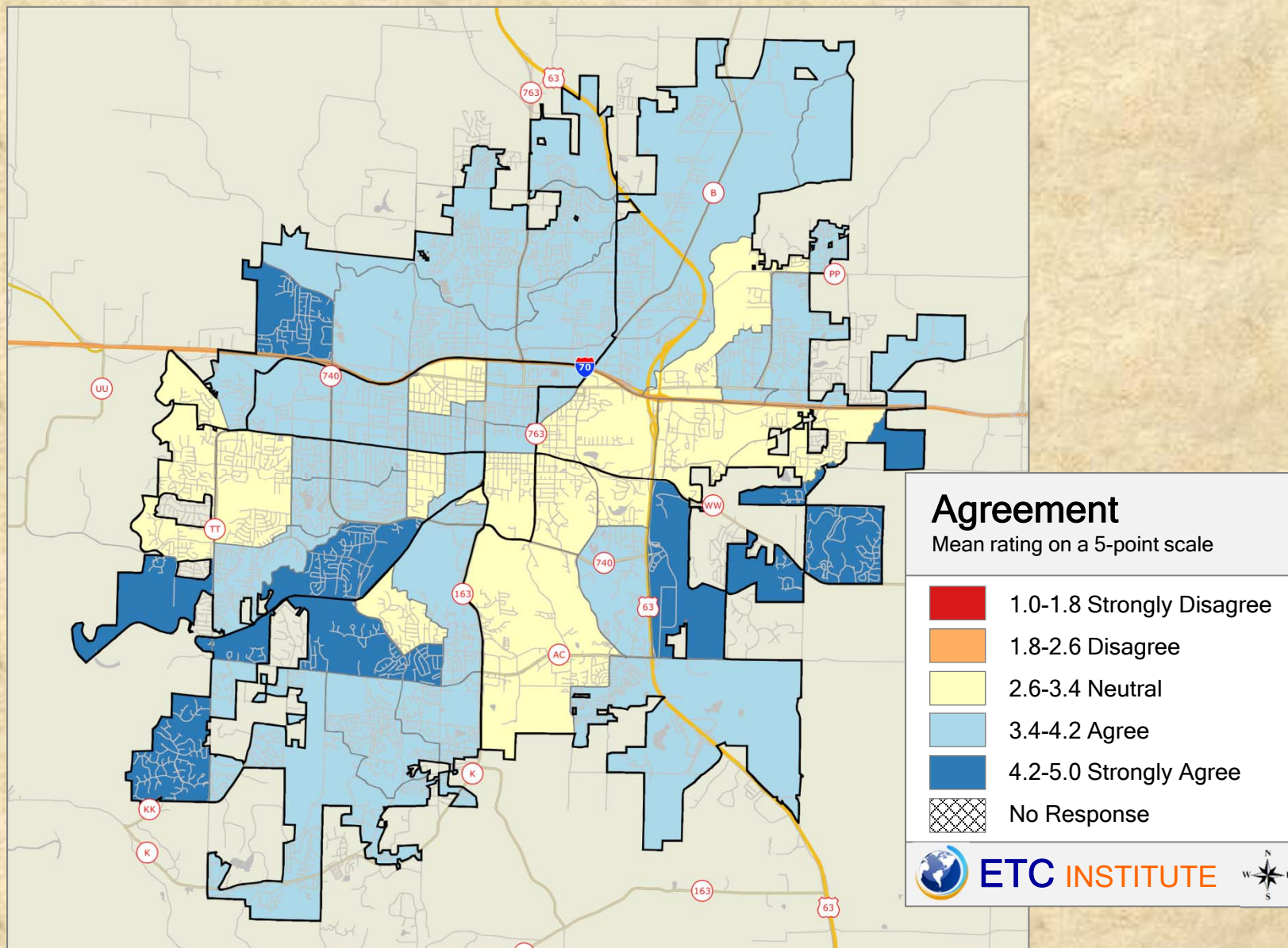
Q28d-07 Level of Agreement that: City employees were knowledgeable



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

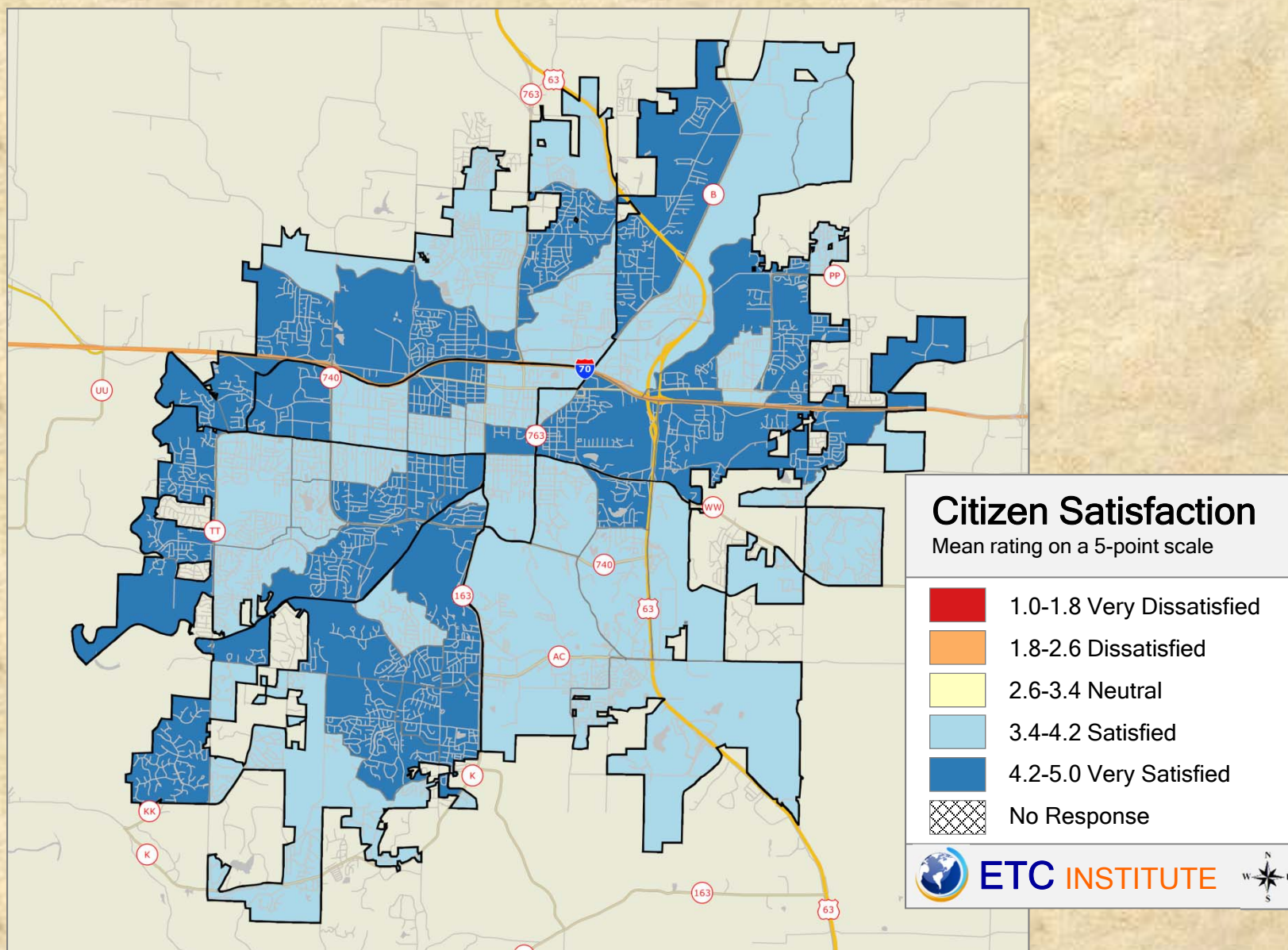
Q28d-08 Level of Agreement that: Overall, I was satisfied with the quality of customer service



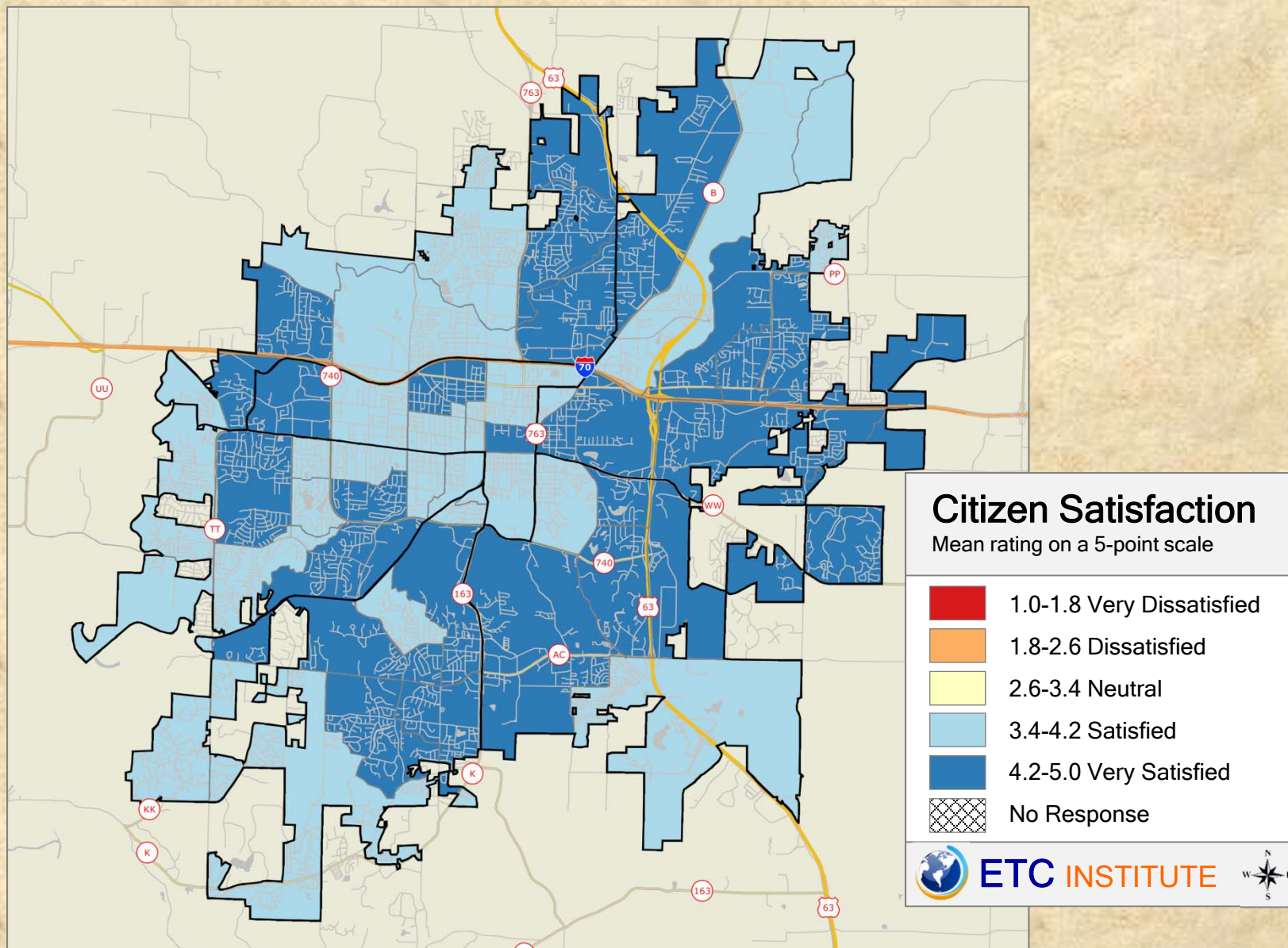
2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q30b-01 Level of Satisfaction with: Residential trash collection service



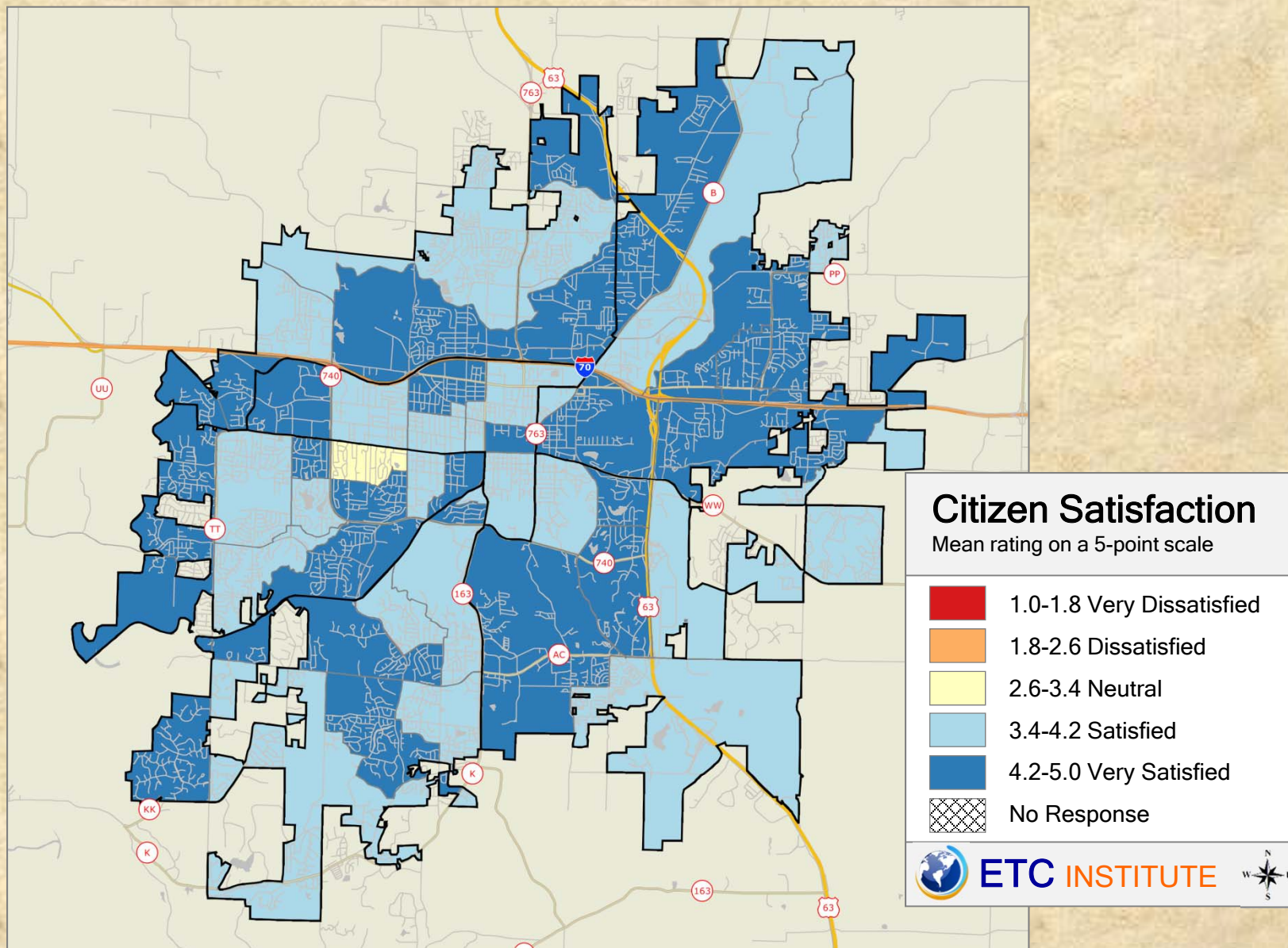
Q30b-02 Level of Satisfaction with: Curbside recycling



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

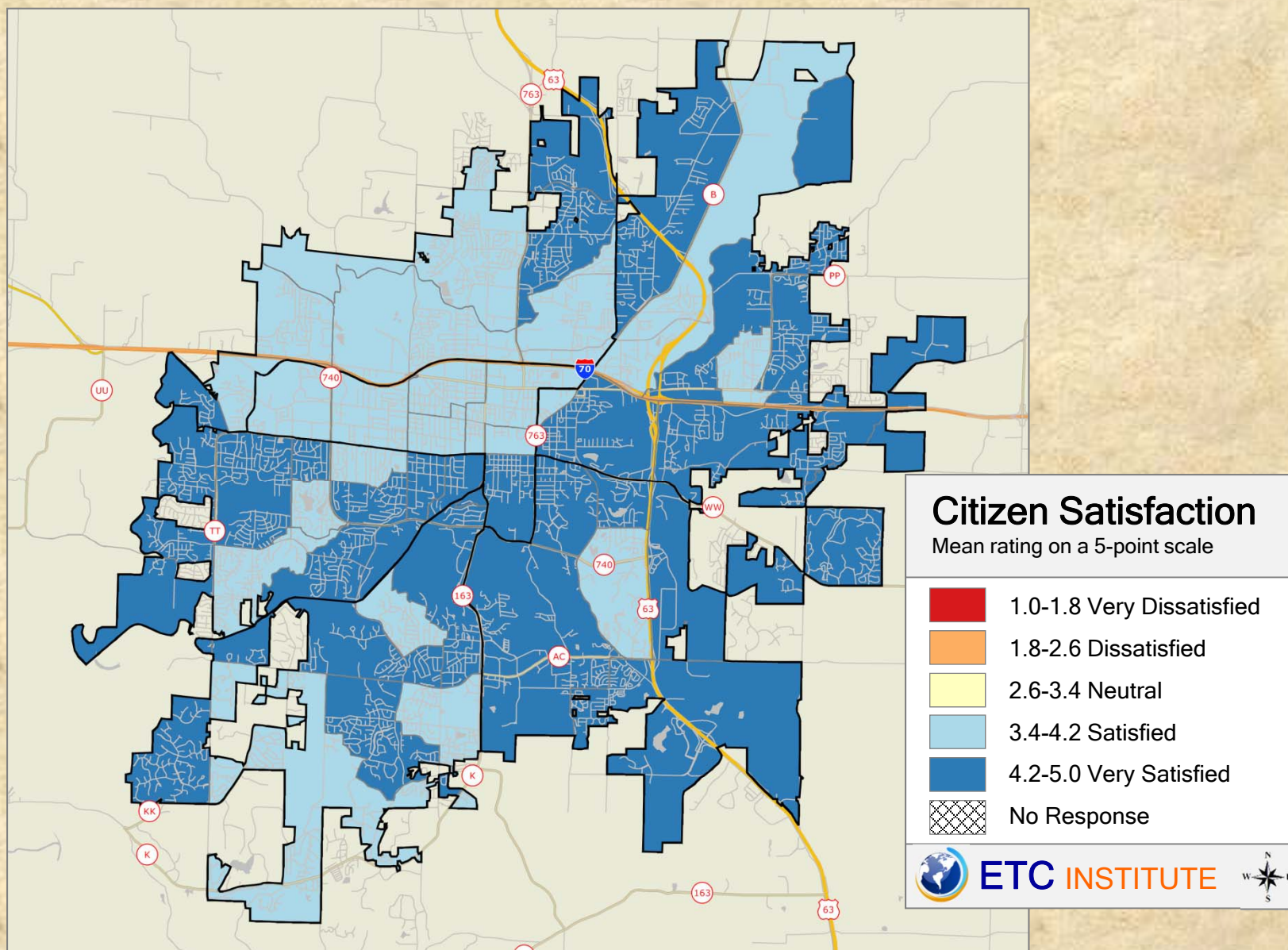
Q30b-03 Level of Satisfaction with: Drop-off recycling



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

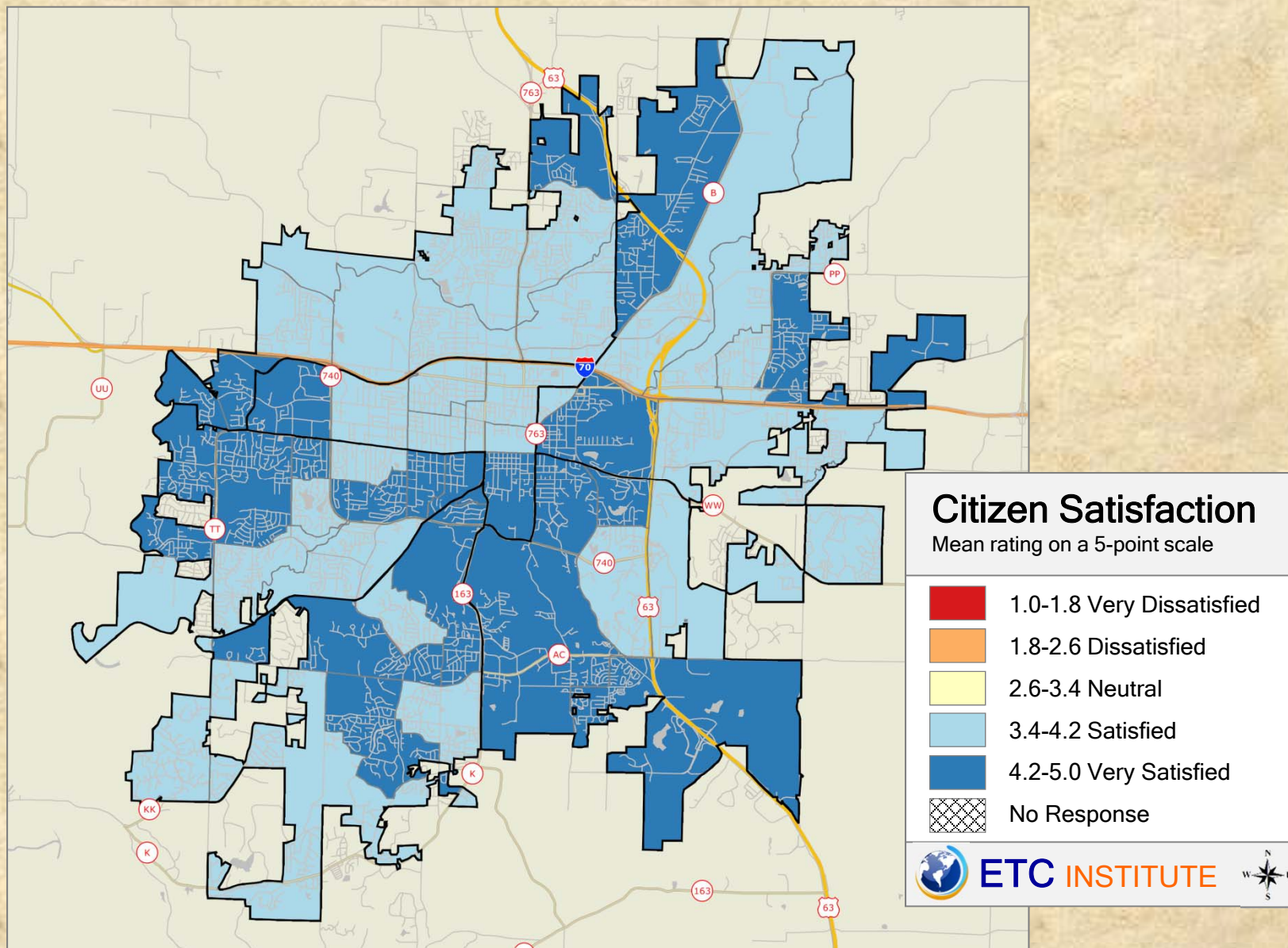
Q30b-04 Level of Satisfaction with: City electric service



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q30b-05 Level of Satisfaction with: City water service



2018 City of Columbia Community Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q30b-06 Level of Satisfaction with: City sewer service

