

## **Priority Neighborhood Snow Plowing**



Hello Neighborhood Representatives,

We are contacting you because you are the most recent listed contact we have on file regarding snow plowing and treatment for priority neighborhood areas.

To help continue and improve the process, we need to collect some information from your neighborhood association.

- Does your neighborhood association still wish to be a priority neighborhood?
- Please provide a primary and secondary email contact so that we may notify your neighborhood association when we are ready to begin snow operations.
- We would also like to hear any suggestions from your neighborhood association on ways to improve the process.

While the program has not been perfect, we feel the overall benefits have been significant. We're generally able to have streets in passable conditions in these neighborhoods more quickly and I think have had overall good success. We plan to continue the program this winter.

Currently, the following neighborhoods are a part of the program:

Vanderveen

Cedar Lake

East Pointe

Woodrail on the Green

Mill Creek Manor

The Hamlet

Spring Valley

Magnolia Falls

Stonecrest

Wyndham Ridge

Bay Hills

Steeplechase Estates

Copperstone

Heritage Woods

Spring Creek

We've been building information on our comosnow.com website that will help transfer information to the public. Please feel free to visit that site and provide suggestions about it as well.

As a refresher, when conditions warrant plowing and treating residential streets, the priority neighborhood program works in the following way:

A. The City notifies the participating neighborhood's associations (you and your backup) that a winter weather event is forecast and that vehicles need to be moved from the streets. This will occur when our forecasters are reasonably confident Columbia will receive over 4 inches of snow or significant icing conditions. E-mails from the City will normally be from Seth Nelson, Richard Stone or me.

- B. Once the winter weather event begins, City crews will focus on first and second priority routes.
- C. The neighborhood association contact (you or your backup) notifies the City via e-mail that cars on their streets have been moved off of the streets.
- D. Once the first and second priority routes are cleared to passable conditions, the neighborhood associations that have responded that their streets are free from parked vehicles will be targeted for plowing and treatment as soon as practical and will receive priority over other neighborhoods where vehicles are parked on the streets.

Please respond to me with answers to the three questions we asked by November 22. If I don't hear anything from the neighborhood, we will be removing the neighborhood from the priority plowing list program. Hopefully, we won't be talking to each other much this winter, but we'll have our ducks in a row if needed.

Thank you again for your time and commitment in helping get our streets cleared as quickly as possible.

Thanks.

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