



You Can't Plan a Crisis

That's Why We're Bringing 24/7 Behavioral Health Care to Columbia

We are proud to announce exciting progress toward our goal of building a 24/7 Behavioral Crisis Center in Columbia. We urge civic financial support for the establishment of this community solution to our mental health and substance-use crisis. Please feel free to reach out to Central Region President Mat Gass (mathew.gass@burrellcenter.com) to learn more about how this facility could benefit the citizens of Columbia and Boone County.

What is a Behavioral Crisis Center?

A 24/7 walk-in crisis access point for individuals in need of immediate mental health or substance use care. This includes Medication-Assisted Treatment for opioid use, psychiatric assessment, initial assessment eligibility determination, brief therapy, peer support services, 23-hour observation, referral to appropriate follow-up treatment, and more.

Burrell & Phoenix Programs Partnership

A unique and critical element of Burrell's Behavioral Crisis Center is the model that first stabilizes clients and then helps them enter into the continuum of care. Burrell will be offering crisis services for those in need, and then partnering with Phoenix Programs who will offer social setting detox services. This partnership is important because it means clients can receive immediate access to care and then start their journey to healing and long-term recovery.





Community Benefits



Community Cost Savings

It's estimated that Burrell's Behavioral Crisis Center saved first responder and medical partners in Greene County, MO, \$4.4-6.6M in the first year of operation. This number is based on the model used in the Community Cost Avoidance/Savings Report for Sedgewick County (Wichita).

Immediate Crisis Care

The BCC in Springfield has provided walk-in crisis services to approximately 1,650 since its opening in June 2020.

Job Creation

The BCC will create 40 new jobs, including 22 full-time positions.

Law Enforcement & First Responder Resource

The BCC offers a solution to law enforcement and first responders who respond to those in need of psychiatric or addiction recovery services. The time law enforcement must wait with clients is significantly reduced at the BCC (on average, less than an hour), compared to when they bring clients to emergency departments.