

City of Columbia, Missouri

Legislation Details (With Text)

File #: B13-23 Version: 1

Type: Ordinance Status: Enacted

File created: 1/2/2023 In control: City Council

On agenda: 2/6/2023 Final action: 2/6/2023

Enactment date: Enactment #: 025253

Title: Authorizing Amendment No. 1 to the software subscription contract with Milsoft Utility Solutions, Inc.

for implementation and hosting services for an Interactive Voice Response (IVR) system to manage

incoming electrical and outage reports via phone call from City Water and Light customers.

Indexes: Amendment to Agreement, Software, Utilities, Water & Electric

Code sections:

Attachments: 1. Council Memo, 2. Ordinance, 3. Attachment A to Ordinance, 4. Enacted - Ord. No. 025253

Date	Ver.	Action By	Action	Result
2/6/2023	1	City Council		
1/17/2023	1	City Council		

Authorizing Amendment No. 1 to the software subscription contract with Milsoft Utility Solutions, Inc. for implementation and hosting services for an Interactive Voice Response (IVR) system to manage incoming electrical and outage reports via phone call from City Water and Light customers. [2nd Read & Vote/Mayor Memo]