

Department Source: City Manager

To: City Council

From: City Manager & Staff

Council Meeting Date: December 1, 2025

Re: Authorizing a contract and appropriating funds for Powerhouse Community

Development Corporation's response to an RFP for community navigation liaison services.

Impacted Ward: Citywide

Executive Summary

An authorized contract with Powerhouse Community Development Corporation for community navigation liaison services and an appropriation of funds for the contract.

Discussion

The Office of Violence Prevention in partnership with Transit is piloting the contractor-provided Community Navigation Liaison (CNL) program to help create a welcoming and safe presence for both GoCOMO workers and riders. The CNL peers will engage with ridership and, when needed, utilize de-escalation techniques and resource referral in order to reduce disruptions on transit routes. Currently, City staff are having to attempt to de-escalate situations and intervene in disruptions when they are needing to focus on their route. The contractor shall log incidents and resolutions, including connections made between riders and community resources. The contractor shall collect information regarding non-destination riders to better serve and understand the issues and barriers they face. The contractor shall provide CNL services that will consist of a minimum of two (2) peers employed by the qualifying contractor. Contractor must provide the peers the flexibility to work directly with the City in route assignments. All CNL peers provided by the contractor, shall have the following credentials at a minimum:

- CPS credentialed through the Missouri Credentialing Board;
- HEAT training;
- Mental Health First Aid Training; and
- Trauma Informed for Practical Community Outworking training

During the term of the contract, contractor shall provide a minimum of two (2) peers, each available a minimum of forty (40) hours per week. CNL peers must report to Wabash at 8 am CST. Rotation will be developed by City staff and contractor shall provide CNL peers to comply with such schedule. The contractor shall understand that specific bus assignments and duties may vary based on transit needs. The City will provide lanyards, t-shirts, and vests for use by contractor. The contractor shall understand and comply that City administration must be able to adjust CNL peer assignments and duties based on need and further development of the program.

Fiscal Impact

Short-Term Impact: Contract will not exceed \$99,840 for year one; \$104,000 for year two renewal.

Long-Term Impact: \$108,160 for year three renewal; \$112,320 for year four renewal, and \$116,480 for year five.

Strategic & Comprehensive Plan Impact[Strategic Plan Impacts:](#)

Primary Impact: Safe Community, Secondary Impact: Reliable and Sustainable Infrastructure, Tertiary Impact: Inclusive and Equitable Community

[Comprehensive Plan Impacts:](#)

Primary Impact: Livable & Sustainable Communities, Secondary Impact: Mobility, Connectivity, and Accessibility, Tertiary Impact: Tertiary

Legislative History

Date	Action
	N/A

Suggested Council Action

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