



City of Columbia

701 East Broadway, Columbia, Missouri 65201

Department Source: Finance

To: City Council

From: City Manager & Staff

Council Meeting Date: September 2, 2025

Re: Authorizing the Second Amendment to the Payment Processing Contract with Paylt LLC for Credit Card Processing

Executive Summary

A resolution authorizing the City Manager to sign a contract amendment with Paylt LLC for payment processor services.

Discussion

This is an amendment to the City's current contract with Paylt to add non-integrated web payment services for miscellaneous City receivables to PayCoMo. There will be a \$0 net increase to the current contract.

The City of Columbia Finance Department implemented the Paylt Enterprise Platform for web payments in July of 2023. Paylt is a "software as a service" provider of digital government services and payments. Paylt simplifies doing business with government agencies by consolidating City services and payments into one connected experience for citizens.

City of Columbia Finance plans to implement Paylt for online payment processing for most of the City's services. The implementation started with replacing the payment processor for utility billing; and has been expanded to include home energy loan, retiree insurance billing and parking citations. Work is underway under a different contract with Paylt for permits and license payments.

Fiscal Impact

Short-Term Impact: No additional cost

Long-Term Impact: N/A

Strategic & Comprehensive Plan Impact

Strategic Plan Impacts:

Primary Impact: Operational Excellence, Secondary Impact: Not Applicable, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable



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Legislative History

Date	Action
5/6/2024	R95-24 Authorizing an amendment to the master service agreement with Paylt, LLC for implementation of payments for City-related parking ticket, permit, and license fees associated with credit card, e-check, and/or ACH transactions. R95-24
6/21/2022	R92-22 Authorizing a master service agreement with Paylt, LLC for implementation of the Software as a Service (SaaS) Paylt Enterprise Platform associated with credit card, e-check, and/or ACH transactions for City services. R92-22

Suggested Council Action

It is the recommendation of City Staff that council approves the resolution.