



Public Transit Advisory Commission

Annual Report, CY 2024

PTAC Overview

The Public Transit Advisory Commission “advises City staff and Council with regard to transit policy and safety matters concerning transit issues affecting the City. This thirteen member commission has one member appointed by the University of Missouri administration, and the remaining twelve members are appointed by the City Council.”

Mission

The Public Transit Advisory Commission will advocate for the policies and resources necessary to meet the city’s goals for the public transit system, represent the interests of the public and current and future transit riders with regard to the day-to-day operations of the transit system, and encourage public understanding of and support for the transit system.

Vision

A high functioning, accessible transportation system accommodating to all our citizens by connecting communities, people, and destinations.

Membership

- William Brumbaugh – Term Ending March 1, 2028
- Sarah Johnson – Term Ending March 1, 2028
- Tammy Teel – Term Ending March 1, 2028
- Katharine Meagher – Term Ending March 1, 2027
- Matt Wright – Term Ending March 1, 2027
- Adam Thorp – Term Ending March 1, 2027
- Gabi Jacobs – Term ending March 1, 2026
- Bry Mink – Term ending March 1, 2026
- Joy Rushing – Term ending March 1, 2026
- Joan Ferguson – Term ending March 1, 2026
- Randal Meyer – Term ending March 1, 2027
- Christine Schneider (University of Missouri Administration Rep)
- Dawn Zeterberg (deceased, term ended in 2024)
- Donald Jackson (term ended in 2024)
- Jack Russell (term ended in 2024)
- Heath Immel (term ended in 2024)
- Candy Cornman (term ended in 2024)
- Robert Boone (term ended in 2024)
- Shaunda Hamilton (term ended in 2024)

Year-In-Review

I'm proud to report that this year has been seen a flurry of activity for PTAC. While the Transit Study has been the focus of our attention, we've also taken the initiative to discuss additional items, such as adjustments to our establishing legislation, the creation of a bus stop evaluation matrix, and a robust discussion and recommendation concerning sleep apnea testing for the city's drivers. We look forward to continuing these items and taking on additional items in the next year!

I'll also note that we have had no quorum issues this year, since our quorum requirements were adjusted. We sincerely appreciate Council's attention to our request for those changes.

- Matt Wright, Chair

Commission and Member Activities

- Served as the primary coordinating commission for the city's Transit Study.
- Set up a booth at the Earth Day festival on April 21st, where we educated attendees on the city's transit system generally and the Transit Study specifically, while displaying materials provided by the Transit Study consultants.
- Promoted Transit Driver Appreciation Day on March 18th, including a proclamation by the Mayor, social media posts by city staff, and snacks provided to drivers by the commission.
- Began creation of a Bus Stop Evaluation Matrix, which has the goal of prioritizing improvements to the city's bus stops (shelters, lighting, access, etc.)
- Discussed and sent recommendations to City Council concerning USDOT-required sleep apnea testing for the city's transit drivers.
- Advised the city on implementation of the new ETA Spot bus tracking and mapping software, including integration with Google Maps.
- Reviewed our establishing legislation and sent recommendations for changes to City Council. This included adjustments to membership, as well as requirement of this annual report.
- Requested a commission budget for the first time, in order to continue expansion of commission activities.

In Memoriam

Sadly, Dawn Zeterberg passed away in 2024. Dawn was a crucial member of the commission, and an inspiring community member who spent every waking moment fighting for a just and equitable Columbia. She will be sorely missed.



Looking Ahead

Below are some of the activities our commission has already contemplated tackling in the coming year. Obviously we look forward to any additional activities the Council may wish to send our way.

Transit Study Finalization

The commission will continue to serve as the primary coordinating commission for the Transit Study as it wraps up this calendar year. Council should soon receive a final report including the additional information requested during the work session.

We would also like to serve council by providing recommendations and reminders for implementation of the phases of the Transit Study over the coming years.

Staffing Challenges

The commission will certainly continue to discuss the staffing challenges the department faces, and advise on how to best allocate limited resources.

Paratransit

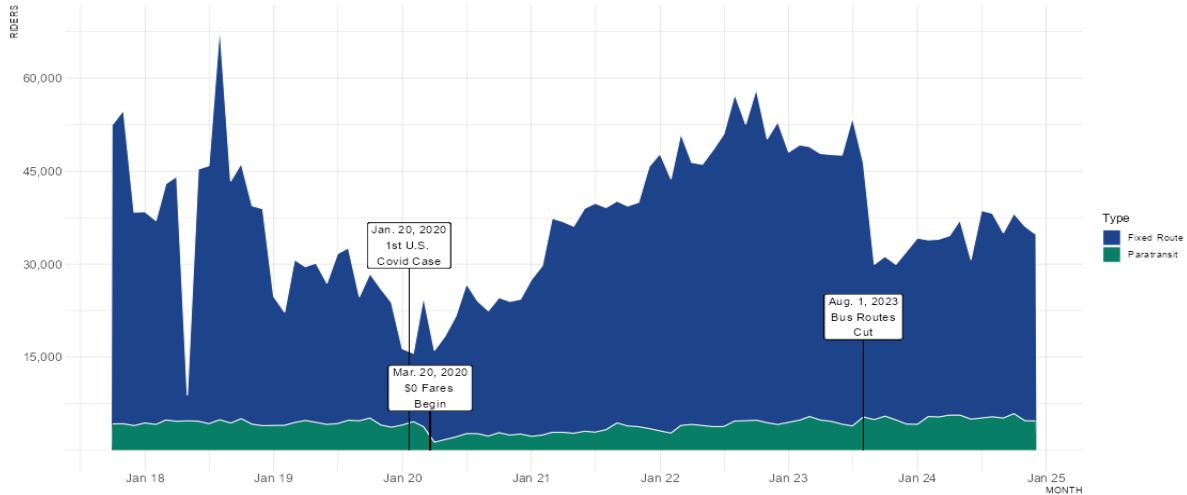
The Transit division has recently brought paratransit capacity concerns to the commission's attention. In the coming year, additional discussion by the commission is warranted, possibly leading to recommendations that can be forwarded to council.

Bus Stop Evaluation Matrix

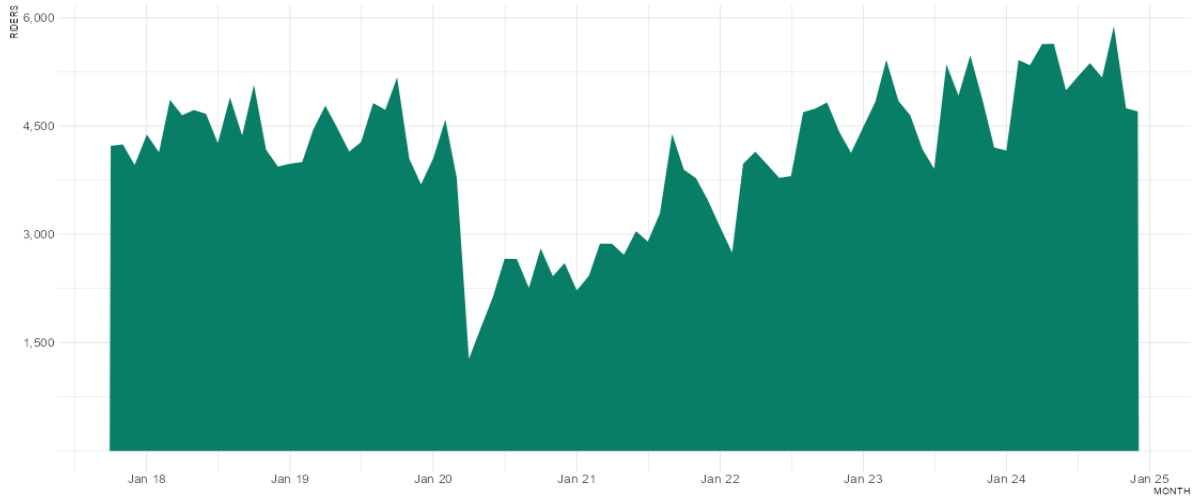
The commission intends to continue work on the Bus Stop Evaluation Matrix, hopefully completing our work in the coming year. Once completed, the commission would like to use the matrix as a tool to guide recommendations on improvements to shelters (and other minor infrastructure), especially as grant funding is anticipated.

Measures & References

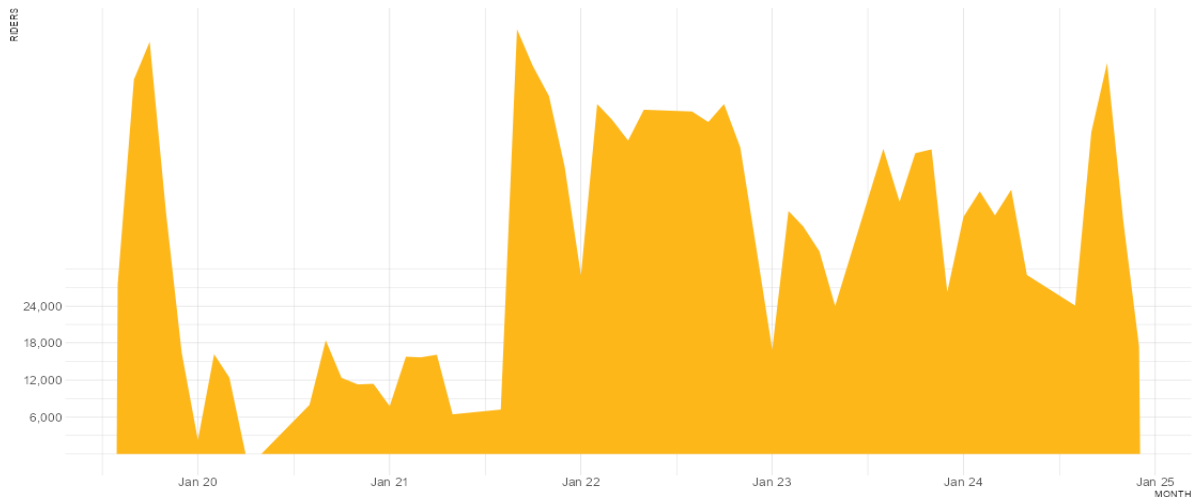
Total GoCOMO Ridership (Excluding Tiger Line) 2017-2024



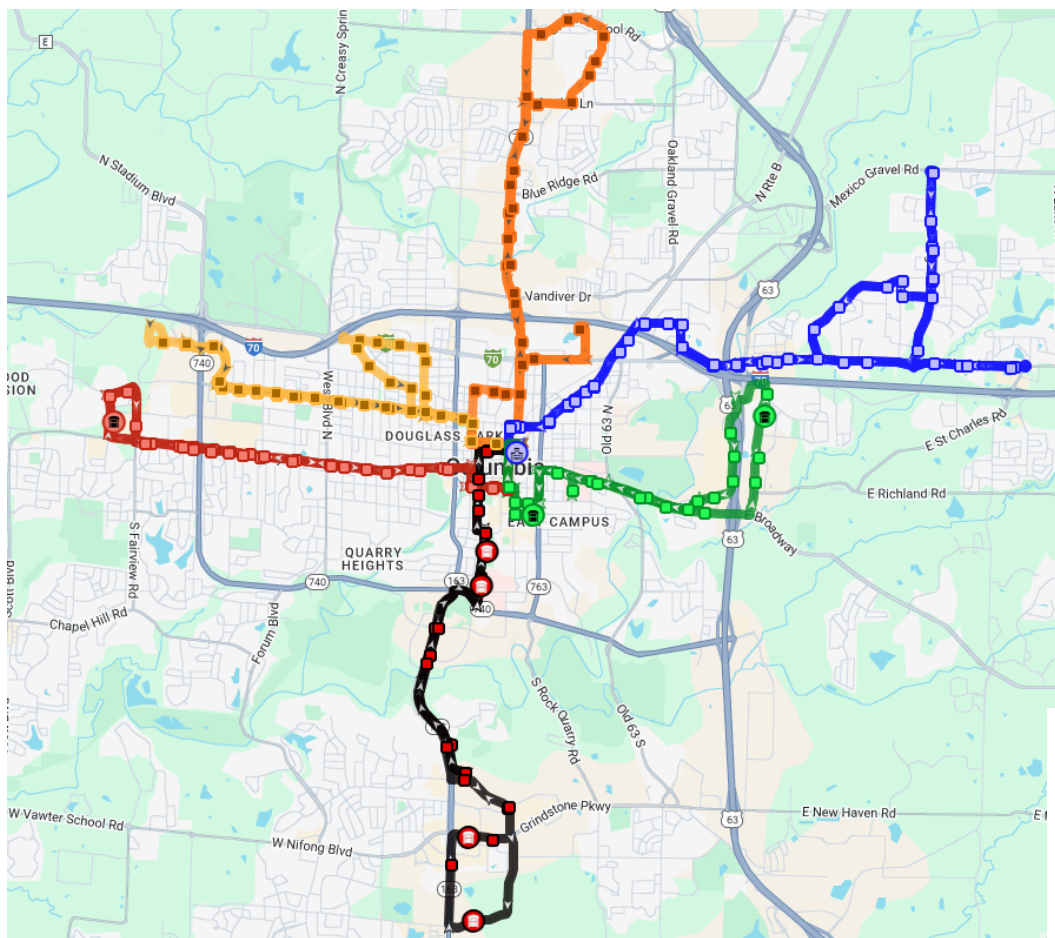
Total Paratransit Ridership 2017-2024



Monthly Tiger Line Ridership, Academic Years 2019-2024



Measures & References



Staffing Levels and Select Wages (2024)

Position	Staff	Wages
CDL Driver	25-33	\$21.06/hr (starting) / \$23/hr (average)
Lead Driver	6	\$25.30/hr (average)
Bus Supervisor	5	-
Paratransit Only Driver	2-4	\$17.39/hr (average)
Bus Cleaner (part-time)	3	-
Campus Driver (Part-Time)	3	\$20/hr (starting part-time)
Paratransit Scheduler	3	-
Transit Supervisor	2	-
Paratransit Compliance	1	-
Admin Support	1	-
Maintenance Tech.	1	-
Manager	1	-

Note: Staff ranges represent the highest and lowest level of staff deployed over the course of the calendar year.

Bus Fleet (2024)

Year	Fuel	Deployed	Count
2011	Gas	Paratransit	2
2012	Gas	Paratransit	1
2014	Gas	Paratransit	3
2019	Gas	Paratransit	6
2022	Gas	Paratransit	4
2024	Gas	Paratransit	6
2020	ELECTRIC	Fixed	4
2024	ELECTRIC	Fixed	6
2021	CNG	Fixed	2
2015	CNG	Campus	2
2020	CNG	Campus	1
2023	CNG	Campus	2
2001	#2 Diesel (2% Bio-fuel)	Fixed	1
2011	#2 Diesel (2% Bio-fuel)	Campus	2
2012	#2 Diesel (2% Bio-fuel)	Campus	6