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COLUMBIA POLICE DEPARTMENT

Policy and Procedure Manual

CAMERA REGISTRATION AND MONITORING PLATFORM (E.G. FUSUS)

Approved By: Geoffrey Jones, Chief of Police
CALEA 6th Edition Standard: 40.2.1, 40.2.3

620 CAMERA REGISTRATION AND MONITORING PLATFORM (E.G. FUSUS)

620.1 PURPOSE AND SCOPE

The purpose of this policy is to provide members of the Columbia Police Department with guidelines for implementing, accessing, and acting on information obtained using camera registration and monitoring platforms (such as the FUSUS platform and associated network). FUSUS is a collaborative public/private security network and video integration platform that expedites evidence gathering and allows for greater efficiency in responding to critical incidents or other investigations. Columbia Police Department personnel can use a FUSUS platform (such as fūsusREGISTRY™) to more easily locate and contact camera owners in the vicinity of an event to request video footage for an investigation. The FUSUS platform can also allow Columbia Police Department personnel to view live video feeds from different sources (as a real-time unified camera system), disseminate community alerts and receive communication from citizens, and can integrate license plate readers (LPRs) on the same platform. The FUSUS Real-Time Crime Center in the Cloud (RTC_3) extracts and unifies live video, data, and sensor feeds from public and private assets, which enhances the situational awareness and investigative capabilities of law enforcement agencies. Camera owners' participation in the platform is voluntary and part of a permission-based agreement, and police access to the availability or content of camera footage is at the consent of the owner.

620.2 POLICY

The Columbia Police Department is committed to enhancing the safety and quality of life for Columbia's citizens, and this commitment includes integrating the best practices and standards of public safety with the continual incorporation of modern technologies. The purpose of this policy is to outline the Columbia Police Department's collaboration with citizens in the use of camera registering and monitoring platforms, such as the FUSUS video integration platform. A goal of utilizing this platform is to build community trust and increase the Columbia Police Department's ability to respond to and solve crimes.[i] The Columbia Police Department policy for the use of a platform such as FUSUS is in accordance with applicable local, state, and federal law, ensures the constitutionally-protected rights of individuals, and details transparency of the use of this technology to the public.[ii] Employees' access of this system for non-law enforcement purposes is prohibited by this policy and may result in discipline.

620.3 REGISTRATION AND INTEGRATION

The FUSUS camera registry and monitoring platform enables citizens to partner directly with the Columbia Police Department to register the location of their camera(s), and to facilitate initial and follow-up investigatory efforts in identifying and requesting video footage. Owners of private cameras can also voluntarily register their cameras with the Columbia Police Department to allow sharing of live stream video with trained and authorized Columbia Police Department personnel. The Columbia Police Department will not allow live stream registration or access for cameras associated with individual residences. If a camera is

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registered, Columbia Police Department personnel should only view footage as part of approved law enforcement activity.[iii]

Registering cameras is performed by citizens through a City of Columbia-specific web portal and is a simple online process. The voluntary registration of private cameras through the FUSUS video integration platform allows for the reduction of time spent by Columbia Police Department personnel attempting to locate cameras in the vicinity of an incident, or fewer follow-up attempts to request or retrieve camera footage. Trained and authorized Columbia Police Department personnel can, using the FUSUS platform, easily locate registered owners' cameras in the vicinity of an incident, through a digital mapping feature, and can contact owners directly to request relevant video footage. If a camera owner has registered their device(s) and given permission for the sharing of live stream video, Columbia Police Department personnel can access that video to facilitate investigative efforts.[iv]

620.4 EXPECTATION OF PRIVACY

Emerging technologies can raise questions in the community about government surveillance. Private cameras are connected to the FUSUS video integration platform through the FususCORE™ appliance. This hardware is the property of the camera owner and not the Columbia Police Department. Access to and use of this hardware, and any corresponding video footage, is at the consent and discretion of the registered camera owner. The Columbia Police Department's intent in the use of this technology is to balance individuals' expectations of privacy with the public expectation that law enforcement agencies efficiently pursue and utilize camera capabilities that already exist in the community. Shared access to video footage allows the Columbia Police Department to use existing equipment and reduce the frequency or necessity of seizing hardware to access camera footage. General public surveillance without a law enforcement need will not be conducted using FUSUS.[v] The Columbia Police Department is committed to providing law enforcement services to the community with due regard to fairness, consistency, and compliance with best practices and standards.

620.5 AUTHORIZATION, ACCESS, AND TRAINING

Access to the FUSUS video integration platform (such as fūsusREGISTRY™) will be strictly controlled within the Columbia Police Department, and limited to authorized personnel.[vi] Authorized personnel will be selected based on specific and identifiable operational needs for investigations. Absent an identifiable imminent threat to safety, employees will be required to obtain supervisor approval to access live stream video.[vii] These users will be required to attend initial training prior to being granted access to the platform.[viii] Columbia Police Department supervisors who are trained and authorized to access and use the FUSUS video integration platform should conduct periodic audits of the system to review users' access and use.[ix]

Columbia Police Department personnel should engage in community outreach programs (including demonstrations when feasible) to educate citizens on the nature, scope, and protocols of these platforms.[x]

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[i] "11. When the software is utilized during a high participant event, like a festival, in order to catch an organized group who are known to steal cell phones, wallets, and other personal items of high value, and the software use allows police to also view the use of recreational marijuana or underage drinking, will the police respond and detain or arrest those persons engaged in those minor offenses and status offenses? Same question when the police are watching for unattended bundles and backpacks, posing a threat to public safety, will the police respond and detain participants for similar minor offenses or status offenses?"; "19. Does the CPD, city manager, mayor, and council believe communicating evidence-based information is essential to the practice of community policing?"

[ii] "7. If CPD personnel are using the software to observe video and observe a person who is known to police, does that in and of itself trigger a police response and a potential for arrest and Detention?"; "8. How will the software usage impact the arrest and or detention of unsheltered individuals who do not have an inside space to relocate to?"; "10. When a person is identified via the use of the software system, does that person identified or their legal guardian have the right to view the footage?"; 11. When the software is utilized during a high participant event, like a festival, in order to catch an organized group who are known to steal cell phones, wallets, and other personal items of high value, and the software use allows police to also view the use of recreational marijuana or underage drinking, will the police respond and detain or arrest those persons engaged in those minor offenses and status offenses? Same question when the police are watching for unattended bundles and backpacks, posing a threat to public safety, will the police respond and detain participants for similar minor offenses or status offenses?"; "13. What notifications do businesses currently have to make and how easily can that ordinance or policy be amended to include notice of the software system in use by CPD?"; "14. Does the video footage, once viewed by the CPD, become part of the property in dominion and control of the city and will that become Sunshine-able? Or does it remain the property of the participant camera owner?" → see RSMo §610.xxx.; "28. Will the citizen be reprimanded/ticketed if they do not provide the video feed when asked, as in charged with obstructing an investigation?"; "29. Will the citizen's name be kept private for their protection if their video feed is utilized in investigations, arrests, and / or criminal trials?"

[iii] "9. Is the use of the software system complaint driven only or at the initiation of the patrol officer?"; "25. If individual cases, will the officer / staff member requesting the video be required to provide a case number which would indicate it was a valid request / case?"; "26. If the department has permission to access a video from a resident, do they then access the entire camera system, as in multiple cameras associated with a security system? How can the software differentiate between video feed for which the owner has provided permission to utilize vs. (perhaps inadvertently) accessing internal residential camera feeds?";

[iv] "32. The FUSUS draft policy states that the residential cameras are not used unless the resident has registered their camera and/or has given permission. The purpose for FUSUS was stated throughout documents to be the investigation and quick solving of crimes. However, there are several mentions of accessing live feed. Will permission be sought during the immediate live feed need? (This circles back around to the registration / permission question asked earlier; one time opt in or provision of video after the crime has occurred.)"

[v] "6. What language could be added to the policy regarding not using the software to affect [sic] the identification and arrest of person charged with non-violent offenses or failure to appear on non- violent offenses? At our next public hearing Public Bail Fund volunteers may speak to the recent arrest and detention, for 4 days, of a woman on a failure to appear warrant for a speeding ticket in another jurisdiction from 2016. Will the software systems use result in an increase in these kinds of arrests, a decrease, or no change?"

[vi] "5. What language could be added to the policy regarding use of software systems that would be a deterrent to improper use, both intentional and unintentional, improper use? Administrative leave with pay? Progressive discipline? Does this need to be negotiated with CPOA at their next contract negotiation and or wage opener? How is the use of this software impacted by the Police Officers Bill of Rights that spells out certain time periods and investigation controls on internal affairs and progressive discipline?" → see CPD Policy 340 CODE OF CONDUCT.

[vii] "2. Who will be authorized to go to the software system, the command staff, the shift supervisor, the beat officer?" and "4. Under what circumstances would the officer on patrol be able to utilize the software system?"

[viii] "24. Will City Staff be trained on and use this software? Or only employees of the police department?"
[ix] "3. What audit trail and metrics will be gathered on the use of the software system? How long will that footage be maintained and retrievable?"; "10b. How is access to that video footage cataloged (i.e. when the officer opened the software and access the video from one of the cameras) and held by the CPD?"
[x] "15. How will the members of the public ensure that the software system is being used as intended?"

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