



Human Services Commission

Department of Public Health and Human Services

**FY2024 Social Services Funding
Process and
Contract Recommendations**

Report to the Columbia City Council

December 18, 2023

Background

For over 50 years, the City of Columbia has recognized that in addition to physical infrastructure and public safety, it must also make an investment in our community's social infrastructure. To this end, the City has both provided and purchased social services to ensure that adequate levels of these services are available to low-income residents of the City.

The social services provided and purchased by the City address some of our community's most challenging issues, many of which are rooted in poverty and inequity.



Because the City does not have the capacity to provide all of the social services needed to address the causes and effect of poverty and inequality in our community, the Human Services Commission (HSC) and the Department of Public Health and Human Services are charged by the Columbia City Council to make annual recommendations for the purchase of social services, through professional services agreements with community-based providers, utilizing the City's social services funding.

The aspirational goal of the social services purchased by the City is to...

Ensure our basic needs are met and we all have the opportunity to achieve our full potential.

Social Services Funding Process

The social services contracted by the City are identified and prioritized through a data driven process, which incorporates an ongoing assessment of community needs and resources. In order to target limited resources, the City's social services funding is allocated to address the priority issue areas of basic needs and opportunity. Requests for proposals (RFPs) and the resulting purchase of service contracts are issued by these issue areas in a staggered, two year cycle.

RFPs are issued annually in July and proposals are reviewed by the HSC and staff in September and October. During this period, staff and the commission also conduct site visits of all applicant providers in order to observe the proposed programming in the environment in which it will be delivered. The capacity of applicant providers and the proposals are evaluated by the commission using a standardized rating instrument. The performance of previously contracted providers and services, and their impact, is also considered.

The HSC and staff hold a work session in October in order to discuss the proposals, followed by a second work session in November, in which contract recommendations are developed and then made public. These recommendations are then presented to the City Council in December.

For detailed information about the City's social services funding process, please visit the [City of Columbia Social Services Funding web page](https://www.como.gov/health/social-services-funding/) (<https://www.como.gov/health/social-services-funding/>).

FY2024 Social Services Contract Recommendations

On July 17, 2023, staff issued a RFP for social services to address issues related to opportunity. In response, nine (9) responsive proposals were submitted, with funding requests totaling \$586,238.07, exceeding available funding by \$147,476.81. Based on the review and rating of the proposals, the capacity of the applicant providers, and the current landscape of community needs and resources, the HSC and staff are recommending the City establish eight (8) new purchase of service contracts with eight (8) providers totaling \$438,761.26.

A chart outlining the proposals received and the recommended contracts and amounts is attached to this report.

Please note that the existing agreements for basic needs services with Wilkes Blvd. UMC (Turning Point) and Columbia Interfaith Resource Center (RATI) were amended to include additional services and additional renewal periods and are therefore not included in these new contract recommendations to Council. The total amount of FY2024 social services funding allocated for basic needs services is \$1,433,196.45.

Conclusion

The Human Services Commission and staff are pleased to present these recommendations for the City Council's consideration. The commission and staff feel that these recommendations propose the best utilization of limited funds in addressing the most critical issues. While the City's investment in social services is not adequate to fully address the issues related to opportunity, it does substantially increase the availability of services in Columbia. Without funding from the City, many of these services would simply be unavailable to our community's most vulnerable residents.

The members of the HSC and staff would like to thank the City Council for its longstanding support of investing in the social infrastructure our community.



Basic Needs												
ORGANIZATION	PROGRAM NAME	SERVICE	PROPOSED UNIT RATE	PROPOSED UNIT MEASURE	PROPOSED SERVICE AMOUNT	PROPOSED TOTAL AMOUNT	RECOMMENDED UNIT RATE	RECOMMENDED UNIT MEASURE	RECOMMENDED SERVICE AMOUNT	RECOMMENDED TOTAL	CONTRACT PERIOD	
1	CHA Low-Income Services, Inc. (CHALIS)	Independent Living Program	\$8.22	15 minutes	\$33,571.20	\$33,571.20	\$8.22	15 minutes	\$31,532.80	\$31,532.80	2024-2025	
2	Columbia Center for Urban Agriculture	Opportunity Gardens	\$339.08	one garden	\$10,172.40	\$10,172.40	\$339.08	one household garden	\$10,172.40	\$10,172.40		
3	Independent Living Center of Mid-Missouri, Inc. (dba: Services for Independent Living)	Senior Connect	\$4.41	15 minutes	\$6,526.80	\$51,081.97	\$4.41	15 minutes	\$5,169.18	\$40,456.60		
		companionship	\$4.41	15 minutes	\$14,817.60		\$4.41	15 minutes	\$11,735.45			
		case management	\$12.55	15 minutes	\$29,737.57		\$12.55	15 minutes	\$23,551.97			
4	Love Columbia Corp (dba: Love Columbia)	Path Forward	\$12.36	15 minutes	\$60,000.00	\$60,000.00	\$12.36	15 minutes	\$60,000.00	\$60,000.00		
5	Meals On Wheels of Columbia, Inc.	Home Delivered Meals	\$5.25	one home delivered meal	\$50,000.00	\$50,000.00	\$5.25	one home delivered meal	\$25,000.00	\$25,000.00		
6	Rock the Community	Rock the Resources	\$20.00	one box of food	\$24,000.00	\$24,000.00	n/a	n/a	\$0.00	\$0.00		
7	The Food Bank for Central and Northeast Missouri	General Food Acquisition and Distribution	\$1.93	1 pound of food one 24-hour day/individual	\$200,000.00	\$200,000.00	\$1.93	1 pound of food one 24-hour day/individual	\$167,911.96	\$167,911.96		
8	True North of Columbia, Inc.	Domestic & Sexual Violence Victim Services	\$30.00	domestic violence shelter	\$20,000.00	\$57,012.50	\$30.00	domestic violence shelter	\$18,833.59	\$53,687.50		
		domestic/sexual violence education	\$17.50	15 minutes	\$1,750.00		\$17.50	15 minutes	\$1,647.94			
		case management	\$17.50	15 minutes	\$17,500.00		\$17.50	15 minutes	\$16,479.39			
		crisis intervention	\$17.50	15 minutes	\$10,500.00		\$17.50	15 minutes	\$9,887.63			
		individual therapy- adult	\$17.50	15 minutes	\$4,550.00		\$17.50	15 minutes	\$4,284.64			
		advocacy	\$17.50	15 minutes	\$2,712.50		\$17.50	15 minutes	\$2,554.31			
9	Voluntary Action Center	Housing Program	\$12.55	15 minutes	\$75,300.00	\$100,400.00	\$12.55	15 minutes	\$37,500.00	\$50,000.00		
		service coordination	\$12.55	15 minutes	\$25,100.00		\$10.00	15 minutes	\$12,500.00			
					\$586,238.07	\$586,238.07			\$438,761.26	\$438,761.26		