

2025 City of Columbia Community Survey GIS Maps by Ward

**Presented to the City of
Columbia, MO**

December 2025



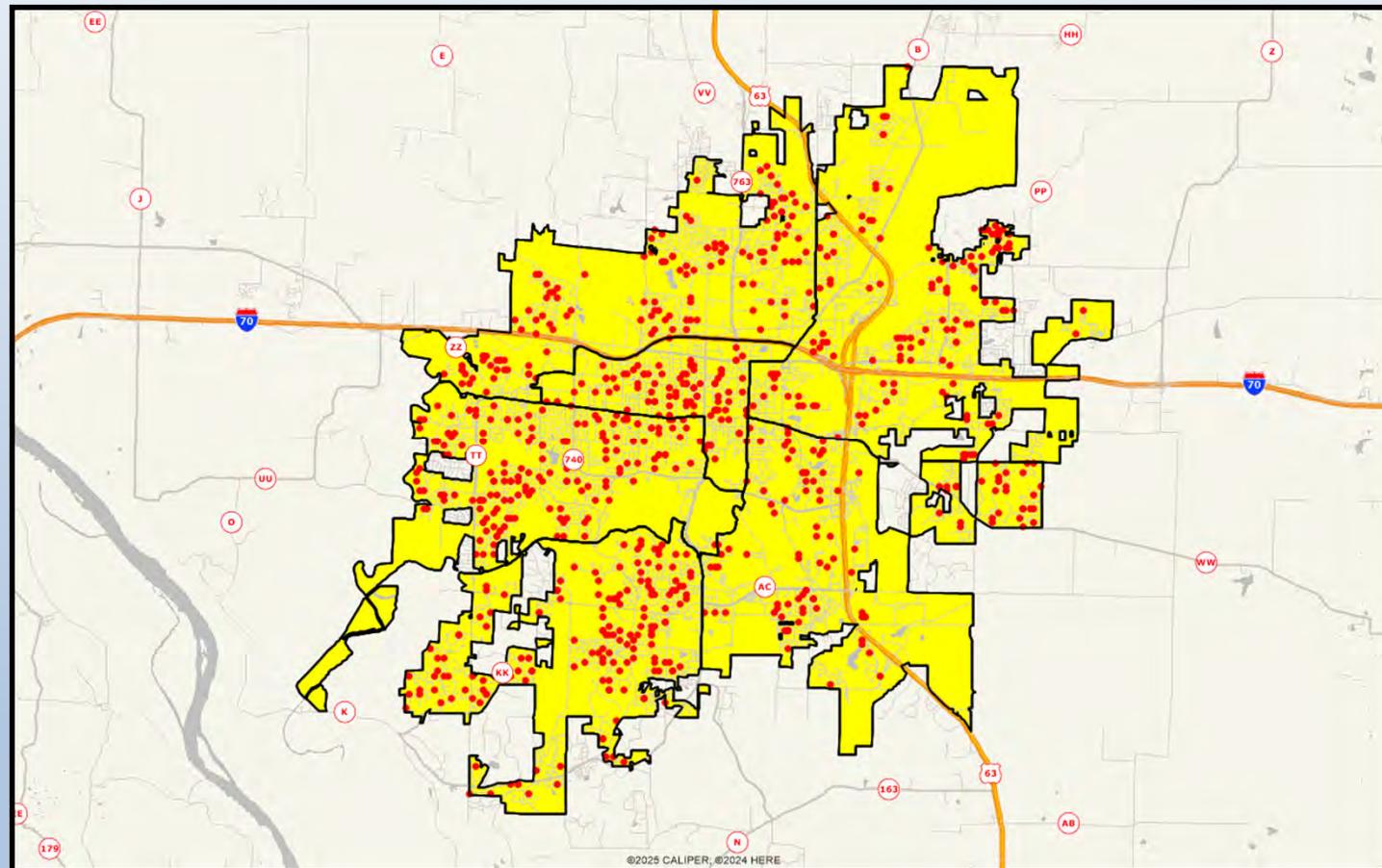
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Ward. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

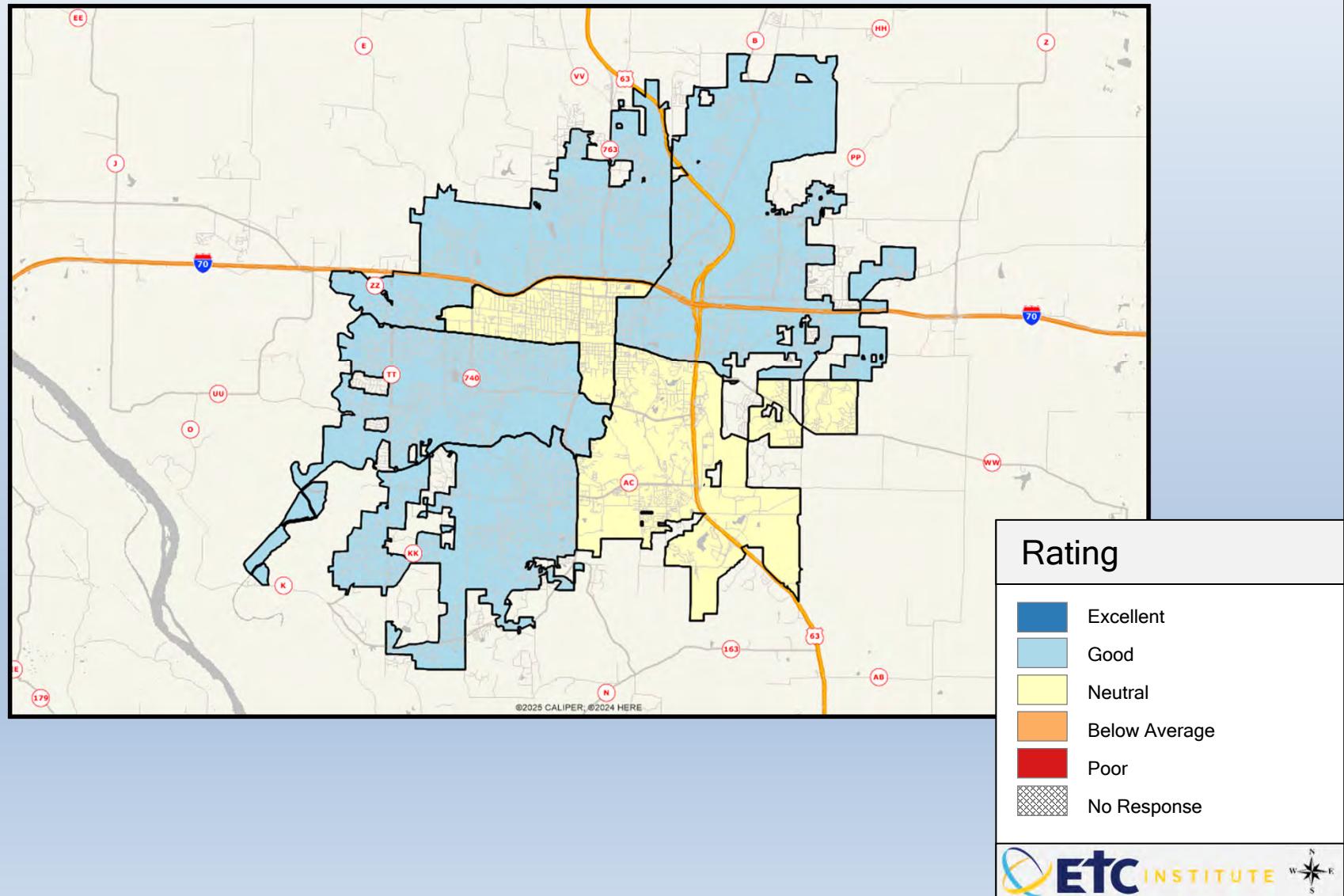
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

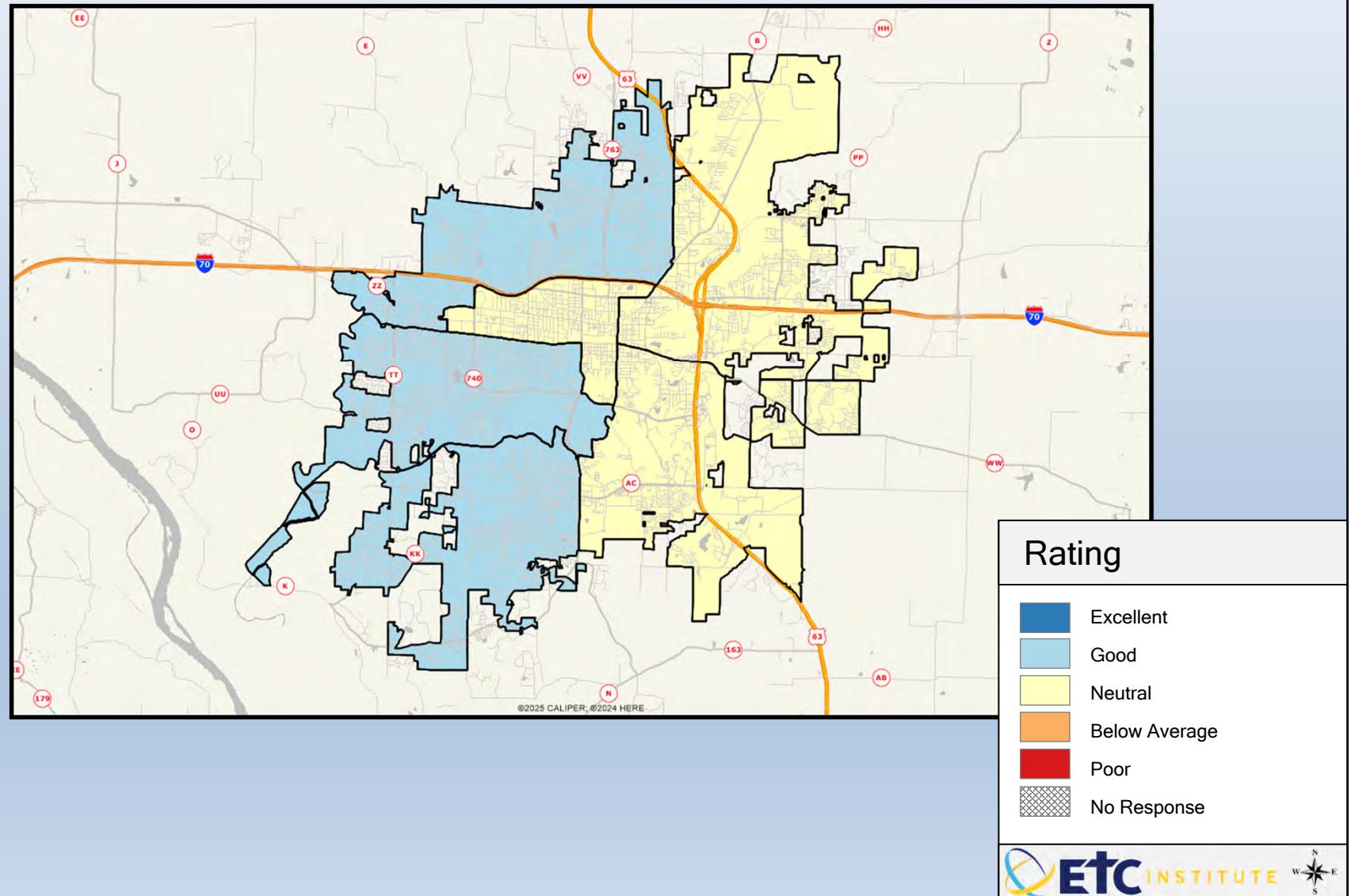
Location of Respondents (Boundaries by Ward)



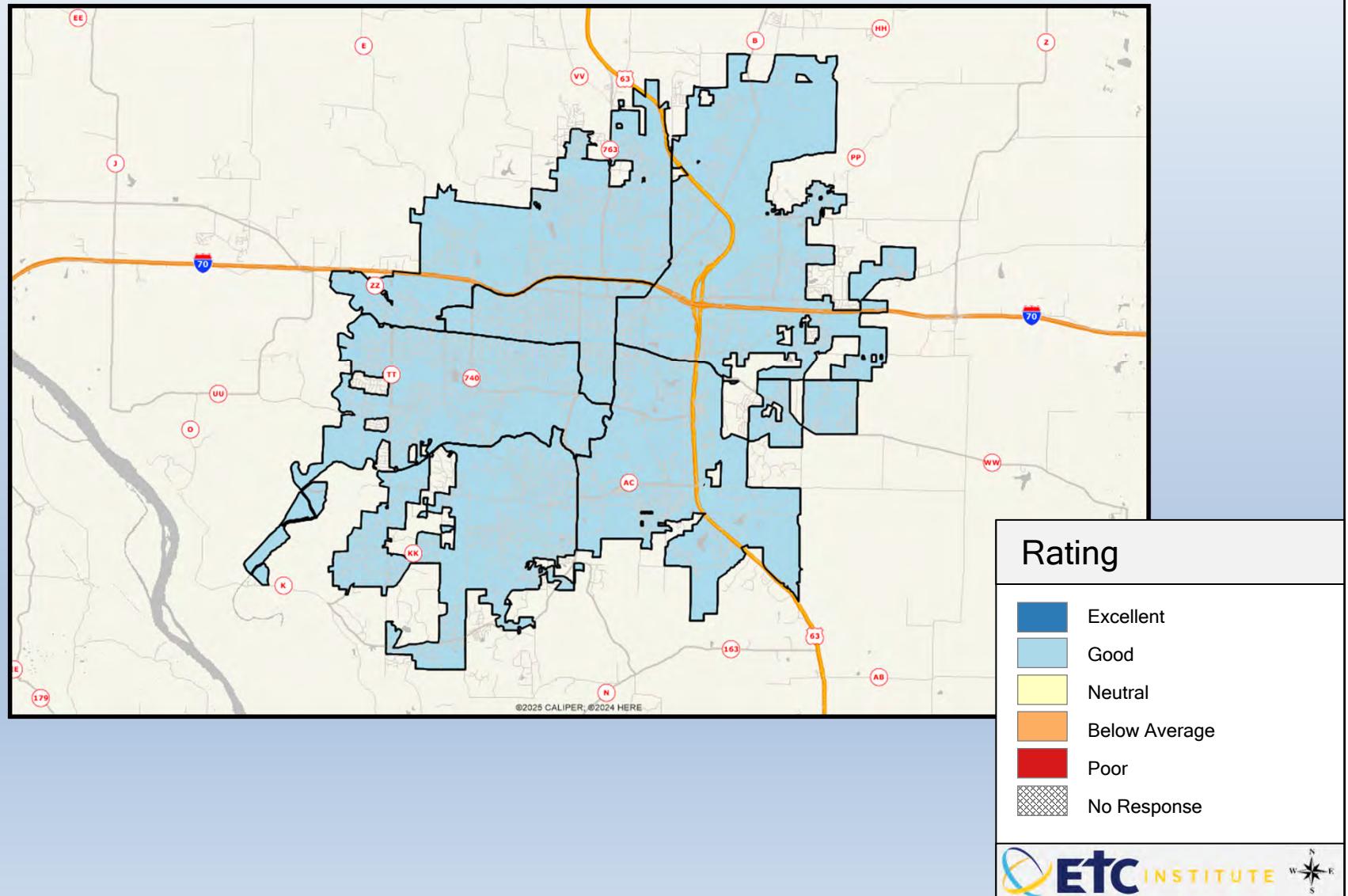
Q1-01. As a place to live



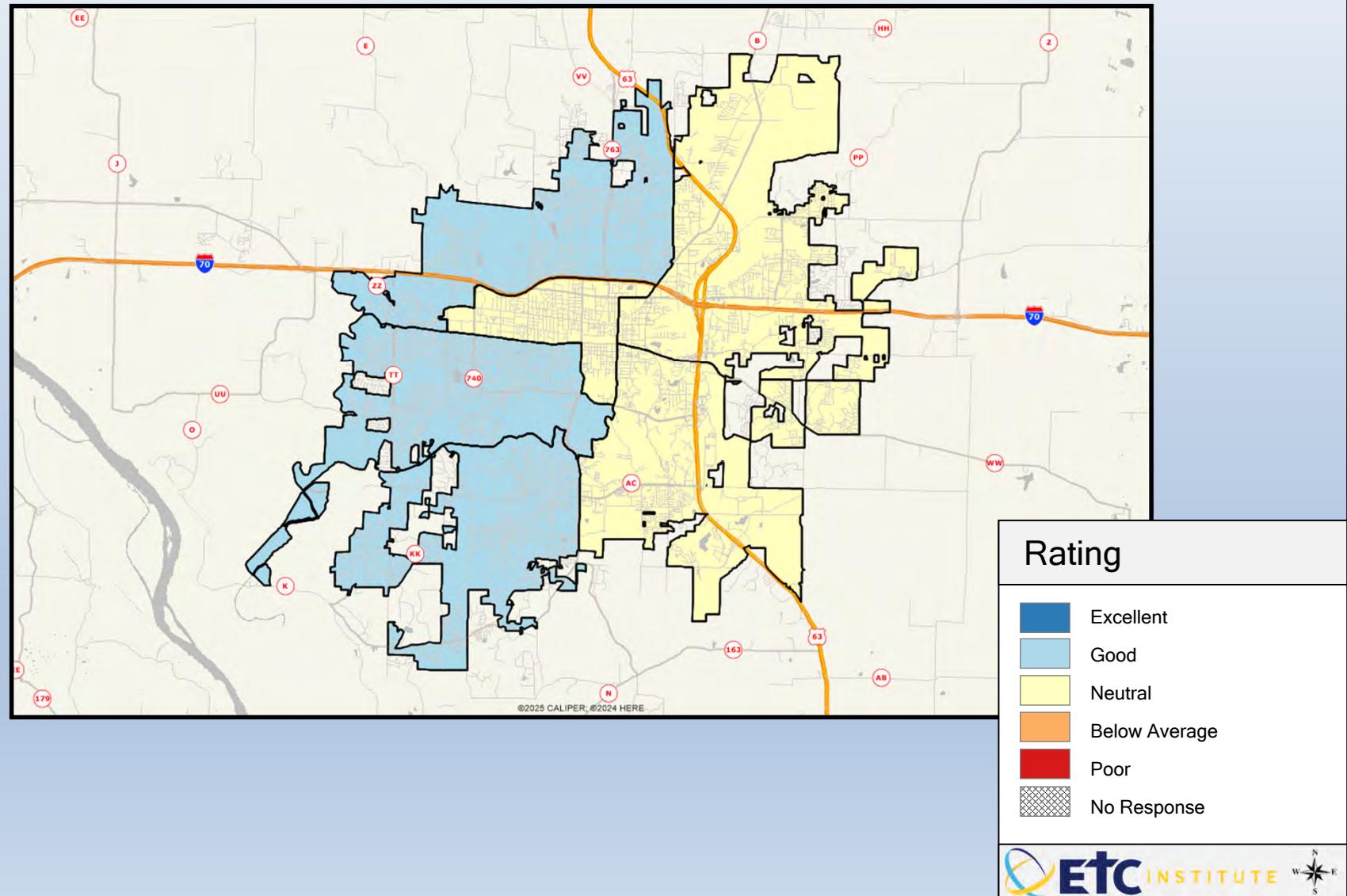
Q1-02. As a place to raise a family



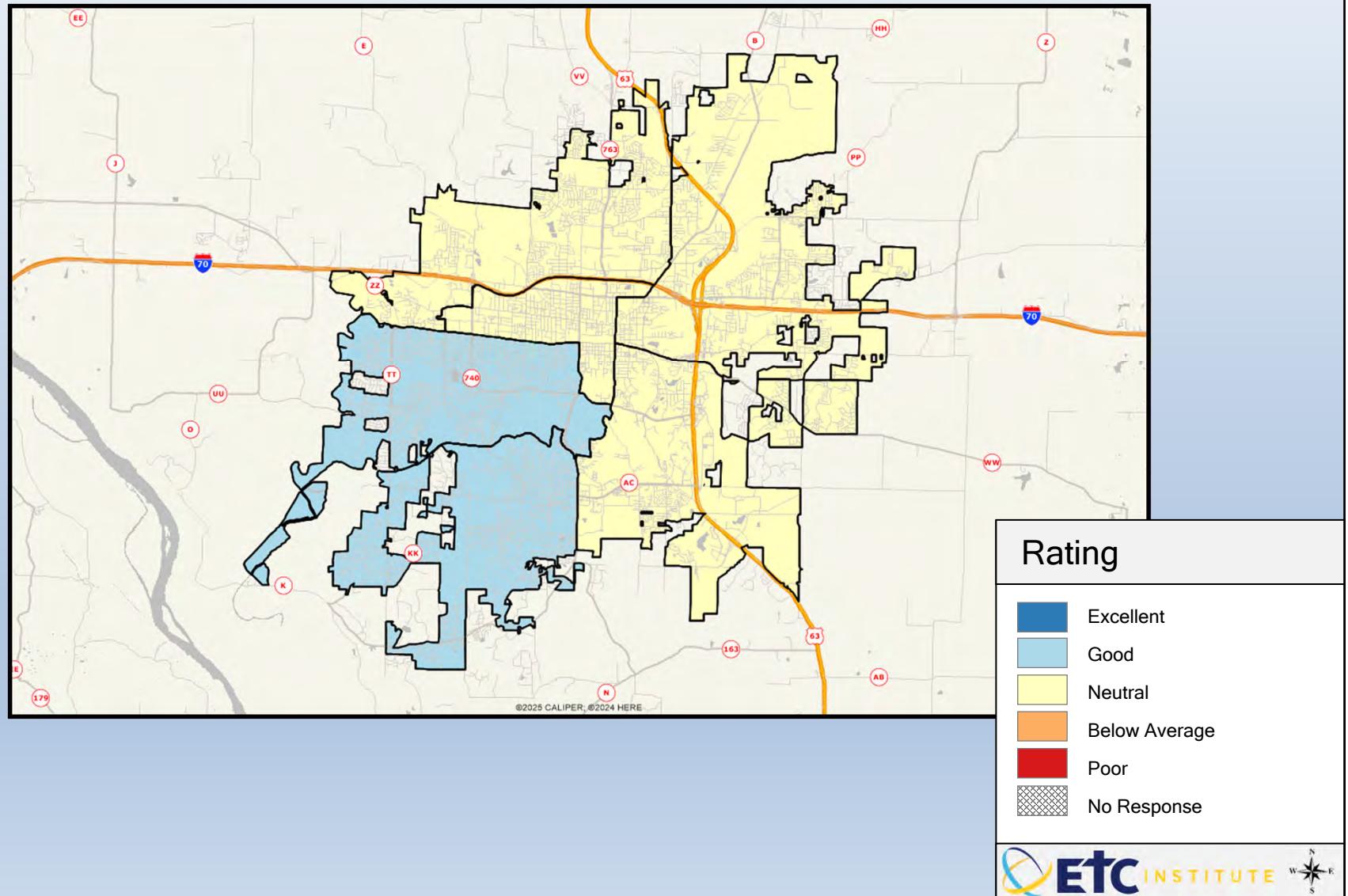
Q1-03. As a place to work



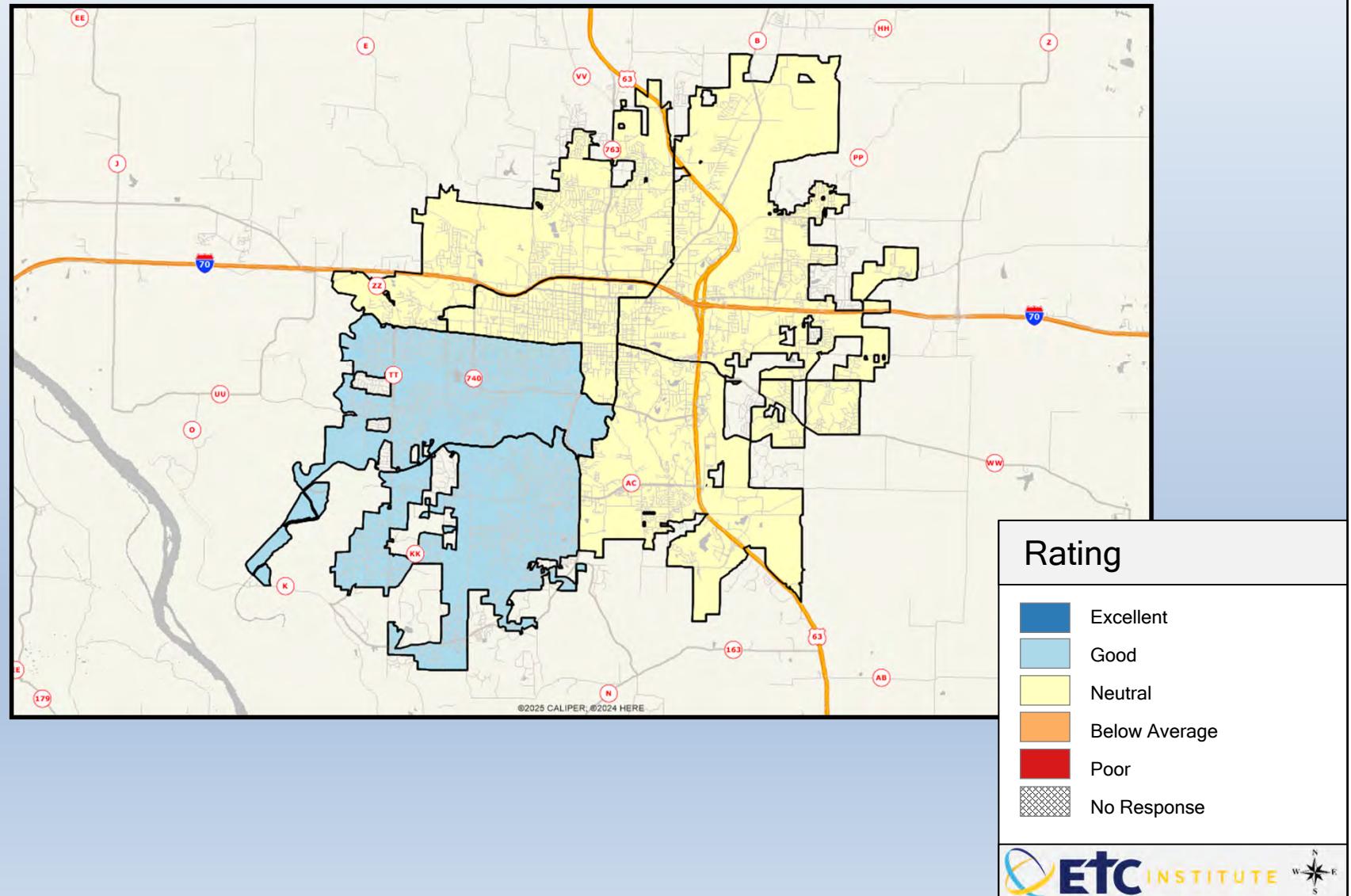
Q1-04. As a place where you would buy a home



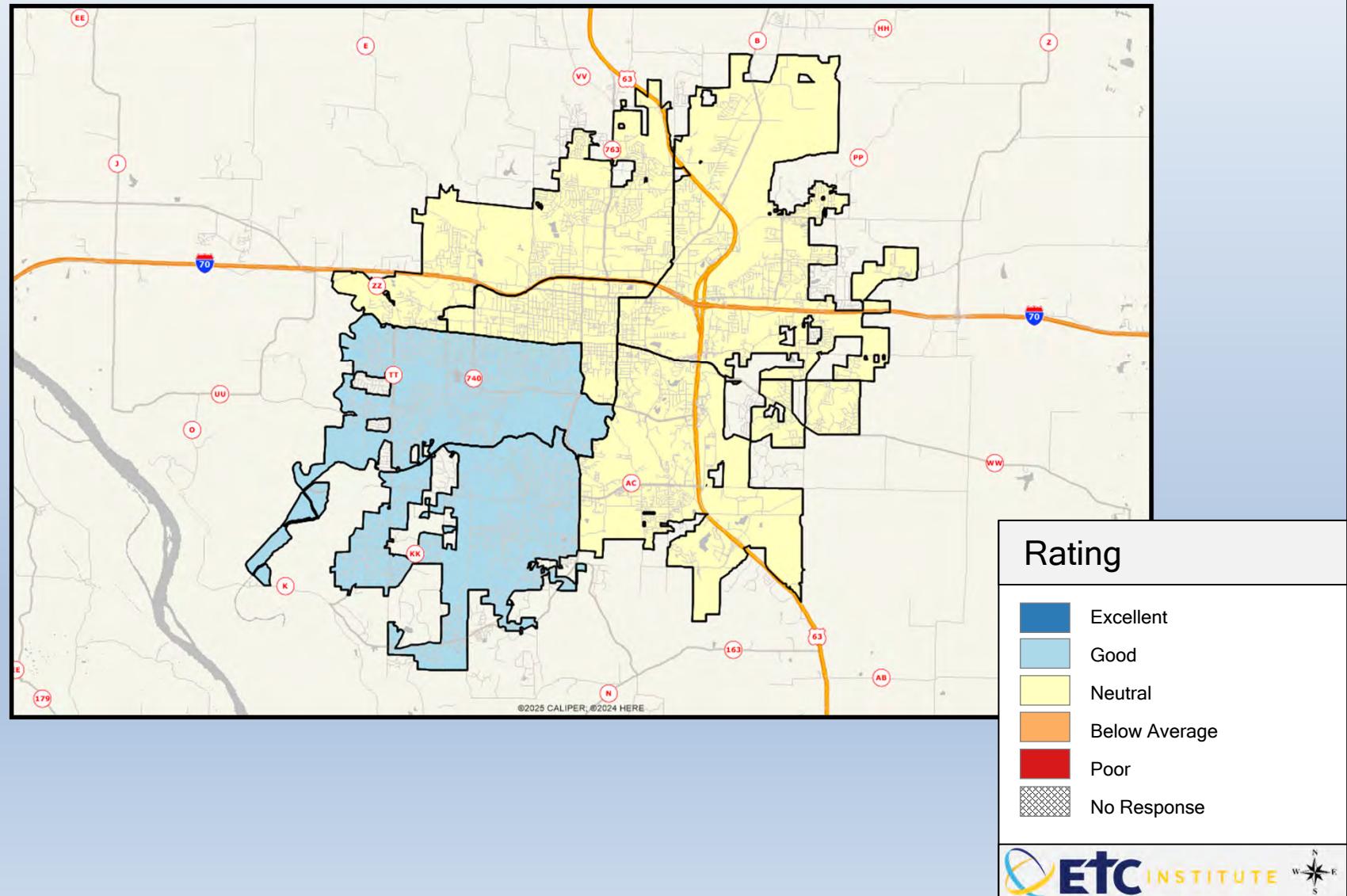
Q1-05. As a place to retire



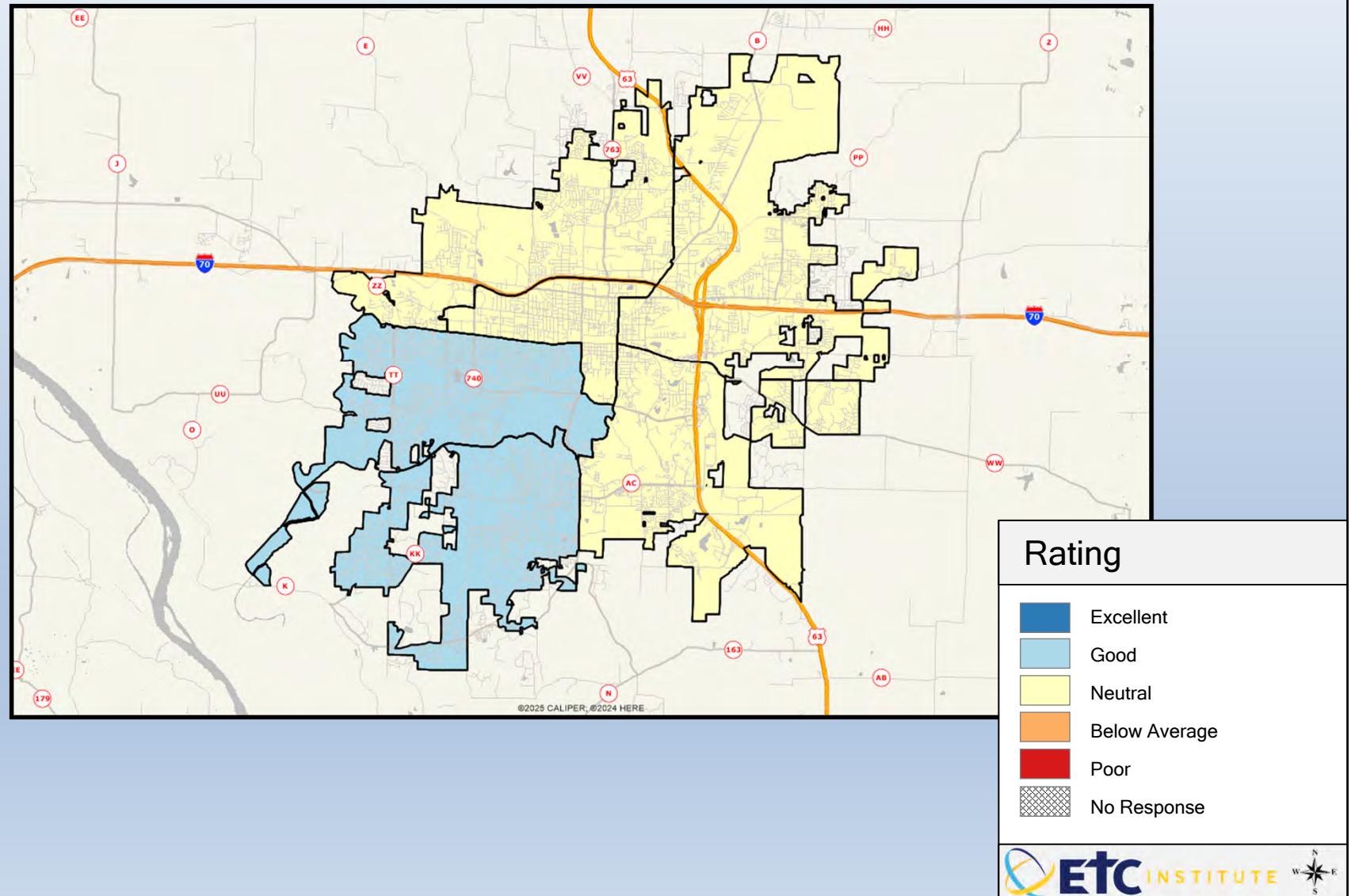
Q1-06. As a place to open a business



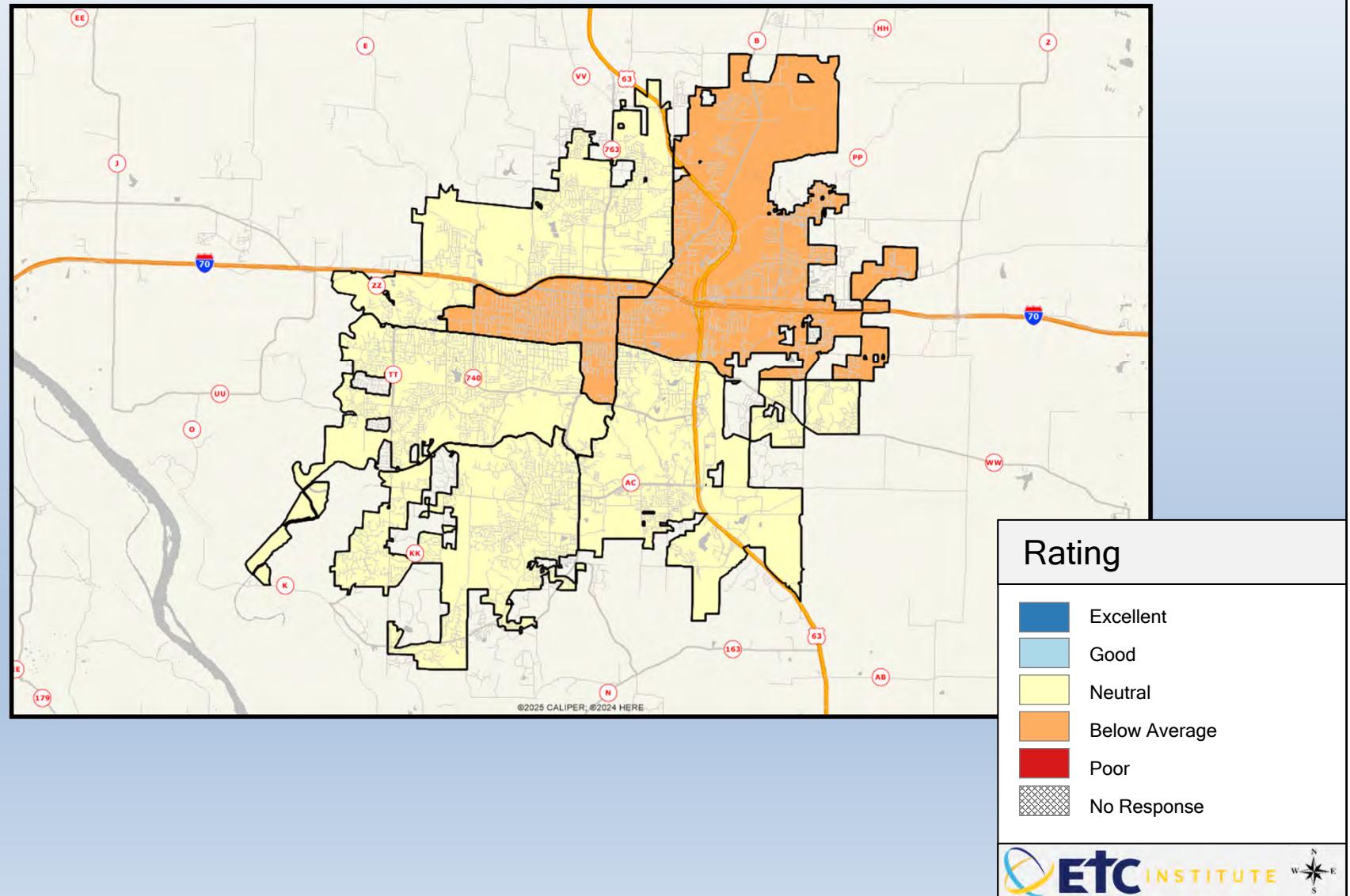
Q1-07. As a place to educate children



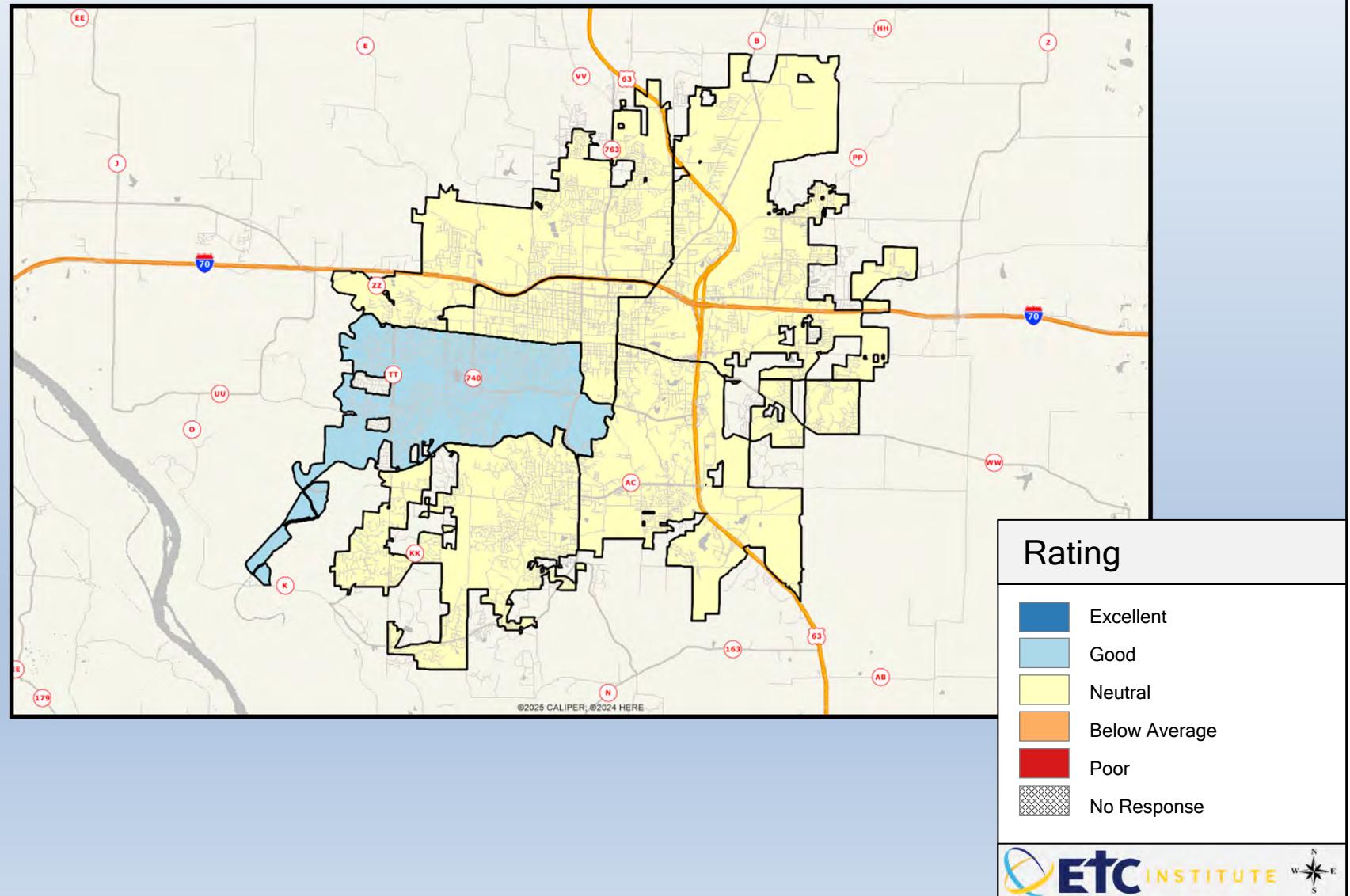
Q1-08. As a place where residents support each other



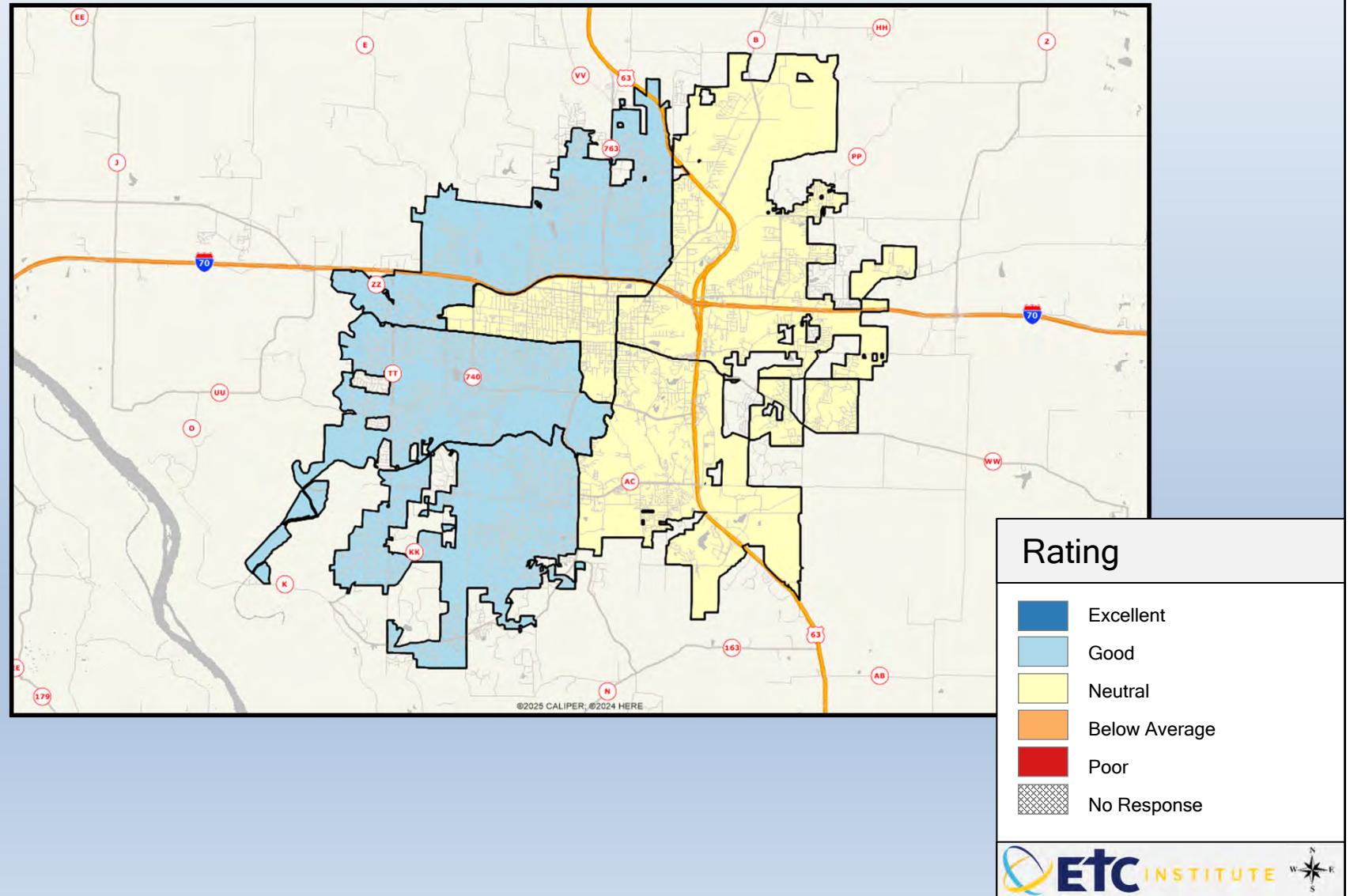
Q1-09. Overall value that you receive for your City taxes and fees



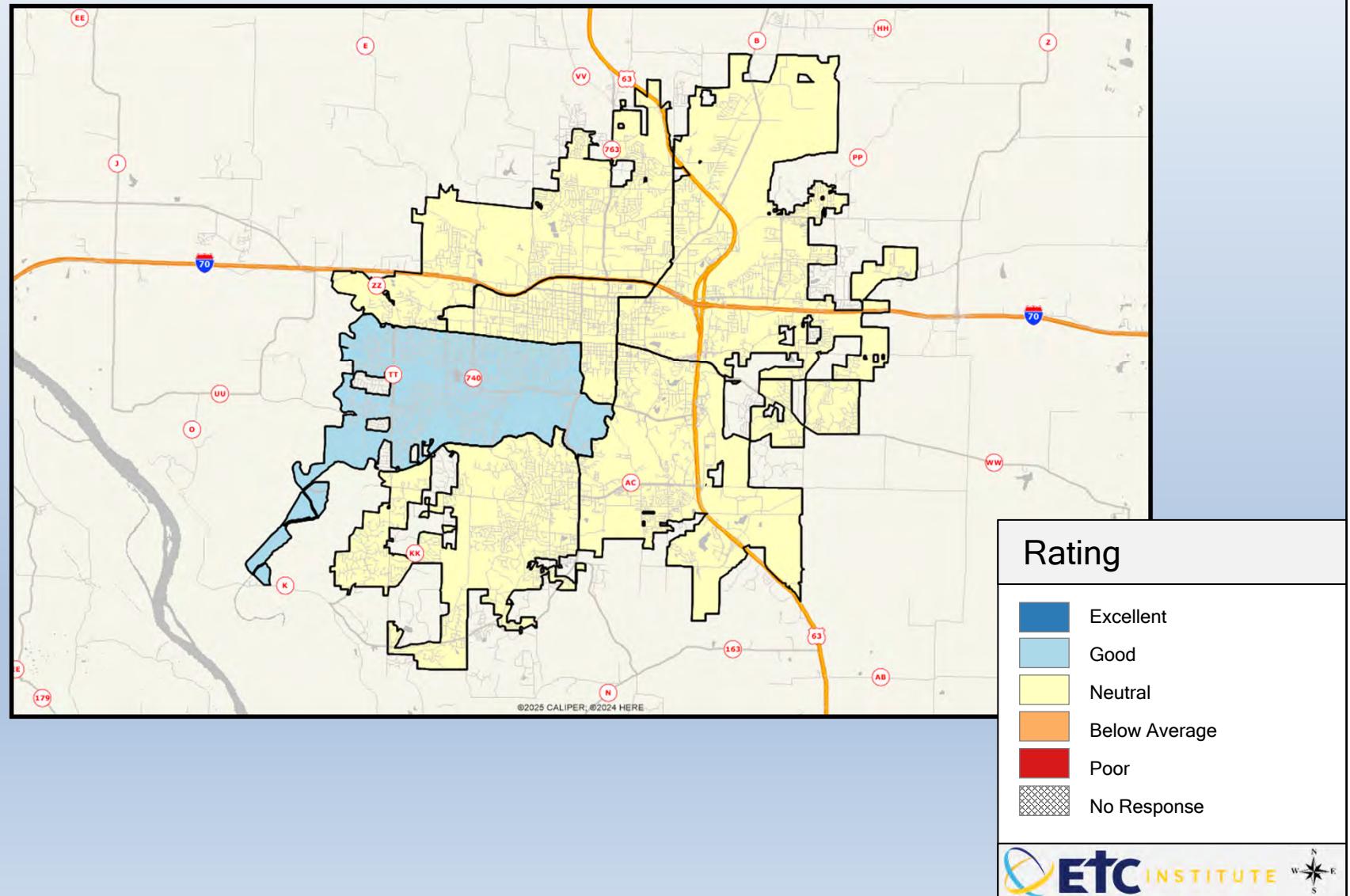
Q1-10. Overall image of the City



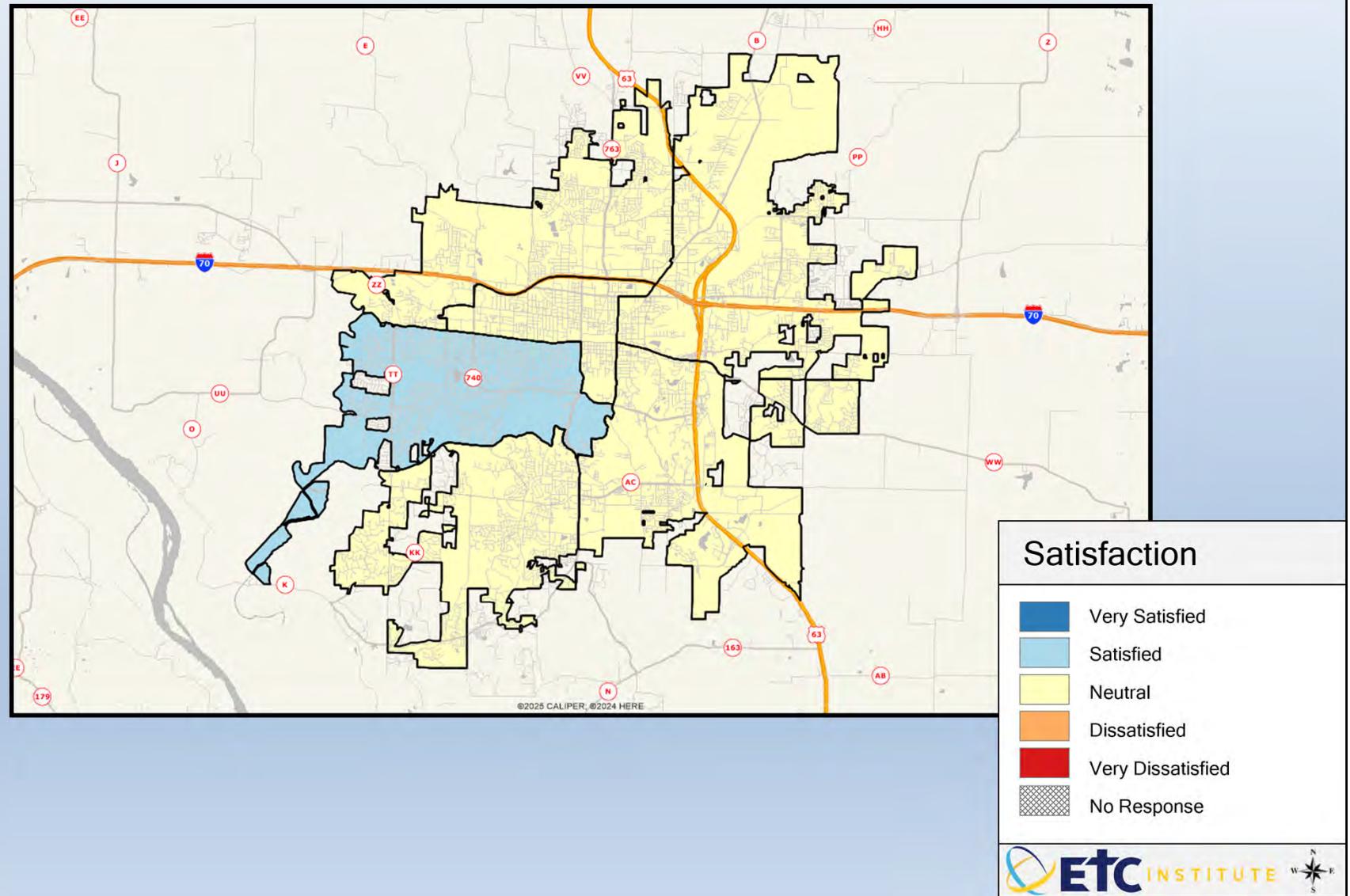
Q1-11. Overall quality of life in Columbia



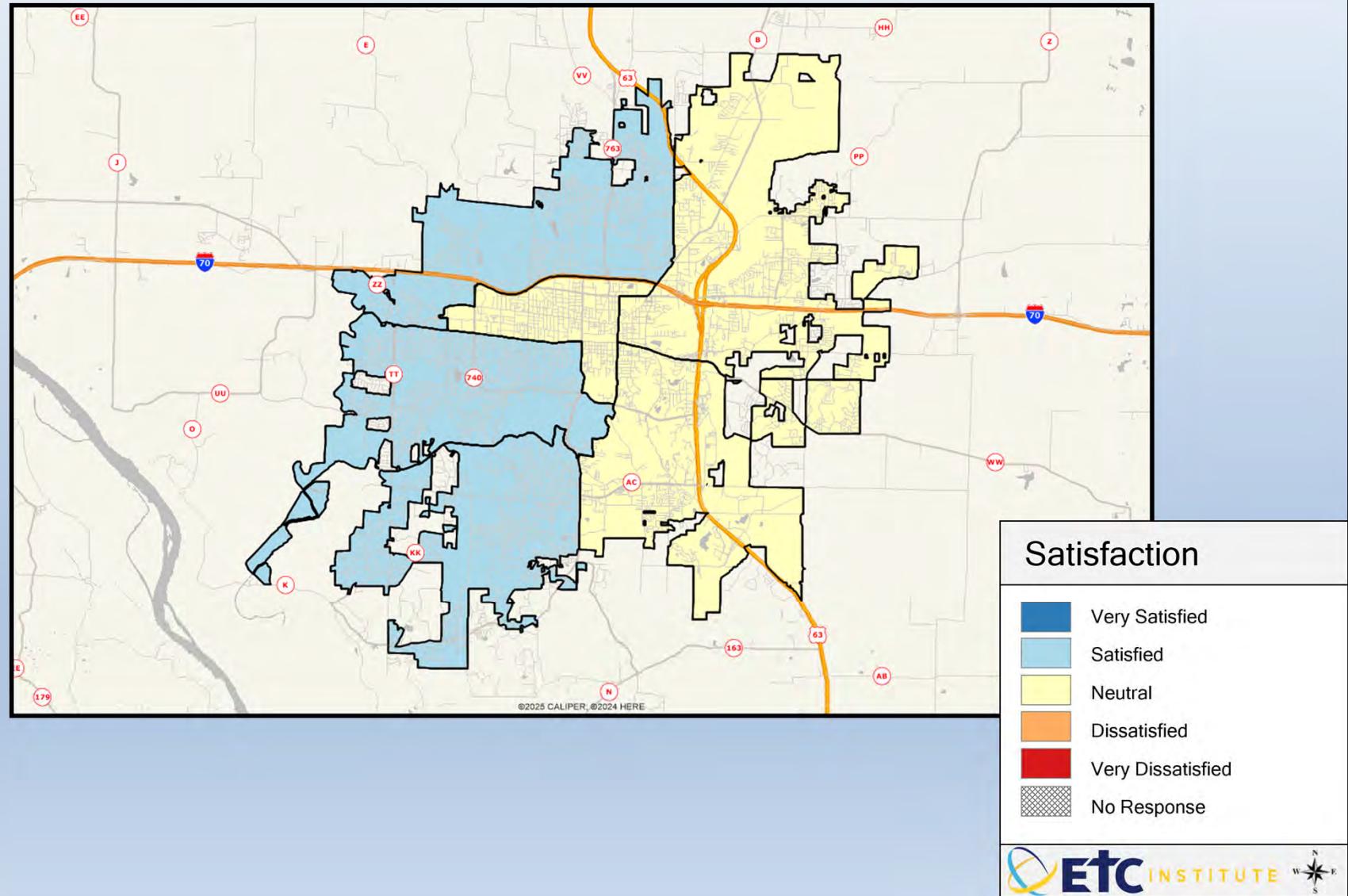
Q1-12. Overall appearance of the City



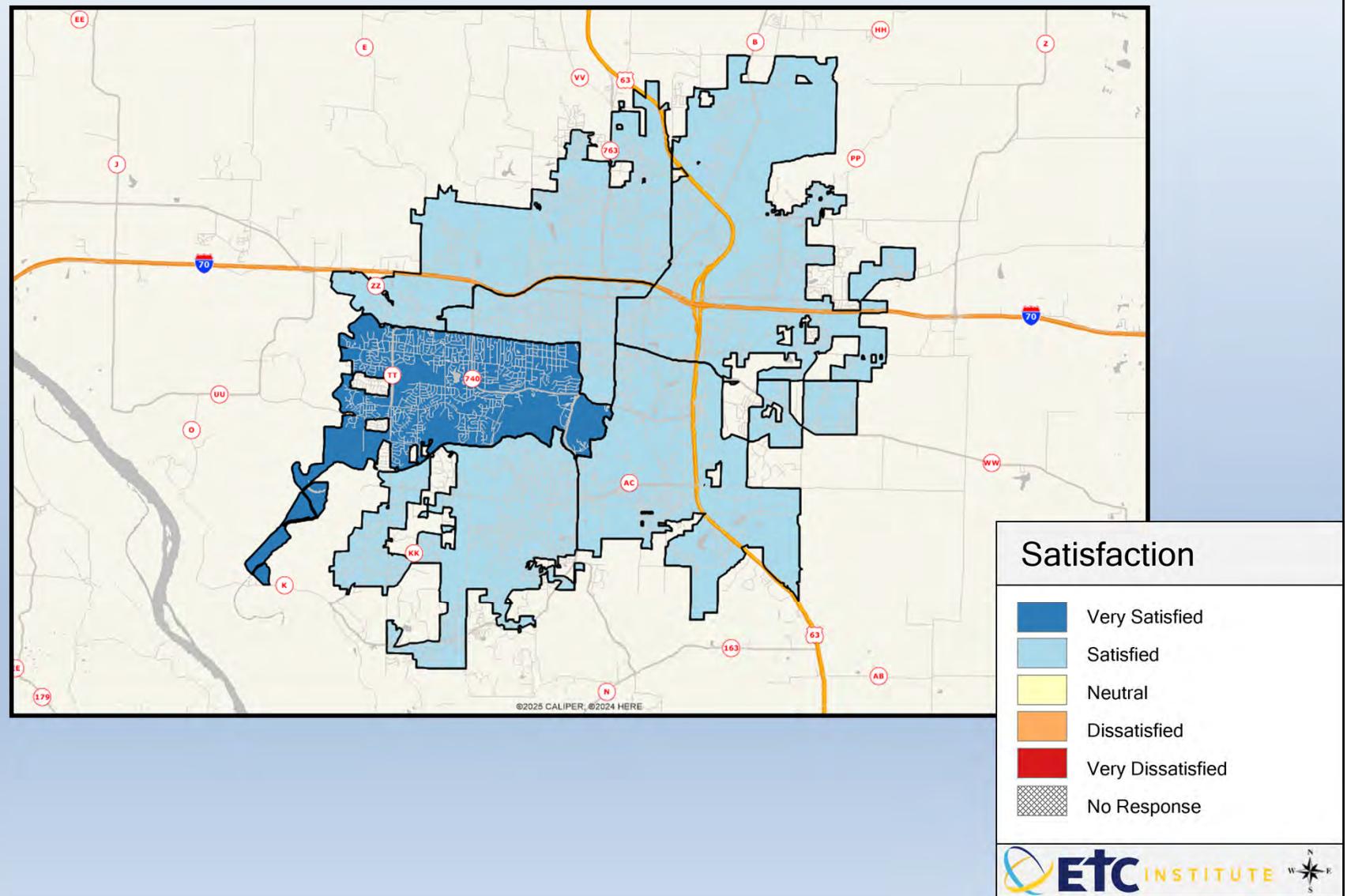
Q2-01. Overall quality of City services



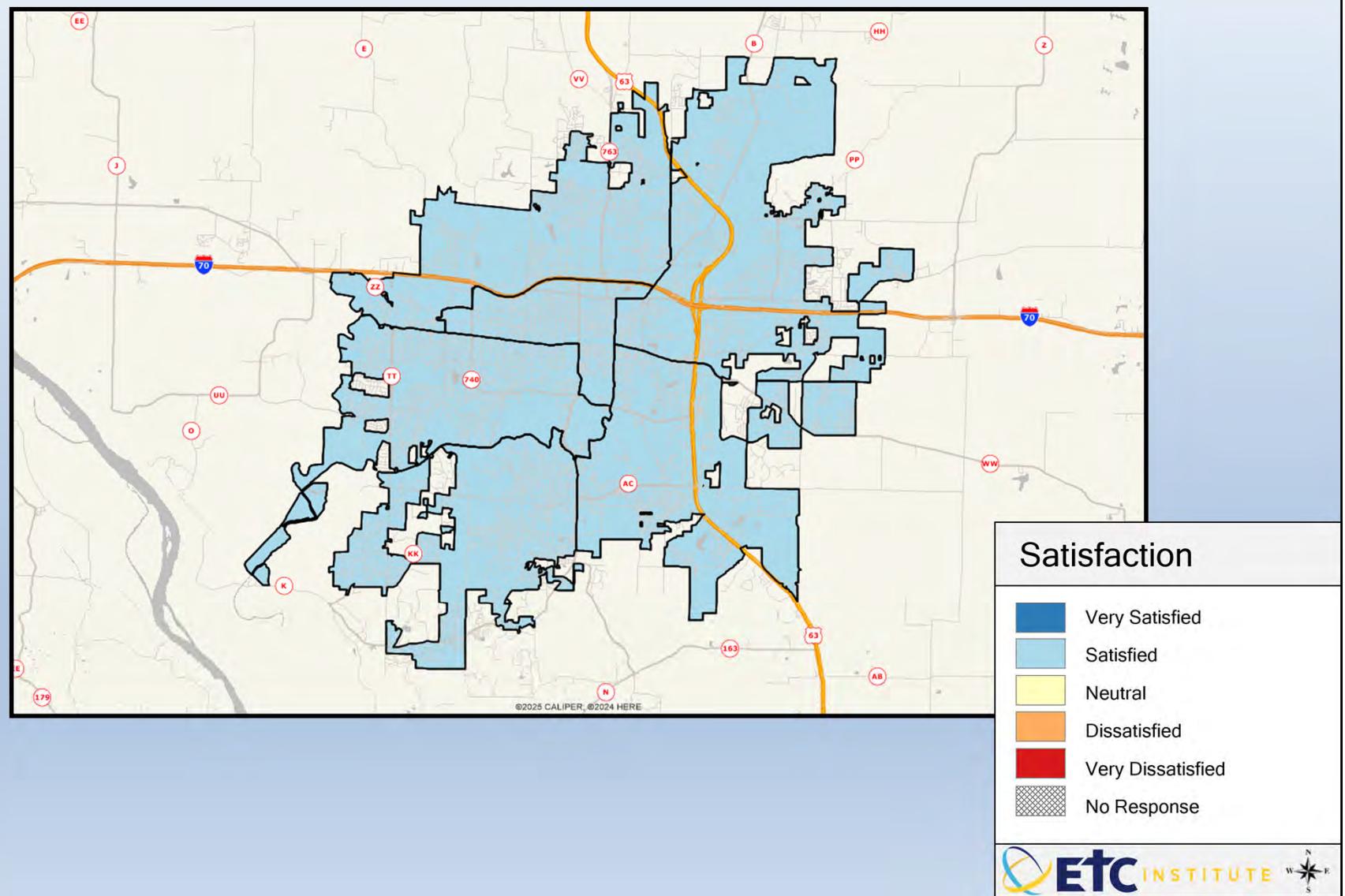
Q2-02. Overall quality of police and fire services



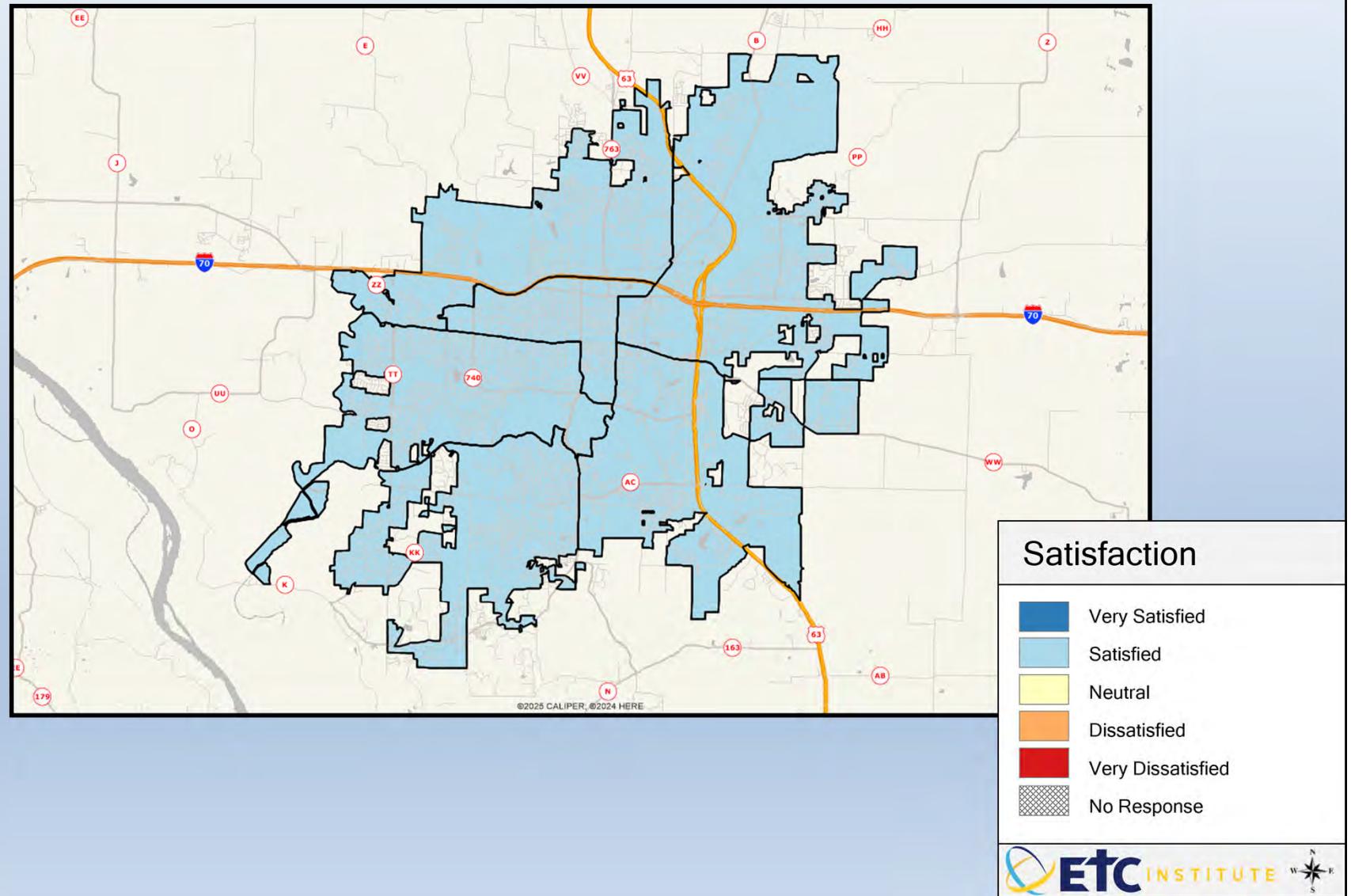
Q2-03. Overall quality of City parks and recreation programs and facilities



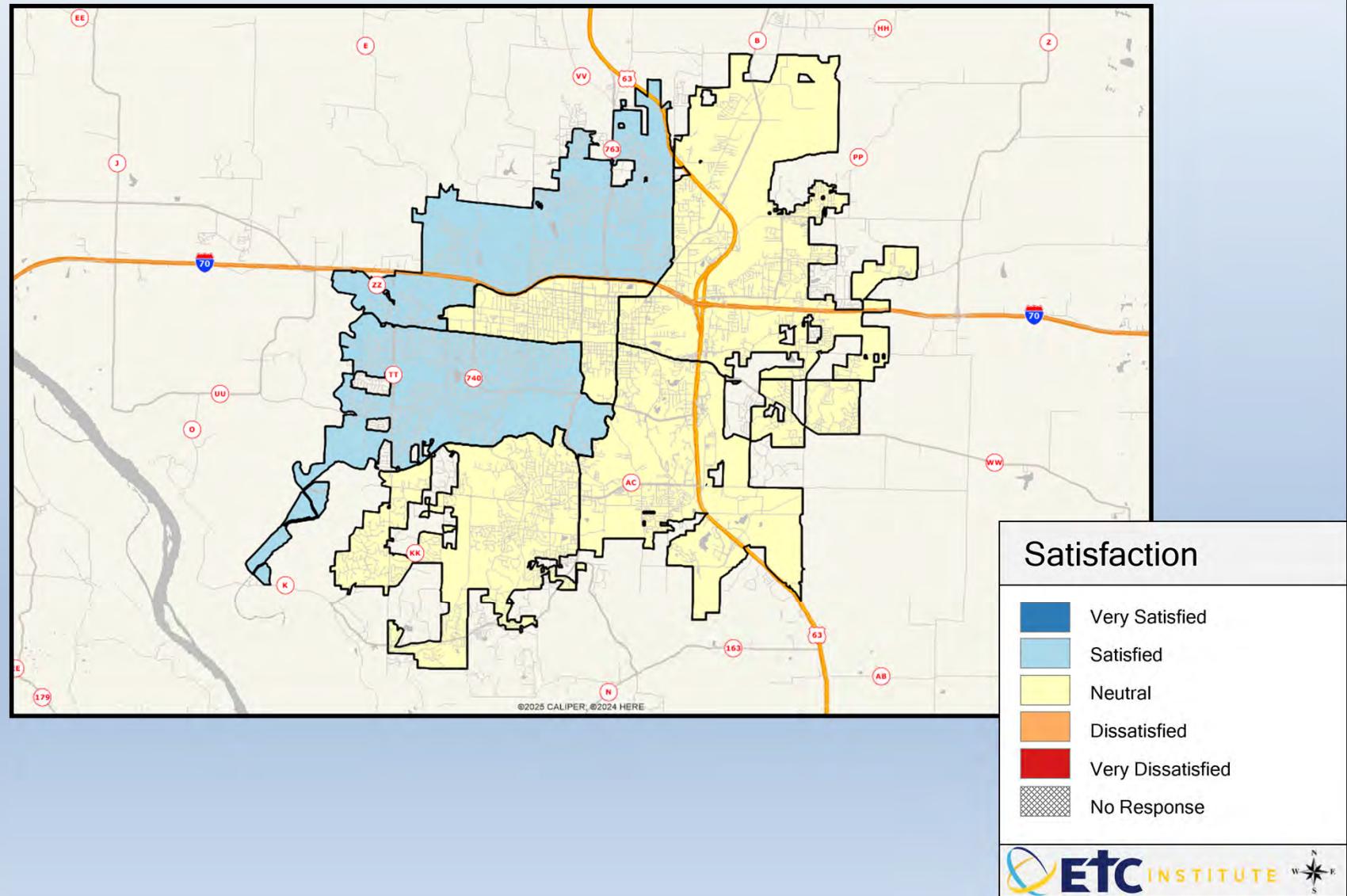
Q2-04. Overall quality of Public Health and Human Services Department (e.g. WIC, food inspections, vital records)



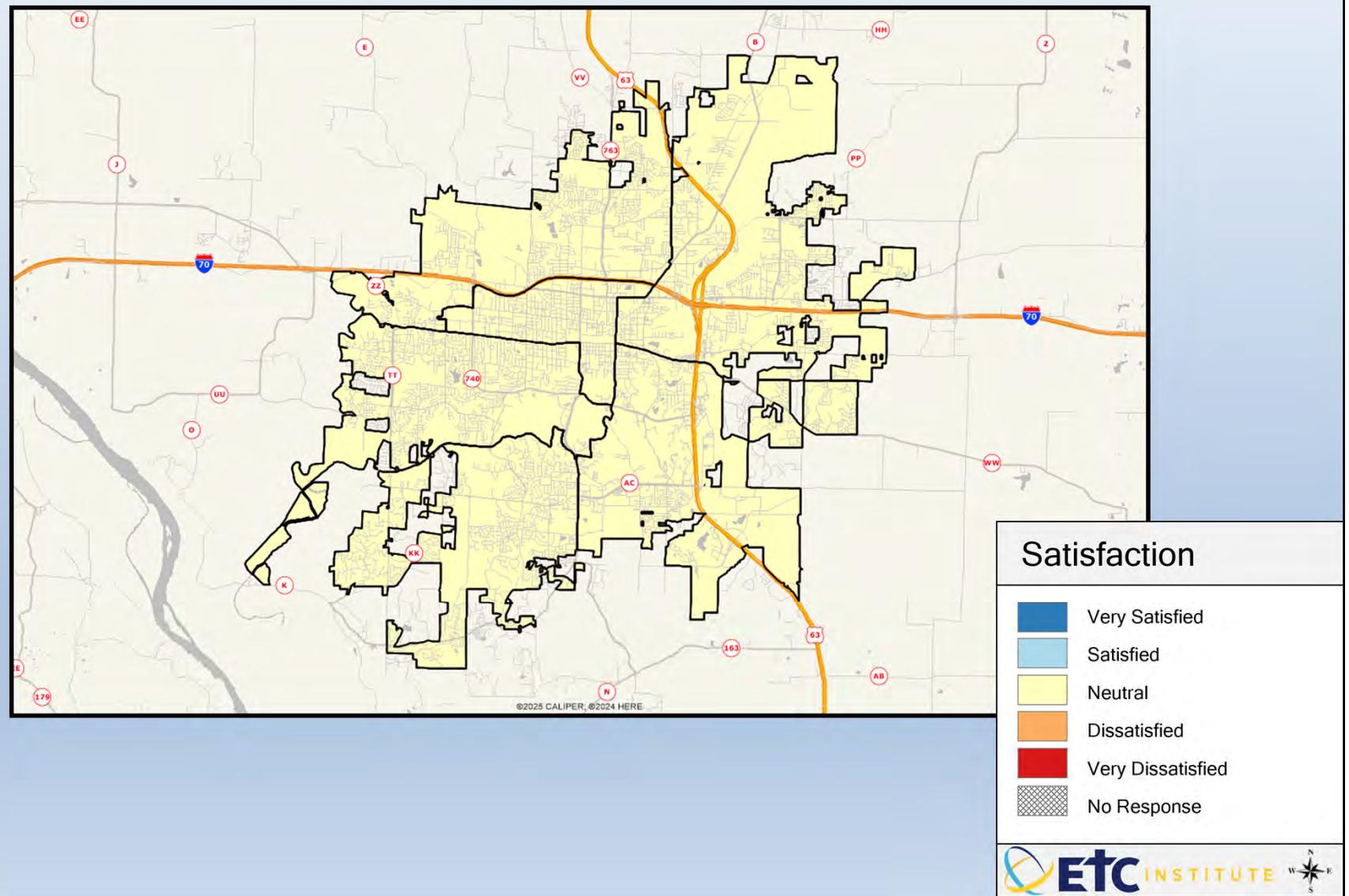
Q2-05. Overall maintenance of City buildings and facilities



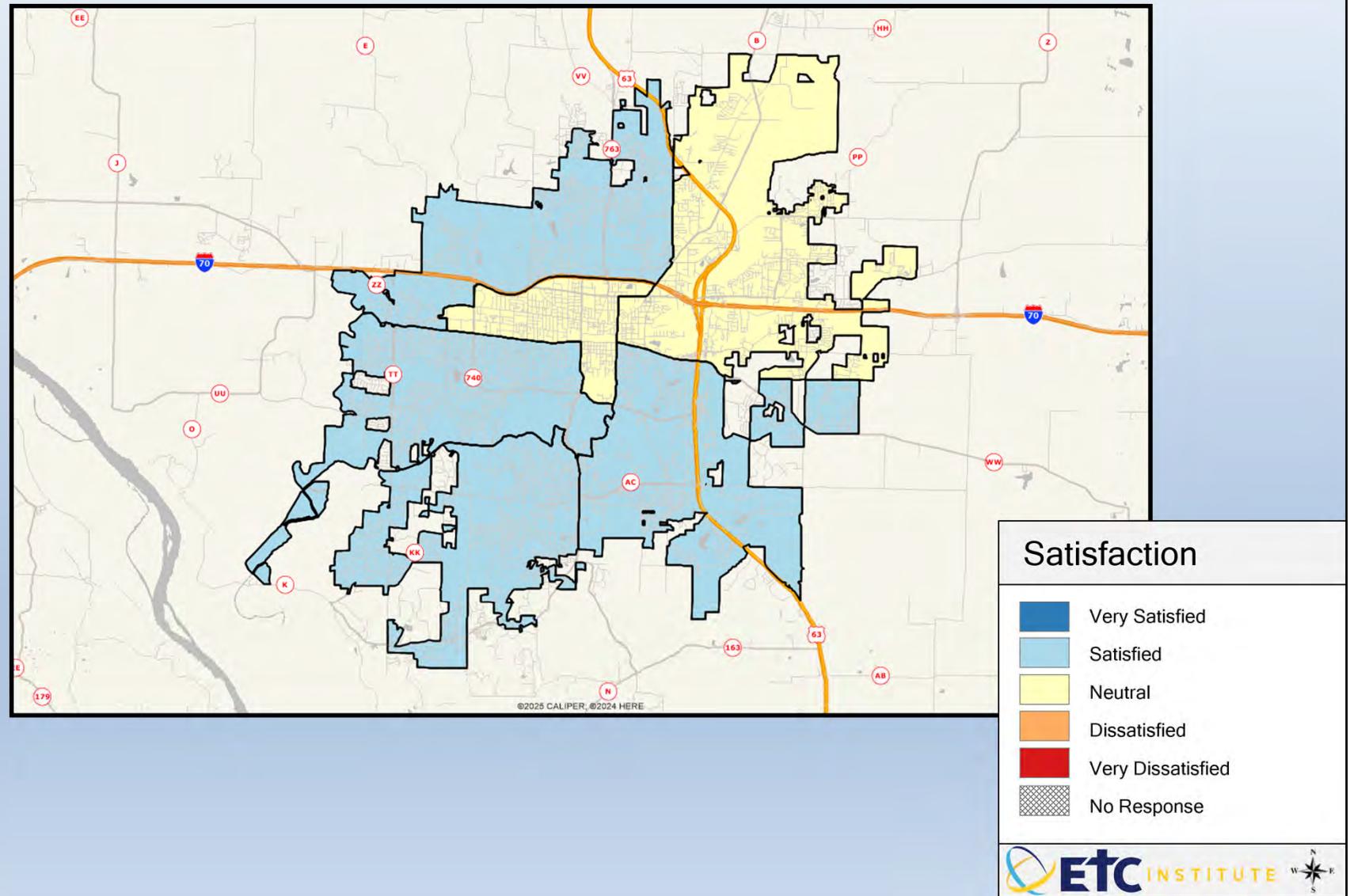
Q2-06. Overall quality of the City's water services



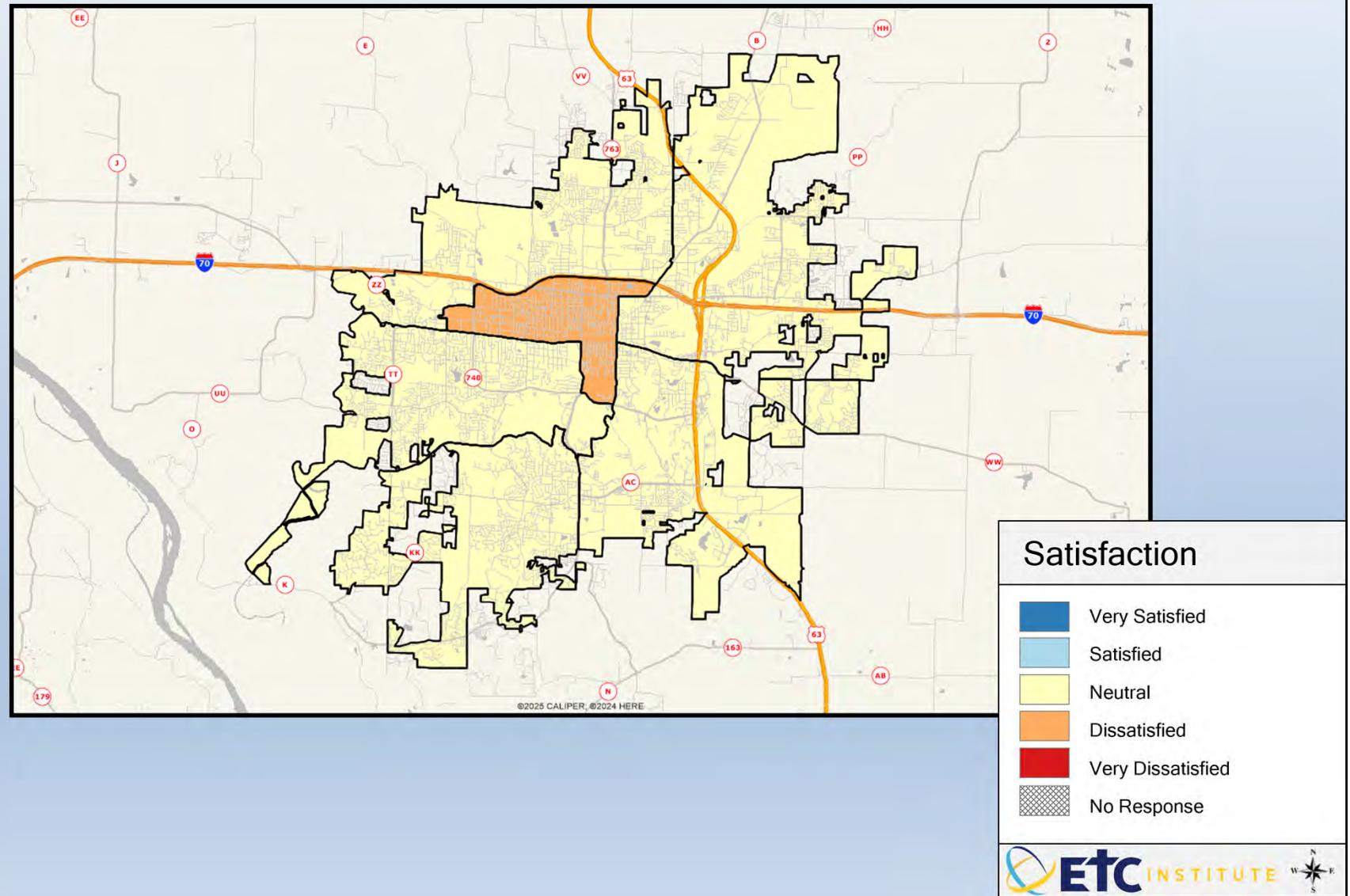
Q2-07. Overall enforcement of City codes and ordinances



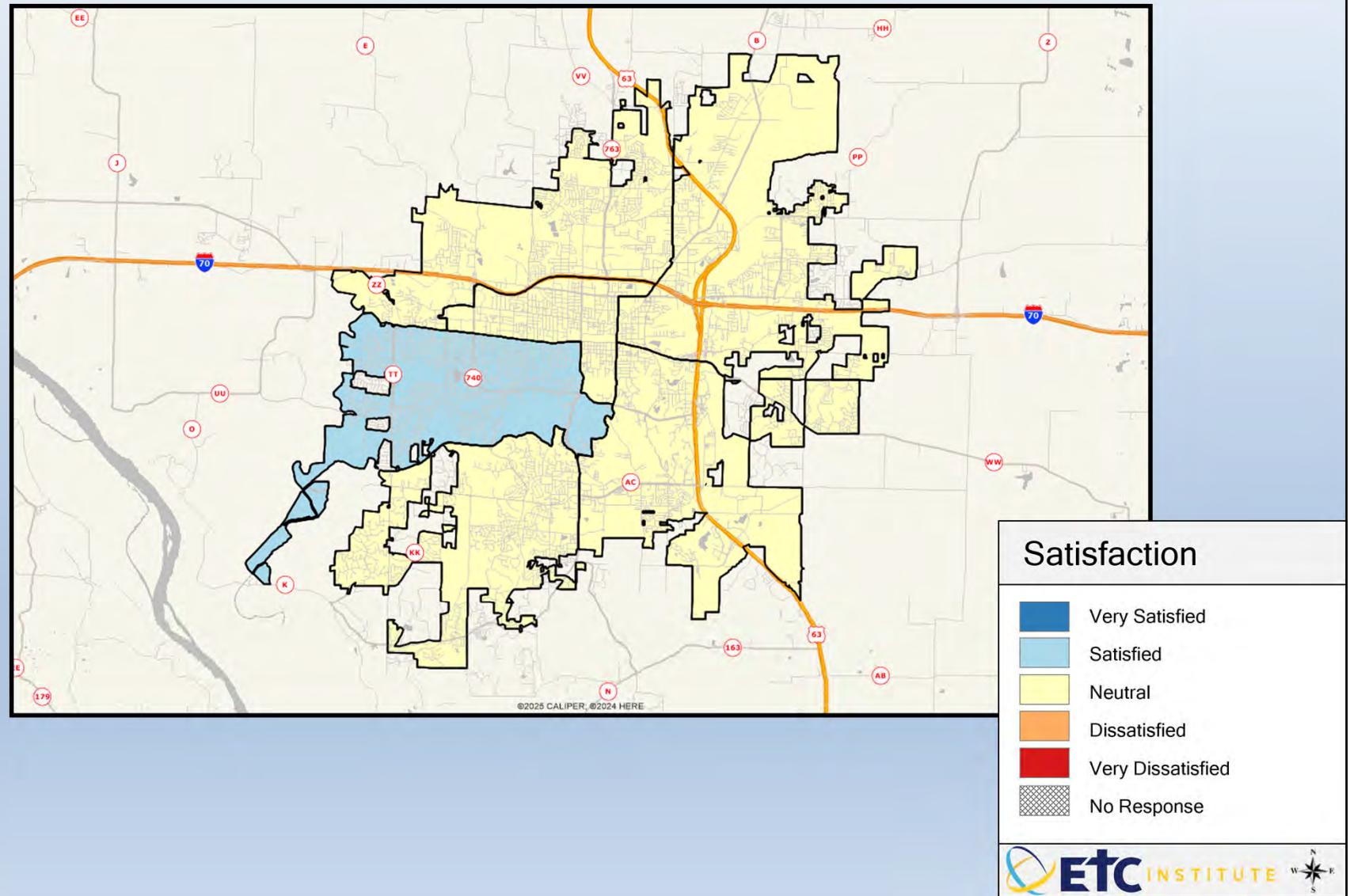
Q2-08. Overall quality of customer service you receive from City employees



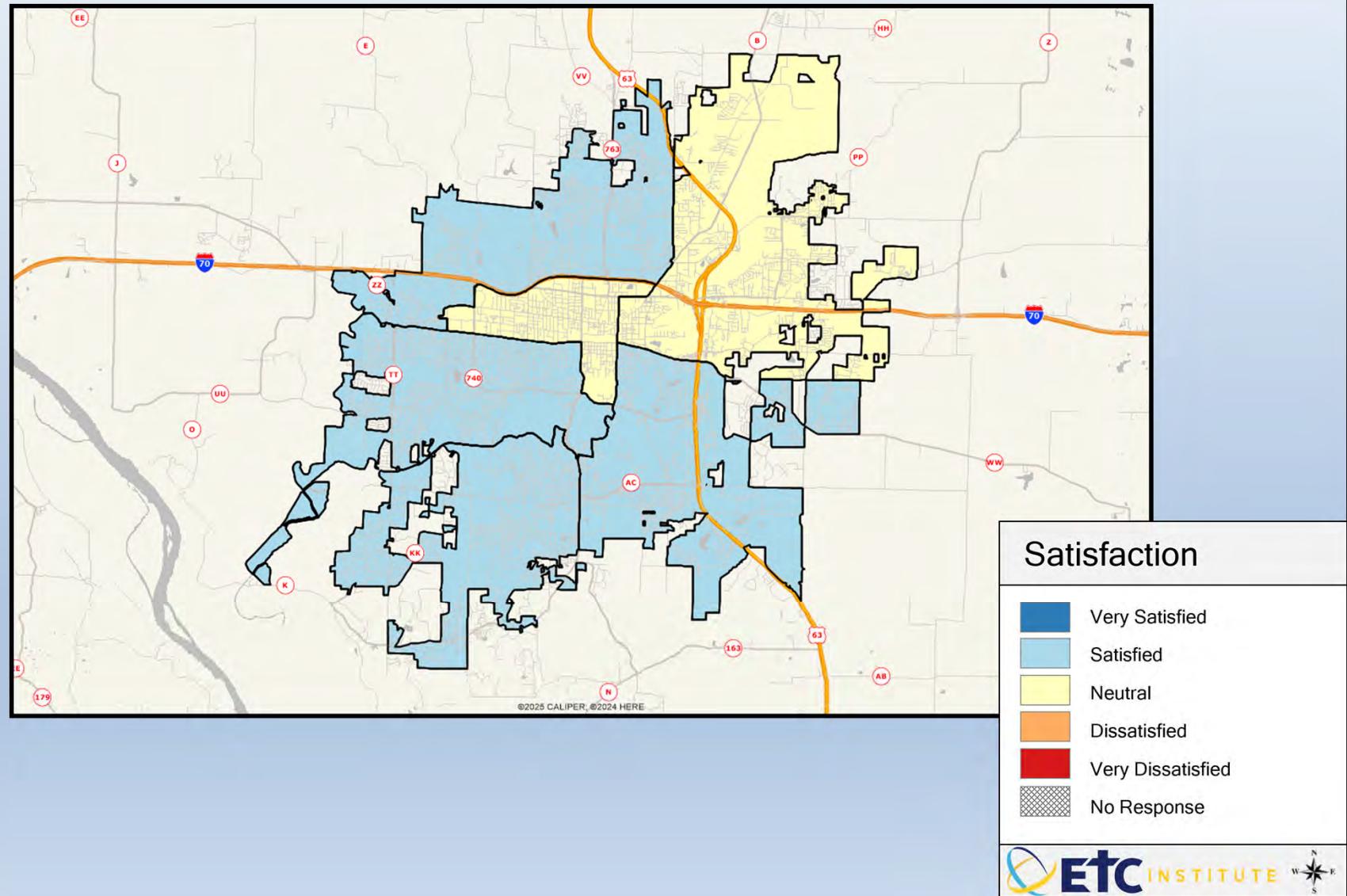
Q2-09. Overall effectiveness of City communication with the public



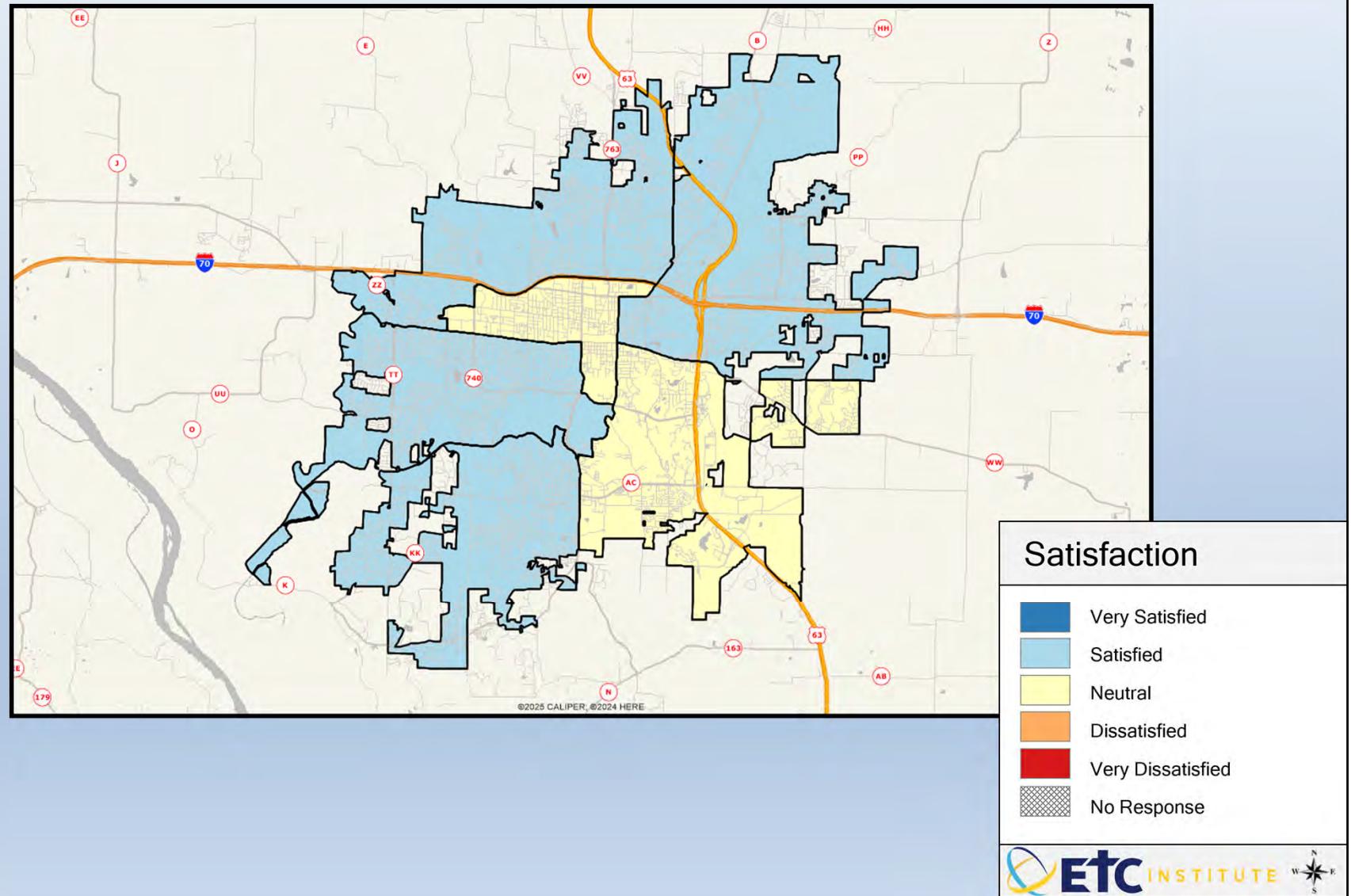
Q2-10. Overall quality of the City's stormwater runoff/stormwater management system



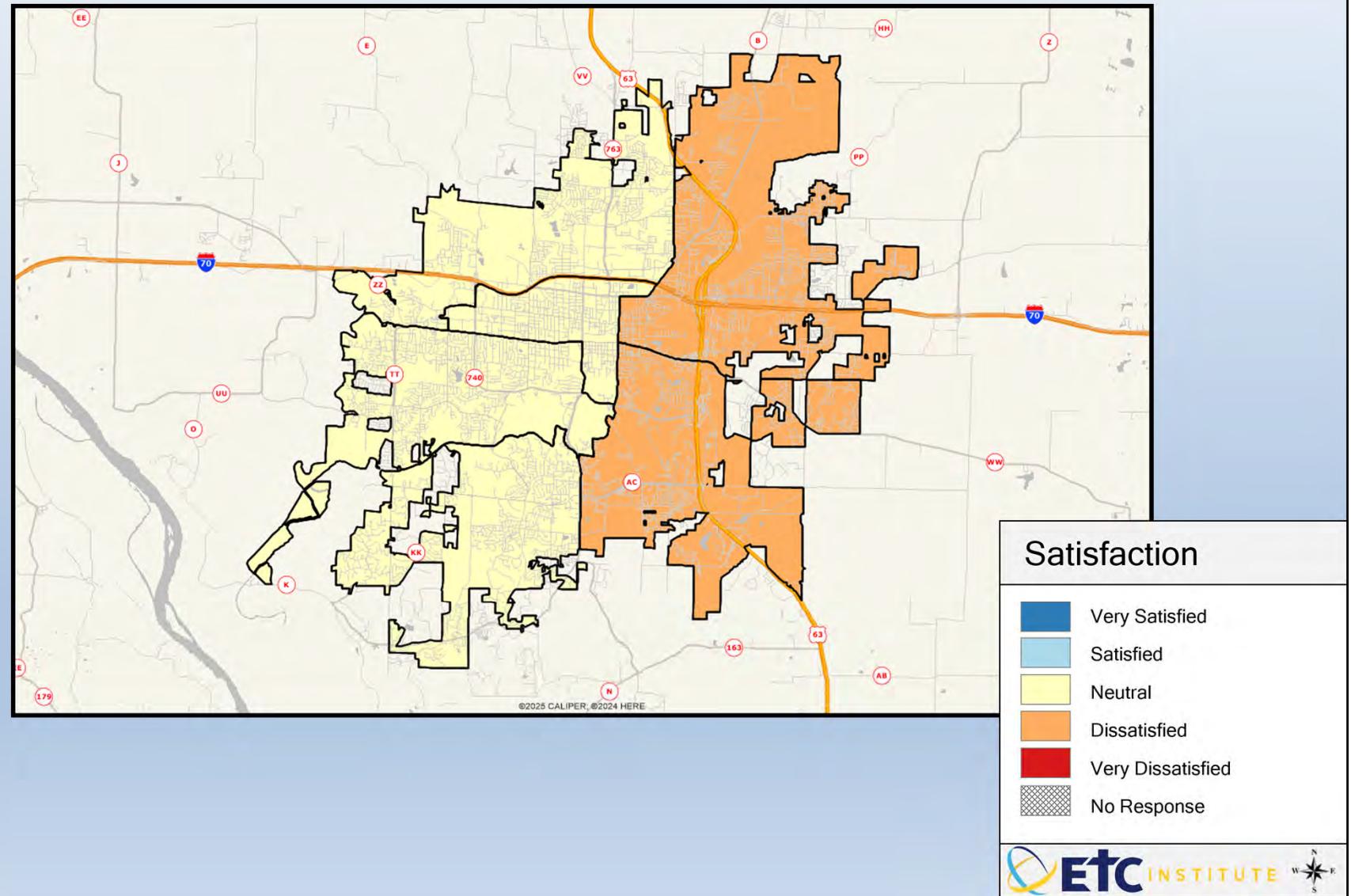
Q2-11. Overall quality of the City's sewer system



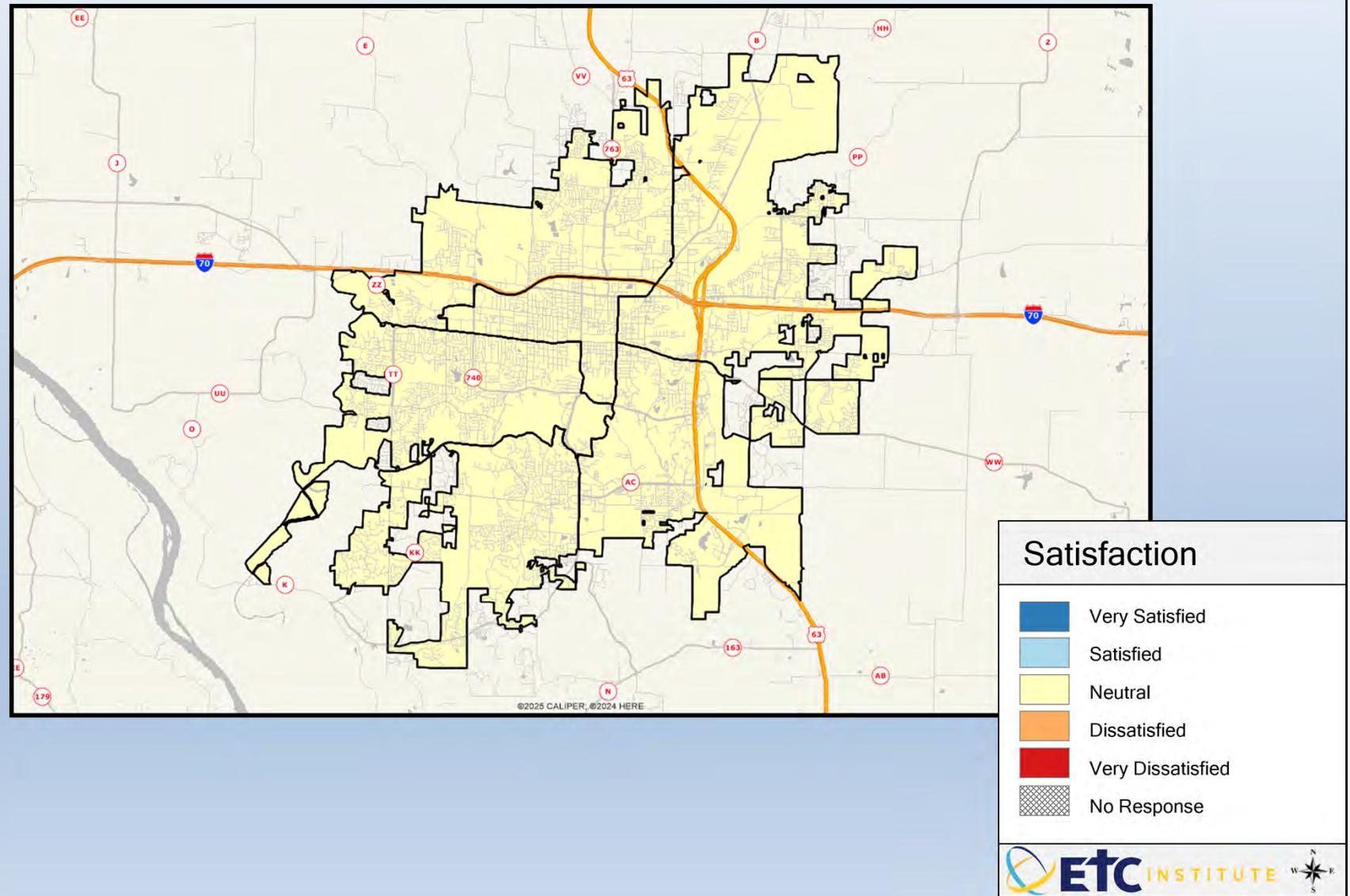
Q2-12. Overall quality of the City's electric services



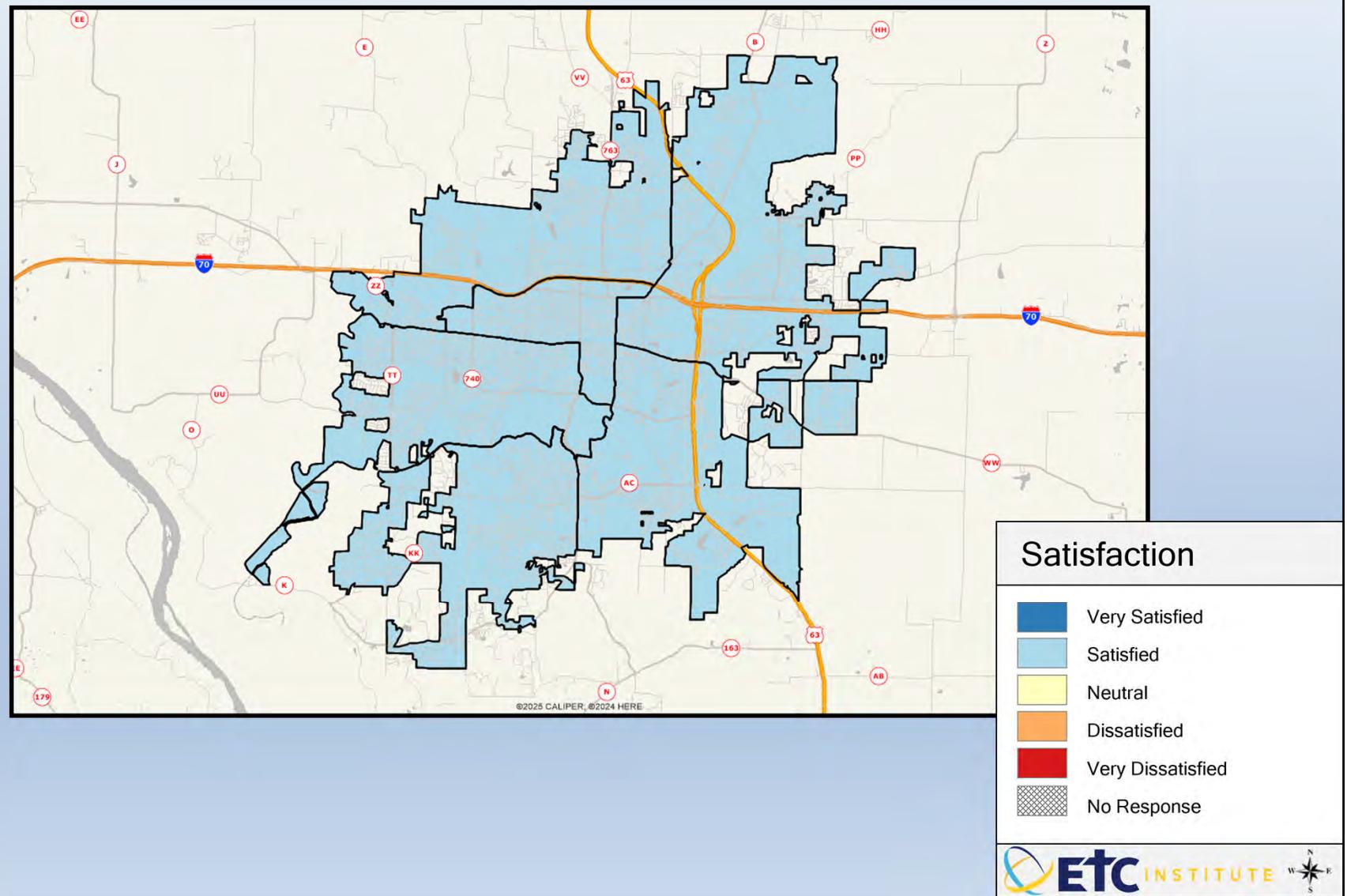
Q2-13. Overall quality of City streets



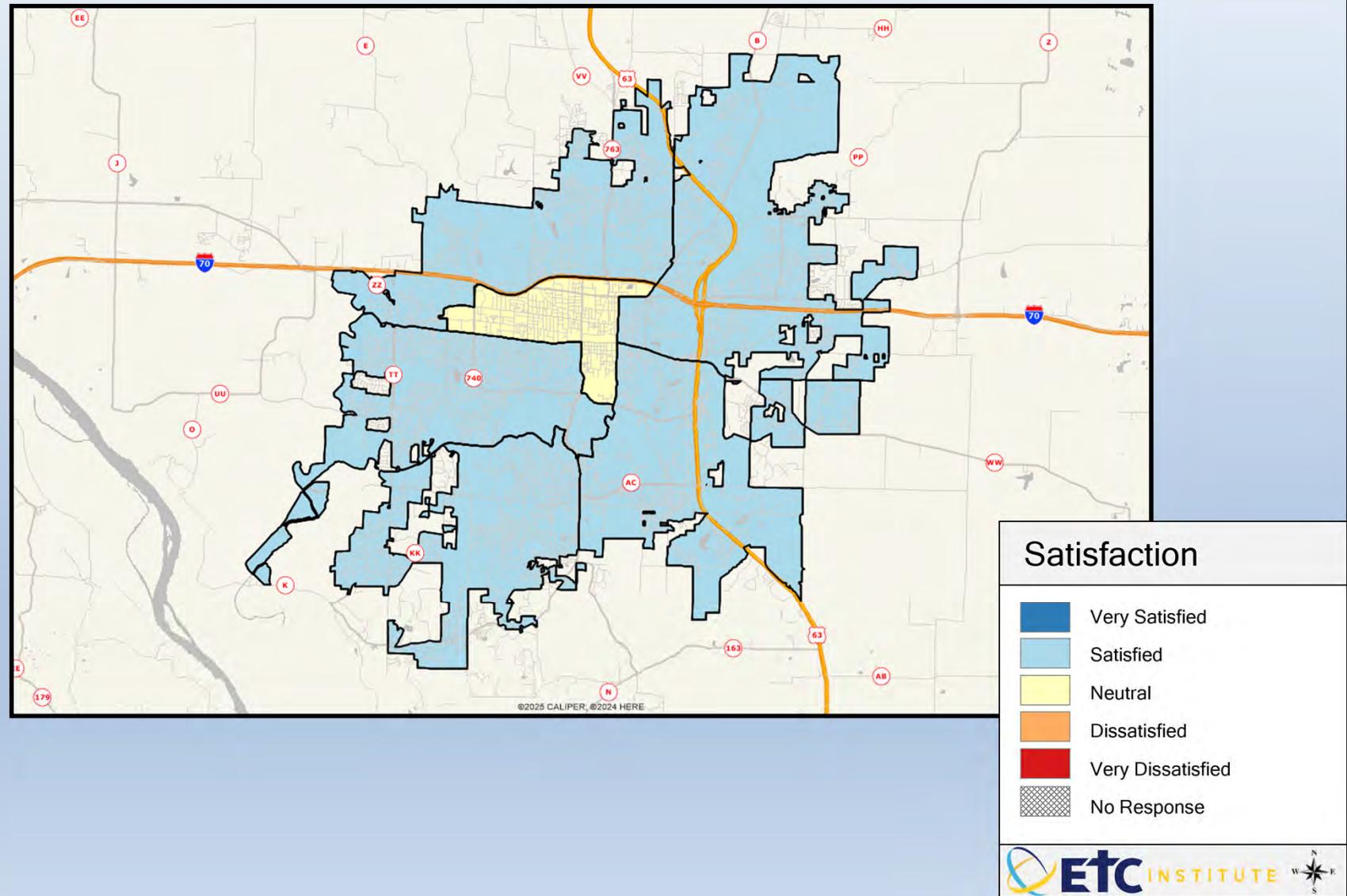
Q2-14. Overall quality of the City's solid waste services (trash/recycling/yard waste)



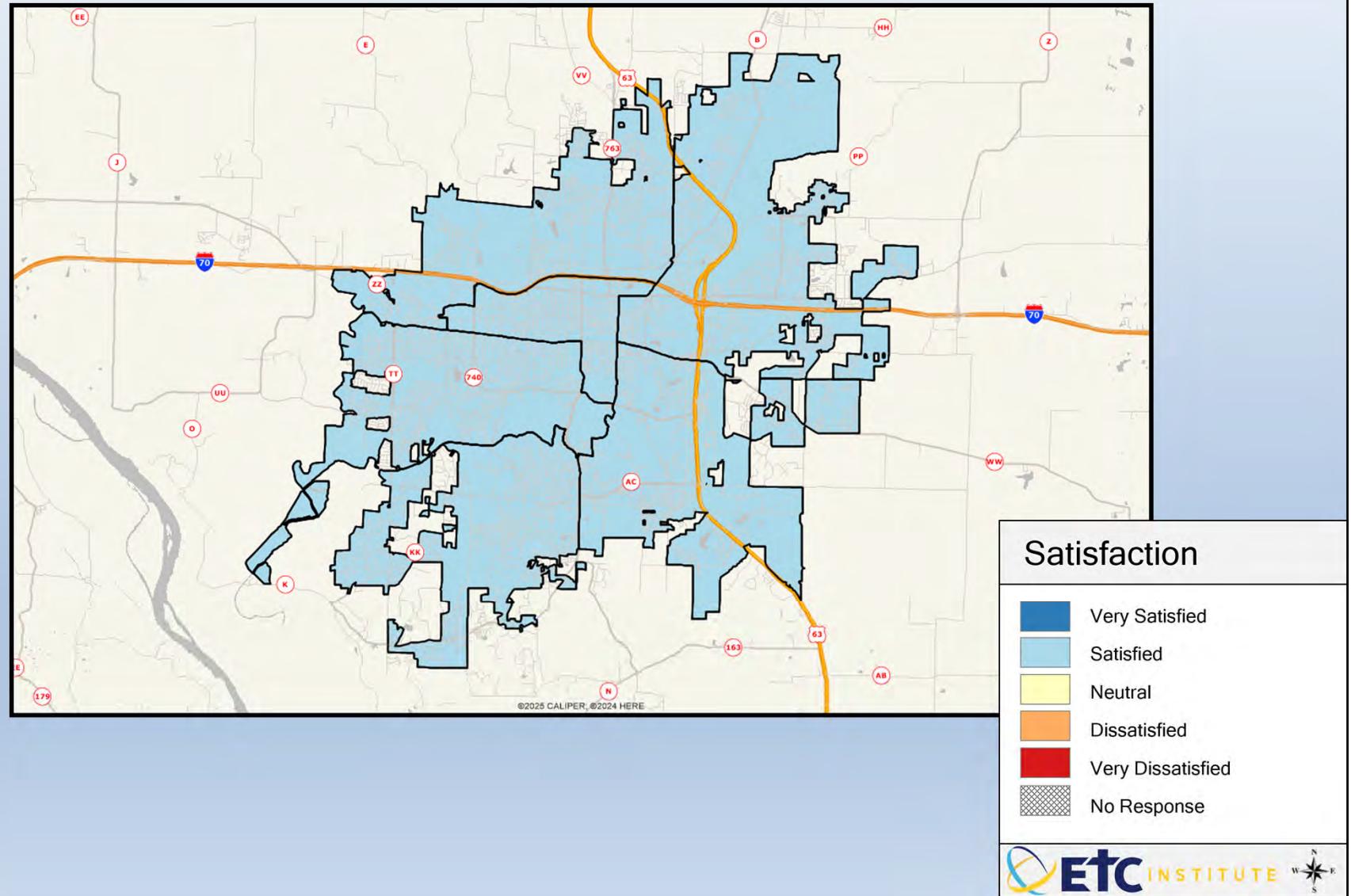
Q5-01. Overall satisfaction with customer service provided by City employees



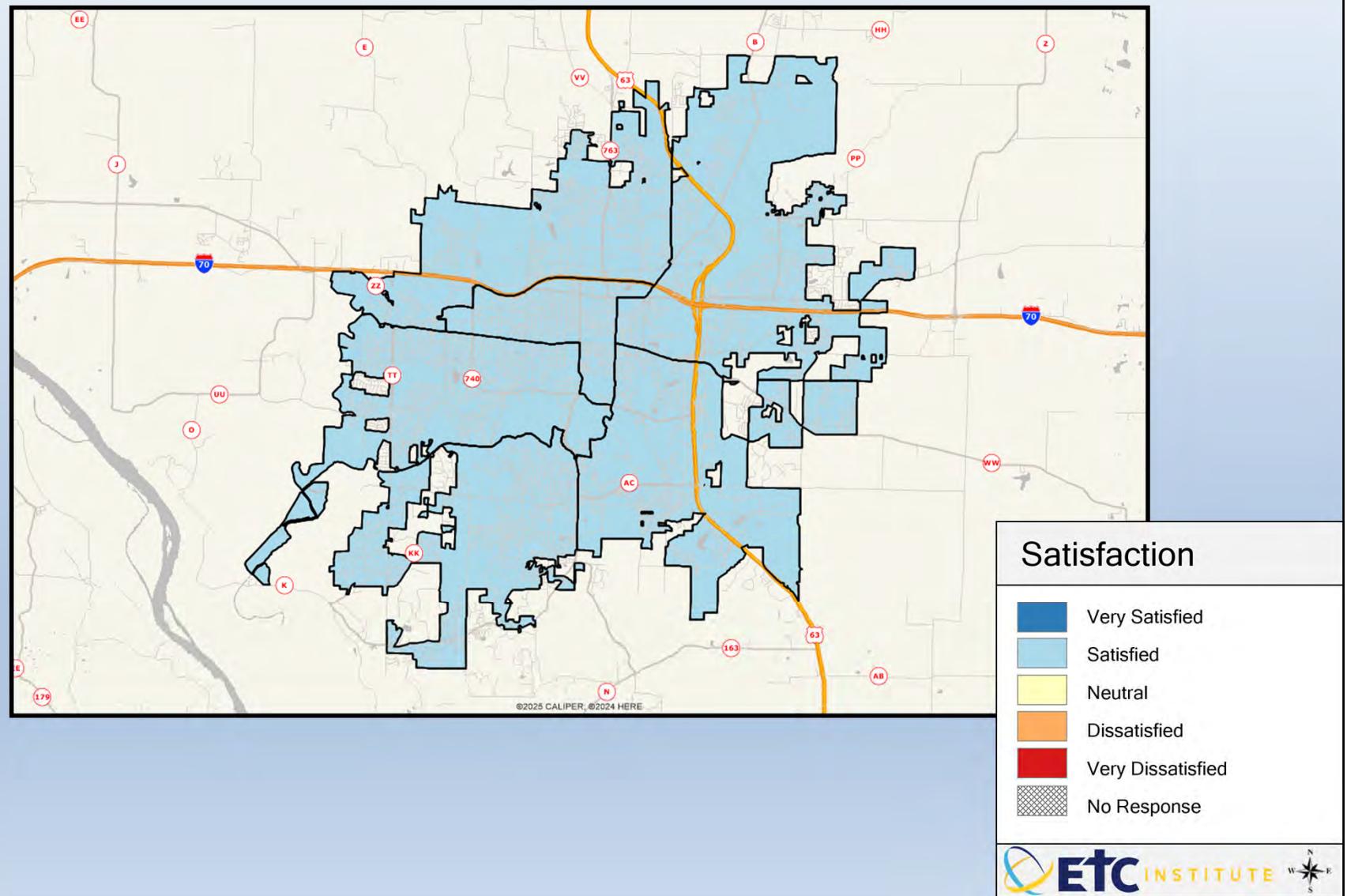
Q5-02. How easy the department was to contact



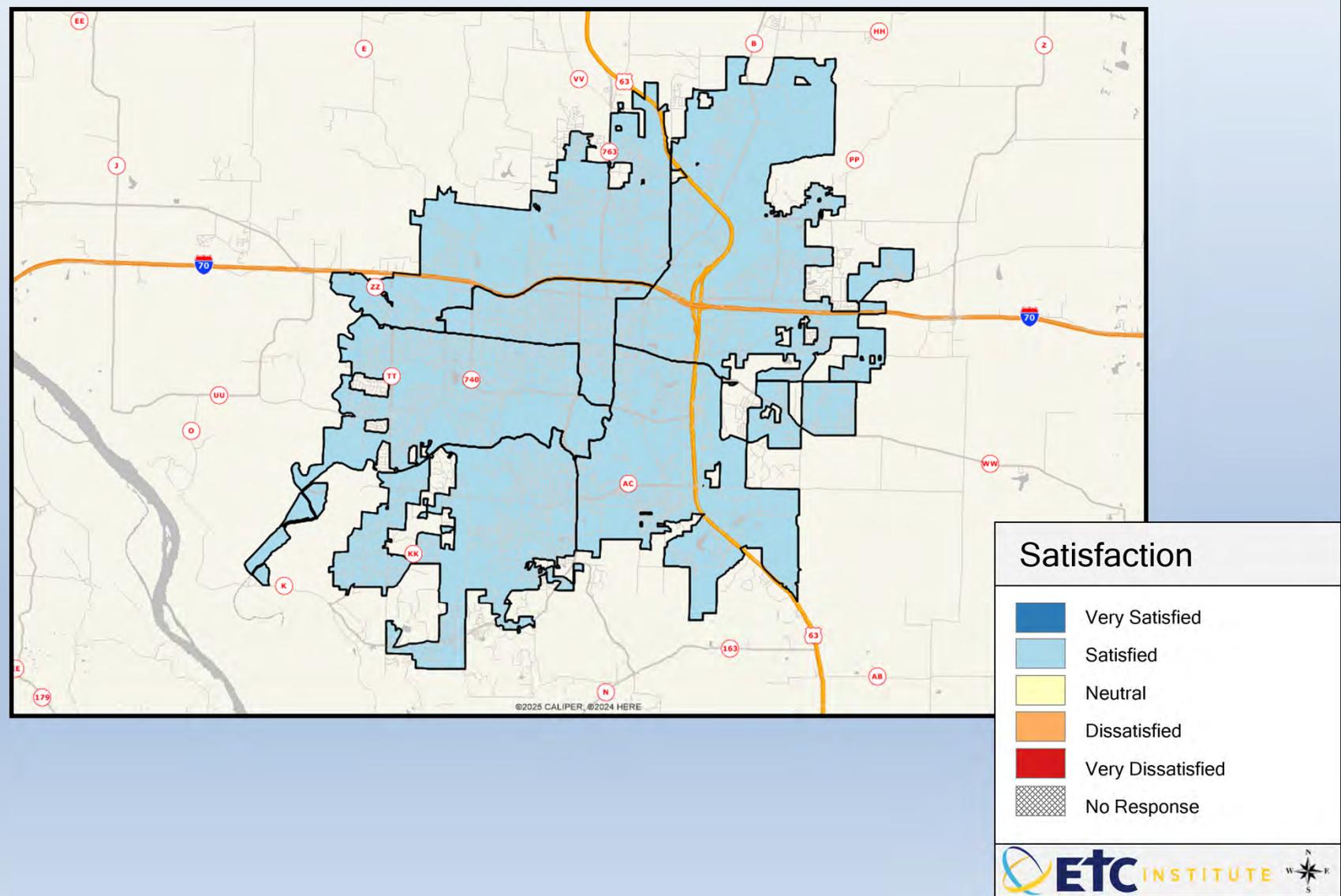
Q5-03. How courteously you were treated



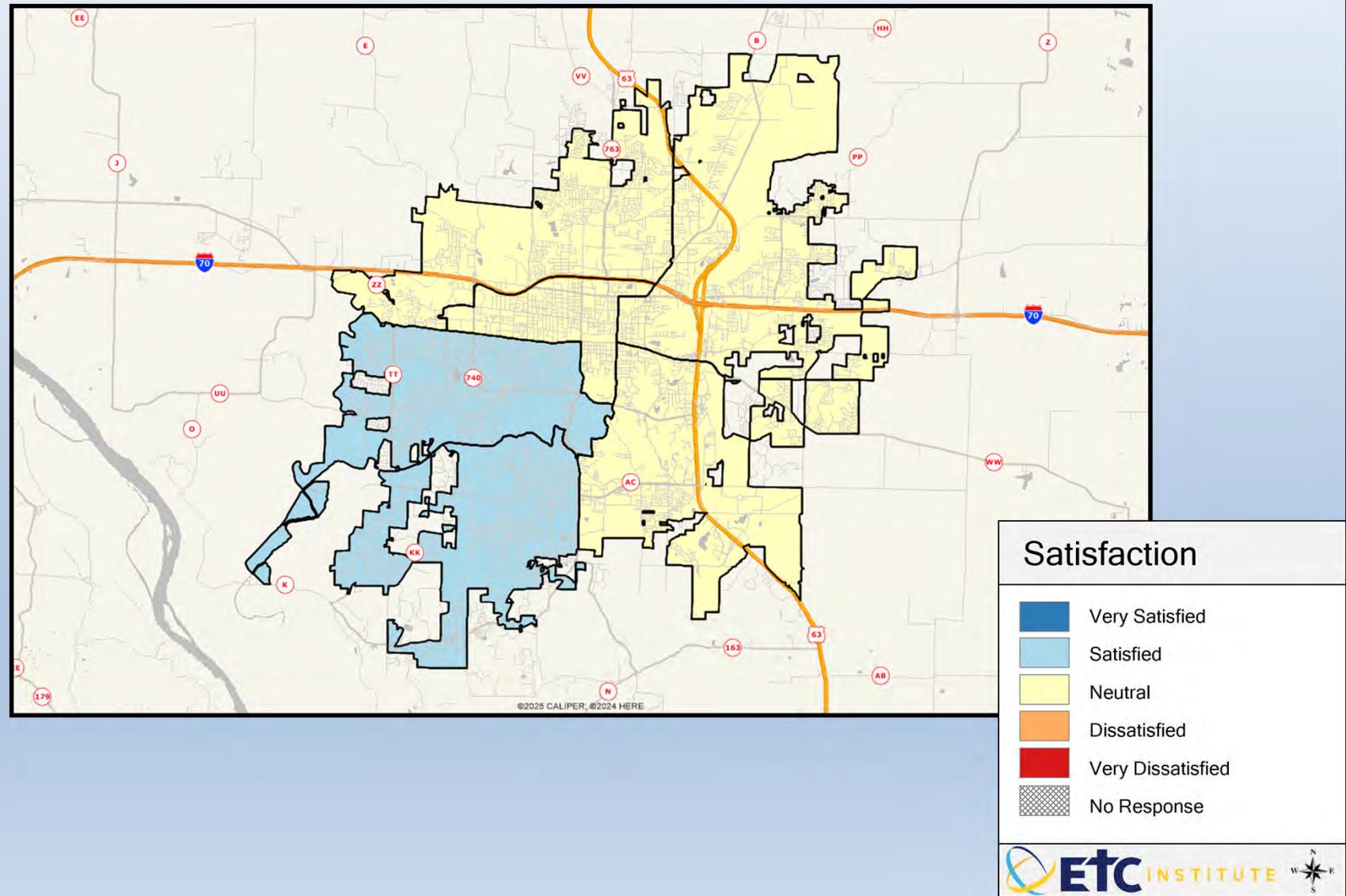
Q5-04. Technical competence and knowledge of City employees who assisted you



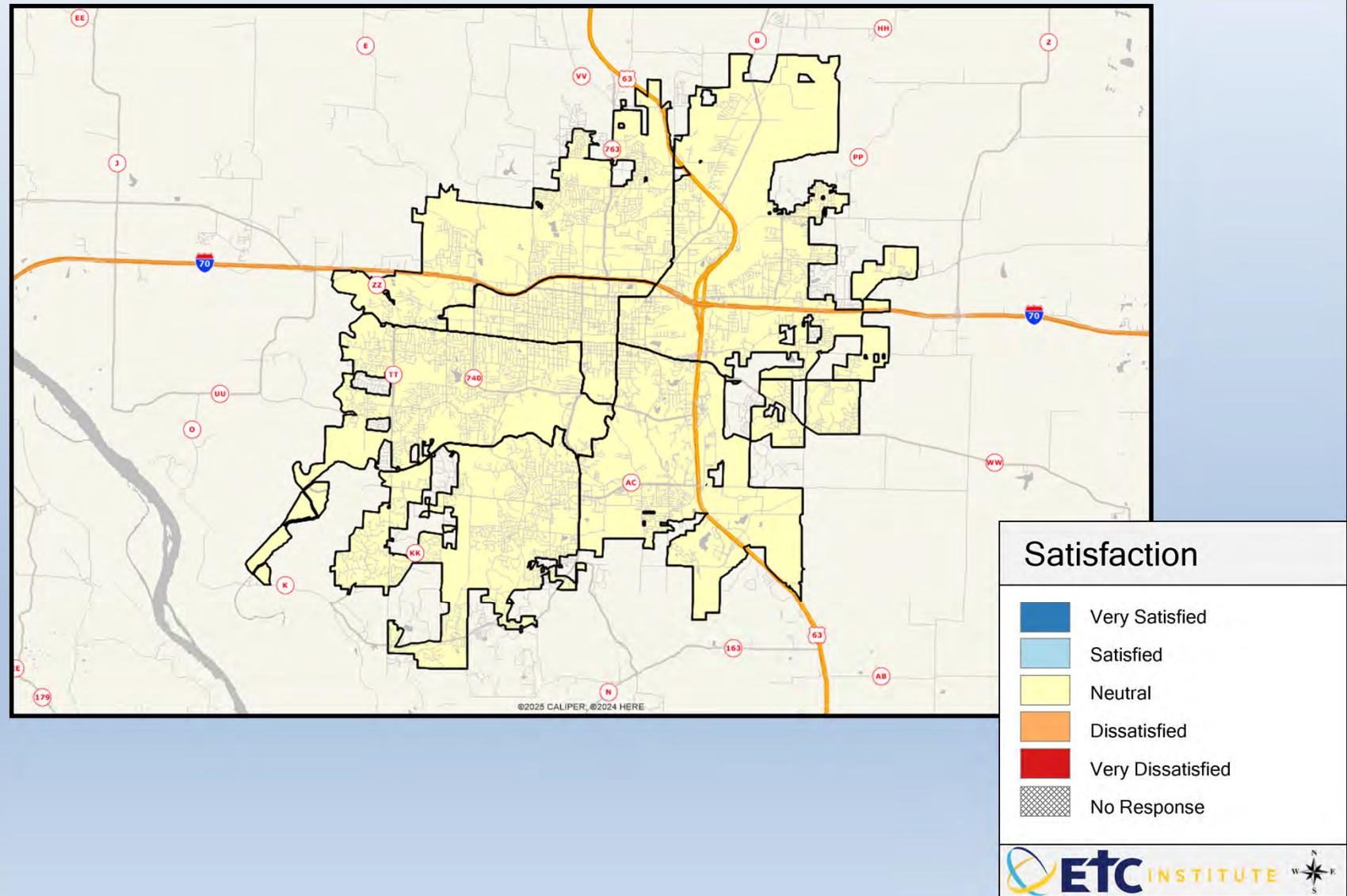
Q5-05. The timeliness of City employees resolving your issue



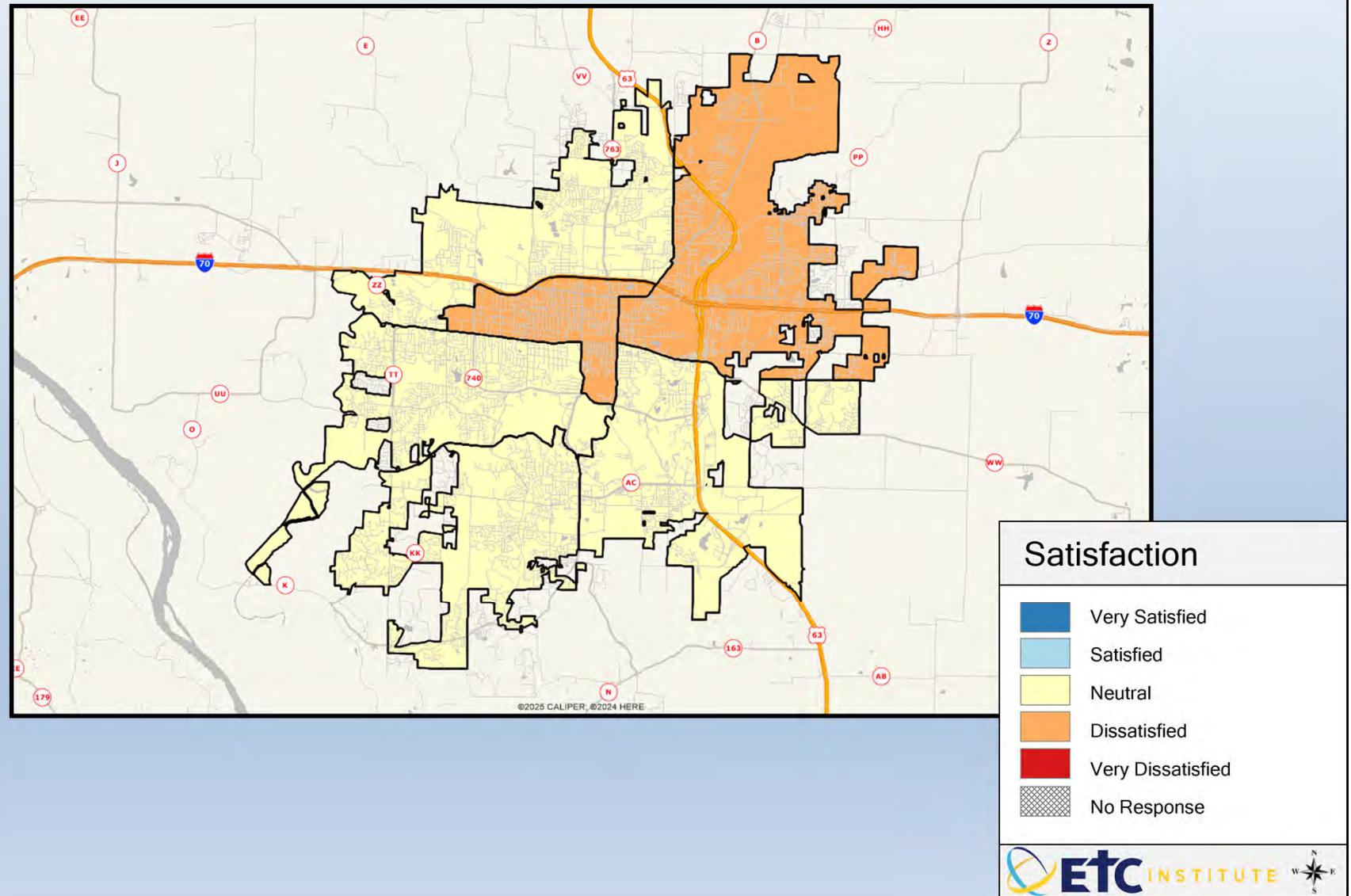
Q7-01. The availability of information about City programs and services



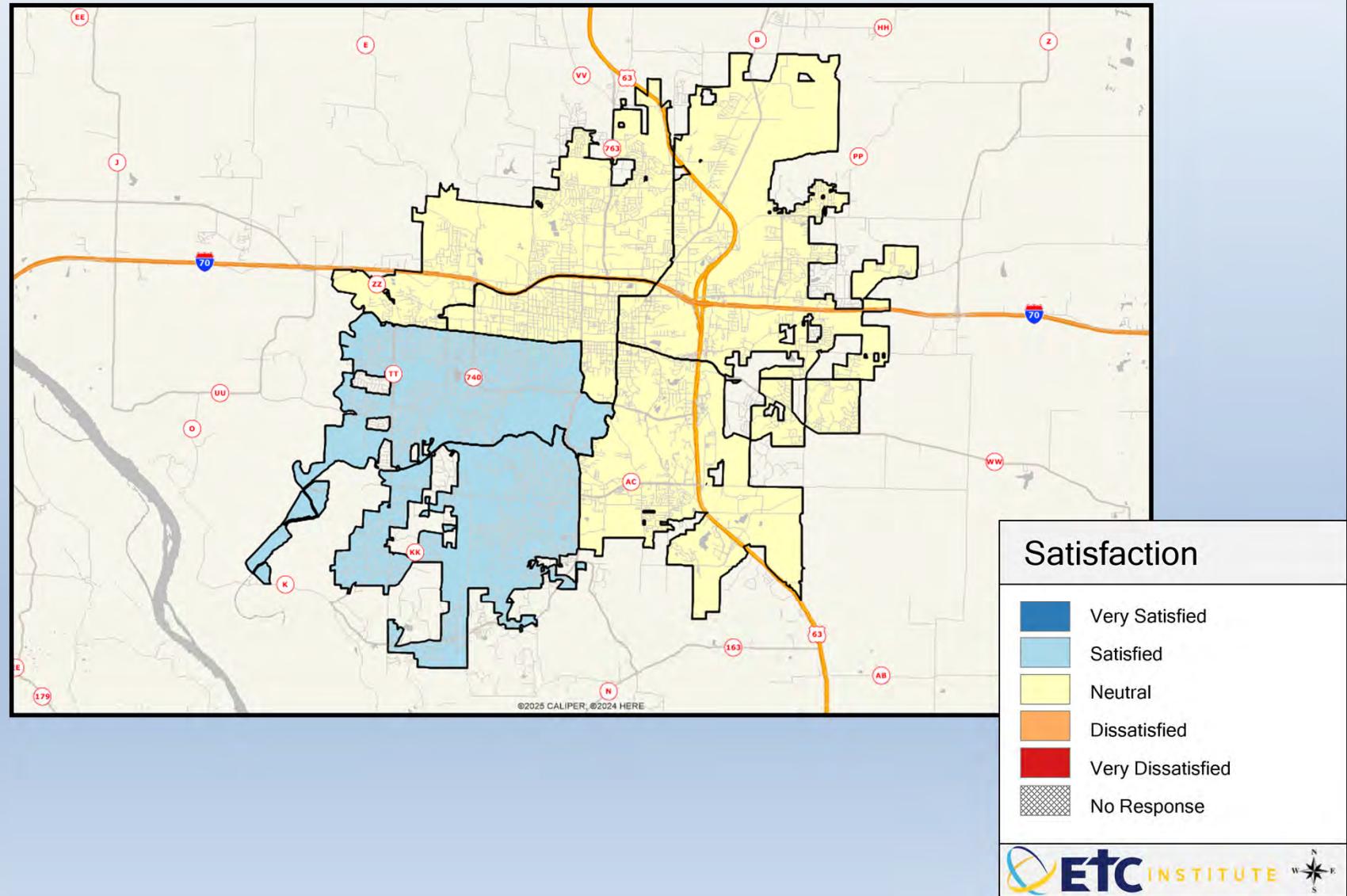
Q7-02. City's efforts to keep you informed about local issues



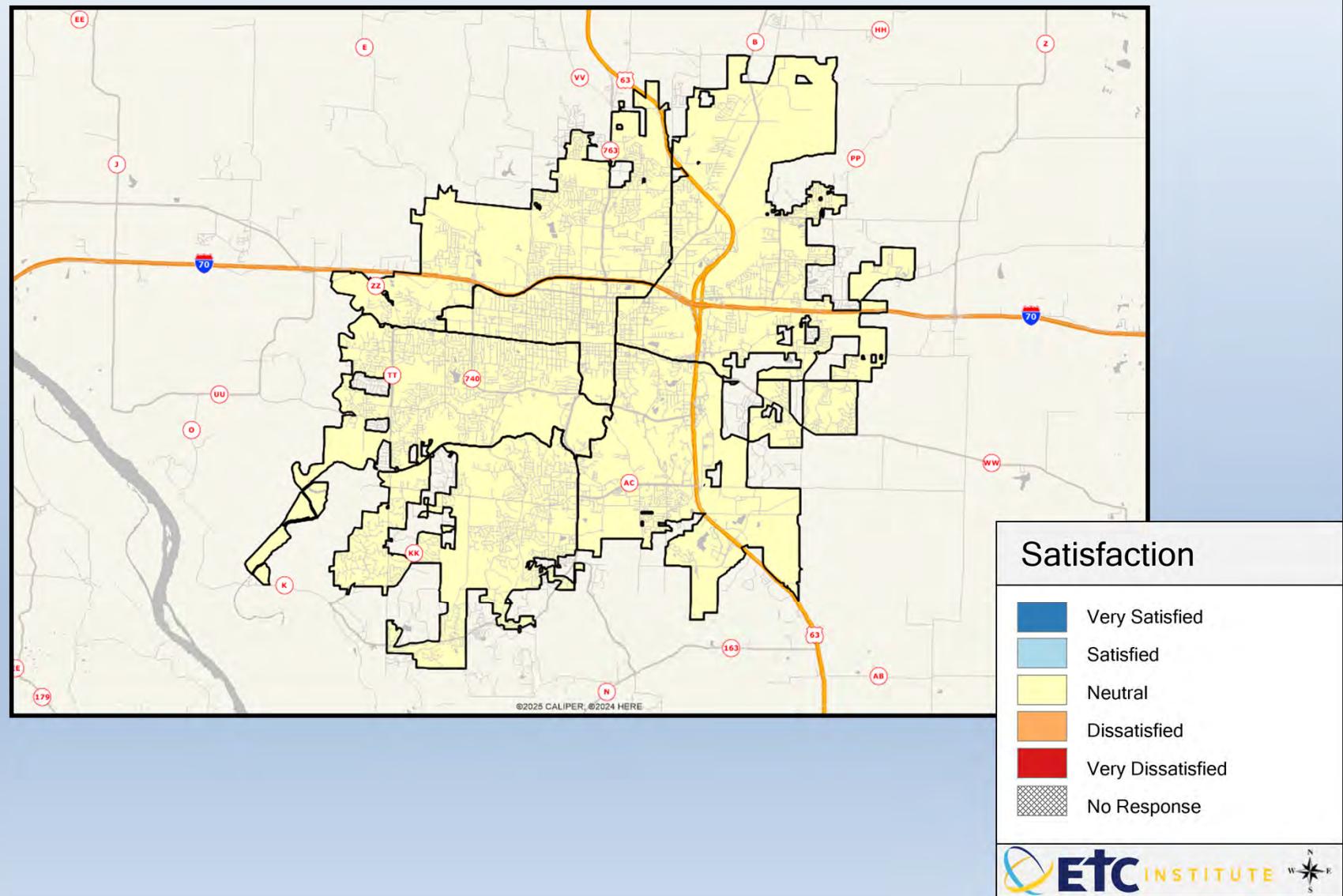
Q7-03. How open the City is to public involvement and input from residents



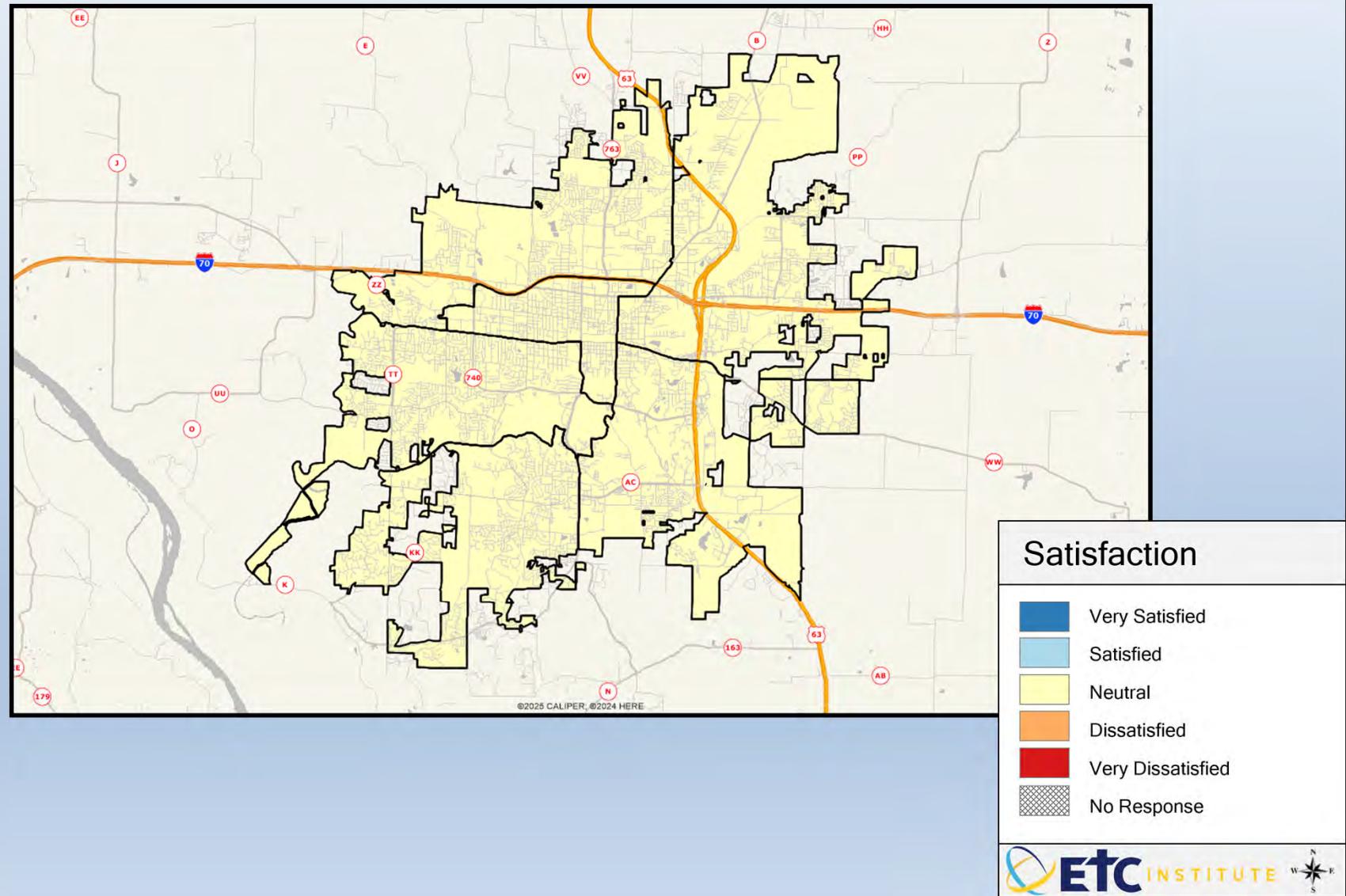
Q7-04. The quality of the City's website



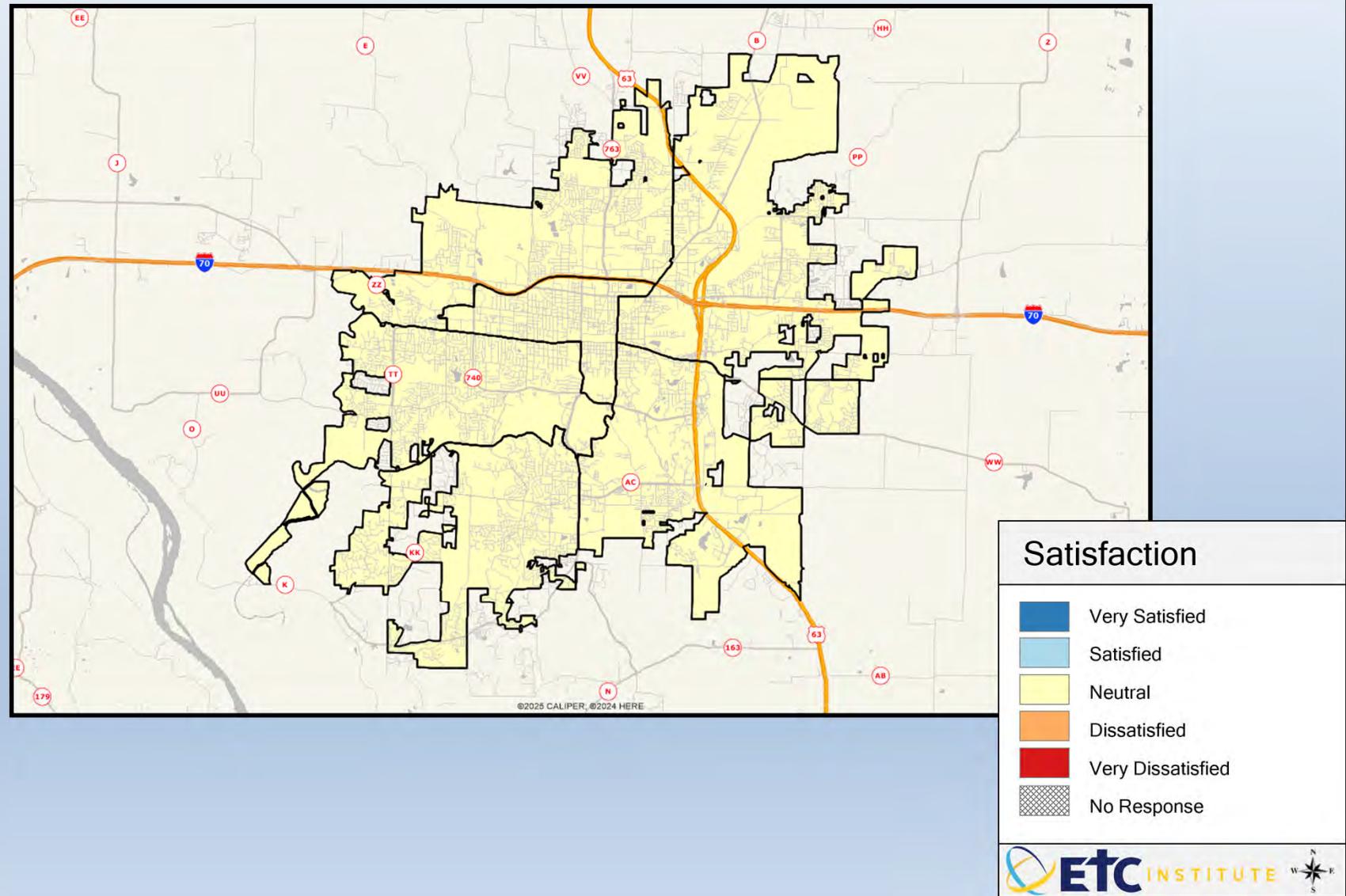
Q7-05. How well the City communicates notices of public meetings



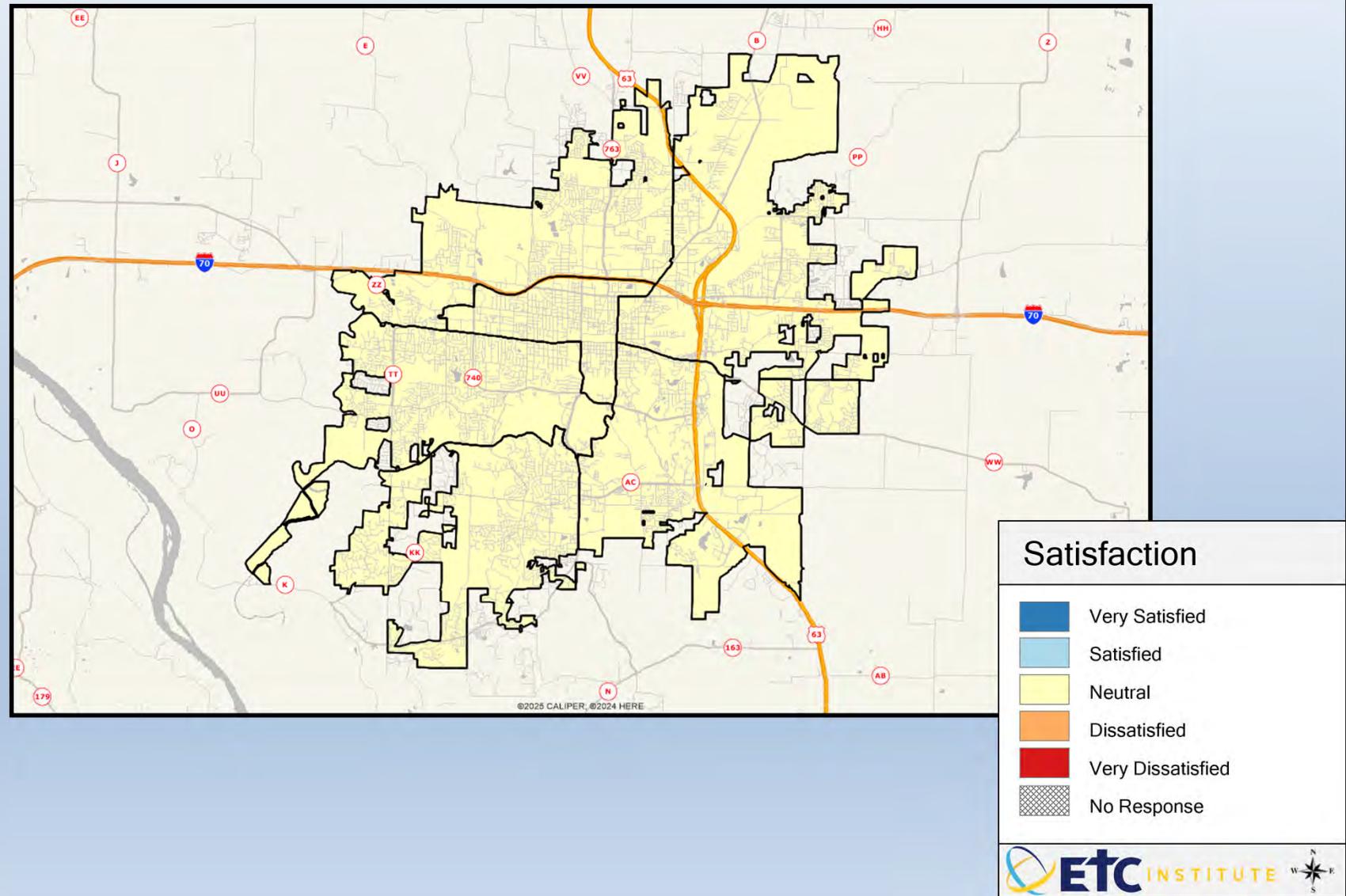
Q7-06. How well the City's communications meet your needs



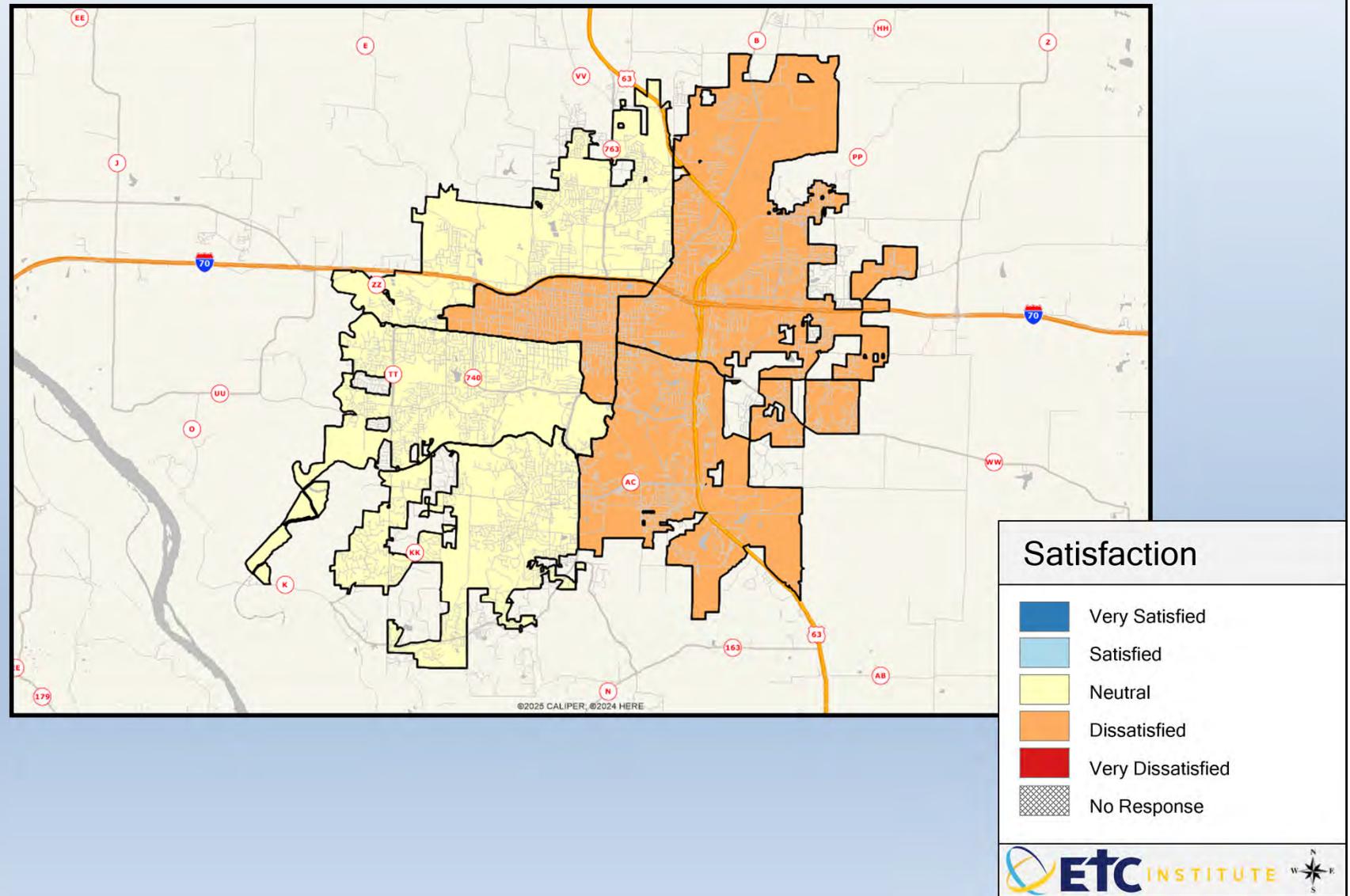
Q11-01. The visibility of police in my neighborhood



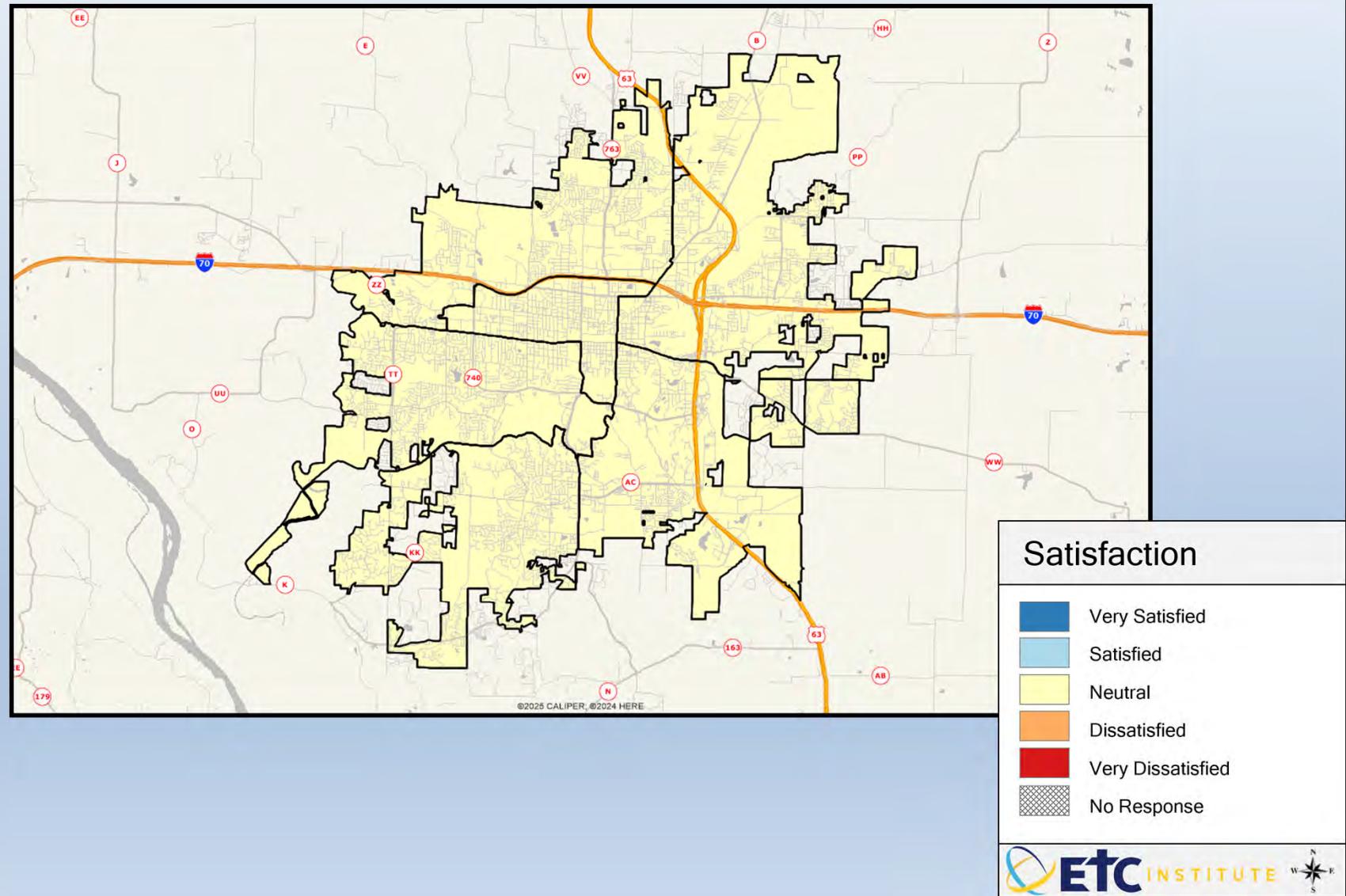
Q11-02. The visibility of police downtown



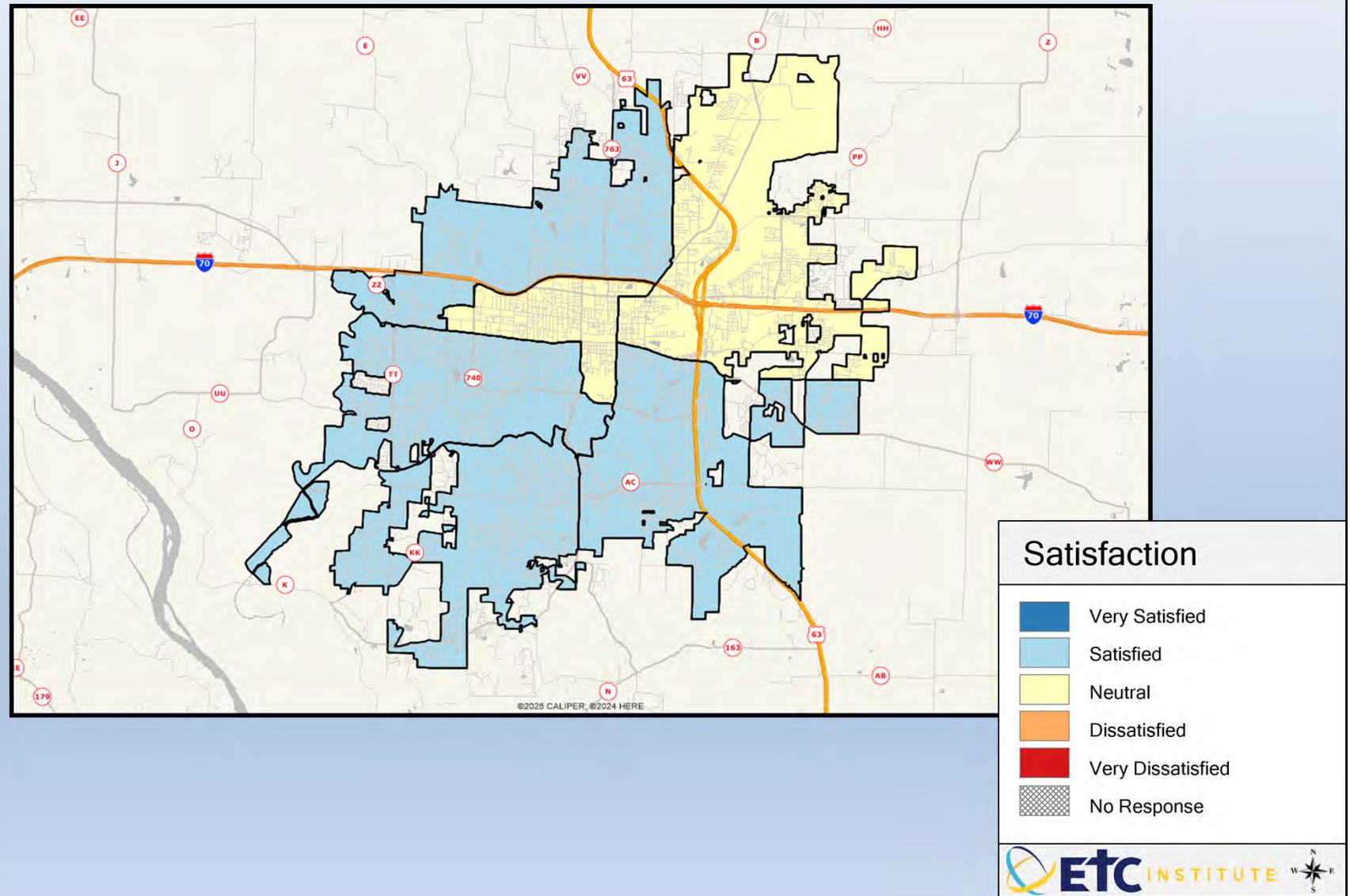
Q11-03. The City's efforts to prevent crime



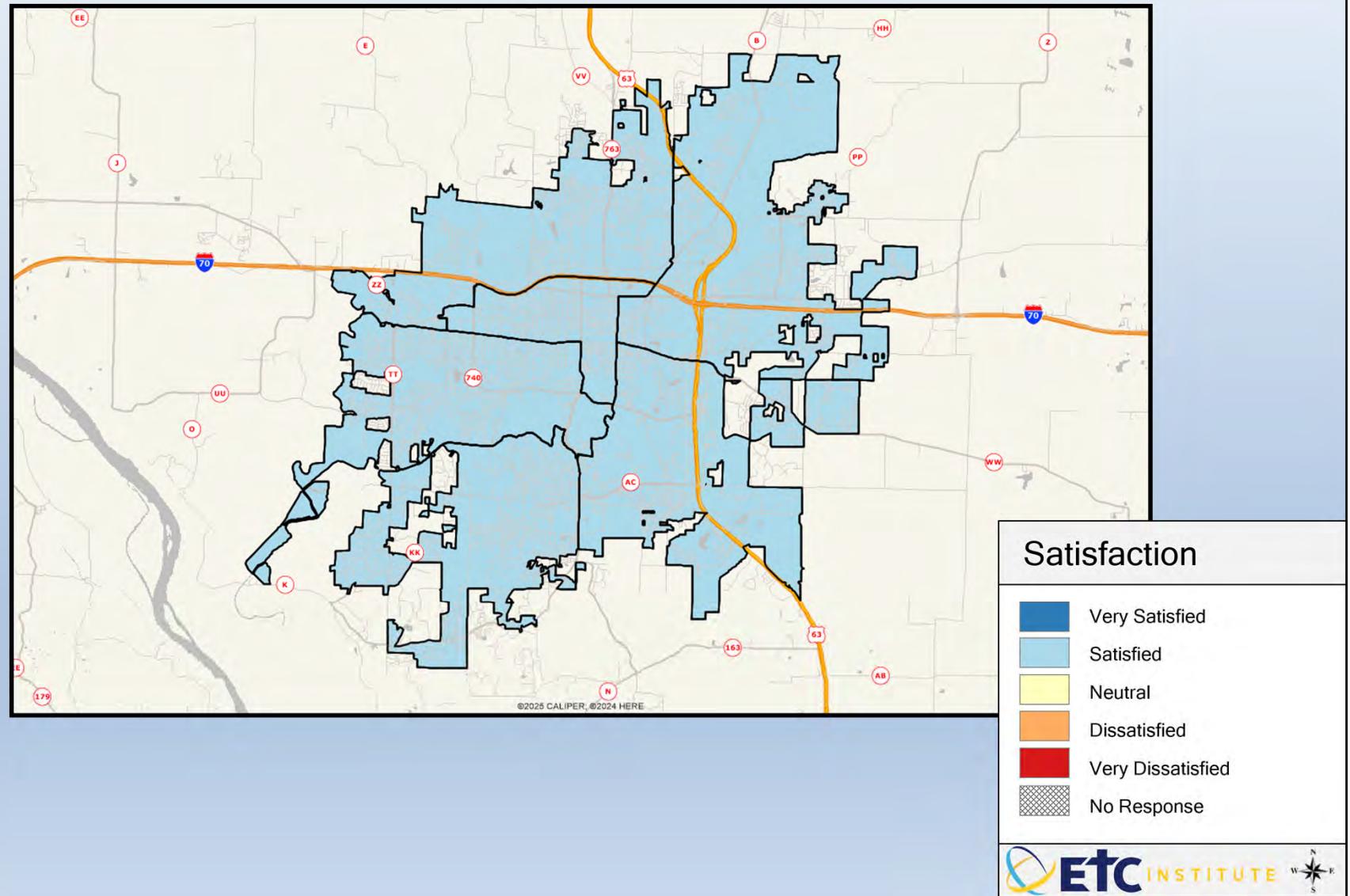
Q11-04. How quickly police respond to emergencies



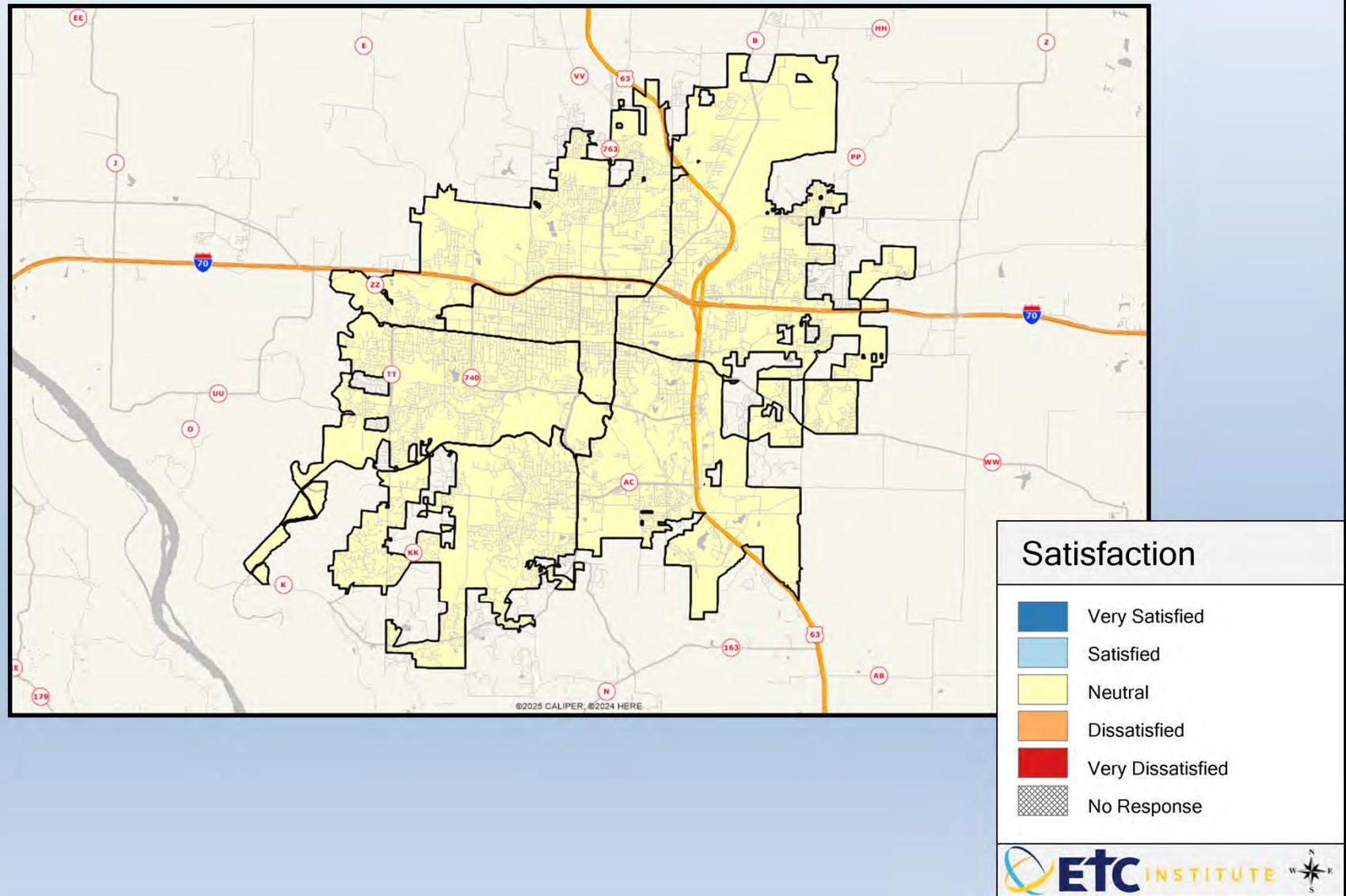
Q11-05. Overall quality of the City of Columbia Police Department



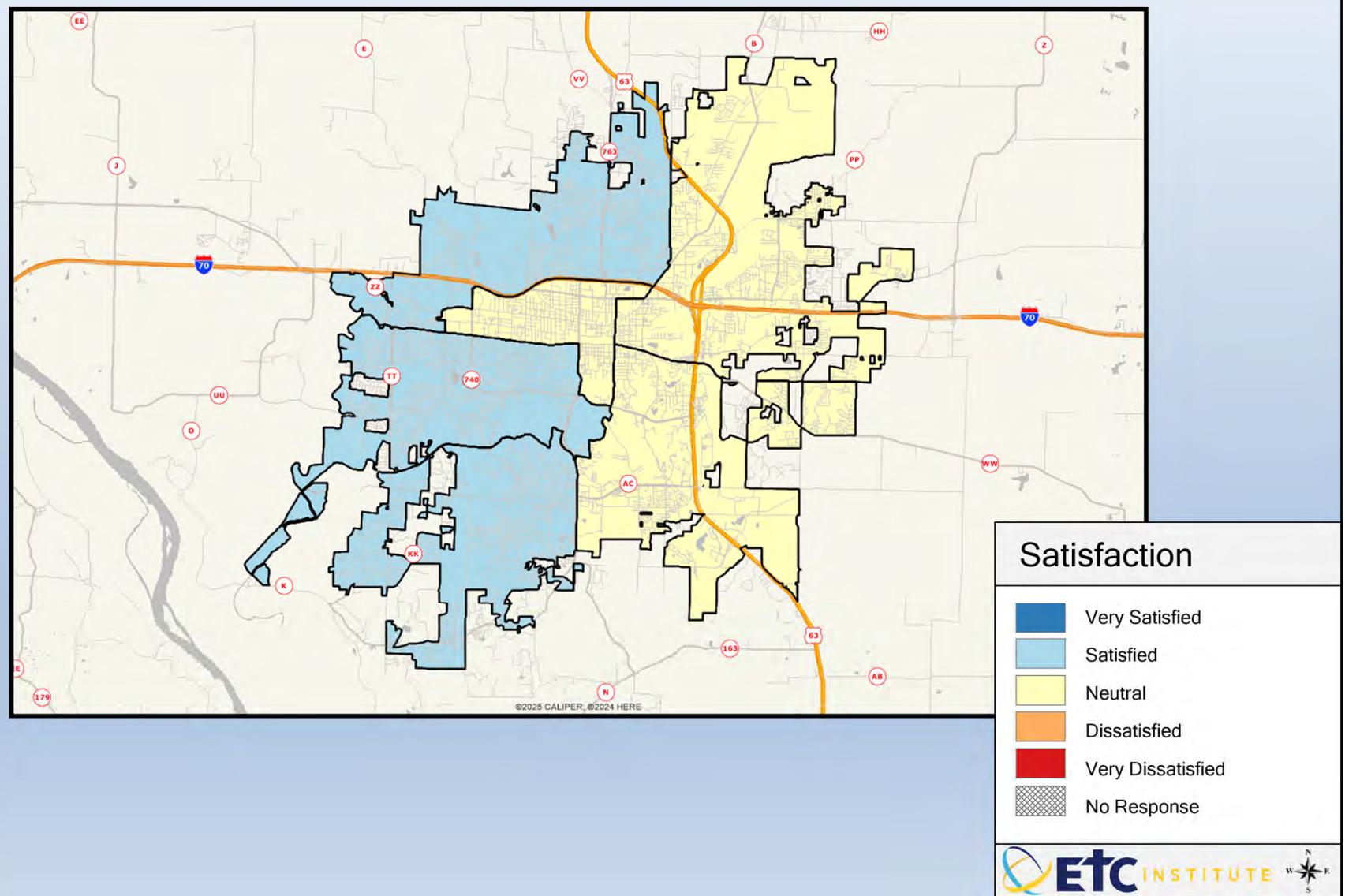
Q11-06. Overall treatment of citizens by the Columbia Police Department



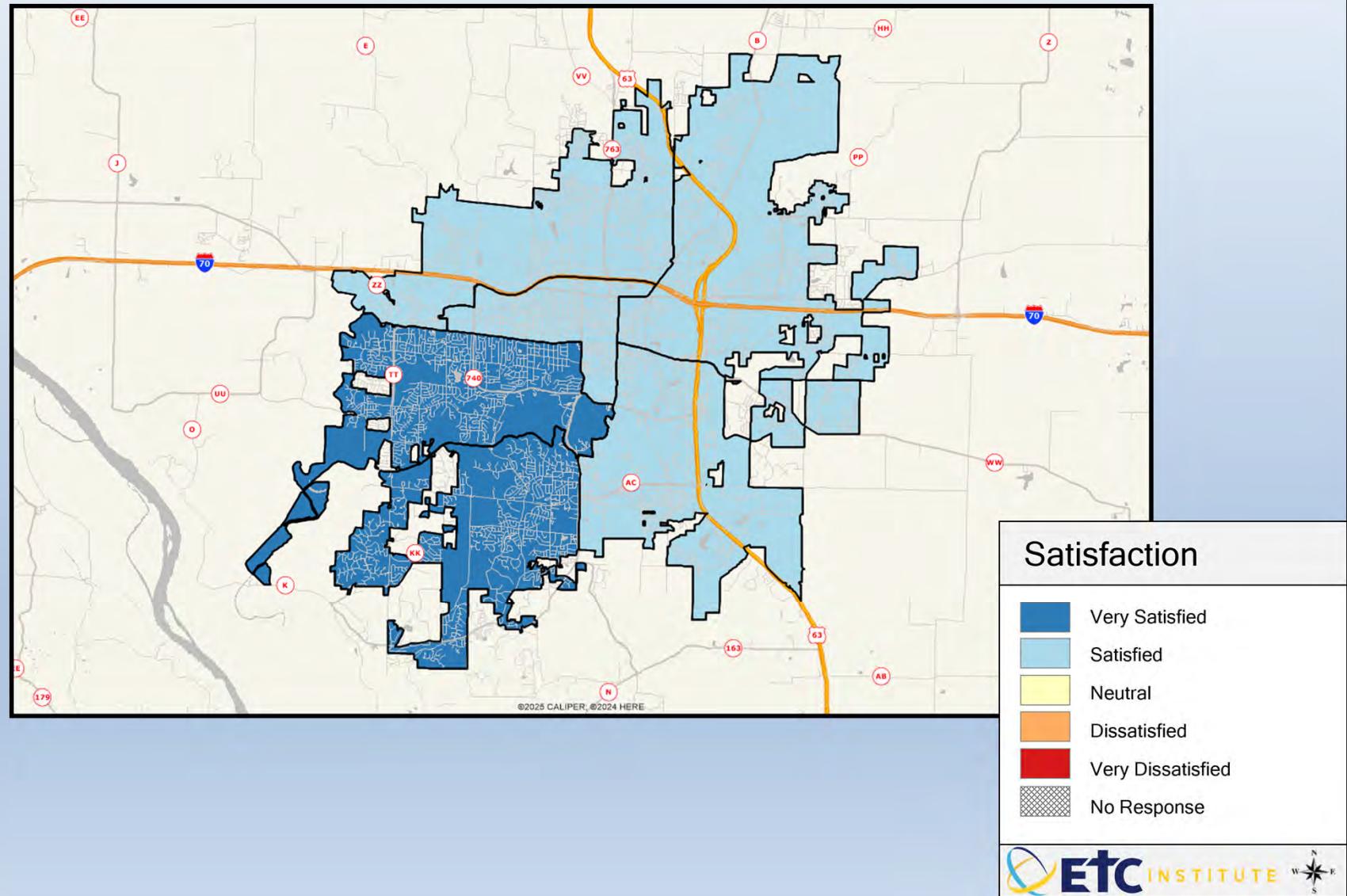
Q11-07. Responsiveness of the Police Department in enforcing local traffic laws



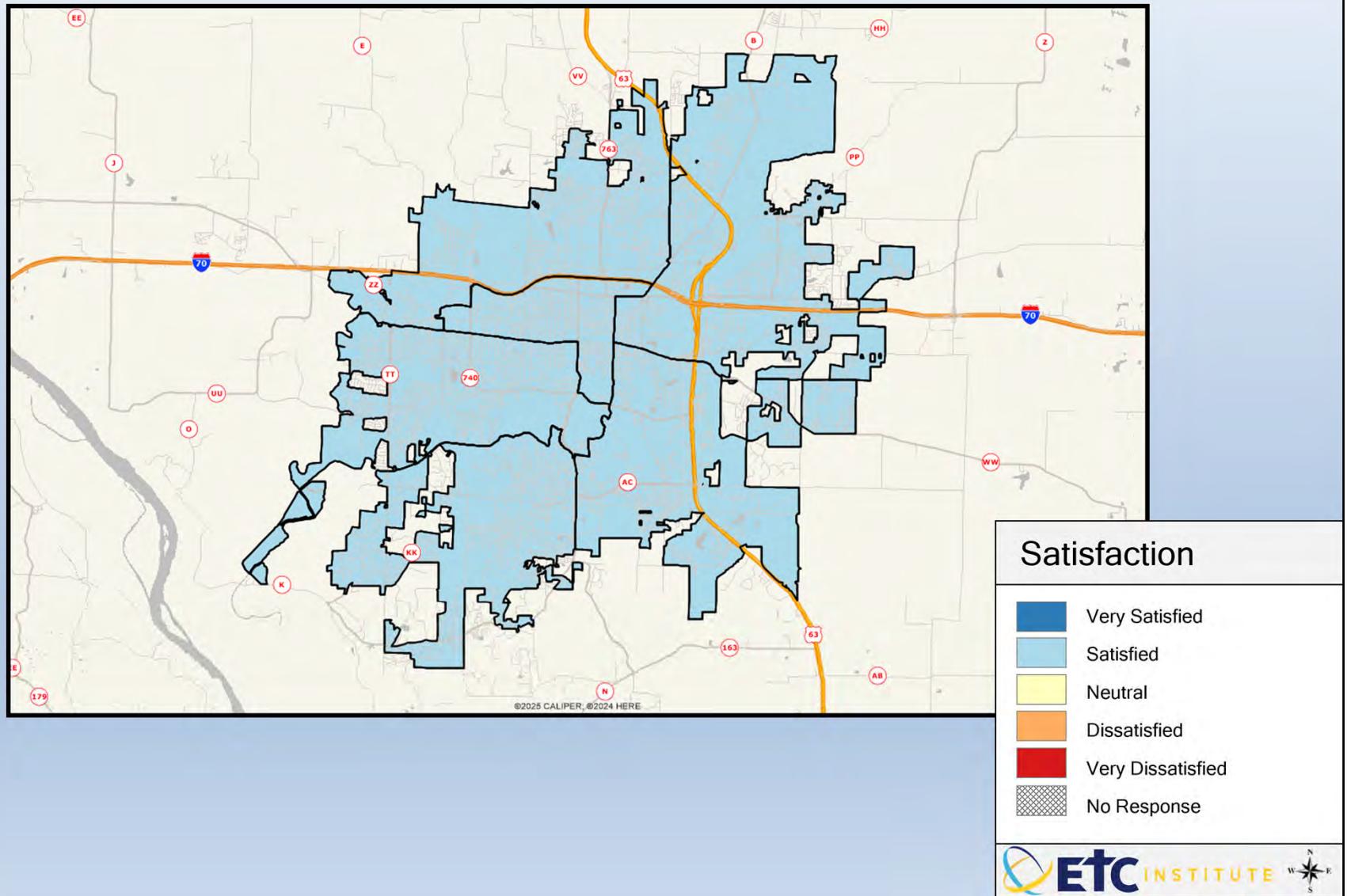
Q11-08. Police Department engagement within the community



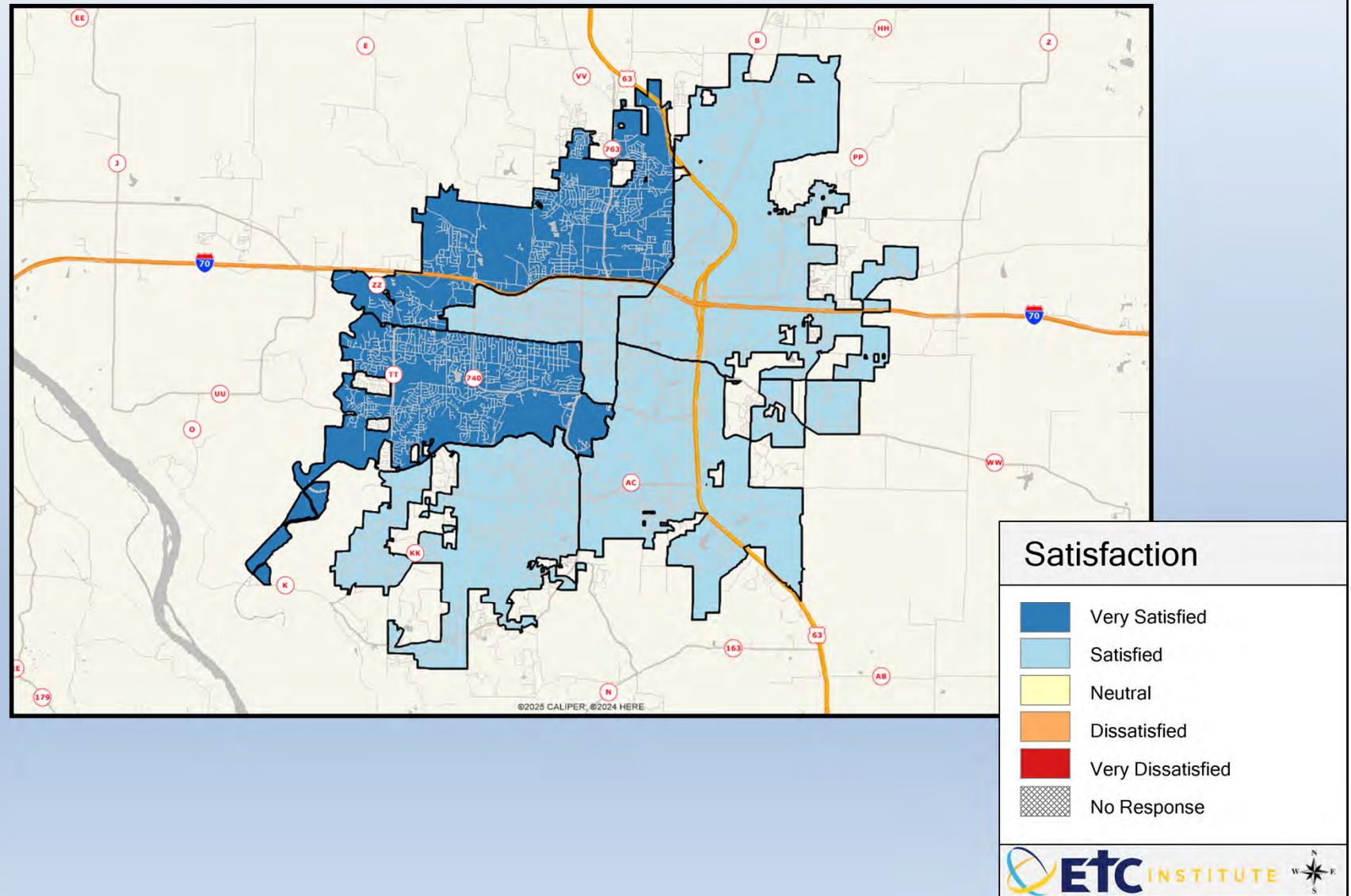
Q11-09. Overall quality of the City of Columbia Fire Department



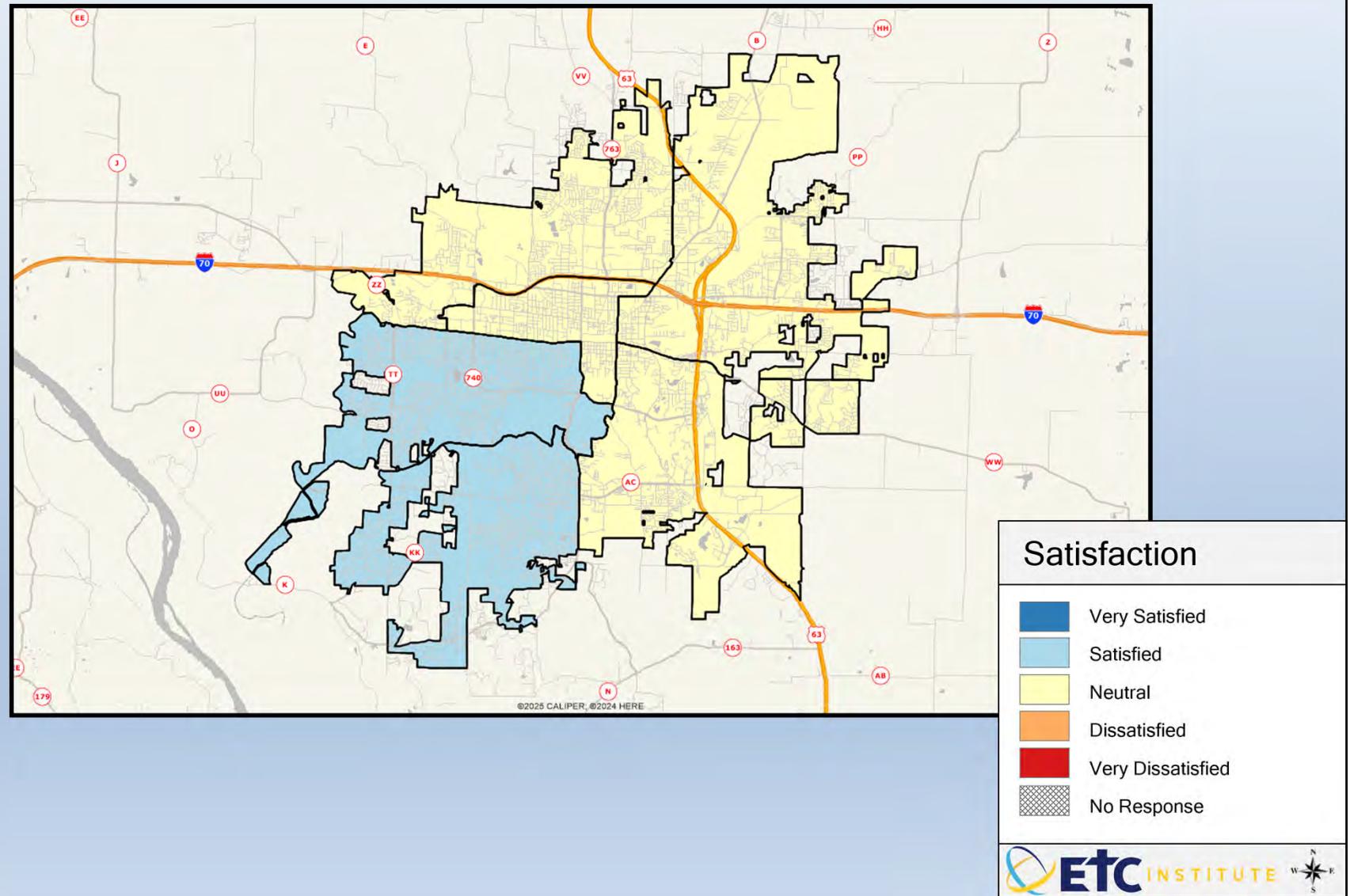
Q11-10. Effectiveness of fire prevention/safety programs



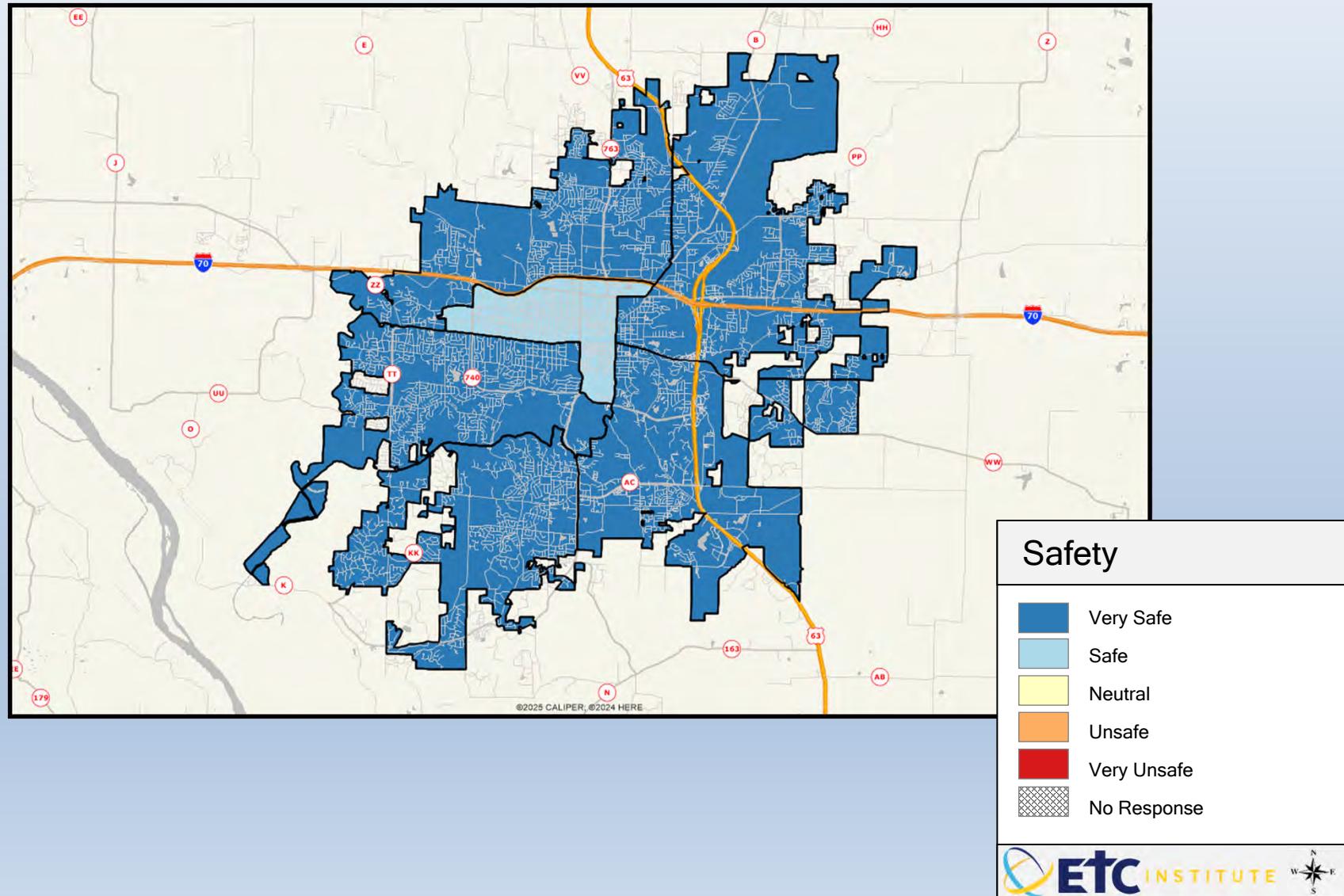
Q11-11. How quickly the Fire Department responds



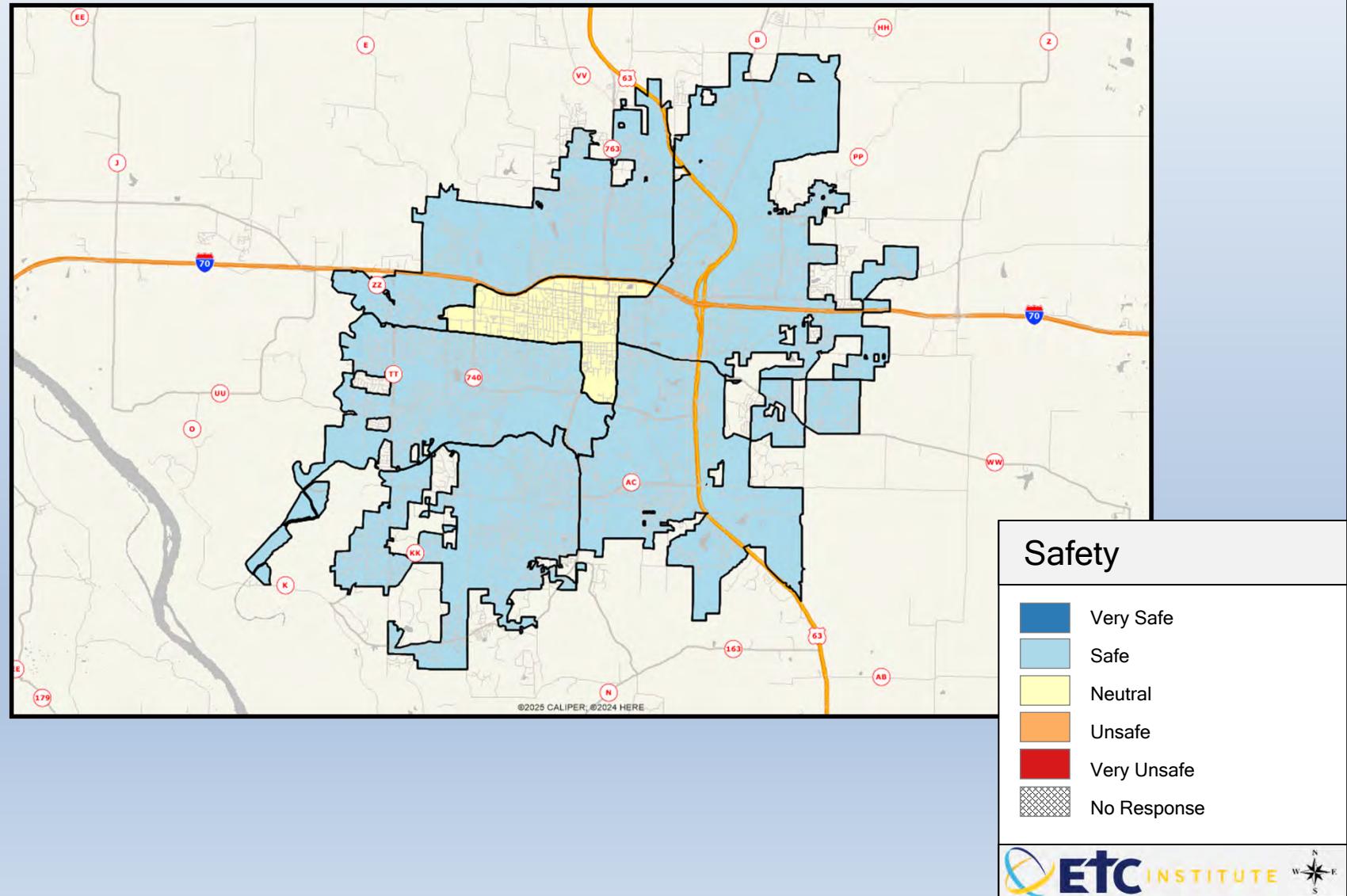
Q11-12. The treatment/fairness of the City's municipal court



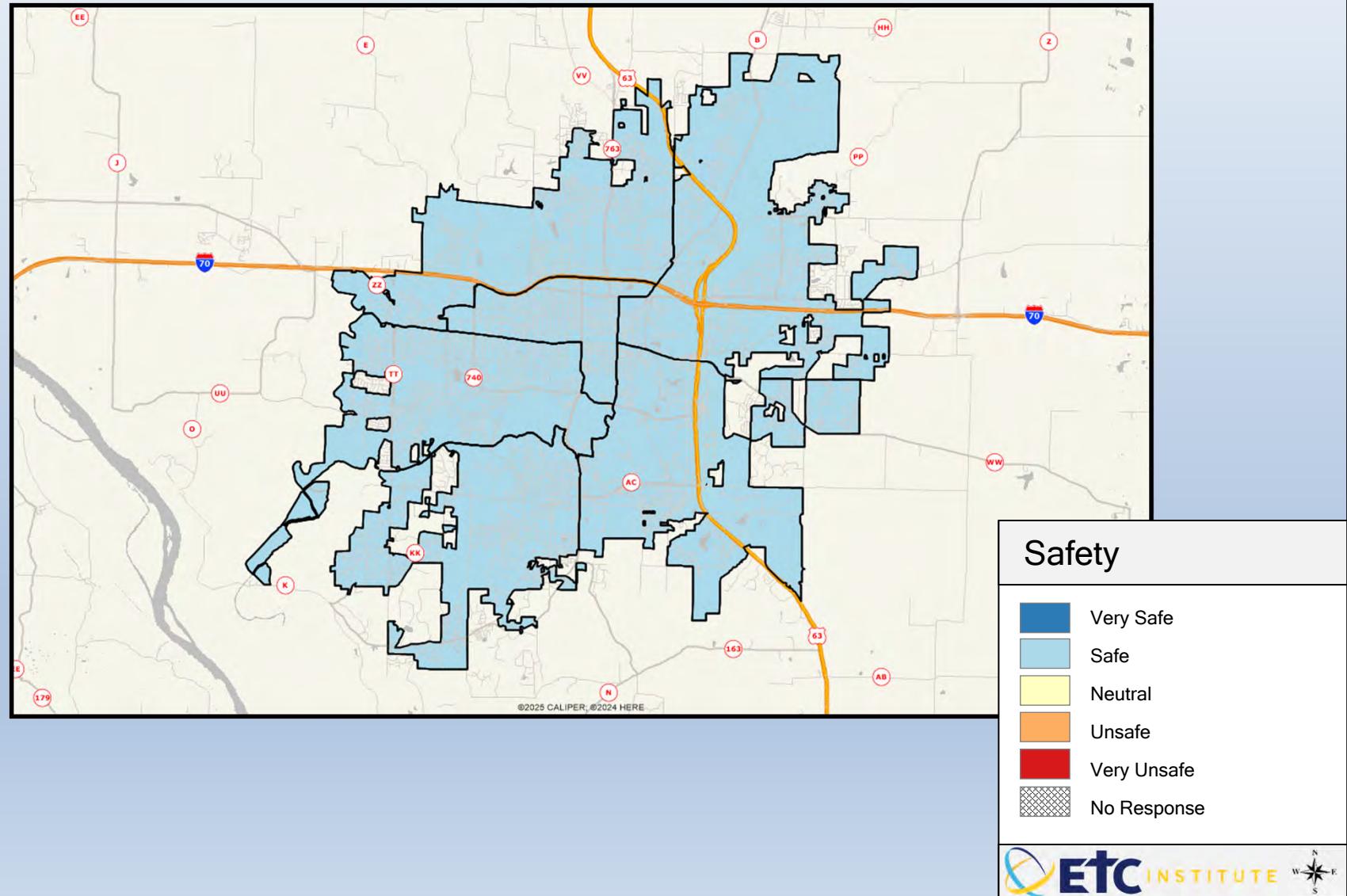
Q13-01. In your neighborhood during the day



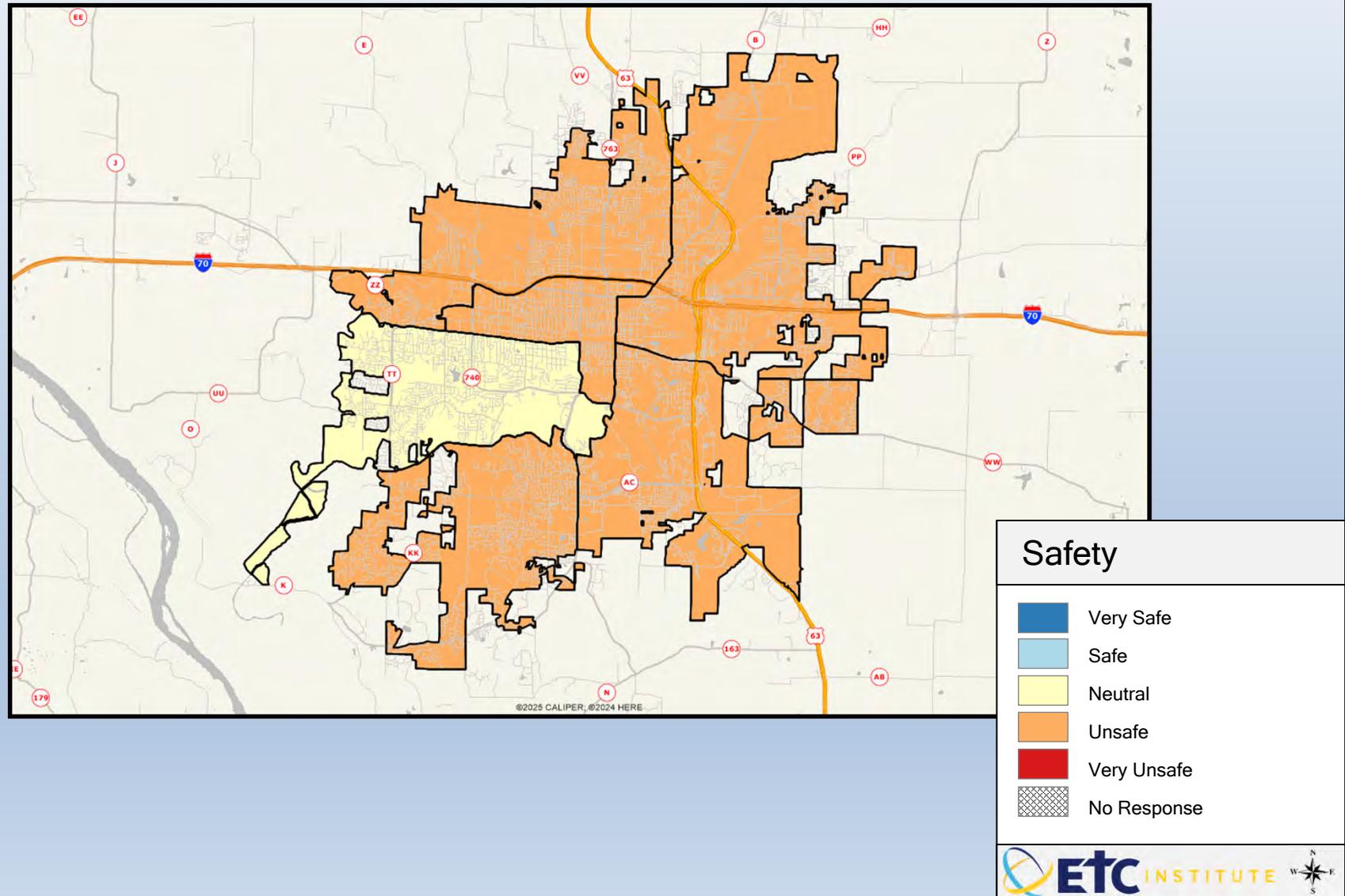
Q13-02. In your neighborhood at night



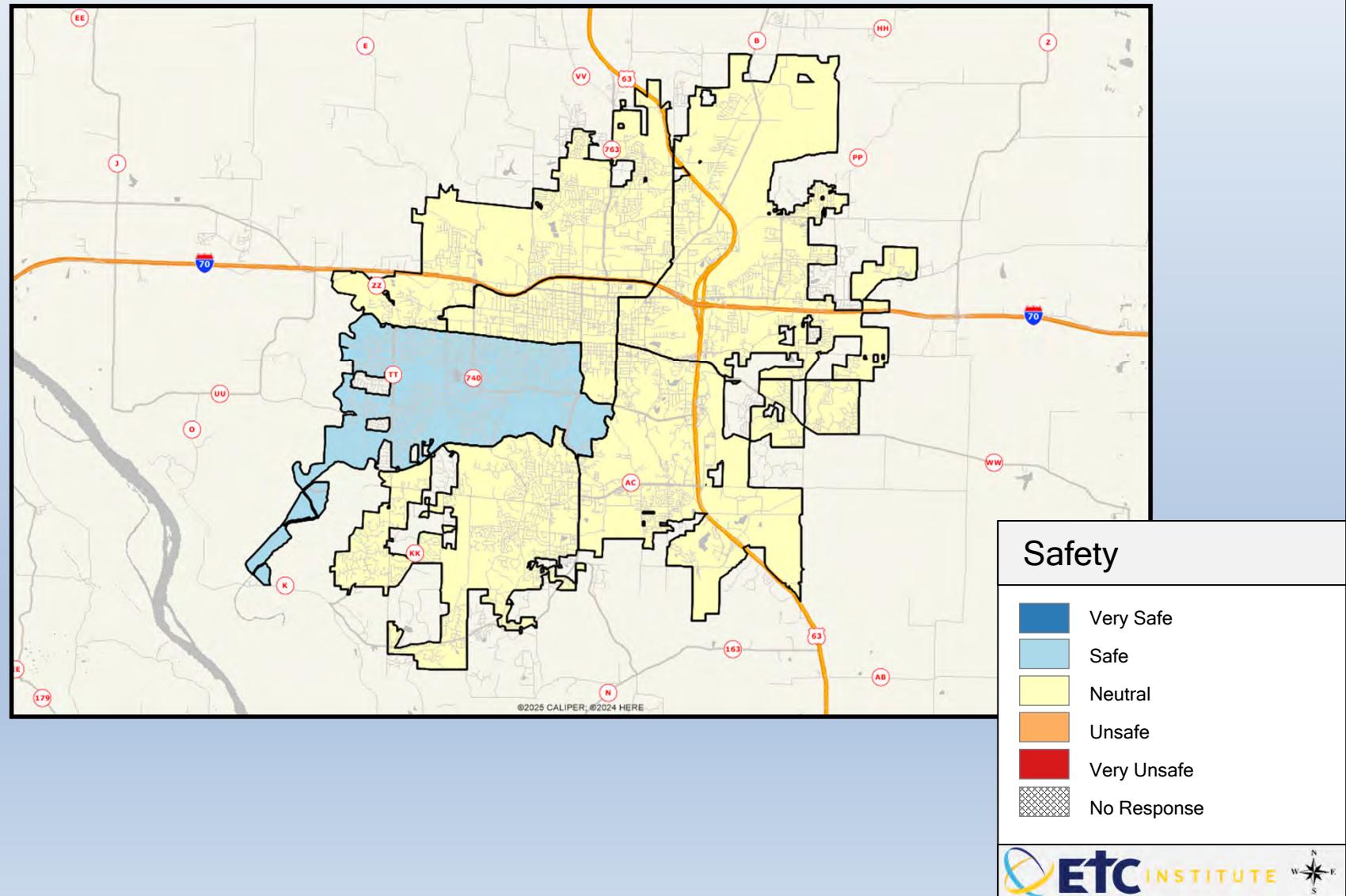
Q13-03. Walking in downtown Columbia during the day



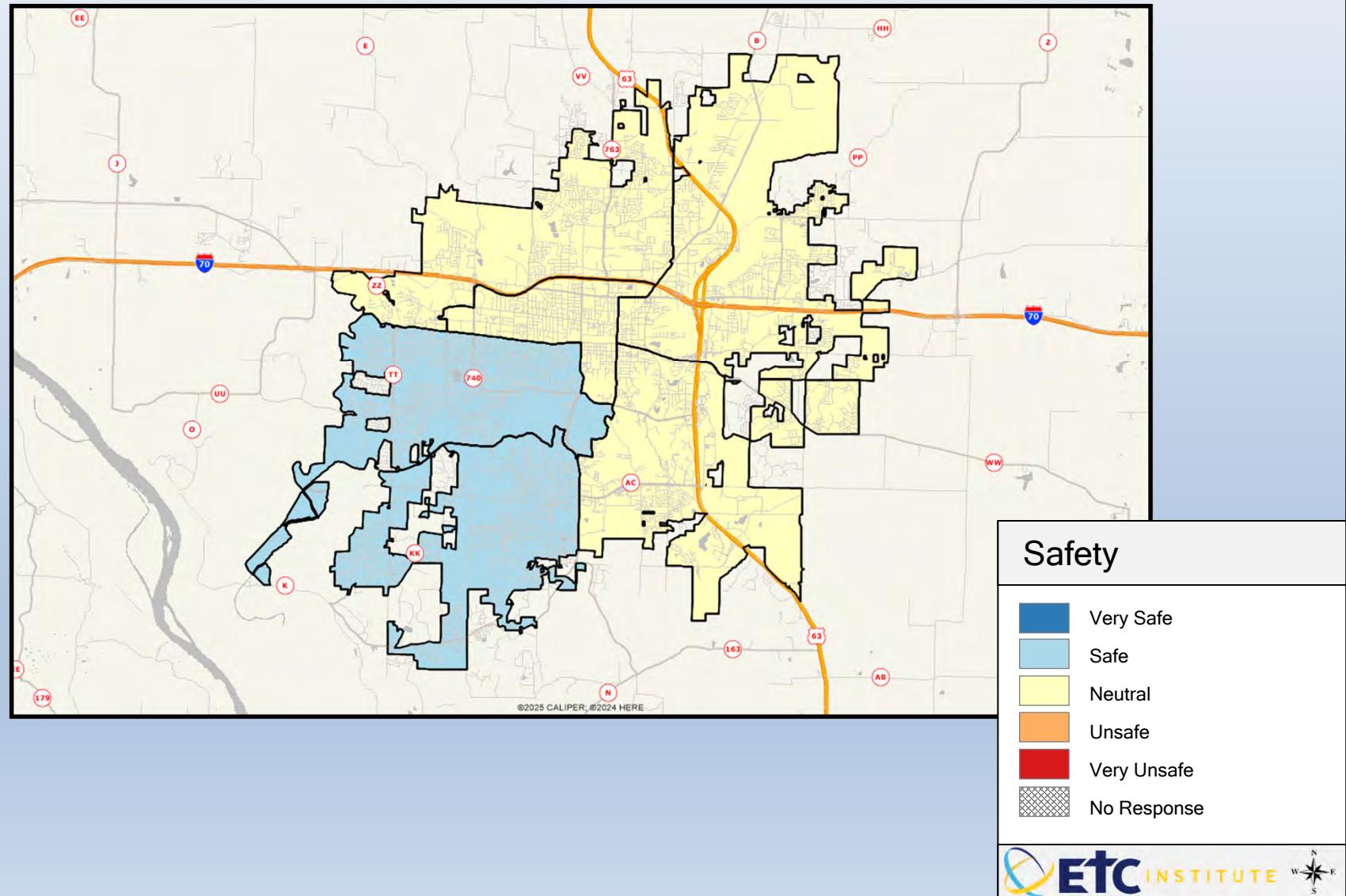
Q13-04. Walking in downtown Columbia at night



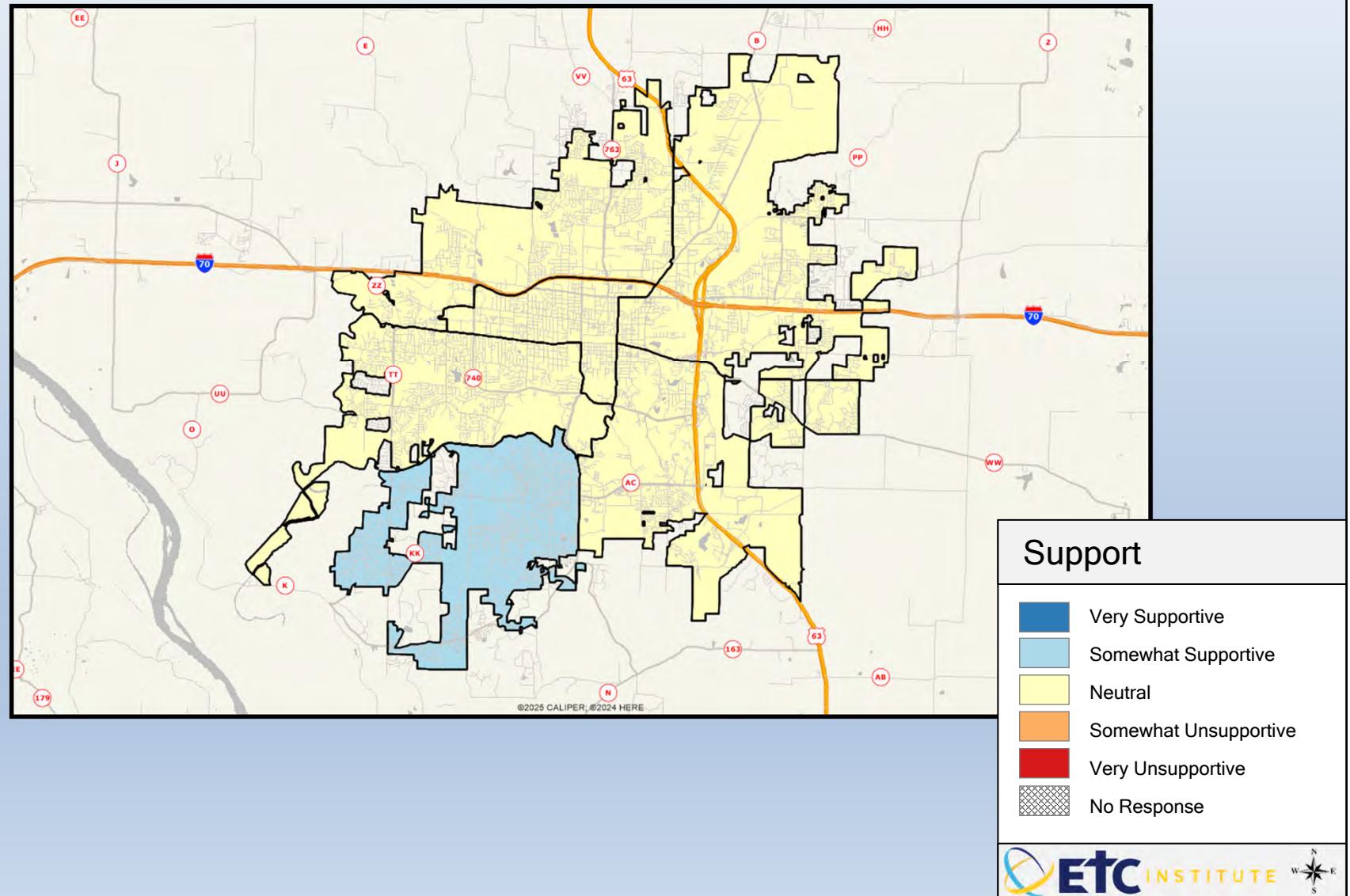
Q13-05. In City parks



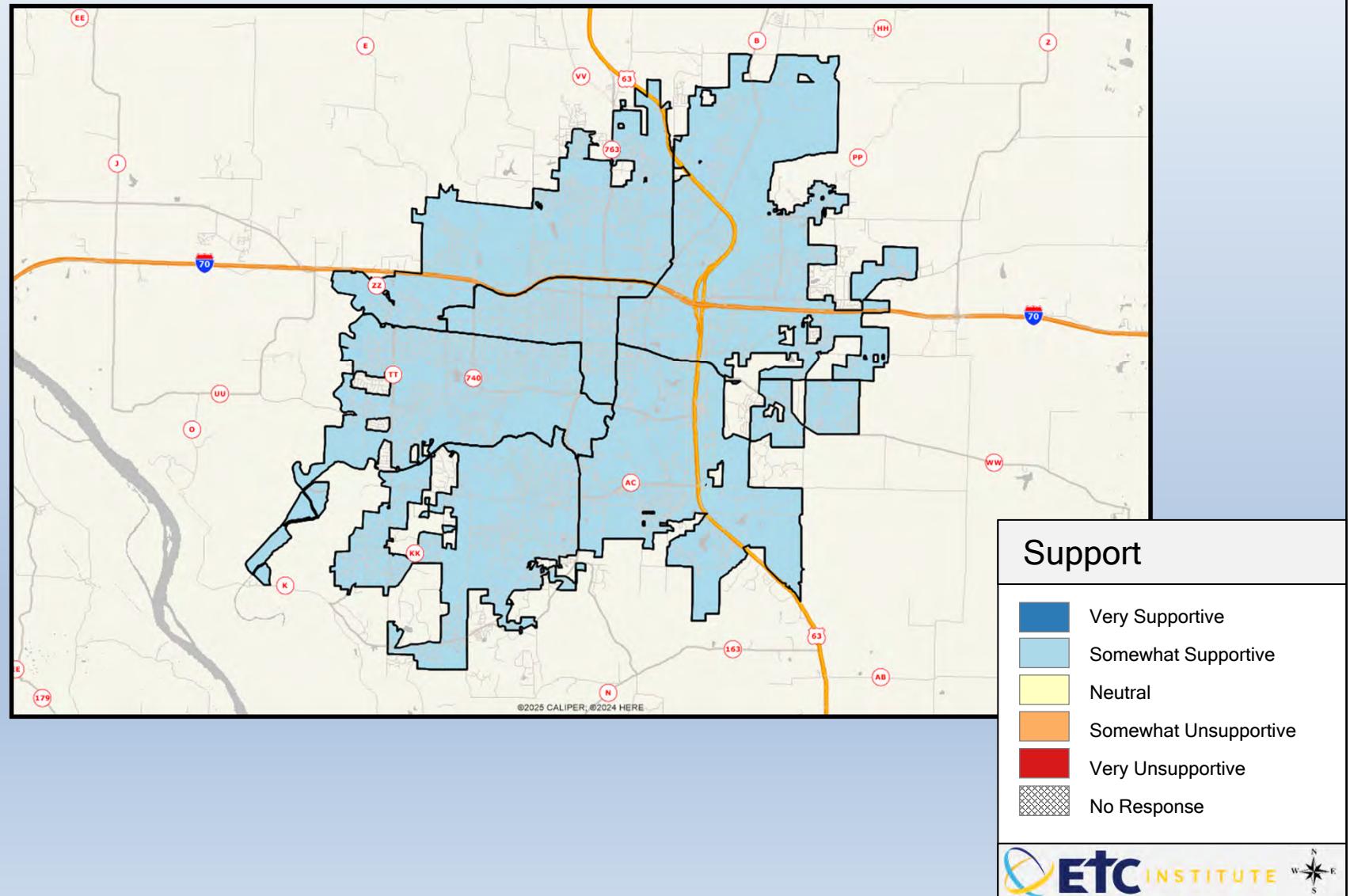
Q13-06. Overall feeling of safety in Columbia



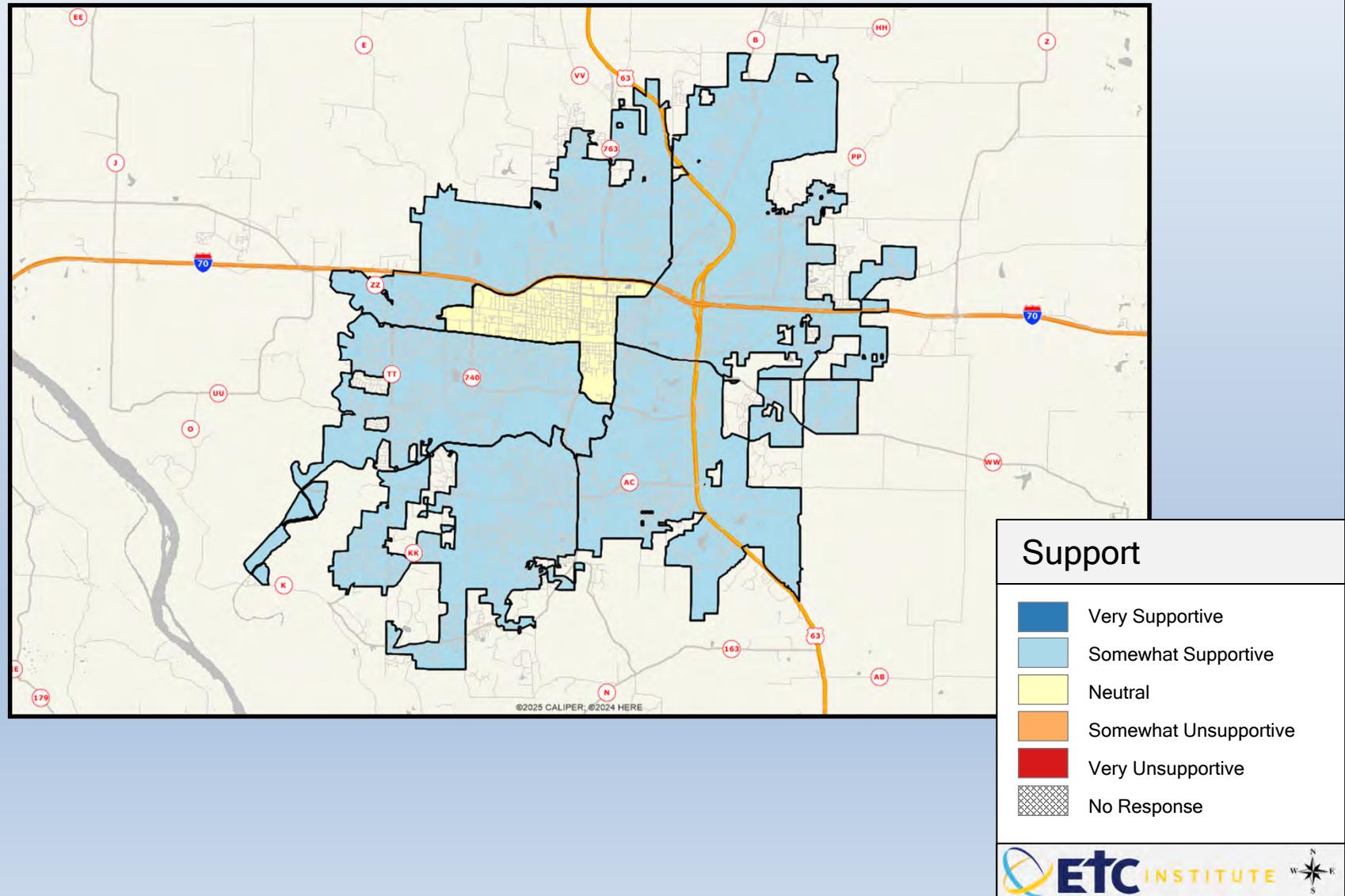
Q14-01. Facial recognition technology



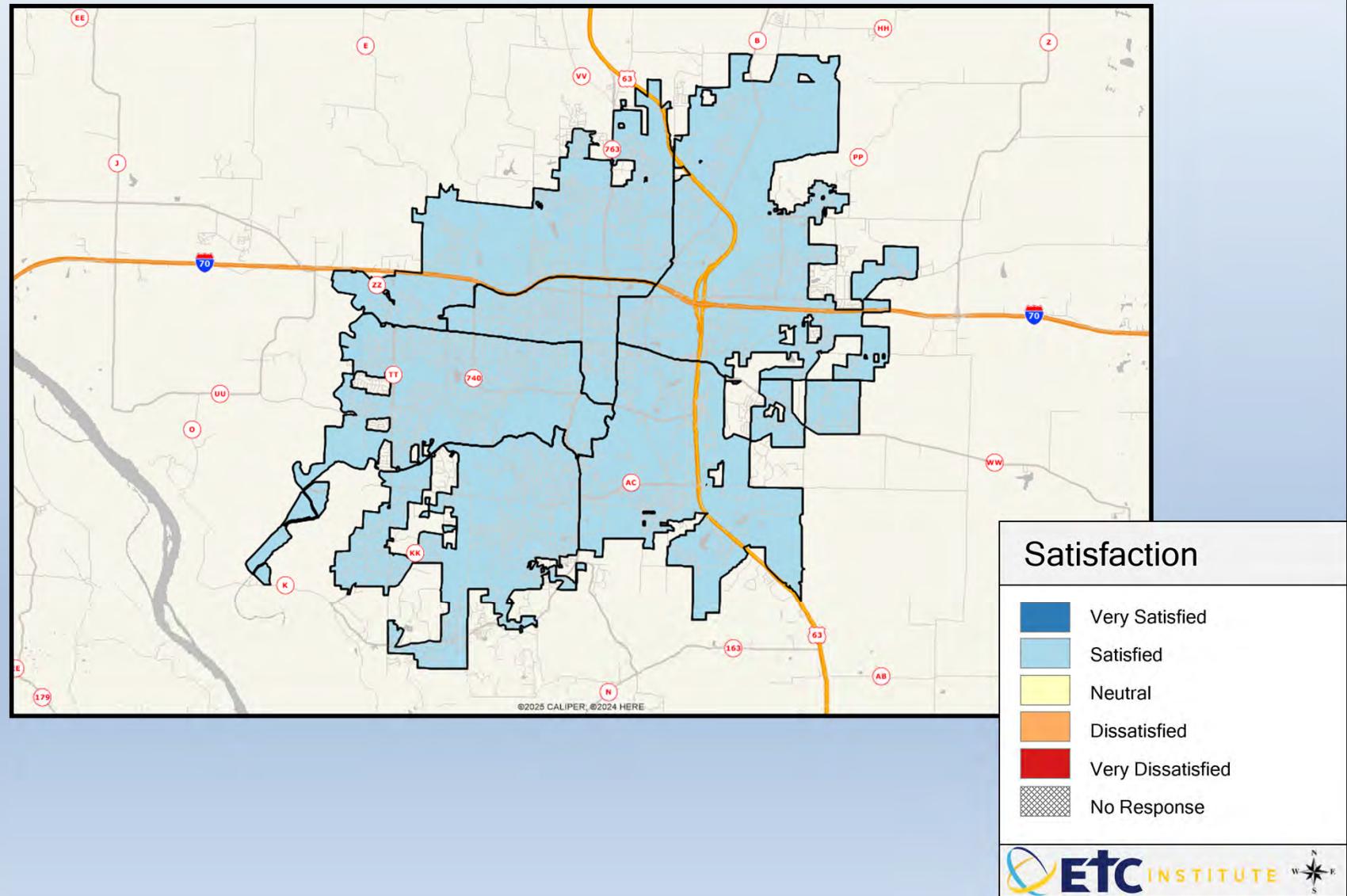
Q14-02. Voluntary integration/sharing of privately owned cameras



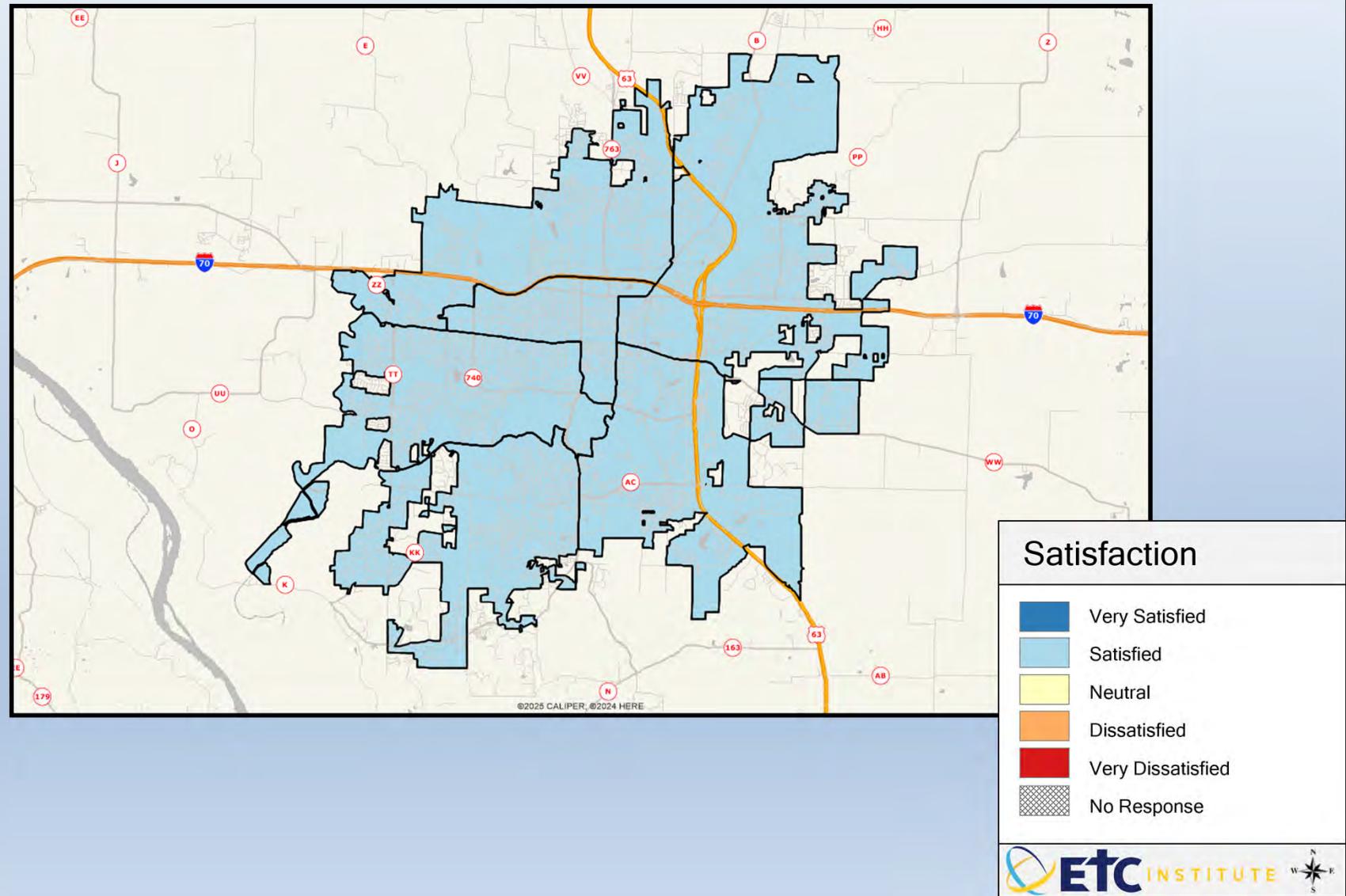
Q14-03. Utilization of drones by police



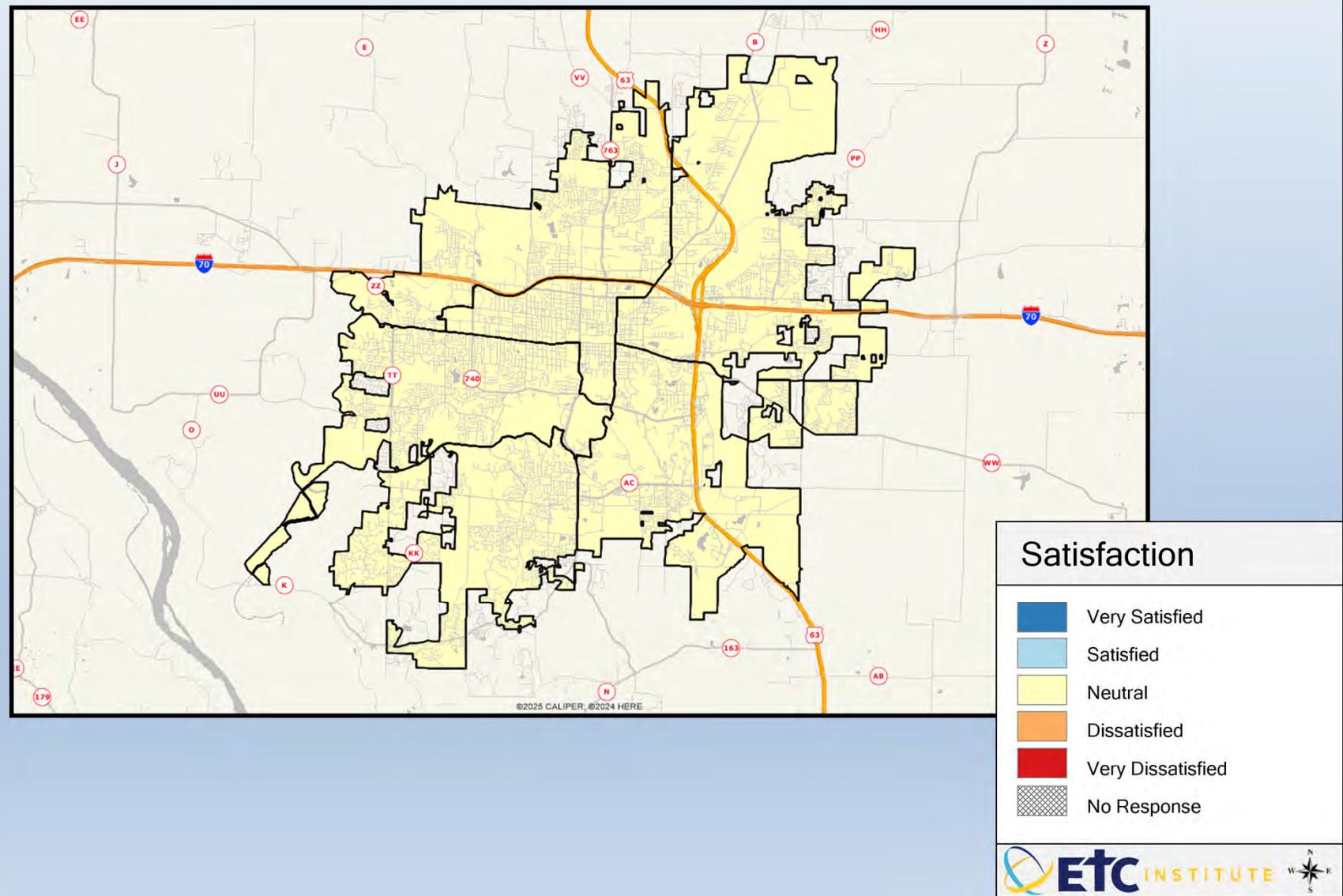
Q19-01. Maintenance of street signs and traffic signals



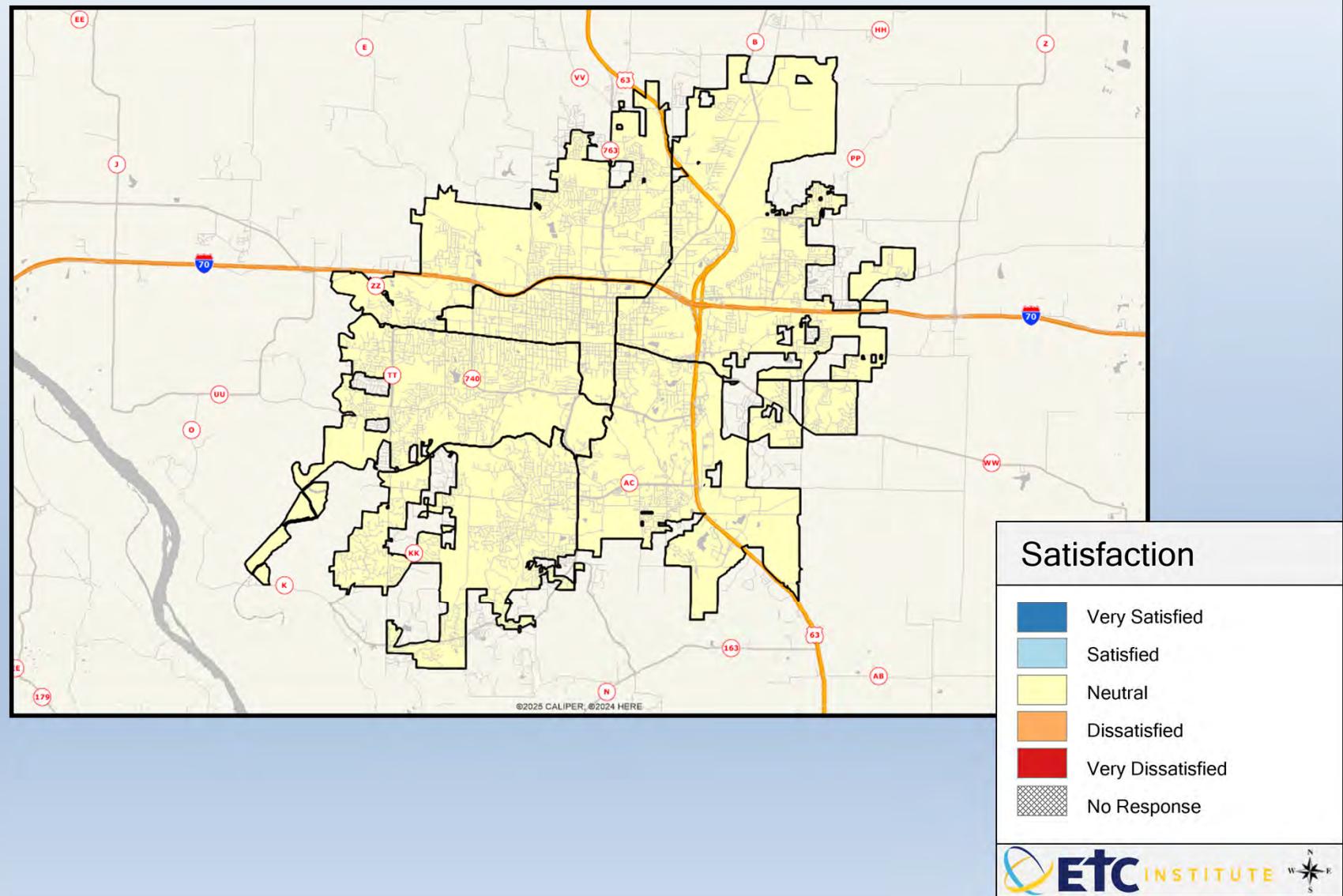
Q19-02. Maintenance of City buildings



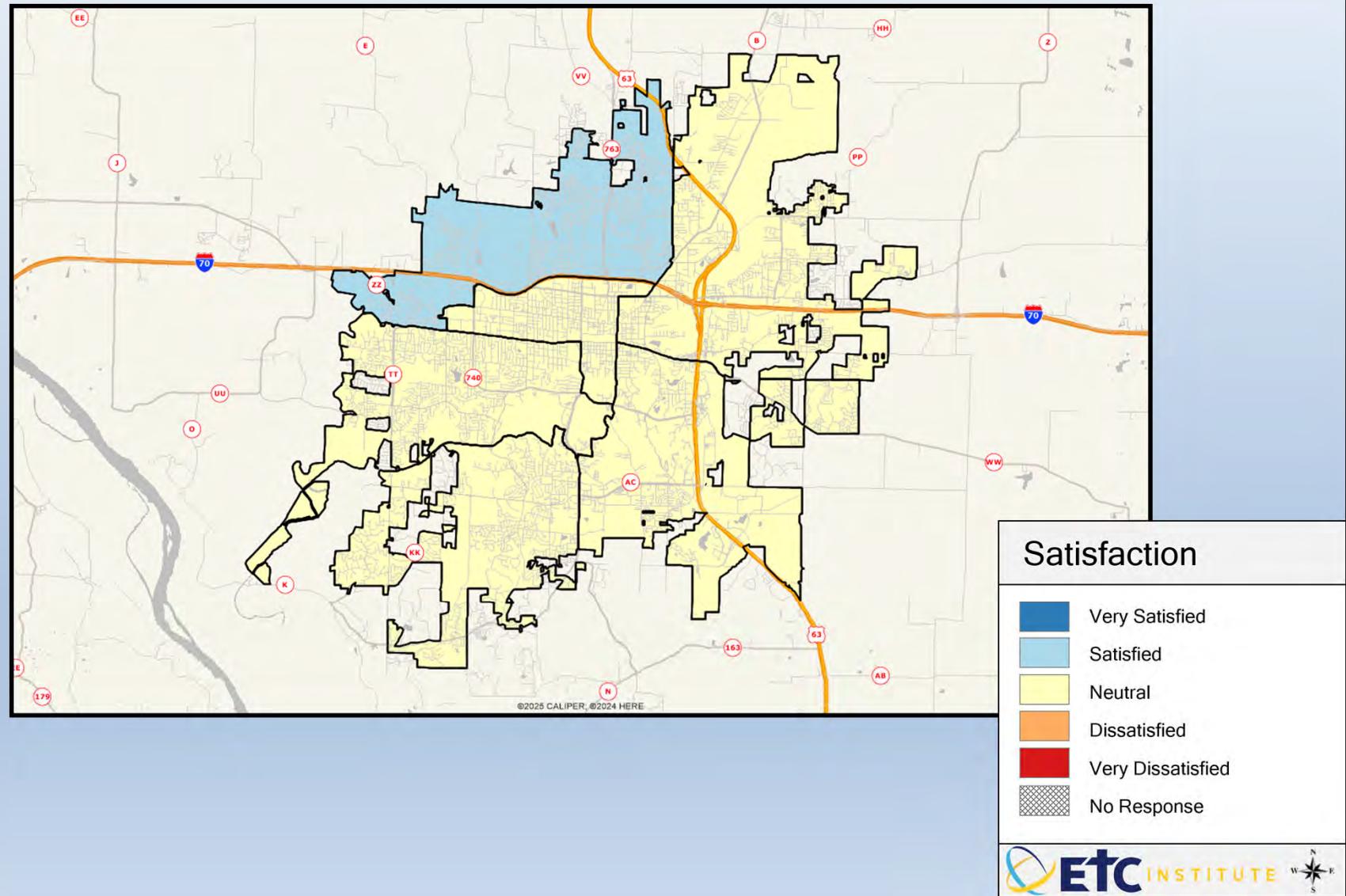
Q19-03. Snow removal on City streets



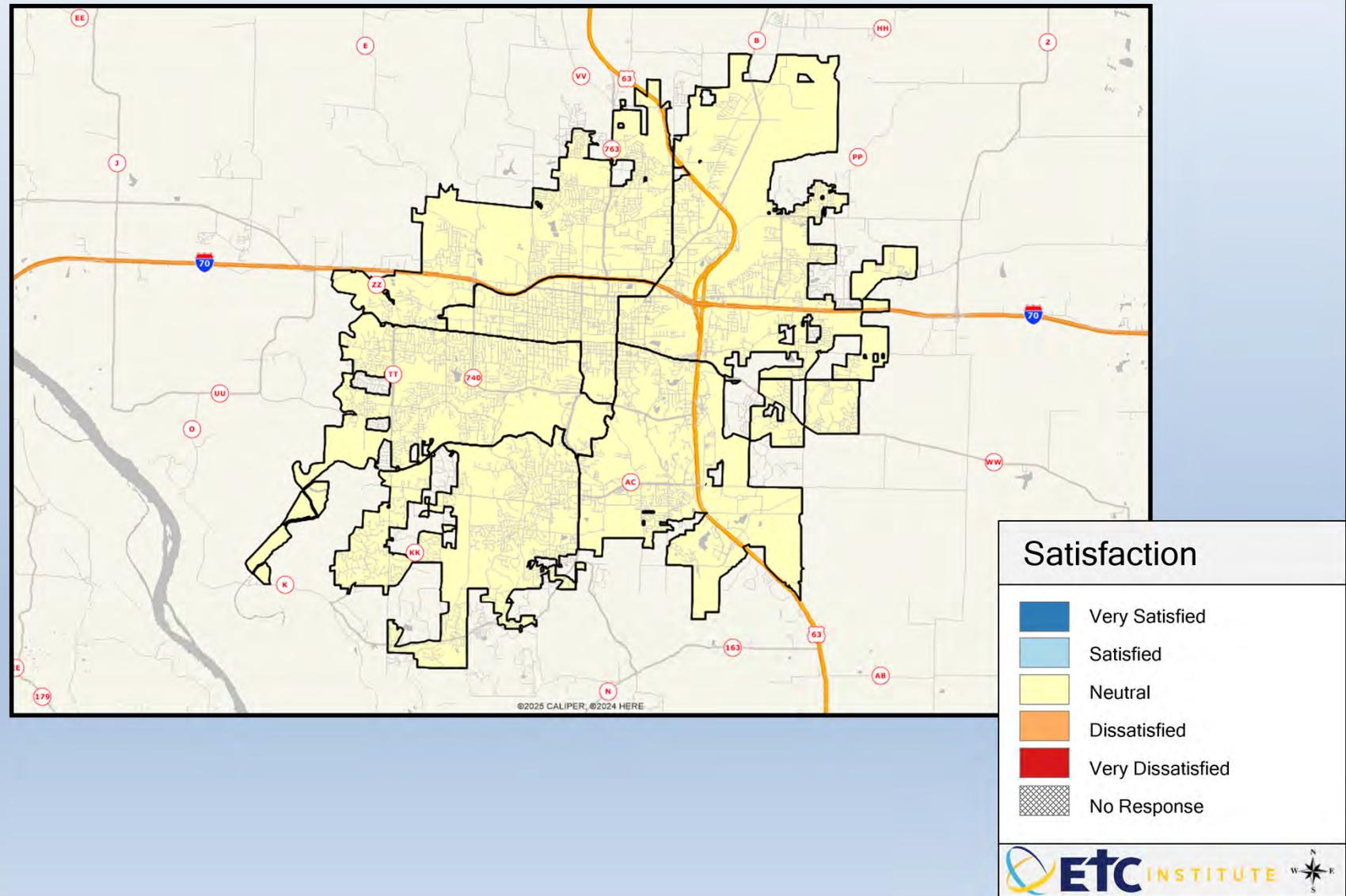
Q19-04. Maintenance of City streets



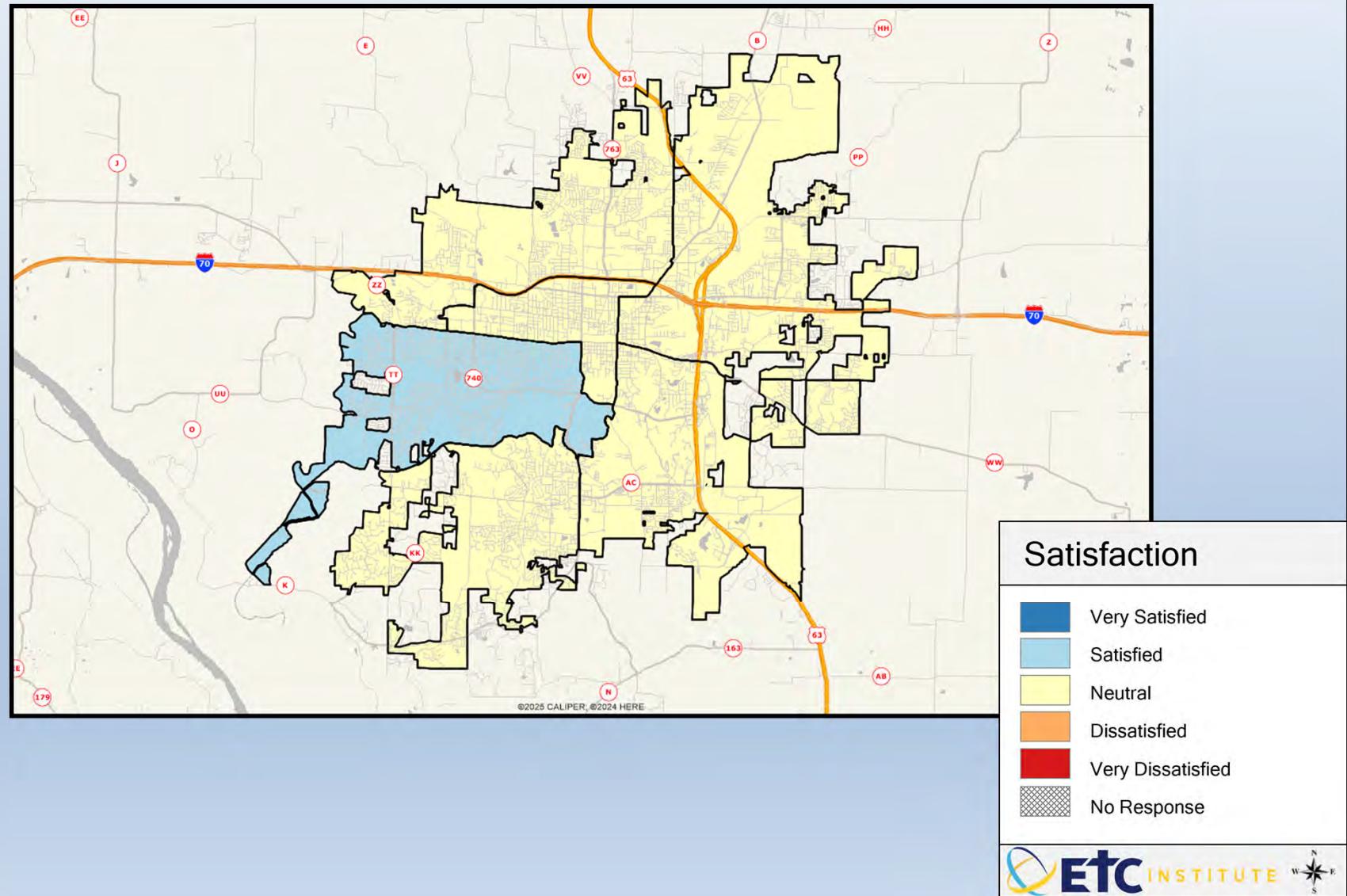
Q19-05. Adequacy of City street lighting



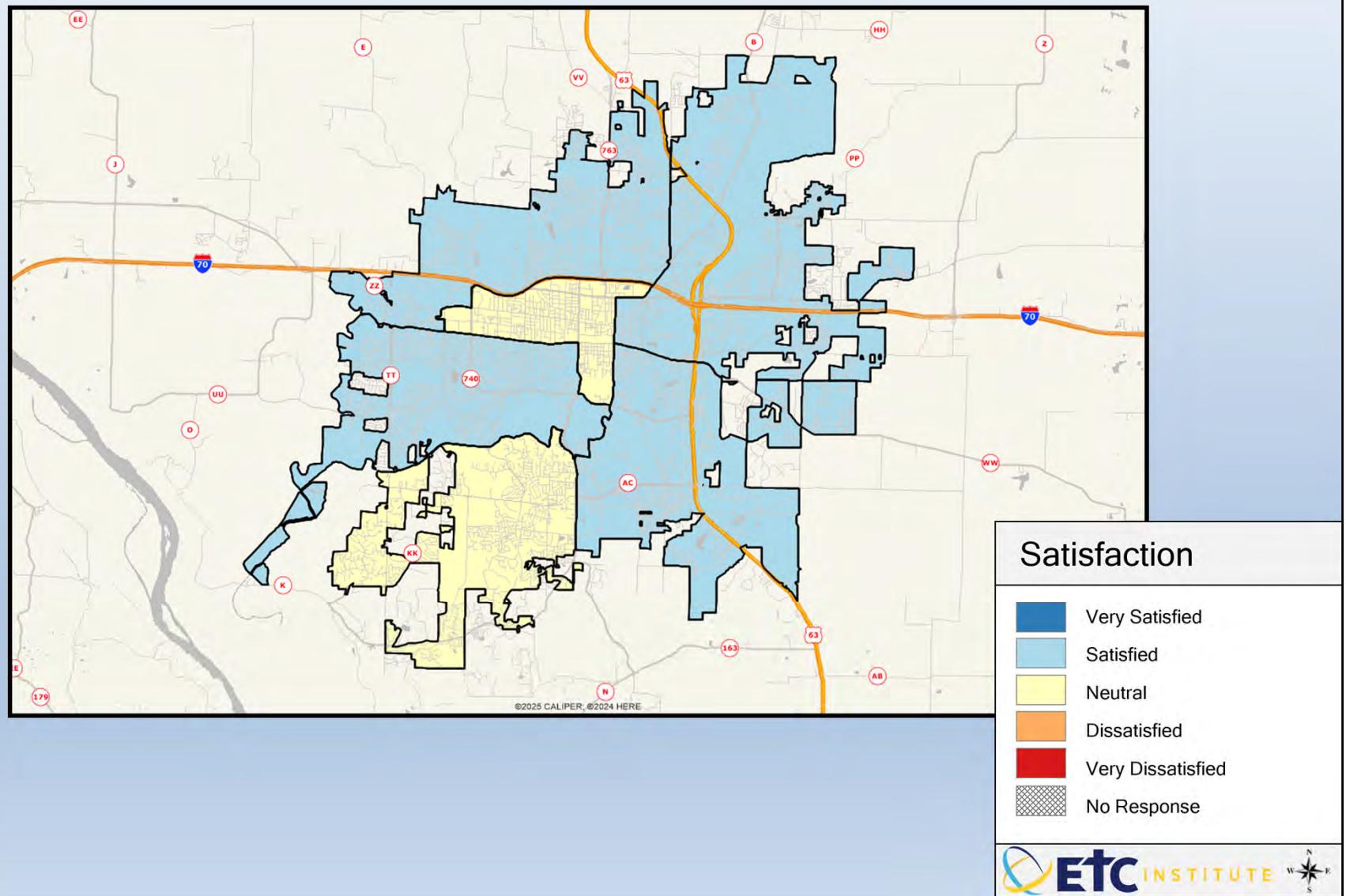
Q19-06. Condition of City sidewalks adjacent to streets



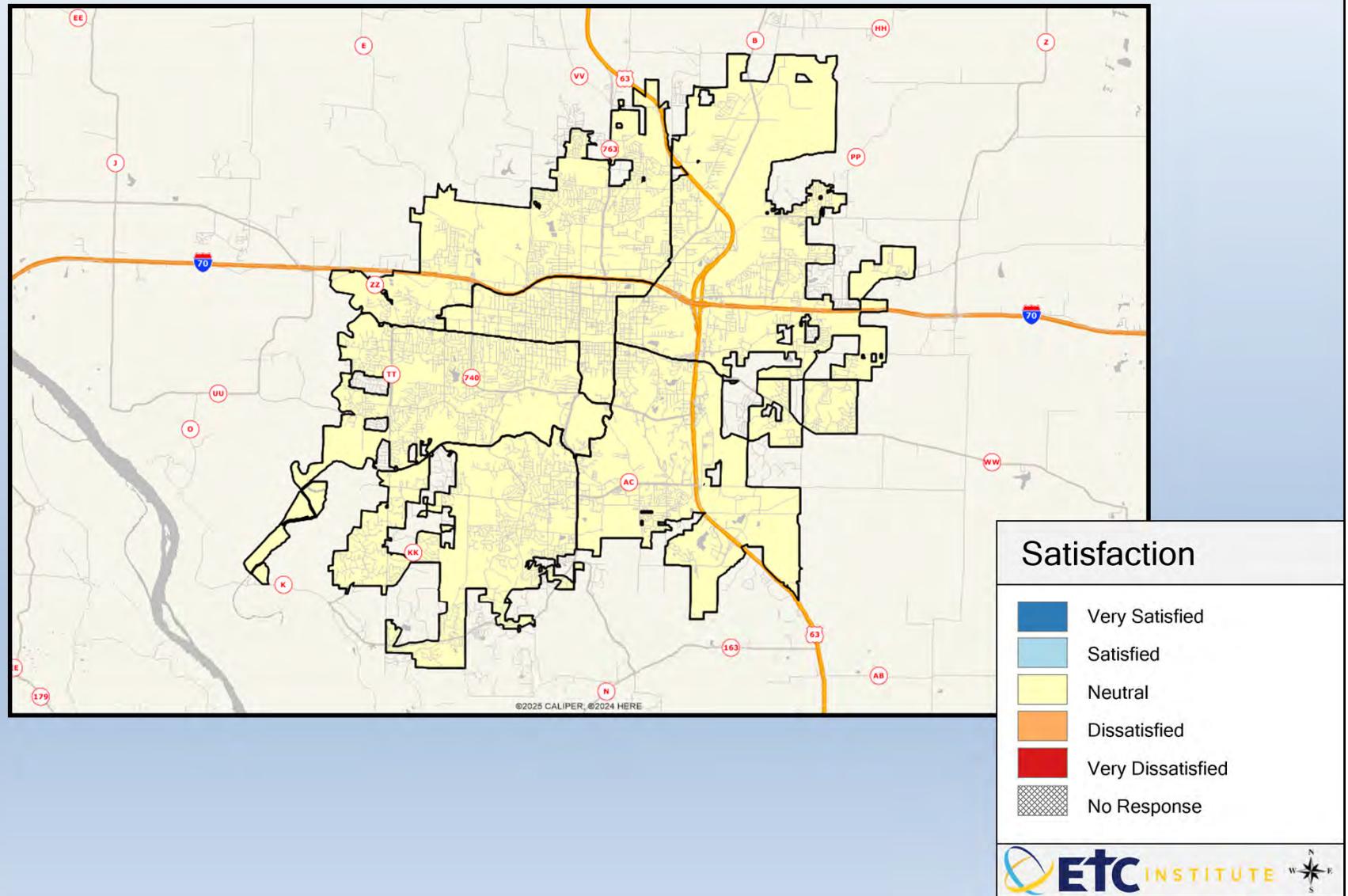
Q19-07. Landscaping/appearance of public areas along City streets



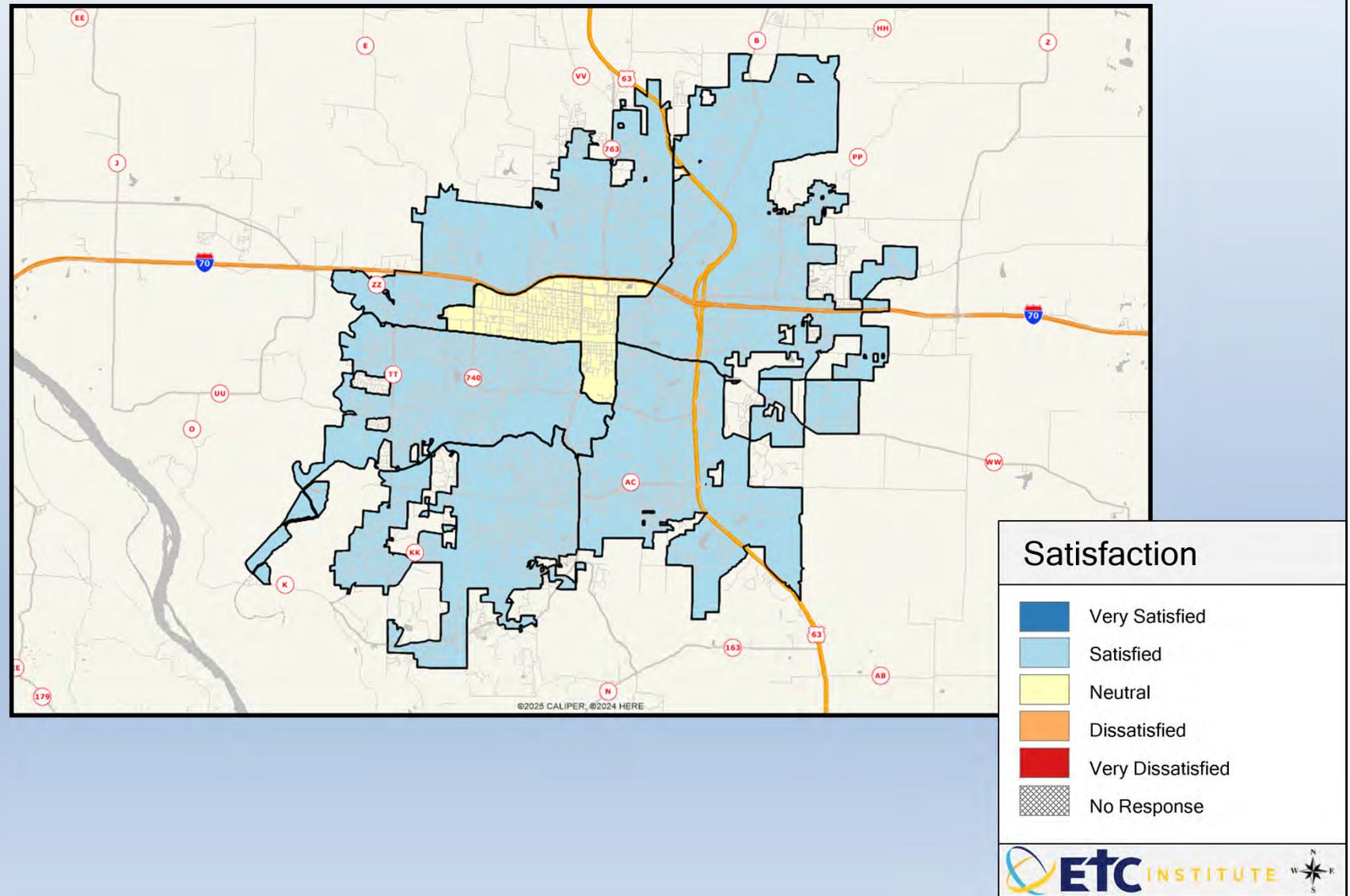
Q19-08. Satisfaction with tree trimming/replacement program



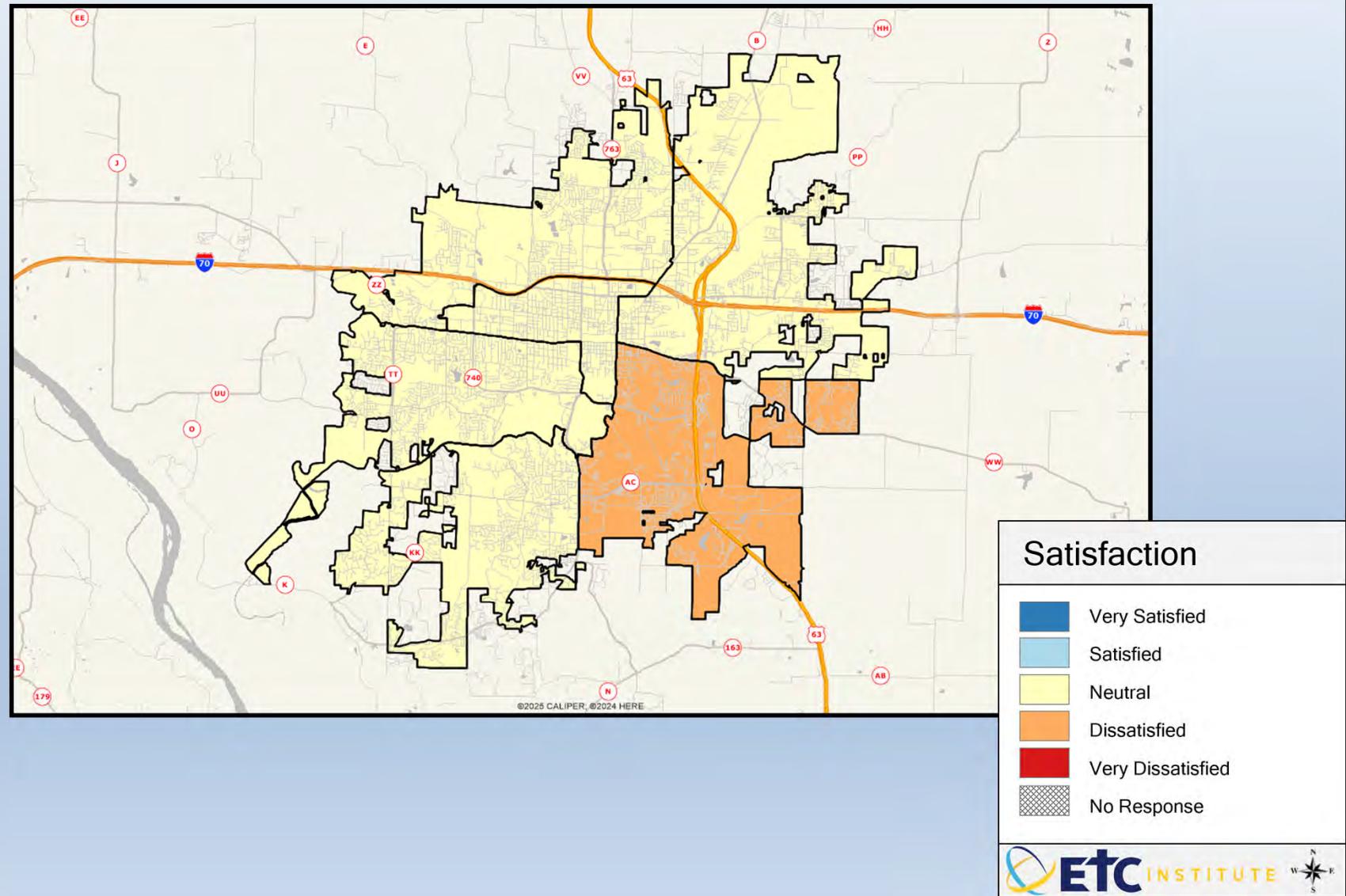
Q19-09. Adequacy of residential street lighting



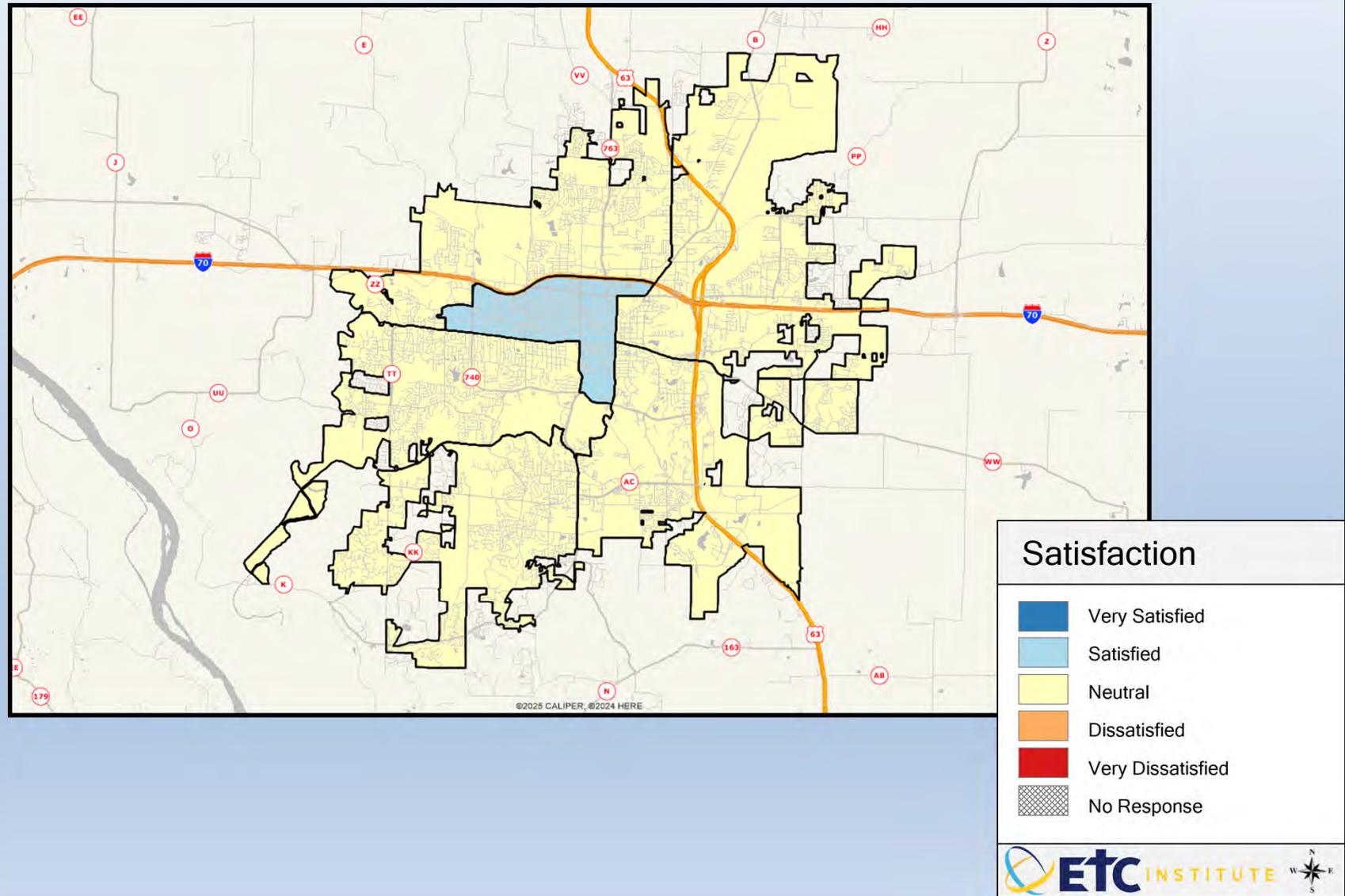
Q21-01. Ease of travel from your home to work/school



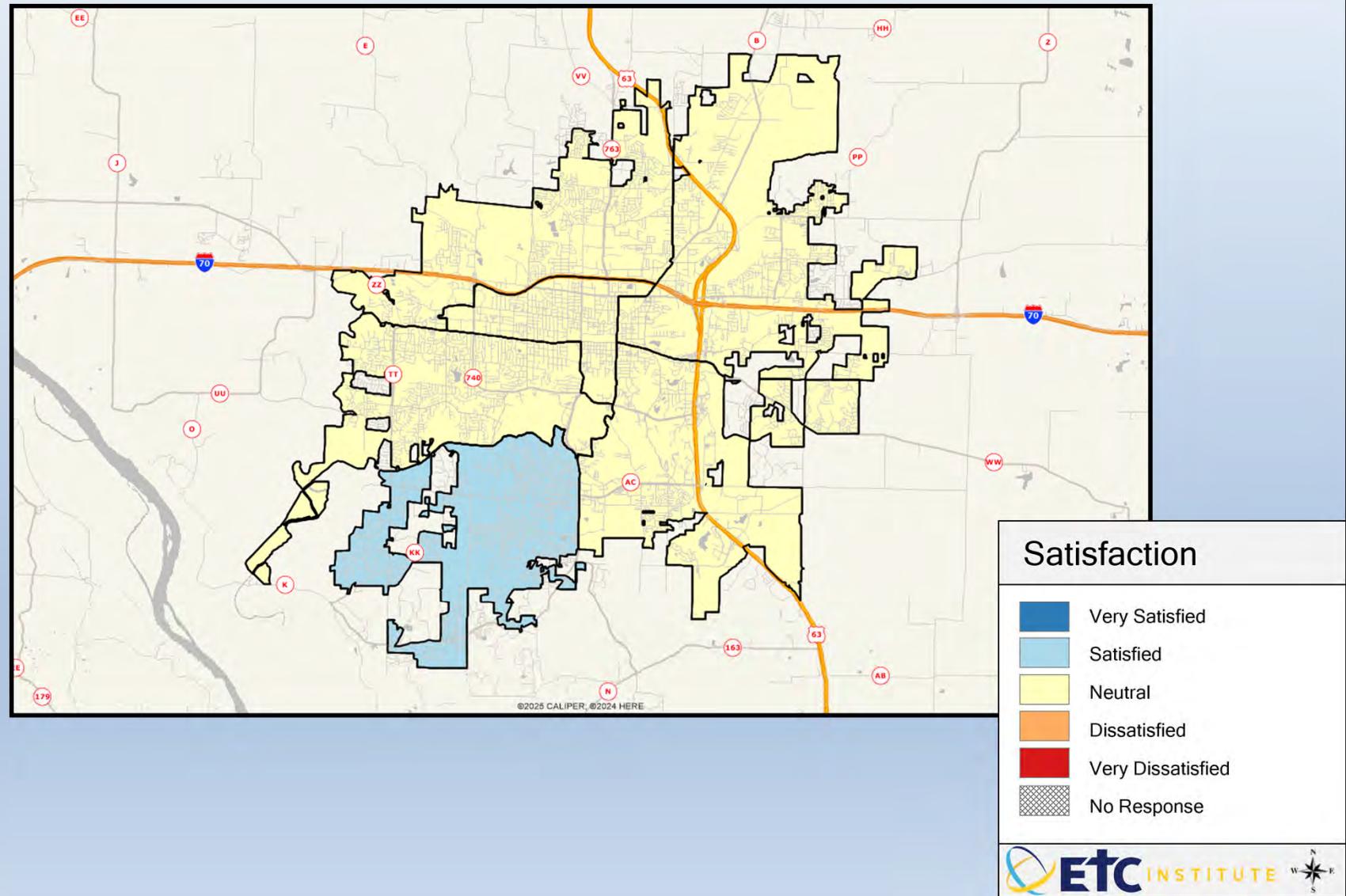
Q21-02. Availability of public transportation



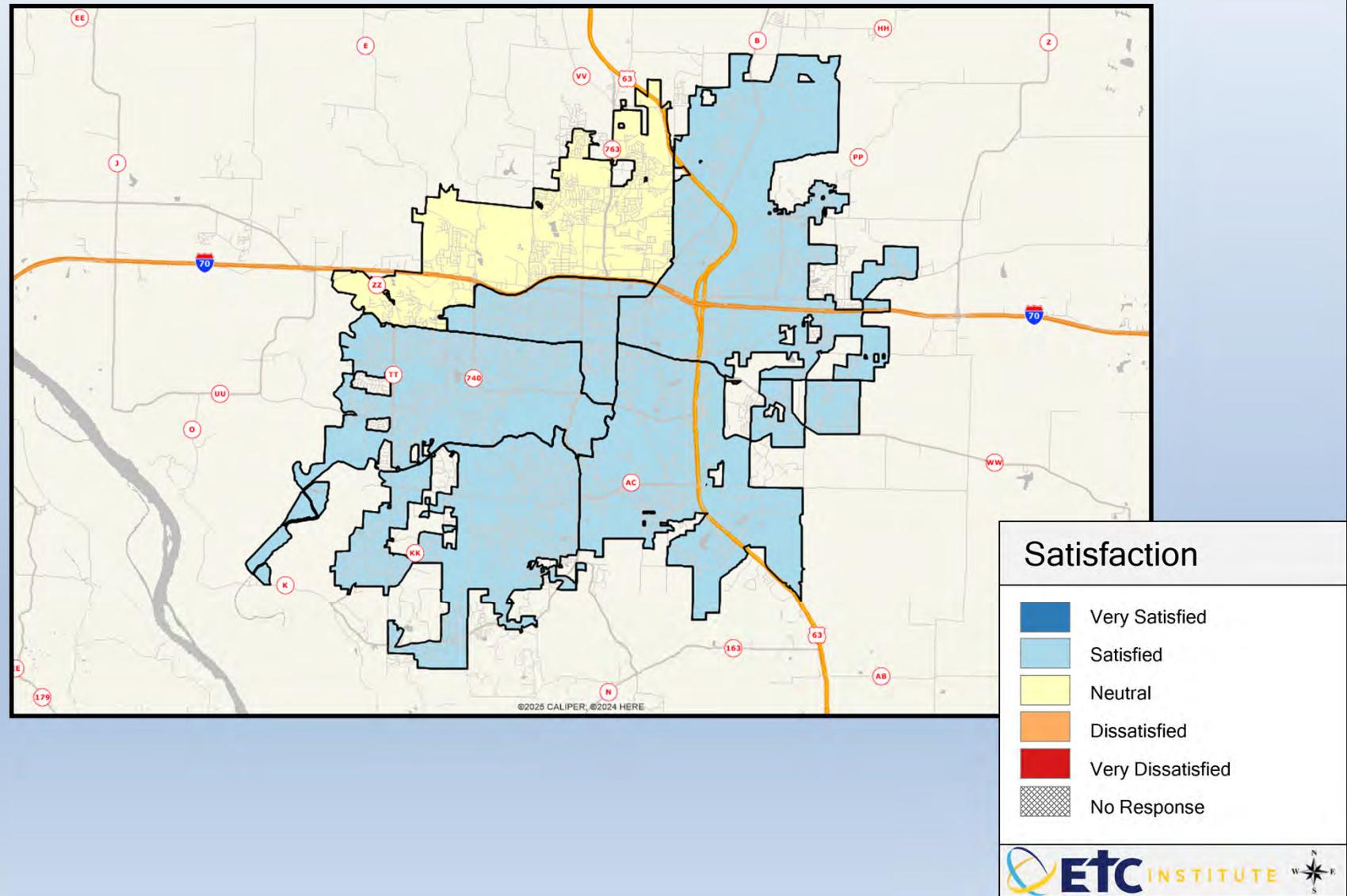
Q21-03. Availability of bicycle lanes



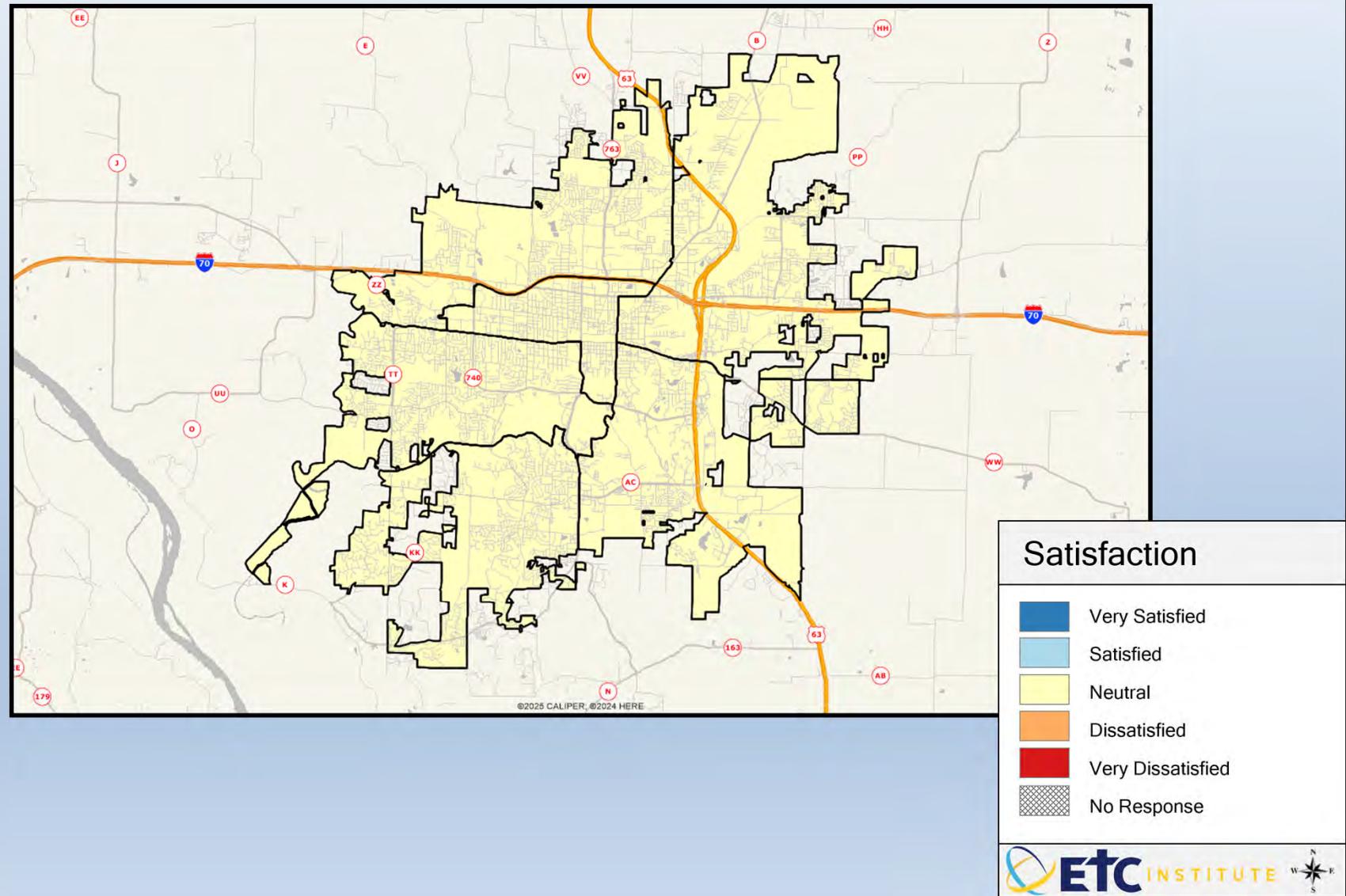
Q21-04. Availability of pedestrian walkways



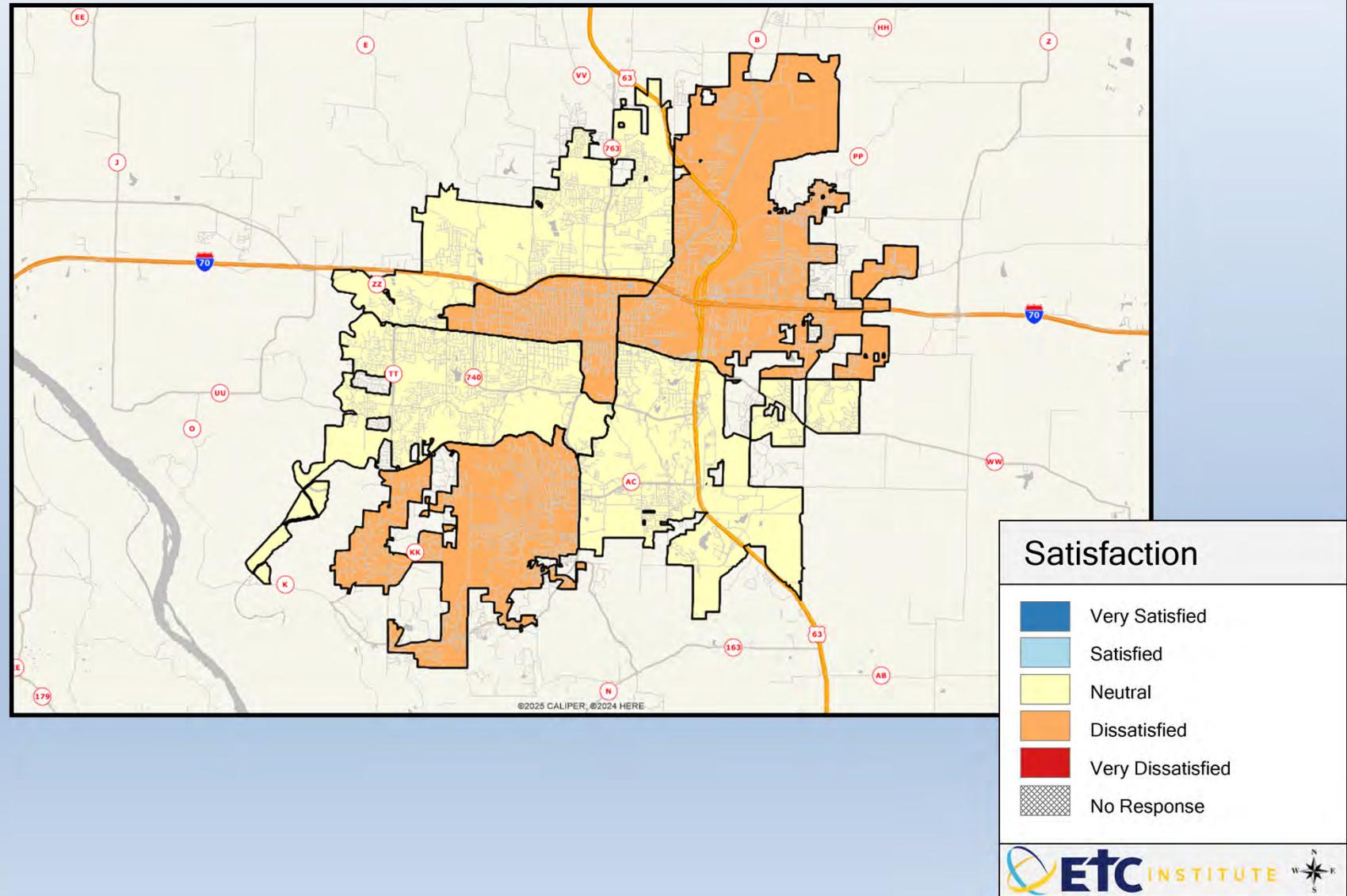
Q21-05. Availability of parking in residential areas



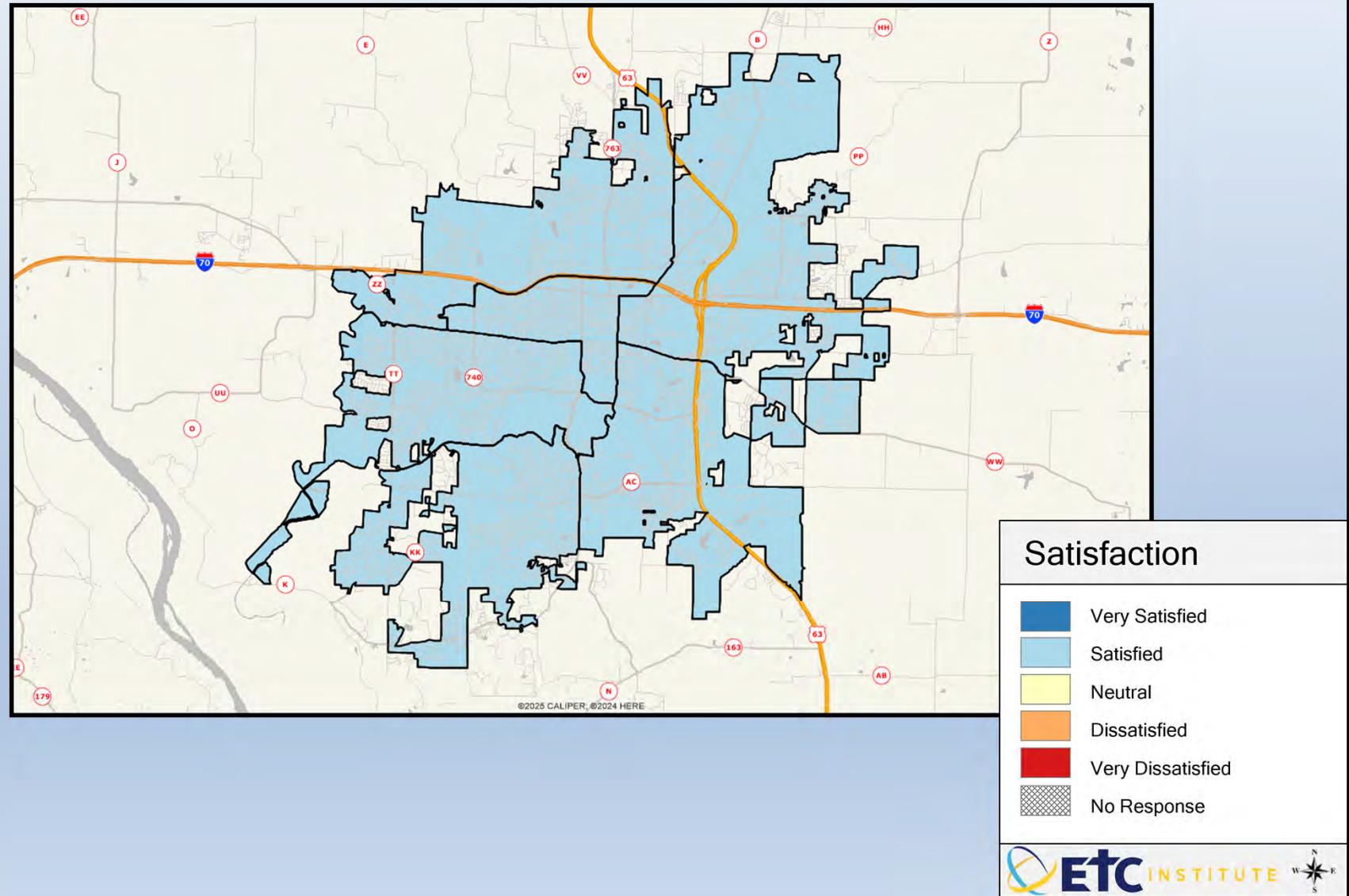
Q21-06. Availability of parking in business districts



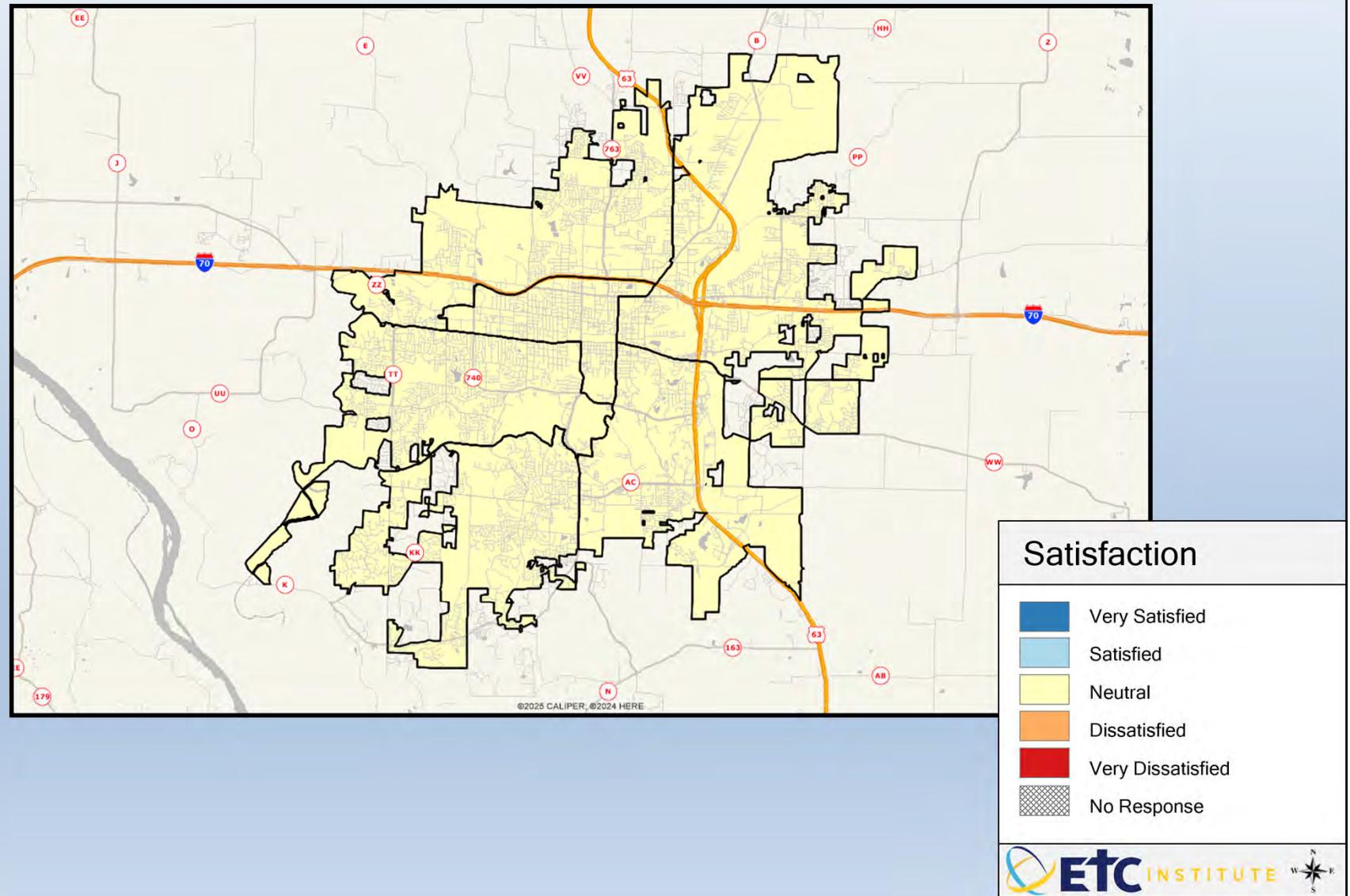
Q21-07. Availability of parking downtown



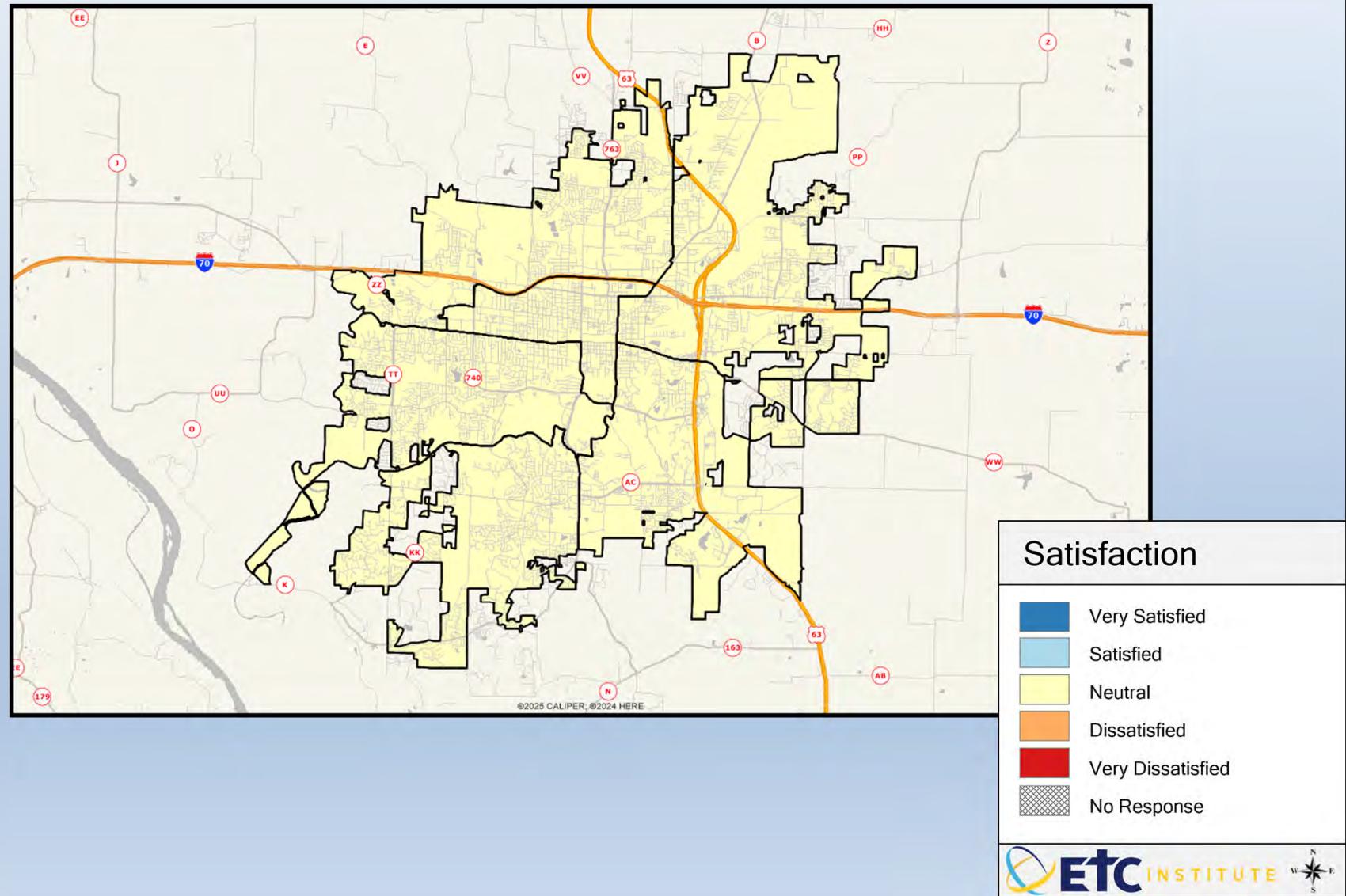
Q21-08. Width of sidewalks in business districts



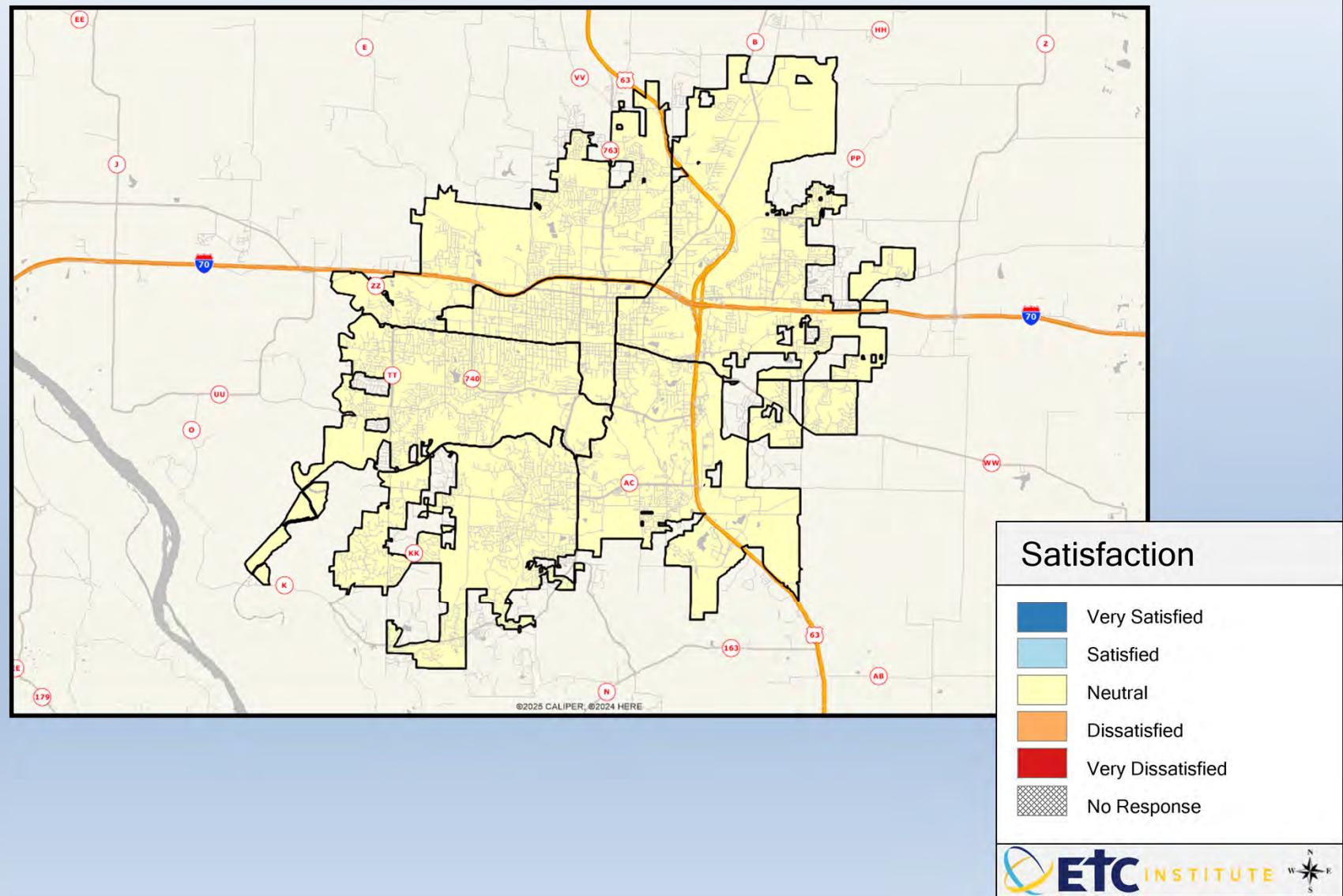
Q22-01. Enforcing the cleanup of litter and debris on private property



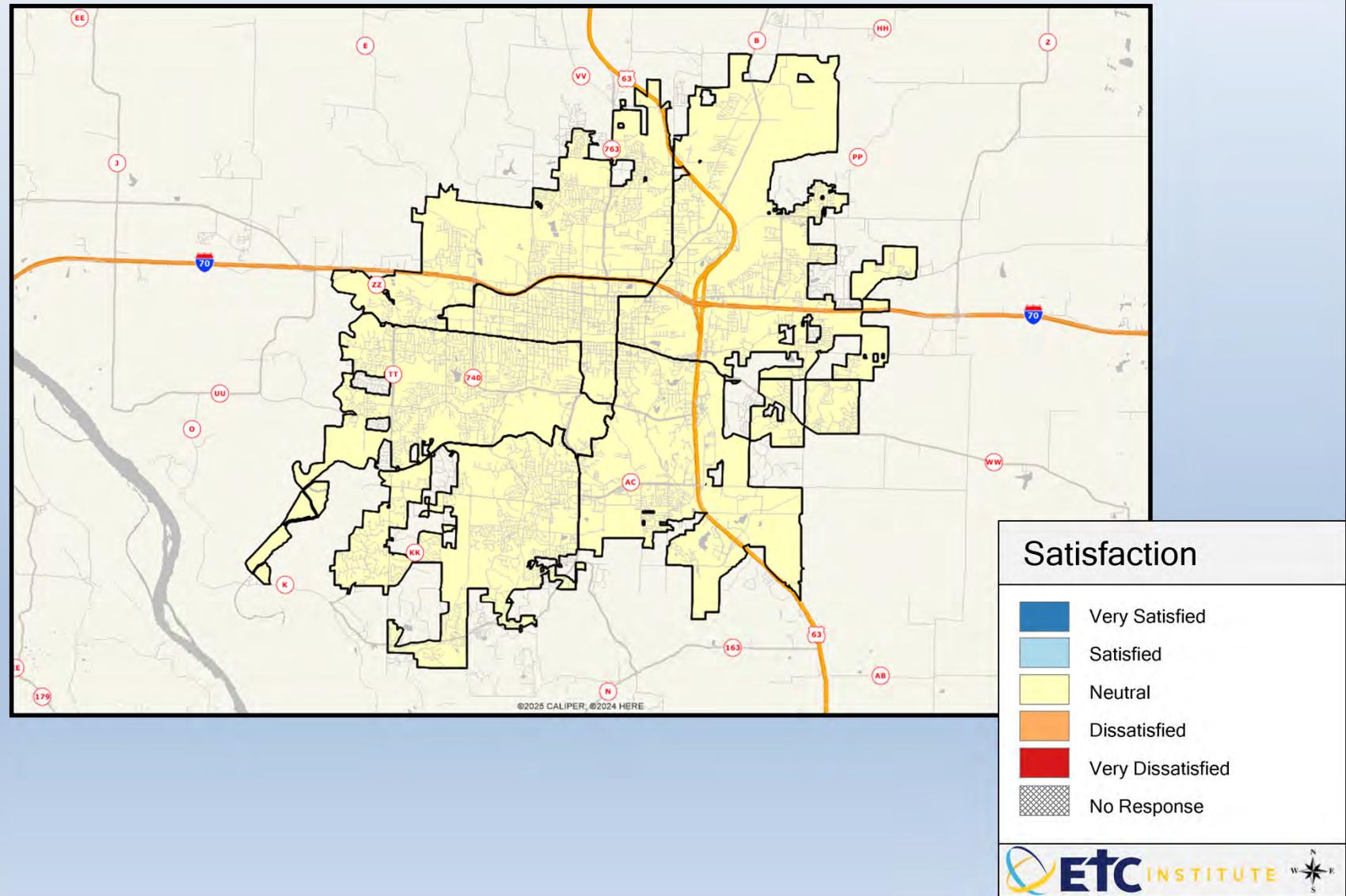
Q22-02. Enforcing the mowing and trimming of lawns on private property



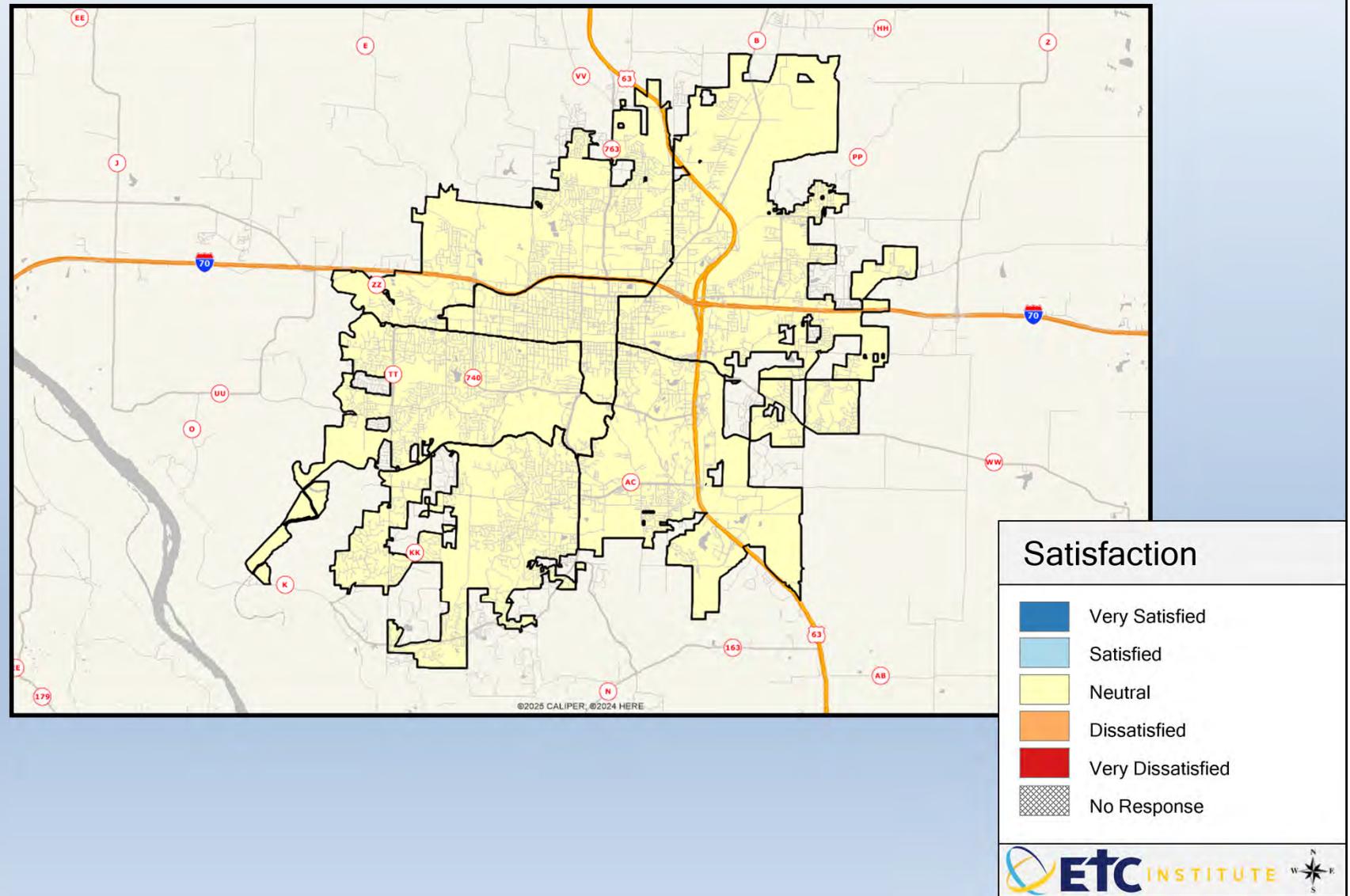
Q22-03. Enforcing the maintenance of residential property (exterior of homes)



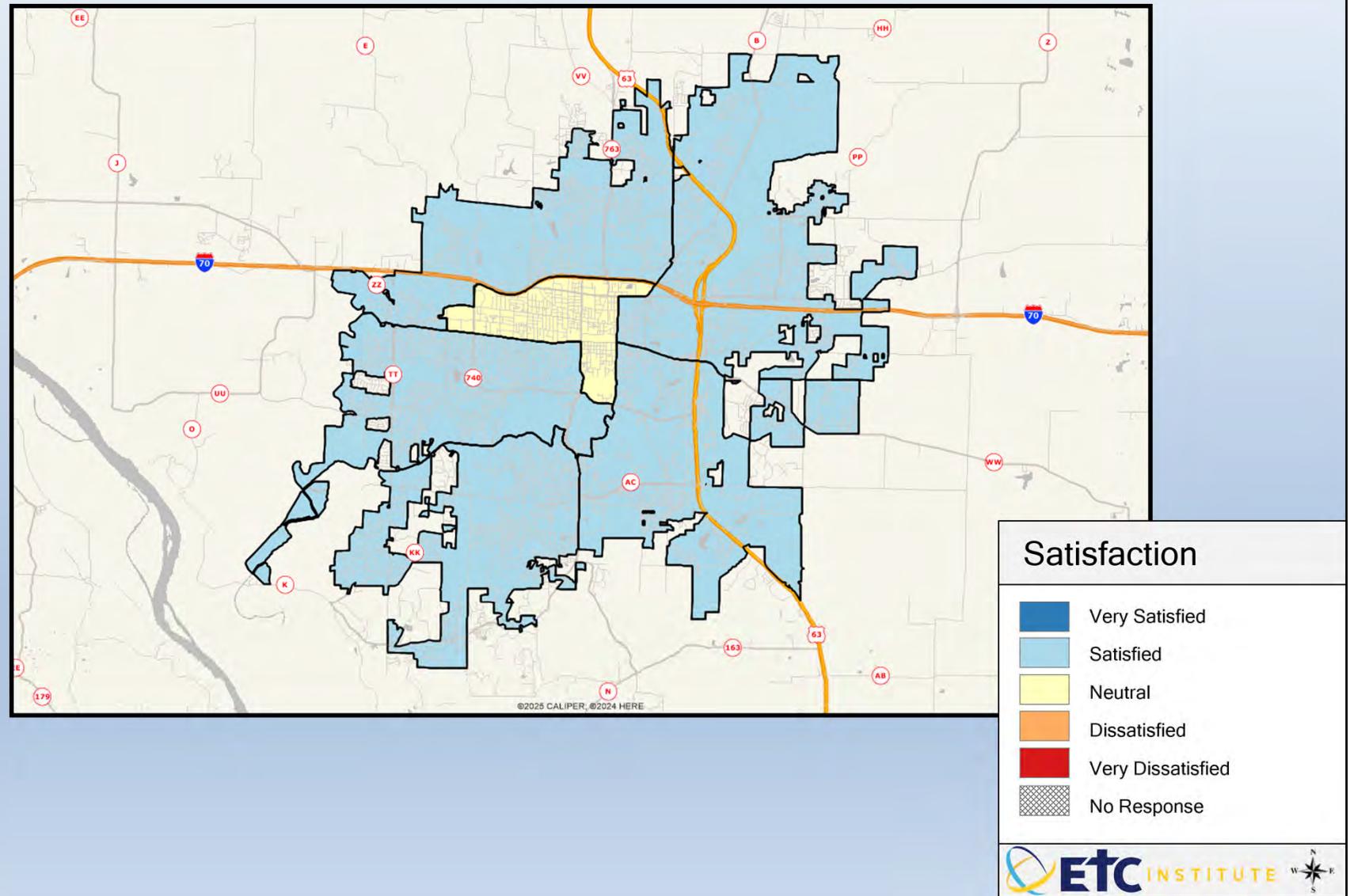
Q22-04. Enforcing the maintenance of commercial property



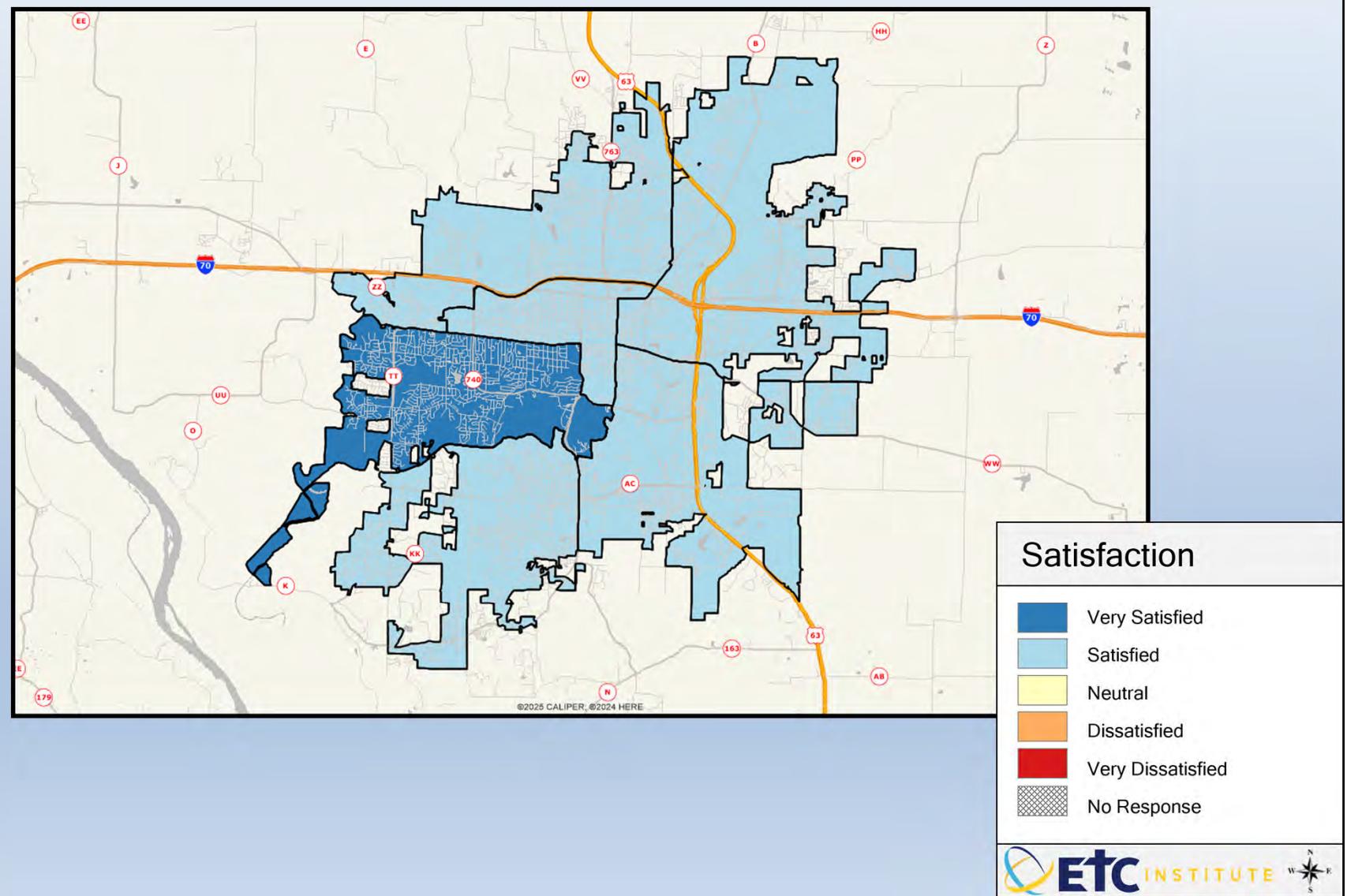
Q22-05. Enforcing codes designed to address public safety and nuisance issues



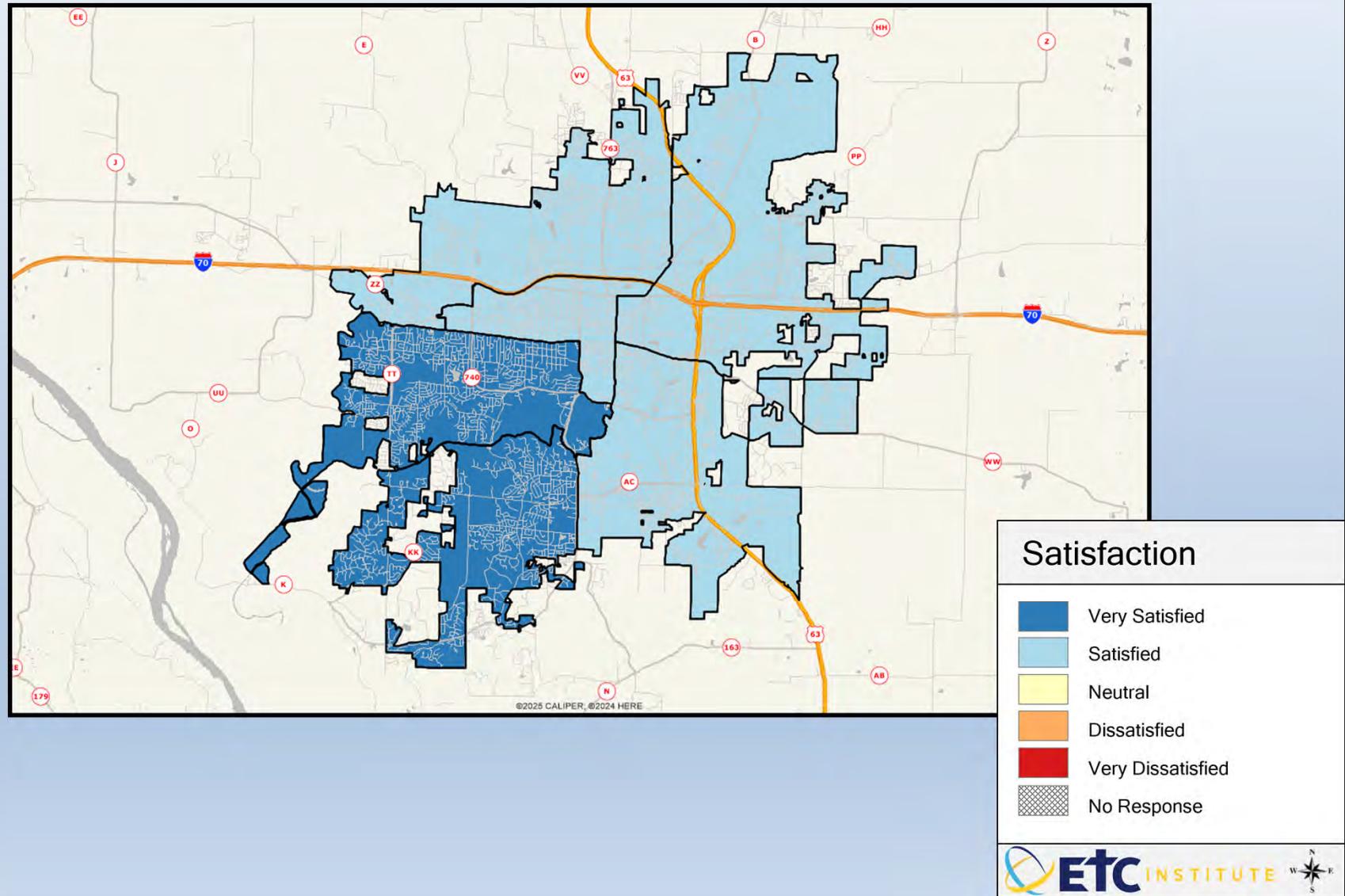
Q24-01. Cleanliness of City parks including litter and debris pickup



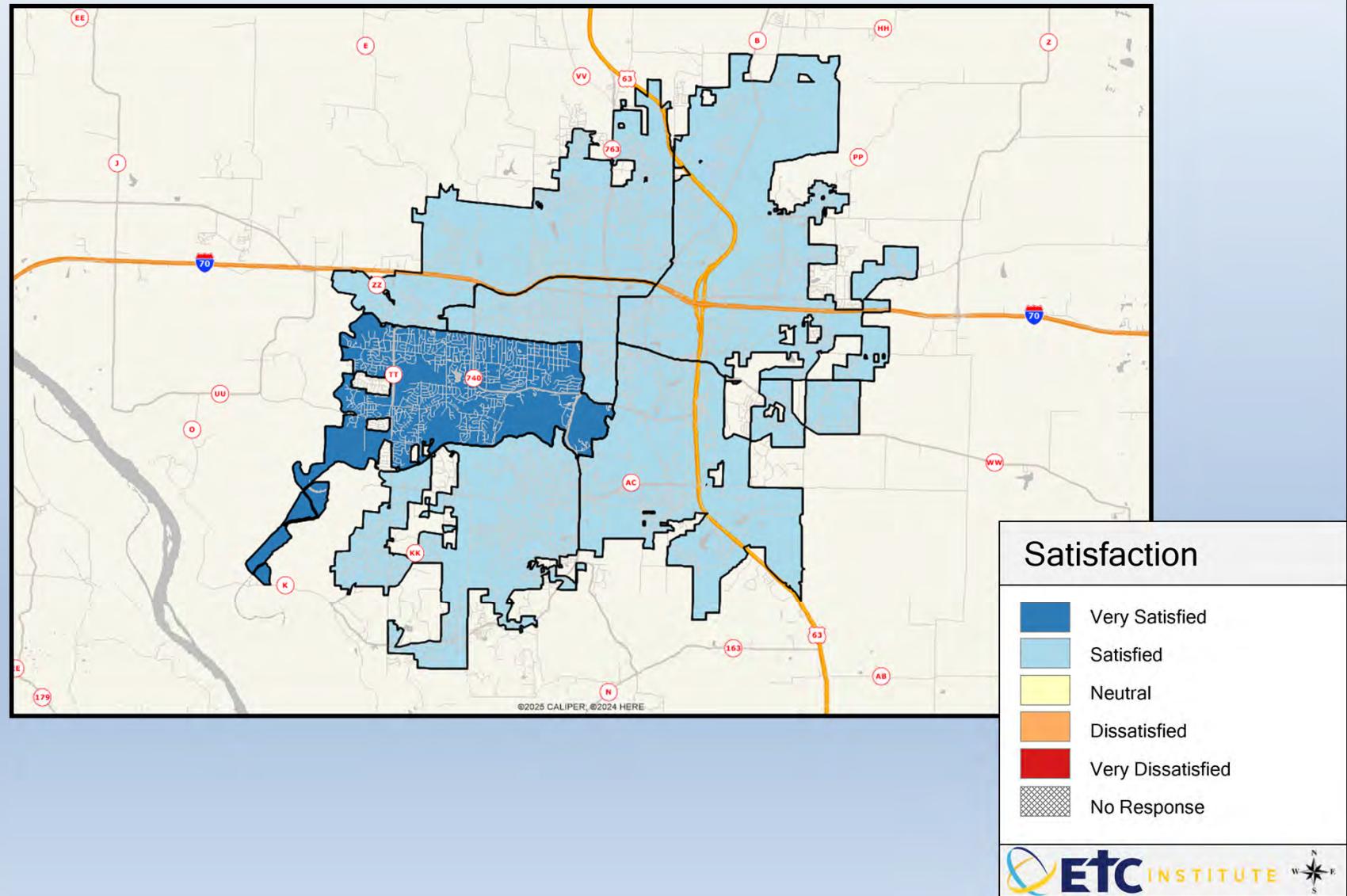
Q24-02. How close neighborhood parks are to your home



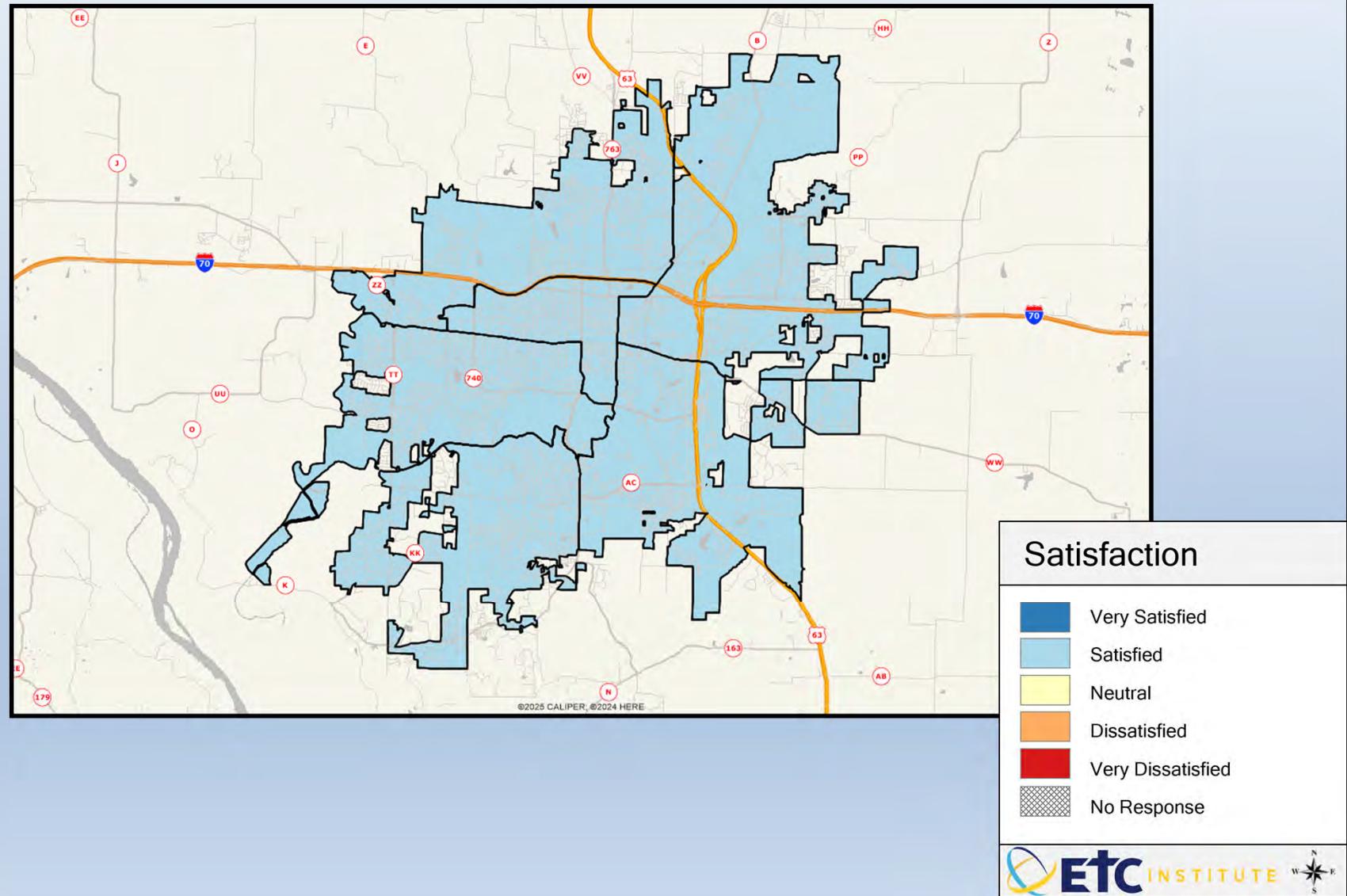
Q24-03. Number of walking and biking trails



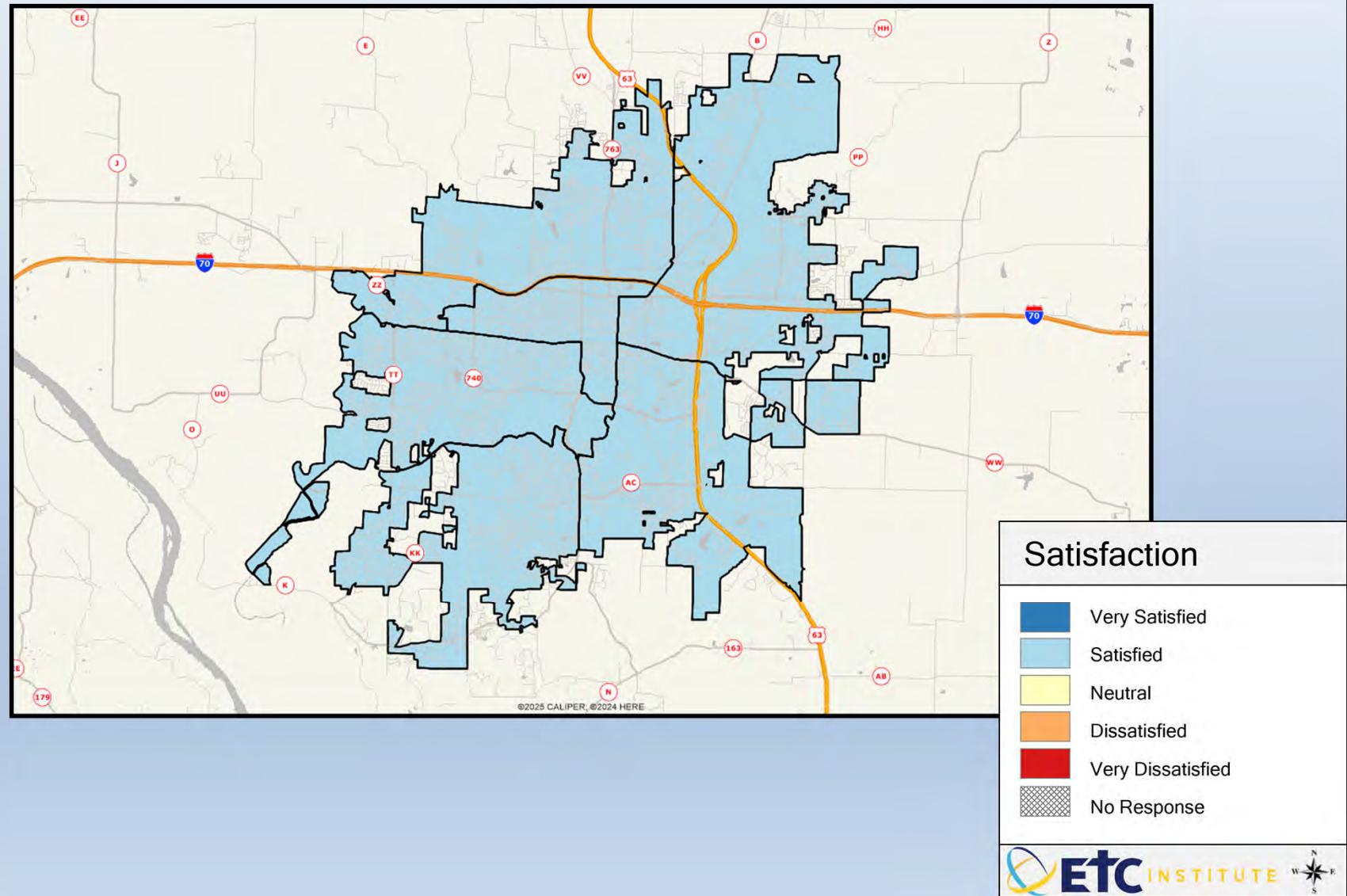
Q24-04. Quality of walking and biking trails



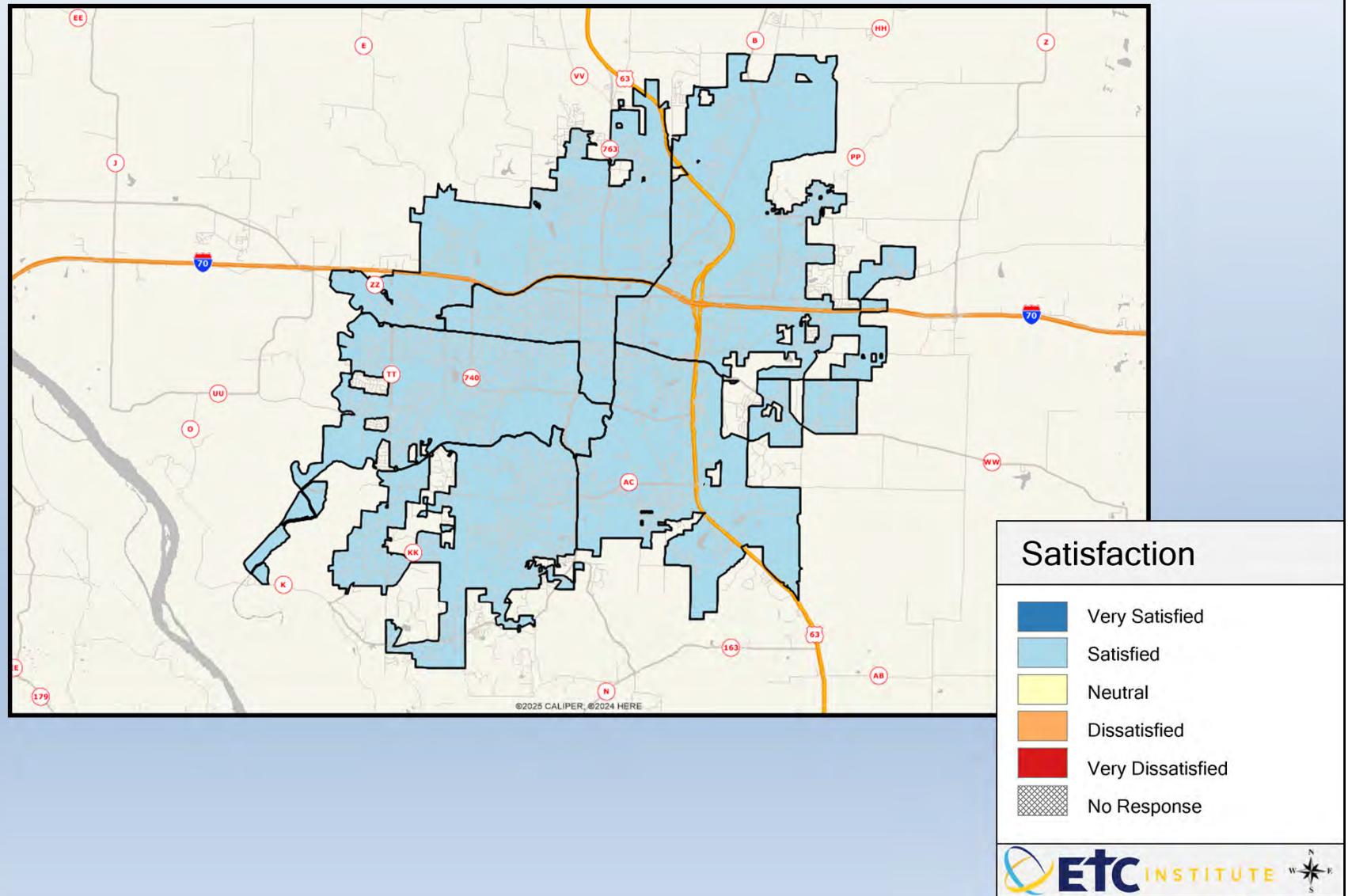
Q24-05. Number of outdoor athletic facilities



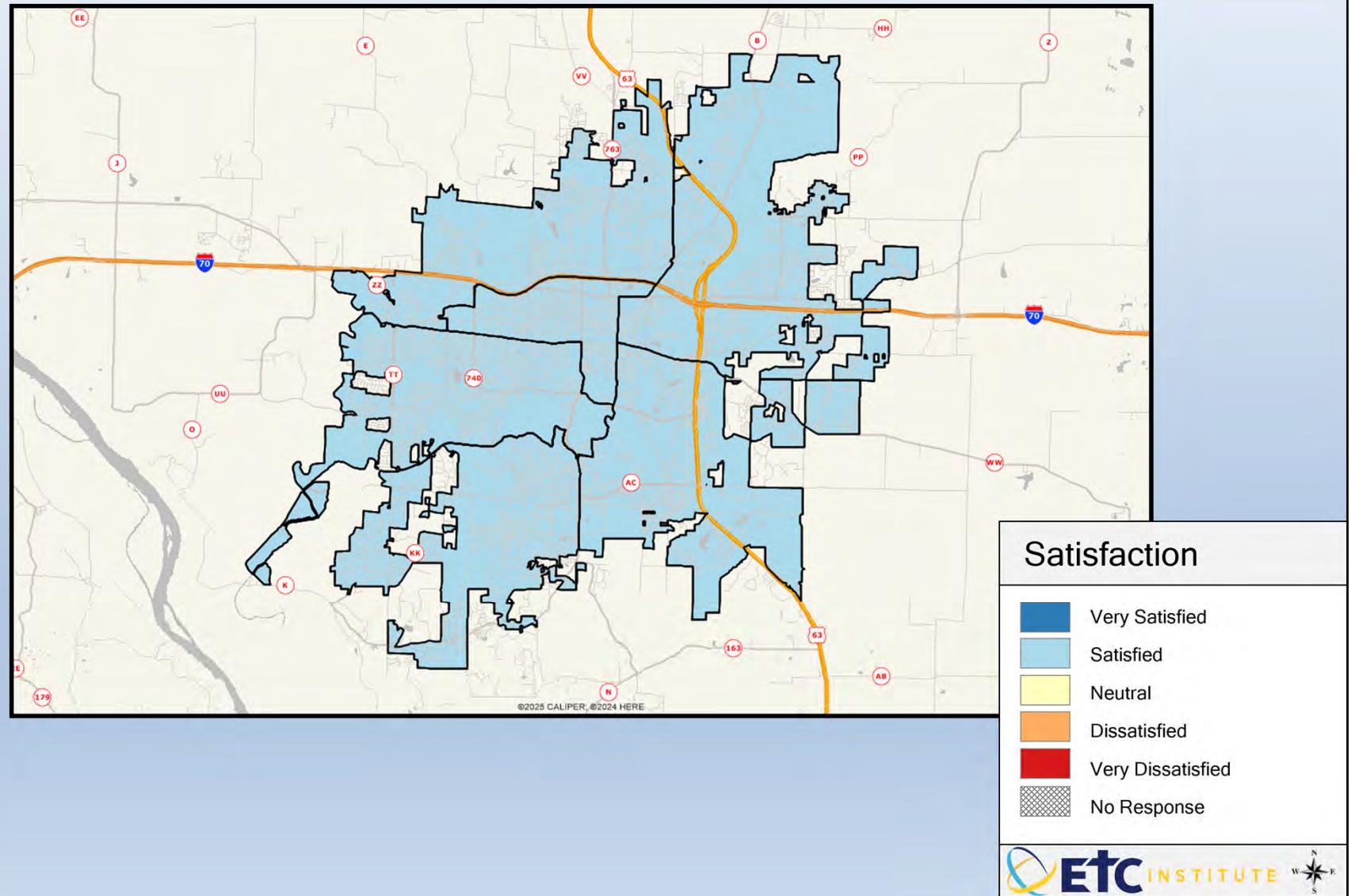
Q24-06. Quality of outdoor athletic facilities



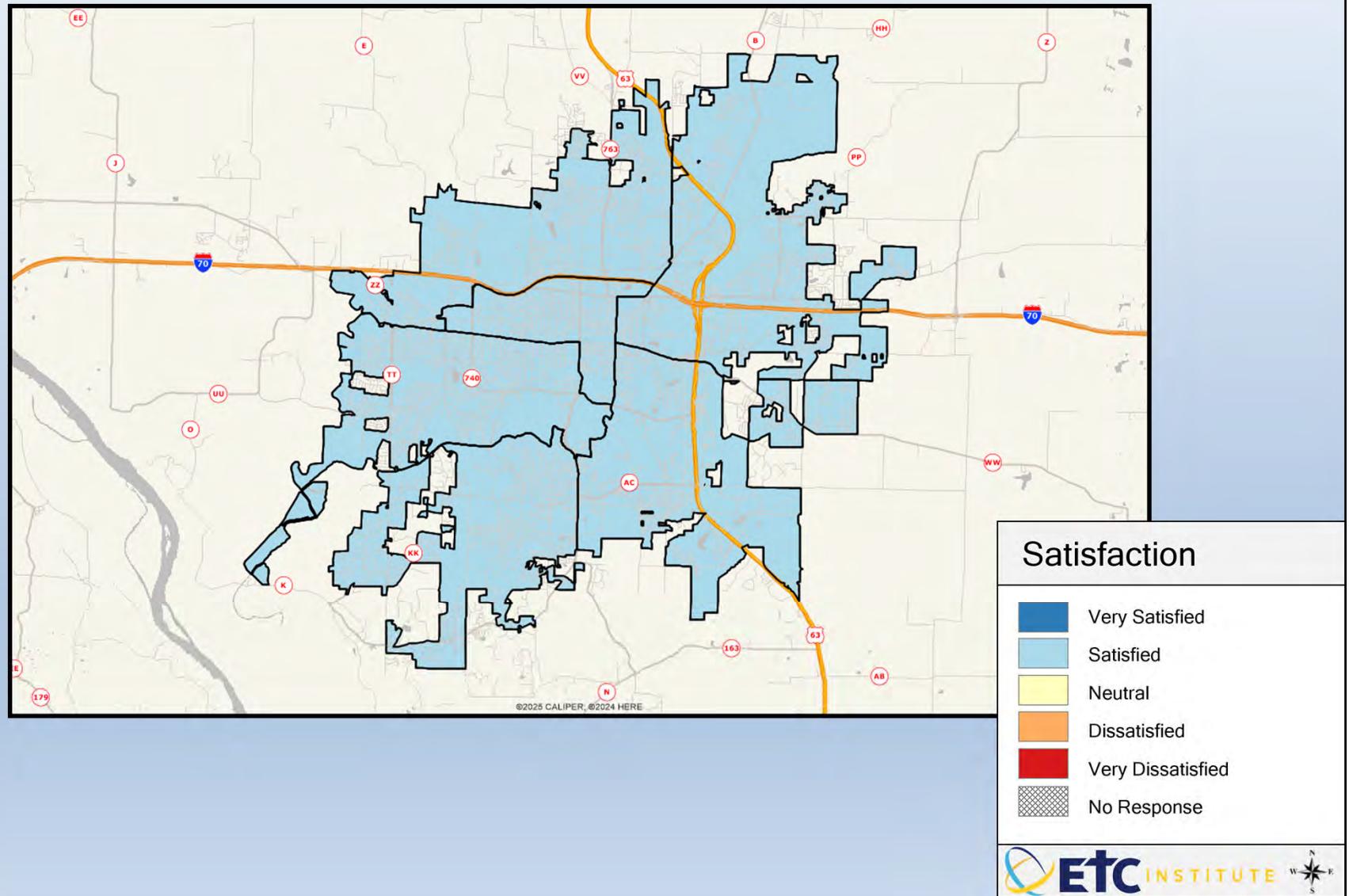
Q24-07. Quality of indoor recreation facilities



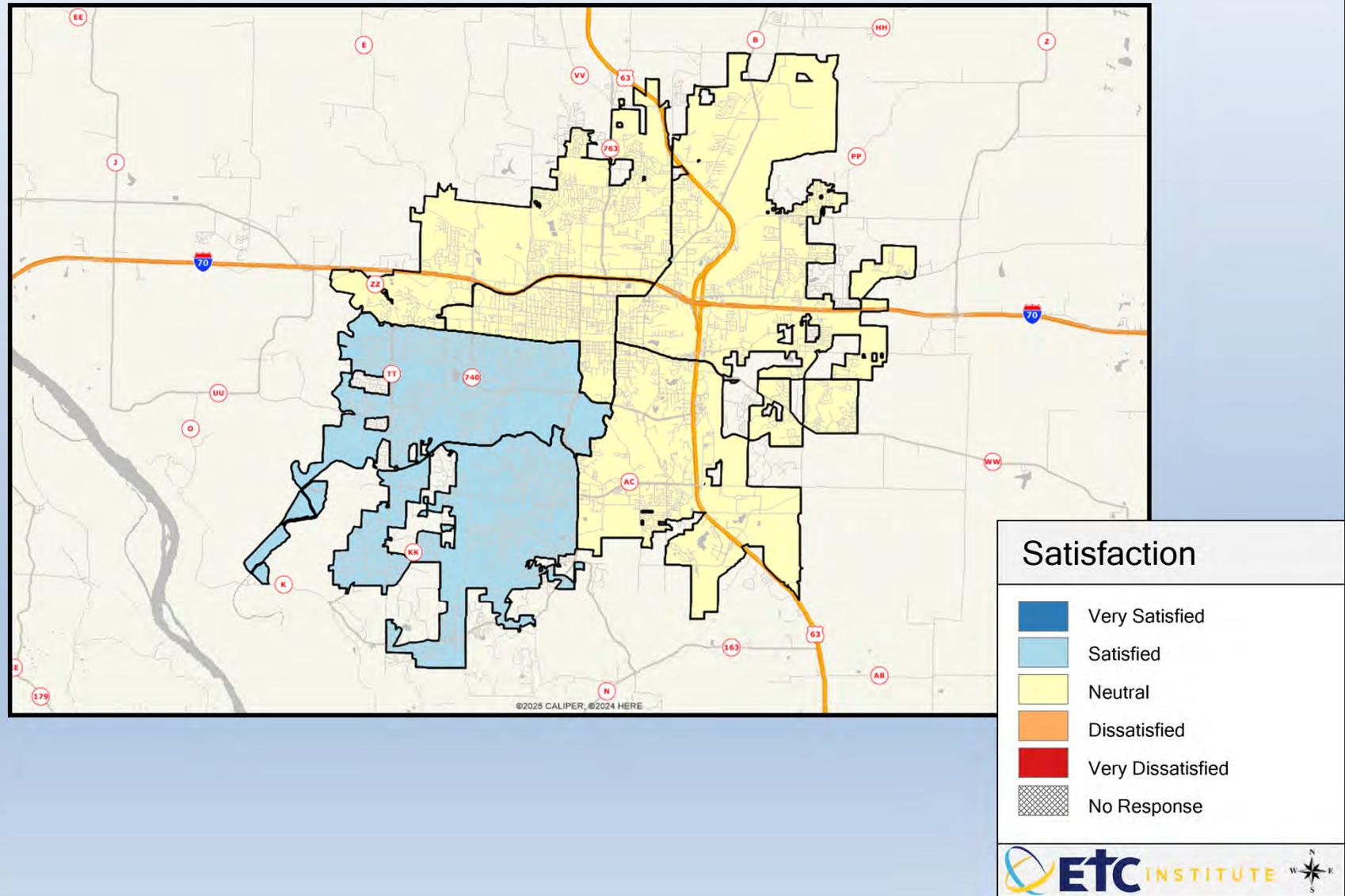
Q24-08. Availability of information about City parks and recreation programs



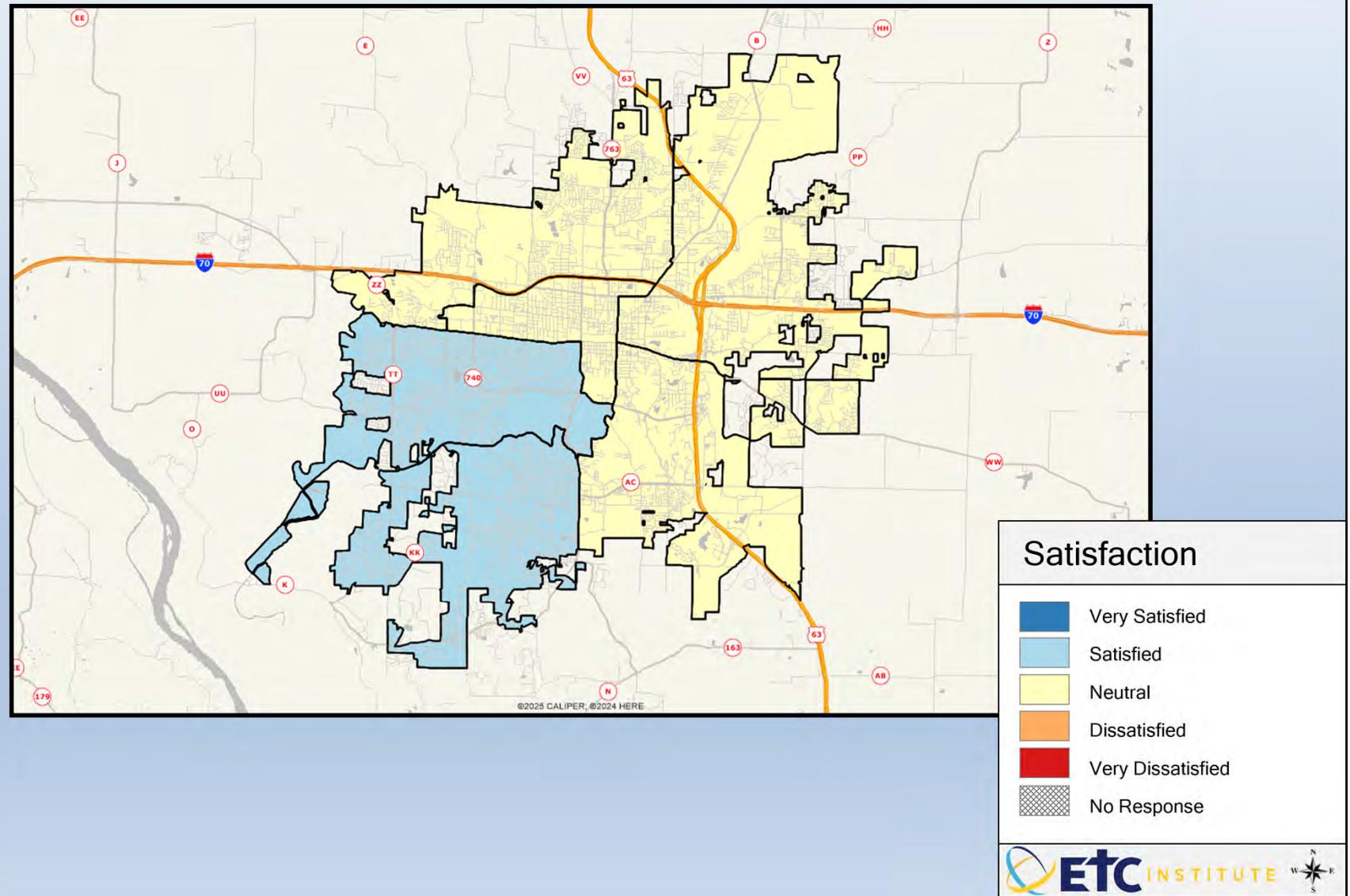
Q24-09. City's fitness programs



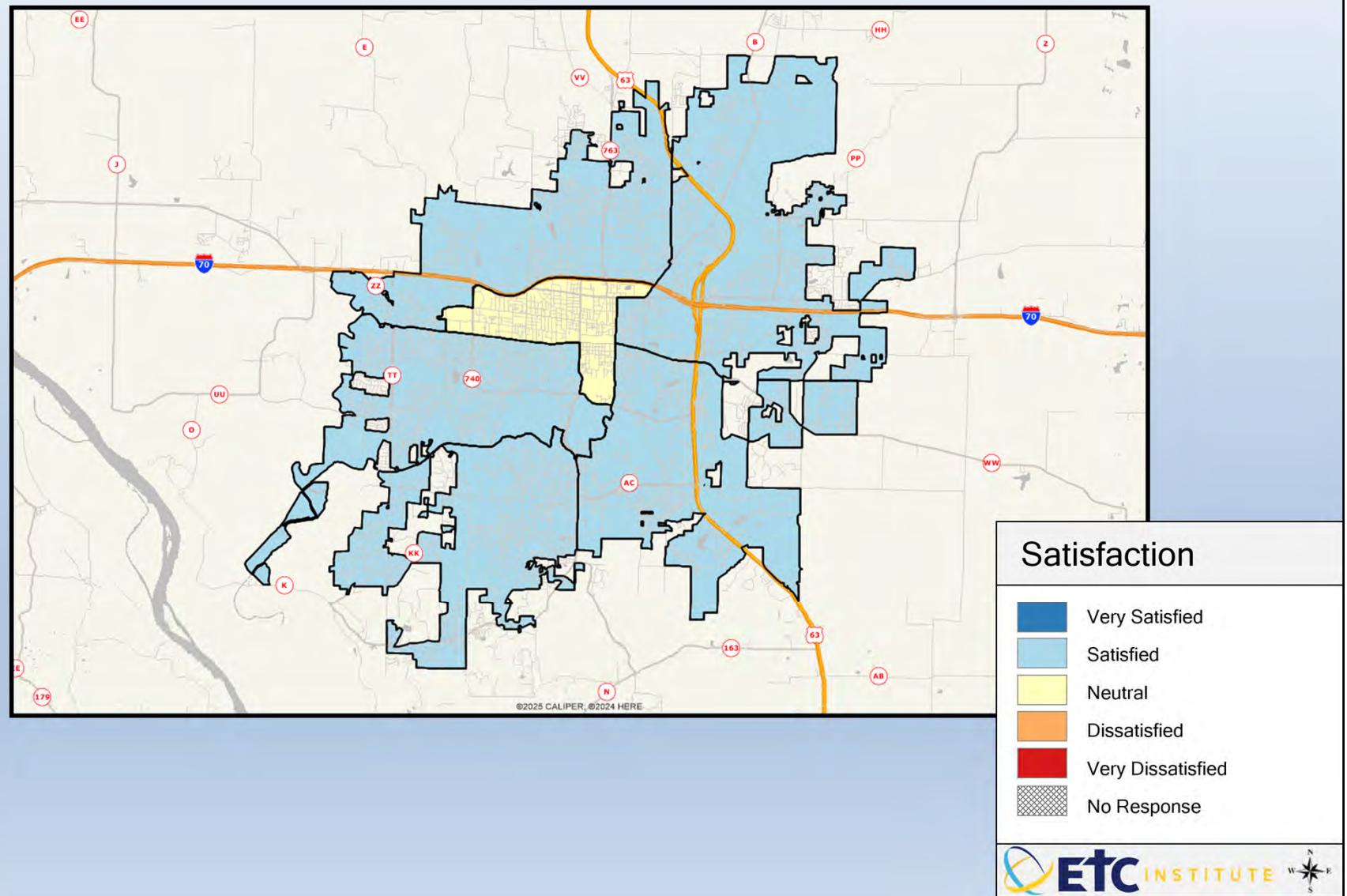
Q24-10. City's youth and teen programs



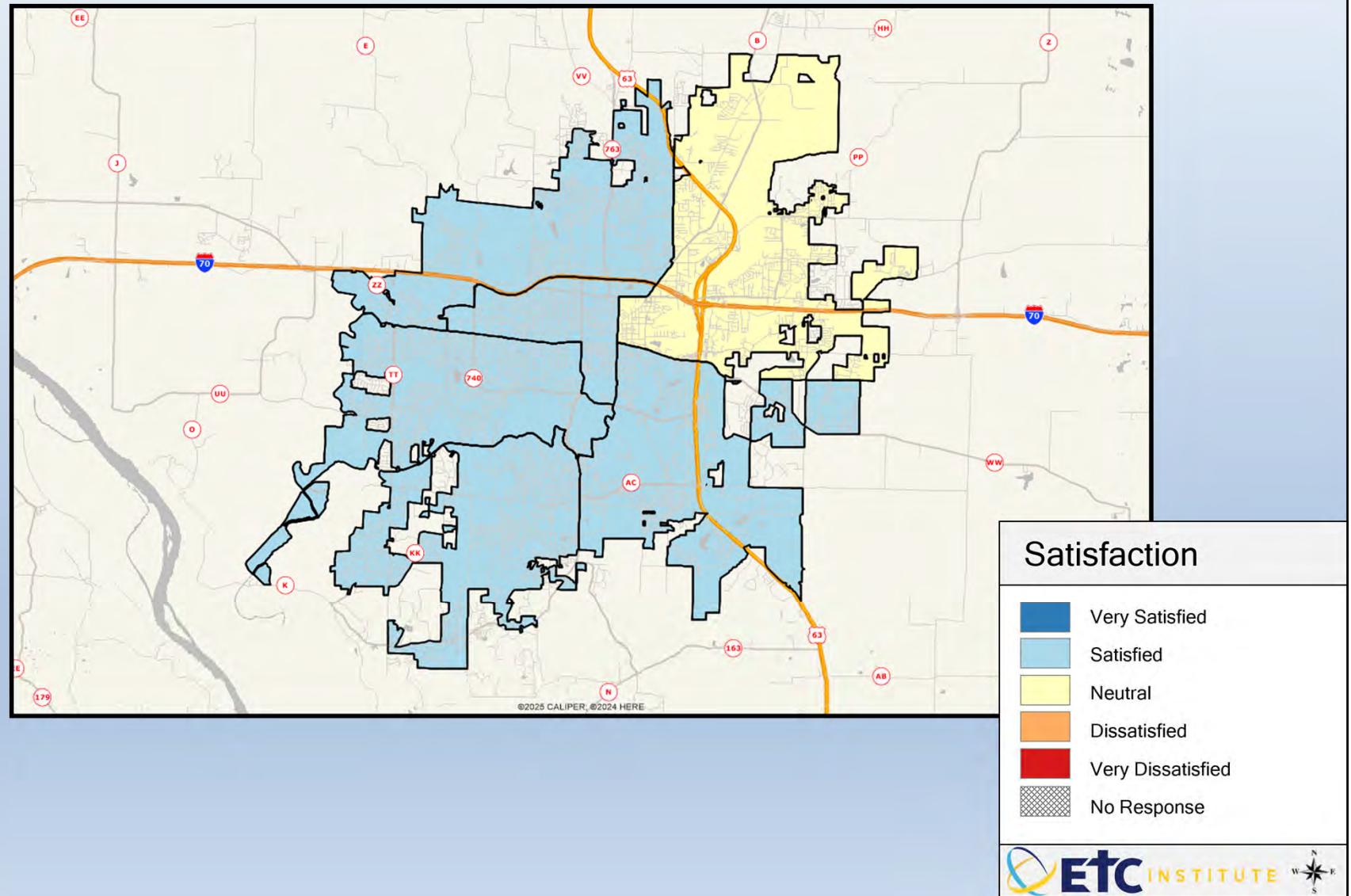
Q24-11. City's aquatic facilities



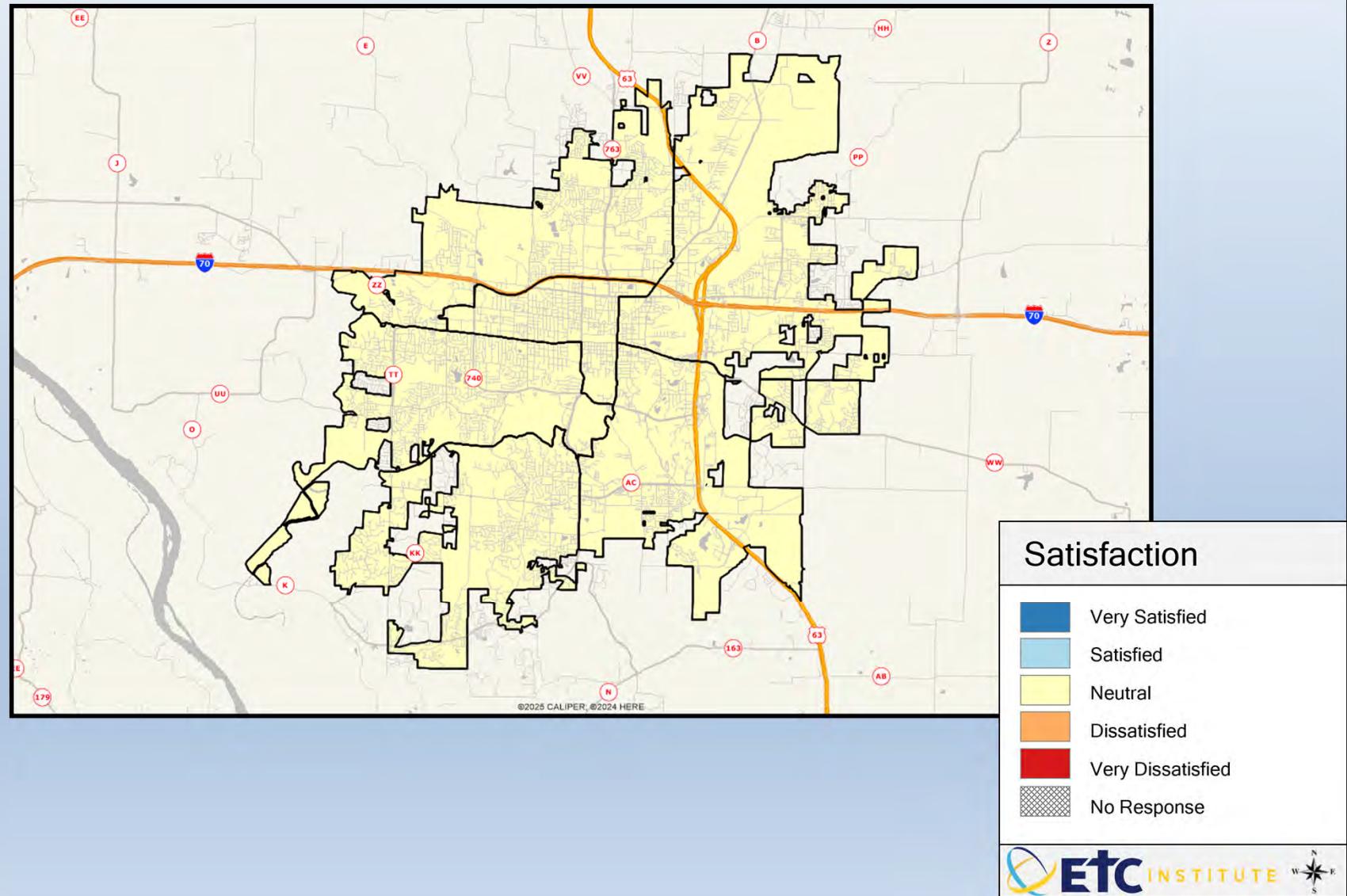
Q24-12. Fees charged for recreation programs and services



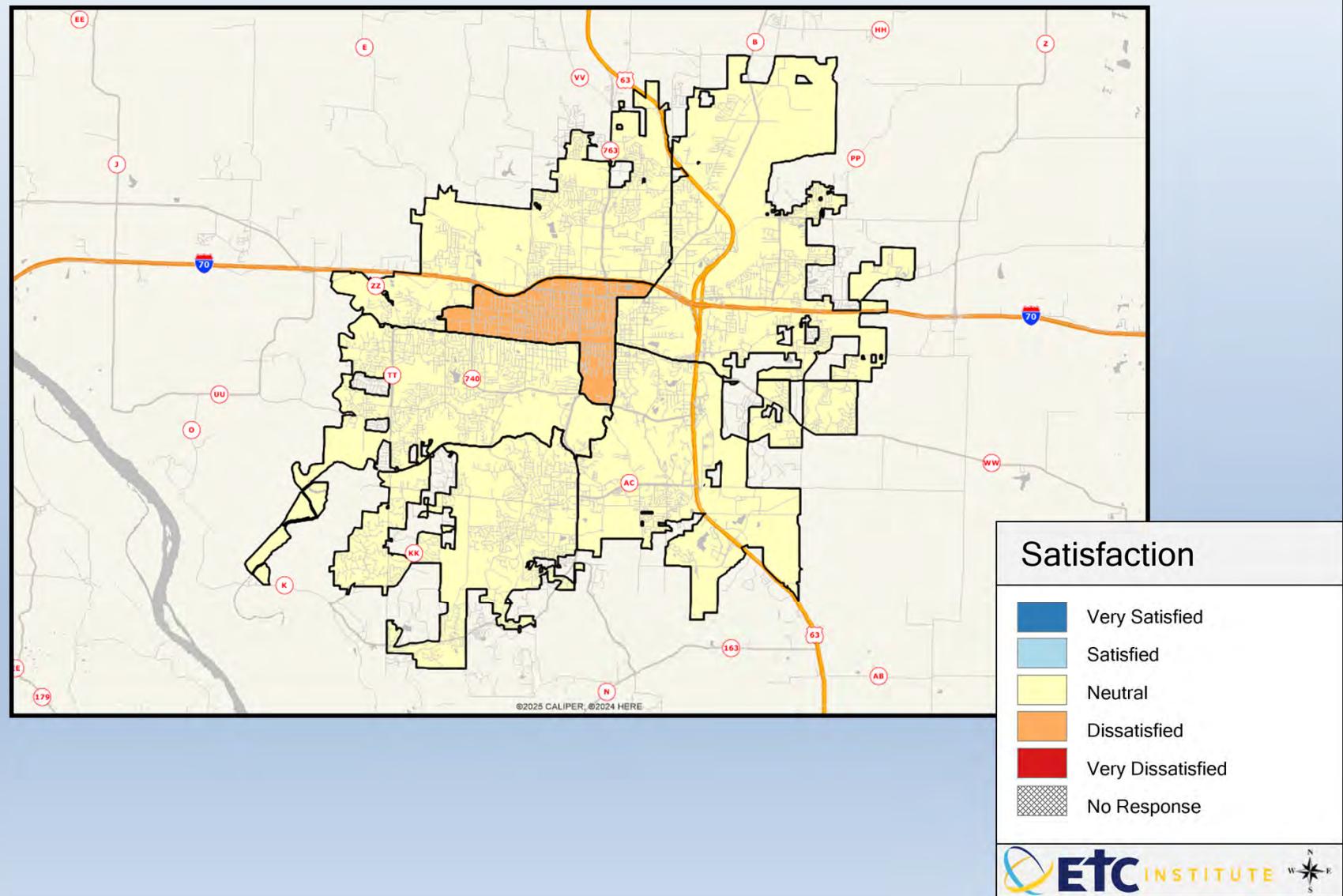
Q24-13. Adult and senior citizen programs



Q26-01. Standards and quality of development process



Q26-02. Access to information about current and proposed projects



Q26-03. Ability to participate in development process as a citizen

