



Department Source: Public Health and Human Services

To: City Council

From: City Manager & Staff

Council Meeting Date: August 21, 2023

Re: Amendment to a Social Services Provider Agreement with AAAAChange, LLC

Executive Summary

A resolution authorizing an amendment to a social services provider agreement with AAAAChange, LLC for street outreach and case management services for unsheltered individuals.

Discussion

On August 1, 2023, Council approved R115-22 authorizing the City Manager to execute a social services provider agreement with AAAAChange, LLC for street outreach and case management services for unsheltered individuals in Columbia. The services were initially secured to provide outreach and support to unsheltered individuals utilizing the overnight warming center, which was located in the Wabash Station at that time, as well as to unsheltered individuals camping on or using other City properties. The City contract with AAAAChange was intended to augment the agreement the provider has with The District for these same services.

Since that time, Phoenix Programs, the City's longtime contracted provider of homeless street outreach and case management services, ceased operations. Therefore, the City has increasingly relied on the contract with AAAAChange to dispatch outreach services as needed by multiple City departments. This agreement and the contracted services are being managed by the Columbia/Boone County Public Health and Human Services Department.

Due to the increasing need for outreach and case management services for the community's unsheltered population, the proposed FY24 City budget includes \$50,000 for homeless street outreach and case management services. The proposed amendment to the agreement with AAAAChange, LLC for these services increases the amount not to exceed to \$50,000, adjusts the contracted deliverables accordingly, as outlined in Exhibit A1 of the agreement amendment, and adjusts the agreement renewal periods to coincide with the City fiscal year.

Fiscal Impact

Short-Term Impact: Funding for this agreement is included in the FY23 and the proposed FY24 budget.

Long-Term Impact: None.

Strategic & Comprehensive Plan Impact



City of Columbia

701 East Broadway, Columbia, Missouri 65201

Strategic Plan Impacts:

Primary Impact: Safe Neighborhoods, Secondary Impact: Inclusive Community, Tertiary Impact: Not Applicable

Comprehensive Plan Impacts:

Primary Impact: Not Applicable, Secondary Impact: Not applicable, Tertiary Impact: Not Applicable

Legislative History

Date	Action
08/01/2022	R115-22 Authorized the City Manager to execute a social services provider agreement with AAAAChange, LLC for outreach and case management services for unsheltered individuals in Columbia https://gocolumbiamo.legistar.com/LegislationDetail.aspx?ID=5742527&GUID=A277CAF4-5E8A-4964-AC2B-218D3BC7D098&Options=ID Text &Search=R115-22

Suggested Council Action

Should the Council agree with staff recommendations, an affirmative vote is in order.