

**AMENDMENT
to the
SIMPLEVIEW CUSTOMER RELATIONSHIP MANAGEMENT AGREEMENT**

This Amendment to the Simpleview Customer Relationship Management Agreement between the **CITY OF COLUMBIA** ("CITY"), and **SIMPLEVIEW, LLC**, ("Simpleview") is made as of the date of the last signatory noted below.

RECITALS

- A. WHEREAS, on December 9, 2015, CITY and Simpleview entered into an Agreement ("2015 Agreement") for use of Simpleview's Customer Relationship Management System; and
- B. WHEREAS, the Parties hereto desire to formally amend the 2015 Agreement with this 2023 Amendment (hereinafter "2023 Amendment") and desire to be bound by the terms contained in the 2015 Agreement as amended or supplemented by those terms contained in this 2023 Amendment.

AMENDMENT

NOW, THEREFORE, in consideration of the mutual benefit to be derived by the parties, it is agreed to amend the 2015 Agreement, as follows:

- 1. CITY desires to add a MINT+ by Simpleview subscription to the Agreement. The cost to the CITY for the initial one year term of the MINT+ subscription is \$4,766.67.
- 2. The Parties agree that the rates and time periods of subscriptions of the Simpleview subscription and the MINT+ Subscription may be adjusted to align with the CITY's fiscal year, provided the rates as adjusted are proportional to the adjusted time periods.
- 3. All other terms of the 2015 Agreement shall remain unchanged and in full force and effect.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the parties hereto have duly executed this 2023 Amendment to the 2015 Agreement, on the day and year last written below.

CITY OF COLUMBIA, MISSOURI

By: _____ *and*
De'Carlton Seewood, City Manager
Date: _____

ATTEST:

By: _____
Sheela Amin, City Clerk

APPROVED AS TO FORM:

By: _____
Nancy Thompson, City Counselor/rw

CERTIFICATION: I, hereby certify that this contract is within the purpose of the appropriation to which it is to be charged, Account Number 22904810-504310 and that there is an unencumbered balance to the credit of such appropriation sufficient to pay therefor.

By: _____
Matthew Lue, Finance Director

SIMPLEVIEW, LLC

By: Scott Meredith
Scott Meredith Head of Contracts
Name and Title *& Procurement*
October 19, 2023
Date