

Delinquent Utility Accounts						
	Commercial		Residential		Total	
Date	# pending delinquencies	\$ of delinquencies	# pending delinquencies	\$ of delinquencies	# pending delinquencies	% of active utility accounts
January 31, 2024	81	\$ 11,640	3,091	\$ 575,870	3,172	4.62%
May 3, 2024	718	\$ 162,470	3,849	\$ 442,450	4,567	6.65%
August 5, 2024	514	\$ 174,610	4,438	\$ 583,600	4,952	7.21%
November 4, 2024	535	\$ 79,650	3,999	\$ 589,910	4,534	6.60%
February 5, 2025	916	\$ 127,690	4,071	\$ 622,870	4,987	7.26%
April 30, 2025	755	\$ 201,620	2,735	\$ 540,420	3,490	5.08%
July 25, 2025	94	\$ 55,140	4,201	\$ 722,730	4,295	6.25%
October 30, 2025	46	\$ 65,490	2,768	\$ 499,220	2,814	4.10%
February 3, 2026	489	\$ 122,871	4,395	\$ 829,993	4,884	7.11%

Pending Utility Diconnects						
	Commercial		Residential		Total	
Date	# pending delinquencies	\$ of delinquencies	# pending delinquencies	\$ of delinquencies	# pending delinquencies	% of active utility accounts
January 31, 2024	58	\$ 33,320	1,165	\$ 326,100	1,223	1.78%
May 3, 2024	9	\$ 22,880	430	\$ 116,560	439	0.64%
August 5, 2024	43	\$ 23,310	632	\$ 141,050	675	0.98%
November 4, 2024	13	\$ 17,820	494	\$ 120,720	507	0.74%
February 5, 2025	103	\$ 79,730	1,075	\$ 321,780	1,178	1.71%
April 30, 2025	17	\$ 23,660	468	\$ 113,820	485	0.71%
July 25, 2025	20	\$ 49,700	715	\$ 163,240	735	1.07%
October 30, 2025	21	\$ 33,010	593	\$ 149,810	614	0.89%
February 3, 2026	77	\$ 72,338	1,759	\$ 548,690	1,836	2.67%

Pledge Amounts for Previous Four Quarters by Agency

	1/1/25 - 3/31/25	4/1/25 - 6/30/25	7/1/25 - 9/30/25	10/1/25 - 12/31/25	Total 2025	Percentage of Total
Energy Assistance (EA)	\$ 82,362	\$ 38,478	\$ (318)	\$ 118,614	\$ 239,136	24.85%
ECIP Winter	\$ 112,025	\$ 86,315	\$ 87,542	\$ 12,117	\$ 297,999	30.97%
ECIP Summer	\$ -	\$ 34,161	\$ -	\$ 904	\$ 35,065	3.64%
Housing Authority	\$ 72,199	\$ 67,271	\$ 64,571	\$ 54,161	\$ 258,201	26.83%
Interfaith Residence	\$ 2,807	\$ 1,914	\$ 2,088	\$ 1,010	\$ 7,819	0.81%
Love, Inc/Love Columbia	\$ 6,460	\$ 15,957	\$ 24,296	\$ 19,606	\$ 66,319	6.89%
Lutheran Family & Children's Services	\$ 288	\$ -	\$ 271	\$ -	\$ 560	0.06%
Salvation Army	\$ 963	\$ 2,086	\$ -	\$ -	\$ 3,049	0.32%
St Vincent De Paul Society	\$ 23,693	\$ 8,647	\$ 14,557	\$ 7,152	\$ 54,049	5.62%
YHDP Love Columbia	\$ -	\$ -	\$ -	\$ -	\$ -	0.00%
TOTAL	\$ 300,797	\$ 254,829	\$ 193,006	\$ 213,563	\$ 962,195	

Utility Assistance Programs

CASH/HELP/CITY UTILITY PROGRAM			DONATIONS				
Month	# of Customers	Amount	Month	CASH	HELP	CITY OF COLUMBIA	TOTAL
February 2025	91	\$ 78,814	February 2025	\$ 1	\$ 1	\$ 1,966	\$ 1,968
March 2025	57	\$ 49,800	March 2025	\$ -	\$ -	\$ 1,977	\$ 1,977
April 2025	65	\$ 52,200	April 2025	\$ -	\$ -	\$ 1,984	\$ 1,984
May 2025	60	\$ 48,600	May 2025	\$ -	\$ -	\$ 1,923	\$ 1,923
June 2025	48	\$ 39,000	June 2025	\$ -	\$ -	\$ 1,932	\$ 1,932
July 2025	33	\$ 25,800	July 2025	\$ -	\$ -	\$ 1,931	\$ 1,931
August 2025	40	\$ 30,900	August 2025	\$ -	\$ -	\$ 1,942	\$ 1,942
September 2025	36	\$ 31,500	September 2025	\$ -	\$ -	\$ 1,929	\$ 1,929
October 2025	409	\$ 362,100	October 2025	\$ -	\$ -	\$ 1,941	\$ 1,941
November 2025	262	\$ 229,800	November 2025	\$ -	\$ -	\$ 2,116	\$ 2,116
December 2025	68	\$ 46,735	December 2025	\$ -	\$ -	\$ 2,074	\$ 2,074
January 2026	65	\$ 56,100	January 2026	\$ -	\$ -	\$ 2,571	\$ 2,571
	1234	\$ 1,051,349		\$ 1	\$ 1	\$ 24,286	\$ 24,288

*August 2021: began the City Utility Assistance Program. Health Dept. applied additional funds to those customers that had received them during the year.

	Balances as of 2/5/25	Balances as of 4/29/25	Balances as of 7/25/25	Balances as of 10/30/25	Balances as of 12/31/25
CASH	\$ 14	\$ 379	\$ 383	\$ -	\$ -
HELP	\$ 72	\$ 463	\$ 468	\$ -	\$ -
City Utility Assistance	\$ 343,500	\$ 171,980	\$ 61,290	\$ 239,189	\$ 171,522
	\$ 343,586	\$ 172,822	\$ 62,141	\$ 239,189	\$ 171,522

UTILITY ASSISTANCE PROGRAMS BY FISCAL YEAR				
FY 2022	FY 2023	FY 2024	FY 2025	FY 2026 (as of 2/4/26)
\$ 337,905	\$ 332,447	\$ 750,547	\$ 882,314	\$ 749,635

UTILITY ASSISTANCE BY FISCAL YEAR - CASH				
FY 2022	FY 2023	FY 2024	FY 2025	FY 2026
\$ 29,498	\$ 26,562	\$ 24,473	\$ 73	\$ -

UTILITY ASSISTANCE DONATIONS BY FISCAL YEAR - HELP				
FY 2022	FY 2023	FY 2024	FY 2025	FY 2026
\$ 26,052	\$ 23,368	\$ 21,436	\$ 57	\$ -

UTILITY ASSISTANCE DONATIONS BY FISCAL YEAR - CITY				
FY 2022	FY 2023	FY 2024	FY 2025	FY 2026
\$ -	\$ 4,052	\$ 7,449	\$ 23,124	\$ -

FY 2026 Utility Disconnections

Month	Total Disconnections	Comments
October 2025	485	All cycles (both residential and commercial)
November 2025	205	Cycles 1, 11-13 only
December 2025	0	No disconnects due to cold weather
January 2026	0	No disconnects due to cold weather
February 2026		
March 2026		
April 2026		
May 2026		
June 2026		
July 2026		
August 2026		
September 2026		
TOTAL	690.00	